

We look forward to welcoming you to Grand Hyatt San Antonio!

The safety and well-being of our guests and colleagues is top priority. In light of COVID-19 we have implemented the following precautionary measure. Here are a few things to know about your upcoming stay with us.

PARKING:



Guests will have the option to self or valet park upon arrival to the hotel.

FACE MASKS:



Face masks will be required for all guests throughout the public areas and meeting/event spaces. While our smiles will be hidden, please know we are thrilled to welcome you.

SOCIAL DISTANCING:



Social distancing will be required in public areas as well as meeting space. During your stay please practice safe social distancing by maintaining 6 feet from one another.

HOTEL CHECK IN:



As a World of Hyatt Member, use the App to check into your guest room remotely and your phone becomes your key card. No need to stop by the front desk!

ELEVATORS:



Elevator button panels are disinfected at frequent intervals. We will be limiting travel in elevators to (4) guests per trip.

GUEST ROOMS:



Each guestroom has been thoroughly cleaned and disinfected with hospital-grade disinfectant. We ask that guests request housekeeping services as this will not be provided on a daily basis.

RESTAURANTS:



Perks Coffee Shop will be open for coffee and grab and go options. Bar Rojo will be closed during your stay. Ruth Chris Steakhouse opens daily at 4pm.

