



**Palm Garden**  
OCALA  
HEALTH AND REHABILITATION CENTER

**2018**

**C.N.A C.A.R.E. AWARD**

**COMMITMENT ACHIEVEMENT RECOGNITION EXCELLENCE**

**PRESENTED TO**

**SAMANTHA WILLIAMS**



*This year Palm Garden Ocala would like to introduce to you Samantha Williams. Samantha is our very own Hospitality Liaison who demonstrates the Palm Garden Way each day. Samantha is **COMMITTED** to the Palm Garden Lifestyle. She began her career at our center in 2015 as a Certified Nursing Assistant. During the years of service, she had proven to be a consistent shining light. Recently, she was promoted to Hospitality Liaison entrusting her to be the representation of the "first impression." Samantha shows her **INTEGRITY** daily, reporting to work promptly and ready for her new assignment. As the new guests come to the center, she is quick to be at their side not only to welcome but to begin building a strong relationship. Samantha is both the giver and receiver of **RESPECT** in the job she performs. When it comes to the guests, residents and families there are no needs or wants that go unattended. Fellow team members appreciate Samantha as she is never too busy to lend a hand. The **COMPASSION** she delivers is second to none. From the moment the guest is greeted and given the "goodie bag" the life story continues to be revealed. Lastly, Samantha gives **SERVICE TO OTHERS**. I have witnessed many positive experiences that she has displayed from making beds, serving in the dining room, giving direct care, to making a run to the store for an item that a guest may be in the mood for. We are more than proud to have Samantha Williams as a team member and are so excited that she earns the recognition as the recipient of the CNA CARE Recognition Award for 2018.*