Zimbra in Government

Z-FACTS

- 450+ Government customers
- 70+ countries
- 13+ million mailboxes
- 25% growth

Zimbra Company Overview

Hundreds of millions of people in over 140 countries trust Zimbra to share what matters most — billions of emails, meetings and more.

Zimbra is an email and collaboration platform that includes chat, video conferencing, calendar, contacts, tasks, file sharing/editing, plus built-in integrations with Slack, Zoom, Dropbox and more. Zimbra is offered through 500+ SaaS partners and 2000+ resellers.

Zimbra in Government

Open Source = Visibility & Transparency

Zimbra is the leading provider of open source-based email collaboration software in the world. This is increasingly important as more countries mandate access and transparency to source code, such as Germany, India, Italy, Brazil, Argentina.

Zimbra customers can **perform code reviews and security audits of Zimbra source code**, satisfying government requirements.

Data Sovereignty = Data Remains In Country

Zimbra can be deployed in the cloud, on-premises (private cloud), or as a hybrid service. Deployment on-prem or via an in-country Zimbra Partner guarantees data sovereignty.

> *"We need to be autonomous in managing the internal communication system, so we opted for Zimbra, an on-premises solution that was also open source."*
> Francesco Masci, Vatican Dicastery for Communications

> *"Zimbra lets us keep data on-premises without the need for a third-party cloud. They also provide constant security updates, the robustness of open source and efficient backup and encryption systems."*
> Andrea Mangolini, CGIL, Italy

At a Glance

Zimbra's worldwide Government customers choose Zimbra for:

- Open source code = Transparency for government mandates
- Data sovereignty = Data remains in country
- Security & privacy = Peace of mind
- Integration & extensibility = Customization
- Lower total cost of ownership (TCO) = Big savings

Security & Privacy= Peace of Mind

Security and privacy are crucial requirements for governments.

Zimbra government customers use security features like S/MIME end-to-end encryption, two-factor authentication (2FA), integration with single sign-on solutions and popular anti-virus/anti-spam (AV/AS) solutions.

"We needed total security and privacy from the beginning, so we picked Zimbra," Mr. Hamrouni Hamid, Algerian Space Agency

"Security is a key driver, and we would like to implement email encryption for our users." Sylvia J. Malaihollo, BP Batam, Indonesia

Integrations & Extensibility = Customization

Zimbra's extensibility is vital to the success of government institutions, offering opportunities to customize and integrate additional services into email.

- Kingdom of Thailand's State Audit Office chose Zimbra over Microsoft for Zimbra's Zoom integration.

- Germany's Court of Audit in Mecklenburg-Vorpommer integrated Zimbra and ownCloud for document collaboration.

- Indonesia's BP Batam uses Zimbra Briefcase to share and collaborate on documents. Zimbra Briefcase provides the power of Office Suite.

Your developers can use Zimbra's OPEN APIs and Zimlet framework to integrate Zimbra into your IT infrastructure and critical business applications. Please visit zimbra.org for more information.

Lowest Total Cost of Ownership (TCO) = Big Savings

Zimbra's lower TCO is an important factor for governments. Zimbra's licensing options combined with Zimbra Open Source Edition (OSE) result in big savings.

- The Vatican **migrated users from Microsoft and Oracle onto Zimbra** to reduce costs in licensing and support.

- AFIP (Argentinian taxation authority) uses Zimbra Network Edition (NE) for employees and Zimbra OSE for Argentinian businesses that cannot afford their own email infrastructure. This provides faster, streamlined services for AFIP and their customers.

- Malaysia's Ministry of Home Affairs has 9,100 employees - 1500 use Zimbra NE and 7600 use Zimbra Standard Edition.

- Brazil's Ministry of Culture **moved from Microsoft to Zimbra for lower TCO**.

Zimbra is also compatible with Microsoft Outlook on Windows and Mac. If you have users who require Outlook, you can accommodate them and use Zimbra for everyone else.

For information about Zimbra, click here: zimbra.com

"The previous email systems were hosted at another datacenter. Having migrated to a Zimbra installation, we have achieved a greater level of control."
Francesco Masci, Vatican Dicastery for Communications

"Zimbra provides a comprehensive and state-of-the-art communication platform with advanced tools at a fraction of the price charged by other commercial mail server providers."
Goodiel Moshi, Dodoma, Tanzania

"We are extremely satisfied with Zimbra. It allowed us to centralize our IT efforts and increase our user satisfaction while reducing IT maintenance, operating and licensing costs."
Françoise Besnier, Communes Châteaubriant Derval, France

"Zimbra just works! Most of the features work seamlessly, and Zimbra has been reliable and easy to manage since the very beginning."
Carlos Lopez Amnesty International, Spain

"We've been using Zimbra from day one. Zimbra is easy to use, convenient and stable. It's very handy for users who are always on the move and require constant reminders of their daily calendar appointments."
Mr. Ku Aznal, Ministry of Home Affairs, Malaysia

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