

GILANI FURNITURE INC

IMPORTANT NOTES

TERMS

- There is no additional charge for crating.
- Prices are in U.S. dollars and subject to change without notice.
- 50% advance deposit is required to enter an order into production. The balance is due when we are ready to ship.
- There is a 20% fee for cancellation of orders that have been entered into production.
- For returned items there is a 20% restocking fee. No returns will be accepted without prior written authorization.

PRODUCT INFORMATION

- All dimensions are approximate and are given to the nearest half-inch.
 - Models are handmade and may vary slightly from pictures or finish samples.
 - Specifications are subject to change without notice.
 - Due to the hand-made nature of the product, pairs or multiples should be ordered at the same time.
- Copper is a natural material that develops a patina over time. Some patina is applied at the factory but there is no way of speeding up this natural process. When you first receive your copper table top, it will readily show all kinds of stains like finger marks and glass rings. But you need not be alarmed. These stains will go away as the copper surface develops a patina and its color deepens to a bronzy brown, much like an old penny. Once the copper ages, and its patina becomes fully developed, the table top will become more resistant to stains. Copper topped tables are mostly used for casual dining, so stains left by hands, food, or glasses are usually not a major concern. The best thing is that stains on copper are never permanent and go away with time. However if such stains are undesirable the copper top should be treated like any other piece of fine furniture and protected with coasters, trivets, place mats, etc. Trying to clean finger marks, glass rings, or other stains with a commercial cleaner will take off the patina and make matters worse. The best way to clean copper is with a damp cloth. Coating the surface

with olive oil or paste wax may also be helpful. It may be mentioned here that copper has natural anti-bacterial properties which makes it an ideal material for table tops.

- Cast Stone is a rugged material and will withstand decades of use, indoors or outdoors. Even so, it should be treated as any other piece of fine furniture and protected against damage by abrasion, hard impacts, etc. Spills and soils should be promptly sponged with a mild soap solution. Hairline cracks are inherent to this material due to contraction and expansion with changes in temperature and moisture. Small cracks and chips do not affect the structural integrity of the piece. Cast stone is made from environmentally safe substances and does not contain resins or other solvent-based materials.

SPECIAL ORDERING

- One of the special services we offer is the ability to customize our products to fit your specifications. Most items in our catalogue can be modified to suit your unique requirements. Please allow us the opportunity to quote on your unusual sizes or custom designs.
- Custom ordered goods are neither returnable nor refundable.
- Items shown in previous catalogues that are not included in the current catalogue are generally available by special order.

UPHOLSTERY

- All seating items are covered in our standard off-white fabric. C.O.M (Customer's Own Material) is installed at no extra charge. Yardage requirements specified in the catalogue are based on 54" wide plain goods. If your fabric is less than 54" wide, or has a repeat of more than 2 inches, please add the following percentages to the yardage:

Fabric Width	Plain Fabric	2" - 10" Repeat	11" - 15" Repeat	16" - 20" Repeat	21" - 36" Repeat
54"	0%	10%	15%	20%	25%
50"	10%	20%	25%	30%	35%
48"	15%	25%	30%	35%	40%
45"	40%	50%	55%	60%	65%
36"	50%	60%	65%	70%	75%

We reserve the right to install fabric as we deem fit unless the customer provides specific instructions.

SHIPPING

- We ship freight collect f.o.b. Houston. Any discounts we negotiate with a carrier are passed on to the customer. Please make sure your freight bill is properly discounted. Due to the nature of the product, goods must be received and uncrated professionally. If the customer does not have a receiving dock, we recommend that a receiving/delivery service be used. Dropping crates from the back of a truck down to ground level will definitely damage the goods.
- All items are meticulously inspected, securely crated, and delivered to the carrier in good condition. Gilani Furniture, Inc. relinquishes all responsibility for goods shipped upon a clean receipt from the carrier. It is the consignee/receiver who must make exceptions on the delivery receipt, noting all dents, holes, broken crates/cartons, or any other damage. The customer bears the risk of loss or damage (concealed or visible) during shipment. Some items are shipped knocked down to minimize the risk of damage. Should damage occur, the customer must immediately (within 72 hours) inform the carrier and call Gilani Furniture, Inc. at 713-263-9101 for instructions regarding replacement/return procedures. If it is determined that the returned merchandise was damaged during return transit due to poor packing, it will not be accepted for credit or adjustment.
- Gilani Furniture, Inc. is not liable for delay or failure of delivery due to strikes and/or differences with workmen, war, riot, fire, compliance with government regulations, acts of God, failure or delay of sources of supply, or any other cause beyond our control.

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