ATM Support Resume

Job Objective

Seeking a position as ATM Support in highly reputed and professional organization.

Summary of Qualifications:

- In-depth knowledge of the ATM business line and functional area
- Profound working knowledge of ACI Base24 interfaces and operations
- Extensive knowledge of Microsoft Windows configuration and support including software installation, registry manipulation and deployment strategies
- Exceptional ability to conduct analysis of business needs
- Excellent problem solving and organizational skills

Work Experience:

ATM Support, August 2005 – Present
Micro, Inc., Asheville, NC

- Served as a computer technology expert for assigned functional applications to assist business lines with development and ongoing support of ATM systems.
- Directed and supported project release.
- Analyzed, reviewed, developed, implemented and monitored new or revised systems.
- Organized project release and typically performed analysis to support the strategies and objectives of the ATM business line.
- Compiled and analyzed information that is very detailed and often interpretive, made project release recommendations based on the findings.

ATM Support, May 2000 – July 2005
Max Corporation, Asheville, NC

- Interacted with internal and external resources and ensured successful completion, installation and implementation in compliance with client needs.
- Analyzed and reviewed customer disputes, adjustments and chargebacks which directly effected bank losses involving these services.
- Provided assistance to the Information Center, Community Offices, customers and other internal department.

Education:

Bachelor's Degree in Electrical Engineering, Atlantic Union College, Massachusetts, MA

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