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Introduction

This handbook is designed to provide varsity student-athletes with information concerning policies of Duke University and of the Duke University Athletics. It is not intended as a substitute for other important university publications such as the First Semester Registration Workbook, The Bulletin of Undergraduate Instruction, the Bulletin of Information and Regulations, or T-Reqs (http://trinity.duke.edu/undergraduate/academic-policies). Therefore, it does not duplicate much of this information and should be regarded and used accordingly.

The most important thing to remember is that help of all kinds – academic, social, athletic, health related – is available if you need it. If you cannot find the answers to your questions in these books, ask your dean, ask your RA, ask your coach. Many services are available to you at Duke; use them.

Mission Statement for Intercollegiate Athletics

The University endeavors to provide a program of intercollegiate athletics from which participating students can derive all the benefits that participation in competitive sport confers. The goal of the intercollegiate program is the same as that of the University’s academic programs: excellence. In this context, excellence includes commitment to the physical and emotional well-being, and social development of student-athletes as well as to the development of their sense of citizenship, dedication to sportsmanship and fair play, the development of individual and team skills, the exertion of best effort, the will to win, and general conduct that brings credit to the University and is a source of pride and enthusiasm for all members of the Duke community.

The measure of “excellence” when applied to intercollegiate athletics means also a level of performance that frequently will produce winning seasons and the realistic opportunity to compete for team or individual championships. It requires that students engaged in intercollegiate athletics be students first, that they be admitted according to this criterion, that they progress satisfactorily towards a degree, and that their attrition and graduation rates as student-athletes are not significantly different from those of non-athletes.

Duke’s intercollegiate program shall be composed of nationally and regionally recognized sports that satisfy the following criteria: they meet the needs, interests, and abilities of male and female student students; they provide adequate institutional collateral benefits; they reflect due regard for the athletic traditions of Duke University as well as future promise; they fall within Duke’s ability to provide appropriate facilities; they geographically allow Duke to schedule conveniently and competitively; and they fall within financial capabilities of Duke University to fund adequately.

The mission of the athletics program, ultimately, is that of Duke itself: “to engage the mind, to elevate the spirit, and stimulate the best effort of all who are associated with the University.”
Ethical Standards of the Department of Athletics

The Duke University Department of Athletics has a long tradition of striving for distinction in athletic competition, in academic pursuits, and in community involvement. As student-athletes, coaches, and staff of the department of athletics, we affirm our commitment to continuing and enhancing this tradition.

In the pursuit of this distinction, we affirm our commitment to integrity in all that we do and to respect for ourselves, for others, and for the University. We affirm that the decisions we make and the behaviors we choose will be informed and guided by integrity and respect at all times.

As members of a community of scholars and learners, we affirm our commitment to the principles and values expressed in the Duke Community Standard – The honor code to which all undergraduates pledge themselves – and the policies derived from it.

We recognize that as student-athletes, our public words and actions may reflect not only on ourselves, but on our families, teammates, former teammates, and our University. As student-athletes, we will endeavor to model good sportsmanship and positive values to young people.

As members of the Duke and Durham communities, we will foster respect for others, regardless of race, ethnicity, sexual orientation, gender, or any other classification protected by law.

We affirm our commitment to the Ethical Standards of the Department of Athletics: good sportsmanship, taking responsibility for our actions, conducting ourselves in an ethical manner in our relationship with others, and making well-considered choices in representing ourselves, our families, our teams, and our University.
Academic Advising

Academic Advising may be the most important form of assistance you receive as an undergraduate. This is especially true early in your career when you may be less sure of the academic direction you want to take and know little about requirements, courses, and the curriculum in general. When you arrive at Duke, your official academic advisor is the faculty/staff member to whom you are assigned during first-year orientation. When you declare a major you will then be assigned an advisor in your major department. You must consult with this advisor during each registration period or you will not be cleared to register.

The Academic Advising Center and Your Academic Dean
No Duke student in Trinity College may declare a major before the end of the freshman year; your major must be declared, however, before Spring Break of the sophomore year. Your assigned Academic Dean can assist you with issues related to late drop/adds, illness, excused absences, exam schedules, and graduation audits.

Duke Athletics Academic Advising
The academic coordinators in the Athletics Department should be regarded as preliminary and unofficial academic advisors. Most students have found that the best way to navigate registration is to consult with the academic support coordinators before meeting with their official academic advisor, but remember that this meeting does not excuse you from your official advising conference.

On-Line Registration
All Registration and course changes (drop-add) are completed on-line using the DukeHub. In order to register, you must have been cleared to enroll by your faculty/staff advisor during your advising conference. The procedures for registration through DukeHub are outlined in the Official Schedule of Courses which is available on-line at www.registrar.duke.edu.

Tutoring
Tutoring is available for any student-athlete, free of charge. A student in need of tutoring should first visit with his or her faculty member during office hours and then seek direction from his or her academic coordinator. Regular class attendance and diligent study habits must be verified before tutoring is granted.

Textbooks
Student-Athletes who receive required textbooks as part of their athletic financial aid package should see their athletic academic coordinator. Coordinators will either order the necessary textbooks on-line or provide a requisition form to the student. The textbook requisition form should be delivered to the bookstore and presented to the employee at the cash register with the desired textbooks. Purchase only those materials for the course that are specifically authorized on the form. “Optional” textbooks are not covered by your athletic scholarship, unless you gain prior permission. Any unauthorized purchases will be added to your bursar’s bill. Any unauthorized purchases may cause you to lose your textbook privileges for future semesters and may be referred to the university Student Conduct Office.
If a particular course requires you to buy books from a source outside the university, contact the academic support office for appropriate procedures.

Take care of your textbooks. You will have to replace any lost or stolen books. If you are taking a sequence of courses that uses the same books (e.g. Spanish 101 and Spanish 102; Math 105 and Math 106) keep your books at the end of the first semester. Duke Athletics will not buy you the same book twice.

You are not required to return your books at the end of the term.

**Financial Aid**

Institutional aid received by student-athletes generally falls into one of three categories: full athletics grant-in-aid, partial athletics grant-in-aid, and need-based, non-athletics institutional aid. Your grant-in-aid will not be reduced or canceled during the period of award on the basis of your athletics ability, performance, or contribution to a team’s success; because of an injury, illness, or physical or mental medical condition; or for any other athletics reason. However, the University may revoke your scholarship if you render yourself academically ineligible for athletics competition, fraudulently misrepresent any information on an application, letter of intent or financial aid agreement; engage in serious misconduct warranting substantial disciplinary penalty as determined by Duke’s regular student disciplinary authority; voluntarily withdraw from a sport at any time; violate a nonathletically related condition outlined in your financial aid agreement or violate a documented institutional rule or policy; or provide written notification of transfer to another institution, in which case your scholarship may be reduced or canceled at the end of the regular academic term in which written notice is received. The athletics department may recommend that a scholarship not be renewed if a student-athlete (and/or his/her family) and the department have previously agreed that the scholarship would be in effect at a given level only for a specific time period. University policies related to Financial Aid are available in the Athletics Policy Manual on goduke.com. Questions can be referred to the Duke Office of Athletics Compliance (hereafter, “Compliance Office”).

**Employment**

Student-athletes’ earnings from employment are permissible, provided the following regulations are met:

- Your compensation does not include any remuneration for value or utility that you may have for the employer because of the publicity, reputation, fame, or personal following that you have obtained because of athletics ability;
- You are compensated only for work actually performed; and
- You are compensated at a rate commensurate with the going rate in that locality for similar services.

Student-athletes who are employed during the academic year must notify the Compliance Office of their employment through completion of the Student-Athlete Employment Form on Teamworks. Student-athletes who are employed over a summer break should report their employment when completing beginning-of-year paperwork in July/August.
**Pell Grant**

Student-athletes who qualify for the Federal Pell Grant are permitted to retain these funds, as they are not subject to financial aid limitations. To apply for a Pell Grant, you must complete the Free Application for Federal Student Aid (FAFSA). More information can be obtained from the Office of Financial Aid (919-684-6225).

**Student Assistance Fund**

The Student Assistance Fund, administered by the ACC, can provide additional assistance to student-athletes for medical or dental bills, emergency travel, clothing, academic supplies, and other items. Applications for access to this fund are coordinated by the Duke Athletics Business Office.

**Alcohol**

As a community of scholars and learners, Duke University expects those within its community to be responsible with the use of alcohol. This policy shall guide the role of alcohol everywhere on the Duke campus and at all events sponsored by Duke organizations, schools, or administrative units. Students, staff, and faculty members are encouraged to learn about the social, physiological, and psychological consequences of drinking and alcohol abuse. Excessive and high-risk drinking can lead to negative consequences for the Duke community, including assault, illness, injury, litter, noise, property damage, and driving under the influence. All members of the Duke community share responsibility for creating an environment that limits dangerous drinking behaviors and, therefore, reduces the likelihood of these negative outcomes.

[Click here for the University Alcohol Policy.](#)

**Hazing**

Hazing is a serious infraction of university regulations. The potential for hazing typically arises as part of a student’s introduction to or initiation in a university organization (fraternity, sorority, athletic team, or other group) in which there is often a perceived or real power differential between members of the organization and those newly joining it.

Acts or potential acts of hazing may be reported to the Dean of Students Office (919-668-3853) or Duke Police (911, or 919-684-2444 from non-campus phones). In addition, concerns may be reported by clicking the link below or via voicemail to the university’s confidential Hazing Hotline at 919-684-5766. If you do not have a Net ID and would like to report information related to hazing please send an email to conduct@duke.edu.

- [Report Hazing Concerns](#)
- [Duke's Hazing Policy](#)
- [More Information About Hazing](#)
- [Anti-Hazing Compliance Forms](#)
Discrimination and Harassment

What Is Harassment?

Harassment is unwelcome conduct that is serious enough to significantly interfere with an individual’s work, education, living conditions, or participation in university programs and activities. Sexual harassment (including sexual violence) is perhaps the most commonly understood form of harassment, but it is important to note that harassment on any basis (such as age, color, disability, national origin, gender or sex, genetic information, gender identity, gender expression, race, religion, or sexual orientation) can also occur.

Harassment occurs when either:

- There is conduct that is sufficiently severe, persistent, or pervasive to significantly interfere with an individual’s work, education, living conditions, or participation in university programs or activities
- A person uses a position of authority to engage in unwelcome conduct, such as sexual advances, requests for sexual favors, or other conduct of a sexual nature

What Is Duke’s Policy on Harassment?

Harassment of any individual for any reason is not acceptable at Duke University. In all cases, it undermines the university's commitments to excellence and to respect for the dignity and worth of all people.

Duke has several policies that prohibit harassment, including:

- Policy on Prohibited Discrimination, Harassment, and Related Misconduct, which applies to anyone enrolled at or employed by Duke University or Duke University Health System as well as visitors, applicants, and patients.
- Student Sexual Misconduct Policy, which covers sexual and gender-based harassment, sexual assault, interpersonal violence, and sex- or gender-based stalking committed by undergraduate, graduate, and professional students.

All Duke managers and supervisors are required to report to OIE any discrimination or harassment that they learn of involving employees (including both faculty and staff). All Duke employees (except those designated as confidential resources below) are required to report sexual misconduct involving students to the Office of Student Conduct.

What Are Some Examples of Harassment?

Generally, harassment occurs when there is unwelcome behavior that is either so severe, persistent, or pervasive that it significantly interferes with your work, education, or ability to participate in Duke’s programs and activities. Examples could include:

- Continued unwelcome questioning about intimate or personal matters
• Severe, persistent, or pervasive comments or jokes based on race or national origin
• Emails that contain extreme or persistent comments about an individual’s disability
• Repeated derogatory comments relating a particular religion and targeted to a specific individual of that religion
• Sexual violence
• Domestic or dating violence
• Violence based on race, national origin, disability, gender expression or identity, etc.

Note that some types of harassment could be criminal in nature and can also be reported to Duke Police.

What’s Not Considered Harassment?

Harassment is distinguished from behavior that, even though unpleasant or disconcerting, is appropriate to the carrying out of certain instructional, advisory, or supervisory responsibilities. Examples of situations that are not considered harassment include:

• Discussion of issues regarding race or national origin in a classroom setting with a legitimate educational purpose
• Presentation of sexually explicit material as part of a theatrical presentation
• Perceptions of unfair treatment generally; for example, disagreement or dissatisfaction with the way a supervisor manages an employee’s work

Need Help?

If you think you’ve been harassed or you have any questions about Duke’s harassment policies, please contact the Office for Institutional Equity 919-684-8222 or the Office of Student Conduct.

You may also get help from any of the following resources:

Employees

Confidential assistance is available for employees through the Personal Assistance Service at 919-416-1727 (Duke Raleigh employees should call 919-872-4786).

Students

Confidential assistance for undergraduate, graduate, and professional students of all genders is available through:

• Office of Gender Violence Prevention in the Women's Center, at WCHelp@duke.edu or 919-684-3897 (Monday-Friday, 9 a.m.-5 p.m.) or 919-970-2108 (pager after hours, weekends, holidays)
• Counseling and Psychological Services
• Student Health
Ada Gregory, Student Ombudsperson, at ada.gregory@duke.edu or 919-684-6334
Clergy acting in their professional capacity

Harassment Prevention Advisors (HPAs) are Duke administrators who have been trained to help students with harassment concerns or complaints, including those involving Title IX. Please be aware that, when responding to harassment concerns or complaints, HPAs are unable to guarantee confidentiality. See a list of current HPAs.

Applicants, Visitors, and Patients

If you are a Duke applicant for employment or admissions or a visitor or patient, there are resources to assist you with your concern or question involving harassment. You may contact either:

- The office or department with which you directly interacted
- OIE at 1-919-684-8222

Learn how to file a harassment complaint.

Minors

Duke's Minors in Duke University Programs Policy sets out Duke's policy regarding children under the age of 18 who participate in Duke programs and activities. This includes athletic camps, academic camps, the Talent Identification Program, and similar activities. Every member of the university community is required to immediately report instances or suspected instances of the abuse of or inappropriate interactions with or involving minors to Duke University Police and to the Program Director. In addition, the Program Director is required to report harassment involving minors to the Office for Institutional Equity to be addressed through the Harassment Policy and Procedures. Parents of participants in these programs and activities can also report harassment to OIE. The program and/or OIE will connect the participant with appropriate supports and resources.

Have You Been Accused of Harassment?

If you’ve been accused of harassment, there are resources to assist you. Resources available for Duke students who are respondents in an investigation include:

- DukeReach
- Counseling and Psychological Services (CAPS)
- Office of Student Conduct
- Student ombudsperson
- Your school or department student affairs office

Resources available for Duke non-faculty employees who have been accused of harassment include:
Resources available for Duke faculty employees who have been accused of harassment include:

- OIE
- Duke Human Resources Staff and Labor Relations
- Duke Personal Assistance Services
- Faculty ombudsperson

Special Notice for International Students

International students, whether complainants or respondents, should contact Duke Visa Services for assistance in determining how their actions will affect their visa statuses in the U.S. This office will provide regulatory guidance for any complainant or respondent considering a reduced course load, leave of absence, or change to a nonimmigrant status. Respondents will also receive guidance on how any disciplinary actions by the institution could affect their visa status and/or referral to a qualified immigration attorney.

Student Conduct

Duke University has high expectations for students’ scholarship and conduct. In accepting admission, students indicate their willingness to subscribe to and be governed by the rules and regulations of the university, which flow from the Duke Community Standard. These policies reflect the Duke Community Standard’s fundamental values—honesty, fairness, respect, and accountability.

Undergraduates acknowledge the right of the university to take disciplinary action, including suspension or expulsion, for failure to abide by the regulations or for other conduct adjudged unsatisfactory or detrimental to the university community.

Students and groups may be held accountable for any violation of university policy that may or may not be included on this site or published in The Duke Community Standard: A Guide for Undergraduates, whether on or off campus. In addition to local ordinances and state and federal laws, the following policies govern the undergraduate community. Note that other university policies that students are expected to abide by are published elsewhere, such as the Housing and Residence Life (HRL) housing license terms, and university parking regulations.

The Student Conduct Policy can be viewed at:
https://studentaffairs.duke.edu/conduct/z-policies

Resources

The following resources are available to members of the Duke community:

Duke Police and Emergency Medical Service: 911 or 919-684-2444 from non-campus phones. Professionals will respond to assess the medical needs of an individual who is incapacitated or at-risk.
Counseling and Psychological Services: 919-660-1000. CAPS offers evaluation, consultation, counseling, and referrals for students concerned about alcohol use.

DukeReach: 919-681-2455. DukeReach directs students, faculty, staff, parents, and other to resources available to help a student in need.

Personal Assistance Service: 919-416-1727. PAS offer assessment, short-term counseling, and referrals for employees and faculty members concerned about alcohol use.

Duke Addictions Program: 919-684-3850. DAP offers evaluation, consultation, and treatment for individuals with alcohol and other substance abuse issues, as well as support services for family members.

Holly Hill Hospital: 800-447-1800. 24-hour confidential advice on alcohol abuse.

Academic courses related to alcohol use, treatment, and research. See course listings through the Office of University Registrar at http://registrar.duke.edu or the Bulletin of each school.

Drug Policy and Testing Policy
Duke University Drug Testing Program

NCAA and ACC Regulations

As a member of the National Collegiate Athletics Association (NCAA) and the Atlantic Coast Conference (ACC), Duke is committed to upholding rules of fair play and complying with NCAA regulations. The Compliance Office staff is responsible for maintaining compliance with national and conference rules. Please contact them if you have any questions or concerns about your eligibility or any other issues related to the rules governing college athletics.

Complimentary Admissions Policy

Under NCAA rules, student-athletes are eligible to receive up to four complimentary admissions for each regular season contest in their sport, and up to six for each post-season contest in their sport (i.e., conference championship, NCAA Championship, or bowl game). The full number of complimentary admissions may not be available for all contests. Per NCAA regulations, complimentary admissions may not be sold or traded for any item of value, and all complimentary admissions must be provided via a pass list (no hard tickets may be issued). Should student-athletes not utilize all of their designated complimentary admissions for a contest, they are permitted to provide remaining admissions to a teammate, who may then designate the recipients.

By designating recipients of your complimentary admissions, you agree to abide by the NCAA regulations stated above. Duke Athletics is required to comply with and enforce NCAA rules; therefore, violations of these regulations will result in penalties ranging from loss of ticket privileges for one or more contests to suspension from the team and the loss of athletics financial aid.
**Gambling**
Gambling is an enormous industry in this country. Every year, billions of dollars are wagered on sports. With this much money at stake, gamblers place a premium on anything that will give them an edge, particularly inside information. Be careful. Based on sports wagering, privacy considerations associated with personal medical conditions, and the need to ensure that teams with whom we compete do not obtain medical information about our student-athletes, you should not reveal the medical conditions or injuries to persons outside of the Duke athletics program. This restriction does not apply to information that is generally known, nor does it prohibit student-athletes from discussing general medical issues and concerns with third parties, provided such discussions do not identify the physical or medical condition of specific or named student-athletes. Be especially wary of phone calls seeking information about injuries, weather, or any other factor that could affect the outcome of a game. You could lose your eligibility for placing or accepting a bet – even in a state or country in which betting is legal – or for giving information to gamblers.

**Amateurism**
In order to participate in intercollegiate athletics, you must be an amateur in your sport. You lose your amateur standing if you use your athletics skill for any form for pay, sign a contract to play professional athletics, enter into a verbal or written agreement with, or accept any benefits from, an agent, compete on a professional team, or accept reimbursement or pay from a professional sports organization. The rules governing amateurism are complicated, and your eligibility to compete for Duke is at stake. If you have doubts or questions about any situation, check with the Compliance Office.

**Redshirt/Medical Hardship**
These two terms, which are frequently used interchangeably, refer to two entirely different ways of maintaining eligibility through five years of competition. "Redshirting" refers to the practice of intentionally holding a student-athlete out of competition for an entire year. Since all student-athletes have five years in which to use their four years of eligibility, this means that the student may be a sophomore academically, and yet still have four years of athletics eligibility remaining. In the sport of football only, a student-athlete may compete in up to four contests in a season without using a season of competition.

"Medical Hardship" refers to gaining back a year of eligibility (after having competed) due to suffering an injury serious enough to prevent a student-athlete from competing for the remainder of the season. Student-athletes are eligible to apply for a medical hardship waiver if their injury occurred in the first half of the season and they had not competed in more than three events or 30 percent (whichever is greater) of the institution’s completed events in the sport. If you become eligible for a medical hardship waiver, you should consult with your coach or athletic trainer to begin the process of applying for the waiver through the Atlantic Coast Conference.

**Endorsements**
NCAA rules prohibit the use of a student-athlete’s name or picture to endorse a commercial product or service. The penalty for doing so is loss of eligibility. Seemingly innocent things, such as posing for a calendar to benefit a fraternity or sorority or tagging a friend’s business on
social media, can be interpreted as violations of this rule. Check with the Compliance Office or your coach if you have any questions or concerns.

**Playing and Practice Season Limitations**

There are limits on what can be required of you by your coach. During the season, you cannot spend more than 20 hours per week or four hours per day in required athletically-related activities (e.g., practice, conditioning, meetings, film study, and weightlifting). In addition, you must be granted one day off each week. In the off-season, you cannot be required to spend more than 8 hours per week on conditioning activities; in sports other than Football, four of those eight hours may be spent on skill instruction or film study with your coach. In the off-season, you must be granted two days off each week. Some exceptions to these rules apply. Please contact the Compliance Office or your team’s Time Management representative if you have any questions or concerns.

**Transfers**

If you are interested in exploring transfer options, you may initiate the NCAA’s “notification of transfer” process by providing the Compliance Office with a written notification of transfer at any time through the submission of a “Transfer Notification Form” on Teamworks. Your name will be entered into the national transfer database (commonly referred to as the “transfer portal”) within two business days of receipt of your submission of the Transfer Notification Form. An athletics staff member at another institution will be permitted to contact you once your name is entered into the database.

In general, a student-athlete who requests permission to contact other institutions about a transfer will retain access to Duke Athletics academic support and medical services for the duration of the semester in which he/she makes the request. However, in some instances, the Department of Athletics may deny access. In those instances, the Department of Athletics must notify the Faculty Athletics Representative of the denial and the reason(s) for it. The Head Coach in the student-athlete’s sport may decide, in his/her sole discretion, whether to allow the student-athlete to continue to participate in team activities (e.g., practice, competition, team meals, team travel, etc.) and/or maintain access to any athletics facilities not open to all Duke students. Your athletics scholarship may be reduced or canceled at the end of the regular academic term in which written notice is received.

If you were recruited by Duke, if the Department of Athletics interceded for you in admissions, or if you received athletics financial aid at Duke in the year immediately preceding your transfer, and you choose to transfer to another ACC institution, you must complete a year of residency at the school to which you transfer before you will be eligible to compete.
The Media, Sports Information, and You

A high-profile athletics program such as Duke’s attracts extensive media coverage. The Duke Sports Information Department (SID) exists to help student-athletes and coaches cooperate with members of the media in an efficient manner.

Duke student-athletes typically make excellent spokespersons for all the university represents. Therefore, we encourage you to interact with media members whenever possible. The Sports Information staff understands and appreciates the many demands on your time, further emphasizing the benefit of communication between you and the SID staff when it comes to media access.

Interview Policies – as a responsible student-athlete, you may speak directly to members of the media if you choose to do so. Official interviews (those in which you are speaking on behalf of your team, Duke, or Duke Athletics) should be arranged through the SID. In those cases, the SID will ask the Media to contact the SID at least 24 hours in advance to arrange a time for an interview that is convenient for you. The SID normally schedules interviews before or after practice sessions so as not to interfere with the student’s time away from athletics. The location is usually the SID Office or the practice site. For post-game interviews, we advise Media to respect at least a ten-minute period of reflection after the conclusion of the event so that student-athletes can be available to their coaches, trainers, and teammates during that time. The rules vary from sport to sport to ensure equal access to media members.

Representatives of the media are discouraged from calling Duke student-athletes in their dorms or apartments or on their cell phones for interviews. The SID office has a strict policy of NEVER distributing student-athletes’ phone numbers. If a reporter should call your room or cell phone, and you do not wish to speak with him or her, you may instruct him or her to contact the SID office.

Tips to make interviews more enjoyable – Relax and have fun. The media always appreciate honest answers and you’ll feel more comfortable just being yourself. Always remember that others may perceive that you are not only representing yourself, but your coach, your team, and your school.

Be prompt. When we set up an interview for you, we expect you to keep your appointment. If a problem arises, call us. There is nothing more distressing for the athletics staff and embarrassing for the university and your program than to have media members waiting for your appearance. You can say “no”. Most of you interviews will come about because of success. On occasion, however, you may be asked about a situation that is delicate or controversial. Remember, that you have the right not to discuss a particular subject. Be polite but firm. Say “I’d rather not discuss that subject.” Use the sports information staff as a sounding board if you are uncomfortable with certain subjects.

Be quotable. You can develop a reputation as a good interview by being creative and quotable without being outrageous. Remember that your opponents already have plenty of motivation. There’s no reason to say anything that will provide them with more.
You can improve. If you’re interested in improving your ability to handle interviews or public speaking situations, we can help you. Our business is dealing with the media, so make use of the sports information staff. You can be effective in interview situations if you know what you’re doing.

Positive interaction between Duke student-athletes and the media is important to the university, but this is relative. You will never be asked to miss class or postpone schoolwork to conduct an interview.

In an interview, you are encouraged to be open, honest, and prudent. Avoid situations in which you are speaking “off the record”. Information obtained in these circumstances very rarely remains off the record.

**Social Networks**

Duke University takes free expression seriously and goes to great lengths to protect that right. Social networks such as Facebook and sites such as Twitter have expanded your opportunities to express yourself, connect with friends, and to build your network. Still, there are several responsibilities to consider when you create your persona and post messages online.

What you post may become public information. You may have a much larger audience, even with a private account, than you might be aware of.

What you post is going to be around for a while. Caching and other forms of technology can capture your postings; information may be accessible even after you’ve removed it.

What you post can harm others. You are free to express yourself on social networks in ways that feel appropriate for you. However, it is important that you respect the privacy and rights of others. Posting private information about your teammates or fellow students may place both you and your subject in a contentious situation.

What you post may affect your future. There is a growing trend for employers to check google and social networks to gather information about potential candidates. The online persona you create today may be available when you begin your internship or full-time job search or when you apply to professional or graduate school, even if you think you’ve deleted it. Carefully consider how you want people to perceive you before you give them the chance to misinterpret your profile and pictures.

Keep in mind that sanctions may be imposed if you use social media to depict unlawful, inappropriate, or dangerous behavior such as full or partial nudity (of yourself or others), sexual acts, racial, religious or sexual epithets, underage drinking, illicit drugs, bullying, hazing, or any other unlawful activity (including by not limited to harassment).
Athletic Training Room Policies and Procedures

The Athletic Medicine department is a healthcare team made up of multidisciplinary professionals who provide a unique service dedicated to the specific needs of the Duke Athletics student athletes. The staff are advocates for the student athlete when the athlete’s health is an issue. Duke University hires full time certified athletic trainers (ATs) employed by the university in the department of Athletics. The role of ATs is to provide onsite care and management of injuries and illnesses including: prevention, evaluation, management and rehabilitation. Additionally, physical therapists are employed and housed directly in the ATRs to provide rehabilitations services as needed.

Duke Athletics has three full time varsity athletic training rooms located on Duke’s west campus, in the main athletics area. The full time ATRs are:

- Scott Family Performance Center - This location serves as the hub for athletic medicine as this is where all student-athletes can be seen by primary care physicians by appointment during office hours. This location is also the primary facility for the evaluation, treatment and rehabilitation for Olympic sports teams.
- Schwartz Butters - designated for the care and treatment of the Men’s and Women’s basketball teams
- Yoh - designated for treatment of the football team as well as a physical therapy facility for athletes as assigned.

Duke Athletic Medicine works in conjunction with the Duke Sport Science Institute to provide collaborative care with primary care physicians and orthopedic surgeons as well as utilizing the Duke hospital network for referrals as deemed necessary.

Because of the necessity of having continuity of care and to keep the ATs and coaches aware of any problems, primary care physicians and athletic trainers should be informed about any treatment, infirmary, or emergency room visits that occur after hours or while home on breaks.

Doctor Referrals - All physician referrals should be managed through the ATR and your respective team AT. Please coordinate a meeting for injury/medical exam with your AT to determine what plan of action needs to be followed.

Access to Physicians – The Duke Primary Care Physicians have hours in the Murray ATR Monday through Friday from 1:30pm-5:00pm. The availability of this clinic is occasionally limited by team travel, conferences, or other obligations. Primary care visits are available by appointment only. To schedule an appointment with a primary care physician, please contact your team’s AT so you can be added to their schedule. Orthopedic appointments will be coordinated through the Duke Sport Science Institute located in the Center for Living off of Erwin Road and set up through an AT. Outside consultations and referrals, when necessary, will be arranged by the primary care physician and utilize the Duke University Hospital Medical System providers unless otherwise deemed necessary.

Second Opinions - Student-athletes must obtain prior approval for second opinions from the executive director of athletic medicine through your team’s AT. The Duke University Athletic Department will only pay for second opinions that are sought within the Duke University
Medical System and coordinated through the head athletic trainer. If a second opinion is obtained outside the Duke University Medical System the financial responsibility falls upon the athlete and his/her parents. If a student-athlete receives a second opinion outside of Duke it is their responsibility to request that a copy of the results of that opinion be sent to the athletic training office. No follow-up care can be provided before the appropriate medical records are received.

Pre-Participation Exams – All student-athletes will be required to have a physical examination prior to the beginning of each year of participation. Student-athletes must be cleared by a Duke team physician to be able to participate. Physicals will be coordinated by the athletic medicine staff and head coach. Fall sports will have their respective physicals coordinated with the start of their practices. Your head coach will inform you of the date, time, and place of your physical prior to the beginning of practice. All other sports will have their physicals on the **Sunday prior to the beginning of school**, you should plan on returning to campus prior to noon on that day. Make up physicals are usually at least a week later, and you will not be able to participate in athletic activity until after that physical date.

**Athletic Medicine Specialty Programs** - Duke Athletic Medicine has specialized programs developed to address current athletic healthcare issues. These programs are designed to provide cutting edge and innovative care for some of the biggest concerns in sports medicine today. These programs include but are not limited to Duke Athletics concussion protocol and return to play program which integrates in Duke Athletic Cognitive Tracking (ACT) testing into cutting edge collaboration with the neuropsychology department; a disordered eating team which uses a multidisciplinary approach to the wellness, treatment, care, and management of patients. There are also intensive programs dedicated to sickle cell trait management, cardiac screening, and athletic mental health wellness. These programs utilize experts on campus and in the Duke medical community to deal with student-athlete needs.

**Non-Athletic and Pre-Existing Injuries and Illnesses** - Duke Athletics Department does not cover any illnesses, pre-existing conditions, or non-athletic injuries that you may occur. Coverage will only be provided for athletic injuries that occur during athletics sanctioned and supervised events. The athletic trainers and team doctors will help in coordination of treatment and care for non-athletic injuries and illnesses, but financial responsibility for this care falls upon the athlete and their parent/guardian.

**Insurance Coverage** - All Duke Athletes are covered by a catastrophic injury policy taken out by the Department of Athletics. This covers you in the case of a catastrophic injury and/or death that occurs during practice or a contest. All athletes are also covered by travel insurance which would cover you in case of an accident which occurs while you are traveling with your team to or from a site of competition.

Duke University requires all students to have a health insurance policy. If an athletic injury occurs, your personal health insurance policy will be used as the primary insurance coverage. The Athletic Department has secondary insurance that will be used after the primary insurance policy has been applied to the bills. Your parents are aware of this policy and have initialed it to indicate that they have read and understood the Insurance Information Form.
Hospital and Doctor’s Bills - If you are injured during athletic participation and receive a bill from the medical facility or physician have it sent to your team’s athletic trainers as soon as possible. This will ensure that the bill will be processed correctly and keeps the bill from going into collections and possibly damaging your credit information. Because the processing of bills through the Duke University Medical Center accounting and billing department is sometimes slow, you or your parents may receive the same bill again. If this should occur, make sure that your parents continue to forward the bills to your team’s AT.

**General Athletic Training Room Rules**
- Report all injuries and illnesses to the athletic training staff immediately
- Do not be tardy to assigned appointment times
- No cleats or spikes are allowed in the ATR
- No horseplay or foul language
- Do NOT remove any supplies (tape, elastic wrap, towels, etc.) from the athletic training room without permission from staff.
- The training room is co-ed; dress appropriately. Athletic clothing is required, if you present for treatment/rehab in street clothes you will be asked to change.
- Clothing with other team’s logos is prohibited.
- Return any equipment (crutches, elastic wraps, immobilizers, braces, etc) which you no longer need.
- Refrain from use of cell phones while in the ATR
- Do not post about your or your teammates injuries or treatments on social media.
- PICK UP AFTER YOURSELF.

**Sports Performance Training Facility Policies**

1. Weight rooms should be kept neat and clean at all times. Please wipe down equipment after use.

2. Weight equipment should be used safely, according to industry training standards.

3. It is important to maintain an environment conducive to everyone being comfortable, learning and training. Profanity is not to be used during workouts. Profanity towards other student-athletes, sports coaches or other staff members is strictly prohibited.

6. Sports Performance Staff is in charge of the volume and overall music choice for each team. At no point should student athletes have access to the AV system.

7. Student-athletes are never allowed to train in the weight room unsupervised, nor should a sports coach or other department personnel give access to student-athletes to open the weight room for training. Both acts are unsafe and will result in the Department and University being held liable if a student-athlete is injured. If there are student-athletes in the weight room training outside of team lifting time, the sports performance coach must be present.
8. Student-athletes must wear Duke-issued training gear (if made available by their respective team), or other exercise-appropriate clothing not displaying any other college or university, or any inappropriate language or themes.

9. Student-Athletes should utilize the Sports Medicine Staff prior to coming to a lift, conditioning or training session injured.

10. Food and drinks (other than water or Gatorade in approved bottles) are not permitted DURING the workouts.

11. Bags, backpacks and sports gear should be left in the locker-room or neatly placed in the provided cubbies or shelves during lifts.

12. Cell phones are not permitted during training sessions.

13. Spitting in/on any indoor facility or equipment is strictly prohibited.

**Weight Room Dress Code:**
Only Duke issued clothing is permitted.

Footwear: Athletic shoes must be tied and worn at all times

Lower Body Wear: Athletes are required to wear shorts of appropriate length, sweat pants, or tights. All lower body wear is to be worn at the appropriate position on the body, not low or sagging.

Upper Body Wear: T-Shirts, sweats, and unaltered tank tops (reversible) are permitted. Shirts must be worn at all times during workouts.

It is your privilege, not your right, to use the weight room. Failure to follow any of the above policies could result in loss of training facility privileges or expulsion from the facilities.

All policies and procedures apply to the three varsity sports performance training facilities on campus:

Football: Yoh Football Center
Olympic Sports: Scott Family Performance Center
Men’s and Women’s Basketball: Krzyzewski Center