DEMYSTIFYING THE DRAGON:
STRATEGIES FOR 2000 PLUS

2000
MAY 5-11
VANCOUVER

May 5-11, 2000
Vancouver, BC

Medical Library Association
(MLA)

5-11 Mai, 2000
Vancouver, BC

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MLA and CHLA/ABSC gratefully acknowledges the generous financial support of the following meeting sponsors. MLA President Frieda O. Weise, AHIP, and CHLA/ABSC President Liz Bayley will express their thanks at the Welcome Address on Sunday, May 7. You may want to show your support by adding your thanks when you visit the Hall of Exhibits.

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**DEMYSTIFYING THE DRAGON: STRATEGIES FOR 2000 PLUS**

**From the President of MLA**

Bienvenue! Welcome! I am delighted to welcome you to MLA/CHLA/ABSC 2000, our Year 2000 annual meeting as well as the first joint meeting of the Medical Library Association (MLA) and the Canadian Health Libraries Association / Association des bibliothèques de la santé du Canada (CHLA/ABSC). What better place than the glorious city of Vancouver to begin the second century of MLA!

Thanks go to the 2000 National Program Committee for planning such a rich and diverse program befitting our unique joint conference. The program is bound to offer something for every attendee. Not only can you learn to “Demystify the Dragon,” you can also devise your own strategies for coping with 2000 and beyond. But don’t give in to all work and no play—enjoy networking with your colleagues at social events, enjoy the spectacular scenery of Canada, and enjoy the diversity of cultures from North, South, East, and West.

I look forward to an exceptional week ahead as we all seek to uncover that pesky dragon and find what symbolizes life, growth, riches, virtue, and harmony for all of us.

Frieda O. Weise, AHIP, president, MLA

---

**From the President of CHLA/ABSC**

It is my great pleasure to welcome my fellow members of the Canadian Health Libraries Association / Association des bibliothèques de la santé du Canada (CHLA/ABSC) and of the Medical Library Association (MLA) to beautiful Vancouver. This is the first joint conference of our two associations, making it a truly pan-North American event. I look forward to the opportunity to meet my colleagues, to share and generate ideas, and to build on the strengths of two dynamic health sciences library associations.

I would like to thank Brett Kirkpatrick, the National Program Committee, and the Local Assistance Committee for all of their hard work in organizing this enticing conference, which has brought us all together. A special thanks goes to the CHLA/ABSC secretariat, to the publicity team headed by Tim Ruggles, and to translator par excellence Pierre Fournier for their good humour and patience.

So join me as East meets West and North meets South for an exciting week of “Demystifying the Dragon” and girding ourselves to meet the challenges of the twenty-first century.

Liz Bayley, president, CHLA/ABSC

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**Welcome to Vancouver**

Welcome to Vancouver and to MLA/CHLA/ABSC 2000, where we will explore and demystify strategies for embracing the personal and professional opportunities that are shaping our futures. The National Program and Local Assistance Committees have combined the expertise and creativity of medical librarians from two nations to design a truly international program for this historic joint meeting of the Medical Library Association (MLA) and the Canadian Health Libraries Association / Association des bibliothèques de la santé du Canada (CHLA/ABSC). The boards of the two organizations, section and special interest group program planners, staff of MLA and its meeting planners, various individuals with specialized expertise, and numerous librarians from British Columbia and the Pacific Northwest have provided additional and enthusiastic support.

MLA/CHLA/ABSC 2000 features outstanding plenary sessions by nationally known experts, contributed and invited papers and posters organized by members, two substantive symposia on topics of immediate interest, and more than thirty continuing education courses. Time also has been set aside for special meetings and presentations, for visits to exhibits, and for social opportunities to share ideas and practices with colleagues. Take time as well to enjoy our host city and discover why it takes special and deserved pride in its rich diversity of human and natural resources.

We sincerely hope that the Golden Dragon of the Chinese lunar calendar will bless your professional development and enrichment activities at MLA/CHLA/ABSC 2000 for the Year 2000.

Brett A. Kirkpatrick, AHIP, chair, 2000 National Program Committee; Joanne G. Marshall, Ph.D., AHIP, associate chair, 2000 National Program Committee; and Jim Henderson, chair, Local Assistance Committee
**DÉMYTHIFIER LE DRAGON: STRATÉGIES POUR L'AN 2000 ET AU-DELA**

**Mot de la présidente de la MLA**

Bienvenue! Welcome! Je suis heureuse de vous souhaiter la bienvenue au Congrès 2000 de la MLA/ABSC/CHLA. C'est également notre assemblée générale annuelle de l'an 2000 de même que la première réunion conjointe de la Medical Library Association (MLA) et de l’Association des bibliothèques de la santé du Canada/Canadian Health Libraries Association (ABSC/CHLA). Il n’y a pas de meilleur endroit que la remarquable ville de Vancouver pour amorcer le deuxième siècle de la MLA!


J’ai bien hâpé de vivre cette semaine exceptionnelle de même que de découvrir toutes les facettes de ce sacré dragon et de connaître ce que symbolisent pour chacun de nous la vie, la croissance, la richesse, la vertu et l’harmonie.

Frieda O. Weise, AHIP, présidente de la MLA

---

**Mot de la présidente de l’ABSC/CHLA**

C’est avec grand plaisir que je souhaite la bienvenu à mes collègues membres de l’Association des bibliothèques de la santé du Canada/Canadian Health Libraries Association (ABSC/CHLA) et de la Medical Library Association (MLA) dans cette ville magnifique qu’est Vancouver. Il s’agit du premier congrès conjoint de nos deux associations et d’un événement réellement pan nord-américain. J’ai bien hâpé de rencontrer mes collègues pour partager et générer des idées qui nous permettront de construire sur les forces de nos deux dynamiques associations des bibliothèques des sciences de la santé.

J’aimerais remercier Brett Kirkpatrick, du Comité du programme national, de même que les membres du Comité d’aide local pour le travail remarquable qu’ils ont accompli dans l’organisation de ce congrès des plus intéressants et qui nous permet de tous nous réunir. J’aimerais remercier tout particulièrement le Secrétariat de l’ABSC/CHLA, l’équipe de publicité dirigée par Tim Ruggles et notre excellent traducteur, Pierre Fournier, pour leur humour et leur patience.

Accompagnez-moi dans ces rencontres entre l’Est et l’Ouest et entre le Nord et le Sud pour une semaine des plus intéressantes de «démystification du dragon» où nous nous préparerons à relever les défis du 21e siècle.

Liz Bayley, présidente de l’ABSC/CHLA

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**Bienvenue à Vancouver**

Bienvenue à Vancouver et au Congrès 2000 de la MLA/ABSC/CHLA où nous explorerons et démythifierons les stratégies en vue de profiter des ouvertures personnelles et professionnelles et ainsi façonner un avenir meilleur pour nous tous et toutes. Le Comité du programme national et le Comité d’aide locale ont combiné l’expertise et la créativité des bibliothécaires de la santé de nos deux pays et ont élaboré un programme véritablement international pour cette réunion conjointe historique de la Medical Library Association (MLA) et de l’Association des bibliothèques de la santé du Canada/Canadian Health Libraries Association (ABSC/CHLA). La direction de ces deux organismes, les planificateurs des programmes à l’intention des sections et des groupes d’intérêt spéciaux, le personnel de la MLA et ses planificateurs de réunion, les divers experts et expertes et les nombreux bibliothécaires de la Colombie-Britannique et du Nord-Ouest du Pacifique nous ont accordé leur soutien enthousiaste.

Parmi les activités du Congrès 2000 de la MLA/ABSC/CHLA, on compte des séances plénières remarquables données par des experts de renomme nationale, des communications et des séances d’affiches qui sont organisées par les membres, deux symposiums importants sur des sujets d’actualité et plus de trente cours de formation professionnelle. On a également réservé du temps à des rencontres et des présentations spéciales, à des visites d’expositions et à des rencontres sociales pour échanges d’idées et de pratiques avec des collègues. De même, prenez le temps de découvrir notre ville hôte, de comprendre pourquoi elle est si spéciale et pourquoi elle fait la fierté de sa population tant par sa diversité humaine que par ses richesses naturelles.

Nous espérons sincèrement que le dragon d’or du calendrier lunaire chinois sera bénéfique à votre formation professionnelle et à vos activités de perfectionnement lors du Congrès 2000 de la MLA/ABSC/CHLA.

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Edited by C. Vincent and B. De Mol

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For clinicians and others involved in healthcare who wish to learn more about approaches to safety and for safety professionals who wish to learn about work in the medical area.

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The Academy of Health Information Professionals is MLA's professional development and career recognition program. The academy offers credentials to members at various levels of achievement and mastery of the essential areas of knowledge in health sciences librarianship. For further information on the academy, stop by the MLA Connections Booth.

When you attend MLA/CHLA/ABSC 2000, you are eligible to earn up to one point of academy credit per meeting day, for up to three days per year. In addition, the academy recognizes contact hours earned through continuing education courses and symposia. For a detailed listing of the courses being offered at this meeting and their corresponding contact hours, please see pages 21-22.

Preparing your academy portfolio for renewal and have a question? Applying to the academy as a new member, but do not know at what level to apply? The answers to these and any other academy questions await you as members of the Credentialing Committee offer individual consultations. Visit the MLA Connections Booth for further information.

The Vancouver Convention & Exhibition Centre has elevators, restrooms, concessions, and telephones that are designed to accommodate the needs of individuals with disabilities. The ballrooms and exhibit halls are also equipped with services for the hearing impaired. Any additional requirements should be requested through the MLA meeting planner immediately upon arrival at the Information Desk.

Meet new colleagues and build your professional network through Colleague Connection! This popular program, sponsored by MLA's Membership Committee, pairs a new member or first-time meeting attendee with a more experienced member. Once assigned, each pair of colleagues works out its own meeting schedule. Initial contacts made through Colleague Connection can lead to lifelong friendships with your peers. The deadline for participating was April 7, 2000, but for an "emergency" connection or to help a colleague, speak with Linda Flavin at the New Members/First-Time Attendee Orientation and Reception (see page 18).

Both the Pan Pacific Hotel and the Waterfront Centre Hotel business centers offer copying, faxing, word processing, and Internet capabilities.

The following MLA/CHLA/ABSC 2000 participating hotels offer child care.

- **Waterfront Centre Hotel**: One or two children: $9.00 per hour, for a minimum of four hours; after two children: additional charge of $2.00 per child; $10.00 transportation fee
- **Hotel Vancouver**: one or two children: $8.00 per hour, for a minimum of four hours; more than two children: additional charge of $2.00 per child
- **Pan Pacific Hotel**: uses a company, Just Like Mum; $10 per hour for one to two children; $12 per hour for three to four children, for a minimum of four hours; $10 transportation fee
- **Just Like Mum** can be hired to do child care in any hotel. Please contact Kamie Blair at Just Like Mum, 604.325.4225.

These organizations are not associated with MLA or CHLA/ABSC, and any use of them is strictly by agreement between the provider and the user. MLA disclaims any liability for the use of child care. Check with your hotel concierge for more child care information.

An adult must accompany children who attend MLA/CHLA/ABSC 2000 programs and exhibits at all times, and children who can walk must have a badge. Complimentary children’s badges will be available at the Registration Center.

Plenary session speakers have been asked to be available after their presentations for an informal question and answer session. The Conversation Café, located in the Hall of Exhibits, will give members of the audience an opportunity to meet the speakers up close and personal.
### Exhibits/Expositions

**Hall of Exhibits**

VCEC, Exhibition Halls B & C

- **Saturday, May 6, 5:45 P.M.-7:45 P.M.**
- **Sunday, May 7, 10:00 A.M.-5:00 P.M.**
- **Monday, May 8, 10:00 A.M.-NOON, 2:00 P.M.-5:00 P.M.**
- **Tuesday, May 9, 10:00 A.M.-3:00 P.M.**

The Hall of Exhibits offers you an opportunity to learn about state-of-the-art products and services for your institution. To fully enjoy the many displays, we suggest that you allow six hours during the four-day period for walking through the Hall of Exhibits. Find a list of exhibitors arranged by booth numbers on page 52 and a listing arranged alphabetically beginning on page 55.

---

### Hospitality Center/Centre d'accueil

**Registration Center**

- **Thursday, May 4, 4:00 P.M.-8:00 P.M.**
- **Friday, May 5, 8:00 A.M.-6:00 P.M.**
- **Saturday, May 6, 7:00 A.M.-7:00 P.M.**
- **Sunday, May 7, 7:00 A.M.-6:00 P.M.**
- **Monday, May 8, 8:00 A.M.-5:00 P.M.**
- **Tuesday, May 9, 8:00 A.M.-4:00 P.M.**

Sponsored in part by Ovid Technologies.

Discover why Vancouver is spectacular by nature! Make the Hospitality Center your first stop for maps and information about local attractions.

Sign up for the always popular “dine-around,” a great way to meet new colleagues and experience one of Vancouver’s wide range of excellent restaurants such as Chinese, Japanese, Korean, Thai, Vietnamese, Indian, French, Italian, or Spanish. Learn how Americans are eligible to receive a sales tax rebate. Local Assistance Committee members and other experts on the area staff the center.

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### Information Desk/Centre de renseignements

**Registration Center**

See “Registration Center” for hours.

The Information Desk is part of the Registration Center. You may leave messages for members of the Board of Directors and MLA staff there, or stop by if you have questions about meetings, MLA memberships, or other activities.

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### The Internet Center/Centre Internet

**Hall of Exhibits/Booth 216**

See “Exhibits” listing for hours.

Sponsored in part by MD Consult.

The MLA Internet Center in the Hall of Exhibits is a mini-network of computers that provides convenient Internet access and demonstrations for meeting participants. With knowledgeable colleagues on hand to assist you, you can learn about the wide range of information resources that are available through the power of global networking.

Telnet and a few different email applications (Calypso and Eudora) will be available on computers so that meeting attendees can use their email. You should bring the following information: the name and, if possible, the IP number of your host (mail server), plus your user name and your password. All email servers can access email using telnet.

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### The Learning Center/Centre de Information

**Hall of Exhibits/Booth 1000**

See “Exhibits” listing for hours.

Now includes the Media Festival!

Organized and staffed by members of the Educational Media and Technologies Section, the MLA Learning Center is a demonstration area that provides attendees hands-on exposure to various software and videotape programs. The Learning Center offers numerous computer-based instruction programs for review that are either new programs or programs that have been recently updated. It is also equipped with VCRs and TVs for reviewing newly released videotapes. If you select or support these types of instructional resources for your institution, stop by the MLA Learning Center to explore and evaluate the programs firsthand and discuss your experiences with colleagues.

---

### Lost and Found/Objets perdus

**Information Desk**

See “Registration Center” for hours.

Please bring any lost and found items to the Information Desk, located in the Registration Center.

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### Member Resource Room/Salle des ressources des membres

**VCEC, Rooms 19 & 20**

- **Friday-Sunday, May 5-7, 9:00 A.M.-4:00 P.M.**
- **Monday-Tuesday, May 8-9, 8:00 A.M.-5:00 P.M.**
- **Wednesday, May 10, 8:00 A.M.-1:00 P.M.**

Sponsored in part by ScienceDirect.

For your convenience, typewriters, a photocopier, and IBM-compatible computers (with a laser printer) are available for association business in the Member Resource Room. Equipment use is available on a first-come, first-served basis. Please bring your own diskettes (3.5" floppy).

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### MLA 2001: An Information Odyssey/L’odyssée de l’information

**Hall of Exhibits/Booth 701**

See “Exhibits” listing for hours.

Venture on an information odyssey in Orlando, FL, May 25-31, 2001. Representatives of the 2001 National Program Committee are available to share additional information, answer your questions, and pique your interest in MLA 2001.
The MLA Connection/La filière MLA

Registration Center
Saturday, May 6, Noon - 7:30 P.M.
Sunday, May 7, 9:30 A.M. - 5:00 P.M.
Monday, May 8, 8:30 A.M. Noon - 2:00 P.M. 5:00 P.M.
Tuesday, May 9, 8:30 A.M. 4:00 P.M.

The MLA Connection, an association-wide exhibit booth, will bring together the scholarship booth and products, membership, governmental relations, and publications in one easy-to-find place near the Registration Center.

Member volunteers and headquarters staff are available to answer your questions about membership opportunities, MLA legislative issues, and the Academy of Health Information Professionals.

Take time to look at and buy MLA publications including DocKits, BibKits, and the Medspeak brochure.

T-shirts, mugs, and more... Make a donation to support the MLA grants and scholarships program, and take home a unique gift for your staff, your family, or yourself. Cash, checks, Visa, MasterCard, and American Express are accepted.

MLA “P.R. Shop and Swap”

Hall of Exhibits/Booth 703
See Exhibits listing for hours.

This display with giveaways of public relations materials sponsored by MLA and hosted by staff from PCI, the association’s public relations firm will showcase creativity in library promotion. Stop by the booth and get quick tips on PR from public relations experts!

MLANET Survey/ Sondage de la MLANET

Hall of Exhibits
See Exhibits for hours.

The MLANET Editorial Board will administer a twenty-minute usability study of the MLANET Website. Please stop by the Internet Center to evaluate this important membership benefit. A sweet treat is offered as an enticement.

Newsletter/Bulletin

Copies available at the Registration Center.

Sponsored in part by Ovid Technologies.

Placement Service/ Service de placement

VCEC, Rooms 19 & 20
Orientation/Conseil en recherche d’emploi
Sunday, May 7, 8:30 A.M. - 9:00 A.M.

Placement Service Hours/Heures du service de placement
Sunday, May 7, 9:00 A.M. - 4:00 P.M.
Monday Tuesday, May 8 9, 8:00 A.M. 5:00 P.M.
Wednesday, May 10, 8:00 A.M. 1:00 P.M.

Jump Start Your Job Search/Lancez-vous dans la recherche d’emploi

Seeking a new job or a change in scenery? Looking for the perfect employee to fill a position? Let the Placement Service help you! The Placement Service provides a meeting place for both job seekers and employers. Individual job seekers and employers may submit late applications to the Placement Service through Monday, May 8. Photocopying facilities are available in the Member Resource Room. Catalogs of job opportunities and applicant forms will be available for sale the afternoon of Tuesday, May 9, at the Registration Center.

Registration Center/ Centre d’inscription

VCEC, Grand Ballroom Level
Thursday, May 4, 4:00 P.M. 8:00 P.M.
Friday, May 5, 7:00 A.M. 6:00 P.M.
Saturday, May 6, 7:00 A.M. 7:00 P.M.
Sunday, May 7, 7:00 A.M. 6:00 P.M.
Monday, May 8, 7:00 A.M. 5:00 P.M.
Tuesday, May 9, 7:00 A.M. 4:00 P.M.
Wednesday, May 10, 7:00 A.M. 9:00 A.M.

Pick up your badge, bag, program, special event tickets, and other conference materials at the Registration Center.

Sack Sitters/Consigne

Registration Center
Sunday, May 7, 10:00 A.M. 6:00 P.M.
Monday, May 8, 10:00 A.M. 6:00 P.M.
Tuesday, May 9, 10:00 A.M. 5:00 P.M.

For your convenience, Sack Sitters operates an onsite business center. Services include packaging and shipping (UPS), and coat and baggage check. Sack Sitters can be found in the Registration Center.
Scholarship Booth/Stand d’information sur les prix et bourses

The MLA Connection
See “MLA Connection” for hours.

Located in the “The MLA Connection,” an association-wide exhibit booth.

Speaker Ready Room/Salle de préparation des conférenciers

VCEC, Room 4
Friday, May 5–Wednesday, May 10,
7:00 A.M.–5:00 P.M.

Room 4 will be available Friday, May 5, through Wednesday, May 10, for those making presentations during the meeting. Slide trays and a projector will be available.

Tapes/Enregistrements audio

Registration Center
See “Registration Center” for hours.

If this jam-packed program makes your head spin, catch up on all the hot topics at your leisure by ordering audio tapes of sessions in the registration area. Order forms will also be distributed in attendee packets at the meeting.

Travel Safety Tips/Conseils pour voyager en sécurité

To enjoy your stay in Vancouver fully, please take a few moments to read the booklet included in your registration packet, MLA Safety Tips.

MLA Booth # 606

Doody’s Electronic Journal gives you access to virtually the entire universe of medical books and electronic products published in the past seven years. With a database of information on more than 70,000 titles that includes 15,000 tables of contents and 11,000 reviews, you can use Doody’s Electronic Journal to find out everything there is to know about a new health sciences title short of reading it yourself, including its Brandon & Hill Select List status.

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Edited by Marlene B. Goldman
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Women and Health is a comprehensive reference which addresses health issues affecting women of all ages—adolescence through maturity.

KEY FEATURES
• Addresses international women's health issues from a human rights and cultural perspective
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• Challenges the medical community to address the impact of gender on health

November 1999, Casebound 1276pp, $149.95/ISBN: 0-12-288145-1

Encyclopedia of Stress
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George Fink
Encyclopedia of Stress is comprised of nearly 400 entries by leading experts in the field and covers almost every conceivable aspect and ramification of stress.

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• Brings together the latest information on stressors, stress responses, and the disorders that can result

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Prepublication Price: $425.00* March 2000, Casebound, c.2300 p, $550.00 (tentative)/ISBN: 0-12-226735-4
*Prepublication price is valid until three months after publication.

Information Resources in Toxicology
Third Edition
Edited by Philip Wexler • P.J.(Bert) Hakkinen • Gerald Kennedy • Fred Stoss
Information Resources in Toxicology, Third Edition is a sourcebook for anyone who needs to know where to find toxicology information. It provides an up-to-date selective guide to a large variety of sources—books, journals, organizations, audiovisuals, internet and electronic sources, and more.

December 1999, Casebound, 960 pp. $159.95/ISBN: 0-12-744770-9

Cytokine Reference
A Compendium of Cytokines and Other Mediators of Host Defense
Edited by Marc Feldmann
Joost J.Oppenheim

KEY FEATURES
• Print version has approximately 2000 pages of detailed and highly structured information on all the cytokines and other mediators of host defense
• Contains over 175 chapters contributed by international experts and edited by 6 world renowned scientists
• Online extensively linked database is highly functional and allows you to reach data in a variety of ways—by cytokine, by cell type, or by disease

August 2000, Casebound, 1800 pp, $395.00 single user (tentative), $795 network/ISBN: 0-12-252670-8

Hepatitis C
Volume Editors
T.Jake Liang
Jay Hoofnagle
This Second Volume of the new Biomedical Research Reports Series provides updates on topics of interest to a broad spectrum of the biomedical research community. This volume provides state-of-the-art reviews on the Hepatitis C virus, its prevalence, symptoms, and therapy.

May 2000, Casebound, 480 pp. $89.95 (tentative)/ISBN: 0-12-447870-0

Menopause
Biology and Pathobiology
Edited by
Rogério Lobo
Jennifer A.Kelsey
Robert Marcus

KEY FEATURES
• Presents a comprehensive, research-oriented approach to menopause
• Covers everything from basic biology to pathophysiology to intervention therapies
• Takes a multidisciplinary approach that is useful for researchers and clinicians in many fields

April 2000, Casebound, 672 pp. $159.95 (tentative)/ISBN: 0-12-453790-1

ACADEMIC PRESS
A Harcourt Science and Technology Company
SPECIAL SESSIONS AND EVENTS/SEANCES ET EVENEMENTS SPECIAUX

Author Reception/Réception des auteurs
Monday, May 8, 10:00 A.M.—11:00 A.M.
MLA Connection booth

Visit with MLA colleagues who have published books, DocKits, and BibKits with MLA's publishing program. MLA authors will be available to sign their publications, talk about their experiences, and provide advice for would-be authors.

Awards Luncheon and Ceremony/Déjeuner et cérémonie de remise des récompenses
Monday, May 8, NOON—2:00 P.M.
VCEC, Ballrooms A–C
Sponsored in part by ScienceDirect.

Honor the awardees of the turn of the century at the all-conference awards luncheon where MLA and CHLA/ABSC members will join together to toast those who have made outstanding contributions to the profession!

$60 USD ($90 CDN): One ticket to this event is included with Inclusive registration. Order additional tickets in the Registration Center prior to NOON on Sunday, May 7.

A Canadian Farewell/Un adieu canadien
Tuesday, May 9, 7:00 P.M.—10:00 P.M.
Hotel Vancouver, Ballrooms B & C
Sponsored in part by Majors Scientific Books, Inc.

Join friends—old and new—at the MLA/CHLA/ABSC 2000 closing reception to sample traditional Canadian foods, music, and dancing Tuesday, May 9, 7:00 p.m. to 10:00 P.M., in the elegant ballrooms of the beautiful Hotel Vancouver, a heritage building and historic city landmark. Opened in 1939, the hotel is part of the original chain of Canadian Pacific hotels that crossed Canada, linked by the Canadian Pacific railway. Some of the first guests included King George VI and Queen Elizabeth.

$65 USD ($95 CDN): One ticket to this event is included with Inclusive registration. Order additional tickets in the Registration Center prior to NOON on Monday, May 8.

Chapter Sharing Roundtables:Food for Thought: A Time to Share/Tables rondes sur le partage entre chapitres: matières à réflexion
Sunday, May 7, NOON—2:00 P.M.
VCEC, Ballroom A

Chapter members meet informally to share experiences and expertise at luncheon discussions. All registrants (especially MLA chapter officers, committee members, and newsletter editors) who would like to discuss mutual professional concerns or chapter activities and issues are encouraged to attend. Facilitators preside at each roundtable to initiate the discussion, and resource persons are available to answer questions.

Unfortunately, onsite registration cannot be accepted. Lunch ticket required.

First Nations and Inuit Art Evening/Premières nations et soirée d’arts Inuit
Sunday, May 7, 7:00 P.M.—9:00 P.M.
Hill’s Indian Crafts Gallery
Sponsored by the Friends of the NLM.

The Friends of the National Library of Medicine (FNLM) invite you to stroll into the historic district of Gastown, for a reception at one of North America’s largest displays of Pacific Northwest Coast First Nations and Inuit arts and crafts. Step into Hill’s Indian Crafts Gallery, 165 West Water Street, and your senses will be sated with exquisite desserts and authentic prints, masks, argillite carvings, cedar boxes, and more.

Attendees should meet at 6:30 p.m. at the Information Desk on the main floor of the convention center. The group will walk to the gallery—three blocks from the convention center. Those not registered for this event can register onsite.

$15 USD ($22 CDN) for members of Friends of the NLM and $35 USD ($51 CDN) for nonmembers. Tickets can be purchased in the Registration Center. Price includes membership fee through 12/00.

Hospital Libraries Section Connection Reception/Rencontre sociale de la section des bibliothèques d’hôpitaux
Monday, May 8, 5:30 P.M.—7:00 P.M.
PP, Pavilion A
Sponsored in part by Login Brothers Book Company, MARCIVE, Inc., MD Consult, and Ovid Technologies.

This reception is sponsored by the Hospital Libraries Section (HLS) to encourage hospital librarians to meet their leadership and to network with each other. This reception is also for MLA/CHLA/ABSC 2000 attendees who want to know about hospital librarians or the Hospital Libraries Section. A free glass of wine and hot hors d’oeuvres are available to all attendees! In addition, speakers and attendees from the Hospital Automation Forum, immediately preceding the reception, have been invited to informally continue the discussion. With special thanks to our vendors who have made this reception possible, please come and join us before dinner.

The National Program Committee, MLA Board of Directors, International Cooperation Section, and headquarters staff extend a cordial welcome to registrants joining us from outside the United States or Canada—and will be pleased to answer any questions you have regarding MLA/CHLA/ABSC 2000. All international visitors are invited to a special welcome reception and orientation session.

INTERNATIONAL VISITORS RECEPTION/RECEPTION EN L'HONNEUR DES VISITEURS DE L’ÉTRANGER
Sunday, May 7, 5:30 P.M.—6:30 P.M.
PP, Pavilion A

LEGEND
VCEC = VANCOUVER CONVENTION & EXHIBITION CENTRE, PP = PAN PACIFIC HOTEL, WF = WATERFRONT CENTRE HOTEL

MLA/CHLA/ABSC 2000 OFFICIAL PROGRAM/PROGRAMME OFFICIEL
Join the Governmental Relations Committee for an update on legislation in progress and related MLA activities. The program will address topics such as the copyright law and fair use in the digital environment, particularly as they relate to the establishment of licensing agreements with organizations such as the Copyright Clearance Center, as well as issues of NLM funding and database legislation.

Marianne Comegys, AHIP, associate director, Health Sciences Library, Louisiana State University-Shreveport; and Logan Ludwig, Ph.D., AHIP, associate dean and director, Health Sciences Library, Loyola University Chicago Medical Center, Maywood, IL, will moderate a panel and audience discussion session on copyright issues, which will include Edward W. Colleran, associate director, Rightsholder Relations, Copyright Clearance Center, Inc.; Lucretia W. McClure, AHIP, librarian emerita, Edward G. Miner Library, University of Rochester Medical School, Rochester, NY; and T. Scott Plutchak, AHIP, editor, Bulletin of the Medical Library Association, and director, Lister Hill Library, University of Alabama-Birmingham. Dale Dirks, president, Health and Medicine Counsel of Washington, Washington, DC, will address issues of NLM funding and other MLA legislative priorities.

Plan to join the Governmental Relations Committee for this lively and informative session.

Meet friends and colleagues for lunch in the café area in the Hall of Exhibits. Quick, convenient, and healthy! Price varies (purchase lunch in the Hall of Exhibits).

Be sure to include the 12th annual Majors Walk on your schedule for Vancouver during MLA/CHLA/ABSC 2000. The vigorous walk will begin at 6:30 A.M., Sunday, May 7.

MLA's Membership Committee welcomes all new members and those attending an MLA or CHLA/ABSC annual meeting for the first time! Because your first meeting can be overwhelming, the Membership Committee invites you to a special welcome orientation and breakfast reception. Meet association officers, other MLA members, and headquarters staff; then join us at 9:00 A.M. in VCEC, Exhibition Hall A, for the official Welcome to MLA/CHLA/ABSC 2000!

Topic 1: Best Practices Through Benchmarking. Two members of MLA's Board of Directors—Bernie Todd Smith, AHIP, director of libraries, ViaHealth, Werner Health Sciences Library, Rochester General Hospital, Rochester, NY; and Jacqueline Donaldson Doyle, AHIP, director, Learning Resources and Continuing Medical Education, Banner Health Arizona, Phoenix—will offer a brief presentation of Phase I: Hospital Library Benchmarking Data. The phases of the project, the project status, and the reasons why librarians need to participate in the project will be discussed. The MLA Benchmarking Initiative was started to help define, develop, and evaluate a coordinated and comprehensive Web-based medical library benchmarking tool that will enable members to establish best practices, compare important operations, and define appropriate statistics for negotiating with administrators. The MLA Benchmarking Task Force Steering Committee members will answer questions in a fifteen-minute session following the presentation.

An informal meeting entitled, "MLA Benchmarking Initiative: One More Opportunity for Questions and Answers," will take place Tuesday, May 9, from 4:00 P.M.-6:00 P.M., VCEC, Room 12.

Topic 2: better_health@here.now. The Washington, DC-based Association of American Medical Colleges' (AAMC) better_health@here.now project was initiated to explore the ways that medical schools and teaching hospitals can best use information technology—in biomedical research, education, and health care—to improve the health of people and communities. Project Director Valerie Florance, Ph.D., AHIP, AAMC, Washington, DC, will seek additional input for and share findings from the recent Delphi studies. Time is set aside for audience questions and suggestions.
**Plenary Sessions/Séances plénières**

**Session I, May 7, 10:30 A.M.—NOON**
VCEC, Exhibition Hall A
Sponsored in part by EBSCO Subscription Services.

**Janet Doe Lecture, May 8,**
9:00 A.M.—10:00 A.M.
VCEC, Exhibition Hall A

**Session II, May 9, 9:00 A.M.—10:00 A.M.**
VCEC, Exhibition Hall A

**Session III, May 10, 10:45 A.M.—NOON**
VCEC, Exhibition Hall A

**Poster Session/Séance d'affiches**

**Monday, May 8, 2:00 P.M.—4:00 P.M.**
Hall of Exhibits

**Welcome Reception and Opening of the Hall of Exhibits/Réception de bienvenue et ouverture de la salle des expositions**

**Saturday, May 6, 5:45 P.M.—7:45 P.M.**
Hall of Exhibits
Sponsored in part by CISTI—Canada Institute for Scientific and Technical Information with CHLA/ABSC.

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Heralded as an “online health hero,” Tom Ferguson, M.D., is adjunct professor of health informatics at the University of Texas Health Sciences Center–Houston. He founded the journal Medical Self-Care and served for many years as a medical reviewer for the Whole Earth Catalog. A recipient of the National Educational Press Association’s Distinguished Achievement Award, he organized the world’s first conference (in 1993) devoted to consumer-oriented computer resources in health care.

**The Janet Doe Lecture**

Judith Messerle, AHIP, Countway Library of Medicine, Harvard Medical School, Boston, is the 2000 Janet Doe Lecturer. Messerle served as the 1986/87 president of MLA and has been an active member for more than twenty years. Chosen by MLA for her unique perspective on the history and philosophy of medical librarianship, Messerle’s lecture, “The Road Not Taken,” will also be published in the January 2001 issue of the Bulletin of the Medical Library Association.

**Session II, “The Ecological Millennium: Setting the Bottom Line”**

Born in Vancouver and a local celebrity, David Suzuki, Ph.D., interrupted a distinguished career as a geneticist to become an award-winning broadcaster and environmental scientist. He hosts The Nature of Things and is a full professor at the University of British Columbia in the Sustainable Development Research Institute. Dr. Suzuki will discuss what he sees as our true challenge—the need to find a way to live rich, fulfilling lives without destroying the web of nature that contains and supports all life. He will address the librarian’s role in supporting solutions in science and society.


Joint speakers Paul H. Ginsparg, Ph.D., and Betsy L. Humphreys, AHIP, will “take on” electronic publishing. Ginsparg, a physicist at Los Alamos National Laboratory, Los Alamos, New Mexico, and Humphreys, associate director for Library Operations and assistant director for Health Services Research Information, U.S. National Library of Medicine, Bethesda, MD, will attempt to answer the question on everyone’s mind: What will be the role of the medical librarian in the age of electronic publishing?

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Come visit the Poster Session and learn from your colleagues. Both print posters and interactive computer demonstrations will be highlighted. Presenters will staff the session from 2:00 P.M.—4:00 P.M. on Monday to answer your questions and describe their work. Print posters will be left up for display through Tuesday afternoon. All presentations will be held in the Hall of Exhibits.

Print posters will remain up until Tuesday, May 9, 2:00 P.M.

Join us for one of MLA/CHLA/ABSC 2000’s biggest parties—“The Dragon Demystified,” the welcome reception and official opening of the Hall of Exhibits. This is the perfect opportunity to meet with friends as you take a festive tour of the exhibits while enjoying great food, drinks, and conversation. You don’t want to miss this chance to be reunited with old friends and make new ones.

One ticket to this event comes with Inclusive and Conference-Only registrations. Additional tickets can be purchased for $35 USD ($50 CDN) in the Registration Center.
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Continuing education courses will meet in the Vancouver Convention & Exhibition Centre except hands-on computer courses that are clearly marked. These courses will be held at off-site facilities. Instructions for transportation to these facilities will be provided. Maps and directions to all off-site facilities are available at the Registration Center.

To register for continuing education courses during MLA/CHLA/ABSC 2000, inquire at the Registration Center. Room assignments and course times are listed below; instructor names are in parentheses.

**Friday, May 5**

**All-Day Courses**

<table>
<thead>
<tr>
<th>Time</th>
<th>Course Title</th>
<th>Room</th>
<th>Instructor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Management for Solo Librarians...and Others</td>
<td>200</td>
<td>Room 14 (Siess)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Nursing Information Access: Library Services for the Nursing Profession</td>
<td>300</td>
<td>Room 15 (Allen/Cann)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Licensing and Managing Electronic Resources</td>
<td>400</td>
<td>Room 8 (Okerson/Parker)</td>
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<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>The History of the Health Sciences: A One-Day Overview</td>
<td>401</td>
<td>Room 16 (Greenberg/Gallagher)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Building and Managing Your Digital Library</td>
<td>500</td>
<td>Room 12 (Garrison)</td>
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**Friday, May 5**

**Morning Courses**

<table>
<thead>
<tr>
<th>Time</th>
<th>Course Title</th>
<th>Room</th>
<th>Instructor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 A.M.-12:00 P.M.</td>
<td>The Joint Commission Standards: Management of Information and Beyond</td>
<td>110</td>
<td>Room 10 (Schartl)</td>
</tr>
<tr>
<td>8:00 A.M.-12:00 P.M.</td>
<td>Business Resources for Health Sciences Librarians and Information Professionals</td>
<td>312</td>
<td>Room 9 (Mahajan)</td>
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</table>

**Friday, May 5**

**Afternoon Courses**

<table>
<thead>
<tr>
<th>Time</th>
<th>Course Title</th>
<th>Room</th>
<th>Instructor(s)</th>
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<tbody>
<tr>
<td>1:00 P.M.-5:00 P.M.</td>
<td>Introduction to Bioethics and Bioethics Resources</td>
<td>321</td>
<td>Room 9 (Shelstad)</td>
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</table>

**Saturday, May 6**

**All-Day Courses**

<table>
<thead>
<tr>
<th>Time</th>
<th>Course Title</th>
<th>Room</th>
<th>Instructor(s)</th>
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<tbody>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Understanding and Using Medical Terminology</td>
<td>131</td>
<td>Room 9 (Peloquin)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Applying Copyright Law in Libraries</td>
<td>132</td>
<td>Room 8 (Heller)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Chicken Soup and Crawdad Gumbo: Ethnic Awareness and Health Information Resources</td>
<td>231</td>
<td>Room 1315, 515 West Hastings Street, Simon Fraser University at Harbour Centre (Sarchet/Lyons)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>The Allied Health Professions: Information Issues and Resources</td>
<td>332</td>
<td>Room 15 (Warner/Hall)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>The ABCs of Intranet Development</td>
<td>501</td>
<td>Room 7 (Guenther)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Critically Appraising the Gold: Evaluating Clinical Studies</td>
<td>600</td>
<td>Room 13 (McKibbon/Walker-Dilks)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Technology Tips to Enhance Electronic Presentations</td>
<td>601</td>
<td>Himie Koshevoy Publishing Lab, Room 2960, 515 West Hastings Street, Simon Fraser University at Harbour Centre (Green/Silver/Stephenson)</td>
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<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Grant Writer's Toolbox: Strategies for Developing Competitive Proposals</td>
<td>700</td>
<td>Room 17 (Kreidler)</td>
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<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Creating Effective Presentations Using Microsoft PowerPoint</td>
<td>612</td>
<td>Room 474, 555 Seymour Street, British Columbia Institute of Technology (Kochi/Just)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Introduction to Reference in the Health Sciences</td>
<td>333</td>
<td>Room 16 (Wood)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Planning Your Library's Internet Presence Through Strategic Goals and Objectives</td>
<td>532</td>
<td>Room 17 (Vine)</td>
</tr>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>The Second Generation Medical Intranet</td>
<td>533</td>
<td>Room 11 (McQueen/DeMatteo)</td>
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<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>Evidence-Based Medicine for Librarians: Panning for Gold</td>
<td>633</td>
<td>Room 12 (McKibbon/Walker-Dilks)</td>
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<tr>
<td>731</td>
<td>Making a Difference Through Outreach</td>
<td>Room 14</td>
<td>All-Day Courses 8:00 A.M.-5:00 P.M.</td>
<td>8 Contact</td>
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<tr>
<td></td>
<td>(Burroughs/Press)</td>
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<tr>
<td>732</td>
<td>Understanding Study Design and Statistical Concepts in Clinical Research</td>
<td>Room 7</td>
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<td></td>
<td>(Scherrer/Mrtek)</td>
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#### Saturday, May 6

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<tbody>
<tr>
<td>242</td>
<td>Planning and Managing the Consumer Health Library</td>
<td>Room 2</td>
<td>Morning Courses 8:00 A.M.-Noon</td>
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<tr>
<td></td>
<td>(Spatz)</td>
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<tr>
<td>243</td>
<td>Benchmarking in a High-Tech Competitive Environment</td>
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<td>(Gohlke)</td>
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<tr>
<td>254</td>
<td>Psycho-social Aspects of Providing Consumer Health Information</td>
<td>Room 2</td>
<td>Afternoon Courses 1:00 P.M.-5:00 P.M.</td>
<td>4 Contact</td>
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<td></td>
<td>(Spatz)</td>
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<tr>
<td>265</td>
<td>Teaching Quality Filtering of Web Sites</td>
<td>Room 474, 555 Seymour Street, British Columbia Institute of Technology</td>
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<tr>
<td></td>
<td>(Shaffer/Wilhelm)</td>
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<tr>
<td>344</td>
<td>Net Explorations: Finding the Internet Evidence</td>
<td>Room 1310, 515 West Hastings Street, Simon Fraser University at Harbour Centre</td>
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<td>(Lambert-Lanning/Evans)</td>
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<tr>
<td>365</td>
<td>Finding and Using Health Statistics Results</td>
<td>Room 1310, 515 West Hastings Street, Simon Fraser University at Harbour Centre</td>
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<tr>
<td></td>
<td>(Melnick)</td>
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<tr>
<td>371</td>
<td>Out of the Mist, Into the Millennium: A Symposium on Alternative and Complementary Health Care Information</td>
<td>Room 1</td>
<td>Conference Symposium 12:30 P.M.-5:00 P.M.</td>
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<td>(Sponsored by MLA's Chiropractic Libraries Section.)</td>
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<td>(Sponsored by MANTIS—Manual Alternative and Natural Therapy Index System.)</td>
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#### Wednesday, May 10

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<tr>
<td>265</td>
<td>Teaching Quality Filtering of Web Sites</td>
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<td></td>
<td>(Shaffer/Wilhelm)</td>
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<td>366</td>
<td>NLM's PubMed, Clinical Trials Database, and the Next Generation Gateway</td>
<td>Room 8</td>
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<tr>
<td>365</td>
<td>Finding and Using Health Statistics Results</td>
<td>Room 1310, 515 West Hastings Street, Simon Fraser University at Harbour Centre</td>
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<td></td>
<td>(Melnick)</td>
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<tr>
<td>765</td>
<td>Introduction to Health Services Research</td>
<td>Room 9</td>
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<td></td>
<td>(Cahn/Selden/Auston)</td>
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#### Wednesday, May 10

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<tbody>
<tr>
<td>861</td>
<td>Dragon By the Tail: The Myth and Reality of Electronic Journals</td>
<td>Ballroom A</td>
<td>Conference Symposium 12:15 P.M.-9:00 P.M.</td>
<td>8 Contact</td>
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<tr>
<td></td>
<td>(Sponsored by MLA's Collection Development Section, Medical School Libraries Section, and Technical Services Section.</td>
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<td>Hours</td>
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</table>
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<th>Sunday, May 7</th>
<th>Monday, May 8</th>
<th>Tuesday, May 9</th>
<th>Wednesday, May 10</th>
<th>Thursday, May 11</th>
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<tbody>
<tr>
<td>8 A.M.</td>
<td>Continuing Education Courses (8 A.M.-5 P.M.)</td>
<td>Placement Service Orientation (8:30 A.M.-9 A.M.)</td>
<td>Section Treasurer’s Meeting (8:00 A.M.-9 A.M.)</td>
<td>Chapter CE Chairs (8 A.M.-9 A.M.)</td>
<td>MLA/CHLA/ABSC Board of Directors Meeting (8 A.M.-5 P.M.)</td>
<td>CHLA/ABSC Annual General Meeting (7:30 A.M.-9 A.M.)</td>
<td>Sunrise Seminars (7:30 A.M.-9:00 A.M.)</td>
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<tr>
<td>11 A.M.</td>
<td></td>
<td>Section Council (NOON-5 P.M.)</td>
<td>Plenary I (10:30 A.M.-NOON)</td>
<td>Exhibits Open (10 A.M.-5 P.M.)</td>
<td>MLA Board of Directors Meeting (NOON-1:30 P.M.)</td>
<td>MLA Board of Directors Meeting (NOON-1:30 P.M.)</td>
<td>MLA Board of Directors Meeting (NOON-1:30 P.M.)</td>
</tr>
<tr>
<td>NOON</td>
<td></td>
<td>Conference Symposium (12:30 P.M.-3 P.M.)</td>
<td>Chapter Sharing Roundtables Luncheon (NOON-2 P.M.)</td>
<td>Exhibits Open (10 A.M.-5 P.M.)</td>
<td>CHLA/ABSC Chapter Presidents Lunch (NOON-2 P.M.)</td>
<td>CHLA/ABSC Board of Directors Meeting (NOON-4 P.M.)</td>
<td>CHLA/ABSC Board of Directors Meeting (NOON-4 P.M.)</td>
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<tr>
<td>1 P.M.</td>
<td></td>
<td>MLA Business I (2 P.M.-3:30 P.M.)</td>
<td>Open Forum (12:30 P.M.-3 P.M.)</td>
<td>CISTI Update (2 P.M.-3 P.M.)</td>
<td>MLA/CHLA/ABSC Business Meeting I (2 P.M.-3 P.M.)</td>
<td>MLA/CHLA/ABSC Business Meeting I (2 P.M.-3 P.M.)</td>
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<td>MLA Business I (2 P.M.-3:30 P.M.)</td>
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<td>6 P.M.</td>
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* Breaks located in the Hall of Exhibits

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<td>Sunday, May 7</td>
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<td>Monday, May 8</td>
<td>4:00 P.M. - 5:30 P.M.</td>
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<td>Tuesday, May 9</td>
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<td>Ballroom B</td>
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<td>See p. 38</td>
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### SIG Sessions

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<td>African-American Medical Librarians Alliance SIG</td>
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<tr>
<td>Clinical Librarians</td>
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<td>Department of the Army Medical Command Libraries</td>
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<td>Department of Veterans Affairs Librarians</td>
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<td>Geriatrics and Gerontology</td>
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<td>Internet SIG</td>
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<tr>
<td>Lesbian/Gay/Bisexual Health Sciences Librarians</td>
<td>*PP, Gazebo 1</td>
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<tr>
<td>Mental Health</td>
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<td>Molecular Biology and Genomics</td>
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<td>Pediatric Librarians</td>
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<td>Rehabilitation Hospital</td>
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<td>Vision Science</td>
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<tr>
<td>White House Conference on Library and Information Services</td>
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<tr>
<td>Awards Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Governor General Suite B</td>
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<tr>
<td>Benchmarking Task Force</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Governor General Suite B</td>
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<tr>
<td>Books Panel Committee</td>
<td>Saturday, May 6</td>
<td>8:00 A.M.–5:00 P.M.</td>
<td>WF, Princess Louisa Suite</td>
</tr>
<tr>
<td>Bulletin Editorial Board</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Gazebo I &amp; II</td>
</tr>
<tr>
<td>Bylaws Committee</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Board Room</td>
</tr>
<tr>
<td>Continuing Education Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Governor General Suite D</td>
</tr>
<tr>
<td></td>
<td>Thursday, May 11</td>
<td>9:00 A.M.–5:00 P.M.</td>
<td>PP, Canada Suite, Floor 23</td>
</tr>
<tr>
<td>Credentialing Committee</td>
<td>Friday, May 5</td>
<td>5:00 P.M.–10:00 P.M.</td>
<td>PP, Governor General Suite B</td>
</tr>
<tr>
<td></td>
<td>Saturday, May 6</td>
<td>9:00 A.M.–NOON</td>
<td>PP, Governor General Suite B</td>
</tr>
<tr>
<td>Editor’s Guild</td>
<td>Monday, May 8</td>
<td>5:30 P.M.–6:30 P.M.</td>
<td>WF, Malaspina</td>
</tr>
<tr>
<td>Fellows of MLA*</td>
<td>Monday, May 8</td>
<td>10:00 A.M.–11:30 A.M.</td>
<td>VCEC, Room 15</td>
</tr>
<tr>
<td>Governmental Relations Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 7</td>
</tr>
<tr>
<td>Grants and Scholarships Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Governor General Suite B</td>
</tr>
<tr>
<td>Joseph Leiter NLM/MLA Lecture Committee</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 9</td>
</tr>
<tr>
<td>Membership Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>PP, Pavilion C</td>
</tr>
<tr>
<td>MLA Mentoring Program Task Force</td>
<td>Sunday May 7</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 17</td>
</tr>
<tr>
<td>MLANET Editorial Board</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 2</td>
</tr>
<tr>
<td>Nominating Committee</td>
<td>Saturday, May 6</td>
<td>10:00 A.M.–5:00 P.M.</td>
<td>PP, Governor General Suite A</td>
</tr>
<tr>
<td>Oral History Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 5</td>
</tr>
<tr>
<td>Publications Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 14</td>
</tr>
<tr>
<td>Section Program Planners</td>
<td>Saturday, May 6</td>
<td>4:00 P.M.–5:00 P.M.</td>
<td>WF, Waterfront Ballroom A</td>
</tr>
<tr>
<td></td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–5:00 P.M.</td>
<td>WF, MacKenzie I</td>
</tr>
<tr>
<td>Section Treasurers Meeting</td>
<td>Monday, May 8</td>
<td>8:00 A.M.–9:00 A.M.</td>
<td>PP, Canada Suite, Floor 23</td>
</tr>
<tr>
<td>Task Force to Review the Books Publishing Program</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
<td>VCEC, Room 3</td>
</tr>
<tr>
<td>Task Force to Review the Books Publishing Program Focus Groups*</td>
<td>Monday, May 8</td>
<td>2:15 P.M.–3:15 P.M.</td>
<td>VCEC, Rooms 5 &amp; 14</td>
</tr>
<tr>
<td>2000 National Program Committee</td>
<td>Saturday, May 6</td>
<td>2:00 P.M.–3:00 P.M.</td>
<td>PP, Governor General Suite C</td>
</tr>
<tr>
<td>2001 National Program Committee</td>
<td>Saturday, May 6</td>
<td>9:00 A.M.–4:00 P.M.</td>
<td>WF, Nootka</td>
</tr>
<tr>
<td>2002 National Program Committee</td>
<td>Saturday, May 6</td>
<td>10:00 A.M.–5:00 P.M.</td>
<td>WF, Cheakamus</td>
</tr>
</tbody>
</table>

*Invitation Only

**LEGEND**
VCEC = VANCOUVER CONVENTION & EXHIBITION CENTRE, PP = PAN PACIFIC HOTEL, WF = WATERFRONT CENTRE HOTEL

MLA/CHLA/ABSC 2000 OFFICIAL PROGRAM/PROGRAMME OFFICIEL
### Wednesday, May 3, Le mercredi 3 mai

**9:00 A.M.-5:00 P.M.**

**MLA Executive Committee**  
WF, Princess Louisa Suite

**2:00 P.M.-5:00 P.M.**

**MLA Board of Directors**  
WF, Princess Louisa Suite

### Thursday, May 4 / Jeudi 4 mai

**9:00 A.M.-5:00 P.M.**

**MLA Board of Directors Meeting**  
WF, Princess Louisa Suite

### Friday, May 5 / Vendredi 5 mai

**8:00 A.M.-5:00 P.M.**

**CHLA/ABSC Board of Directors**  
PP, Canada Suite, Floor 23

**Continuing Education Courses**  
(See pages 21-22 for room assignments.)

**9:00 A.M.-5:00 P.M.**

**MLA Board of Directors Lunch**  
WF, Burrard Suite

### Saturday, May 6 / Samedi 6 mai

**8:00 A.M.-4:00 P.M.**

**Chapter Council**  
VCEC, Ballroom A

**8:00 A.M.-5:00 P.M.**

**CHLA/ABSC Board of Directors**  
PP, Canada Suite, Floor 23

**Committee Meetings**  
(See page 28 for room assignments.)

**Continuing Education Courses**  
(See pages 21-22 for room assignments.)

**12:30 P.M.-5:00 P.M.**

**CONFERENCE SYMPOSIUM**

**Out of the Mist, Into the Millennium:**
A Symposium on Alternative and Complementary Health Care Information

(See page 22 for room assignment.)

**Chiropractic Libraries Section**
Sponsored in part by MANTIS—Manual Alternative and Natural Therapy Index System

**4:15 P.M.-4:45 P.M.**

**New Leaders Tea/Orientation**  
PP, Pavilion A

### Sunday, May 7 / Dimanche 7 mai

**7:30 A.M.-9:00 A.M.**

**MLA Mentoring Program Task Force**  
(See page 28 for room assignment.)

**New Members Reception**  
VCEC, Ballroom A

**Section Business Meetings**  
(See page 27 for room assignments.)

**8:30 A.M.-9:00 A.M.**

**Placement Service Orientation**  
VCEC, Rooms 19-20

**9:00 A.M.-10:00 A.M.**

**WELCOME TO MLA/CHLA/ABSC 2000 AND PRESIDENTIAL ADDRESS**  
VCEC, Exhibition Hall A

**Welcome from the President of the Medical Library Association (MLA)**
Frieda O. Weise, AHIP, president, MLA, and executive director, Health Sciences and Human Services Library, University of Maryland–Baltimore

**Welcome from the President of the Canadian Health Library Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC)**
Liz Bayley, president, CHLA/ABSC, and head of systems and curriculum integration coordinator, Health Sciences Library, McMaster University, Hamilton, ON

**Welcome from the Pacific Northwest Chapter**
Kimberley M. Granath, AHIP, chair, Pacific Northwest Chapter, and medical librarian, Mansfield Library, University of Montana–Missoula

**Greetings from the European Association for Health Information and Libraries (EAHIL)**
Elizabeth Husem, past-president, EAHIL, and Department of Psychiatry Library, University of Oslo, Norway

**Welcome from the 2000 National Program Committee (NPC)**
Brett Kirkpatrick, AHIP, chair, 2000 NPC, and director, Moody Medical Library, The University of Texas Medical Branch–Galveston; Joanne G. Marshall, Ph.D., AHIP, associate chair, 2000 NPC, and associate professor, School of Information and Library Science, University of North Carolina-Chapel Hill; and Jim Henderson, chair, 2000 Local Assistance

### Legend

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<tr>
<th>VCEC</th>
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<td>PP</td>
<td>Pan Pacific Hotel</td>
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<tr>
<td>WF</td>
<td>Waterfront Centre Hotel</td>
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</tbody>
</table>
SUNDAY, MAY 7/LE DIMANCHE 7

Committee, and director, Medical Library Service, College of Physicians and Surgeons of British Columbia-Vancouver

WELCOME TO MLA/CHLA/ABSC 2000 AND PRESIDENTIAL ADDRESS CONTINUED

Presidential Address
Frieda O. Weise, AHIP

10:00 A.M.-10:30 A.M.
Break and Visit Exhibits
Hall of Exhibits
Sponsored in part by Lippincott Williams & Wilkins

10:30 A.M.-NOON
PLENARY SESSION I
VCEC, Exhibition Hall A
Sponsored in part by EBSCO Subscription Services.

The John P. McGovern Lecture

Introduction
Carole M. Gilbert, AHIP, member, 2000 NPC, and director, Library Services, Helen L. DeRoy Medical Library, Providence Hospital and Medical Centers, Southfield, MI

Digital Doctoring: Health Online and the Empowered Medical Consumer
Tom Ferguson, M.D., adjunct associate professor, Health Informatics, University of Texas Health Science Center-Houston

NOON-2:00 P.M.
Chapter Sharing Roundtables Luncheon
VCEC, Ballroom A

Lunch with Your Colleagues
Hall of Exhibits

2:00 P.M.-3:30 P.M.
MLA BUSINESS MEETING I
Special Awards
VCEC, Exhibition Hall A

Presiding
Frieda O. Weise, AHIP, president, MLA

Announcements and Introductions
In Memorria

Member Recognition
Call to Order
Announcement of Election Results
New Business
Treasurer's Report
Suzanne F. Grefseh, treasurer, MLA, and executive director, NIH Library, National Institutes of Health, Bethesda, MD

Executive Director's Report
Carla J. Funk

Annual Reports
(can be found on MLANET at www.mlanet.org)

Old Business

3:30 P.M.-4:00 P.M.

Break and Visit Exhibits
Hall of Exhibits
Sponsored in part by Ovid Technologies.

4:00 P.M.-5:30 P.M.
SECTION PROGRAMMING I
Sponsored in part by EBSCO Subscription Services.

Contributed Paper Sessions
Chiropractic Libraries, Consumer and Patient Health Information, and International Cooperation Sections; and Complementary Medicine and Mental Health SIGs
VCEC, Room 16

Calming the Dragon: The Mind-Body Connection in Healing
Moderator
Marcia M. Thomas, library director, Ruth R. Cleveland Memorial Library, Cleveland Chiropractic College, Kansas City, MO

Speakers
Title: And the dragon lived happily ever after...
Author: Sharon Lezotte, consumer health coordinator, McGoogan Library of Medicine, University of Nebraska Medical Center–Omaha

Title: Embracing the dragon: alternative and complementary medicine resources, past, present, and future—the public’s desire to know and its impact upon the New York Academy of Medicine
Author: Robert Lasner, health sciences librarian/coordinator of information desk services, New York Academy of Medicine–New York

Title: Coming full-circle: mind-body to body-mind
Author: Dee Disardina, AHIP, library director, Health Sciences Library, Commission on Mental Health Services, Washington, DC.

Library Management and Leadership (formerly Medical School Libraries) Section
VCEC, Room 11

Approaches to Organizational Change: Library Services in Health Systems Mergers
Moderator
M. Sandra Wood, AHIP, librarian, Reference and Database Services, George T. Harrell Library, Milton S. Hershey Medical Center, Pennsylvania State University–Hershey

Speakers
Title: Responding to health care reform and regionalization: the Manitoba Health Information Network
Authors: Mark Rabnett, section head, St. Boniface General Hospital, Winnipeg, MB; Tania Gottschalk, general librarian; and Ada M. Ducas, head, Nell John Maclean Health Sciences Library; University of Manitoba—Winnipeg
Title: Surviving a merger: how four hospital libraries created a unified system
Authors: Patricia Baldwin Regenbarg, AHIP, manager, Assmann Health Sciences Library, Mountainside Hospital, Montclair, NJ; Mary K. Joyce, AHIP, manager, Lathrope Health Sciences Library, Morristown Memorial Hospital, Morristown, NJ; Kathleen A. Moeller, AHIP, director, Library and CME Services, Robert Mulroney Health Sciences Library, Overlook Hospital, Summit, NJ; and Juliette Ratner, librarian, School of Nursing Library, Mountainside Hospital, Montclair, NJ
Title: Engineering multi-faceted academic hospital library collaboration in an institutionally competitive environment
Authors: David W. Boiland, AHIP, director, Library, Raymon H. Mulford Library, Medical College of Ohio–Toledo; Suzanne Gale, Human Resources Learning Center, Flower Hospital, Sylvania, OH; and Carrie Lepow, Ph.D., medical librarian, Health Sciences Library, St. Vincent Hospital and Medical Center, Toledo, OH

Title: PennState-Geisinger Health System merger/diverger: the long, unwinding road
Author: Britain G. Roth, AHIP, director, Academic Information, PennState Geisinger Health System, Danville, PA

Title: Providing library services to an expanding health care enterprise: management challenges of a dynamic environment
Authors: Barbara A. Epstein, AHIP, associate director, Administrative Services; Charles B. Wessel, coordinator, Affiliated Hospital Services; and Patricia C. Mickelson, director, Falk Library of Health Science, Health Sciences Library System, University of Pittsburgh, Pittsburgh

Medical Library Education Section
VCEC, Room 8

Dragons Roar: New Perspectives—Special Contributed Paper Session for New Graduates and Current Students

Moderator
Ellen Gay Detlefsen, D.L.S., associate professor, School of Information Sciences and Center for Biomedical Informatics, University of Pittsburgh, Pittsburgh

Speakers
Title: Comparing credentialing processes across professional associations: a benchmarking study
Authors: Shelley A. McKibben, reference librarian; and Martha C. Adamson, AHIP, director, Libraries; University of Texas Southwestern Medical Center–Dallas

10:00 A.M.-5:30 P.M.
SUNDAY, MAY 7/LE DIMANCHE 7 MAI

4:00 P.M.–5:30 P.M.

Title: Better read than dead: breathing new life into the database
Author: Andrea Hodgson, Faculty of Information and Media Studies, University of Western Ontario–London

Title: Facing the dragon: metadata issues for medical Web publishing
Author: Caryn Scoville, information services librarian, J. Otto Lottes Health Sciences Library, and Erika De Leon, graduate student, School of Information Science and Learning Technologies, University of Missouri–Columbia

Title: Herding cats: or the challenges faced in organizing, and publicizing medical literature in health policy and public health
Author: Marie Tomlinson Ascher, information specialist, The New York Academy of Medicine–New York

Title: Set your sites on the elusive dragon: tracking the facts
Author: MaryBeth Schell, NLM associate fellow, Health Sciences Library, University of North Carolina–Chapel Hill

Title: The NLM and alternative medicine: the long history of a trend
Author: Catherine Arnott Smith, NLM medical informatics trainee, Center for Biomedical Informatics and School of Information Science, University of Pittsburgh, Pittsburgh

Title: The grey literature report: acquiring, organizing, and publicizing fugitive literature in health policy and public health
Author: Marie Tomlinson Ascher, information specialist, The New York Academy of Medicine–New York

Title: Stories of experience: informal communications among health consumers
Authors: Robert F. Carey and Pamela J. McKenzie, doctoral candidates, Graduate Programme in Library and Information Science, Faculty of Information and Media Studies, University of Western Ontario–London

Title: The national library and alternative medicine: the long history of a trend
Author: Catherine Arnott Smith, NLM medical informatics trainee, Center for Biomedical Informatics and School of Information Science, University of Pittsburgh, Pittsburgh

Title: Stories of experience: informal communications among health consumers
Authors: Robert F. Carey and Pamela J. McKenzie, doctoral candidates, Graduate Programme in Library and Information Science, Faculty of Information and Media Studies, University of Western Ontario–London

Public Health/Health Administration, Collection Development, Research, and Technical Services Sections
VCEC, Ballroom C

Tracking the Gray Literature: Capturing the Elusive Dragon, Tracking the Noncommercially Published Literature and Making It Available

Moderator
Laurie Isenberg, director, Reference and Instructional Technology, Archbishop Alemany Library, Dominican College, San Rafael, CA

Speakers
Title: Better read than dead: breathing new life into the database
Author: Kathryn E. Kendrick, AHIP, reference librarian, Health Sciences Center Library, Louisiana State University–New Orleans

Title: Shooting from the hip or target practice? A comparison of conventional and fugitive search results

International Cooperation, Corporate Information Services, Pharmacy and Drug Information, and Public Services Sections
VCEC, Room 1

Dr. Kenneth D. Crews, J.D., Ph.D., associate professor, School of Law and School of Library and Information Science, and associate dean, Faculties for Copyright Management, Indiana University–Indianapolis

Pharmacy and Drug Information Section
VCEC, Ballroom B

The 2000 EMBASE Lecture
The Development of Photodynamic Therapy for Oncology, Ophthalmology, and Other Medical Indications at QLT PhotoTherapeutics, Inc.

Moderator
Penny Coppenoll-Blach, AHIP, chair-elect, Pharmacy and Drug Information Section, and technical information specialist, Kelco Biopolymers, San Diego

Speaker
Noel A. Buskard, M.D., FRCP, FACP, professor of medicine, University of British Columbia–Vancouver, and safety officer, QLT PhotoTherapeutics, Inc.

Research, Collection Development, and Federal Libraries Sections
VCEC, Rooms 2 & 3

Evidence-Based Librarianship: Tools We All Can Use, Part 1

Moderator
Bruce Madge, The British Library, Health Care Information Services, London

Speakers
Title: Randomized controlled trials in librarianship
Author: K. Ann McKibbon, Health Information Research Unit, McMaster University, Hamilton, ON

Title: Cohort studies in librarianship: library education programs, collection resources use studies and other applications
Author: Jonathan Eldredge, Ph.D., AHIP, Health Sciences Center Library, The University of New Mexico–Albuquerque

Title: Ethnic studies in librarianship
Author: Michelyn McKnight, AHIP, director, Norman Regional Hospital, and adjunct instructor, School of Library and Information Studies, University of Oklahoma–Norman

LEGEND
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WF = WATERFRONT CENTRE HOTEL
SUNDAY, MAY 7/LE DIMANCHE 7 MAI
5:30 P.M.-6:30 P.M.
International Visitors Reception
PP, Pavilion A

Library School Reunion
PP, Pavilions B & C
Sponsored in part by BIOSIS.

5:30 P.M.-9:00 P.M.
Friends of the NLM: First Nations and Inuit Art Evening
Hill's Indian Crafts Gallery, 165 W. Water Street
Sponsored by the Friends of NLM.

MONDAY, MAY 8/LE LUNDI 8 MAI
7:00 A.M.-9:00 A.M.
Committee Meetings
(See page 28 for room assignments.)

7:30 A.M.-8:15 A.M.
SUNRISE SEMINARS

Annual Reviews
VCEC, Room 9
Learn how Annual Reviews Online can save your user's time and your institution's money. Please join us for continental breakfast to discover how Annual Reviews Online synthesizes the vast amount of primary research literature to provide qualified, relevant search results. Literature will be provided to distribute to your institution's users to inform them of the time-saving features and benefits of Annual Reviews Online, including toll-free links to over 170 key biomedical journals, MEDLINE, and ISI's Web of Science. Learn more about our new money-saving site license policies for single-site, multi-site, and consortia, and register to win a PalmPilot!

EBSCO Information Services
VCEC, Room 11
EBSCOmed is committed to providing health information specialists with the comprehensive full-text databases, sophisticated software, and personalized support necessary to easily retrieve and manage health information and foster consumer health education. The EBSCOmed product line offers a wide range of medically related and interdisciplinary information to the medical market. EBSCOmed products also provide users with the latest in search and retrieval software, offering a choice of Boolean, natural language, or MeSH browsing.

Gold Standard Multimedia, Inc.
VCEC, Room 13
The Integrated Medical Curriculum (IMC) is the first product ever that links the study of anatomy, physiology, histology, immunology, medical ethics, and pharmacology on one Internet site. Because the products are linked via powerful search and cross-reference features, finding related material is quick and easy. IMC is free at www.imc.gsm.com.

ISI ResearchSoft
VCEC, Room 12
Join us for a continental breakfast and an overview of the new EndNote 4, the world's most popular bibliographic software program. We will discuss ways in which the library can teach patrons how to best utilize EndNote. Learn about the new features, EndNote's interactivity with online databases, database management, and bibliography creation. Training materials provided.

National Library of Medicine (NLM)
VCEC, Ballroom A
In NLM's annual user's meeting, staff will discuss PubMed enhancements including the expansion of MEDLINE and PubMed coverage; MEDLINEplus and NLM's consumer information initiative; and new programs including Web-based training, the NLM gateway, the clinical trials database, and PubMed Central.

OCLC
VCEC, Room 17
Join us for breakfast. Learn about OCLC/WLN's new Interactive Collection Analysis System (iCAS). OCLC/WLN has added the NLM conspectus to its already popular suite of collection assessment tools. The NLM conspectus is available for medical and hospital libraries of all types. Discussion will focus on the benefits of the conspectus methodology and the features of the iCAS applications.

Ovid Technologies, Inc.
VCEC, Room 1
The NewContent®Ovid session will focus on exciting new medical decision-support tools, evidence-based medicine resources, full-text journals and text references, and databases that have been added to the Ovid system since last year. Early risers who attend will be treated to breakfast and demonstrations of the new products, using the new version 4.1.0 of Ovid's Web search and retrieval software, and the On Call interface for end-user clinicians.

SilverPlatter Information
VCEC, Room 2
Start the day off right—make it a magical morning with SilverPlatter! Join us for breakfast and find out how you can expand your library's current collection to include vital databases from our Pharmaceutical & Biotechnology Collection, our Medical Collection for Hospitals, and our Academic Medical Collection. See live demonstrations of essential SilverPlatter databases, including EMBASE: Evidence-Based Medicine, and get searching tips on extracting critical evidence-based medicine data from MEDLINE! Free collection building tote bag to each seminar attendee!

Swets Blackwell
VCEC, Room 8
Join Swets Blackwell for breakfast and a presentation on ePOCH, Swets Blackwell's Web-based e-procurement solution. Learn how ePOCH speeds the acquisition process for journal subscriptions by enabling end users to place orders without library or purchasing department intervention, and reduces administrative costs while retaining administrative controls.

8:00 A.M.-9:00 A.M.
Section Treasurer's Meeting
PP, Canada Suite, Floor 23

9:00 A.M.-10:00 A.M.
THE JANET DOE LECTURE
VCEC, Exhibition Hall A

Introduction
Sherrylyne Fuller, Ph.D., director, Health Sciences Libraries, University of Washington-Seattle

The Road Not Taken
Judith Messerle, AHIP, director, Countway Library of Medicine, Harvard Medical School, Boston

10:00 A.M.-10:30 A.M.
Break and Visit Exhibits
Hall of Exhibits
Sponsored in part by Elsevier Science.

10:00 A.M.-11:30 A.M.
Felows of MLA
(See page 28 for room assignments.)

10:30 A.M.-NOON
Chapter Benchmarking Liaisons
VCEC, Room 3

NLM Update
VCEC, Exhibition Hall A

Nursing and Allied Health Resources Section
Task Force for Mapping the Literature of Allied Health
VCEC, Room 14

Veterinary Medical Libraries Section
Informal Session

Live Reference on the Web: The Future Is Now!
VCEC, Room 12

Noon-2:00 P.M.
Awards Luncheon and Ceremony
VCEC, Ballrooms A-C
Sponsored in part by ScienceDirect.
Monday, May 8/Le lundi 8 mai

2:00 p.m.—3:00 p.m.
CISTI Update
VCEC, Room 11

Section CE Chairs
VCEC, Room 3

2:00 p.m.—4:00 p.m.
Poster Session
Hall of Exhibits

2:15 p.m.—3:15 p.m.
Task Force to Review the Books Publishing Program Focus Groups
(See page 28 for room assignments.)

2:30 p.m.—4:00 p.m.
Legislative Update
VCEC, Exhibition Hall A

3:00 p.m.—4:00 p.m.
OPEN FORUM
VCEC, Room 1

Topic 1: Best Practices Through Benchmarking
MLA Benchmarking Task Force Steering Committee members: Chair Bernie Todd Smith, AHIP, director of libraries, VilaHealth, Werner Health Sciences Library, Rochester General Hospital, Rochester, NY; Jacqueline Donaldson Doyle, AHIP, director, Learning Resources and Continuing Medical Education, Banner Health Arizona, Phoenix; Rosalind F. Dudden, AHIP, health sciences librarian, Tucker Memorial Medical Library, National Jewish Medical & Research Center, Denver; Janice Kaplan, AHIP, director, Health Sciences Library, Hartford Hospital, Hartford, CT; Susan Schweinsberg Long, AHIP, medical librarian, Medical Library/Wagner Resource Center, Multicare Health System, Tacoma, WA; Debra C. Rand, AHIP, director, Health Sciences Library, Long Island Jewish Medical Center, North Shore-Long Island Jewish Health System, New Hyde Park, NY; and Elizabeth A. Reid, AHIP, manager, Health Science Library, St. Michael's Hospital, Toronto

Topic 2: The Association of American Medical College’s (AAMC’s) better_health@here.now
Valerie Fiorance, Ph.D., AHIP, project director, AAMC, Washington, DC

Academy Portfolio Preparation Q & A
VCEC, Room 7

3:30 p.m.—4:00 p.m.
Break and Visit Exhibits
Hall of Exhibits
Sponsored in part by Rittenhouse Book Distributors, Inc.

4:00 p.m.—5:00 p.m.
SECTION PROGRAMMING II
Sponsored in part by EBSCO Subscription Services
Contributed Paper Sessions

Cancer Librarians, Hospital Libraries, and Pharmacy and Drug Information Sections
VCEC, Room 1

Demystifying the Library: Expanding Horizons in End-User Training
Moderator
Penny Coppennoll-Blach, AHIP, technical information specialist, Kelco Biopolymers, San Diego

Speakers
Title: Reaching out to the point of need: developing and evaluating a Web-based student information training program
Authors: Gang Wu, information services librarian; Keit Reavie, coordinator, Research Support Services; Sandra I. Martin, AHIP, assistant director; and Ellen Marks, director, Shiftman Medical Library, Wayne State University, Detroit

Title: Demystifying distance: videoconferencing and Website design to deliver end-user training to clinicians at remote telemedicine practice sites
Authors: Gerald (Jerry) Perry, AHIP, head, Information Services; David Piper, AHIP, head, Information Technology Center; and Joan Schlimgen, head, Access Services; Arizona Health Sciences Library, The University of Arizona–Tucson

Title: Providing instruction anywhere and anytime
Authors: Julia Shaw-Kokot, AHIP, education services coordinator; Barbara Lynn Eades, AHIP, Web development librarian; Claire De La Varre, graduate assistant, Education Services; Robert Ladd, curriculum support specialist, Education Services; and Margaret Eileen Moore, head, Information Management Education; Health Sciences Library, University of North Carolina–Chapel Hill

Title: Virtual classrooms: integrating learning technologies into remote library instruction programs
Author: Terry A. Henner, head, Information and Education Services, Savitt Medical Library, School of Medicine, University of Nevada–Reno

Federal Libraries and Hospital Libraries Sections
VCEC, Room 12

Feng-shui for Surviving the Downsizing Dragon
Moderator
Alice E. Hadley, AHIP, librarian, Medical Library, U.S. Naval Hospital, Barrigada, Guam

Speakers
Title: Emerging trends in the provision of library services at the University Health Network: an evaluation of the program management model
Authors: Brian Cameron, information specialist; and Ani Orchanian, information specialist; Health Sciences Library, University Health Network, Toronto

Title: Defense against downsizing: Connecticut hospital librarians and the CME review process
Authors: Jeannine Cyr Gluck, AHIP, director, Medical Library, Eastern Connecticut Health Network, Manchester, CT; and Robin Ackley Hassig, AHIP, information services librarian, Health Center Library, University of Connecticut–Farmington

Title: The value of hospital library internships
Author: Ruth Holst, AHIP, director, Library Services, Medical Library, Columbia Hospital, Milwaukee, WI

Title: The dynamics of downsizing: trends, patterns, and strategies
Author: Mary Linn Bergstrom, head, Education and Outreach Services, Biomedical Library, University of California–San Diego

Title: Tai chi and the art of downsizing
Author: Linda Elise Bunyan, AHIP, manager, Medical Library/Bookstore, Summa Health System, Akron, OH

Medical Informatics and Library Management and Leadership (formerly Medical School Libraries) Sections
VCEC, Room 13

Clinical Applications of Technologies: Linking Knowledge-Based Information to the Clinical Record
Moderator
Diana J. Cunningham, associate dean and director, Medical Sciences Library, New York Medical College–Valhalla

Speakers
Title: Integration of a clinical digital library into an electronic medical record
Authors: Debra S. Ketchell, AHIP, deputy director, and Leilani A. St. Anna, AHIP, information management librarian; Health Sciences Libraries, University of Washington–Seattle

Title: Analysis of electronic medical information resources in an ambulatory care clinic: implications for health sciences librarians
Authors: Richard L. Farano, AHIP, curriculum coordinator; Roberta Bronson Fitzpatrick, associate director; Public Services; Colleen Eklow, library associate in systems; Karen A. Brewer, AHIP, library director; Ehrman Medical Library, School of Medicine, New York University–New York; and Sumit Dutta, director, Primary Care Services, New York University Health Center–New York

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Section Programming II (cont.)

Title: Centres for Health Evidence Demonstration Project
Author: Denise A. Koufogiannakis, education and content specialist, University of Alberta–Edmonton; Tracy Stewart, project coordinator, Centres for Health Evidence; Robert S.A. Hayward, M.D., MPH, FRCP, associate professor, Health Informatics Program and Department of Medicine, and principal investigator, Centres for Health Evidence Demonstration Project; Ellen Crumley, education and content specialist, University of Manitoba; Ada Ducas, head, Neil John Maclean Health Sciences Library, University of Manitoba-Winnipeg.

Title: Toward a value model of online full-text resources: determining the elements that influence clinicians' judgments about the value of information technology
Authors: Guillaume Van Moorsel, director, Education Services and Information Technologies, Health Sciences Center Library, State University of New York-Stony Brook; Michael Hamlin, Ph.D., education technologist, Pepperdine University, Malibu, CA; Marvin Gouzon, M.D., director of clinical informatics; and Elizabeth R. Warner, AHIP, information literacy program coordinator, Academic Information Services and Research (AISR), Thomas Jefferson University, Philadelphia.

Title: A Discovery-Support System Based Upon the Classificatory Structure of Records in the MEDLINE Database
Author: Linda Hogan, manager, Pittsburgh Mercy Health System Libraries and Archives, Mercy Hospital, Pittsburgh.

Public Services and Medical Library Education Sections
VCEC, Room 8

On the Wings of the Dragon: Transforming Core Competencies into Practice: Developing Present and Future Information Services Professionals
Moderator
Susan E. Meadows, medical librarian and adjunct assistant professor, Department of Family and Community Medicine Library, University of Missouri-Columbia.

Speakers
Title: Creating and transforming a library service philosophy into professional practice
Author: Jeanne Marie Le Ber, education librarian, Spencer S. Eccles Health Sciences Library, University of Utah-Salt Lake City.

Title: Academic mentorship: an effective professional development strategy for medical reference librarians
Author: Hongjie Wang, head, Information Services Department, Lyman Maynard Stowe Library, University of Connecticut Health Center–Farmington.

Title: The Tao of medical librarianship—setting the gold standard
Author: Margaret L. Mouteous, director, Learning Resource Center, Northwest State Community College, Archbold, OH.

Title: Advancing technology in the workplace to promote sharing and reusing knowledge
Authors: Annette Williams, cataloging and authorities coordinator; Nunzia B. Giuse, M.D., director; Deb Morley, area coordinator, Information Systems; and Nila Sathe, coordinator, Library Research; Eskind Biomedical Library, Vanderbilt University Medical Center, Nashville.

Title: Interactive professional development: building upon core competencies for reference staff
Authors: Karla Block, assistant librarian; Julia Ann Kelly, associate librarian; and Kathryn Robbins, associate librarian and head, Reference, Bio-Medical Library, University of Minnesota–Minneapolis.

Invited Speakers Sessions

Hospital Libraries Section
VCEC, Exhibition Hall A

The Hospital Automation Forum: Hospital Libraries and the Internet in the New Millennium
Moderator
Mindy R. Paquette-Murphy, AHIP, research information scientist, Sanofi-Synthelabo Research Division, Malvern, PA.

Title: Gazing into the digital crystal ball: advanced technologies and the hospital librarian
Author: Eileen H. Stanley, AHIP, IAIMS apprentice, Center for Biomedical Informatics, University of Pittsburgh, Pittsburgh.

Title: Integrating knowledge resources at the point of care: opportunities and strategies for hospital librarians
Author: Sherrilynne Fuller, Ph.D., director, Health Sciences Libraries, University of Washington–Seattle.

Title: Librarians' roles in the hospital library: what changes and what doesn't
Author: Edwin A. Holtum, coordinator, Administrative and Access Services, Hardin Library for the Health Sciences, University of Iowa–Iowa City.

International Cooperation Section
VCEC, Room 11

Getting Health Information to the World: International Programs at the National Library of Medicine
Moderator
Donna B. Flake, AHIP, library director, Medical Library, Coastal Area Health Education Center, Wilmington, NC.

Speaker
Elliot Siegel, Ph.D., association director, Office of Health Information Programs Development, National Library of Medicine, Bethesda, MD.

Library Management and Leadership (formerly Medical School Libraries) Section
VCEC, Room 2

You Never Stop Learning: Developing Leadership Skills Throughout Your Career
Moderator
T. Scott Plutchak, AHIP, director, Lister Hill Library of the Health Sciences, and associate director, Academic Programs Information Technology, University of Alabama–Birmingham.

Panelists
Rachael K. Anderson, AHIP, director, Arizona Health Sciences Library, University of Arizona–Tucson; Patricia J. Hamilton, director, Library and Educational Services, Rapid City Regional Hospital, Rapid City, SD; Pat Higginbottom, AHIP, assistant director, Information and Instructional Services, Lister Hill Library, University of Alabama–Birmingham; Carolyn Anne Reid, AHIP, deputy director, The Samuel J. Wood Library, C.V. Starr Biomedical Information Center, Cornell University Medical College, New York; and Patricia L. Thibodeau, AHIP, director, Medical Center Library, Duke University, Durham, NC.

Veterinary Medical Libraries Section
VCEC, Room 9

Innovations and Collaborations in Veterinary Libraries: A Facilitated Network Session
Moderator
Rebecca A. Davis, AHIP, Carlson Health Sciences Library, University of California–Davis.

A sharing session for section members. All interested are welcome to attend.

5:30 P.M.–6:30 P.M.
Editors' Guild
(See page 28 for room assignment.)

5:30 P.M.–7:00 P.M.
Hospital Libraries Section Connection Reception
PP, Pavilion A
Sponsored in part by Login Brothers Book Company, MARGIVE, Inc. MD Consult, and Ovid Technologies.

SIG Informal Meetings
(See page 27 for room assignments.)
Tuesday, May 9/Le mardi 9 mai

7:00 A.M.—9:00 A.M.
Committee Meetings
(See page 28 for room assignments.)

7:30 A.M.—9:00 A.M.
CHLA/ABSC Annual General Meeting
PP, Pavilion A
Sponsored in part by Faxon Canada, a RowCom Company

7:30 A.M.—8:15 A.M.
SUNRISE SEMINARS

Current Drugs Ltd.
VCEC, Room 2
Brian Clark will present the new Investigational Drugs database (IDdb®) from Current Drugs. Those attending this presentation will be taken through the new front-end design, improved functionality, and additional content now available. Also, there will be a demonstration of how companies can tailor the database to their own needs by having it as part of their intranet, capitalizing on the vast range of linkable databases available in DrugNet, and how users from one company can share resources added specifically for their company.

EBSCO Information Services
VCEC, Room 11
EBSCO Online is EBSCO Subscription Services’ Web-based solution for electronic journal access and management. Users can go to one URL and use one search engine to search across journal content from a variety of publishers. A range of administrative options allows the service to be customized to meet user needs.

Gold Standard Multimedia, Inc.
VCEC, Room 13
Clinical Pharmacology 2000 is a powerful online drug reference that covers all U.S. drugs, including new, investigational, and herbal products. Features include an electronic prescription writer, Spanish patient information, product ID with NDC codes and color photos, drug interactions, adverse reactions, a patient record section, and more. Free via www.gsm.com.

National Library of Medicine (NLM)
VCEC, Ballroom C
NLM staff will provide an update on the new DOCLINE system.

Ovid Technologies, Inc.
VCEC, Room 1
The Technology@Ovid breakfast session will be devoted to important software innovations now implemented or coming soon, including multifile searching, natural language processing, structured searching, and much more. Demonstrations of version 4.1.0 of Ovid’s Web search and retrieval software and the Ovid On: Call end-user clinician interface will illustrate why Ovid continues to set the pace in the medical information solutions marketplace.

WELL-CONNECTED From Nodus Information
VCEC, Room 8
"Untangling the Web: Consumer Health on the Internet" will demonstrate how to build disease-specific patient resources that are both reliable and appropriate. The goal is to lead patrons through layers of relevant clinical information to reach their interest level. Selected Websites will be discussed.

UpToDate
VCEC, Room 12
Join us for breakfast. Learn about UpToDate® and preview the new online version, available soon. Written for medicine specialists and internists, this clinical reference library offers instant, current answers to patient care questions. An official educational program of six major medical societies, UpToDate’s expert faculty provides a synthesis of the latest scientific evidence and specific recommendations for diagnosis and treatment.

8:00 A.M.—9:00 A.M.
Chapter CE Chairs
VCEC, Room 16

9:00 A.M.—10:00 A.M.
PLENARY SESSION II
VCEC, Exhibition Hall A

Introduction
Jim Henderson, chair, 2000 Local Assistance Committee, and director, Medical Library Service, College of Physicians and Surgeons of British Columbia, University of British Columbia—Vancouver

The Ecological Millennium: Setting the Bottom Line
David Suzuki, Ph.D., host, The Nature of Things, and professor, Sustainable Development Research Institute, University of British Columbia—Vancouver

10:00 A.M.—10:30 A.M.
Break and Visit Exhibits
Hall of Exhibits
Sponsored in part by the American Nurses Association.

10:30 A.M.—NOON
MLA BUSINESS MEETING II
VCEC, Exhibition Hall A

Presiding
Frieda O. Weise, AHIP, president, MLA

Call to Order

Recognition of Retiring Board Members

Introduction of Incoming Board Members

Inaugural Address
J. Michael Homan, AHIP, president, Medical Library Association, and director, Mayo Medical Library, Mayo Clinic, Rochester, MN

Resolutions

Welcome to MLA 2001.
Host City: Orlando, FL
Judith G. Robinson, chair, 2001 NPC, and assistant dean, Library and Learning Resources, Moorman Memorial Library, Eastern Virginia Medical School-Norfolk; Jean P. Shipman, AHIP, associate chair, 2001 NPC, and associate director, Information Resources Management Libraries, Health Sciences Library and Information Center, University of Washington—Seattle; and Faith A. Meakin, AHIP, local assistance chair, 2001 NPC, and director, Health Science Center Library, University of Florida—Gainesville

Adjournment

12:30 P.M.—2:00 P.M.

Section Business Meetings
(See page 27 for room assignments.)

2:00 P.M.—2:30 P.M.
Break and Visit Exhibits
Hall of Exhibits

2:30 P.M.—4:00 P.M.

SECTION PROGRAMMING III

Sponsored in part by EBSCO Subscription Services

Contributed Paper Sessions

Consumer and Patient Health Information Section
VCEC, Ballroom A

Moving Toward the Mainstream: Providing Consumer Health Information in the Community Setting

Moderator
Michele A. Spatz, director, Planetree Health Resource Center, Mid-Columbia Medical Center, The Dalles, OR

Speakers

Title: Networking Canadian consumers and health information organizations: the Canadian Health Network—the first six months

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SECTION PROGRAMMING III (CONT.)
Authors: Miriam Ticoll, director, Resource and Web Development, Canadian Health Network, Toronto; and Lea K. Starr, AHIP, manager, Western Regional Operating Partner, Canadian Health Network, Vancouver

Title: Evaluating a consumer health Website’s interface: heuristic evaluation and usability testing

Author: Keith W. Cogdill, Ph.D., assistant professor, College of Library and Information Services, University of Maryland-College Park

Title: Knowledgeable clinicians advising knowledgeable patients: information age health care in the United Kingdom

Authors: Veronica Fraser, National Health Service (NHS) library adviser, NHS Executive, United Kingdom; and Bob Gann, NHS Direct Online, United Kingdom

Title: Providing consumer health information in a rural area: a decentralized approach

Author: Brian Bunnett, AHIP, associate director, Libraries, University of Texas Southwestern Medical Center–Dallas

Title: Medical librarian to the world: the HealthCentral.com experience

Author: Rochelle Perrine Schmalz, AHIP, medical librarian, HealthCentral.com, Emeryville, CA

Educational Media and Technologies Section
VCEC, Room 10

Growth and Harmony, Part 1: Innovative Solutions to Networking Issues

Moderator
Brenda Faye Green, assistant professor/coordinate, Instructional Services, Health Sciences Library, University of Tennessee–Memphis

Speakers
Title: Maybe they weren't so dumb after all: Windows-based terminals for public access in the library

Authors: Daniel Angelucci, systems analyst; and Susan C. Speer, AHIP, director, Information Resources; Wake Area Health Education Center, Raleigh, NC

Title: Open source software for libraries: the Prospero experience

Author: Eric H. Schnell, assistant professor, head, Automation Services, John A. Prior Health Sciences Library, The Ohio State University–Columbus

Title: Web generation: a medical library’s role as medical center Web designers and indexers

Author: Mary Jo Dorsey, Ehrman Medical Library, School of Medicine, New York University–New York

Title: Laptops: no dragon wires with wireless technology

Authors: Deborah H. Sibley, AHIP, deputy director; Mary Piorun, systems librarian; and Mary Ann Slocomb, AHIP, access services librarian; The Lamar Soutter Library, University of Massachusetts Medical School–Worcester

Medical Informatics, Library Management and Leadership (formerly Medical School Libraries), and Public Health/Health Administration Sections
VCEC, Room 11

Life-Long Learning: Information Competencies for the Health Practitioner

Moderator
Gail Persily, assistant director, Informatics Education, Library and Center for Knowledge Management, University of California–San Francisco

Speakers
Title: Mirror, mirror on the wall: reflection on the use of an independent study program for assessing and building computer and information retrieval competencies

Authors: Karen K. Grandage, AHIP, educational services coordinator; and Linda A. Watson, AHIP, director, Claude Moore Health Sciences Library, University of Virginia–Charlottesville

Title: S is for searching: teaching the ABCs of Internet skills for clinical information problem solving

Author: P. F. Anderson, head librarian, Dentistry Library, University of Michigan–Ann Arbor

Title: Mastering medical information: foundations for a lifetime of learning

Authors: Julia Sollenberger, AHIP, director, Edward G. Miner Library, and assistant professor, Medical Informatics; and Kathryn W. Nesbit, AHIP, database education specialist, Edward G. Miner Library; University of Rochester Medical Center, Rochester, NY

Title: Research to practice: faculty/librarian/clinician collaboration to teach core information competencies in the curriculum

Authors: Emily Hull, networked information librarian; and Janet G. Schnall, AHIP, information management librarian; Health Sciences Libraries, University of Washington–Seattle

Title: Real-Time Evidence Based Medicine (EBM) Searching Instruction: A Randomized Controlled Trial In The Neonatal ICU (NICU)

Authors: Doreen R. Bradley, public services librarian, Patricia W. Martin, head, Electronic Services; Gurpreet Kaur Rana; Taubman Medical Library; and Robert E. Schumacher, Department of Pediatrics; University of Michigan–Ann Arbor

Relevant Issues, Consumer and Patient Health Information, History of the Health Sciences, International Cooperation, and Medical Society Libraries Sections
VCEC, Room 13

East/West: Merging Trends in Medical Therapeutics

Moderator
Edwina (Winn) Theirl, outreach coordinator, Chandler Medical Center Library, University of Kentucky–Lexington

Invited Speaker
Title: Dragons and debutantes: integrative medicine comes out?

Author: Allan Best, Ph.D., senior scientist, Centre for Clinical Epidemiology and Evaluation, Vancouver Hospital and Health Sciences Centre, Vancouver

Contributed Speakers
Title: As the dragon turns...

Author: Sharon A. Lezotte, consumer health coordinator, National Network of Libraries of Medicine, Midcontinental Region, McGoogan Library of Medicine, Nebraska Medical Center–Omaha

Title: Best of both worlds: building a virtual reference service for integrative medicine

Author: David J. Owen, Ph.D., education coordinator, Basic Sciences, and assistant clinical professor, Clinical Pharmacy, Library and Center for Knowledge Management, University of California–San Francisco

Title: Evidence-based complementary care: the librarians’ role on a complementary medicine assessment committee (CMAC)

Author: Diane G. Wolf, AHIP, associate director, Medical Libraries, Christiana Care Health System, Wilmington, DE

Invited Speakers Sessions

Hospital Libraries and Federal Libraries Sections
VCEC, Ballroom B

JCAHO and KBI—Using Them to Build Stronger Hospital Libraries

Moderator
Michael R. Kronenfeld, AHIP, director, Health Sciences Library, Maricopa Integrated Health System, Phoenix

Speakers
Title: Integrating performance measurement into accreditation: a view from the joint Commission

Author: Jerod M. Loeb, vice president, Research and Performance Measurement, Joint Commission on Accreditation of Healthcare Organizations, Oakbrook Terrace, IL

Title: JCAHO and KBI: Tools to Build Stronger Hospital Librarians

Authors: Debra C. Rand, AHIP, director, Health Sciences Library, Long Island Jewish Medical Center, New Hyde Park, NY; and Jacqueline Donaldson Doyle, AHIP, director, Learning Resources and Continuing Medical Education, Banner Health Arizona, Phoenix

2:30 P.M.–4:00 P.M.
TUESDAY, MAY 9/LE MARDI 9 MAI

Nursing and Allied Health Resources and Dental Section
VCEC, Room 8

High Quality Clinical Studies in Nursing—Where Are They Published?
Speaker
K. Ann McKibbon, associate professor, Department of Clinical Epidemiology and Biostatistics, McMaster University, Hamilton, ON

Technical Services and Hospital Libraries Sections
VCEC, Ballroom C

New Trends in Automated Library Systems
Speaker
Dianne McCutcheon, assistant head, National Library of Medicine, Bethesda, MD

Three to four speakers will address areas of library automation across the spectrum of interests for medical librarians.

Veterinary Medical Libraries Section
VCEC, Room 1

SPARC and BioOne: New Alternatives for Scholarly Publishing
Moderator
Rebecca A. Davis, AHIP, Carlson Health Sciences Library, University of California-Davis
Speaker
Julia Blixtrud, assistant director, Public Programs, Scholarly Publishing and Academic Resources Coalition (SPARC), Association of Research Libraries, Washington, DC

Three to four speakers will address areas of library automation across the spectrum of interests for medical librarians.

Veterinary Medical Libraries Section
VCEC, Room 1

SPARC and BioOne: New Alternatives for Scholarly Publishing
Moderator
Rebecca A. Davis, AHIP, Carlson Health Sciences Library, University of California-Davis
Speaker
Julia Blixtrud, assistant director, Public Programs, Scholarly Publishing and Academic Resources Coalition (SPARC), Association of Research Libraries, Washington, DC

Four to four speakers will address areas of library automation across the spectrum of interests for medical librarians.

2:30 P.M.—10:00 P.M.

Nursing and Allied Health Resources and Dental Section
VCEC, Room 8

High Quality Clinical Studies in Nursing—Where Are They Published?
Speaker
K. Ann McKibbon, associate professor, Department of Clinical Epidemiology and Biostatistics, McMaster University, Hamilton, ON

Technical Services and Hospital Libraries Sections
VCEC, Ballroom C

New Trends in Automated Library Systems
Speaker
Dianne McCutcheon, assistant head, National Library of Medicine, Bethesda, MD

Three to four speakers will address areas of library automation across the spectrum of interests for medical librarians.

Veterinary Medical Libraries Section
VCEC, Room 1

SPARC and BioOne: New Alternatives for Scholarly Publishing
Moderator
Rebecca A. Davis, AHIP, Carlson Health Sciences Library, University of California-Davis
Speaker
Julia Blixtrud, assistant director, Public Programs, Scholarly Publishing and Academic Resources Coalition (SPARC), Association of Research Libraries, Washington, DC

Three to four speakers will address areas of library automation across the spectrum of interests for medical librarians.

WEDNESDAY, MAY 10/LE MERCREDI 10 MAI

7:00 A.M.—9:00 A.M.
Committee Meetings
(See page 28 for room assignments.)

9:00 A.M.—10:30 A.M.
SECTION PROGRAMMING IV
Sponsored in part by EBSCO Subscription Services

Contributed Paper Sessions

Educational Media and Technologies Section
VCEC, Room 9

Growth and Harmony, Part 2: Use of Technology to Design Space, Allocate Resources, and Organize Collections
Moderator
Cynthia L. Henderson, AHIP, director and assistant professor, John A. Graziano Health Sciences Library, Samuel Merritt College, Oakland, CA

Speakers
Title: Creating growth and harmony—bringing the pieces of the puzzle together
Author: Margaret Moutseous, director, Learning Resource Center, Northwest State Community College, Archbold, OH

Title: Exercise your resources: a library initiative to provide easy access to information for three separate clinical staffs using a mix of information platforms
Author: Janice Kaplan, AHIP, director, Health Science Libraries, Hartford Hospital, Hartford, CT

Title: Harnessing the dragon: stand alone, cross-platform databases in an archival setting
Author: Richard H. Nollan, AHIP, assistant professor and special collections coordinator, Health Sciences Library, University of Tennessee-Memphis

Title: Use of online statistics for decision-making
Authors: Nancy Hrinya Tannery, assistant director, Information Services; Barbara A. Epstein, AHIP, associate director, Falk Library of the Health Sciences; and Deborah A. L. Silverman, assistant director for resource management, Health Sciences Library System; University of Pittsburgh, Pittsburgh

National Program Committee
VCEC, Room 13

Strategic Approaches I: Special General Session Highlighting Critical Issues for the Future
Moderator
Jean Williams Sayre, AHIP, associate director, National Network of Libraries of Medicine, Greater Midwest Region, Library of the Health Sciences, University of Illinois-Chicago

Speakers
Title: Libraries and information management in 2010: possible futures
Author: Valerie Florance, Ph.D., AHIP, project director, Association of American Medical Colleges, Washington, DC

Title: Distance education or classroom instruction—does it make a difference to the instructor or the student?
Authors: Connie Schardt, AHIP, education coordinator, Julie Garrison, head, Learning Resources; Medical Center Library, Duke University, Durham, NC; and Julia Kochi, manager, Digital Library Operations, Library and Center for Knowledge Management, University of California-San Francisco

Title: Making money unraveling the Web
Author: Cynthia H. Goldstein, AHIP, assistant director, The Medical Library, Tulane School of Medicine, New Orleans

Title: Are dragons really free? A comparative study of the costs of online journal access
Authors: Frances L. Chen, AHIP, head, Collection Development, Arizona Health Sciences Library, The University of Arizona-Tucson; Judith L. Rieke, assistant director, Harley French Library, University of North Dakota-Grand Forks; and Paul Wynn, head, Collection Development, Ehrman Medical Library, New York University Medical Center-New York

Title: Data mining; automatically building bibliographic records for e-journal articles on the Internet
Authors: Ying Li, systems support librarian; Dick R. Miller, head and technical services and systems librarian; Mary Buttnar, head, Serials and Acquisitions; and Pamela M. Murnane, digital materials management librarian, Lane Medical Library, Stanford University, Stanford, CA

National Program Committee
VCEC, Room 12

Strategic Approaches II: Special General Session Highlighting Critical Issues for the Future
Moderator
Diana J. Cunningham, associate dean and director, Medical Sciences Library, New York Medical College-Valhalla

Speakers
Title: Internet innovations: digital video to the desktop
Authors: Wayne Peay, director; Nancy T. Lombardo, systems librarian; Spencer S. Eccles Health Sciences Library; and Jimmy Miklavcic, multimedia specialist, Center for High Performance Computing; University of Utah-Salt Lake City

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MLA/CHLA/ABSC 2000 OFFICIAL PROGRAM/PROGRAMME OFFICIEL
SECTION PROGRAMMING IV (CONT.)

Title: Multimedia Web technology makes instructional resources scalable
Authors: Kathleen Oliver, director, Communication and Liaison Services; Cindy Sheffield, instruction coordinator; Bradley Otterson, instruction coordinator and librarian II; Jason Pesek, electronic media design specialist; Michael Schaefer, network analyst; Deborah A. McClellan, Ph.D., research associate; Welch Medical Library; Harold Lehmann, director, Medical Informatics Education, and assistant professor, Pediatrics and Biomedical Information Science, School of Medicine; and Robert Sapp, codirector, Advanced Technology and Information Systems, Welch Medical Library; Johns Hopkins Medical Institutions, Baltimore, MD

Title: A Web-based graduate course in health policy: fostering lifelong advocacy, ethical consideration, and legal awareness
Authors: Elizabeth R. Warner, AHIP, coordinator, Information Literacy Programs, Academic Information Services and Research (AISR), Scott Memorial Library; and Mary E. Bowen, R.N., DSN, CNA, assistant professor, Department of Nursing, College of Health Professions; Thomas Jefferson University, Philadelphia

Title: Are electronic reserves an invitation to a lawsuit?
Authors: Steven Melamut, R.Ph., J.D., reference librarian/electronic services librarian, Katherine R. Everett Law Library, University of North Carolina-Chapel Hill; Eric D. Albright, AHIP, department head, Information and Education Services; and Scott Garrison, head, Systems Interface Services; Duke University Medical Center Library, Durham, NC

Title: Tufts digital curriculum: converging power of a database and new technologies
Authors: Elizabeth K. Eaton, Ph.D., director; and Susan Albright, project director; Health Sciences Library, Tufts University, Boston

Title: Peer management: grabbing the dragon by the tail
Authors: Gail L. Persily, assistant director, Informatics Education; Julia K. Kochi, manager, Digital Library Operations; and Janet Cowan, manager, Data Management Services; Library and Center for Knowledge Management, University of California–San Francisco

Public Health/Health Administration and Nursing and Allied Health Resources Sections, and Outreach SIG

VCEC, Room 8

Outreach to Public Health Professionals: Demystifying the Population-based Service

Title: National Network of Libraries of Medicine, Pacific Northwest Region, University of Washington–Seattle

Title: Information services in a natural disaster: customized public health information during and after Hurricane Floyd
Authors: James A. Curtis, associate director, Administrative Services; Martha A. Bedard, AHIP, associate director, Library Services; Carrie Hayes, UNC/LE electronic services librarian; Health Sciences Library, University of North Carolina–Chapel Hill; Susan Rendon, Falls Church, VA; and MaryBeth Schell, NLM associate fellow, Health Sciences Library, University of North Carolina–Chapel Hill

Title: Improving information skills for Georgia public health information practice: the PHOENIX Project
Authors: Jan H. LaBeause, AHIP, associate director; Roxanne M. Nelson, R.N., head of public services; Medical Library and Peyton Anderson Learning Resources Center, School of Medicine, Mercer University, Macon, GA; Sheila Ann Griffin, PT, center director, Foothills Area Health Education Center; Kate Cronin, community health Website analyst; Georgia Division of Public Health, Atlanta; and Stuart H. Tedders, Ph.D., assistant professor, Department of Community Medicine, School of Medicine, Mercer University, Macon, GA

Title: The role of collaborative partnerships in a public health outreach project
Authors: Patricia Lee, coordinator, HealthSeek Information Service; Nila Sathe, coordinator, Library Research; Frances H. Lynch, AHIP, assistant director for administration; Sandra A. Martin, Ed.D., coordinator, Education Services; and Nunzia B. Giuse, M.D., director; Eklund Biomedical Library, Vanderbilt University Medical Center, Nashville

Title: Partners in information access for public health professionals—the Nevada Experience
Authors: Joan S. Zenan, AHIP, director, Savitt Medical Library, School of Medicine, University of Nevada–Reno; and Will Townsend, permit specialist, Air Pollution Control, Clark County Health District, Las Vegas

Public Services and Hospital Libraries Sections

VCEC, Ballroom C

Weaving the Web: Creating and Managing the Web Databases, Effective Design and Management of Information-Rich Databases Accessible on the Web as Well as Team Projects

Moderator
Charles J. Greenberg, head, Reference Services, Cushing/Whitney Medical Library, Yale University, New Haven, CT

Title: Consistency management: the key to the successful large-scale professional clinical digital library service provision
Authors: Steven L. MacCall, assistant professor, School of Library and Information Studies; Ian E. Gibson; University of Alabama–Tuscaloosa; and Ana D. Cleveland, Ph.D., AHIP, associate professor, School of Library and Information Science, University of North Texas–Denton

Title: CGI? Not It! Creating static Web pages with a database
Authors: Candice Benjes, information specialist, Norris Medical Library, University of Southern California–Los Angeles

Title: Edush: the educational Web server at the Medical University of South Carolina
Authors: Elizabeth Connor, AHIP, assistant director, Public Services and Education; Robert K. Poyer, AHIP, manager, Educational Programs and Instructional Development; C. E. Anderson, senior systems engineer; Nancy McKeehan, assistant director, Systems; and Thomas G. Basler, Ph.D., director, Libraries and Learning Resource Centers; Library, Medical University of South Carolina–Charleston

Title: Weaving a Web-based point-of-care, team-based information system (PointTIS)
Authors: Suzetta C. Burrows, AHIP, deputy director/PointTIS coordinator; Kelly M. Moore, PoinTIS educator; and Henry L. Lemkau, Jr., Esq., director and chairman/principal investigator; Louis Calder Memorial Library, School of Medicine, University of Miami, Miami

Title: Databases on the Web as public health injury and violence prevention tool
Authors: Robin Tremblay-McGaw, information services director, Trauma Foundation, The Pacific Center for Violence Prevention, and The Bell Campaign, San Francisco; and Denise Bonin, Andornot Consulting, Inc., Vancouver

Invited Speaker Sessions

Consumer and Patient Health Information, Hospital Libraries, Nursing and Allied Health Resources, Public Health/Health Administration, and Relevant Issues Sections

VCEC, Room 11

Beyond Health Care: Healthy People in Healthy Communities in a Healthy World

Speaker
Trevor Hancock, M.D., associate professor, Faculty of Environmental Studies, York University, Toronto
WEDNESDAY, MAY 10/LE MERCREDI 10 MAI

9:00 A.M.—5:00 P.M.

Hospital Libraries and Library Management and Leadership (formerly Medical School Libraries) Sections
VCEC, Ballroom B

Collaborating to Create Opportunity: Building and Growing Consortia to Provide Resources

Moderator
Jeanette C. McCray, AHIP, Arizona Health Sciences Library, The University of Arizona-Tucson

Speakers
Title: Collaborating to build THINCnet: North Carolina Area Health Education Center digital library and resource system
Authors: Diana McDuffee, coordinator; Elizabeth Dain, ADLRS coordinator; and Carol G. Jenkins, AHIP, library director; Health Sciences Library, University of North Carolina-Chapel Hill

Title: The common good, the singular challenge: "give and take" in building and maintaining a community consortium
Author: Julia Sollenberger, AHIP, director, Edward G. Miner Library, and assistant professor, Medical Informatics, University of Rochester Medical Center, Rochester, NY

Title: The Arizona Health Information Network: collaborating to provide e-resources via a statewide infrastructure
Authors: Jacqueline Donaldson Doyle, AHIP, director, Learning Resources and Continuing Medical Education, Banner Health Arizona, Phoenix; and Jeanette C. McCray, AHIP, deputy director, Arizona Health Sciences Library, The University of Arizona-Tucson

Title: Building a shared catalog through collaboration and cooperation: the Colorado story
Authors: Rosalind F. Dudden, AHIP, health sciences librarian, Tucker Memorial Medical Library, National Jewish Medical and Research Center, Denver; Margaret Bandy, Exempla St. Joseph Hospital, Denver; Marla M. Graber, AHIP, head, Cataloging and Database Management; and Sandy Arnesen, department head, Systems and Databases; Denison Memorial Library, University of Colorado Health Sciences Center—Denver

Research and Public Services Sections
VCEC, Room 1

Evidence-Based Librarianship: Tools We ALL Can Use, Part 2

Moderator
Ana D. Cleveland, Ph.D., AHIP, professor; School of Library and Information Science, Medical Informatics Program, and School of Public Health; University of North Texas—Denton

Speakers
Title: Systematic reviews and critical appraisal of the library literature: the U.K. Library and Information Co-operation Council (LINC) Health Panel Research Working Party Initiative
Authors: Anne Brice, Dip. Lib., ALA, assistant director, Health Care Unit, University of Oxford, Oxford, United Kingdom; and Andrew Booth, Dip. Lib. ALA, director, Information Resources, School of Health and Related Research (ScHARR), University of Sheffield, Sheffield, United Kingdom

Title: The librarian’s role conducting a systematic review
Author: Martha (Molly) Harris, librarian, VA Cochrane Center @ San Antonio, South Texas Veterans Health Care System—San Antonio

10:45 A.M.—NOON

PLENARY SESSION III
VCEC, Exhibition Hall A

Introduction
Joanne G. Marshall, Ph.D., AHIP, associate chair, 2000 NPC, and dean and professor, School of Information and Library Science, University of North Carolina—Chapel Hill

9:00 A.M.—5:00 P.M.

Demystifying Electronic Publishing: Revelations on the Revolution in Publishing
Paul Ginsparg, Ph.D., physicist, Los Alamos National Laboratory, NM; and Betsy L. Humphreys, AHIP, associate director, Library Operations, and assistant director, Health Services Research Information, National Library of Medicine, Bethesda, MD

NOON—1:30 P.M.

MLA Board of Directors Meeting
WF, Princess Louisa

NOON—4:00 P.M.

CHLA/ABSC Board of Directors Meeting
PP, Gov. General D

12:15 P.M.—9:00 P.M.

CONFERENCE SYMPOSIUM

Dragon by the Tail: The Myth and Reality of Electronic Journals
(See page 22 for room assignment.)

Collection Development, Library Management and Leadership (formerly Medical School Libraries), and Technical Services Sections


1:00 P.M.—3:00 P.M.
Section Council
PP, Gazebos I & II

1:00 P.M.—5:00 P.M.

Continuing Education Courses
(See pages 21—22 for room assignments.)

THURSDAY, MAY 11/LE JEUDI 11 MAI

9:00 A.M.—5:00 P.M.

Continuing Education Committee
(See page 28 for room assignment.)

LEGEND

VCEC = VANCOUVER CONVENTION & EXHIBITION CENTRE
PP = PAN PACIFIC HOTEL
WF = WATERFRONT CENTRE HOTEL
Q: How can you make your journals more valuable?

Elsevier Science is a leader in developing new products and policies for the digital library – from the ScienceDirect® platform to new approaches in journal pricing and archiving. We have worked closely with and have listened to the concerns of both scientific researchers and librarians. Here are some of the ways in which we have responded.

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<th>A Commitment to Electronic Archiving</th>
<th>A Leader in Electronic Interlibrary Loan</th>
<th>Standards Make Things Work</th>
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<td>Permanent archiving of electronic information and assured access to those archives are essential in scholarly communication. Elsevier Science is committed to maintaining an active electronic archive of its journals and to providing access to that archive to all subscribers. Elsevier Science is also working with library leaders to identify other archiving strategies that will assure libraries of the permanence of the electronic files, including the identification of independent, distributed repositories acceptable to the library community. We know electronic archiving is important and we have made it a priority.</td>
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<td>Elsevier Science has long advocated sharing of research with others in the industry to create standards. We made our detailed SGML document type definition (DTD) freely available. Results of our TULIP experiment were shared openly, as well as the data format standards that resulted from TULIP. We led the development of the unique publisher item identifiers (PIIs) and initiated a project for the creation of a comprehensive scientific font set which, when completed, will be available without charge on the Web. And we have continued to support the development of the digital object identifier (DOI). We know it requires cooperation to make things work.</td>
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SATURDAY, MAY 6/LE SAMEDI 6 MAI

8:00 A.M.-NOON
Friends of List Group Meeting
WF, Mackenzie Room I

2:00 P.M.-4:00 P.M.
SIRSI Hyperion Digital Media Archive Seminar
PP, Governor General D

SUNDAY, MAY 7/LE DIMANCHE 7 MAI

B.C. Deckers Breakfast Reception for CHLA/ABSC Members
VCEC, Ballroom B

MONDAY, MAY 8/LE LUNDI 8 MAI

10:30 A.M.-NOON
OCLC CORC Meeting
VCEC, Room 17

EBM Librarians Working Group
VCEC, Room 13

Chiropractic Library Consortium
VCEC, Room 10

TUESDAY, MAY 9/LE MARDI 9 MAI

4:00 P.M.-6:00 P.M.
Academic Press
PP, Pavilion A

HealthWeb
PP, Governor General Suite B

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OTHER MEETINGS AT MLA/CHLA/ABSC 2000/AUTRES RÉUNIONS

OTHER MEETINGS AT MLA/CHLA/ABSC 2000/AUTRES RÉUNIONS
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Jacqueline Brown Ramseur, AHIP

The President's Award
Fred W. Roper, Ph.D., AHIP

Lucretia W. McClure Excellence in Education Award
Ana Cleveland, Ph.D., AHIP

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Maggie Yax

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Prospera Electronic Delivery Project developed and implemented by
Eric H. Schnell
Ruey Rodman
Eric Hamrick
Judy Willis

Ida and George Eliot Prize
Cheryl Rae Dee, Ph.D., AHIP
Carol A. Burns, AHIP
Jocelyn A. Rankin, Ph.D., AHIP

The Estelle Brodman Award for the Academic Medical Librarian of the Year
Jeanette C. McCray, AHIP

The 2000 Janet Doe Lectureship
Judith Messerle, AHIP

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Parliamentary rules are established to aid organizations in the orderly, expeditious, and equitable accomplishment of business. Because order and good will are essential to working together and achieving common goals, it is essential that association members understand parliamentary procedure. The following overview is a guide to participating in business meetings of the Medical Library Association.

PARLIAMENTARY AUTHORITY

Article XIII of the 2000 revised Bylaws of the Medical Library Association provides that rules in the 1990 edition of Robert’s Rules of Order Newly Revised shall govern the association in all cases where they are applicable and in which they are not inconsistent with the Bylaws of the association.

RULES OF THE ASSEMBLY

The following rules govern the conduct of MLA business meetings.

The Floor
When addressing the chair, the person desiring recognition moves to a microphone and gives proper identification, including name and institution, as well as city and state or province; only MLA members are permitted to speak on the floor of the assembly.

Motions and Resolutions
Main motions (those introducing new business) may be brought to the assembly only if written copies have been distributed at least twenty-four hours before the meeting to each Voting Member present or by unanimous consent of Voting Members present. Resolutions are motions presented formally.

Debate
Debate is limited to two minutes for each speaker; no speaker may have the floor twice on the same question until all who wish to speak have spoken. Members speaking a second time are limited to one minute.

Quorum
A quorum of 250 Voting Members is required for the transaction of business. For purposes of determining a quorum, a person eligible to cast two votes is counted as two Voting Members.

Voting
To facilitate the counting of votes, voting paddles are provided to all eligible voters attending the annual meeting. Voting paddles are color-coded to distinguish between Institutional and Regular Members. General consent may be used as a method of voting if there is no objection. Any of the foregoing rules may be suspended by a two-thirds vote.

UNDERSTANDING MOTIONS

Motions are classified according to their purposes and characteristics.

Main Motions
An original main motion brings a new substantive question before the assembly for consideration and action. An incidental main motion relates to other business of the assembly or its past or future action. Incidental main motions include motions to amend something previously adopted and to rescind.

Subsidiary Motions
These motions may alter the main motion and are related to it.

 privileged Motions
These motions have no direct connection to the main motion. They are the highest ranking motions and are designed to take care of emergencies that arise in the assembly.

Incidental Motions
These motions arise only incidentally out of business before the assembly. Most of these motions are not debatable and are handled as soon as they arise. Some incidental motions are:

Motions that Bring a Question before the Assembly Again

Precedence of Motions
Precedence sets the priority of motions and the order in which they must be proposed and considered. Subsidiary and privileged motions are ranked in this descending order:

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