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# SIU INVESTIGATOR RESUME

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## Career Objective:

To obtain a SIU Investigator position with company seeking dedicated and hard working employee.

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## Summary of Qualifications:

- Remarkable experience in FWA detection, prevention and correction techniques
  - Profound knowledge of insurance and claim operations, commercial, personal, and Workers Compensation insurance products and litigation management
  - Skilled in writing, interviewing, strategizing and question formulation and presenting information
  - Profound knowledge of regulatory issues and case law effecting medical investigations
  - Sound knowledge of medical terminology, CPT and ICD-9 coding
  - Exceptional ability to handle heavy workload and meet critical regulatory guidelines
  - Ability to organize and handle a heavy case load
  - Excellent oral and written communication skills
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## Work Experience:

SIU Investigator, August 2005 – Present  
Universal American, New York, NY

- Developed and prepared internal Fraud Alerts for company-wide distribution.
- Communicated through telephone interview with members, pharmacies, providers and third parties.
- Conducted and assisted on site audits of pharmacies.
- Met all regulatory and departmental deadlines.
- Developed and maintained contacts and liaison with law enforcement, regulatory agencies, and task force members.

SIU Investigator, May 2000 – July 2005  
Direct Auto Insurance, New York, NY

- Recognized suspect issues and prepared an investigative strategy for determining the validity of the claim.
  - Analyzed and developed leads for the proper verification of facts and circumstances.
  - Developed and executed investigative Action Plans for all referred claims.
  - Prepared daily investigative notes and reports in an efficient, cohesive and chronological manner.
  - Provided evidence and testified in civil and criminal cases related to investigations.
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## Education:

Bachelor's Degree in Business Administration, Johnson State College, Johnson, VT

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