Collision Center Manager Resume

Job Objective

Qualified Collision Center Manager seeking a position in which to put my communication skills and experience to work for right company.

Highlights of Qualifications:

- Certification in ASE and ICAR
- Experience in performing and supervising work as Collision Center Manager
- Exceptional knowledge of auto body estimates
- Operational knowledge of software packages
- Ability to manage multiple projects and prioritize work
- Ability to coordinate with personnel
- Excellent communication skills
- Profound skills to facilitate sales
- Proficient in DRP procedures for all repair

Professional Experience:

Collision Center Manager Asbury Automotive Group, Gloucester City, NJ

October 2008 – Present

- Supervised everyday production meetings for all technicians.
 Prepared required ABS reports on monthly basis.
- Developed and maintained good relations with insurance appraisers.
- Monitored compliance to production schedule as per board requirements.
- Evaluated monthly financial statements to administer cost controls.
- Provided training to staff for all safety procedures as per safety manual.
- Performed performance appraisals for all office and repair center personnel.
- Maintained inventory of supplies and placed purchase orders.

Collision Center Estimator

Herb Chambers Companies, Gloucester City, NJ

August 2003 - September 2008

- Inspected damage vehicles and determined extent of damage.
- Prepared estimated of all labor and repair costs.
- Administered repair cost issues and coordinated with appraiser to resolve issues.
- Ensured compliance to all safety policies and procedures.
- Assisted to fill all insurance forms for cost estimate.
- Established total loss of vehicles and performed repair.

Collision Center Technician Molle Toyota, Gloucester City, NJ

May 1998 – July 2003

- Assisted to operate all tools and equipments efficiently.
- Ensured accuracy in all repair order and performed work.
- Managed communication with parts departments and obtained parts.
- Prepared reports for all machinery defects on vehicles.
- Documented repair order and performed required work.
- Maintained knowledge on all manufacturer technical bulletins.

Education:

Bachelor's Degree in Business Administration South Suburban College, South Holland, IL

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