Auto Parts Manager Resume

Job Objective

Long time Auto Parts Manager is looking for a new situation that can take advantage of my experience and is a place where moving up is possible.

Highlights of Qualifications:

- · Wide experience in maintaining highline vehicles and administering all auto parts
- Deep knowledge of customer services and increasing numbers
- · Remarkable ability to perform basic tests
- · Outstanding ability to interpret and update profit and loss statements
- Ability to perform basic diagnostic tests
- Exceptional skills to maintain good relations with customers and colleagues
- Ability to pass the Parts Knowledge Assessment successfully
- · Ability to be fleet certified and drive a company vehicle

Professional Experience:

Auto Parts Manager Peb Boys, Pampa, TX October 2008 – Present

- Hired and evaluated work of all staff members working in parts department.
- Monitored inventory for all parts level and adjusted it to minimize any kind of obsolesce.
- Developed and implemented policies for ordering special parts.
- Analyzed all inventory and sales of parts and ensured compliance to all profit goals.
- Participated in manager and department and analyzed programs and recommended changes.
- Maintained department operations and changed layout on regular basis to ensure effectiveness.
- Administered employee payrolls and ensured timely completion of all paperwork.
- Monitored customer complaints and ensured resolution within company guidelines.

Retail Auto Parts Specialist Premium Retail Services, Pampa, TX August 2003 – September 2008

- Assisted General Manager in managing store and its staff and developed necessary strategies.
- Maintained good working relations with retail customers and ensured fulfillment of all needs.
- Provided excellent customer services and ensured satisfaction of customers.
- Managed an inventory of parts for department and maintained correct records for same.
- Prepared training materials and participated in all company meetings and ensured achievement of all goals.
- Monitored work according to automotive principles and ensured solutions to all issues.

Education:

Bachelor's Degree in Business – Marketing Northwest Missouri State University, Maryville, MO

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