System Requirements

Zoom Setup for PC & Mac

Basic System Requirements

- Broadband internet connection: wired, wireless (Wi-Fi), or 3G/4G LTE (mobile)
  - Speakers and a microphone: built-in, USB plug-in, or wireless Bluetooth
- Headset with microphone: USB plug-in or wireless Bluetooth
- Webcam or HD webcam: built-in or USB plug-in

Laptops

All HBS IT-issued laptops come equipped with built-in speaker, microphone, and HD webcam for Zoom web conferencing. If you are using a personal laptop or desktop, see below for HBS IT suggestions.

Recommended Webcam

- Logitech C930e
- Logitech Brio
- Logitech PTZ Pro 2
- Microsoft HD webcams

Note: Most modern webcams are compatible with Zoom

Recommended Headsets with Microphone

- Plantronics Headsets

Note: most modern headsets with microphones are compatible

Supported Operation Systems

Zoom is compatible with most PC and Mac operating systems. HBS IT-issued laptops come equipped with Windows 10, which is the recommended operating system for PC users. HBS IT recommends macOS X for Mac users at HBS

PC

- Internet Explorer (version 11)
- Microsoft Edge (version 12 or later)
- Mozilla Firefox (version 27 or later)
- Google Chrome (version 30 or later)

Mac

- Internet Explorer (version 11)
- Microsoft Edge (version 12 or later)
- Mozilla Firefox (version 27 or later)
- Google Chrome (version 30 or later)

Internet Connection Requirements

Zoom will automatically adjust for the best experience based on your internet connection – wired, wireless (Wi-Fi), or 3G/4G LTE (mobile). HBS IT recommends a wired or Wi-Fi internet connection for the best video and audio quality, especially for large group video calls and webinars. Click here to test your internet connection strength from home.

Compatible Tablet & Mobile Devices

- Surface PRO 2 (running Windows 8.1)
- Surface PRO 3 (running Windows 10)
- Apple iOS and Google Android devices

Click here for more in-depth information from Zoom on System Requirements for PC, Mac, and Linux.