



March 9, 2020

To Our Residents, Family Members and Visitors:

We know some of you may be concerned about the spread of COVID-19 (the new coronavirus) being reported in the media and how it may impact us here at Laurel Ridge Rehabilitation and Skilled Care Center. Ensuring residents are cared for in a safe and healthy environment is our greatest concern. At this time, we do not have any cases in our Center. The Centers for Disease Control and Prevention (CDC) has recommended a variety of steps that we are implementing to help reduce the potential for a virus outbreak and spread within our building. However, we need your help in minimizing the spread of COVID-19. Below are some examples of how you can help protect the residents, as well as prevent the spread throughout the community.

At this time, we request that you limit in your visitation to the Center and that you do not visit the Center if you have any symptoms of respiratory illness or have had any contact with someone who has test results confirming COVID-19. Those symptoms include: cough, fever, sore throat, runny nose, and/or shortness of breath. We understand that connecting with family members is incredibly important, and there are a variety of other ways you might consider connecting with them at this time. These may include telephone, email, text, or through Skype or Facebook. We can make laptops available to be used by residents to connect with family members. Such electronic visits can be scheduled by contacting the Center's Administrator.

Should you choose to visit the Center at this time please be aware that we may be asking all visitors to be assessed for fever or respiratory symptoms and require a completion of a questionnaire regarding any travel outside the country or exposure to anyone who has traveled outside the country. If it is determined during this visitor assessment process that you should refrain from visiting at this time, we ask for your understanding of this decision.

Our Center is following the recommendations of the CDC on prevention steps, including following strict handwashing procedures, and in many circumstances, wearing gowns and gloves when interacting with residents who are sick. We also are staying up-to-date with the CDC recommendations as they are updated. In addition, our Center is in close contact with the local and state health department and are following their guidance. We are posting signs on our entryway doors to notify visitors of the symptoms of COVID-19 and request that you not enter the building if you are experiencing these symptoms.

We will continue to keep you updated (in accordance with HIPAA guidelines and privacy laws) as we respond to this public health concern in an effort to protect our residents and staff. Should you have any questions, please feel free to contact our Center's Administrator directly via contact information below or email info@laurelridgerehab.com. Please visit the CDC's coronavirus disease 2019 at www.cdc.gov for more information.

Sincerely,

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