



THE FOURSQUARE CHURCH

Redirecting one-on-one messages

With the purpose of protecting students, leaders, and the integrity of our ministry, leaders should avoid private one-on-one communication with minors. These scripts give leaders easy, safe language to redirect any message into an approved format.

- **Redirect by looping in another leader**

“Hey! I’m looping in another leader so we can help you together.”

- **Redirect by moving the conversation**

“Thanks for reaching out! I’m going to move this over to our group chat so the team can jump in.”

- **Redirect for emotional or personal topics**

“I appreciate you sharing this. I’m going to bring another leader in who can support with me.”

- **Redirect for questions/logistics**

“Great question! Let me send this to our group thread so everyone is on the same page.”

- **Redirect when a student reaches out late or unexpectedly**

“Hey! I’m going to grab another leader so we can respond together.”

- **Redirect when you don’t want to continue 1:1**

“I’m going to connect you with the team so we can answer this together.”

- **Redirect when a student shares something sensitive**

“Thank you for sharing this. I’m going to add another leader who can help walk through this with you.”

- **Redirect when the student sends follow-ups**

“Let me take this to our group chat so we can follow up as a team.”

- **Redirect when starting a conversation**

“Hey! Adding another leader here so we can all stay connected.”