

# SECURITIES & EXCHANGE COMMISSION EDGAR FILING

**Support.com, Inc.**

**Form: 4**

**Date Filed: 2018-08-20**

Corporate Issuer CIK: 1104855

## FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

OMB APPROVAL

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☐ Check this box if no  
longer subject to Section  
16. Form 4 or Form 5  
obligations may continue.  
See Instruction 1(b).

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the  
Investment Company Act of 1940

(Print or Type Responses)

|                                                            |                                            |                                                             |                                                                                  |                                                                         |        |                                                                                                                                                                                                                                                          |       |                                                                         |                                                                   |
|------------------------------------------------------------|--------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------------------------------------------------------------------------|-------------------------------------------------------------------|
| 1. Name and Address of Reporting Person<br>Singer Eric     |                                            |                                                             | 2. Issuer Name and Ticker or Trading Symbol<br>Support.com, Inc. [SPRT]          |                                                                         |        | 5. Relationship of Reporting Person(s) to Issuer<br>(Check all applicable)<br><input type="checkbox"/> Director <input type="checkbox"/> 10% Owner<br><input type="checkbox"/> Officer (give title below) <input type="checkbox"/> Other (specify below) |       |                                                                         |                                                                   |
| (Last) (First) (Middle)<br>1200 CROSSMAN AVENUE, SUITE 210 |                                            |                                                             | 3. Date of Earliest Transaction (Month/Day/Year)<br>08/07/2018                   |                                                                         |        |                                                                                                                                                                                                                                                          |       |                                                                         |                                                                   |
| (Street)<br>SUNNYVALE, CA 94089                            |                                            |                                                             | 4. If Amendment, Date Original Filed(Month/Day/Year)                             |                                                                         |        | 6. Individual or Joint/Group Filing(Check Applicable Line)<br><input checked="" type="checkbox"/> Form filed by One Reporting Person<br><input type="checkbox"/> Form filed by More than One Reporting Person                                            |       |                                                                         |                                                                   |
| (City) (State) (Zip)                                       |                                            |                                                             | Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned |                                                                         |        |                                                                                                                                                                                                                                                          |       |                                                                         |                                                                   |
| 1. Title of Security<br>(Instr. 3)                         | 2. Transaction<br>Date<br>(Month/Day/Year) | 2A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 3. Transaction<br>Code<br>(Instr. 8)                                             | 4. Securities Acquired<br>(A) or Disposed of (D)<br>(Instr. 3, 4 and 5) |        | 5. Amount of Securities Beneficially Owned<br>Following Reported Transaction(s)<br>(Instr. 3 and 4)                                                                                                                                                      |       | 6. Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I)<br>(Instr. 4) | 7. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |
|                                                            |                                            |                                                             | Code                                                                             | V                                                                       | Amount | (A) or<br>(D)                                                                                                                                                                                                                                            | Price |                                                                         |                                                                   |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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SEC 1474 (9-02)

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned  
(e.g., puts, calls, warrants, options, convertible securities)

|                                                     |                                                                    |                                            |                                                             |                                      |                                                                                                           |                                                                |     |                                                                     |                    |                                                     |                                                                                                                            |                                                                                                       |                                                                    |   |
|-----------------------------------------------------|--------------------------------------------------------------------|--------------------------------------------|-------------------------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|-----|---------------------------------------------------------------------|--------------------|-----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---|
| 1. Title of<br>Derivative<br>Security<br>(Instr. 3) | 2. Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction<br>Date<br>(Month/Day/Year) | 3A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 4. Transaction<br>Code<br>(Instr. 8) | 5. Number of<br>Derivative<br>Securities<br>Acquired (A) or<br>Disposed of (D)<br>(Instr. 3, 4, and<br>5) | 6. Date Exercisable<br>and Expiration Date<br>(Month/Day/Year) |     | 7. Title and Amount of<br>Underlying Securities<br>(Instr. 3 and 4) |                    | 8. Price of<br>Derivative<br>Security<br>(Instr. 5) | 9. Number of<br>Derivative<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction(s)<br>(Instr. 4) | 10. Ownership<br>Form of<br>Derivative<br>Security:<br>Direct (D)<br>or Indirect<br>(I)<br>(Instr. 4) | 11. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |   |
|                                                     |                                                                    |                                            |                                                             | Code                                 | V                                                                                                         | (A)                                                            | (D) | Date<br>Exercisable                                                 | Expiration<br>Date | Title                                               | Amount or<br>Number of<br>Shares                                                                                           |                                                                                                       |                                                                    |   |
| Restricted<br>Stock Unit (1)                        | (1)                                                                | 08/07/2018                                 |                                                             | A                                    |                                                                                                           | 18,181                                                         |     | (1)                                                                 | (1)                | Common<br>Stock                                     | 18,181                                                                                                                     | \$ 0                                                                                                  | 18,181                                                             | D |

## Reporting Owners

| Reporting Owner Name / Address                                          | Relationships |           |         |       |
|-------------------------------------------------------------------------|---------------|-----------|---------|-------|
|                                                                         | Director      | 10% Owner | Officer | Other |
| Singer Eric<br>1200 CROSSMAN AVENUE<br>SUITE 210<br>SUNNYVALE, CA 94089 | X             |           |         |       |

## Signatures

|                                           |            |
|-------------------------------------------|------------|
| /s/ Olivia Mirzoyev, by power of attorney | 08/20/2018 |
| Signature of Reporting Person             | Date       |

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The Restricted Stock Units ("RSUs") were granted to the Reporting Person on August 7, 2018 under the Issuer's 2010 Equity and Performance Incentive Plan. The RSUs will vest in their entirety on August 7, 2019, subject to continuous service of the Reporting Person. Upon vesting, each RSU entitles the Reporting Person to one share of the Issuer's common stock.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

