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## Palm Garden Centers Earn 2018 Silver National Quality Award

[Sarasota, FL] – Three Palm Garden skilled nursing centers (Palm Garden of Jacksonville, Palm Garden of Orlando, and Palm Garden of Port St. Lucie) have been recognized as a 2018 Silver – Achievement in Quality Award recipient by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). The award is the second of three distinctions possible through the AHCA/NCAL National Quality Award Program, which spotlights providers across the nation that have demonstrated their dedication to improving quality of care for residents and patients in long term and post-acute care.

"We are proud to be honored for our commitment to improving quality," said Rob Greene, CEO of Palm Garden. "Working together to reach this milestone has made our team even better. We will not stop improving."

Based on the core values and criteria of the *Baldrige Performance Excellence Program*, AHCA/NCAL's National Quality Award Program challenges member providers to achieve performance excellence through three progressive levels—Bronze, Silver, and Gold. At the Silver level, members develop and demonstrate effective approaches that help improve organizational performance and health care outcomes.

"This year's Silver award recipients are positioned well to accomplish even better outcomes as they progress in their quality journey," said Alana Wolfe, Chair of the AHCA/NCAL National Quality Award Board of Overseers. "I commend Palm Garden on this outstanding achievement."

As a 2018 recipient of the Silver award, Palm Garden centers can now advance in further developing comprehensive approaches that meet the criteria required for the <u>Gold – Excellence</u> in <u>Quality Award</u>.

The awards will be presented to honorees during AHCA/NCAL's 69th Annual Convention & Expo in San Diego, California, October 7-10, 2018.

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## **ABOUT Palm Garden**

Palm Garden is a mission driven, patient centered, provider of post-acute healthcare services consisting of skilled nursing and rehab centers, outpatient rehab clinics, assisted living and memory care, and home care agencies conveniently located across the state of Florida. Our dedicated team of healthcare

professionals deliver quality care through innovative nursing and rehabilitation across a continuum of inpatient skilled nursing and rehab, in-home care, and outpatient rehab services. For more information, please visit www.PalmGarden.com

## ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,600 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit <a href="www.ahca.org">www.ahca.org</a> or <a href="www.ahca.org">www.ahca.org</a> or <a href="www.ahca.org">www.ahca.org</a>.