



**Palm Garden**  
OCALA  
HEALTH AND REHABILITATION CENTER

**2018**

**C.A.R.E. AWARD**

**COMMITMENT ACHIEVEMENT RECOGNITION EXCELLENCE**

**PRESENTED TO**

**LIZ SURDAM**



*It is my honor to nominate Liz Surdam for the 2018 CARE Award. Liz is truly an example of the Palm Garden Way. Each day Liz walks into Palm Garden with a smile. She is ready to make a positive difference in everyone she meets. Her daily interactions with guests, families and co-workers is how well she relates and treats others, listens with compassion and concern, and dedicates herself to helping to the best of her abilities to resolve any situation that comes her way. It is just natural to see Liz asking "Is there something else I can do to help you?" She has a sparkle in her eyes, a welcoming smile and a kind word to everyone she sees. Liz is not just a housekeeper, she is a cheerleader for those who are learning to walk again, she is a natural caregiver, always willing to lend a helping hand. Liz does these things effortlessly, exemplifying "It's my pleasure" without knowing what a truly wonderful and caring person she is. Liz comes to work with a positive attitude. Her work performance is stellar. She always is seen going above and beyond making sure her co-workers are doing well and everything in its place. Liz takes pride in her work and workplace as an active participant in the Safety Committee Meeting. She is committed to the safety and overall well-being of every guest, resident, family member and employee at Palm Garden. We all look forward to seeing Liz especially on special occasions as she delights us with her creativity and good sense of humor. She is a people person, you can tell how much she enjoys seeing others smile. Her involvement in the Employee Engagement Committee has uplifted the spirits of her co-workers with her bright and fun ideas to help promote the commitment, compassion and service to others that she displays daily. Today Liz, we appreciate you, for all you do for our guests, residents, family members and employees. You shine bright and we are lucky to have such a dedicated individual to represent Palm Garden and the CARE Award.*