DEMystifying the dragon: Strategies for 2000 plus

May 5–11, 2000
Vancouver, BC

Register before March 20 and SAVE!
If you have already registered, share this program with a colleague.
Be part of millenial history by attending MLA/CHLA 2000, the first ever Medical Library Association (MLA)-Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada (CHLA/ABSC) joint annual meeting. The theme of the conference is Demystifying the Dragon: Strategies for 2000 Plus. In the West, the dragon is a fire-eating monster to be feared and slain; in the East, however, the dragon symbolizes life, growth, riches, virtue, and harmony.

Life
• Rejuvenate yourself by making new contacts with colleagues, exhibitors, and speakers.
• Share ideas and prepare for the future.

Growth
• Hear keynote speakers David Suzuki, outspoken Canadian scientist, environmentalist, and broadcaster; and Tom Ferguson, editor of The Ferguson Report: The Newsletter of Online Health and fervent advocate of self-help and self-care.
• Attend symposia on two hot topics—alternative medicine and electronic publishing.

Riches
• More people—meet old friends and make new ones.
• More exhibits—visit over 130 booths.
• More continuing education—keep your skills up-to-date.
• More papers and posters—find out what your colleagues are doing well and what you could be doing better.
• More ideas—attend a truly North America-wide event.

Virtue
• Get involved in your associations, chapters, sections, and their activities.
• Express your opinions at an open forum on benchmarking and on the future of health sciences libraries.

Harmony
• Attend the opening reception and closing party and discover the quality of Canadian beer!
• Relax and enjoy the wonders of beautiful British Columbia and the excitement and hospitality of Vancouver.

We hope to see you all in Vancouver from May 5–11, 2000.

Brett A. Kirkpatrick, AHIP
Chair, 2000 National Program Committee

Liz Bayley
CHLA/ABSC Representative, 2000 National Program Committee, and President, Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada

**Vie**
- Retrouvez la jeunesse en établissant de nouveaux contacts avec des collègues, des exposants et des conférenciers.
- Partagez des idées et préparez l’avenir.

**Croissance**
- Assistez à des symposiums sur deux sujets d’actualité, soit les médecines douces et l’éditique.

**Richesse**
- Plus de personnes—venez revoir de vieux amis et vous en faire des nouveaux.
- Plus d’expositions—venez visiter plus de 130 stands.
- Plus de formation professionnelle—gardez vos compétences à jour.
- Plus de communications écrites et d’affiches—découvrez ce que vos collègues font de bien et ce que vous pourriez améliorer.
- Plus d’idées—assistez à un véritable événement à l’échelle de l’Amérique du Nord.

**Vertu**
- Participez aux activités de vos associations, chapitres et sections.
- Exprimez vos opinions lors d’un forum libre sur l’étalonnage et sur l’avenir des bibliothèques de sciences de la santé.

**Harmonie**
- Assistez à la réception d’ouverture et à la soirée de clôture et découvrez la qualité de la bière canadienne!
- Détendez-vous et appréciez les splendeurs de la magnifique Colombie-Britannique de même que l’exaltation et l’hospitalité de Vancouver.

Nous espérons vous voir tous et toutes à Vancouver du 5 au 11 mai de l’an 2000.

**Votre Invitation Spéciale**

**DÉMYTHIFIER LE DRAGON: STRATÉGIES POUR L’AN 2000 ET AU-DELÀ**

Brett A. Kirkpatrick, AHIP, Chair,
2000 National Program Committee

Liz Bayley, ABSC/CHLA Representative,
Comité national du programme 2000,
et Président, Canadian Health Libraries Association/Association des bibliothèques de la santé du Canada
PLENARY SESSION FEATURED SPEAKERS

Plenary Session I
Sunday, May 7
10:30 A.M.–NOON

The John P. McGovern Lecture
“Digital Doctoring: Health Online and the Empowered Medical Consumer”

Tom Ferguson, M.D., is adjunct associate professor of health informatics at the University of Texas Health Science Center–Houston, and editor and publisher of the Ferguson Report, the industry newsletter of online health. He is the author of Health Online: How to Find Health Information, Support Groups and Self-Help Communities in Cyberspace (Addison-Wesley/Perseus Books, 1996).

Dr. Ferguson received his M.D. from the Yale University School of Medicine. He founded the journal Medical Self-Care and served for many years as medical reviewer for the Whole Earth Catalog. He has received the National Educational Press Association’s Distinguished Achievement Award and was recently honored by the Intel Corporation’s Internet Health Initiative as one of the four pioneering “online health heroes.”

Dr. Ferguson has been a leading advocate of self-help and self-care for more than twenty years. In his book Megatrends, author John Naisbitt cited Dr. Ferguson’s work as representing “the essence of the shift from institutional help to self-help.” In 1993, Dr. Ferguson organized the world’s first conference devoted to the development and study of consumer-oriented computer resources in health care. He is a frequent keynote speaker at professional conferences and has served as a consultant to many of the leading companies in the emerging online health industry.

Tom Ferguson, M.D.
Sponsored in part by EBSCO Information Services.

Monday, May 8
9:00 A.M.–10:00 A.M.

The Janet Doe Lecture
Medical Library Association (MLA) Past President (1986/87) Judith Messerle, AHIP, has been chosen as the 2000 Janet Doe Lecturer. An MLA member for more than twenty years and Fellow since May 1999, Judith Messerle, AHIP, has had an impact on many key MLA programs. During her presidency Messerle contributed to the development of the association’s constitution, MLA’s Strategic Plan and, since 1989, has served on the Task Force on Knowledge and Skills, which led to the publication, Platform for Change, MLA’s educational policy statement. Also a past president of the Association of Academic Health Science Library Directors (AAHSLD), she is former chair of the Joint MLA/AAHSLD Legislative Task Force. An accomplished author, Messerle coedited the popular MLA standard text, Hospital Library Management, which earned her MLA’s Ida and George Eliot Prize in 1984.

Judith Messerle, AHIP

Plenary II
Tuesday, May 9
9:00 A.M.–10:00 A.M.

The Ecological Millenium: Setting the Bottom Line

David Suzuki was born in Vancouver. He interrupted a distinguished career as a geneticist to become an award-winning broadcaster and environmental scientist. He hosts The Nature of Things, now in its fortieth season, and is a full professor at the University of British Columbia in the Sustainable Development Research Institute. A foundation bearing his name funds a balanced program of research, applications, education, and advocacy to support the rediscovery of our place in nature. He has received thirteen honorary degrees, UNESCO’s Kalinga Prize for Science, the U.N. Environment Program Medal, and the Global 500.

As the new millennium begins, people around the world anticipate change, hoping for a new beginning. But ecological destruction increases on a global scale. Dr. Suzuki will discuss our true challenge—the need to find a way to live rich, fulfilling lives without destroying the web of nature that contains and supports all life. He will delve into the complexities of our natures—both social and spiritual—in the compelling and easily understood way characteristic of his television shows. He will address the librarian’s role in supporting solutions in science and society, touching our minds and our hearts and drawing from the many facets of his experience and expertise.

David Suzuki

Plenary Session III
Wednesday, May 10
10:45 A.M.–NOON

Demystifying Electronic Publishing: Revelations on the Revolution in Publishing

Electronic publishing is hailed as the greatest advancement in publishing since the invention of the printing press. New technological improvements promise even greater benefits to authors, publishers, and readers increasing the appeal and drive toward electronic publishing. Industry players are forging new business models and partnerships and announcing new initiatives with greater frequency. What will be our role in the new future?

After the plenary session, continue to explore the myth and reality of electronic publishing by attending the post-conference symposium, “Dragon by the Tail: The Myth and Reality of Electronic Journals,” which starts at 12:15 p.m. A symposium description is on page 18 and symposium registration is required. The symposium is sponsored by MLA’s Collection Development, Medical School Libraries, and Technical Services Sections.
THANK YOU
MLA gratefully acknowledges the generous financial support of the following organizations who are helping to ensure the success of the annual meeting:

GOLD SPONSORS
☆ EBSCO Subscription Services
☆ ISI ResearchSoft
☆ MD Consult
☆ Ovid Technologies

SILVER SPONSORS
☆ American Nurses Association
☆ BIOSIS
☆ Blackwell’s Information Services
☆ CISTI–Canada Institute for Scientific and Technical Information
☆ Elsevier Science
☆ Faxon Canada, a RoweCom Company
☆ Gold Standard Multimedia, Inc.
☆ HARRASOWITZ
☆ Institute for Scientific Information (ISI)
☆ Lippincott Williams & Wilkins
☆ Login Brothers Book Company
☆ Majors Scientific Books, Inc.
☆ MARCIVE, Inc.
☆ Matthews Medical & Scientific Books, Inc.
☆ Rittenhouse Book Distributors, Inc.
☆ RoweCom, Inc.
☆ SilverPlatter Information, Inc.
Each year, MLA sections develop program topics to address current issues and challenges facing health sciences information professionals today. Other MLA groups may co-sponsor a particular session. The following general topics will be supported by contributed or invited papers, which will be listed in the Official Program distributed to those attending MLA/CHLA 2000.

### Sunday, May 7/Le dimanche 7 mai, 4:00 P.M. - 5:30 P.M.

#### Contributed Papers

<table>
<thead>
<tr>
<th>Topic</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calming the Dragon: The Mind-Body Connection in Healing</td>
<td>Chiropractic Libraries, Consumer and Patient</td>
</tr>
<tr>
<td></td>
<td>Health Information, International Cooperation,</td>
</tr>
<tr>
<td></td>
<td>Complementary Medicine SIG, Mental Health SIG</td>
</tr>
<tr>
<td>Dragons Roar: New Perspectives</td>
<td>Medical Library Education</td>
</tr>
<tr>
<td>Approaches to Organizational Change: Library Services in Health</td>
<td>Medical School Libraries</td>
</tr>
<tr>
<td>System Mergers</td>
<td></td>
</tr>
<tr>
<td>Tracking the Gray Literature: Capturing the Elusive Dragon, Tracking</td>
<td>Public Health/Health Administration, Collection</td>
</tr>
<tr>
<td>Noncommercially Published Literature and Making It Available</td>
<td>Development, Research, Technical Services</td>
</tr>
</tbody>
</table>

#### Invited Speakers

<table>
<thead>
<tr>
<th>Topic</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recording for the Future: Demystifying the Oral History Process</td>
<td>History of the Health Sciences, Medical Society</td>
</tr>
<tr>
<td>Panel presentations will include the following:</td>
<td>Libraries, Oral History Committee</td>
</tr>
<tr>
<td>Overview of the MLA Oral History Project</td>
<td></td>
</tr>
<tr>
<td>Overview of oral history and its value as a research technique,</td>
<td></td>
</tr>
<tr>
<td>preparation and technique, and products now and future (audio/video/digital)</td>
<td></td>
</tr>
<tr>
<td>Dragon Lore: Copyright from an International Perspective by Dr.</td>
<td></td>
</tr>
<tr>
<td>Kenneth Crews</td>
<td></td>
</tr>
<tr>
<td>The 2000 EMBASE Lecture</td>
<td></td>
</tr>
<tr>
<td>Presented annually at the MLA meeting</td>
<td></td>
</tr>
<tr>
<td>Evidence-Based Librarianship: Tools We ALL Can Use, Part I</td>
<td></td>
</tr>
<tr>
<td>Randomized Controlled Trials in Librarianship, a How To Guide</td>
<td></td>
</tr>
<tr>
<td>by Ann McKibbon, McMaster University, Hamilton, ON</td>
<td></td>
</tr>
<tr>
<td>Cohort Studies in Librarianship: Prospective and Retrospective</td>
<td></td>
</tr>
<tr>
<td>Approaches Involving Library Education Programs and Collection Use</td>
<td></td>
</tr>
<tr>
<td>Studies (speaker to be announced)</td>
<td></td>
</tr>
<tr>
<td>Ethnographic Studies in Librarianship by Michelynn McKnight, Norman</td>
<td></td>
</tr>
<tr>
<td>Regional Hospital, Norman, OK</td>
<td></td>
</tr>
</tbody>
</table>

#### Monday, May 8/Le lundi 8 mai, 4:00 P.M. - 5:30 P.M.

#### Contributed Papers

<table>
<thead>
<tr>
<th>Topic</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demystifying the Library: Expanding Horizons in End-User Training;</td>
<td>Cancer Librarians, Hospital Libraries, Pharmacy</td>
</tr>
<tr>
<td>New Roles and Techniques for Librarians</td>
<td>and Drug Information</td>
</tr>
<tr>
<td>Feng-Shui for Surviving the Downsizing Dragon</td>
<td>Federal Libraries, Hospital Libraries</td>
</tr>
<tr>
<td>Clinical Applications of Technologies: Linking Knowledge-Based</td>
<td>Medical Informatics, Medical School Libraries</td>
</tr>
<tr>
<td>Information to the Clinical Record</td>
<td></td>
</tr>
<tr>
<td>On the Wings of the Dragon: Transforming Core Competencies into</td>
<td>Public Services, Medical Library Education</td>
</tr>
<tr>
<td>Practice: Developing Present and Future Information Services</td>
<td></td>
</tr>
<tr>
<td>Professionals</td>
<td></td>
</tr>
</tbody>
</table>

#### Invited Speakers

<table>
<thead>
<tr>
<th>Topic</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Hospital Automation Forum: Hospital Libraries and the Internet</td>
<td>Hospital Libraries</td>
</tr>
<tr>
<td>in the New Millennium</td>
<td></td>
</tr>
<tr>
<td>Getting Health Information to the World: International Programs at</td>
<td>International Cooperation</td>
</tr>
<tr>
<td>the National Library of Medicine by Dr. Elliot Siegel, National</td>
<td></td>
</tr>
<tr>
<td>Library of Medicine, Bethesda, MD</td>
<td></td>
</tr>
<tr>
<td>You Never Stop Learning: Developing Leadership Skills Throughout</td>
<td>Medical School Libraries</td>
</tr>
<tr>
<td>Your Career</td>
<td></td>
</tr>
<tr>
<td>Innovations and Collaborations in Veterinary Libraries: A Facilitated</td>
<td>Veterinary Medical Libraries</td>
</tr>
<tr>
<td>Network Session</td>
<td></td>
</tr>
</tbody>
</table>
### Tuesday, May 9/Le mardi 9 mai, 2:30 P.M. - 4:00 P.M.

**PROGRAM SESSION III**

<table>
<thead>
<tr>
<th>Contributed Papers</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moving Toward the Mainstream: Providing Consumer Health Information in the Community Setting</td>
<td>Consumer and Patient Health Information</td>
</tr>
<tr>
<td>Growth and Harmony, Part 1: Innovative Solutions to Networking Issues</td>
<td>Educational Media and Technologies</td>
</tr>
<tr>
<td>Life-long Learning: Information Competencies for the Health Practitioner</td>
<td>Medical Informatics, Medical School Libraries, Public Health/Health Administration</td>
</tr>
<tr>
<td>East/West: Merging Trends in Medical Therapeutics</td>
<td>Relevant Issues, Consumer and Patient Health Information, History of the Health Sciences, International Cooperation, Medical Society Libraries</td>
</tr>
</tbody>
</table>

**Invited Speakers**

<table>
<thead>
<tr>
<th>JCAHO and KBI Using Them to Build Stronger Hospital Libraries</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hedges/Filters for Evidence-Based Literature by Ann McKibbon, McMaster University, Hamilton, ON</td>
<td>Hospital Libraries, Federal Libraries</td>
</tr>
<tr>
<td>New Trends in Automated Library Systems</td>
<td>Nursing and Allied Health Resources, Dental</td>
</tr>
<tr>
<td>Key speakers will address areas of library automation across the spectrum of interests for medical librarians</td>
<td>Technical Services, Hospital Libraries</td>
</tr>
<tr>
<td>Taming the Dragon: The SPARC Initiative for Scholarly Publishing</td>
<td>Veterinary Medical Libraries</td>
</tr>
<tr>
<td>(speaker to be announced)</td>
<td></td>
</tr>
</tbody>
</table>

### Wednesday, May 10/Le mercredi 10 mai, 9:00 A.M. - 10:30 A.M.

**PROGRAM SESSION IV**

<table>
<thead>
<tr>
<th>Contributed Papers</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Growth and Harmony, Part 2: Use of Technology to Design Space, Allocate Resources, and Organize Collections</td>
<td>Educational Media and Technologies</td>
</tr>
<tr>
<td>Strategic Approaches I: Special General Session</td>
<td>National Program Committee</td>
</tr>
<tr>
<td>Strategic Approaches II: Special General Session</td>
<td>National Program Committee</td>
</tr>
<tr>
<td>Outreach to Public Health Professionals: Demystifying the Dragon of Population-based Service</td>
<td>Public Health/Health Administration, Nursing and Allied Health Resources, Outreach SIG</td>
</tr>
<tr>
<td>Weaving the Web: Creating and Managing Web Databases, Effective Design and Management of Information-Rich Databases Accessible on the Web as well as Team Projects</td>
<td>Public Services, Hospital Libraries</td>
</tr>
</tbody>
</table>

**Invited Speakers**

<table>
<thead>
<tr>
<th>Walking Hand-in-Hand: Consumer Health Advocacy</th>
<th>Sponsor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collaborating to Create Opportunity: Building and Growing Consortia to Provide Resources</td>
<td>Consumer and Patient Health Information, Hospital Libraries, Nursing and Allied Health Resources</td>
</tr>
<tr>
<td>This session explores the development, inner workings, and future directions of several multi-type library consortia</td>
<td>Medical School Libraries, Hospital Libraries</td>
</tr>
<tr>
<td>Evidence-Based Librarianship: Tools We ALL Can Use, Part 2</td>
<td>Research, Public Services</td>
</tr>
<tr>
<td>Systematic Reviews of the Library Literature</td>
<td></td>
</tr>
<tr>
<td>How Librarians Can Conduct Systematic Reviews for Health Care Professionals by Molly Harris, Librarian, Cochrane Collaboration Center, San Antonio, TX</td>
<td></td>
</tr>
</tbody>
</table>

*All section program sessions sponsored in part by EBSCO Subscription Services.*
<table>
<thead>
<tr>
<th>Time</th>
<th>Friday, May 5</th>
<th>Saturday, May 6</th>
<th>Sunday, May 7</th>
<th>Monday, May 8</th>
<th>Tuesday, May 9</th>
<th>Wednesday, May 10</th>
<th>Thursday, May 11</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 A.M.</td>
<td>Continuing Education Courses (8 A.M. - 5 P.M.)</td>
<td>CHLA/ABSC Board Meeting (8 A.M. - 3 P.M.)</td>
<td>Committee Meetings (8 A.M. - 5 P.M.)</td>
<td>Chapter CE Chairs (8 A.M. - 9 A.M.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9 A.M.</td>
<td>MLA Board of Directors Meeting (9 A.M. - 5 P.M.)</td>
<td>Welcome to annual meeting President Address (9 A.M. - 10 A.M.)</td>
<td>Janet Doe Lecture (9 A.M. - 10 A.M.)</td>
<td>Plenary II (9 A.M. - 10 A.M.)</td>
<td>Section Program IV (9 A.M. - 10:30 A.M.)</td>
<td>CE Committee (9 A.M. - 5 P.M.)</td>
<td></td>
</tr>
<tr>
<td>11 A.M.</td>
<td>Section Council (11 A.M. - 1:30 P.M.)</td>
<td>Chapter Sharing Roundtables Lunch (NOON - 2 P.M.)</td>
<td>Awards Luncheon and Ceremony (NOON - 2 P.M.)</td>
<td>CHLA/ABSC Presidents Luncheon (NOON - 2 P.M.)</td>
<td>Section Business 2 (12:30 P.M. - 2 P.M.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NOON</td>
<td></td>
<td>Conference Symposium (12:30 P.M. - 5 P.M.)</td>
<td></td>
<td>MLA Board of Directors Meeting (NOON - 1:30 P.M.)</td>
<td>CHLA/ABSC Board of Directors Meeting (NOON - 4 P.M.)</td>
<td>Conference Symposium (12:15 P.M. - 9 P.M.)</td>
<td></td>
</tr>
<tr>
<td>1 P.M.</td>
<td></td>
<td>MLA Business I (2 P.M. - 3:30 P.M.)</td>
<td>Exhibits Open (2 P.M. - 5 P.M.)</td>
<td>MLA Board of Directors Meeting (NOON - 1:30 P.M.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 P.M.</td>
<td>MLA Business II (2 P.M. - 3:30 P.M.)</td>
<td>CISTI Update (2 P.M. - 3:00 P.M.)</td>
<td>SIG/Informal Meetings (10:30 A.M. - NOON)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 P.M.</td>
<td>Break* (11:30 A.M. - 12 P.M.)</td>
<td>SIG/Informal Meetings (3 P.M. - 5 P.M.)</td>
<td>NLM Update (10:30 A.M. - NOON)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 P.M.</td>
<td>New Leaders (4:15 P.M. - 4:45 P.M.)</td>
<td>Section Program I (4 P.M. - 5:30 P.M.)</td>
<td>Section Program II (4 P.M. - 5:30 P.M.)</td>
<td>SIG Informal Meetings (4 P.M. - 6 P.M.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5 P.M.</td>
<td>The Dragon Demystified Welcome Reception and Opening of Hall of Exhibits (5:45 P.M. - 7:45 P.M.)</td>
<td>International Visitors Reception (5:30 P.M. - 6:30 P.M.)</td>
<td>Library School Reunion (5:30 P.M. - 6:30 P.M.)</td>
<td>Hospital Libraries Section Connection Reception (5:30 P.M. - 7 P.M.)</td>
<td>SIG Informal Meetings (5:30 P.M. - 7 P.M.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6 P.M.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7 P.M.</td>
<td></td>
<td></td>
<td></td>
<td>A Canadian Farewell (closing reception) (7 P.M. - 9 P.M.)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Breaks in the Hall of Exhibits
Participate in the professional education offerings at MLA/CHLA 2000. Take this time to advance your knowledge and skills, and stay at the forefront of your profession with MLA's continuing education (CE) courses. The courses are organized in tracks according to the Seven Essential Areas of Knowledge as described in Platform for Change, MLA’s educational policy statement (www.mlanet.org/education/pfcindex.html).

MLA CE contact hours and course fees in U.S. dollars (USD) and Canadian dollars (CDN) for both full- and half-day courses are indicated on the following pages. All hands-on computer courses will be held at off-site facilities, not at the convention center. These courses are clearly marked as part of the course description with the hand icon. Fees in Canadian dollars are listed in parentheses. If you are a nonmember, please add $50 (USD) or $75 (CDN) to your course fees. The fee for MLA or CHLA Student Members is $25.00 (USD) $35.00 (CDN) pending space availability. Room assignments and off-site facility locations will be listed in the Official Program. Registration is handled on a first come, first served basis, and no waiting lists are maintained. Some instructors have established a maximum attendance size, which is part of the course description. So register early by sending in your Registration Form today.

For more information regarding each course, please see the MLANET Education Clearinghouse at www.mlanet.org/education/cech/.

**ESSENTIAL AREAS OF KNOWLEDGE**

<table>
<thead>
<tr>
<th>Course number</th>
<th>Course title</th>
<th>Fee in U.S. dollars (Fee in Canadian dollars)</th>
<th>Instructor, Institutional affiliation</th>
</tr>
</thead>
<tbody>
<tr>
<td>100s</td>
<td>Health Sciences Environment and Information Policies</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Judith A. Siess, President, Information Bridges International, Inc., Cleveland, OH</td>
</tr>
<tr>
<td>200s</td>
<td>Management of Information Services</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Margaret (Peg) Allen, AHIP, Library Consultant, Stratford, WI; and Sharon Lee Cann, Ed.D., AHIP, Library Consultant, Bluffton, SC</td>
</tr>
<tr>
<td>300s</td>
<td>Health Sciences Information Services</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Ann Okerson, Associate University Librarian; and Kimberly Parker, Electronic Publications and Collections Specialist; Library, Yale University, New Haven, CT</td>
</tr>
<tr>
<td>400s</td>
<td>Health Sciences Resource Management</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Ann Okerson, Associate University Librarian; and Kimberly Parker, Electronic Publications and Collections Specialist; Library, Yale University, New Haven, CT</td>
</tr>
</tbody>
</table>

**LEGEND FOR COURSE LISTINGS**

- Hands-On

---

**FRIDAY, MAY 5**

<table>
<thead>
<tr>
<th>Course number</th>
<th>Course title</th>
<th>Fee in U.S. dollars (Fee in Canadian dollars)</th>
<th>Instructor, Institutional affiliation</th>
</tr>
</thead>
<tbody>
<tr>
<td>200</td>
<td>Management for Solo Librarians ... and Others</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Judith A. Siess, President, Information Bridges International, Inc., Cleveland, OH</td>
</tr>
<tr>
<td>300</td>
<td>Nursing Information Access: Library Services for the Nursing Profession</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Margaret (Peg) Allen, AHIP, Library Consultant, Stratford, WI; and Sharon Lee Cann, Ed.D., AHIP, Library Consultant, Bluffton, SC</td>
</tr>
<tr>
<td>400</td>
<td>Licensing and Managing Electronic Resources</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>Ann Okerson, Associate University Librarian; and Kimberly Parker, Electronic Publications and Collections Specialist; Library, Yale University, New Haven, CT</td>
</tr>
</tbody>
</table>
### Educational Opportunities

<table>
<thead>
<tr>
<th>Topic</th>
<th>Title</th>
<th>Fee</th>
<th>Attendance Maximum</th>
<th>Intended Audience</th>
</tr>
</thead>
<tbody>
<tr>
<td>401</td>
<td>The History of the Health Sciences: A One-Day Overview</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>30</td>
<td>Participants should be familiar with creating text content for the Web or for presentation software, such as PowerPoint.</td>
</tr>
<tr>
<td>500</td>
<td>Building and Managing Your Digital Library</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>40</td>
<td>Basic understanding of Web and database technology, and how these technologies can be applied to library practice.</td>
</tr>
<tr>
<td>501</td>
<td>The ABCs of Intranet Development</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>30</td>
<td>Basic understanding of intranet, Internet, and extranet to determining the benefit of an intranet for a library or organization.</td>
</tr>
<tr>
<td>600</td>
<td>Critically Appraising the Gold: Evaluating Clinical Studies</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>30</td>
<td>For participants who have taken “Evidence-based Medicine for Librarians: Panning for Gold” or equivalent experience.</td>
</tr>
<tr>
<td>601</td>
<td>Technology Tips to Enhance Electronic Presentations</td>
<td>$350.00 USD ($515.00 CDN)</td>
<td>25</td>
<td>Participants should be familiar with creating text content for the Web or for presentation software, such as PowerPoint.</td>
</tr>
<tr>
<td>700</td>
<td>Grant Writer’s Toolbox: Strategies for Developing Competitive Proposals</td>
<td>$225.00 USD ($330.00 CDN)</td>
<td>25</td>
<td>Discover the four elements of a successful grant proposal. Learn about idea development, sources for the best funding, grant proposal marketing, and mechanics of a proposal.</td>
</tr>
</tbody>
</table>

### Full-Day Courses (FRIDAY, MAY 5)

<table>
<thead>
<tr>
<th>Time</th>
<th>Courses</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 A.M.–5:00 P.M.</td>
<td>8 CONTACT HOURS</td>
</tr>
</tbody>
</table>

- **401**: The History of the Health Sciences: A One-Day Overview  
  - **Stephen J. Greenberg, Ph.D.**, Reference/Collection Access Librarian, History of Medicine Division, National Library of Medicine, Bethesda, MD; and **Patricia E. Gallagher, AHIP**, Special Projects Coordinator, New York Academy of Medicine, New York

- **500**: Building and Managing Your Digital Library  
  - **Scott Garrison**, Head, Systems Interface Services, Duke University Medical Center Library, Durham, NC

- **501**: The ABCs of Intranet Development  
  - **Kimberly Guenther**, Internet/Clinical Information Services Coordinator and UVA Health System Webmaster, Claude Moore Health Sciences Library, University of Virginia–Charlottesville

- **600**: Critically Appraising the Gold: Evaluating Clinical Studies  
  - **Ann McKibbon**, Associate Professor; and **Cindy Walker-Dilks**, Assistant Professor, Department of Clinical Epidemiology and Biostatistics; Health Information Research Unit, McMaster University, Hamilton, ON, Canada

- **601**: Technology Tips to Enhance Electronic Presentations  
  - **Brenda Faye Green**, Coordinator of Instructional Services; **John Silver**, Coordinator of Multimedia Laboratory; and **Priscilla Stephenson, AHIP**, Coordinator of Reference Services; Health Sciences Library, University of Tennessee–Memphis

- **700**: Grant Writer’s Toolbox: Strategies for Developing Competitive Proposals  
  - **Michele L. Kreidler, Ph.D.**, Director, Office of Research and Sponsored Programs, Frostburg State University, Frostburg, MD
### 110  
**The Joint Commission Standards: Management of Information and Beyond**  
$150.00 USD ($220.00 CDN)  
*Attendance Maximum: 30*

Take this class for an understanding of the JCAHO Standards for Information Management and their broader implications within the hospital setting. Participants will learn the key issues related to knowledge-based information and identify other accreditation manual chapters that require library services. The class will use case scenarios to practice outlining strategies for JCAHO compliance.

*Connie Schardt, AHIP, Education Coordinator, Medical Center Library, Duke University, Durham, NC*

### 312  
**Business Resources for Health Sciences Librarians and Information Professionals**  
$225.00 USD ($330.00 CDN)  
*Attendance Maximum: 30*

Seek ways to increase visibility and extend influence beyond the library. Explore new and innovative methods to become a part of management and to play a pivotal role in the organization’s knowledge culture. Fulfill challenging requests for trends, competitors, market shares, mergers, acquisitions, and company or industry information. Gain knowledge in business resources for the health care field. Learn to identify reference, print/nonprint, online, and competitive intelligence resources.

*Nalini Mahajan, AHIP, Director, Medical Library, Marianjoy Rehabilitation Hospital, Wheaton, IL*

### 612  
**Creating Effective Presentations Using Microsoft PowerPoint**  
$250.00 USD ($365.00 CDN)  
*Attendance Maximum: 30*

This introductory class will discuss the principles of effective electronic presentations such as design and layout, and their practical applications. During class, attendees will learn the basics of using Microsoft PowerPoint to create a slide show. Specific topics include slide creation or editing, presentation options, and basic animation, graphics, and data.

*Julia Kochi, Manager, Digital Library Operations, Library and Center for Knowledge Management, University of California–San Francisco; and Melissa Just, Information Specialist, Norris Medical Library, University of Southern California–Los Angeles*

---

### 321  
**Introduction to Bioethics and Bioethics Resources**  
$150.00 USD ($220.00 CDN)  
*Attendance Maximum: 25*

Twentieth century advances in medicine and technology are the basis for most bioethical dilemmas encountered in health care institutions. Librarians with bioethics subject knowledge and familiarity with various information resources can support ethics committees. Enhance your teaching role in your organization by demonstrating the utility of ethics resources to support evidence-based medicine principles.

*Kirsten Shelstad, AHIP, Lecturer, Department of Family and Community Medicine, University of New Mexico–Albuquerque*

---

### 131  
**Understanding and Using Medical Terminology**  
$225.00 USD ($330.00 CDN)  
*Attendance Maximum: 25*

Build a solid foundation of basic medical terminology through the study of word structure and definitions. This course helps you learn pertinent medical terminology by teaching you to analyze and define medical terms and to explore new terms through a pathway of MeSH tree structures and the new MeSH browser.

*Margaret Peloquin, AHIP, Head Librarian, Austin Community College, Austin, TX*

### 132  
**Applying Copyright Law in Libraries**  
$225.00 USD ($330.00 CDN)

Explore copyright issues by analyzing the rights of owners and users of copyrighted works. Discuss permissible practices in for-profit and nonprofit libraries; educational uses; document delivery services; audiovisual materials, databases, and digital information; foreign works; and licensing. Review, analyze, and discuss federal copyright law, including the DMCA, interpretive court decisions, and congressional and other guidelines.

*James S. Heller, Director of the Law Library and Professor of Law, College of William and Mary, Williamsburg, VA*
<table>
<thead>
<tr>
<th>231</th>
<th>Chicken Soup and Crawdad Gumbo: Ethnic Awareness and Health Information Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>$350.00 USD ($515.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Attendance Maximum: 30</td>
<td></td>
</tr>
<tr>
<td>Increase ethnic awareness and develop tailored health resources materials for your institution. Session will enable participants to use MeSH to develop ethnic health searches on MEDLINE and related databases as well as address JCAHO accreditation standards. Evaluated Web sites will be presented followed by a discussion and hands-on session of Web searching. Additional information on print resources will be provided.</td>
<td></td>
</tr>
<tr>
<td>Patricia Sarchet, IAIMS Information Specialist and Medical Anthropologist; and Amy Gische Lyons, AHIP, Associate Director, Health Sciences Library, and Project Director, Western New York IAIMS Project, University at Buffalo, Buffalo, NY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>332</th>
<th>The Allied Health Professions: Information Issues and Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225.00 USD ($330.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Attendance Maximum: 30</td>
<td></td>
</tr>
<tr>
<td>Discover the current status of information needs for non-nursing allied health professionals and students. Assess information resources and services, including books, journals, and Internet materials. Discuss historical developments, current controversies, and forecasted changes. Examine the role of government agencies, professional associations, interdisciplinary efforts, and managed environments. Explore recent learning and practice research findings.</td>
<td></td>
</tr>
<tr>
<td>Elizabeth Warner, AHIP, Coordinator, Information Literacy Programs, Scott Memorial Library, Academic Information Services and Research, Thomas Jefferson University, Philadelphia; and Ellen Hall, AHIP, Interim Director, Dana Medical Library, University of Vermont–Burlington</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>333</th>
<th>Introduction to Reference in the Health Sciences</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225.00 USD ($330.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Intended Audience: Librarians new to reference or who need a refresher in the present technological environment.</td>
<td></td>
</tr>
<tr>
<td>Examine typical questions in many disciplines from health sciences users, along with the approaches to users’ particular needs. Explore suggested answers and use small group exercises to demonstrate dealing with users and providing optimal service in different contexts. Discuss print and electronic resources, Internet and Web sources, and annotated bibliographies.</td>
<td></td>
</tr>
<tr>
<td>Elizabeth Wood, AHIP, Health Sciences Library, Oregon Health Sciences University–Portland</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>532</th>
<th>Planning Your Library’s Internet Presence Through Strategic Goals and Objectives</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225.00 USD ($330.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Intended Audience: This course is NOT technical, although participants will benefit from a basic understanding of Web site development basics.</td>
<td></td>
</tr>
<tr>
<td>Why go online? What makes a Web site effective? How do you attract a target user community to your Web site and ensure that it has continuing value for them? Address these questions and more as you learn how to apply planning principles to building an effective Web site. Understand how planning applies to an effective Web presence. Create a vision and goals for your own medical library Web site.</td>
<td></td>
</tr>
<tr>
<td>Rita Vine, Vice President; and Henry Mandelbaum, President; IMR Internet Training, Inc, Toronto, ON, Canada</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>533</th>
<th>The Second Generation Medical Intranet</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225.00 USD ($330.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Intended Audience: Librarians with intermediate or advanced intranet skills.</td>
<td></td>
</tr>
<tr>
<td>Is your intranet an “intramess?” Learn about the latest intranet-content management technologies and applications. Discover how metadata and a structured database approach can be used to generate dynamic pages on-the-fly! Learn to deliver personalized content to users and capture knowledge in collaboration systems. Examine many more aspects to intranet development than can be mentioned in this brief description.</td>
<td></td>
</tr>
<tr>
<td>Howard McQueen, Chief Executive Officer; and Jean DeMatteo, Director of Educational Programs; McQueen Consulting, Baltimore, MD</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>633</th>
<th>Evidence-Based Medicine for Librarians: Panning for Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td>$225.00 USD ($330.00 CDN)</td>
<td></td>
</tr>
<tr>
<td>Attendance Maximum: 30</td>
<td></td>
</tr>
<tr>
<td>Intended Audience: Librarians with MEDLINE experience.</td>
<td></td>
</tr>
<tr>
<td>Learn the principles of evidence-based health care, an approach to clinical practice in which clinicians base their decisions and actions on appropriate evidence from health care research literature, in addition to expertise and patient circumstances. Discover the research approaches to therapy, diagnosis, etiology, and prognosis of health conditions and examples of original and review articles on these topics. Explore MEDLINE search approaches for retrieving these articles.</td>
<td></td>
</tr>
<tr>
<td>Ann McKibben, Associate Professor; and Cindy Walker-Dilks, Assistant Professor, Department of Clinical Epidemiology and Biostatistics; Health Information Research Unit, McMaster University, Hamilton, ON, Canada</td>
<td></td>
</tr>
</tbody>
</table>
731
Making a Difference Through Outreach
$225.00 USD ($330.00 CDN)
Attendance Maximum: 30
Examine theories and best practices for maximizing and measuring success in outreach programs. Learn methods to improve outreach and assess its impact. Cover the key concepts and phases of program planning and evaluation, including needs assessments, goals and objectives, strategies and activities planning, and outcomes measurement. Understand the theories in outreach strategy development and evaluation, and the process for developing and conducting various types of evaluation.

Catherine Burroughs, Project Manager, Outreach Evaluation Project; and Nancy Press, AHIP, Network Librarian, NN/LM Pacific Northwest Region; Health Sciences Library, University of Washington–Seattle

732
Understanding Study Design and Statistical Concepts in Clinical Research
$225.00 USD ($330.00 CDN)
Intended Audience: Librarians with previous evidence-based medicine (EBM) experience. Proficiency in the first two steps of EBM, defining the question and searching the literature, is required.
Focus on the third step of the evidence-based medicine (EBM) process: critically appraising the evidence. Discuss how clinical research is reported. Examine critical analysis of selected studies from medical literature. Dive into publication type, study design, threats to validity, and statistical methodologies used in clinical research, including confidence intervals, relative risk, odds ratios, likelihood ratios, number needed to treat, and meta-analysis.

Carol Scherrer, AHIP, Head of Information Services, Library of the Health Sciences; and Robert G. Mrtek, Ph.D., Professor of Medical Education, College of Medicine; University of Illinois–Chicago

242
Planning and Managing the Consumer Health Library
$150.00 USD ($220.00 CDN)
Attendance Maximum: 50
If you are just beginning a consumer health service or you have been providing service and feel something is missing, this course is for you. Focus on planning and managing issues related to providing consumer health services or operating a consumer health library. Learn about needs assessment, costs and funding, business plans, volunteer and paid staffing, collection development, policy development, and public relations.

Michele Spatz, Director, Planetree Health Resource Center, The Dalles, OR

243
Benchmarking in a High-Tech Competitive Environment
$150.00 USD ($220.00 CDN)
Attendance Maximum: 50
Discover the power of using comparative and process benchmarking in the high-tech environment of health sciences information. Learn practical methods to prove the value of your services to upper management. Learn to plan and launch a successful benchmarking study that achieves better customer service and improves operational effectiveness, efficiency, and costs. Compare your library services to those of other health sciences libraries. Strive to learn important business and analytical skills to thrive in the future.

Annette Gohlke, Library Consultant, Library Benchmarking International, Universal City, TX

344
Net Explorations: Finding the Internet Evidence
$250.00 USD ($365.00 CDN)
Intended Audience: Basic knowledge of maneuvering in Windows 95 or 98 and of Netscape Navigator or higher.
Be inspired by exploring some of the newest modes of finding clinically relevant evidence on the Web. Learn to evaluate a sample document. Begin to understand the difference between the many new modes of evidence-based materials available in the primary health care domain for practicing clinicians and health sciences librarians.

Anita Lambert-Lanning, Research Librarian; and Michael F. Evans, M.D., Physician and Teacher, Department of Family and Community Medicine; Toronto Western Hospital, Toronto, ON, Canada
Educational Opportunities

HALF-DAY COURSES

743

Applied Quantitative Methods
$150.00 USD ($220.00 CDN)

Do you need to improve your basic understanding of statistics? You can use this course for an overview of basic quantitative and statistical methods in research. Discover descriptive and inferential statistics, types of samples, regression analysis, and \( P \) values. Emphasize interpreting statistical information rather than computing statistics. Group exercises will help you apply the quantitative concepts to medical library science research.

Roger Pfaffenberger, Professor of Decision Sciences, M.J. Neely School of Business, Texas Christian University–Forth Worth

254

Psycho-social Aspects of Providing Consumer Health Information
$150.00 USD ($220.00 CDN)

Focus on the psycho-social dynamics of providing health information to consumers. Interactive exercises and discussion will teach you to handle problem patrons and respond to ethical dilemmas in the health information setting. Self-care is accent as an important component for the consumer health information provider.

Michele Spatz, Director, Planetree Health Resource Center, The Dalles, OR

754

Research Design and Data Collection
$150.00 USD ($220.00 CDN)

Are you trying to begin publishing research articles or wishing to improve your research skills? Then this class is for you. Focus on designing and executing research projects with an emphasis on gathering data through a survey. Cover sampling techniques, data collection, and basic research design. Design a research project and a survey instrument.

Roger Pfaffenberger, Professor of Decision Sciences, M.J. Neely School of Business, Texas Christian University–Forth Worth

265

Teaching Quality Filtering of Web Sites
$250.00 USD ($365.00 CDN)

Uncover the methods of training health professionals to find and evaluate resources on the Web. Learn to identify effective methods of teaching quality filtering of Web resources; understand different adult learning styles and teaching strategies; plan, publicize, and coordinate classes; integrate new resources and technologies into curriculum development; and acquire useful training materials.

Christopher Shaffer, Technology Coordinator, NN/LM Greater Midwest Region, Library of the Health Sciences, University of Illinois–Chicago; and Cara Wilhelm, Head, Knowledge Center and INET Operations, Heller Financial, Chicago

365

Finding and Using Health Statistics Results
$250.00 USD ($365.00 CDN)

Health statistics are difficult to use because they feature information collected from competing perspectives. Explore the sources of statistics on health correlates, conditions, care, and consequences. Learn from a new reference work published by Bernan Press. Learn to identify and find important results, assess their benefits and limitations, and progress from summaries to detailed original reports.

Dan Melnick, Ph.D., President, Dan Melnick Research Inc., North Bethesda, MD

366

NLM’s PubMed Clinical Trials Database and the Next Generation Gateway
$150.00 USD ($220.00 CDN)

This course will present an overview and demonstrations of these three Web-based systems. The focus will be on recent PubMed enhancements, including Limits and History. Learn about NLM’s new clinical trials database and the new Gateway system designed to provide a single interface to multiple NLM retrieval systems.

NLM Staff
Library Web Site Architecture and Design
$150.00 USD ($220.00 CDN)
Attendance Maximum: 30
Intended Audience: Familiarity with library Web sites and the Internet in general is expected, but knowledge of HTML and other specific Web technologies, while helpful, is not required.

Use brainstorming and creative thinking techniques to develop an imaginary medical library Web site. Work in groups to conceptualize, discuss, and consider the issues of architecture and design. Focus on clientele and services, site architecture and organization, page design, and issues for academic, hospital, consumer health, and special libraries. Learn a Web site conceptualization process for the grassroots level.

Stewart Brower, Technology Development and Promotions Librarian, School of Medicine, Washington University, St. Louis, MO

Introduction to Health Services Research
$150.00 USD ($220.00 CDN)
Attendance Maximum: 30
Intended Audience: Librarians with Web experience.

Learn about the field of health services research (HSR), including practice guidelines, evidence reports, and basic research methodologies. Gain practical knowledge about the major sources of HSR information. Attend a demonstration of the NLM HealthSTAR bibliographic database, HSTAT full-text database of practice guidelines and technology assessments, and HSRProj database of ongoing projects.

Majorie A. Cahn, Head; and Catherine Selden and Ione Auston, Librarians, National Information Center on Health Services Research and Health Care Technology; National Library of Medicine, Bethesda, MD

Out of the Mist, Into the Millennium: A Symposium on Alternative and Complementary Health Care Information
$150 USD ($220 CDN)
Sponsored by MLA’s Chiropractic Libraries Section

North American consumers are increasingly demanding access to information on alternative or complementary medicine. As a result, medical librarians in most arenas are experiencing increased demand for information on alternative or complementary medicine. The Eisenberg study published in the November 11, 1998, issue of JAMA reported that visits to alternative medicine practitioners by the U.S. population exceeded “total visits to all U.S. primary care physicians.” The study further concluded that between 1990 and 1997 “alternative medicine use and expenditures increased substantially.” In response to demand, medical schools across North America are increasing their course offerings to include courses exploring alternative health care. Three years ago, Life magazine reported that thirty-four of the 125 American medical schools offered courses in complementary medicine.

Providing access to information on alternative medicine is a collection development challenge for medical librarians in all environments. This symposium features presentations by four librarians involved in providing library and information services in the complementary medicine community:

- Deborah Caplow, Director of Library Services, Bastyr University, Kenmore, WA
- Marian Hicks, Director of the Learning Resource Center, Cleveland Chiropractic College, Los Angeles
- Sandy Iverson, Director, Learning Resources Centre, Canadian College of Naturopathic Medicine, Toronto, Canada
- Marcia Thomas, Library Director, Ruth R. Cleveland Memorial Library, Cleveland Chiropractic College, Kansas City, MO

Their presentations will provide information of value and interest to all librarians working to expand their ability to provide access to information on alternative or complementary medicine. The three main areas of discussion will be:

- Out of the mist: building core collections of alternative health resources
- Locating the isles: accessing periodical literature on alternative and complementary health care
- Into the millennium: utilizing the Internet to access alternative and complementary health care information

The presentations will include a broad range of subjects covered by the umbrella term “alternative medicine” including: naturopathy, chiropractic, Asian or Chinese medicine, botanical or herbal medicine, acupuncture, homeopathy, nutrition, osteopathy, and midwifery.

Following a primary session with the key speakers, symposium participants will have the opportunity to participate in two small group discussion sessions to explore the topics in more detail.
Dragon by the Tail: The Myth and Reality of Electronic Journals

$275 USD ($400 CDN) includes a box lunch and dinner

Sponsored by MLA’s Collection Development, Medical School Libraries, and Technical Services Sections

Sponsored in part by Institute for Scientific Information, HARRASSOWITZ, Ovid Technologies, and RoweCom, Inc.

Librarians, publishers, scholars, clinicians, and intermediaries are engulfed in a sweeping transition from print to electronic publishing. We seek the advantages and comfort of the print neighborhood, while laying plans to forge into an uncharted electronic universe. We move, always aware of potential pitfalls: licenses to sign, archive terms to negotiate, technical decisions to manage, clientele to placate. This symposium will give us an opportunity to explore the issues surrounding electronic publishing, and discuss and debate the revolutionary changes that await us. We will share perceptions and experiences on the nature of scientific communication, use of electronic publications, cost models, technical standards, and unique challenges facing librarians as they manage nascent electronic collections.

We encourage participation by hospital and academic library directors, collection development, technical services, public services, and education librarians; technical support staff; and Web developers. Any and all who are evaluating, buying, organizing, and providing online products and training clients in their use are invited. In addition, we are targeting participation by publishers, scientific editors, vendors, and government personnel who are working both to preserve the old and create the new.

The last plenary session of MLA/CHLA/ABSC 2000, held from 10:45 A.M.–NOON on Wednesday, May 10, will serve as the kick-off for the symposium. The symposium will include a diverse panel of distinguished speakers who will respond to the plenary session and all other aspects of electronic publication.

Symposium speakers include:

- David E. Shulenburger, Provost, University of Kansas; proponent of National Electronic Article Repository (NEAR) proposal, as well as BioOne
- Ken Fulton, Executive Director, National Academy of Sciences
- Anne Okerson, Associate University Librarian for Collections Development and Management, Yale University, New Haven, CT; founder of Lib-license Web site and recognized expert in licensing and cost negotiation for electronic products
- MLA members Jacqueline Donaldson Doyle, AHIP, Merrill W. Brown MD Health Sciences Library, Samaritan Health System, Phoenix, AZ; Emily Hull, Health Sciences Library, University of Washington–Seattle; and Susan Starr, Biomedical Library, University of California–San Diego.

Additional speakers will cover the following:

- The perspective of the researcher, the clinician, and the clinical journal publisher
- Organizing electronic information to facilitate access and use
- How to make the tough decisions—cost and use
- Technical challenges, including formatting, linking, and archiving
- The “ideal state” and “where do we go from here?”

During facilitated roundtable discussions, publishers, vendors, librarians, and other participants will be given an opportunity to voice their opinions and share their views. Here’s an opportunity to take a direct role in shaping the electronic future.
JOIN OUR VANCOUVER CELEBRATIONS

The Dragon Demystified—Welcome Reception and Opening of the Hall of Exhibits

Saturday, May 6
5:45 p.m.–7:45 p.m.
$35 USD ($50 CDN)
One ticket to this event comes with Inclusive and Conference-Only registrations. Order additional tickets on the Registration Form.
Sponsored in part by CISTI—Canada Institute for Scientific and Technical Information with CHLA/ABSC.

We’ve survived Y2K—now it’s time to demystify the dragon! Follow our fire breathing friend into the Hall of Exhibits for a view of our new future from our exhibitors. Learn about new products and services while enjoying food, fun, and friendship with colleagues.

Lunch with Your Colleagues

Sunday, May 7 and
Tuesday, May 9
noon–2:00 p.m.
Price varies (purchase lunch in the exhibition center)

Plan to meet friends and colleagues in the café area in the Hall of Exhibits for a delicious, economical lunch. Quick, convenient, and healthy!

Friends of the National Library of Medicine: First Nations and Inuit Art Evening

Sunday, May 7
7:00 p.m.–9:00 p.m.
$15 USD ($22 CDN) members of Friends of the NLM; $35 USD ($51 CDN) nonmembers, includes individual membership in FNLM for a year
Price includes membership fee through December 2000. Purchase tickets on the Registration Form.
Sponsored by the Friends of the NLM.

The Friends of the National Library of Medicine (FNLM) invite you to stroll into the historic district of Gastown for a reception at one of North America’s largest displays of Pacific Northwest Coast First Nations and Inuit arts and crafts. Step into a private gallery with floor to ceiling windows and be tempted by exquisite desserts and authentic prints, masks, argillite carvings, cedar boxes, and more—all your senses will be sated!

Awards Luncheon and Ceremony

Monday, May 8
noon–2:00 p.m.
$60 USD ($90 CDN)
One ticket to the luncheon is included with Inclusive registration. Order additional tickets on the Registration Form.

Honor the awardees of the turn of the century at the all-conference awards luncheon where MLA and CHLA/ABSC members will join together to toast those who have made outstanding contributions to the profession!

A Canadian Farewell

Tuesday, May 9
7:00 p.m.–10:00 p.m.
$65 USD ($95 CDN)
One ticket to this event is included with Inclusive registration. Order additional tickets on Registration Form.
Sponsored in part by Majors Scientific Books, Inc.

Join friends—old and new—to sample traditional Canadian foods, music, and dancing Tuesday, May 9, 7:00 p.m. to 10:00 p.m., in the elegant ballrooms of the beautiful Hotel Vancouver, a heritage building and historic city landmark. Opened in 1939, the hotel is part of the original chain of Canadian Pacific hotels that crossed Canada, linked by the Canadian Pacific railway. Some of the first guests included King George VI and Queen Elizabeth.
**Academy of Health Information Professionals**

The Academy of Health Information Professionals is MLA’s professional development and career recognition program. The academy offers credentials to members at various levels of achievement and mastery of the essential areas of knowledge in health sciences librarianship. For further information on the academy stop by the MLA Connections Booth.

When you attend MLA/CHLA 2000, you are eligible to earn up to one point of academy credit per meeting day, for up to three days per year. In addition, the academy recognizes contact hours earned through continuing education courses and symposia. For a detailed listing of the courses being offered at this meeting and their corresponding contact hours, please see pages 11–18.

**Academy Consultations**

Preparing your academy portfolio for renewal and have a question? Applying to the academy as a new member, but do not know at what level to apply? The answers to these and any other academy questions await you as members of the Credentialing Committee offer individual consultations. Visit the MLA Connections Booth for further information.

**Chapter Sharing Roundtables**

Join groups of chapter members in an informal setting to share lunch, discuss common interests, and exchange ideas and expertise at the roundtable of your choice. All MLA and CHLA members, including chapter officers, committee members, and newsletter editors, who would like to share mutual professional or activity-related concerns, are encouraged to attend. Each roundtable will include a facilitator to initiate and direct the discussion, as well as a resource person to respond to questions and to offer guidance on the topic under discussion.

All participants must register for lunch and select a topic for the event. The sit-down lunch for $16 USD ($23 CDN) will include: cheese tortellini with sautéed chicken and mushrooms, Italian vegetable sauté with virgin olive oil and garlic, plus torta à limone for dessert. On the Registration Form, indicate your topic number to reserve a seat at the appropriate table. Topics and their numbers are listed on the left.

This year, the following new table topics are being offered: Benchmarking, Consumer Health Information Services, Electronic Journals, and Marketing the Library. “Academy of Health Information Professionals” was added to the Professional Growth and Development table, and Internet Security was changed to Computer Security. For more information about the types of subjects discussed, see the summary reports from the 1999 roundtables event on the Chapter Council Web page on MLANET: www.chaptercouncil.mlanet.org/roundtables/index.htm.

Please address any questions to: Karen Albert, Talbot Research Library, Fox Chase Cancer Center, Philadelphia, PA 19111; km_albert@fccc.edu; 215/728-2711; fax, 215/728-3655.

**Food for Thought: A Time to Share**

*Sunday, May 7, Noon–2:00 p.m.*

$16 USD ($23 CDN), includes lunch

1. Annual Meeting Planning
2. Archives
3. Benchmarking
4. Bylaws
5. Chairs/Incoming Chairs
6. Communications/Newsletters
7. Computer Security
8. Consumer Health Information Services
9. Continuing Education
10. Electronic Journals
11. Finance and Chapter Treasurers
12. Governmental Relations
13. Internet in Libraries
14. Intranets and Libraries
15. Marketing the Library
16. Membership and Recruiting
17. Professional Growth and Development/Academy of Health Information Professionals
18. Research
19. Web Managers

**Children**

The following MLA/CHLA 2000 participating hotels offer child care.

- **Waterfront Centre Hotel:** One or two children: $9.00 per hour, for a minimum of four hours; after two children: additional charge of $2.00 per child; $10.00 transportation fee
- **Hotel Vancouver:** one or two children: $8.00 per hour, for a minimum of four hours; more than two children: additional charge of $2.00 per child
- **Hotel Pan Pacific:** uses a company, Just Like Mom; $10 per hour for one to two children; $12 per hour for three to four children, for a minimum of four hours; $10 transportation fee
- **Just Like Mum** can be hired to do child care in any hotel. Please contact Kamie Blair at Just Like Mum, 604/325-4225

These organizations are not associated with MLA, and any use of them is strictly by agreement between the provider and the user. MLA disclaims any liability for the use of child care. Check with your hotel concierge for more child care information.

If you plan to bring children under the age of eighteen, please indicate the number attending on your Registration Form. An adult must accompany children who attend MLA/CHLA 2000 programs and exhibits at all times, and children who can walk must have a badge. Complimentary children’s badges will be available at the Registration Center.

**Colleague Connection**

Meet new colleagues and build your professional network through Colleague Connection! This popular program, sponsored by MLA’s Membership Committee, pairs a new member or first-time meeting attendee with a more experienced member. Once assigned, each pair of colleagues works out its own meeting schedule. Initial contacts made through Colleague Connection can lead to lifelong friendships with your peers.

If you are interested in participating, please contact Linda Flavin, lflavin@aol.com; 308 Talon Drive, Birmingham, AL 35242-6924. Indicate whether you want to be paired with an experienced member or want to help a new colleague. The deadline is April 7, 2000.
## General Information

### Exhibits

**Hall of Exhibits Hours**

- Saturday, May 6, 5:45 P.M.–7:45 P.M.
- Sunday, May 7, 10:00 A.M.–5:00 P.M.
- Monday, May 8, 10:00 A.M.–NOON, 2:00 P.M.–5:00 P.M.
- Tuesday, May 9, 10:00 A.M.–3:00 P.M.

The Hall of Exhibits offers you an opportunity to learn about state-of-the-art products and services for your institution. To enjoy the many displays fully, we suggest that you allow six hours during the four-day period for walking through the Hall of Exhibits.

### Hospital Libraries Section

**Connection Reception**

- Monday, May 8, 5:30 P.M.–7:00 P.M.

This reception is sponsored by the Hospital Libraries Section (HLS) to encourage hospital librarians to meet their leadership and to network with each other. It is also for MLA/CHLA 2000 attendees who want to know about hospital librarians or the Hospital Libraries Section. It is also for those who are willing to learn more about HLS and hospital librarians in order to have a free glass of wine and hot hors d’oeuvres! In addition, we are inviting speakers and attendees from the Hospital Automation Forum, immediately preceding the reception, to come and informally continue the discussion. With special thanks to our vendors who have made this reception possible, please come and join us before dinner for any of the above reasons.

### Hospitality Center

- **Sponsored in part by Ovid Technologies.**

Discover why Vancouver is spectacular by nature! Make the Hospitality Center your first stop for maps and information about local attractions. Sign up for the always popular “dine-around,” a great way to meet new colleagues and experience one of Vancouver’s wide range of excellent restaurants such as Chinese, Japanese, Korean, Thai, Vietnamese, Indian, French, Italian, or Spanish. Learn how Americans are eligible to receive a sales tax rebate. Local Assistance Committee members and other experts on the area staff the center.

### International Visitors

- **Sunday, May 7, 5:30 P.M.–6:30 P.M.**

Welcome to Vancouver! The National Program Committee, MLA Board of Directors, International Cooperation Section, and headquarters staff extend a cordial welcome to those joining us from outside the United States or Canada—and will be pleased to answer any questions you have regarding MLA/CHLA 2000. All international visitors are invited to a special welcome reception and orientation session.

### The Internet Center

- **See “Exhibits” listing for hours.**

The MLA Internet Center in the Hall of Exhibits is a mini-network of computers that provides convenient Internet access and demonstrations for meeting participants. With knowledgeable colleagues on hand to assist you, you can learn about the wide range of information resources that are available through the power of global networking.

- **Telnet and a few different graphical e-mail applications (Calypso and Eudora) will be available on the computer so that attendees can use their e-mail. You should bring the following information: the name and, if possible, the IP number of your host (mail server), plus your user name and password. All e-mail servers can pick-up e-mail using Telnet.**

### The Learning Center

- **See “Exhibits” listing for hours.**

Organized and staffed by members of the Educational Media and Technologies Section, the MLA Learning Center in the Hall of Exhibits is a demonstration area that provides attendees hands-on exposure to various software and videotape programs. The Learning Center offers numerous computer-based instruction programs for review that are either new programs or programs that have been recently updated. It is also equipped with VCRs and TVs for reviewing newly released videotapes. If you select or support these types of instructional resources for your institution, stop by the MLA Learning Center to explore and evaluate the programs firsthand and discuss your experiences with colleagues.

### Legislative Update

- **Monday, May 8, 2:30 P.M.–4:00 P.M.**

Join the Governmental Relations Committee for an update on legislation in progress and related MLA activities. The program will address topics such as NLM funding and intellectual property in the digital environment. Learn how legislative issues affect the way librarians provide information and information services.

### Media Festival

Come to the Media Festival, hosted by the Educational Media and Technologies Section to introduce librarians to timely health care topics or issues that contribute to the efficient operation of the library. Details will be provided in the *Official Program.*
General Information

Member Resource Room

Friday-Sunday, May 5-7, 9:00 A.M.-4:00 P.M.
Monday-Tuesday, May 8-9, 8:00 A.M.-5:00 P.M.
Wednesday, May 10, 8:00 A.M.-4:00 P.M.

For your convenience, typewriters, a photocopier, and an IBM-compatible computer (with a laser printer) are available for association business in the Member Resource Room. Equipment use is available on a first come, first served basis. Please bring your own diskettes (3.5" floppy).

New Members/First-Time Attendees

Sunday, May 7, 7:30 A.M.-9:00 A.M.
Sponsored in part by Gold Standard Multimedia, Inc.

MLA’s Membership Committee extends a warm welcome to all new members and those attending an MLA or CHLA/ABSC annual meeting for the first time! Because your first meeting can be overwhelming, the Membership Committee invites you to a special welcome orientation and breakfast reception. Meet association officers, other MLA members, and headquarters staff; then join us at 9:00 A.M. for the official Welcome to MLA/CHLA 2000!

Placement Service

Orientation
Sunday, May 7, 8:30 A.M.-9:00 A.M.

Placement Service Hours
Sunday, May 7, 9:00 A.M.-4:00 P.M.
Monday-Tuesday, May 8-9, 8:00 A.M.-5:00 P.M.
Wednesday, May 10, 8:00 A.M.-4:00 P.M.

MLA/CHLA/ABSC 2000 provides an informal rendezvous for job seekers and employers. Whether you’re seeking an entry-level position, an opportunity for advancement, a change of scenery, or a highly qualified employee, we encourage you to take advantage of the Placement Service. Individual job seekers and employers can register with the Placement Service by completing the forms on pages 40 or 41. All forms will be accepted whether or not you’re able to attend MLA/CHLA/ABSC 2000; only nonmember employers are assessed fees for participating. Please send placement forms, separately from your meeting registration forms, to MLA/CHLA 2000 Placement Service, Suite 1900, 65 East Wacker Place, Chicago, IL, 60601-7298. To index job and applicant forms, we must receive them by April 7, 2000.

Postconference Tours

Offered by Convention Services Northwest.

For information and reservations for the postconference tours, please contact Lynne Treadway, Convention Services Northwest, at 800/275-9198.

Tour 1: Alaska Inside Passage Cruise, 7 days, May 10-17, 2000
Departs from Vancouver, BC, for Juneau, Skagway, Glacier Bay, and Ketchikan. Prices begin at $996.00 USD (includes port charges and taxes) per person based on double occupancy. The scenery is breathtaking, the wildlife extraordinary, and every day brings new insights into the unspoiled natural world.

Tour 2: Canadian Rockies, 5 days, May 12-17, 2000
Departs from Vancouver, BC, for Jasper, Mt. Robson, Banff, Canadian Rockies, and Columbia Mountains, through British Columbia’s premier wine region back to Vancouver. Price is $1,196.00 USD per person based on double occupancy. See Athabasca Falls, Columbia Icefield, Peyto Lake, Bow Lake, and Crowfoot Glacier, and explore Banff National Park, and much more.

Poster Session

Monday, May 8, 2:00 P.M.-4:00 P.M.

Come visit the Poster Session and learn from your colleagues. Both print poster and interactive computer demonstrations will be highlighted. Presenters will staff the session from 2:00 P.M.-4:00 P.M. on Monday to answer your questions and describe their work. Print posters will be left up for display through Tuesday afternoon. All presentations will be held in the Hall of Exhibits.

Scholarship Booth

Make a donation to support the MLA grants and scholarship program, and take home a unique gift for a friend, family member, or yourself! Cash, checks, Visa, MasterCard, and American Express will be accepted. Stop by the MLA Connections Booth to see what’s offered.

Special Note for the Disabled

The Medical Library Association wishes to ensure that no individual with a disability is excluded, denied services, segregated, or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. The Vancouver Convention & Exhibition Centre is fully accessible to the disabled including wheelchair accessible meeting rooms. Wheelchair accessible directions are available upon request. If you need any auxiliary aids and services identified in the Americans with Disabilities Act, please contact MLA headquarters at mlaom@mlahq.org or 312/419-9094 #21; or write to Medical Library Association Conference and Exhibit Manager, 65 E. Wacker Place, Suite 1900, Chicago, IL 60601.

Sunrise Seminars

Monday, May 8, 7:30 A.M.-8:15 A.M.
Tuesday, May 9, 7:30 A.M.-8:15 A.M.

These popular exhibitor-sponsored and exhibitor-produced educational workshops allow our exhibitors to demonstrate their newest products and services. Start your day in an upbeat way by participating in these informative and interesting programs.

Tapes Available

If this jam-packed program makes your head spin, catch up on all the hot information at your leisure by ordering audio tapes of sessions in the registration area. Order forms will also be distributed in attendee packets at the meeting.
General Information

Voting Rights
You are eligible to vote if you hold an MLA membership in at least one of these categories: Regular (includes Introductory), Life, Fellow, Emeritus, or authorized Institutional Representative. The authorized representative for an Institutional Member may vote at the annual meeting. If unable to attend, the representative may designate an alternate, for voting purposes, by notifying MLA by March 31, 2000. Written notification must be on the institution’s letterhead and include the alternate’s name and the representative’s signature. To help ensure accurate processing, send the notification with the alternate’s Registration Form.

Walk for Fun
Be sure to include the 11th annual Majors Walk on your schedule for Vancouver during MLA/CHLA/ABSC 2000. The vigorous walk will begin at 6:30 A.M., Sunday, May 7. See the Official Program for details.

What to Wear
The fresh spring air blows in early to this seaside city with an eruption of spring blossoms. Active locals flood the streets on bicycles, inline skates, and running shoes. Pack light clothing along with a few sweaters and comfortable walking shoes. Daytime temperatures average 18°C (68°Fahrenheit). Evenings, especially in the surrounding mountains, are a bit cooler so it’s best to pack a light jacket and sweater.

To maximize your comfort during meeting sessions, bring a jacket, sweater, or wrap. The climate in convention centers is difficult to control and some rooms may be cooler than others. Business casual is appropriate dress for MLA/CHLA 2000.
<table>
<thead>
<tr>
<th>COMMITTEE (OR PANEL, ETC.)</th>
<th>DATE</th>
<th>TIME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Awards Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Benchmarking Task Force</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Books Panel Committee</td>
<td>Saturday, May 6</td>
<td>8:00 A.M.–4:00 P.M.</td>
</tr>
<tr>
<td>Bulletin Editorial Board</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Bylaws Committee</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Continuing Education Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td></td>
<td>Wednesday, May 10</td>
<td>1:30 P.M.–5:00 P.M.</td>
</tr>
<tr>
<td></td>
<td>Thursday, May 11</td>
<td>9:00 A.M.–5:00 P.M.</td>
</tr>
<tr>
<td>Credentialing Committee</td>
<td>Friday, May 5</td>
<td>5:00 P.M.–10:00 P.M.</td>
</tr>
<tr>
<td></td>
<td>Saturday, May 6</td>
<td>9:00 A.M.–NOON</td>
</tr>
<tr>
<td>Fellows of MLA</td>
<td>Monday, May 8</td>
<td>3:30 P.M.–4:30 P.M.</td>
</tr>
<tr>
<td>Governmental Relations Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Grants and Scholarships Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Joseph Leiter NLM/MLA Lecture Committee</td>
<td>Tuesday, May 9</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Membership Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>MLANET Editorial Board</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Nominating Committee</td>
<td>Saturday, May 6</td>
<td>10:00 A.M.–5:00 P.M.</td>
</tr>
<tr>
<td>Oral History Committee</td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Publications Committee</td>
<td>Monday, May 8</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Section Program Planners</td>
<td>Saturday, May 6</td>
<td>4:00 P.M.–5:00 P.M.</td>
</tr>
<tr>
<td></td>
<td>Wednesday, May 10</td>
<td>7:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>Section Treasurers Meeting</td>
<td>Monday, May 8</td>
<td>8:00 A.M.–9:00 A.M.</td>
</tr>
<tr>
<td>2000 National Program Committee</td>
<td>Saturday, May 6</td>
<td>2:00 P.M.–3:00 P.M.</td>
</tr>
<tr>
<td>2001 National Program Committee</td>
<td>Saturday, May 6</td>
<td>9:00 A.M.–4:00 P.M.</td>
</tr>
<tr>
<td>2002 National Program Committee</td>
<td>Saturday, May 6</td>
<td>10:00 A.M.–5:00 P.M.</td>
</tr>
</tbody>
</table>
### MLA/CHLA/ABSC 2000 Preliminary Program

#### Section Program Sessions

<table>
<thead>
<tr>
<th>Business Program</th>
<th>Program</th>
<th>Informal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cancer Librarians</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Chiropractic Libraries</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Collection Development</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Consumer and Patient Health Information</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Corporate Information (pending)</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Dental</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Educational Media and Technologies</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Federal Libraries</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>History of the Health Sciences</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Hospital Libraries</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>International Cooperation</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Medical Informatics</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Medical Library Education</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Medical School Libraries</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Medical Society Libraries</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Nursing and Allied Health Resources</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Pharmacy and Drug Information</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Public Health/Health Administration</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Public Services</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Relevant Issues</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Research</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Technical Services</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Veterinary Medical Libraries</td>
<td>●</td>
<td>●</td>
</tr>
</tbody>
</table>

#### SIG Sessions

<table>
<thead>
<tr>
<th>Business Program</th>
<th>Program</th>
<th>Informal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Librarians SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Complementary Medicine SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Department of the Army Medical Command Libraries SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Department of Veterans Affairs Librarians SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Family Practice SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Geriatrics and Gerontology SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Internet SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Lesbian/Gay/Bisexual Health Sciences Librarians SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Mental Health SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Molecular Biology and Genomics SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Osteopathic Libraries SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Outreach SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Pediatric Librarians SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Problem-Based Learning SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Rehabilitation Hospital SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Vision Science SIG</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>White House Conference on Library and Information Services SIG</td>
<td>●</td>
<td>●</td>
</tr>
</tbody>
</table>

*Purchase lunch tickets on the Registration Form.*
How to Register

REGISTERING IS EASY
Complete the Registration Form and:
• MAIL it with your payment to Medical Library Association, P.O. Box 4267, Carol Stream, IL 60197-4267;
• FAX it with your credit card payment to MLA’s fax line at 312/419-8950 (do not mail the original); or
• REGISTER via MLANET at www.mlanet.org.

Be sure to send your registration before April 21, 2000. After April 21, bring it to the Registration Center in the Vancouver Convention & Exhibition Centre for on-site registration. Send your registration or purchase order before March 20, 2000, and save $60 (USD) or $85 (CDN).

PAYMENT
Payment must accompany your Registration Form. You may pay by check (payable to MLA), money order, Visa, MasterCard, or American Express. Payments must be in U.S. dollars (USD) and free of bank charges. CHLA members may pay in Canadian dollars (CDN) drawn on a Canadian bank. Registrations received without payment will be returned. Only registrations paid by credit card or purchase order may be faxed to 312/419-8950.

If you are an MLA or CHLA member and you would like to be invoiced, you must include a purchase order with your Registration Form. Payment not received by June 30, 2000, will be charged an additional $50 (USD) or $75 (CDN) handling fee.

REGISTRATION CENTER HOURS
Conference material will be distributed at the MLA/CHLA Registration Center located at the Vancouver Convention & Exhibition Centre, 999 Canada Place, Vancouver, BC V6C 3C1 Canada, www.vanconex.com.

Thursday, May 4, 4:00 P.M.-8:00 P.M.
Friday, May 5, 7:00 A.M.-6:00 P.M.
Saturday, May 6, 7:00 A.M.-6:00 P.M.
Sunday, May 7, 7:00 A.M.-6:00 P.M.
Monday, May 8, 7:00 A.M.-6:00 P.M.
Tuesday, May 9, 7:00 A.M.-6:00 P.M.
Wednesday, May 10, 7:00 A.M.-8:00 A.M.

MLA/CHLA 2000 REGISTRATION PACKAGES

<table>
<thead>
<tr>
<th>Package</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inclusive</td>
<td>Includes admission to all sessions, exhibits, the Welcome Reception, the Awards Luncheon, and the Closing Reception. If you attend these events, this package provides a saving of $55 (USD) or $80 (CDN) from the Conference-Only package.</td>
</tr>
<tr>
<td>Conference-Only</td>
<td>Includes admission to all sessions and exhibits and the Welcome Reception.</td>
</tr>
<tr>
<td>One-Day</td>
<td>Includes admission to all sessions and exhibits on a specific day, with the exception of ticketed events. On the Registration Form, circle the day you wish to attend.</td>
</tr>
</tbody>
</table>

Children
If you plan to bring children under the age of eighteen, indicate the number attending on your Registration Form. Children must be accompanied by an adult at all times, and children who can walk must have a badge. Complimentary children’s badges will be available at the Registration Center. For additional details, see “General Information.”

Continuing Education
To register for continuing education courses, enter course numbers for each day on the Registration Form. Fees are based on first choice selections. Course numbers, fees, and descriptions can be found on pages 11 through 18; course numbers appear above the course titles. You do not have to attend the meeting in order to register for MLA/CHLA 2000 courses.

Special Services
If you have a legal disability or a special dietary requirement, please include a written description of your needs with the registration form. Please provide any additional information detailing your special needs and a fax number, if possible, where you can be contacted for additional details. MLA must receive the form by March 20, 2000, to accommodate you.

Confirmations
Upon receipt and processing of your Registration Form, MLA will send you a confirmation letter. Please bring your confirmation letter with you to the MLA/CHLA Registration Center in the Vancouver Convention & Exhibition Centre. Confirmations will be sent only to those who register prior to April 21, 2000.

Cancellations
All cancellations must be submitted in writing to the director of finance at MLA, fax 312/419-8950. Cancellations received before April 21, 2000, are subject to a $50 (USD) or $75 (CDN) cancellation fee, plus $50 (USD) or $75 (CDN) for each continuing education course. After April 21, 2000, MLA will give refunds only for documented medical emergencies. Refunds will be processed within six weeks after the meeting. MLA will honor written requests to transfer registration to another person.

Special Student Discount
You can qualify for a student rate for Conference-Only registration if you are a Student member of MLA or CHLA, or a nonmember enrolled as a full-time student in an ALA-accredited library school degree program. Such students may also register for continuing education courses and symposia for only $25 (USD) or $35 (CDN) each, pending available space. To guarantee a space in a continuing education course, you may opt to pay full course rates. Proof of full-time student enrollment is required (attach a photocopy of your student ID or school bill to your registration). If you are registering via MLANET, please fax the copy to 312/419-8950.
**MLA/CHLA 2000 Registration Form**

### YOUR MAILING ADDRESS
Attach address label from the front of this program if provided.

- **Name**
- **Institution, Organization, or Company**
- **Library, Agency, or Department**
- **Address**
- **City, State/Province, Zip/Postal code**
- **Country**

### BADGE INFORMATION
Print or type your name as you wish it to appear on your badge.

- **Name**
- **Institution, Organization, or Company**
- **Library, Agency, or Department**
- **City**
- **State/Province**
- **Country**

### SPECIAL SERVICES
If you require special accommodations to participate fully, please attach a written description of your needs.

- ☐ I will be accompanied by ________ children under 18.

### REGISTRATION FEES: Circle your choice and enter the total fee in the far right column.*

<table>
<thead>
<tr>
<th>For additional information, see page 28.</th>
<th>Inclusive</th>
<th>Conference Only</th>
<th>One-Day Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>MLA or CHLA/ABSC Member/Institutional Representative, AALL, ACRL, AMIA, ARL, NRHA, or SLA Member</td>
<td>$320 ($465)</td>
<td>$360 ($555)</td>
<td>$250 ($365)</td>
</tr>
<tr>
<td>MLA/CHLA Emeritus Member</td>
<td>$160 ($235)</td>
<td>$220 ($320)</td>
<td>$125 ($180)</td>
</tr>
<tr>
<td>Full-Time Student</td>
<td></td>
<td></td>
<td>$25 ($35)</td>
</tr>
<tr>
<td>Nonmember</td>
<td></td>
<td></td>
<td>$480 ($700)</td>
</tr>
</tbody>
</table>

### EXTRA TICKETS: Subtotal amount for each event.

<table>
<thead>
<tr>
<th>Event descriptions on page 19.</th>
<th>Ticket Options</th>
<th># of Tickets</th>
<th>Price per Ticket</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Dragon Demystified Welcome Reception and Opening of the Hall of Exhibits</td>
<td>Incl. and Conference-Only includes one ticket.</td>
<td></td>
<td>$35 ($50)</td>
</tr>
<tr>
<td>Awards Luncheon</td>
<td>Inclusive registration includes one ticket to each of these events</td>
<td></td>
<td>$60 ($90)</td>
</tr>
<tr>
<td>A Canadian Farewell (closing reception)</td>
<td></td>
<td></td>
<td>$65 ($96)</td>
</tr>
</tbody>
</table>

### OPTIONAL EVENT TICKETS: Indicate quantity and then subtotal for each event.

<table>
<thead>
<tr>
<th>Event descriptions on page 19.</th>
<th>Ticket Options</th>
<th># of Tickets</th>
<th>Price per Ticket</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chapter Sharing Roundtables Luncheon (see page 21)</td>
<td>Circle Topic: 1 2 3 4 5 6 7 8 9 1 0 1 1 1 2 1 3 1 4 1 5 1 6 1 7 1 8 1 9</td>
<td></td>
<td>$16 ($23)</td>
</tr>
<tr>
<td>Hospital Libraries Section Lunch (see page 26)</td>
<td></td>
<td></td>
<td>$15 ($22)</td>
</tr>
<tr>
<td>Friends of NLM Event: First Nations and Inuit Art Evening (see page 19)</td>
<td>Members of FNLM</td>
<td></td>
<td>$15 ($22)</td>
</tr>
<tr>
<td></td>
<td>Nonmembers</td>
<td></td>
<td>$35 ($51)</td>
</tr>
</tbody>
</table>

### CONTINUING EDUCATION: Enter course number and amount; subtotal amount for first choice for each day.

<table>
<thead>
<tr>
<th>Course descriptions on pages 11–18.</th>
<th>First Choice Full-Day or A.M.</th>
<th>First Choice Afternoon</th>
<th>Second Choice Full-Day or A.M.</th>
<th>Second Choice Afternoon</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Course #</td>
<td>Amount</td>
<td>Course #</td>
<td>Amount</td>
</tr>
<tr>
<td>Friday, May 5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Saturday, May 6 (course or symposium)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wednesday, May 10 (course or symposium)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 2000 MLA MEMBERSHIP DUES
New members, attach the application on page 42.
To renew your membership, attach your latest invoice.

### TOTAL PAYMENT ENCLOSED

- ☐ Payment enclosed to MLA.
  (Make checks payable in U.S. or Canadian funds.)
- ☐ Bill me. (MLA/CHLA members only)
  P.O. #______________________

- ☐ Charge my credit card: ☐ MC ☐ Visa ☐ AMX

**MEDICAL LIBRARY ASSOCIATION:** P.O. Box 4267, Carol Stream, IL 60197-4267; fax, 312/419-8950; www.mlanet.org.

* Amounts in parentheses are in Canadian dollars for CHLA members paying by check or purchase order.
Comment S’Inscrire

IL EST FACILE DE S’INSCRIRE
Remplir le formulaire d’inscription et :
- POSTEZ-LE avec votre paiement à la Medical Library Association, P.O. Box 4267, Carol Stream, IL 60197-4267;
- FAITES-LE PARVENIR PAR TÉLÉCOPIEUR avec un paiement par carte de crédit au numéro de télécopieur de la MLA suivant 312/419-8950 (ne postez pas l’original); ou

Assurez-vous de nous faire parvenir votre inscription avant le 21 avril 2000. Après cette date, apportez-la au centre d’inscription du Vancouver Convention & Exhibition Centre pour vous inscrire sur place. Faites-nous parvenir votre inscription ou votre bon de commande avant le 20 mars 2000 et économisez 60 $ (É.U.) ou 85 $ (Can.).

PAIEMENT

Si vous êtes un membre de la MLA ou de l’ABSC et que vous aimeriez être facturé, vous devez inclure un bon de commande avec votre formulaire d’inscription. Les paiements qui n’auront pas été reçus d’ici le 30 juin 2000 seront sujets à des frais de manutention de 50 $ (É.U.) ou de 75 $ (Can.).

TROUSSES D’INSCRIPTION DU CONGRÈS 2000 DE LA MLA/ABSC

Prix tout compris
Cela comprend l’admission à toutes les séances, les expositions, la réception de bienvenue, le déjeuner de remise des récompenses et la réception de clôture. Si vous désirez participer à ces activités, ce forfait vous procure une économie de 55 $ (É.U.) ou de 80 $ (Can.) à comparer au forfait Congrès seulement.

Congrès seulement
Ceci comprend l’admission à toutes les séances, les expositions et la réception de bienvenue.

Un jour
Ceci comprend l’admission à toutes les séances et les expositions pour une journée particulière à l’exception des activités qui exigent des billets. Sur le formulaire d’inscription, veuillez encercler la journée à laquelle vous voulez assister.

Enfants
Si vous prévoyez amener des enfants de moins de 18 ans, indiquez le nombre sur le formulaire d’inscription. Les enfants doivent être accompagnés d’un adulte en tout temps et les enfants qui peuvent marcher doivent avoir un macaron. Des macarons gratuits à l’intention des enfants seront disponibles au centre d’inscription. Pour de plus amples renseignements, consultez la rubrique « Renseignements généraux ».

Formation professionnelle
Pour vous inscrire aux cours de formation professionnelle, inscrivez le numéro des cours pour chaque journée sur le formulaire d’inscription. Les frais sont basés sur les sélections de premier choix. Vous pouvez trouver les numéros de cours, les frais et les descriptions de la page 11 jusqu’à la page 18. Le numéro du cours apparaît au dessus de son titre. Il n’est pas nécessaire d’assister à la réunion pour pouvoir vous inscrire à l’un des cours du Congrès 2000 de la MLA/ABSC.

Services spéciaux
Si vous avez une incapacité reconnue ou si vous avez une diète spéciale, veuillez adjoindre une description par écrit de vos besoins au formulaire d’inscription. Veuillez fournir tout renseignement pertinent sur vos besoins spéciaux et un numéro de télécopieur, si possible, pour que nous puissions vous contacter pour obtenir des renseignements additionnels. La MLA doit recevoir le formulaire avant le 20 mars 2000 pour vous accommoder.

Confirmations
Après avoir reçu et traité votre formulaire d’inscription, la MLA vous fera parvenir une lettre de confirmation. Veuillez apporter avec vous cette lettre de confirmation au centre d’inscription de la MLA/ABSC du Vancouver Convention & Exhibition Centre. Les confirmations ne seront envoyées qu’à ceux et celles qui se sont inscrits avant le 21 avril 2000.

Annulations
Toutes les annulations doivent être soumises par écrit au directeur des finances de la MLA dont le numéro de télécopieur est le 312/419-8950. Les annulations reçues avant le 21 avril 2000 sont sujettes à des frais d’annulation de 50 $ (É.U.) ou de 75 $ (Can.), plus des frais de 50 $ (É.U.) ou de 75 $ (Can.) pour chaque cours de formation professionnelle. Après le 21 avril 2000, la MLA ne fournira de remboursement que pour des urgences médicales avec preuves documentaires. Les remboursements seront traités dans les six semaines qui suivront la réunion. La MLA accepte les demandes par écrit de transfert d’inscription à une autre personne.

Rabais spécial pour les étudiants
Vous pouvez bénéficier d’un rabais d’étudiant pour l’inscription au Congrès seulement si vous êtes un étudiant membre de la MLA ou de l’ABSC ou un étudiant non membre inscrit à temps complet dans un programme de bibliothéconomie accrédité par l’ALA. Les étudiants peuvent également s’inscrire aux cours de formation professionnelle et aux symposiums pour seulement 25 $ (É.U.) ou 35 $ (Can.) chacun, selon la disponibilité des places. Pour vous assurer d’une place dans un cours de formation professionnelle, vous pouvez opter de défrayer les prix au complet du cours. Il est nécessaire de fournir une preuve de votre inscription d’étudiant à temps complet (joindre une photocopie de votre carte d’identité d’étudiant ou une facture de vos frais de scolarité à votre demande d’inscription). Si vous vous inscrivez par l’intermédiaire de MLANET, veuillez télécopier le document au numéro 312/419-8950.
VOTRE ADRESSE POSTALE

Nom
Institution, organisme ou compagnie
Bibliothèque, agence ou ministère
Adresse
Ville, état/province, Zip/code postal
Pays
Téléphone le jour (inclure le code régional)  Télécopieur (inclure le code régional)
Courriel

RENSEIGNEMENTS SUR LE MACARON

Écrire en lettres moulées ou dactylographier votre nom tel que vous voulez qu’il apparaîsse sur votre macaron.

Nom
Institution, organisme ou compagnie
Bibliothèque, agence ou ministère
Ville  État/Province

SERVICES SPÉCIAUX

Si vous avez besoin de services spéciaux pour être en mesure de participer pleinement, veuillez faire la description par écrit de vos besoins.

Je serai accompagné(e) de ______ enfant(s) de moins de 18 ans.

N° DE MEMBRE  MLA:  ABSC:

FRAIS D’INSCRIPTION: Encerclez votre choix et inscrivez le total des frais dans la colonne de droite.*

<table>
<thead>
<tr>
<th>Pour de plus amples renseignements, voir page 28.</th>
<th>Tout compris</th>
<th>Congrès seulement</th>
<th>Un jour</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membre ou membre institutionnel de la MLA ou de l’ABSC/CHLA  Membre de l’ALL, ACRL, AMIA, ARL, NRHA ou de la SLA</td>
<td>320 $ (465 $) 380 $ (555 $) 250 $ (365 $) 310 $ (455 $)</td>
<td>25 $ (35 $)</td>
<td>D L Ma Me</td>
</tr>
<tr>
<td>Membre Élégé de l’ABSC/CHLA</td>
<td>160 $ (235 $) 220 $ (320 $) 125 $ (180 $) 185 $ (270 $) 130 $ (190 $)</td>
<td>25 $ (35 $)</td>
<td></td>
</tr>
<tr>
<td>Non membre</td>
<td>480 $ (700 $)</td>
<td>540 $ (790 $) 375 $ (545 $) 435 $ (635 $) 195 $ (285 $)</td>
<td></td>
</tr>
</tbody>
</table>

BILLETS ADDITIONNELS: Sous-total pour chaque activité

<table>
<thead>
<tr>
<th>Description des activités, page 19.</th>
<th>Choix de billets</th>
<th>N°* de billets</th>
<th>Prix par billet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Le dragon d’Hythithi©  Réception de bienvenue et ouverture de la salle des expositions</td>
<td>Billet inclus dans catégories Tout compris et Congrès seulement</td>
<td>35 $ (50 $)</td>
<td>$</td>
</tr>
<tr>
<td>Dîner de remise des récompenses</td>
<td>L’inscription tout compris comprend un billet pour chacune de ces activités</td>
<td>60 $ (90 $)</td>
<td></td>
</tr>
<tr>
<td>Un adieu canadien (réception de l’état)</td>
<td>65 $ (95 $)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

BILLETS POUR LES ACTIVITÉS FACULTATIVES: Indiquez la quantité et le sous-total de chaque activité

<table>
<thead>
<tr>
<th>Description des cours de la page 11 18.</th>
<th>Choix de billets</th>
<th>N°* de billets</th>
<th>Prix par billet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deuxième choix</td>
<td>16 $ (23 $)</td>
<td>$</td>
<td></td>
</tr>
</tbody>
</table>

Formation professionnelle: Inscrivez le no du cours et le montant; faites le sous-total du premier choix de chaque jour.

<table>
<thead>
<tr>
<th>Description des cours de la page 11 18.</th>
<th>Premier choix</th>
<th>Deuxième choix</th>
</tr>
</thead>
<tbody>
<tr>
<td>N° de cours Montant</td>
<td>N° de cours Montant</td>
<td></td>
</tr>
<tr>
<td>Le vendredi 5 mai</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Le samedi 6 mai (cours ou symposium)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Le mercredi 10 mai (cours ou symposium)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frais d’adhésion la MLA pour l’an 2000</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Nouveaux membres, joindre la demande de page 42.
Pour renouveler votre adhésion, veuillez joindre votre plus récente facture.

TOTAL DU PAIEMENT CI-JOINT

Renseignements sur le paiement: (veuillez encercler) Dollars américains ou Dollars canadiens

| Paiement la MLA ci-joint. (mettre des châles en devises américaines ou canadiennes.) | N° de carte |
| Facturez-moi (Membre de la MLA/ABSC seulement) | Date d’expiration |
| Facturez-le sur ma carte de crédit: MC  Visa  AMX | Signature |

MEDICAL LIBRARY ASSOCIATION: P.O. Box 4267, Carol Stream, IL 60197-4267; tél.: 312/419-8950; www.mlanet.org.

* Les montants entre parenthèses sont en dollars canadiens et s’appliquent aux membres de l’ABSC qui désirent payer par chèque ou par bon de commande.
INSTRUCTIONS FOR MLA/CHLA 2000 HOUSING

- Make your reservation before April 7, 2000.
- Send your housing form to the Waterfront Centre Hotel or Hotel Vancouver. Contact the Hotel Pan Pacific, Crowne Plaza Hotel Georgia, or Days Inn Downtown directly at the numbers listed below.

MLA has arranged special conference rates at the hotels listed below. Make your reservation by calling the hotel direct or sending the accompanying housing form. If you call, be sure to identify that you are attending the MLA/CHLA 2000 annual meeting, May 5–11, 2000. After that date, conference rates may not be available. Rooms are subject to limited availability and reservations are taken on a first come, first served basis. Reservations require a guarantee by credit card or check.

Rates are subject to the Provincial Rooms Tax of 10% and Federal Goods and Services Tax (GST) of 7%. Nonresident visitors to Canada may request a rebate of the GST by completing a Refund for Visitors application, which will be available at the meeting.

Hotel rates are in Canadian dollars. As a convenience for Canadian visitors, rates are also shown in U.S. dollars at an exchange rate of 1.50. The U.S. amounts are subject to change based on the actual exchange rate in effect at the time of your stay.

CO-HEADQUARTERS HOTELS

Hotel Pan Pacific
300-999 Canada Place
Vancouver, BC
V6C 3B5 Canada
604/662-811
Toll free (U.S. and Canada): 800/937-1515
Toll free (Canada): 800/663-1515
E-mail: reservations@panpacific-hotel.com

Waterfront Centre Hotel
900 Canada Place Way
Vancouver, BC
V6C 3L5 Canada
604/691-1991; fax, 604/662-1928
Toll free (U.S. and Canada): 800/441-1414

Hotel Vancouver
900 West Georgia Street
Vancouver, BC
V6C 1P7 Canada
604/682-5566
Toll free (U.S. and Canada): 800/441-1414

The Crowne Plaza Hotel Georgia
801 West Georgia Street
Vancouver, BC
V6C 1P7 Canada
604/682-5566
Toll free (U.S. and Canada): 800/663-1111

Days Inn Downtown
921 West Pender Street
Vancouver, BC
V6C 1M2 Canada
604/681-4333
Toll free (U.S. and Canada): 877/681-4333
E-mail: Welcome2@Daysinn.vancom

PARTICIPATING HOTELS

Hotel Pan Pacific
This spectacular Five-Diamond deluxe hotel rises twenty-three stories above the harbor and is situated atop the Alaska Cruise ship terminal and the Vancouver Convention & Exhibition Centre. Each luxurious room has a breathtaking view of the ocean, mountain, or city. Four award-winning restaurants and lounges, 24-hour room service, complimentary morning coffee delivered to your room; state of the art health club, squash, and racquetball courts, and outdoor heated pool.

Waterfront Centre Hotel
The Waterfront Centre Hotel, Vancouver’s newest and most luxurious waterfront property enjoys a spectacular harborside setting with unmatched views of the ocean and mountains. Connected to the Vancouver Convention & Exhibition Centre and enviably close to entertainment, fine shopping, attractions, beaches, Stanley Park, and so much more. Luxuriously appointed rooms, terraced gardens, and welcoming smiles have a way of making each guest feel rather “royal.” Each room has many special touches, which include: opening windows, individual climate control, cordless telephones, free local telephone calls, data ports, 24-hour room service, iron and ironing boards, movie channel, complimentary health club access, terry-cloth bathrobes, coffee makers, mini-bar, and hair dryer.

Hotel Vancouver
Hotel Vancouver is located in the heart of downtown, directly across from the Vancouver Art Gallery; on the doorstep of Vancouver’s entertainment, shopping, and restaurant scene; and only four short blocks away from the Vancouver Convention & Exhibition Centre. With over $75 million spent in renovations since 1989, this elegant grand hotel is one of a kind and is home to 900 West Restaurant and Wine Bar ... voted one of the top five restaurants in the city by local food critics and offering more than seventy-five wines by the glass.

The Crowne Plaza Hotel Georgia
The Crowne Plaza Hotel Georgia has been a landmark in the heart of Vancouver since it opened in 1927. A six-month refurbishing process was completed in 1998, restoring the hotel to its original splendor while adding many modern amenities for today’s corporate traveller. All 313 guest rooms feature custom designed furnishings and artwork integrated with the amenities of a four-star, deluxe hotel: dual phone lines, data ports, voice mail telephones, and more in a setting of comfort and elegance rarely seen today.

Days Inn Downtown
The Days Inn Vancouver Downtown is a small, European-style hotel located two blocks from the Vancouver Convention & Exhibition Centre, one block from Pacific Centre Mall, and walking distance to all downtown attractions. This hotel has eighty-five very comfortable, newly renovated rooms including in-room coffee and tea, voice mail telephones, data ports, hair dryers, irons, and ironing boards. There are a restaurant, lounge, and pub at the hotel, and valet parking. Fitness passes are available for hotel guests at the new YWCA, a half-block away, which includes access to the fitness centre, whirlpool, swimming pool, and sauna.

Housing Information
Medical Library Association

MLA/CHLA 2000
Vancouver, BC
May 5–11, 2000

Use this form to reserve your hotel rooms for MLA/CHLA 2000 at the rates listed below.

The deadline for hotels to receive your reservation is April 7, 2000.
RESERVATIONS ARE PROCESSED ON A FIRST COME, FIRST SERVED BASIS.

Mail or fax this form to your first choice hotel as listed.
The Hotel Pan Pacific, Crowne Plaza Hotel Georgia, and Days Inn Downtown will accept reservations by phone only (see page 32 for more information).

Room Reservation Guarantee
All reservations must be guaranteed. You may guarantee your reservation by providing credit information below or by mailing a check directly to your selected hotel after you have received a hotel confirmation. Changes and cancellations must be made directly with hotel.

CONTACT INFORMATION

Name of occupant

First name M.I. Last name

Company/Institution

Street address or P.O. box number

City State/Province Zip/Postal code Country

Daytime telephone (include area code) Fax number (include area code)

International fax number (include country and city code)

ARIVAL and DEPARTURE

Arrive: Date Time A.M. P.M.

Depart: Date Time A.M. P.M.

TYPE OF ACCOMMODATIONS

(Choose 1st, 2nd hotel selection AND required room type below.)

<table>
<thead>
<tr>
<th>Circle One</th>
<th>1st</th>
<th>2d</th>
<th>1st</th>
<th>2d</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waterfront Centre Hotel</td>
<td>$210 CDN</td>
<td>$255 CDN</td>
<td>$205 CDN</td>
<td>$280 CDN</td>
</tr>
<tr>
<td>Hotel Vancouver</td>
<td></td>
<td>Call for Availability</td>
<td></td>
<td>Call for Availability</td>
</tr>
</tbody>
</table>

Please add 10% Provincial Rooms Tax and 7% Federal Goods and Services Tax to cost of room.

Sharing with: ____________________________ Special Needs: ____________________________

________________________________________ _________________________________________

________________________________________ _________________________________________

Smoking: ☐ Yes ☐ No

CREDIT CARD INFORMATION

☐ MasterCard/Visa ☐ American Express ☐ Diners Club ☐ Discover

Name on card

Card number Exp. date

Authorized signature Date
Informal Meeting Request

MLA and CHLA have reserved a limited block of time for groups that want to schedule meetings during MLA/CHLA 2000. Your informal meeting will be listed in the Official Program if your request form is received before March 5, 2000. MLA sections, chapters, and SIGs may have up to two informal meetings at no charge for meeting space. Space for additional meetings will cost $100.00 (USD) per meeting. Non-MLA and non-CHLA groups (i.e., other associations or not-for-profit organizations) will be charged $200.00 (USD) per meeting.

Because space is limited, please schedule all informal meetings as soon as possible by faxing this form to 312/419-8950. The form, with your payment (check or money order), should then be sent to the Meeting Planner, Medical Library Association, 65 E. Wacker Place, Suite 1900, Chicago, IL 60601; 312/419-9094. Submit one form per meeting; photocopy this form if necessary. Please print or type.

MEETING REQUIREMENTS

Please rank your first and second choice meeting times and the exact time of your meeting within the allotted time period.

- _______ Monday, May 8, 10:30 A.M.–noon (_________ P.M. to __________ P.M.)
- _______ Monday, May 8, 3:00 P.M.–4:00 P.M. (_________ A.M. to __________ A.M.)
- _______ Monday, May 8, 5:30 P.M.–7:00 P.M. (_________ P.M. to __________ P.M.)
- _______ Tuesday, May 9, 4:00 P.M.–6:00 P.M. (_________ P.M. to __________ P.M.)

Number of attendees expected: ________________________________

Preferred Room Set-up

- Conference (chairs around a table)
- Theater, with head table for _________ people.

Arrangements for audiovisual equipment and food or beverage service should be made directly with MLA/CHLA’s contracted supplier. Contact names and telephone numbers will be provided in your confirmation letter.

Food or beverage service

- Yes
- No

Audiovisual equipment

- Yes
- No

Listing in the Official Program

- Yes
- No

Group name (as you wish it to appear in the Official Program)

CONTACT INFORMATION

Group

Contact person

Address

City, State/Province, Zip/Postal code

Daytime telephone (include area code)

Fax number (include area code)

BILLING INFORMATION

Billing contact

Billing address

City, State/Province, Zip/Postal code

Daytime telephone (include area code)

INFORMAL MEETING FEES

Meeting room fees ......................................................................................................... $ _______ USD

Total amount enclosed ................................................................................................. $ _______ USD

Signature ......................................................... Date ........................................
INFORMATION FOR EMPLOYERS

The Job Opportunity Form on page 40 is for you, as an employer, to locate suitable applicants by listing job openings with the MLA/CHLA 2000 Placement Service. This form will be photocopied and filed in the Job Opportunity Notebooks for inspection by meeting attendees. Only this form will be reproduced. No other job forms will be reproduced. Applicant Notebooks will also be compiled, and Placement Service staff will assist your representative in arranging interviews with job applicants at the meeting.

Fees

MLA Institutional Members may list job opportunities with the Placement Service at no charge. Institutions that are not MLA Institutional Members may list job opportunities with the Placement Service for $100.00 (USD) per listing.

Employers (member or nonmember institutions) may post Placement Service job opportunities to the MLANET Jobline for $40.00 (USD) per job listing.

Forms

All Job Opportunity Forms will be indexed by state according to experience requirements, salary range, and job classification. Applicant Forms will be indexed alphabetically and include years of experience, salary desired, preferred location, and preferred job classification.

Experience Requirements

Please check the option that best fits your needs. Use the space provided for additional descriptive information on specific areas in which experience is required or desired.

Salary Information

All positions-available advertisements (including Job Opportunity Forms) should list a salary range. You must list at least a salary minimum. We will not accept placement forms that do not list salary information.

Job Classification

Although the categories represented are necessarily broad, use the classifications outlined on this page when making your choice.

INFORMATION FOR APPLICANTS

The Applicant Form on page 41 is for you, as an applicant, to locate job openings through the Placement Service.

To be indexed, forms must reach MLA headquarters no later than April 7, 2000. Please give late forms to the registrar on duty at the Placement Service. Late forms will be added to the “Late Arrivals” section of the notebooks at the end of the day on which they are received and will not be indexed.

An orientation will be held for all Placement Service participants on Sunday, May 7, from 8:30 A.M. to 9:00 A.M. After the orientation, or when you first visit the Placement Center, see the registrar on duty to receive an identification number. You can use this number to contact employers or applicants. General instructions on other Placement Service procedures will also be available. Photocopying facilities will be available for copying forms. Participants may not remove notebooks from the Placement Center. Catalogs of Job Opportunity and Applicant Forms (including late arrivals) will be sold at the end of the conference at the Registration Center and by mail after the meeting for $20.00 (USD) each.

Fees

There is no fee for applicant use of the Placement Service.

Forms

Job Opportunity Forms will be indexed in the front of the notebooks by state, experience requirements, salary range, and job classification. Applicant Forms will be indexed alphabetically and include years of experience, preferred job classification, preferred location, and salary desired.

Years of Experience

Please note on the form your total years of experience, as well as specific duties for which you have had responsibility.

Preferred Job Classification

Please note the classification (from the descriptions on this page) that best defines the job you want.
This form will be reproduced and placed in Job Opportunity Notebooks in the Placement Center during MLA/CHLA 2000. No other forms will be accepted for reproduction. Please print or type all requested information. To ensure that your information is reproduced legibly, please stay within the margins. Please use a separate form for each position offered.

**Date**

**Job title**

**Salary (minimum required, range preferred)**

**JOB CLASSIFICATION**

Please check the appropriate category.

- Administration
- Technical services
- Public services
- Other __________________________

**DUTIES/RESPONSIBILITIES**

**JOB #**

MLA office use only

**Starting date**

**Closing date (for applications)**

**TYPE OF INSTITUTION**

- Academic
- Government
- Hospital/Health agency
- Social service
- Information industry
- Other __________________________

**ACADEMY MEMBERSHIP PREFERRED?**

- Yes, required
- Yes, preferred
- No

**EXPERIENCE REQUIRED**

Please check the required number of years of experience in a library setting.

- Entry-level position
- 1–3 years
- 3–5 years
- 5–7 years
- 7+ years
- Other __________________________

**EDUCATIONAL REQUIREMENTS**

Include necessary degree(s) and discipline(s) (e.g., M.S. in library science).

**ADDITIONAL REQUIREMENTS**

If no, please include instructions for applicants to contact you.

- Yes
- No

**Will a representative be available to interview applicants in the Placement Center during MLA/CHLA 2000?**

Check all dates that a representative will be present.

- May 7
- May 8
- May 9
- May 10

**BILLING**

- We are an MLA Institutional Member: this listing is free.
  
  Our MLA ID# is __________________________

- We are not an MLA Institutional Member.

  - Check for $100.00 (USD) enclosed.
  - Please bill us. Our P.O.# is ________________ (required).

- Yes! Post this job opportunity to the MLANET Job Opportunities page (fee for any employer).

  - Check for $40.00 (USD) enclosed.
  - Please bill us. Our P.O.# is ________________ (required).

Return completed form to

MLA/CHLA/ABSC 2000 Placement Service  
Medical Library Association  
Suite 1900 • 65 East Wacker Place • Chicago, IL 60601-7298
This form will be reproduced and placed in Applicant Notebooks in the Placement Center during MLA/CHLA 2000. No other forms will be accepted for reproduction. Please print or type all requested information. To ensure that your information is reproduced legibly, please stay within the margins.

Date

Last name  First name  Middle initial

Address

City, State/Province, Zip/Postal code

Daytime telephone (include area code)  Work  Home

Location preferred (state or province/regional area/country)

Salary desired (specify minimum range)

**EDUCATION**

List college(s)/university(ies).

<table>
<thead>
<tr>
<th>Major</th>
<th>Degree/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**OTHER QUALIFICATIONS**

List skills, accomplishments, awards, language competence, etc.

**EXPERIENCE**

Please note your last or current position and your most significant previous library-related positions.

<table>
<thead>
<tr>
<th>Job title, library, and dates of employment</th>
<th>Primary duties and responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**MLA MEMBER**

☐ Yes  ☐ No

**ACADEMY MEMBER**

☐ Yes  ☐ No

**Will you be attending MLA/CHLA 2000 in Vancouver?**

☐ Yes  ☐ No

**...the Placement Service Orientation (May 7)?**

☐ Yes  ☐ No

**List membership in other professional organizations.**

**Check all dates that you will be present.**

☐ May 7  ☐ May 8  ☐ May 9  ☐ May 10

Return completed form to MLA/CHLA 2000 Placement Service, Medical Library Association
Suite 1900 • 65 East Wacker Place • Chicago, IL 60601-7298.
MLA Membership Application

MLA memberships are designed to meet YOUR needs. For further information on membership categories or benefits, visit the MLANET Web site at www.mlanet.org or contact MLA headquarters at 312/419-9094 or info@mlahq.org.

BUSINESS/WORK ADDRESS
(for your listing in MLA’s membership directory)

Last name, First name, Middle initial
Institution
Library
Address
City, State/Province, Zip/Postal code
Country (if other than the United States)
Daytime telephone (include area code)
Fax number (include area code)
Electronic mail address

MAILING ADDRESS
(if different from above)

Last name, First name, Middle initial
Address
City, State/Province, Zip/Postal code
Country (if other than the United States)

PAYMENT INFORMATION
Dues are payable in U.S. dollars.

Enclosed is a check made payable to MLA.

Please charge my American Express MasterCard Visa

Amount enclosed

Credit card #: Exp. date

Signature

Please send completed application with payment to

Medical Library Association
RO. Box 4267
Carol Stream, Illinois 60197-4267

FOR INDIVIDUALS
Please check the appropriate membership category.

- Regular Membership ................................................. $135
- Your annual salary is $24,000 or less. ......................... $ 80
- Introductory Membership ........................................... $ 90
- Affiliate Membership ................................................ $ 80
- International Membership ......................................... $ 90
- Student Membership ............................................... $ 30

FOR INSTITUTIONS
Please check the appropriate subscription category. Dues are based on the number of journal subscriptions received by your library.

- 0–199 subscriptions .................................................. $210
- 200–299 subscriptions ............................................. $285
- 300–599 subscriptions ............................................. $345
- 600–999 subscriptions ............................................. $415
- 1,000+ subscriptions .............................................. $495

YES! I’d like to join an MLA section too!
Please check any that apply, and include section dues with your MLA dues.

- Cancer Librarians (16) ................................................ $10.00
- Chiropractic Libraries (23) ....................................... $10.00
- Collection Development (22) ................................. $10.00
- Consumer and Patient Health Information (21) ........ $ 7.50
- Dental (01) ............................................................ $10.00
- Educational Media and Technologies (02) ................. $15.00
- Federal Libraries (09) ............................................ $12.00
- History of the Health Sciences (03) ......................... $10.00
- Hospital Libraries (04) .......................................... $20.00
- International Cooperation (26) ............................... $10.00
- Medical Informatics (24) ........................................ $10.00
- Medical Library Education (05) ............................. $ 7.50
- Medical School Libraries (06) ............................... $10.00
- Medical Society Libraries (07) .............................. $10.00
- Nursing and Allied Health Resources (10) ............... $10.00
- Pharmacy and Drug Information (11) ..................... $10.00
- Public Health/Health Administration (15) ............... $10.00
- Public Services (20) .............................................. $10.00
- Relevant Issues (12) ............................................. $ 7.00
- Research (18) ...................................................... $12.00
- Technical Services (17) ........................................ $10.00
- Veterinary Medical Libraries (14) ......................... $10.00
New Publications from MLA

Bonnie Snow

This book was revised and updated to provide guidance in selecting the most appropriate sources and using them effectively.

- Designed for use either as a self-study text or as a course text in more formal instruction programs, the book provides background data on pharmaceutical technology, legal and regulatory issues, and discusses the ways in which people use pharmaceutical information.
- New to the second edition are chapters on regulatory sources online, industrial pharmacy, and market research, and competitive intelligence sources online.
- Also included: more detailed annotations and evaluative commentary of individual resources—for a total of 467 publications.
- Revised Practicum exercises, developed to encourage self-evaluation and review, illustrate typical quick-reference queries and suggested solutions.

Health Sciences Environment and Librarianship in Health Sciences Libraries, Volume 7
Lucretia W. McClure, editor

Volume 7 of the Current Practice in Health Sciences Librarianship brings forth the reasons why and how health sciences librarianship “practice adapted to changes in the environment, emphasizing how much the medical climate in North America and institutional issues have influenced the directions taken by libraries.” Chapter titles include:

- Health Sciences Environment
- Types of Libraries and Institutions
- Standards for Health Sciences Libraries
- National Library of Medicine
- Cooperative Efforts of Health Sciences Libraries
- History of Health Sciences Librarianship

BibKit #6: A Guide to Information Resources for Telemedicine
by Nancy A. Brown, M.L.S.

MLA’s newest BibKit provides an overview of important telemedicine publications. It focuses on the past five years, which have seen an explosion in the use of telemedicine and information about telemedicine. Citations for historical reports documenting early telemedicine projects are included.

Featuring:

- Journals
- Bibliographies
- Journal articles
- Books/reports
- Organizations
- Electronic resources

For Information on how to order these and other MLA publications, go to MLANET (www.mlanet.org/publications/books/).