Executive Housekeeper Resume

Job Objective

To obtain the position of Executive Housekeeper where I can utilize my cleaning skills and experience to the maximum benefit of the organization.

Highlights of Qualifications:

- Remarkable experience in managing an efficient housekeeping staff
- Immense knowledge of housekeeping tools and equipment
- Deep knowledge of chemical handling and OSHA regulations
- · Sound ability to work on flexible schedule
- · Exceptional ability to coordinate with staff and customers
- Ability to comply to hotel policies and procedures
- · Ability to evaluate housekeeping strategies
- Solid understanding of chemicals and its usage
- Ability to evaluate alternatives and decide on a plan of action
- · Ability to effectively deal with internal and external customers and staff

Professional Experience:

Executive Housekeeper Millenium Hotels, Kansas City, MO August 2007 – Present

Responsibilities:

- Maintained neat and clean public areas for guests as per regulations.
- Monitored inventory of linen and supplies and placed purchase order when required.
- Managed communication with front desk employees for arrival and departure.
- Participated in safety training programs on monthly basis.
- Developed schedule for laundry staff and room attendants.
- Ensured optimal level of safety standards for on loan equipments in facility.
- Prepared reports for guest rooms for front office department.
- Ensured achievement of all hotel objectives for room quality.

Executive Housekeeper Renaissance Woodbridge Hotel, Kansas City, MO May 2004 – July 2007

Responsibilities:

- Provided training to staff members as pre hotel standards.
- · Inspected guest rooms and public areas for cleanliness.
- Coordinated with customers to resolve all hotel policies queries.
- Monitored staff performance and ensured smooth and efficient operations.
- Ensured compliance to safety and security regulations for emergency situations.
- Prepared estimate of labor costs and ensured compliance to budget.
- Designed and implemented hotel procedures for department.
- Prepared all paperwork for department to be presented to management.

Education:

Associate Degree in Hotel Management Shoreline Community College, Shoreline, WA

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