

## Outdoor Visits at BLHCC

We appreciate all of your patience and cooperation during this difficult time as we navigate how to keep you, your loved one and our staff safe as well as find ways to get people connected.

Listed below is an outline of how the outdoor visits will look. All of our direction comes directly from the Minnesota Department of Health (MDH) and we are required to follow their guidance.

### To set up an outdoor visit, click on this link:

<https://www.signupgenius.com/go/9040448A8AD22AAF94-outdoor>

Step by step directions are attached or can be found on our website: [www.blhcc.org](http://www.blhcc.org)

If you do not have internet service or are unable to navigate the website, please call (320) 833-5364 and ask for Michelle, Lyn, Shyann or Jonna to assist you Monday through Friday.

- 1) All outdoor visits will occur in the Southwest patio area. Please park on the west end of Yellowstone Trail and follow the signs to your visit.
- 2) Visiting reservations must be made 24 hours in advance.
- 3) Each resident will only be allowed 1 visit per day. Please watch the schedule as you sign up.
- 4) Upon your arrival you will use hand sanitizer and be screened. Screening means you will be asked about symptoms, travel and your temperature will be taken. If you have two or more symptoms or a fever of 100 degrees or greater, you will not be allowed to visit. **Do NOT come to visit if you are ill.**
- 5) You will be required to wear a mask during your entire visit. Your loved one will also be wearing a mask during the entire visit.
- 6) Visitors are not allowed to enter the facility for any reason, including the use of the restrooms.
- 7) During your visit, you must stay behind the rope and follow the social distancing guidance. We understand that it may be tempting to hug or reach out to your loved one, but for their safety and the safety of others, this is not allowed.
- 8) Your visit will be supervised from a distance by a BLHCC staff member.
- 9) Children must be under constant supervision and must be able to follow social distancing and masking requirements. Children under the age of 2 are not required to wear a mask.
- 10) Pets are welcome but must be under control by the visitor bringing them in.
- 11) Any break in protocol will result in your loved one being removed from the visit and you will also be asked to leave.
- 12) If you bring any food or small personal items to be delivered to your loved one, please leave it with the staff facilitating your visit.

- All of the above guidelines are subject to change.

- 13) The facility reserves the right to cancel visits at any time due to change in COVID status, inclement weather or heat advisories, and resident safety.
- 14) Visitors are limited to 3 people at a time.
- 15) You must arrive on time. Your visit will be 20 minutes, which allows time for screening, sanitizing and resident transition.
- 16) We are still encouraging window visits to continue. Window visit guidelines are posted on the window of each resident room.

- All of the above guidelines are subject to change.