

FAQ

“MSVCP140.dll and Runtime140.dll not found” – Error and Fix

1.0 Download Tenements APP V3

The “Download Tenements V3” APP uses ms.net4 as the programming language for the download program.

Some people have reported **msvcp140.dll and runtime140.dll not found** – Error. I have not had that problem and cannot replicate thus I cannot create a video about the fix.

I sent people this email which they said fixed the problem.

It is a Windows Issue Due to Upgrades

“It is a Windows issue apparently due to upgrades to the Windows system, but like I said I am no expert on this problem.

You **do not** need to Uninstall and reinstall the APP program as far as I know the issue is that a program you have added or an Windows Upgrade has removed a file in the Windows program that is used to run other programs.

To Get the Fix

This is the link that you need to get the fix as of 21/04/20, choose between the 32bit (x86) or the 64bit (x64) or just install both if you have a 64bit (x64) based system.

You download the one most appropriate to your computer.

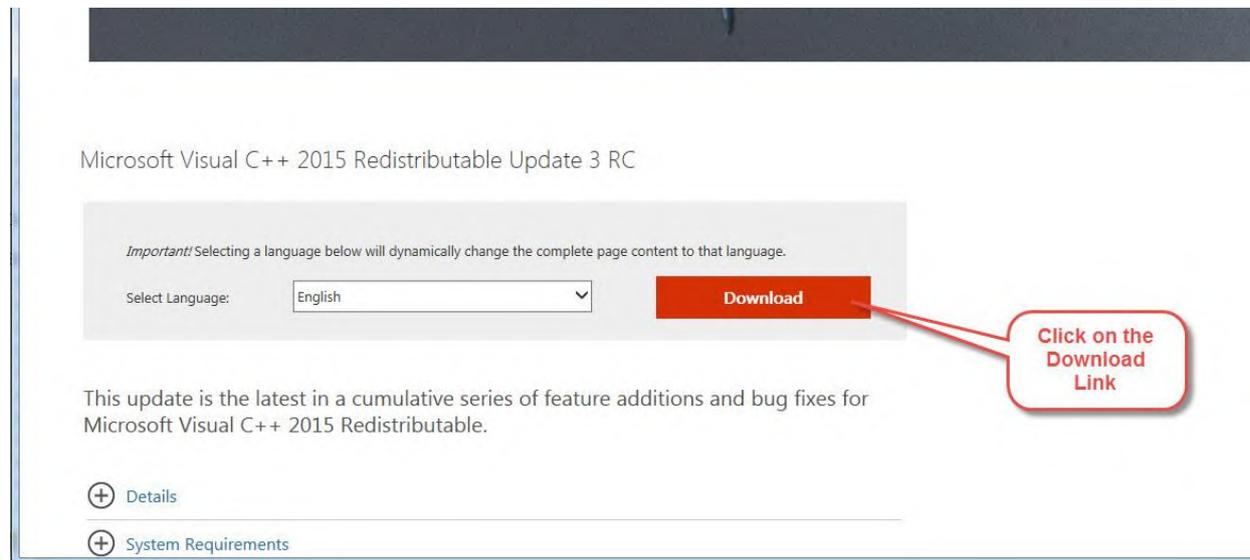


I understand The 32 bit is the most commonly used for app and program development as it will run on both 32bit and 64bit PC's so if the 64 bit one doesn't work then download the 32 bit one as well.

Geomap Training

This is the page and scroll down past the Ad for the New Surface Pro 6 (Or whatever ad Microsoft has at the time on the page) to get to the download page, download and run the appropriate 2015 distributable.

<https://www.microsoft.com/en-us/download/details.aspx?id=52685>



Microsoft Visual C++ 2015 Redistributable Update 3 RC

Important! Selecting a language below will dynamically change the complete page content to that language.

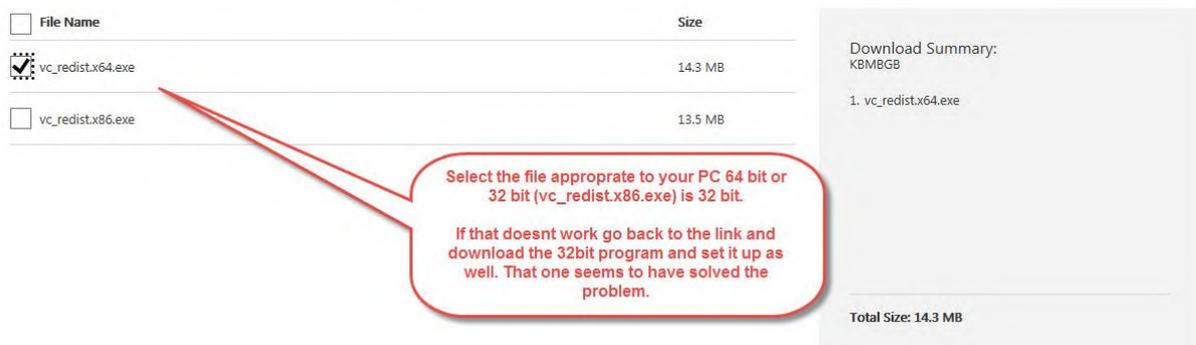
Select Language:

This update is the latest in a cumulative series of feature additions and bug fixes for Microsoft Visual C++ 2015 Redistributable.

+ Details

+ System Requirements

Choose the download you want



File Name	Size
<input checked="" type="checkbox"/> vc_redist.x64.exe	14.3 MB
<input type="checkbox"/> vc_redist.x86.exe	13.5 MB

Download Summary:
KBMGBG
1. vc_redist.x64.exe

Total Size: 14.3 MB

Select the file appropriate to your PC 64 bit or 32 bit (vc_redist.x86.exe) is 32 bit.
If that doesnt work go back to the link and download the 32bit program and set it up as well. That one seems to have solved the problem.

So what you do is instal the program from that link and I know it has fixed the problem in other people's computers in the past, there has not been many but those that have replied said that the 32 bit worked best for them or that they download both fixes and it worked."

As always - Contact us if you need further help.

Bill O'Connor

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