

SAGE PAYMENT SOLUTIONS

GATEWAY

First Data Authorization Network Decline Codes

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sage

First Data Authorization Network Error Codes/Messages

Error Code	Response Definition
00	Do Not Honor
07	Invalid Transaction or Other Dollar Amount
11	Invalid Transaction Count Value
18	Invalid Transaction Date or Time
19	Invalid bankcard merchant number in First Data database
20	File access error in First Data database
26	Terminal flagged as Inactive in First Data database
27	Invalid Merchant/Terminal ID combination, verify numbers are accurate with First Data
31	Database access lock encountered, retry transaction
33	Database error in summary process, retry transaction
57	Terminal is not programmed for this service - call Customer Support
59	Settle Trans for Summary ID where earlier Summary ID still open
62	Invalid settlement data (i.e., 'future' date found, erroneous Pserve Data found) (summary level)
98	General system error