

What are the eligibility requirements for the Super Early Booking promotion?

The Super Early Booking promotion applies to new individual bookings of Transat Sun packages made by June 30, 2016, for travel between November 1, 2016, and April 30, 2017. It does not apply to groups, flights, cruise packages, Florida packages, guided tours, Duo packages, à la carte accommodations, packages to Marival Residences Luxury Resort Nuevo Vallarta, Sandals Resorts, Beaches Resorts, and Grand Pineapple Beach Resorts, as well as packages to hotels in Saint Lucia.

The Price Drop Guarantee*

WHAT ARE THE ELIGIBILITY REQUIREMENTS FOR THE PRICE DROP GUARANTEE?

The Price Drop Guarantee is valid up to 30 days before departure, exclusively on new individual bookings of Transat Sun packages made by June 30, 2016, for travel between November 1, 2016, and April 30, 2017. This offer does not apply to groups, flights, cruise packages, Florida packages, guided tours, Duo packages, à la carte accommodations, packages to Marival Residences Luxury Resort Nuevo Vallarta, Sandals Resorts, Beaches Resorts, and Grand Pineapple Beach Resorts, as well as packages to hotels in Saint Lucia.

HOW MUCH CAN CLIENTS SAVE WITH THE PRICE DROP GUARANTEE?

Should a Transat package become available at a lower price, clients may receive a refund of up to \$400 per adult. A child may receive a refund of up to \$200 – that's 50% of the refund granted to an adult.

TO WHICH CASES DOES THE PRICE DROP GUARANTEE APPLY?

The Price Drop Guarantee is valid only when the departure city, travel dates, destination, room category and flights are the same as those in the initial booking.

WHAT IS THE PROCEDURE FOR PRICE ADJUSTMENT REQUESTS?

Once the request is carefully considered and approved, the rate on the original booking is adjusted, and final payment will be required at that time. If the client had already paid in full, then they will be refunded the difference.

WHO MUST CLIENTS CONTACT TO REQUEST A PRICE ADJUSTMENT, AND WHAT IS THE DEADLINE?

Clients must contact their travel agents at least 30 days before departure.

CAN REQUESTS FOR PRICE ADJUSTMENTS BE MADE MORE THAN ONCE BEFORE DEPARTURE?

No. The Price Drop Guarantee may only be applied once, to the same departure date as that in the original booking.

WHAT ARE THE PARTICIPATING HOTELS?

All hotels featured in Transat packages, with the exception of Marival Residences Luxury Resort Nuevo Vallarta, Sandals Resorts, Beaches Resorts, Grand Pineapple Beach Resorts, and hotels in Saint Lucia.

*The Price Drop Guarantee promotion may be discontinued or modified at any time without notice.

Option Plus

WHAT ARE THE ELIGIBILITY REQUIREMENTS FOR AN UPGRADE TO OPTION PLUS?

As part of the Super Early Booking promotion, Option Plus is offered exclusively on new individual bookings of Luxury or Distinction Collection packages. Packages must be booked by June 30, 2016, for travel between November 1, 2016, and April 30, 2017.

WHAT IS THE PROCEDURE FOR RECEIVING AN UPGRADE TO OPTION PLUS?

The client's phone number and email address must be indicated in their file. The Seat Selection Centre will assign a seat for each passenger on file, and the seat selection will be confirmed by email (depending on availability). If the client's email address is not listed, confirmation of the Option Plus booking will be sent to the email address on file, as only one confirmation per file is sent. Clients must wait to receive confirmation of their upgrade to Option Plus. If they don't and decide to book Option Plus themselves either by calling Transat or via its website, they will be charged for the upgrade and will not be reimbursed once their original confirmation does arrive.

WHAT TYPE OF SEATS DO CLIENTS GET?

Clients get a standard seat. Those who wish to reserve a 2x2, emergency exit or extra legroom seat must pay the difference between a standard seat and the newly selected seat.

WHAT SHOULD CLIENTS DO IF THEY DO NOT RECEIVE CONFIRMATION OF THEIR UPGRADE TO OPTION PLUS?

Clients should call the Seat Selection Centre at 1-877-872-6728 if they do not receive confirmation within 14 business days of booking their packages.

Changes to Travel Dates

CAN CHANGES TO TRAVEL DATES BE MADE WITH ANY TRANSAT SUN PACKAGE?

Yes. With the exception of packages to Marival Residences Luxury Resort Nuevo Vallarta, Sandals Resorts, Beaches Resorts, and Grand Pineapple Beach Resorts, as well as packages to hotels in Saint Lucia.

WHAT IS THE PROCEDURE FOR REQUESTS TO CHANGE TRAVEL DATES?

Clients must make all requests to change travel dates to their travel agents. If the agent is unavailable, the client may contact Transat at 1-866-322-6649.

CAN A DATE CHANGE BE REQUESTED SEVERAL TIMES BEFORE DEPARTURE? BY WHEN MUST TRAVEL BE COMPLETED?

Clients who book by June 30, 2016, can change their travel dates once, up to three hours before departure, and travel must be completed by October 31, 2017. Changes to travel dates are subject to hotel and flight availability.

WHAT HAPPENS IF THE PACKAGE PRICE IS DIFFERENT FOR THOSE NEW TRAVEL DATES?

If the price for the new travel dates is higher, the client must pay the difference between the new price and the price initially paid. No refund will be given should the price for the new travel dates be lower than the original.

IF CLIENTS CHANGE THEIR TRAVEL DATES, WOULD THEY STILL BENEFIT FROM THE OTHER ADVANTAGES OF THE SUPER EARLY BOOKING PROMOTION?

If the client has booked a Luxury or Distinction Collection package, they can still benefit from Option Plus. However, the Price Drop Guarantee only applies to the original booking.



IS THE DEPOSIT REFUNDABLE?

No. Clients cannot request a refund if the deposit has already been paid.



WHAT ARE THE ELIGIBILITY REQUIREMENTS FOR FUTURE TRAVEL VOUCHERS?

Clients who book a package by June 30, 2016, will receive a non-transferable future travel voucher of \$50 per adult and \$25 per child with their e-tickets. This voucher can be used toward any Transat South, Florida or Europe package, flight, guided tour or cruise, for travel by October 31, 2018.

IS THE VOUCHER TRANSFERABLE OR REFUNDABLE FOR CASH?

No. The voucher will be issued in the passenger's name and can only be applied to a booking under their name. The voucher has no cash value.

CAN THE VOUCHER BE REISSUED IF LOST?

OCCIDENTAL

Yes. Once Transat's accounting department verifies its validity, the voucher can be reissued.

Our Luxury Collection includes the following prestigious hotels:

ACCOR	ACCOR	
Pullman Cayo Coco (The Collection by Pullman) NEW	5 *	
(The Collection by Pullman) NEW	5*	
	Lisaring Bahia Prencipe	
BAHIA PRINCIPE	the the transfer of the transf	
Luxury Bahia Principe Cayo Levantado	F.4.	
Don Pablo Collection	5 *	
	BELMOND	
BELMOND	LA SAMANNA ST MARTIN	
Belmond La Samanna (European Plan)	5★	
BLUEBAY	BlueBay	
Diamond Suites Riviera Maya	5★	
EVÆLI ENÆ	EXCELLENCE GROUP	
EXCELLENCE Excellence FI Carmen NEW	Luxury Hotels & Resorts	
Excellence El Carmen NEW Excellence Playa Mujeres	5 ★ 5 ★	
Excellence Riviera Cancun	5 ★	
Finest Playa Mujeres	5★	
by Excellence Group NEW	5 ★	
	IBEROSTAR	
IBEROSTAR	HOTELS & RESORTS	
IBEROSTAR Grand Hotel Bávaro	5★	
IBEROSTAR Grand Hotel Paraiso	5 ★	
IBEROSTAR Grand Hotel Rose Hall	5★	
KARISMA	KARISMA	
El Dorado Casitas, a Gourmet	HUTELS & RESURTS	
Inclusive Resort by Karisma NEW	5★	
	MARIVAL	
MARIVAL	RESIDENCES LEXURY RESORT BOOK REGISTERS RESIDENCES LEXURY RESORT REGISTERS R	
Marival Residences Luxury Resort Nuevo Vallarta	5 *	
rvuevo valiafla	⊃≭	
MELIÁ	MELIÃ HOTELS CUBA	
Meliá Buenavista NEW	5★	

OCCIDENTAL	Darcelo
Royal Hideaway Playacar	5★
PALACE	PALACE RESORTS®
Le Blanc Spa Resort	5★
	*
PARADISUS	Paradisus
Paradisus Palma Real Resort	5*
Paradisus Playa del Carmen	
La Perla (Royal Service)	5 ★
Paradisus Princesa del Mar (Royal Service)	5 *
Paradisus Punta Cana Resort (Royal Service) Paradisus Rio de Oro	5★
Resort & Spa (Royal Service)	5★
Paradisus Varadero (Royal Service)	5★
	0
SECRETS RESORTS	SECRETS Records & Space
Secrets Akumal Riviera Maya	Unimess-Laxury'
(Preferred Club) NEW	5★
Secrets Cap Cana Resort & Spa (Preferred Club) NEW	5★
Secrets Huatulco Resort & Spa	3 x
(Preferred Club)	5★
Secrets Puerto Los Cabos Golf	
& Spa Resort (Preferred Club)	5 ★
Secrets The Vine Cancun (Preferred Club) Secrets Vallarta Bay	5★
Puerto Vallarta (Preferred Club)	5★
	(\$ }
VELAS	VELAS RESORTS MESURO
Grand Velas Riviera Maya	5 ★
Grand Velas Riviera Nayarit	5★
ZOËTRY RESORTS	ZOËTRY WELDES & SIR MISORIS
Zoëtry Paraiso de la Bonita Riviera Maya	5★
Zoëtry Villa Rolandi Isla Mujeres Cancun	5★

Barceló

Our Distinction Collection includes the following charming hotels:

*		~	
THE amresor's Collection		The MELIA HOTELS Collection	
DREAMS RESORTS	Dreams	MELIÁ	AA FII A HOTELS
AURA CLUB	Resorts & Spas	ELEGANCE CLUB	MELIÃ HOTELS INTERNATIONAL CUBA
Dreams Las Mareas Costa Rica	5★	Meliá Cayo Guillermo	4★
Dreams Los Cabos Suites Golf Resort & Spa	4.5★	Meliá Jardines del Rey	4★
Dreams Tulum Resort & Spa	4.5★	Meliá Peninsula Varadero	4.5★
NOW RESORTS	UOM. ◎	MELLÁ	
AURA CLUB	resorts & spos	MELIÁ	A A F I I A HOTELS
	5 *	EMERALD CLUB	MELIA HOTELS INTERNATIONAL
Now Amber Puerto Vallarta NEW Now Jade Riviera Cancun	5 ★	Meliá Caribe Tropical	4.5★
Now Larimar Punta Cana	4.5★	The Level at Meliá Caribe Tropical ME Cancun All Inclusive NEW	4.5★ 4.5★
Now Edithal Funta Cana	4.5 A	The barroan Aminorative Name	
SUNSCAPE RESORTS	*	PARADISUS	
AURA CLUB	SUNSCAPE RESORTS & SPAS	EMERALD CLUB	Paradisus
Sunscape Dorado Pacifico Ixtapa	4★	Paradisus Punta Cana Resort	5★
		OCCIDENTAL	®
BAHIA PRINCIPE	BAHIA PRINCIPE	PREFERENCE CLUB	OCCIDENTAL HOTELS & RESORTS
ROYAL GOLDEN	MATTER A MODERN	Occidental Punta Cana	4.5★
Grand Bahia Principe Cayacoa	4.5★	Occidental Xcaret	4.5★
Grand Bahia Principe Coba	4.5★		
Grand Bahia Principe El Portillo	4.5★	OCEAN	
Grand Bahia Principe Jamaica	4.5★	SAPPHIRE CLUB	Ocean By H10 Hotels
Grand Bahia Principe La Romana	4.5★	Ocean Blue & Sand	4.5★
Grand Bahia Principe Punta Cana	4.5★	Ocean Coral & Turquesa	4.5★
,			No.
BARCELÓ		PALACE	PALACE RESORTS*
PRESTIGE CLASS	Barceló	CRYSTAL CLUB	CANCUN . RIVIERA MAYA
Barceló Bavaro Beach NEW Barceló Maya Colonial NEW	4.5★ 4.5★	Moon Palace Golf & Spa Resort	5★
Barceló Maya Palace NEW	5★	Moon Palace Jamaica Grande Resort & Spa	5★
	,		
GAVIOTA HOTELES	<u>-6</u> _	PALLADIUM	PALLADIUM
MONTECRISTO CLUB	Gaviota	IMPERIAL CLUB	HOTELS & RESORTS AMMERICATION ACTUAL CALLED CONTROL
Hotel Playa Pesquero Resort, Suites & Spa	4.5★	Grand Palladium Bávaro Suites	454
Hotel Playa Cayo Santa Maria NEW	4.5★	Resort & Spa	4.5★
		Grand Palladium Lady Hamilton Resort & Spa	5★
HODELPA		Grand Palladium Vallarta Resort & Spa	4★
ESSENTIA CLUB		Grand Palladium White Sand Resort & Spa	4.5★
Essentia, by Emotions NEW	4.5★		
		SIRENIS	
IBEROSTAR	1BEROSTAR	LE MIRAGE	SIRENIS HOTELS & RESORTS
STAR CLASS	HOTELS & RESORTS	Grand Sirenis Mayan Beach, Hotel & Spa	4.5★
IBEROSTAR Playa Alameda	4.5★	Sirenis Tropical Suites Casino & Aquagames	4★
IBEROSTAR Playa Mita Hotel	4.5★		
IBEROSTAR Punta Cana	4.5★	VALENTIN	
MA IECTIC		SILVER CLUB	
MAJESTIC REGAL CLASS	MAJESTIC	Valentin Imperial Maya	5★
	Kesorts	- Valentin Perla Blanca	4.5★
Majestic Colonial Punta Cana NEW	4.5★		
MARIVAL			
GRAND SELECTION	MARIVAL BISORT & SUITES		
Grand Marival & Suites Nuevo Vallarta	A E +	-	
Graniu Manyara Suites Nuevo Vallarta	4.5★		

Valid on new individual bookings made between May 17 and June 30, 2016, for travel between November 1, 2016, and April 30, 2017. Offer not applicable to groups, flights, cruise packages, Florida packages, guided tours, Duo packages or à la carte accommodations. 'Clients can change their original travel dates only once, and travel must be completed by October 31, 2017. Not applicable to packages to Marival Residences Luxury Resort Nuevo Vallarta, Sandals Resorts, Beaches Resorts, and Grand Pineapple Beach Resorts, as well as packages to hotels in Saint Lucia. Changes to travel dates are subject to hotel and flight availability. If the price on the new travel dates is higher, the client must pay the difference. No refund will be given should the price on the new travel dates be lower than the initial price. All changes to travel dates must be made through the client's travel agent. If the agent is unavailable, the client may contact fransat at 1-866-322-6649 (24 hours a day, 7 days a week). 'With the purchase of a package, a non-transferable future travel credit of \$50 per adult and \$25 per child will be issued and must be redeemed by October 31, 2018. 'Option Plus and its advantages are only offered to clients who book a Luxury or Distinction Collection package for a minimum 7-night stay by June 30, 2016. Subject to availability. Includes free standard seat selection, priority check-in and boarding, and a supplementary baggage allowance. Not applicable to seat selection made on Air Transat's website. 'A child may receive a refund of up to \$200. This promotion may change without notice and is subject to availability at time of booking.