



Trip Cancellation and Rescheduling Policy

GO Project reserves the right to cancel, reschedule, and/or change in-country itineraries for a trip without notice. Although rare, this is most likely to occur due to one of the following conditions:

1. Travel conditions or conditions in the host country are deemed to be unsafe. We rely on information and recommendations from the U.S. Department of State, the Centers for Disease and Control and Prevention, and our ministry partners in making this decision.
2. The vision trip fails to achieve the minimum number of team members required to make the trip feasible.

Cancelling or Rescheduling Your Own Trip

RESCHEDULING POLICY:

In order to keep the overall trip cost down, the airline tickets we purchase are nonrefundable. Once purchased, the ticket belongs to the passenger and cannot be transferred to another person. If, for any reason, you are not able to go on the trip, you are still responsible for the cost of the ticket. The ticket may be reissued up to **12 months from the date of purchase per airline discretion**. The rescheduling fee will vary based on the airline.

If you need to reschedule your trip for personal reasons, *GO Project* will help you find a new date to go with another team. We will rebook your ticket and you will be responsible for the rescheduling fee charged by the airline.

In the event that *GO Project* cancels a trip, we will cover the rescheduling fee for those that join another *GO Project* Vision Trip. You will be responsible for any increase in the cost of the ticket. If the ticket price is less, the difference will be applied to the cost of your Trip Fee.

If you are unable to schedule a new trip date, please see below for refund options.

REFUND POLICY:

Scenario 1: Vision Trips paid for by participant

The Vision Trip fee that is paid by the participant or by a legal custodian of a minor is refundable. Airfare is not refundable **but the ticket can be used by the participant for any personal travel**. When this happens the value of the ticket should no longer be considered tax deductible.

Scenario 2: Vision Trip paid for by others:

Based on IRS requirements, Vision Trips totally funded by other donations are not eligible for refunds. Vision Trips partially funded by other donations are eligible for a refund of the amount paid by you, the trip participant, that exceeds the price of your airfare. Airfare is not refundable.*

Refunds can be requested by sending an email to Debbie McMullin at debbie@goproject.org.

**If you are unable to go due to a medical reason, the airline may offer a refund upon receiving a letter from your doctor.*

Sponsoring Someone's Trip

It is understood by the donor that all contributions to trips are done so with the intent to provide support, encouragement and love to orphan and vulnerable children. The donor agrees to trust The Global Orphan Project to use these funds to advance the ministry as they see fit. In doing so, this contribution is not eligible for refund and the donor will receive a tax deduction letter. These parameters are consistent with IRS guidelines which enables this contribution to be tax deductible. If the donor wishes to support a specific individual's trip, this contribution is not tax deductible and should be given to the individual directly.

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