



## **BANKCARD GATEWAY DECLINE CODES**



#	ERROR	ERROR DESCRIPTION
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000000	INTERNAL SERVER ERROR	Server Error, Please contact Sage for assistance or more information
650102	AVS FAILURE	N The AVS result was not an exact match and the transaction was VOIDed
650103	AVS FAILURE	YX The AVS result was not an exact match and the transaction was VOIDed
650103	AVS FAILURE	AYXWZ The AVS result was not a partial match and the transaction was VOIDed
650104	CVV FAILURE	M The CVV result was not an exact match and the transaction was VOIDed
650104	CVV FAILURE	N The CVV result was a no match and the transaction was VOIDed
711711	ERROR REVIEW REPORTING	Please log into the Virtual Terminal to review your transaction history to determine the status of this transaction. If you need assistance, please contact Technical Support at 877-470-4001
900000	INVALID T_ORDERNUM	Order number value is in an invalid format
900001	INVALID C_NAME	Name value is in an invalid format or was left blank
900002	INVALID C_ADDRESS	Address value is in an invalid format or was left blank
900003	INVALID C_CITY	City value is in an invalid format or was left blank
900004	INVALID C_STATE	State value is in an invalid format or was left blank
900005	INVALID C_ZIP	Zip code value is in an invalid format or was left blank
900006	INVALID C_COUNTRY	Country value is in an invalid format or was left blank
900007	INVALID C_TELEPHONE	Telephone value is in an invalid format or was left blank
900008	INVALID C_FAX	Fax value is in an invalid format or was left blank
900009	INVALID C_EMAIL	Email value is in an invalid format or was left blank
900010	INVALID C_SHIP_NAME	Shipping address name value is in an invalid format
900011	INVALID_C_SHIP_ADDRESS	Shipping Address value is in an invalid format
900012	INVALID_C_SHIP_CITY	Shipping city value is in an invalid format
900013	INVALID_C_SHIP_STATE	Shipping state value is in an invalid format
900014	INVALID_C_SHIP_ZIP	Shipping zip code value is in an invalid format
900015	INVALID_C_SHIP_COUNTRY	Shipping country value is in an invalid format
900016	INVALID_C_CARDNUMBER	Credit card number value is in an invalid format
900017	INVALID_C_EXP	Expiration date value is in an invalid format
900018	INVALID_C_CVV	CVV (card verification value) value is in an invalid format or was left blank (if set to required)
900019	INVALID_T_AMT	Grand Total must equal > \$0.00. Please check subtotal, shipping and tax values.
900020	INVALID_T_CODE	Transaction Code value is in an invalid format or was left blank

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900021	INVALID_T_AUTH	Authorization code is in an invalid format or was left blank (required for Force transactions)
900022	INVALID_T_REFERENCE	Reference value is in an invalid format or was left blank (Required for Force or Void by Reference)
900023	INVALID_T_TRACKDATA	Track Data value is in an invalid format or was left blank (required for debit and retail transactions)
900024	INVALID_T_TRACKING_NUMBER	Tracking number value is in an invalid format
900025	INVALID_T_CUSTOMER_NUMBER	Customer number value is in an invalid format (used only for PCLIII transactions)
900026	INVALID_T_SHIPPING_COMPANY	Shipping company value is in an invalid format
900027	INVALID_T_RECURRING	Recurring value is in an invalid format (must be = 0 or 1)
900028	INVALID_T_RECURRING_TYPE	Recurring value is in an invalid format
900029	INVALID_T_RECURRING_INTERVAL	Recurring interval value is in an invalid format (must be numeric)
900030	INVALID_T_RECURRING_INDEFINITE	Recurring indefinite value is in an invalid format or was left blank
900031	INVALID_T_RECURRING_TIMES_TO_PROCESS	Recurring times to process value is in an invalid format (must be numeric)
900032	INVALID_T_RECURRING_NON_BUSINESS_DAYS	Recurring non business days value is in an invalid format
900033	INVALID_T_RECURRING_GROUP	Recurring Group was left blank or group not found
900034	INVALID_T_RECURRING_START_DATE	Recurring start date value is in an invalid format or was left blank
900035	INVALID_T_PIN	Pin number entered is incorrect (required for Pin-debit transactions)
910000	SERVICE NOT ALLOWED	The transaction you are trying to submit is not allowed. Please contact Technical Support, 877-470-4001
910001	VISA NOT ALLOWED	Visa card type transactions are not allowed.
910002	MASTERCARD NOT ALLOWED	MasterCard card type transactions are not allowed.
910003	AMEX NOT ALLOWED	American Express card type transactions are not allowed.
910004	DISCOVER NOT ALLOWED	Discover card type transactions are not allowed.
910005	CARD TYPE NOT ALLOWED	Card type transactions are not allowed.
911911	SECURITY VIOLATION	M_id or M_key incorrect, XML Web Services not enabled in VT, or Post request is not at least 128-bit encrypted.
920000	ITEM NOT FOUND	Item not found. Please contact Technical Support for assistance, 877-470-4001
920001	CERDIT VOL EXCEEDED	No corresponding sale found within last 6 months, credit couldn't be issued.
920002	AVS FAILURE	Address Verification Service failure.
920050	DEBIT VOID NOT ALLOWED	A debit transaction can not be voided.
920051	OPERATION NOT ALLOWED	The operation requested is no supported on the gateway.
999999	ERROR REVIEW REPORTING	Please log into the Virtual Terminal to review your transaction history to determine the status of this transaction. If you need assistance, please contact Technical Support at 877-470-4001

# ERROR

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