# **Transportation Operations Manager Resume**

### Job Objective

To secure a position as Transportation Operations Manager and to be considered a valued member of your team.

### Highlights of Qualifications:

- Admirable experience in managing all truck transportation operations, developing high work systems and improvement plans for system
- Deep knowledge of transport safety requirements
- Exceptional knowledge of international shipping laws
- Remarkable ability to handle multiple priorities at a time
- Ability to identify and resolve problems in transportation system
- Good understanding of transport trucks and equipment and related DOT regulations
- Skilled to handle a large number of phone calls and answer all queries
- Proficient in managing all truck maintenance and its registrations
- Outstanding understanding of a 24/7 working facility

#### Professional Experience:

Transportation Operations Manager McLane Company Inc., Seattle, WA October 2008 – Present

- Trained and mentored all junior staff and subordinates.
- Streamlined all processes and developed ways to improve efficiency of various processes.
- Analyzed needs of clients and made necessary recommendations for improvement of transportation system accordingly.
- Determined performance of carriers by analyzing reports and identified all issues.
- Established and reported statistical information to calculate performance.
- Development and documented all changes made in procedures.
- Coordinated with team members and clients and provided quality customer services to clients.
- Oversaw smooth working of computerized transport management systems.

Transportation Operations Supervisor Cardinal Logistics, Seattle, WA August 2003 – September 2008

- Hired and trained all drivers and ensured business proficiency.
- Developed KPI for each and every individual customer program.
- Managed fleet services and drivers, assisted in maintaining a transportation and distribution system.
- Oversaw all administrative functions and ensured its success in operation systems.
- Monitored facility and ensured work according to all Federal, State and local regulations.
- Interfaced between customers and drivers and ensured compliance to all working parameters.

Transportation Operations Analyst CSN Stores, Seattle, WA May 1998 – July 2003

- Developed various tools for analyzing and preparing reports for all key operations.
- Initiated and provided support to all Foreign Trade.
- Managed all reports and necessary documents required by government agencies.
- Administered maintenance facility and ensured regular measurement of each vehicle.
- Monitored working of external agencies and ensured procedure to be quality and cost effective.

## **Education:**

Bachelor's Degree in Logistics Nicholls State University, Thibodaux, LA

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