

## **SECURITIES & EXCHANGE COMMISSION EDGAR FILING**

Support.com, Inc.

Form: 4

Date Filed: 2018-01-25

Corporate Issuer CIK: 1104855

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## FORM 4

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

| OMB APPROVAL            |           |  |  |  |  |  |  |  |  |
|-------------------------|-----------|--|--|--|--|--|--|--|--|
| OMB Number:             | 3235-0287 |  |  |  |  |  |  |  |  |
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| per response            | 0.5       |  |  |  |  |  |  |  |  |

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

### STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| (Print or Type Re   | esponses)   |                             |   |   |  |       |                                    |            |   |   |                |   |                                  |  |   |                |   |   |  |  |
|---|-------------|-----------------------------|---|---|--|-------|------------------------------------|------------|---|---|----------------|---|----------------------------------|--|---|----------------|---|---|--|--|
| Name and Address of Reporting Person     Bloom Richard A                |             |                             |   |   | Issuer Name and Ticker or Trading Symbol     Support.com, Inc. [SPRT]            |       |                                    |            |   |   |                |   |                                  |  | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable)  X Director 10% Owner |                |   |   |  |  |
| (Last) (First) (Middle)<br>1200 CROSSMAN AVENUE, STE 210                |             |                             |   |   | Date of Earliest Transaction (Month/Day/Year)     108/14/2017                    |       |                                    |            |   |   |                |   |                                  |  | X Officer (give title below) Other (specify below) Interim President and CEO                  |                |   |   |  |  |
| (Street) SUNNYVALE, CA 94089  |             |                             |   |   | 4. If Amendment, Date Original FiledMonth/Day/Year)                              |       |                                    |            |   |   |                |   |                                  | Individual or Joint/Group Filing(Check Applicable Line)     X. Form filed by One Reporting Person     Form filed by More than One Reporting Person |   |                |   |   |  |  |
| (City) (State) (Zip)  |             |                             |   |   | Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned |       |                                    |            |   |   |                |   |                                  |  |   |                |   |   |  |  |
| 1.Title of Security<br>(Instr. 3)                                       |             |                             | 2. Transaction<br>Date<br>(Month/Day/Ye |   | Execution  |       | ate, if Cod                        | (Instr. 8) |   | 4. Securities Acq<br>(A) or Disposed (Instr. 3, 4 and 5)                |                | sed o   | of (D) F                         | 5. Amount of Securities Beneficially Owned 6. Following Reported Transaction(s) Owners (Instr. 3 and 4) Form: Direct (                             |   |                | Ownership<br>Form:<br>Direct (D)<br>or Indirect                   | , I   |  |  |
|   |             |                             |   |   |  |       |                                    | Code       | v                                       | Amou  | ount (D)       |   | Price                            | e  |   |                |   | (I)<br>(Instr. 4)   |  |  |
| 1. Title of   |             | 3A. Deemed<br>Execution Dat | te, if T                                | if Transaction Deriva Code Secur (Instr. 8) Acqui Dispo |  |       | s, warrants, on Number of rivative |            | are not<br>control<br>sposed<br>, conve | ot required to rol number.  ed of, or Ben vertible securcisable and ate |                | eficially ( urities)  7. Title ar Underlyin (Instr. 3 a | and Amount of<br>ring Securities |  | 8. Price of Derivative Security   | a currently va | 10. Ownership Form of Derivative Security: Direct (D) or Indirect | 11. Nature<br>of Indirect<br>Beneficial<br>Ownershi<br>(Instr. 4) |  |  |
|   |             |                             |   |   | Code   | ٧     | (A)                                | (D)        | Date<br>Exercis                         | able  | Expira<br>Date | ation   | Title                            | Amoun<br>Numbe<br>Shares   | r of  |                | (Instr. 4)  | (Instr. 4)  |  |  |
| Restricted<br>Stock Units   | \$0         | 08/14/2017                  | <u>(1)</u>                              |   | Α  |       | 20,576                             |            | 08/14                                   | /2018   | Ĺ              | 1)  | Commo                            | 20.5   | 76  | \$0            | 20,576  | D   |  |  |
| Reporting   | Owners      |                             |   |   |  |       |                                    |            |   |   |                |   |                                  |  |   |                |   |   |  |  |
| Domoutin  | a Ouman Nam | / Address                   |   |   | R  | elati | onships                            |            |   |   |                |   |                                  |  |   |                |   |   |  |  |
| Reporting Owner Name / Address  |             | Director 10                 | % Ow                                    | Owner Officer   |  |       |                                    |            | Other                                   |   |                |   |                                  |  |   |                |   |   |  |  |
| Bloom Richard A<br>1200 CROSSMAN AVENUE, STE 210<br>SUNNYVALE, CA 94089 |             | х                           |   | Interim President a                                     |  |       | nt a                               | nd CE      | 0                                       |   |                |   |                                  |  |   |                |   |   |  |  |
| Signatures  | S           |                             |   |   |  |       |                                    |            |   |   |                |   |                                  |  |   |                |   |   |  |  |

| /s/ James P. Berklas Jr, by power of attorney | 01/24/2018 |
|---|------------|
| Signature of Reporting Person                 | Date       |

#### **Explanation of Responses:**

- $^{\star}$  If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Not Applicable

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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| (Print or Type Re   | esponses)      |  |   |                           |  |   |   |           |   |                           |                                |                           |  |  |  |   |  |                        |  |
|---|----------------|--|---|---------------------------|--|---|---|-----------|---|---------------------------|--------------------------------|---------------------------|--|--|--|---|--|------------------------|--|
| Name and Address of Reporting Person  Bloom Richard A               |                |  |   |                           | Issuer Name <b>and</b> Ticker or Trading Symbol     Support.com, Inc. [SPRT]     |   |   |           |   |                           |                                |                           |  | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable)  X Director 10% Owner    |  |   |  |                        |  |
| (Last) (First) (Middle) 1200 CROSSMAN AVENUE, STE 210               |                |  |   |                           | 3. Date o  |   | rliest Transac                            | ction (   | (Month/Da   | ay/Yea                    | ır)                            | _x                        | X Officer (give title below) Other (specify below)  Interim President and CEO  |  |  |   |  |                        |  |
| (Street)  |                |  |   |                           |  | -   | ent, Date Ori                             | ginal     | FiledMonth  | n/Day/Ye                  | ar)                            | _X_                       | Individual or Joint/Group Filing(Check Applicable Line)     X_ Form filed by One Reporting Person     Form filed by More than One Reporting Person |  |  |   |  |                        |  |
| SUNNYVALE<br>(City)   | E, CA 9408     | (State)                                    | (Zip)                                     |                           | Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned |   |   |           |   |                           |                                |                           |  |  |  |   |  |                        |  |
| 1.Title of Security<br>(Instr. 3)                                   |                |  | 2. Transaction<br>Date<br>(Month/Day/Ye   |                           | Execution  |   | ed 3. Tr<br>Date, if Code<br>(Inst        | ansa<br>e | ction   | 4. Seci<br>(A) or I       | Securities Acquired            |                           |  | 5. Amount of Securities Beneficially Ow<br>Following Reported Transaction(s)<br>(Instr. 3 and 4) |  |   | ed 6.<br>Ownership<br>Form:  | Beneficial             |  |
|   |                |  |   |                           |  |   |   | Code      | V   | Amou                      | (A)                            |                           | rice   |  |  |   | ` '  | Ownershi<br>(Instr. 4) |  |
| Reminder: Repo  | ort on a separ | ate line for each cla                      | ass of secu                               |                           | II - Deriva  | ative   | Securities A                              | Acqui     | Person<br>form an<br>OMB c                                    | re not<br>ontrol<br>oosed | required<br>number<br>of, or B | d to res<br>r.<br>enefici | spond u  | nless the for  |  | tained in this<br>a currently va  |  | 1474 (9-02             |  |
| Derivative Conversion Date  |                | 3. Transaction<br>Date<br>(Month/Day/Year) | 3A. Deem<br>Execution<br>any<br>(Month/Da | Date, if                  | 4.<br>Transact<br>Code   | 5. Number<br>Derivative<br>Securities<br>Acquired (A<br>Disposed o<br>(Instr. 3, 4,<br>5) | umber of 6. Da Expired (A) or osed of (D) |           | 5. Date Exercisable and<br>Expiration Date<br>Month/Day/Year) |                           | d 7. T<br>Und                  |                           |  |  | 9. Number of<br>Derivative<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported | 10.<br>Ownership<br>Form of<br>Derivative<br>Security:<br>Direct (D)<br>or Indirect | 11. Nature<br>of Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |                        |  |
|   |                |  |   |                           | Code   | V   | (A)                                       | (D)       | Date<br>Exercisa  | ıble                      | Expiration Date                | on<br>Title               | Э  | Amount or<br>Number of<br>Shares   |  | Transaction(s)  | (Instr. 4)   |                        |  |
| Restricted<br>Stock Units   | \$0            | 08/14/2017                                 | <u>(1</u>                                 | )                         | А  |   | 20,576                                    |           | 08/14/  | 2018                      | <u>(1)</u>                     |                           | mmon<br>Stock  | 20,576   | \$0  | 20,576  | D  |                        |  |
| Reporting   | Owners         |  |   |                           |  |   |   |           |   |                           |                                |                           |  |  |  |   |  |                        |  |
| Reporting Owner Name / Address                                      |                |  |   |                           |  | ionships  |   |           |   |                           |                                |                           |  |  |  |   |  |                        |  |
| Bloom Richard A 1200 CROSSMAN AVENUE, STE 210 X SUNNYVALE, CA 94089 |                |  | 10% O                                     | Interim President and CEO |  |   |   |           | er  |                           |                                |                           |  |  |  |   |  |                        |  |
| Signatures  | S              |  |   |                           |  |   |   |           |   |                           |                                |                           |  |  |  |   |  |                        |  |

| /s/ James P. Berklas Jr, by power of attorney | 01/24/2018 |
|---|------------|
| Signature of Reporting Person                 | Date       |

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EX-24 2 poa\_bloom.htm

#### **POWER OF ATTORNEY**

#### BE IT KNOWN TO ALL BY THESE PRESENTS:

WHEREAS, the undersigned is and may be from time to time hereafter an officer or director of Support.com, Inc. (the "Company"), and as such may be required by Section 16(a) of the Securities Exchange Act of 1934, as amended (the "Exchange Act") and the rules thereunder to execute and file Forms 3, 4 and 5 (collectively the "Forms") with the Securities and Exchange Commission (the "Commission") and any stock exchange or similar authority on which any of the securities of the Company is registered;

NOW, THEREFORE, the undersigned hereby constitutes and appoints James P. Berklas Jr. his attorney-in-fact to: (1) execute for and on behalf of the undersigned, in the undersigned's capacity as an officer and/or director of the Company the Forms; (2) do and perform any and all acts which may be necessary, appropriate or convenient to complete and execute such Forms and timely file such Forms with the Commission and any stock exchange or similar authority on which any of the securities of the Company is registered; and (3) take all such action in connection with the foregoing which in the opinion of such attorney-in-fact, may be of benefit to, in the best interest of, or legally required by, the undersigned, it being understood that the documents executed by each such attorney-in-fact on behalf of the undersigned pursuant to this Power of Attorney shall be in such form and shall contain such terms and conditions as such attorney-in-fact may approve in such attorney-in-fact's discretion

The undersigned hereby grants to each of said attorneys full power and authority to do and perform all and every act and thing whatsoever requisite and necessary to be done in the exercise of any of the above rights and powers granted, as fully to all intents and purposes as the undersigned might or could do if personally present, with full power of substitution or revocation, hereby ratifying, confirming and approving all that each such attorney-in-fact, or such attorney-in-fact's substitute or substitutes, may or shall lawfully do, or cause to be done, by virtue hereof. The undersigned acknowledges that the foregoing attorneys-in-fact, in serving in such capacity at the request of the undersigned, are not assuming, nor is the Company assuming, any of the undersigned's responsibilities to comply with Section 16 of the Exchange Act.

This Power of Attorney shall remain in full force and effect until the undersigned is no longer required to file the Forms with respect to the undersigned's holdings of and transactions in securities issued by the Company, unless earlier revoked by the undersigned in writing and delivered to the above attorneys-in-fact and the Company.

IN WITNESS WHEREOF, the undersigned has hereunto set his name this 11th day of January, 2018.

Richard Bloom (print name)

(signature)