Johan Jacobs, a senior developer at Unipartners, searched for high-performance, third-party controls to help increase the efficiency of development projects. His key requirements when choosing a vendor were the range of controls offered and responsiveness of technical support. Jacobs selected Syncfusion and has been a user for more than five months.

The Challenge

Jacobs needed to create a modernized version of a VB6-based intranet application to process car rental transactions. The updated application needed to be web-based and capable of efficiently handling an extensive range of information including invoices, contracts, accounts, and data regarding suppliers and customers.

The Solution

The nature of the business application and large amount of data involved led Jacobs to use Syncfusion's grid and dialog controls for ASP.NET MVC. The Grid control is designed for high performance and can easily handle millions of records while the Dialog control presents information to end users clearly and efficiently. Jacobs was able to maximize the application's functionality by combining multiple controls. For instance, he embedded a grid within a dialog to enable end users to perform complex searches.

In addition to the quality of Syncfusion’s controls, Johan was impressed by the dedicated, professional support he received even while using trial versions of Essential Studio. The support incidents he submitted were all solved efficiently and with little delay.
“I did not have the time nor the specific knowledge to program those components myself, so it was far easier to use tried and tested third-party components,” Jacobs said. “If Syncfusion controls had not been implemented during development, the project would not have been successfully deployed in the necessary time frame.”

The Benefits

- Varied, quality controls
- Dedicated, professional support
- Support incidents were resolved quickly