Quality Assurance Officer Resume

Job Objective

Looking to improve the organization using my skills as a Quality Assurance Officer.

Highlights of Qualifications:

- Ability to analyze data gathered and compile reports on findings
- · Ability to review, analysis, reporting and documentation as related to the assessment of quality
- Wide knowledge of investigatory techniques and problem resolution processes
- Ability to exercise sound judgment and discretion
- Ability to maintain confidential information
- · Strong administrative, organization and planning skills

Professional Experience:

Quality Assurance Officer Matchtech, San Diego, CA August 2005 – Present

- Evaluated legal documents with owners.
- Scrutinized the documents for proper signatures notarizations.
- Managed with assistance for owners.
- Imparted sales training and certified eligible sales professionals.
- Reviewed site rescission rates and maintain documentation.

Quality Assurance Officer National Testng Laboratories, San Diego, CA May 2000 – July 2005

- Managed with all applicable standards.
- Handled training of all QA department personnel.
- Developed overall requirements for QA specifications.
- Analyzed product and processed non-conformance.
- Established QA plans and required process control procedures.

Education:

Bachelor's Degree in Business Pittsburg State University, Pittsburg, KSMaster's Degree in Business Administration Brandeis University, Waltham, MA

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