“In just two short years you have accomplished so much. This is a beautiful program to work in. The speed and other capabilities are constantly improving.”

Kathy Evans, CEO, Medcom Billing Systems

**BENEFITS**

- Saved time.
- Saved money.
- Interfaced with third-party software

**CHALLENGE AND SOLUTION**

Integrating your own solution with a third-party program is a significant challenge. Kathy Evans, owner and CEO of Medcom Billing Systems, needed to build a software billing program that could interface with a government healthcare solution. This proved a daunting challenge, and her previous developers had already run over time and over budget. She was facing problems with developer skill levels, deadlines, and the quality of the work that was being performed. She needed something that could address all of these issues.

Kathy found her solution in Syncfusion. By using Essential Studio for JavaScript, Medcom was able to develop an effective solution within a year. The growing deadline concerns were resolved, and the functionality of the Medcom software was improved to the point that it could interface with the complex government healthcare program that it was designed to work with. When issues cropped up, Syncfusion’s support provided quick and responsive turnarounds.

Thanks to Syncfusion, Kathy Evans was able to roll out Medcom’s healthcare billing system successfully within the time limit and with all the necessary functionality. With ongoing Syncfusion support and updates, Medcom Billing Systems has successfully maintained its program for two years, with Syncfusion updates providing ever more functionality and performance improvements.