

TOYOTA RENT A CAR POLICY

- Must be 21 years of age or older, need a valid driver's license and a major credit card in your own name to rent a TRAC vehicle. Proof of employment is required for leisure rentals.
- A valid license from the Renter's state of residence or country of origin is required (i.e., must not be expired, must not have any restrictions).
- A learner's permit is NOT an acceptable license.
- Proof of full coverage insurance that is transferable to a rental vehicle is required at time of rental.
- Rental contracts must be signed in person at the dealership. Rental contracts may not be faxed, emailed or renewed by phone.
- Rental contracts may not be signed by anyone other than the Renter.
- Customers are responsible for any vehicle damage or other costs while the rental vehicle is in their possession, and are expected to return rental vehicles in the same condition they received them except for ordinary wear.
- Rental cars are prohibited from being driven into Mexico and Canada.
- Rental vehicles being paid for by Toyota Warranty, Service Department, Sales Department or another entity DOES NOT INCLUDE FUEL used by the customer. Customers must return the vehicle with a same amount of fuel received.
- Daily rentals are based on a 24-hour period. **Example**, if you rent a vehicle at 8AM, it must be returned no later than 8AM the next day.
- A charge of **\$5.00 per gallon** will be assessed to customers returning vehicles less than full of fuel.
- Transporting animals in rental vehicles is permitted, but a \$150.00 cleaning fee will be charged if cleaning is required.
- Rental vehicles being paid for by a third party must be returned within 24 hours of vehicle repairs being completed or customers will be charged \$50.00 for each additional day the customer retains the rental vehicle.
- **\$0.20 per mile if go over miles allowed.**
- **Smoking not allowed \$150.00 fee if violated.**
- **Rental vehicles must be returned during normal business hours: MON-FRI 7AM-7PM, SAT 7:30AM-6PM.**
- **No rental returns will be accepted on Sundays.**

Thinking about renting a car for a month or more? Long-term car rental policy:

- Long-Term Rentals require the Renter to sign a new contract at the dealership every 30 days.
- Rental contracts may not be signed via fax, email or by phone.
- Renter must present all required documents **every time** a new rental contract is signed:

- o Valid Driver License
- o Credit/Debit Card
- o Proof of full coverage insurance
- o Proof of employment