In Room Dining Server Resume

Job Objective

Looking for work as In Room Dining Server where I can exercise my experience and skills.

Highlights of Qualifications:

- Strong experience of food and beverage services
- Profound knowledge of menu items, preparation methods and ingredients
- Sound knowledge of liquor brands, beer and non-alcoholic selections
- Familiarity with daily specials, prices and service time
- Proficient with food quality standards
- Ability to address customer needs
- Ability to memorize guest room layout, locations and room numbers
- Ability to place food orders following the sequence of service
- Ability to work calmly under stressful conditions
- Ability to provide services independently or in groups

Professional Experience:

In Room Dining Server
Kimpton Hotels and Restaurants, Roanoke, VA
August 2007 – Present

- Maintained serving station clean and fully stocked at all times.
- Presented menus to customers and obtained food orders.
- Transported heavy food trays from kitchen to dining hall.
- Opened and served champagne bottles.
- Adhered to safety and sanitation standards.
- Followed proper food storage and food handling guidelines.
- Responded to customer complaints in a prompt manner.
- Prepared checks and processed customer payments.

In Room Dining Server Fairmont Hotels & Resorts, Roanoke, VA May 2004 – July 2007

- Greeted and seated customers in courteous manner.
- Answered calls to take phone orders.
- Maintained the dining hall clean and organized.
- Responded to customer's queries regarding menu items.
- Delivered and presented food as per restaurant standards.
- Maintained inventory control of food supplies.
- Reported any unsafe conditions to Manager.
- Removed dirty dishes and clutters from tables.

Education:

Associate Degree in Hospitality Management Sullivan County Community College, Loch Sheldrake, NY

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