

SHARE Mobile App FAQ

- **Where do I go to download the new Mobile App?**
 - Download the app for iPhone, iPad or Android from the Apple App Store or Google Play Store by searching for “SHARE Inc.” For BlackBerry, you can also view a Web-based version [here](#).
- **Why should I update or refresh the app when prompted?**
 - Updating or refreshing the app when prompted will ensure you have the most up- to-date information on session changes and other event updates.
- **How do I build & customize my onsite schedule?**
 - By clicking on the “Sessions” icon you’ll be able to search by day, program, hot topic, project or area of interest. When you browse by day you’ll see the various time slots and the sessions within that hour. You can either click the star to the left of the session, or you can click into the session to learn more. From inside the session details, you can add the session to “My Schedule” by clicking the star in the upper right hand corner. All starred sessions will then be added to your schedule and can be viewed by day under the “My Schedule” icon.
- **How do I network with other Attendees?**
 - Create a profile by tapping on the gear in the top left-hand corner, then clicking on “MyProfile.” Once you complete a profile with your name, email, photo or any additional information you’d like to share, you can connect with other attendees and add friends – those people can then see your schedule, send direct messages and keep notes. Plus, you can easily store colleagues’ contact information right from the app!
- **My favorite speaker is presenting and I’d like to find out when. Can I search by speaker?**
 - Yes, within the “Speakers” icon you’ll see an alphabetized list of Event speakers. Click on a name to learn more about that speaker and which sessions they will be presenting at.

Bonus: Click on the session in question and easily add it to your schedule by tapping the star in the upper right hand corner — it’ll be automatically populated into “My Schedule”!

- **Why isn’t the schedule I built in Confex appearing on my app?**
 - At this time, Confex’s scheduling tool and the mobile app’s scheduling tool do not synch.
- Evaluate each session you attend by selecting “Session Evaluation” in the app. You will then be taken to the Confex evaluation page where you can evaluate sessions for up to 72 hours after their end time.

- **I'd like to learn more about an exhibitor's product – how do I find out where their booth is located?**
 - Within the “Exhibitors” icon, see all Event exhibitors and click your favorites to learn more about each exhibitor and where their booth is located on the tradeshow floor.
- **Is there a map so I can find where their booth is located?**
 - Yes, easily navigate the event by using the “Maps” icon: View the exhibit hall and hotel map before or during the conference. Easily zoom in and out to clearly see where everything is located.
- **How do I learn more about Anaheim and what is near the hotel?**
 - Use the “Anaheim” icon to find out more about attractions near the convention center and great transportation options to get you there.
- **How do I add photos into the photo gallery?***
 - Take and share photos of yourself and your friends at Event and browse other photos that fellow attendees have added. Simply click on the camera icon in the top right-hand corner and either take a photo on the spot or choose a picture from your library.

**Please note pictures will not appear automatically after uploading.*

- **Does SHARE participate in social media?**
 - Yes, you can follow SHARE on Twitter, Facebook and LinkedIn straight from the app by selecting the corresponding icons. From there, you can see what people are talking about while attending the Event. SHARE is also on Instagram at [Instagram.com/SHAREhqpics](https://www.instagram.com/SHAREhqpics).
- **If I wasn't able to pick up a hard copy of the SHAREnews Dailies today, is there a way for me to view within the mobile app?**
 - Yes, you can download the SHAREnews Dailies from the “Show Documents” icon and ensure you have the most updated information.

If you find that you need additional assistance with the application, please ask the Event staff with red ribbons, or any of the volunteers, who will be happy to assist.

We hope you enjoy this new mobile application, and wish you an engaging and enriching Event experience.