



## Managing travel risk from start to finish!

Crisis Assistance Plus (CAP™) is the most comprehensive travel assistance membership program for individuals, families and organizations available in the market today.

- Fully funded – no additional costs
- Low barrier to use – no hard loss triggers
- Worldwide assistance services

When a health, safety or security event takes place that impacts or has the potential to impact your travelers, CAP™ is there 24/7 to provide advice and if necessary, coordinated, in-country assistance to resolve the crisis at hand – without the financial burden that comes with responding to travel-related crises.

## Travel the World, with Confidence

FocusPoint's CAP™ membership provides travelers with fully funded coverage for **14** medical assistance benefits and **10** security-related travel risks—all without any out-of-pocket expenses to the traveler or an up-charge to the company.



# What You Get With...



Exclusively by  
**FOCUSPOINT®**

## CAP™

CAP™ provides time sensitive advice and coordinated, in-country assistance for the following ten (10) different types of travel risks that directly impact, or have the potential to impact the member during travel:

- Violent Crime
- Political Threat
- Terrorism
- Hi-Jack
- Disappearance - Search & Rescue
- Blackmail and Extortion
- Wrongful Detention
- Kidnapping
- Natural Disasters
- Pandemic



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## CAP™ Medical

CAP™ Membership Medical Assistance benefits include:

- Emergency Relocation
- Home Hospital of Choice Medical Repatriation
- Repatriation of Mortal Remains
- Medical and Dental Referrals
- Advance of Emergency Medical Expenses
- Medical Monitoring
- Translation Services
- Emergency Message Relay
- Cash Advance
- Visit of a Family Member or Friend
- Return of Dependent Children
- Transport Escort
- Coordination/Assistance with Medical Payments
- Advance of Payment of Expenses pertaining to Emergency Transportation Services



## CAP™ Travel Risk Portal

### Duty of Care Starts Here

The CAP™ Travel Risk Portal provides business travelers with the necessary tools and information to stay vigilant, informed, and prepared. Should a disturbing travel alert be posted on the CAP™ Travel Risk Portal, a member's corporate support team can contact affected travelers to make sure they avoid dangerous terrain not included on their original itinerary. Should the traveler be faced with an emergency, one call to the CAP™ Crisis Response Center—the traveler's personal 911—activates immediate global assistance.

- Itinerary based travel tracking with geo specific TMC integration
- Mass communication tools synced with phones, email & SMS
- Country specific travel insights & point-in-time geographic threat profiles
- Travel guides, pre-trip destination reports, & global dialing codes

\*powered by e-Travel Alerts

# An End to End Comprehensive Travel Risk Management Program



## INFORM

Access to global travel alerts, so you can 'know before you go.'



## ADVISE

24/7 access to live consultants and translators to guide you through any crisis.



## ASSIST

Global rescue and dedicated resolution specialists when you need it most.

CAP™ is the leading Duty of Care program for traveling employees.

Travel Assistance Benefits	cap / cap <sup>medical</sup> FOCUSPOINT	Assistance Company 1	BTA
Response to Natural Disasters	✓	✗	✗
Response to Political Threats	✓	✓	✗
Response to Terrorism	✓	✓	✗
Response to Criminal Violence	✓	✗	✗
Disappearance - Search & Rescue	✓	✗	✗
Blackmail and Extortion Resolution	✓	✗	✗
Kidnap for Ransom Resolution	✓	✗	✗
Hi-Jacking Resolution	✓	✗	✗
Wrongful Detention Resolution	✓	✗	✗
Government Trigger Not Needed for Security Evacuation	✓	✓	✗
Medical Evacuation Back to Home Hospital of Choice	✓	✗	✗
Pandemic	✓	✗	✗