

Caring for your safety and well-being throughout every touchpoint of your travel journey

More Thorough Cleaning, More Often



All areas

Cleaning all high-contact surfaces under our control multiple times a day



Ticket counter

Using stanchions, and turning off some computers and kiosks to provide separation



Security

Working with airport and government authorities to carry out our protocol for cleaning



Lounges

Flagship First Dining, Flagship Lounges and most Admirals Clubs are temporarily closed



Gate and boarding area

Using tools to provide gate-area separation and a touchless boarding experience



Preflight

Every aircraft receives an EPA-approved and hospital-grade disinfectant cleaning daily



Onboard seating

Passenger numbers limited on every flight through May; refraining from assigning 50% of Main Cabin middle seats



Inflight

Masks will be required*, PPE/sanitizer will be provided and limited food and beverage offered

For additional information, please visit our dedicated [Coronavirus Travel Update](#) page or our [Newsroom](#).

Accurate as of May 6, 2020

*all traveling customers will be required to wear a face covering or mask while onboard as of May 11