

Dear Residents and Families,

This message is being sent to you today from Continuing Life to assure you that resident health and safety is our highest priority. We continue to take precautionary measures, follow CDC guidelines and receive information from local and state health officials.

We are in the business of serving people and care deeply about the health and well-being of our residents. We are monitoring the situation closely. While it is important to stay calm, older adults are particularly at risk. We ask that family refrain from visiting our Communities if you are feeling ill or have reason to believe you have been exposed to COVID-19.

The measures we are taking include but are not limited to:

- Consistent communication with Community leadership to review the latest information
- Enhanced daily disinfection procedures
- Cancellation of buffets and large marketing events held at the Communities,
- Increased emergency storage of disposables, central supplies, protective wear and other supplies that may be needed
- Increased monitoring and screening of visitors, staff and new resident admissions to health centers

Thank you for your trust in our Communities. We will utilize our extensive experience with infection control related to influenza and other seasonal viruses and keep our teams well-trained in our protocols.

We will keep you informed as we navigate this situation.

Warm regards,

Warren Spieker