
Concessions Manager Resume

Job Objective

Hard-working, self-motivated Concessions Manager seeks a full-time position with reputable organization.

Highlights of Qualifications:

- Certification in TIP trainer
 - Experience in providing excellent customer services in clubs
 - Deep knowledge of concession procedures
 - Huge knowledge of point of sale system
 - Ability to interpret all safety documents
 - Ability to manage multiple tasks within deadline
 - Ability to stand for long hours
 - Immense communication skills in both written and oral forms
 - Familiarity to perform basic math
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Professional Experience:

Concessions Manager

Hotel Del Coronado, Arlington, VA

October 2008 – Present

- Coordinated with associates and ensured optimal product quality.
- Supervised efficient working of all employees and activities.
- Developed budget for concession activities annually.
- Provided training to concession staff and evaluated performance.
- Designed menu and beverage items for facility.
- Maintained optimal level of services for all clients.
- Ensured compliance to all organization standards and policies.
- Determined appropriate service policies and ensured efficiency.

Seasonal Concessions Supervisor

Omni Hotels, Arlington, VA

August 2003 – September 2008

- Provided training to all new employees.
- Oversaw working of concession employees as per policies.
- Monitored preparation of all food items and ensured cleanliness.
- Maintained inventory of stocks and placed purchase orders.
- Ensured compliance to state sanitation and food regulations.
- Coordinated with manager to distribute food tickets.

Concession Attendant

Kimpton Hotels and Restaurants, Arlington, VA

May 1998 – July 2003

- Managed and assisted to control appropriate food cost.
 - Monitored food orders and ensured timely delivery.
 - Coordinated with team members for exceptional guest services.
 - Maintained neat and clean work area at all times.
 - Ensured appropriate food handling procedures.
 - Administered guest order phone calls and provide response.
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Education:

Bachelor's Degree in Business Administration

North Greenville University, Tigerville, SC

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