

Return Policy

1. Fledging accepts returns and exchanges within 30 days of original date of purchase with proof of purchase. Once our team has receives the returned item(s), they will thoroughly examine the item(s) to determine what, if any, damage has occurred. A return will be processed as soon as the item(s) has/have been identified in our system, usually 1-3 days after the delivery of the return.

Return shipping costs will not be covered nor reimbursed by Fledging LLC unless the return is due to manufacturer defect or a product that is dead on arrival. All costs and expenses related to the shipping or delivery of the return in question are to be covered by the party returning the item.

If a refund is issued, the refund will be credited to the original payment method.

Fledging LLC does not accept returns that are damaged due to improper use, installation, or return shipping. All included hardware must be included in the return. Fledging LLC is also not responsible for any item(s) lost during the shipping or delivery of the returned item(s). Shipping charges for all returns must be prepaid and insured by the party returning. The returning party is responsible for any loss or damage to hardware during shipment.