



COMMUNITY HEALTH CENTERS, INC.



2010 ANNUAL REPORT



A Letter from the Top

Dear Friends,

What a year 2010 has been! In good economic times, it is easy to lose sight of the challenges facing our community. It is in difficult economic times that these challenges not only become more visible, but reach farther into the fabric of our community and impact many more people. As people either accept a decrease in hours worked to keep their job or lose their job entirely, they lose health insurance benefits. Others can no longer afford their premiums and are being dropped by both public and private insurers. Whatever the reason, more and more people are finding themselves without health insurance. In looking back at the past year, the continuing economic woes experienced by Salt Lake County, and the state as a whole, created new levels of pressure for access to and funding of health care and human services.

The most telling impact of the continuing economic downturn is the fact that among all the patients Community Health Centers, Inc. (CHC) served, 17,931 (55.3%) lacked insurance for medical and/or dental care. In this difficult environment, CHC not only continued to serve as the medical home for the economically disadvantaged, but also provided care to uninsured individuals and families. During fiscal year 2010, CHC provided services and support to 32,417 individuals during 99,011 patient visits. In this dynamic and uncertain environment, it is incumbent upon CHC to maximize access to services in the most cost effective manner possible. As the healthcare landscape and marketplace change so rapidly, we continue our strides to be at the forefront of these opportunities. We must ensure that Community Health Centers continue to be synonymous with delivering high-quality, affordable, accessible, culturally-sensitive primary healthcare.

Thank you for your time and interest in Community Health Centers', Inc., 2010 annual report. We are pleased to provide details about our work and the many patients who benefited from our affordable healthcare. Please take the time to look through the accompanying list of donors. I am gratified to see so many friends, neighbors, professional colleagues, and organizations listed here. When you see people you know whose names are on this list, please thank them for our board, staff and patients.



Suzie Draper
Board President



Dexter Pearce
Executive Director



Our Mission, Vision & Values

Mission Statement

Our mission is to provide quality, patient centered primary health care services to individuals regardless of their ability to pay.

Vision Statement

Our goal is for culturally relevant primary healthcare to be made available, accessible, affordable, appropriate, adequate and acceptable to all community members, particularly for individuals, families and groups who are vulnerable and underserved.

Values Statement

We value our patients, their uniqueness, diversity, health and their contributions to our community.

We value providing our patients access to appropriate primary health care in a compassionate and respectful manner.

We value a clinical and administrative system which provides primary health care in an efficient, cost-competitive and cost-effective manner while maintaining a financially solvent non-profit corporation.



We value a corporate environment which fosters data driven problem solving and collaborative efforts among all (patients, staff, board directors, vendors, volunteers and donors) who participate in CHC and encourages creativity, diversity, innovation, teamwork and the highest ethical standards.



Services That Make a Difference

Primary Medical Care

26,221 patients, with 79,935 individual visits

WOMEN'S HEALTH

1,169 CHC patients gave birth to 1,187 babies in 2010. Our low birth weight rate was 5.48% – a testament to the work of our board certified family practice and OB/GYN doctors. 80% of female patients ages 21 - 64 received pap smears.

PEDIATRIC HEALTH

13,079 of our patients were ≤ 12 yrs old. 88% of 2 year olds received the state required vaccinations.

Oral Health Care

3,040 patients, with 8,154 individual visits

ADULT & PEDIATRIC DENTAL

2,291 patients received fluoride treatments or had cavity preventing sealants applied to their teeth. 2,504 patients utilized 3,346 oral exams. 1,209 individuals had cavities filled.

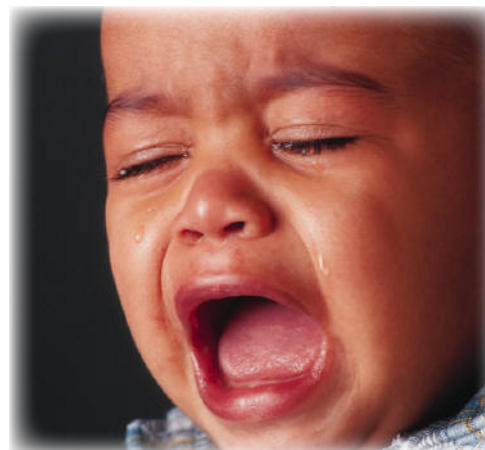
OUTREACH DENTAL

Our dental outreach program conducted 5,340 education sessions and applied fluoride varnish to 3,533 children from 21 Title I elementary schools. 57.5% were Latinos and 59% did not have dental insurance coverage.

Behavioral Health Care

446 patients, with 779 individual visits

Two licensed clinical social workers make up our behavioral health department. Working with our providers, they are a crucial part of our integrated approach to family healthcare. The majority of our behavioral health patients are being treated for depression and anxiety disorders.

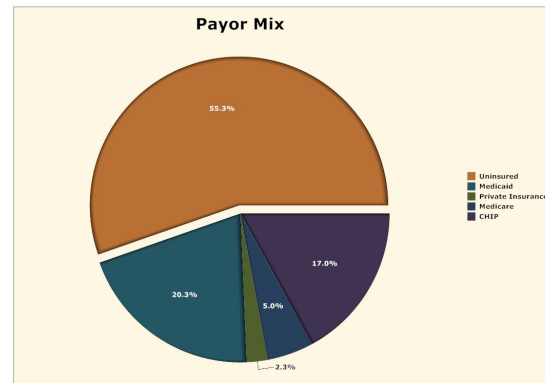


Who We Served

Community Health Centers, Inc. accepts all community members, with or without private insurance, Medicaid, Medicare and/or Utah CHIP.

2010 Statistics and Demographic Data:

- 32,417 individuals
- 99,011 visits
- 56% uninsured
- 99% at or below 200% of the federal poverty line
- 64% were female
- 60% were Latinos
- 47% were 18 years old or younger



Financials

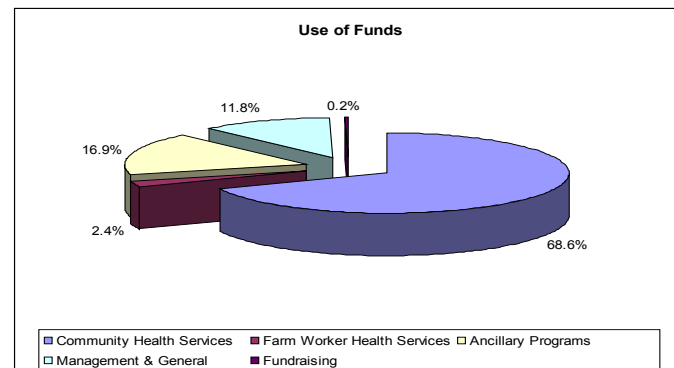
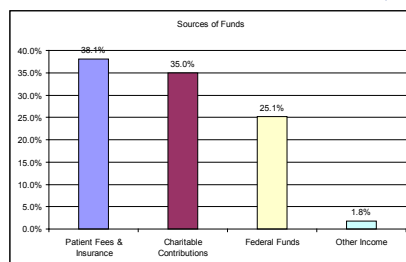
Sources of Funds:

Patient Fees & Insurance	\$6,917,861
Charitable Contributions	\$6,355,825
Federal Funds	\$4,566,230
Other Income	\$332,787
TOTAL	\$18,172,703

Federal Funding Note: \$488,354 from ARRA funding

Use of Funds:

Community Health Services	\$12,097,213
Farm Worker Health Services	\$429,773
Ancillary Programs	\$2,988,030
Management & General	\$2,088,034
Fundraising	\$27,754
TOTAL	\$17,630,804



Balance Sheet

Assets

Current Assets	\$2,804,425
Property & Equipment	\$971,017
TOTAL	\$3,775,442

Liabilities & Net Assets

Current Liabilities	\$443,402
Long Term Liabilities	\$421,160
Net Assets	\$2,910,880
TOTAL	\$3,775,442

(as audited by Wisan, Smith, Racker & Prescott, LLP)

Friends & Contributors

The economic crisis has affected us all. Donations from our supporters was down from 2009. Without the compassion and generosity of our donors, we wouldn't be able to provide the families in our community with services, support and educational classes to respond to their specific health care needs. To the individuals, corporations and foundations listed below we give our heartfelt thanks for helping us care for others, so that no one is left behind.

\$1 Million or More

Health and Human Services - CHC and MHC Funds
ICCF - Intermountain Community Cares Foundation

\$251,000 - \$999,999

AUCH - Association for Utah Community Health
Health and Human Services - ARRA IDS & CIP Funds

\$100,000 - \$250,000

Intermountain Health Care Urban Central Region
IWIC - Indian Walk-In Center
Salt Lake Valley Health Department
United Way of Salt Lake
Utah Department of Health - State Primary Care Grants

\$10,000 - \$99,999

American Academy of Peds
American Express Center for Community Development
C. Scott and Dorothy E. Watkins Charitable Foundation
George and Dolores Doré Eccles Foundation
LDS Foundation
Salt Lake City - CDBG
Salt Lake County - CDBG
Sorenson Legacy Foundation
St. Mark's Hospital
University Health Care
Utah Department of Health
Utah Medical Association

\$5,000 - \$9,999

Anonymous Bank
Taylorsville - CDBG
West Valley City - CDBG

\$1,000 - \$4,999

All Saints Episcopal Church
American Express Center for Community Development
Janet M. Balbierz, M.D., P.C.
*Randy Butler**
Kennecott Copper Visitor Center Foundation
Larry H. Miller Charities
Midvale - CDBG
Murray - CDBG

\$1,000 - \$4,999 Continued

Dennis A. and Helen V. Pearce
Sandy City - CDBG
South Salt Lake - CDBG
Steiner Foundation, Inc.
Target
United Way Combined Federal Campaign
Wells Fargo Bank
West Jordan - CDBG

\$200 - \$999

1-800 Contacts
Joan Abele, M.D.
Richard L Backman, M.D.
Melissa S. Briley
Paul and Ruth A. Cherecwich, Jr.
*Carlos A. Guerra, M.D.**
Health Access Team (Support)
John C. Houchins, M.D.
Kenneth J. Houck and Leslie J. Adler
Rebecca Chavez-Houck and Martin Houck
*Jerry and Laura Shane McWhorter, Ph.D.**
Reita Motley
Andrew T. and Teresa M. Pavia
*Dexter Pearce**
Robert K. and Evelyn D. Pedersen Family Foundation
*Cindy Rosenlund**
State of Utah Employees - United Way
*John P. and Ruth C. Weimer**



Contributors Continued

Every effort has been made to ensure that this report of giving is accurate and complete. Please accept our apology for any errors or omissions. We ask that you report them to the Office of Fund Development so that we may correct our records. This listing reflects all gifts received January 1 through December 31, 2010.

\$199 & Under

Anonymous Giver 1
Anonymous Giver 2
Anonymous Giver - HAP
Michael T. Alonzo*
Oscar Ames
Eugenia Araya*
Marc E. Babitz, M.D. and Sandra Babitz*
Karen J. Bradakis
Joaquin A. Cardenas
C. Hillman Castle
Marcela Cubas and Jessie Rodriguez*
Stefani J. Day, M.D. and Christopher J. Mageril
Doris Ann Dalton
Thomas & Joy Dodds
Suzanne and Michael Draper*
Dallas and David Dutton
Mary Louise Lynch Eilber, R.N.
Donna Gibbons
A. A. and Berta C. Guerra, Jr.
Daniel G. Hacking*
Carolyn and Robert Hoffman, M.D.
Rachael Hooley
Calvin and Bonnie Horrocks*
Kenneth H. Houston
Charles W. and Mary Sue Howisey
Christian P. Hyer, PA-C*
Matthew Hyer
INLINGUA
Stan D. Inman
J. Janda
Gerry A. and Austin Marty*
Kenneth Eldon Nye
Patrick and Susan Poulin
Jeanette M. Ricci
Richard H. Schmidt, M.D.
Janet M. Shaw, Ph.D.
Linda P. Stearns*
Kirsten Stoesser
Barbara Szweda
Cindy A. White*
Carol V. Yocom
Albert R. and Lynada S. Zimmerli

In-kind Donors

Alta View Hospital
Abbott Laboratories
Astra Zeneca Foundation PAP
Boehringer Ingelheim
Bristol-Myers Squibb
Eli Lilly & Company
Express Scripts
Forest Pharmaceuticals
Frayed Knot String Band - Entertainment at provider event
Glaxo Smith Kline
Globus Relief USA
Healthwell Foundation
Johnson & Johnson
Jordan Valley Medical Center
LDS Hospital
Merck & Company
Novartis Pharmaceutical Corp
Novo Nordisk Pharmaceuticals
Pfizer, Inc
Planned Parenthood Association of Utah
Primary Children's Hospital
Robert J. Debry and Associates – bike helmets
Salt Lake Regional Hospital
Sanofi Aventis
St. Mark's Hospital
Takeda Pharmaceuticals America
Together Rx Access
Ultradent Products, Inc.
University of Utah - Department of OB/GYN
University of Utah - Pharmacy Program
University of Utah Hospital
Utah Department of Health - Vaccines for Children
Utah Imaging Associates
Wyeth Pharmaceuticals
Xubex Pharmaceuticals

*Denotes a CHC Staff or Board Member.



COMMUNITY HEALTH CENTERS, INC
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Midvale, UT 84047-1043
(801) 412-6920

2010 Board of Governors

Community Representatives

Marc Babitz, M.D.
Mark Brunson
Bob Bunnell, PA-C, Treasurer
Randy Butler
Suzie Draper, President
Patrick Poulin
Jennifer Seelig

Consumer Representatives

Joaquin Chavez
Kristy Finkelstein
Jose Manuel Gaytan
Dan Hacking
Bonnie Horrocks
Renee M. Jimenez
Susan Johnston
Gerry Marty, Immediate Past President
Lidia Perez
Mike Weiler
Cindy White, Secretary

Ex-Officio/Non-Voting

A. Peter Catinella, M.D., Emeritus
Dexter Pearce, Executive Director