

Anxiety Within Me & Those I Lead

FOURSQUARE FEMALE SENIOR LEADER
RESOURCE CALL

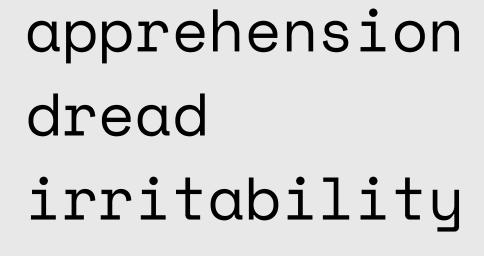


Bowen
Family
Systems
Theory

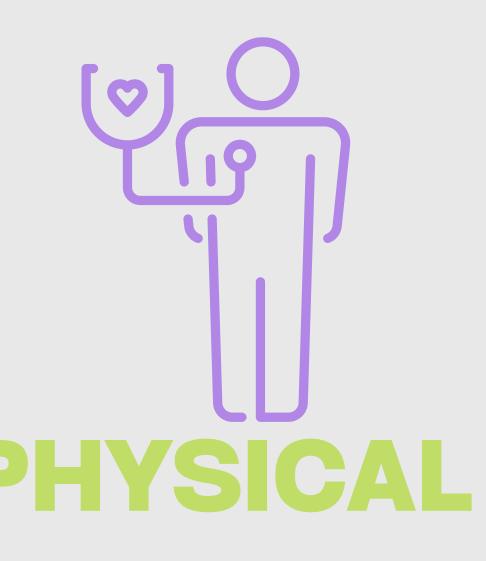
Anxiety in Organizations

HOW ANXIETY SHOWS UP

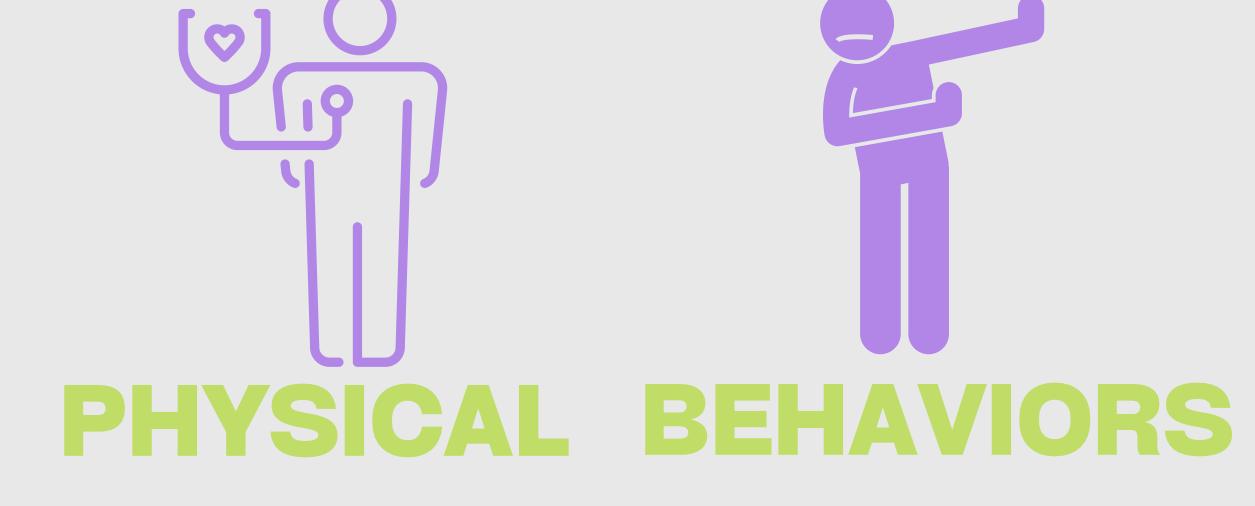




restlessness



racing heart spinning mind grouchy gut tense muscles



avoidant compulsive procrastinate need validation

HOW ANXIETY SHOWS UP

Drivers

- · Control
- Perfection
- Knowing all the answers
- · Always "being there" for others
- Approval

- EMOTIONS
- PHYSICAL
 RESPONSES
- BEHAVIORS



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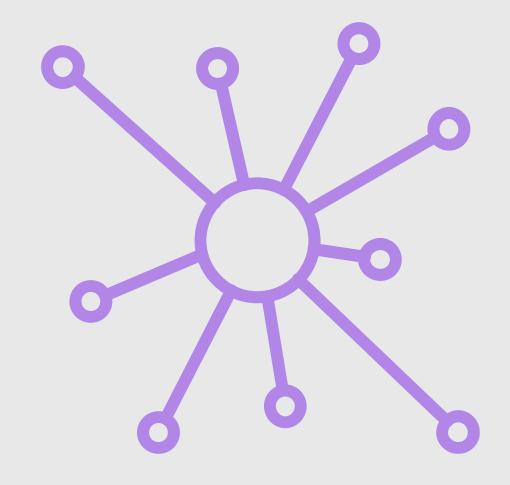
Anxiety in Organizations

South System Theory

- interworking of relational dynamics
- improve communication
- navigate interpersonal challenges

History

- Began in the 1950s
- Clinical psychology from the intrapsychic to a relational-systemic lens (Bowen, 1978)
- Bowen, as a practicing psychiatrist, examined the interplay between individuals & their family dynamics



Bowen's Eight Concepts

EMOTIONAL TRIANGLES

DIFFERENTIATION OF SELF

SOCIETAL EMOTIONAL PROCESS

SIBLING

EMOTIONAL CUT OFF NUCLEAR FAMILY SYSTEMS

FAMILY PROJECTIVE PROCESS

MULTI-GENERATIONAL TRANSMISSION PROCESS

Anxiety alone will not harm or endanger a system. How anxiety is addressed will determine the outcome more than anything else. Your responsible and enlightened behavior is the touchstone."

Peter Steinke

"Systems thinking helps leaders resist the temptation to locate problems in individuals rather than in the emotional processes of the whole system."

Robert Creech



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Anxiety in Organizations

Anxiety in Organizations

"Because of the infectious nature of anxiety, the leader's apprehensiveness contaminates the whole system." Steinke

COMPONENTS



- COMPONENTS
- communication processes
- interpersonal dynamics
- conflict resolution skills

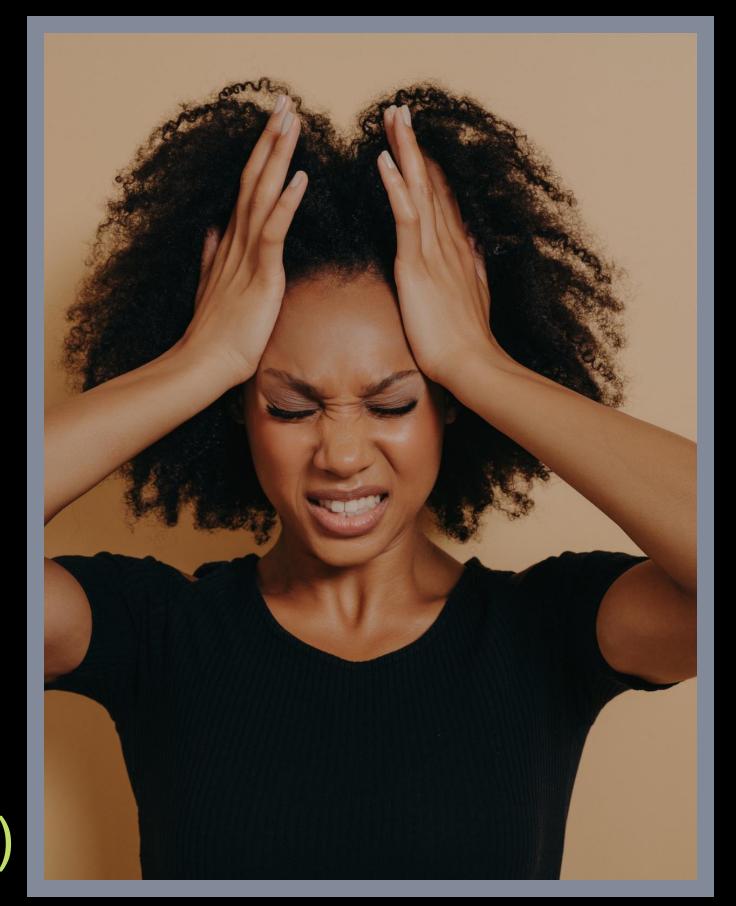
(Kott: 2014, 2023)

WHY & HOW

- Highly connected culture (nonstop)
- Hyper-exposition of others
- Seen in comments & nonverbal cues (Achor & Gielan, 2015)

Reducing anxiety is not only important to employee health & well-being, but to organizational effectiveness

(Kott, 2014, p. 76)



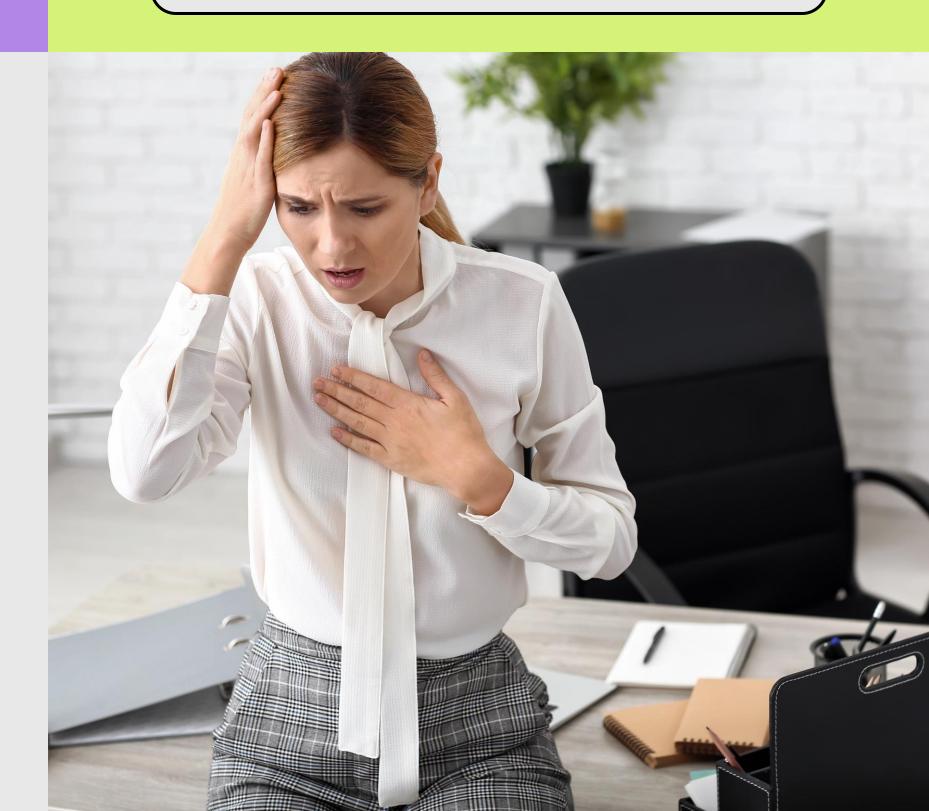


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Anxiety in Organizations

- What triggers you?
- What types of people or situations irritate you?
- What assumptions do you have of yourself that are unrealistic?
- Anxiety management begins with paying attention to what's happening inside of me.

THE SPACE INSIDE YOU



- Anxiety can be contagious "catch & spread"
- 5 Senses (pheromones)
- Are there patterns of anxiety that predictably occur?
- Fixer
- People Pleasing

THE SPACE **BETWEEN**YOU & OTHERS



- I think that you think...
- Mind reading
- Assumptions
- You're thinking what someone else is thinking about ("strategy")
- You cannot worry another person into change, and thinking about what "they" are thinking about cannot produce peace (Cuss, 2019)

THE SPACE

INSIDE

ANOTHER



- This space may already exist before you walk into the room.
- Or, the atmosphere changes when you enter the room.
- Remember you can be the "thermostat" & change the room temperature!

THE SPACE **BETWEEN**OTHERS



GOING FORWARD



Notice

Pause & Be Curious

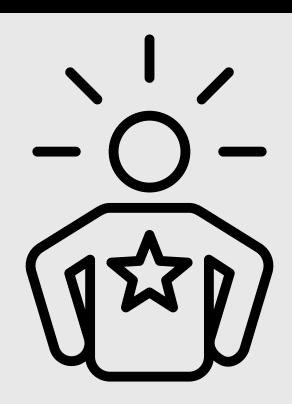
- spinning mind
- racing heart
- tension



Name

Ask good questions!

- What is driving me to act this way?
- What do I think I need that I do not really need?



Diffuse

- How can I relax or be playful in God's presence?
- Non-anxious presence

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