

2020/2021 China Super Value Programs

General Terms & Conditions

Pricing Policy

1. All the prices are quoted in USD effective from Apr. 1st, 2020 to Mar. 31st, 2021 based on the specified arrival dates.
2. All the prices are based on standard twin/triple share and all program departures are guaranteed for minimum of 2 pax.
We don't accept a booking for ONLY 1 pax.
3. The triple room at all hotels here in China is a standard twin-bedded room with a rollaway bed. If your booking consists of a single passenger besides other couple(s), the single supplement has to be added.
4. **There is no Child Discount provided.** The rate for infant (under 2 years old) is 10% of the full package rate.
5. The cruise company will charge a mandatory gratuity of RMB150 per person upon boarding.
6. If any cancellation is made on site, the unused services are non-refundable and non-transferable.
7. Preferred accommodations are subject to change to similar class hotels.

Booking Procedures

1. Please do check with us first on the space availability for the departures you request before you confirm to your clients.
2. Once the booking is accepted and confirmed please provide us with the clients' passport perfect names, passport numbers & arrival/departure details.

3. Each departure will be closed 14 days prior to the arrival date.
Late booking within 14 days can be accepted if the air/hotel space allows, but **USD60.00 per person** will be charged as the late booking fee.
4. Requests for extra nights are upon confirmation. Please indicate it clearly in your booking and we will use other hotels for extra nights if the requested one is full and unable to confirm. But if in this case, we will keep you posted.

Separate Transfers

1. For all the passengers arriving/departing on the dates listed in each program, a Seat-In-Coach airport/hotel/airport transfers are included.
2. For those who have the pre or post nights in the programs, please make your own way for airport/hotel/airport transfers. If you do need us to provide the transfer service, the additional cost will be changed as follows, Please let us know while you make booking:

Beijing International Airport

1 pax – USD88.00 per person

2-5 pax – USD45.00 per person

6-9 pax – USD35.00 per person

NEW Beijing Daxing International Airport

1 pax – USD175.00 per person

2-5 pax – USD88.00 per person

6-9 pax – USD65.00 per person

Shanghai PVG Airport

1 pax – USD168.00 per person

2-5 pax – USD85.00 per person

6-9 pax – USD.00 per person

Airport pick-up at Beijing International Airports

China local guide will meet the passengers in the airport arrival hall right outside the Luggage Claim Area. **Please notify your clients to look for a “China Delight DMC” welcome sign with pax’s names on held by our guide.**

If the client couldn't find our guide in the airport lobby, please note them to call the following emergency numbers for help:

Tel: 64097715, 64097707, 64097880 (9:30am – 4:30pm, Monday to Friday)

Cell Phone: 13601061642, 13901080993

Tipping Guidelines

This program doesn't include any tips to guides/drivers/porters, but many of our guests have suggested that it would be helpful to them if we advise what is expected.

We believe, however, that a gratuity is a personal matter that reflects a person's appreciation for the service, attentiveness and attitude of the staff. Since this may vary from one passenger to another, we have asked that gratuities be extended individually rather than as a group collection.

All of China Delight's national/local guides, Yangtze River cruise personnel, motorcoach drivers and porters are trained professionals who work very hard to ensure that your vacation is an enriching and worry-free experience.

Simply as a guideline, one may consider the following:

In China

National Guide:	USD10.00 per pax per day
Local Guide:	USD10.00 per pax per day
Local Driver:	USD5.00 per pax per day
Hutong Guide	USD7.00 per pax
Hutong Pedicab Driver:	USD2.00 per pax
Hotel Porters:	USD1.00 per bag/per time

On the Yangtze River Cruise Ship

Shore Excursion Guide:	USD5.00 per pax
Shore Excursion Driver:	USD3.00 per pax

Shennong Stream Boatmen:	USD5.00 per pax
Cruise Porters:	USD1.00 per bag/per time

We hope that you will bear in mind that recognition for a job well done is greatly appreciated no matter where you may travel!