

# ***Explanation of Services***

## ***PROFESSIONAL SERVICES OF FUNERAL DIRECTOR AND STAFF***

### **Basic Services of Funeral Director and Staff**

Services included, but not limited to: (1) responding to the initial request for service; (2) conducting the arrangement conference; (3) preparation of biographical and statistical data; (4) examination of financial settlement options; (5) preparation and filing of papers, permits and authorizations; (6) coordination with those providing other services; (7) preparation and placement of obituary notices; (8) retention and care of remains prior to commencement of post-death activities; (9) overhead expenses relative to our facilities and operations, such as occupancy, administrative and equipment costs.

### **Professional Services**

In addition to the professional services outlined in our general price list, our services also include:

Staff response 24 hours per day, 365 days per year to initial requests for services. Conducting the arrangement conference with the responsible party(ies) to determine desired services.

Coordinating desired service plans with the cemetery, crematory, clergy, fraternal lodges, military, civic organizations, and/or other parties involved in the ceremonies, rituals, transportation and final disposition of the deceased.

Preparation of the death notice and obituary, transcripts of death, clergy record, Social Security notification, veterans application(s), airline notifications, legal affidavits and any other forms or correspondence requested by the family in addition to Groce's website and obituary services.

Dedicated and caring staff who regularly receive continuing education and professional training to meet state and federal licensing requirements.

### **Basic Unallocated Funeral Provider Overhead**

Also included within our professional services fee is our basic unallocated funeral home overhead which covers fixed overhead and includes a pro-rata share of the costs for insurance, taxes, telephone and communications, secretarial and office expenses, maintenance, professional licensing and training, legal, accounting and other fixed expenses.

### **Exclusive Services**

Groce exclusive services include consultation and literature to facilitate preplanning a funeral; the use of memory boards, easels, picture stands, wide screen television monitors, DVD and CD players, piano, organ and/or electronic piano, and recording of services (Groce chapels only).

**THE GOODS AND SERVICES SHOWN BELOW ARE THOSE WE CAN PROVIDE TO OUR CUSTOMERS. YOU MAY CHOOSE ONLY THE ITEMS YOU DESIRE. HOWEVER, ANY FUNERAL ARRANGEMENTS YOU SELECT WILL INCLUDE A CHARGE FOR OUR BASIC SERVICES AND OVERHEAD. IF LEGAL OR OTHER REQUIREMENTS MEAN YOU MUST BUY ANY ITEMS YOU DID NOT SPECIFICALLY ASK FOR, WE WILL EXPLAIN THE REASON IN WRITING ON THE STATEMENT WE PROVIDE DESCRIBING THE FUNERAL GOODS AND SERVICES YOU SELECTED.**

**1. BASIC SERVICES OF FUNERAL DIRECTOR & STAFF**

**\$ 2,995\***

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

**2. EMBALMING**

**\$ 1,095\***

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

**Embalming procedures**

Our NC licensed embalmers use “Best Management Practices” and “Universal Precautions” as required by the blood-borne Pathogens Regulations of OSHA and the NC State Board of Funeral Service. Our fee includes the use of chemical supplies, equipment, emergency equipment for compliance with OSHA regulations for formaldehyde exposure, blood-borne pathogen exposure, work place safety and disposal of regulated medical waste.

**3. OTHER PREPARATION OF THE DECEASED**

a. Hair & Cosmetic care, dressing and casketing

**\$ 195\***

b. Recommended bathing and surface disinfection  
when there is no embalming

\$ 110

c. Special care for autopsied cases

\$ 165

**Ceremonies Rites, Rituals, Observances, Visitations**

**4. USE OF FACILITIES, STAFF AND EQUIPMENT**

(Our services include set up of visitation area, placement of encased remains, display of floral arrangements, supervision and attendance during the visitation.)

a. Use of viewing room

**\$ 250\***

**For published public visitation, add:**

**Evening visitation at funeral home**

**\$ 450\***

Or, visitation immediately prior to the service \$ 225

b. Evening visitation at church or other facility

\$ 395

**c. Chapel or service room for funeral, including supervision and assistance with the service**

**\$ 695\***

d. Church funeral supervision/equipment

\$ 690

e. Chapel or service room & staff for memorial service

\$ 590

f. Equipment and staff for graveside service

\$ 525

**5. REFRIGERATION**

\$ 115

*This is a one time fee for unembalmed bodies for the time*

*Bodies are placed into our care until final disposition. It is our*

*Policy to require refrigeration of unembalmed remains after 24 hours.*

# Transportation

## 6. AUTOMOTIVE EQUIPMENT

*(Within 30 miles; add \$2.25/mile one-way for each mile outside 30-mile radius)*

- |   |         |
|---|---------|
| a. Transfer of remains to funeral home  | \$ 425* |
| b. Funeral coach/hearse/casket coach  | \$ 495* |
| c. Errand/equipment/utility vehicle (may be used for delivering death certificate, or as lead vehicle in procession, or flower transfer)      | \$ 280* |
| d. Family car/Limousine (each)<br><i>(Available only within NC; not permitted by Federal Motor Carriers Safety Adm. to cross state lines)</i> | \$ 250  |
| e. Coach to/from CLT or GSP Airport   | \$ 200  |

## Stationery Items

- |                                    |        |
|------------------------------------|--------|
| Personalized acknowledgement cards | \$ 55* |
| Register book                      | \$ 40* |
| Personalized memorial folders      | \$ 95* |
| d. Door wreath                     | \$ 35  |

**Note: Items marked in green with an asterisk (\*) are normally included in a traditional funeral. \$7,070.**

### **Groce Enhanced Service items available for your consideration:**

<i>Opening/Closing Grave contracted through Groce</i>	\$ 895
<i>DVD Memorial Tribute Slide Show (copies \$15)</i>	\$ 125
<i>DVD Video of Service in Groce Chapel (copies \$15)</i>	\$ n/c
<i>One Personalized Tribute Candle (additional: \$15)</i>	\$ n/c
<i>Laminated Bookmark (each)</i>	\$ 2
<i>Personalized Casket Cap Panels</i>	\$ 120
<i>Prayer Cards (100)</i>	\$ 45
<i>Processing/Mailing cremated remains (Cost plus 10%) – Approx.</i>	<i>\$75</i>
<i>Crucifix</i>	\$ 15
<i>Thumbprint Jewelry</i>	<i>from \$ 127</i>
<i>Cemetery Tent &amp; Equipment when no Burial Vault Is selected</i>	<i>\$ 340</i>
<i>Temporary Gravemarker</i>	\$ 30

**8. FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME \$1,375**

*This includes transfer of remains to Groce Funeral Home, Basic Services of the Funeral Director and Staff, embalming and Coach to airport. It does not include staff services or facilities for viewing, rites, or ceremonies prior to forwarding the body.*

Merchandise – Shipping container @\$150.

**a. With minimum shipping container \$1,525**

**b. With casket selected from our funeral home (includes casket air tray, required by airline, plus the cost of the casket) \$1,525**

*(10% Discount provided for members of Selected Independent Funeral Homes)*

**9. RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME \$ 1,655**

*This includes Coach from airport to Groce Funeral Home, Basic Services of the Funeral Director and Staff, and casket Coach to cemetery. It does not include visitation, church or chapel service.*

**With graveside funeral service \$ 2,180**

*(10% Discount provided for members of Selected Independent Funeral Homes)*

**10. DIRECT CREMATION \$2,655 to \$10,500**

*If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are fiberboard.*

*Our charges for a direct cremation include transfer of remains to the funeral home, Basic Services of the Funeral Director and Staff and crematory fee (\$725). This charge does not include stateroom, rites or ceremonies.*

**Direct Cremation with Container Provided by Purchaser \$ 2,655**  
**Direct Cremation with Alternative Container \$ 2,765**  
**Direct Cremation with Casket Selected (Plus the Cost of the Casket) \$ 2,655**

**PLEASE NOTE:** *NC General Statute (130A-388) requires that a Medical Examiner issue a cremation permit for certain circumstances. There is a \$50 fee for this permit which is not included in our charges.*

***(Please refer to the next page for Cremation Option Packages.)***

**11. IMMEDIATE BURIAL \$2,555 to \$10,400**

*Our charge for immediate burial includes transfer of remains to the funeral home, funeral coach/hearse/casket coach to the cemetery, and basic services of the funeral director and staff.*

***For a scheduled graveside service, add \$525***

**a. Immediate burial with container provided by purchaser \$2,555**  
**b. Immediate burial will minimum casket (Transporter Fiberboard) selected from our funeral home \$2,750**  
**c. Immediate burial with casket selected from our funeral home (in addition to cost of casket) 2,555**

**The Simple Cremation Only Package:**

Includes:

Services of funeral director & staff,  
 Transfer of remains to funeral home,  
 Crematory fee,  
**“Transporter” Cremation Container,  
 Cultured Marble Urn,**

Total: **\$ 3045**

**NC Sales & Use Tax: \$**

*(This does not include urn vault or cemetery charges.  
 For example, add \$525 for opening/closing cremation  
 grave, tent, chairs and graveside set up when provided  
 by Groce.)*

*Sales tax and 3<sup>rd</sup> party charges will apply where  
 necessary.*

**Chapel Memorial Service Cremation  
 Package:**

Includes:

Services of funeral director & staff,  
 Transfer of remains to funeral home,  
 Crematory fee,

Register book, memorial folders,  
 Personalized acknowledgements,  
 Visitation 1 hour before Service,  
 Service at Groce Funeral Home,

Total: **\$4040**

**Add Container for Cremation: \$**

**Add Urn from list below: \$**

**NC Sales & Use Tax \$**

*(This does not include urn vault or cemetery charges. For  
 example, add \$525 for opening/closing cremation grave,  
 tent, chairs and graveside set up when provided by Groce.)*

*Sales tax and 3<sup>rd</sup> party charges will apply where necessary.*

**Graveside Service Cremation Package:**

Includes:

Services of funeral director & staff,  
 Transfer of remains to funeral home,  
 Register book, memorial folders,  
 Personalized acknowledgements,  
 Crematory fee,  
 Supervision of Graveside Service,  
 \$525 credit for opening/closing grave,  
 tent, chairs & graveside set up,

Total **\$ 4300**

**Add Container for Cremation: \$**

**Add Urn from list below: \$**

**NC Sales & Use Tax \$**

*Sales tax and 3<sup>rd</sup> party charges will apply where  
 necessary.*

**Traditional Service with Cremation Package:**

Includes:

Services of funeral director & staff,  
 Transfer of remains to funeral home,  
 Embalming,

Hair care, dressing & casketing,  
 Evening Visitation with body present,  
 Service at Groce FH or your church,

Register book, memorial folders,  
 Personalized acknowledgements,  
 Crematory fee

Total: **\$ 6670**

**Add Container for Cremation: \$**

**Add Urn from list below: \$**

**NC Sales & Use Tax \$**

*(This does not include urn vault or cemetery charges. For  
 example, add \$525 for opening/closing cremation grave,  
 tent, chairs and graveside set up when provided by Groce.)*

*Sales tax and 3<sup>rd</sup> party charges will apply where necessary.*

**Containers available for cremation:**
**(See sample photos next page)**

Cardboard transfer container for crem.	\$ 110
“Transporter” for private viewing:	\$ 195
Burial/Cremation Shroud (KINCARACO)	\$440
Harmony Deluxe for public viewing	\$ 395
Grey flat-top Casket for service/viewing	\$ 535
Oak Rental Casket for service/viewing	\$ 880
Grey Fiberboard cloth covered “Kinsey”	\$ 1025
Poplar Veneer Unit for service/viewing	\$1545
Solid Pine, (Natura Pine)	\$2045
Fremont Poplar Casket for serv/viewing	\$2245
23 <sup>rd</sup> Psalm Poplar	\$3345
Cherry (Chesapeake)	\$4745

**Sample Urns Available: (See photos next page)**

<b>Hard black plastic box</b>	<b>\$ n/c</b>
<b>Bronze Remembrance Urn</b>	<b>\$616</b>
<b>Arlington Pewter Urn</b>	<b>\$486</b>
<b>Victorian Wood Urn</b>	<b>\$390</b>
<b>Cloisonne, Green or Blue</b>	<b>\$351</b>
<b>Eco-Ocean Biodegradable</b>	<b>\$290</b>
<b>Avondale Slate</b>	<b>\$250</b>
<b>Manchester Wood</b>	<b>\$220</b>
<b>Jewel Green Cultured Marble</b>	<b>\$225</b>
<b>Antique English Vase</b>	<b>\$200</b>
<b>White Cultured Marble</b>	<b>\$225</b>

**CASKET PRICE LIST**  
**EFFECTIVE DECEMBER 15, 2019**  
**DISCLAIMER OF WARRANTIES**

Groce Funeral Home makes no representation or warranties regarding caskets. The only warranties, expressed or implied, granted in connection with goods sold with this funeral service are the express written warranties, if any, extended by the manufacturer thereof. No other warranties, including the implied warranties of merchantability or fitness for a particular purpose, for a particular product are extended by the seller.

Princeton Copper, Natural, Velvet Int.	\$7,845
Navare Mahogany, Velvet Interior	\$7,745
Melrose Cherry	\$6,145
Parthenon Rounded, 16 gauge steel	\$5,345
Stainless Steel, Brushed Silver, Velvet	\$5,245
Dover Oak	\$5,245
Stainless Steel, Chateau Slate or Regency	\$4,845
Stainless Steel, Blue Brushed	\$4,845
Stainless Steel, Hyacinth/Rose	\$4,845
Chesapeake Cherry, Basketweave Int	\$4,745
Southern Pecan	\$4,645
Sequoia Pine	\$4,545
Maple, Virginia Rose	\$4,445
Silver Rose, Pink Interior 18 ga. steel	\$4,345
Hearthside Oak	\$4,145
Magnolia Poplar	\$4,145
Akron Oak	\$3,945
Lincoln Poplar	\$3,945
"Pieta" 18 gauge steel	\$3,745
"Going Home" Brushed Diamond Blue	\$3,745
Bristol Poplar	\$3,745
Black Cashmere Brushed, 18 gauge	\$3,645
Brushed Cashmere Copper 18 gauge	\$3,545
Military with Flags, "Butler Silver" 416 	\$3,545
Sebring Pecan	\$3,445
White Sand, #843 18 gauge steel	\$3,345
Butler Silver, #843 18 gauge steel	\$3,345
Decatur Pine	\$3,345
23 <sup>rd</sup> Psalm Poplar	\$3,345
Dakota Poplar	\$3,345
Coral Mist, 18 gauge steel	\$3,245
Milford Poplar	\$3,245
887 Keystone, 18 gauge steel	\$3,145
"Patriot" Midnight Blue or Ebony 	\$3,045
Alpine White, 18 gauge steel	\$2,845
Geneva Taupe 18 gauge steel	\$2,745
"Going Home" Spruce Blue 18 ga. steel	\$2,745
Revere Monarch Blue, 18 ga steel	\$2,645
Goldtone #293, 20 gauge steel	\$2,545
Lakeview Poplar	\$2,145
Dennison #645, silver, 20 ga steel	\$2,145
Astral Tree of Life, Almond	\$2,195
Coleman Olive/Bronze, 20 gauge steel	\$1,945
Baron 85 coppertone/silver, 20 ga. steel	\$1,545
Charcoal or Silver #170, 20 ga. steel	\$1,445



**GREEN CASKET BURIAL**

"Green" Casket, all Natural Pine, No Metal, Aurora Casket "Natura"	\$2,045
Natural Wicker Casket	\$1,240
Burial Shroud with Lowering Handles	\$ 440

**ALTERNATIVE CONTAINER FOR CREMATION**

Fiberboard/Cardboard	\$ 110
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**COMBUSTIBLE CREMATION CASKETS**

Fremont Poplar	\$ 2,245
Frontier Pine	\$ 2,245
Simplicity Veneer	\$ 2,145
Lancaster Veneer Poplar	\$ 1,545
"Kenton" veneer fiberboard	\$ 1,545
Grey fiberboard, "Kensey"	\$ 1,025
Oak Ceremonial (rental) Unit	\$ 880
Fiera Canvas fiberboard	\$ 925
Bamboo	\$ 595
Grey fiberboard, flat top, flannel-covered	\$ 535
Harmony Deluxe Fiberboard	\$ 395
Transporter Fiberboard	\$ 195
Infant caskets available from	\$ 285
Youth caskets available from	\$ 495



**ORTHODOX CASKETS**  
 Star of David Emblem, No Metal



Levi Oak (Special Order)	\$2,260
Simeon Poplar (Special Order)	\$1,860
Fairfax Poplar (Special Order)	\$1,630
Woodbar Poplar (Special Order)	\$1,630
Newport Ash (Special Order)	\$1,630
Glendale Pine	\$1,240

***Although certain caskets offered for sale by this firm may be of better construction and comprised of more durable material than others, neither this funeral home nor any of its employees represents or implies that any casket will be air-tight or water-tight or will provide long-term preservation of human remains.***



West Asheville ~ 1401 Patton Avenue ~ Asheville, NC 28806 ~ 828-252-3535  
Lake Julian ~ 72 Long Shoals Road ~ Arden, NC 28704 ~ 828-687-3530  
East Asheville ~ 856 Tunnel Road ~ Asheville, NC 28805 ~ 828-299-4416  
[www.grocefuneralhome.com](http://www.grocefuneralhome.com) [info@grocefuneralhome.com](mailto:info@grocefuneralhome.com)

## Green Burial Service and Merchandise

- 1. Basic Services of Funeral Director & Staff** **\$ 2995\***  
*This includes, but is not limited to, consultation with family and officiants; arrangement of funeral, preparation & filing required notices, permits and certificates; and coordinating with those providing other portions of the service, e.g., the cemetery, crematory, etc.*  
*Also included in this charge are overhead expenses such as insurance, maintenance, utility and administrative costs.*  
*This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select.*  
*(This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)*
- 3. Preparation of the body** **\$ 110\***  
*Dressing or wrapping and casketing; surface disinfection as necessary*
- 4a. Viewing room** **\$ 250\***  
*Published public visitation, evening, add \$ 450*  
*Or visitation immediately prior to the service, add \$ 225*
- 4c. Facilities and Staff for Chapel or Service Room for funeral** **\$ 690**
- 4f. Equipment and staff for graveside service** **\$ 525\***
- 5. Refrigeration** **\$ 115\***  
*This is a one time fee for unembalmed bodies for the time Bodies are placed into our care until final disposition.*
- 6a. Transfer of remains to the funeral home (within 30 miles)** **\$ 425\***  
*(Add \$2.25/mile one-way for each mile outside the 30 mile radius)*
- 6b. Funeral coach/hearse/casket coach(within 30 miles)** **\$ 495\***  
*(Add \$2.25/mile one-way for each mile outside the 30 mile radius)*
- 6c. Flower/equipment/utility vehicle (if requested or required)** **\$ 280**
- 7a. Personalized Acknowledgement Cards** **\$ 55\***

7b. Register Book \$ 40\*

7c. Personalized Memorial Folders \$ 95\*

Pine casket, approved by Green Burial Council, by Aurora Casket Co.

*"Natura"* \$ 2045\*

Alternate Caskets: Solid Cherry Casket \$ 4695; Frontier Pine Casket \$2195;

Wicker Coffin \$1190; Fiberboard Cloth-Covered Caskets \$535 + \$975

Linen Burial Shroud with Lowering straps \$390

Opening/Closing Grave by tractor/backhoe \$ 895

Opening/Closing Grave by hand \$ 1295\*

Green Burial (including all items marked with asterisk (\*)) \$ 8445



Groce Funeral Home is endorsed by  
The Green Burial Council



Aurora Casket Co. "Natura" Pine All Wood