

To Unlock or Reset your password.

If you are locked out of your computer or email, you can access the Password Self Service Portal from a web browser.

To access the Password Self Service Portal, Navigate to <https://support.giii.com>

1. Choose Unlock/Reset Password.

Welcome to G-III Helpdesk!

Please enter your login information

User Name:

Password:

Domain:

Remember Me

Login

[Reset Password/Unlock Account](#) [Not registered? Click here to sign up](#)

Help Desk software by SysAid

Click the link to **Unlock/Reset Password** click here. This opens the Password Self Service Wizard.

Welcome to the G-III Password Self Service Wizard!

This wizard allows you to reset your password in the event that you've forgotten it, or to unlock your account in the event that you have had too many unsuccessful login attempts.

Unlock Account
If your account is locked, use this option to unlock it.

Reset Password
Generate a new temporary password that you can use to log in.

- a. Chose **Unlock Account** (will unlock account if locked) or **Reset Password** (to set a new password if expired).

- b. Type in your username and choose the domain (GIII or DKINTL)
- c. Answer your security questions and type in the shown security character's and click Continue.

- d. Type in your new password and re-type to verify. Clicks continue and you're done.