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The 1999 National Program Committee gratefully acknowledges the generous financial support of the following meeting sponsors. MLA President Jacqueline Donaldson Doyle, AHIP, will express her thanks at the Welcome Address, Sunday, May 16. You may want to show your support by adding your thanks as you visit the Hall of Exhibits.

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For further information about MLA's corporate partnership program, please contact Kate E. Corcoran, 312/419-9094 x12; corcoran@mlahq.org.
From the President

Welcome to Chicago! And welcome to the culmination of MLA's year-long Centennial Celebration! We're going to have an exceptional conference!

This vibrant city is a fitting site for the meeting where we will ruthlessly examine the uncertain and challenging times we now face, and work together to define our future. The National Program Committee (NPC) and Local Assistance Committee (LAC) have worked very hard to bring us thought-provoking and knowledgeable speakers, a venue that is beautiful and stimulating, and sessions where we will exchange ideas and solutions. Schedule yourself for time to attend as many sessions as you possibly can. And be sure to reserve time for that all-important informal communication and networking time with colleagues.

This past year we have learned a lot about our professional history, and this week we'll learn more. Though today's challenges are unprecedented in their magnitude, working together is a strength we've had since 1898, and we will be successful in meeting these challenges as long as we continue this unique professional collaboration. Over the years, we've seen that we can make a difference in our profession, in our association, and in our communities.

I'm glad you're here to share this exciting program with me, and I'm looking forward to our week together!

Jacqueline Donaldson Doyle, AHIP, MLA President

Welcome to Chicago

Welcome to MLA '99, the conclusion of MLA's Centennial Celebration, and the beginning of our second century.

When the 1999 National Program Committee (NPC) first met two years ago, we quickly decided to focus this meeting on the future. Not a science fiction future with knowledge rays or info-beams, but the near future, as we navigate through rapidly changing technology and expectations. In ten years, will librarians be the acknowledged primary providers of biomedical information? Or will we be exhibits in the Museum of Information Antiquities? Our theme "Present Tense—Future Perfect?" sums up both our eagerness and our anxiety about the future.

While our two faces are pasted on this page, many people worked very hard to bring this meeting to fruition. In addition to the members of the NPC and Local Assistance Committee (LAC) listed on page 9, MLA headquarters staff, section and SIG program planners, and the people at Professional Planners International all contributed their time, energy, and talents.

The meeting is full of wonderful opportunities for you. Listen, learn, debate, and challenge assumptions. Remember to take time to enjoy the pleasures of Chicago. Make new friends, and renew old acquaintances. Above all, enjoy yourself.

Our destination is the future. Fasten your seatbelts, it's going to be a bumpy ride.

Mark E. Funk, AHIP, Chair, 1999 National Program Committee; and Robert A. Pisciotta, Associate Chair, 1999 National Program Committee
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MLA '99 Official Program 7
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Academy of Health Information Professionals

The Academy of Health Information Professionals is MLA's professional development and career recognition program. The academy offers credentials to members at various levels of achievement and mastery of the essential areas of knowledge in health sciences librarianship. For further information on the academy or to get an application packet, stop by The MLA Connection.

When you attend MLA '99, you are eligible to earn up to one point of academy credit per meeting day, for up to three days per year. In addition, the academy recognizes contact hours earned through continuing education courses and symposia. For a detailed listing of the courses being offered at this meeting and their corresponding contact hours, please see pages 21–22.

Academy Consultations

Preparation your academy portfolio for renewal and have a question? Applying to the academy as a new member, but do not know at what level to apply? The answers to these and any other academy questions await you as members of the Credentialing Committee offer individual consultations. Visit MLA Connection for further information.

Americans with Disabilities Act

The conference hotel and the Medical Library Association (MLA) acknowledge that under Title III of the Americans with Disabilities Act (ADA) and the regulations promulgated thereunder, the hotel facilities being rented to MLA, guest rooms, and common areas will be in compliance with the public accommodation requirements of the ADA and, as rented to MLA, such facilities will be accessible to and usable by individuals with disabilities who may attend or participate in MLA's functions. The following is a list of the items the Hyatt has available for those individuals who may require them:

- braille compendiums
- canes and crutches
- walkers
- alert plus devices
- bath/shower chairs
- wheelchairs
- TDD machines

For any other needs or questions, please dial the Hyatt's Perfect Stay Desk from the hotel at extension 7744.

Building Networks with Colleague Connection

Meet fellow professionals and network with your peers through Colleague Connection! The Membership Committee's popular program links a new member or first-time meeting attendee with a more experienced member. Once assigned, each pair of colleagues sets its own schedule. The deadline for participating was April 5, 1999, but for an "emergency connection" or to help a new colleague, speak with Elaine Wells at the New Member/First-Time Attendee Orientation and Reception.

Business Center

The Hyatt Regency Chicago offers one-stop shopping for all your business needs, including copying, secretarial services, faxing, shipping, and portable communication. It is located in the East Tower Concourse.

Children

Child care is available in the Chicago area through the following organizations: KiddieCorp, 800/942-9947; and American Childcare, 312/644-7300. These organizations are not associated with MLA, and any use of them is strictly by agreement between the provider and the user. MLA disclaims any liability for the use of child care. Check with the hotel concierge for more child care information.

If you have children with you under the age of eighteen, please register them at the MLA Registration Desk. An adult must accompany children who attend MLA '99 programs and exhibits at all times, and children who can walk must have a badge. Complimentary children's badges are available at the Registration Center.

Conversation Café

Plenary session speakers have been asked to be available after their presentations for an informal question and answer session. The Conversation Café, located in the center of the Hall of Exhibits, will give members of the audience an opportunity to meet the speakers up close and personal.
**Exhibits**

The Hall of Exhibits offers you an opportunity to learn about state-of-the-art products and services for your institution. To enjoy the many displays fully, we suggest that you allow six hours during the four-day period for walking through the Hall of Exhibits.

**Hospitality Center**

Where can I get an authentic Chicago hot dog or pizza? Is the Egyptian tomb exhibit still at the Field Museum? How do I get to the Shedd Aquarium from here? Where can I hear a good Chicago blues band? These and other queries about Chicago can be handled by the 1999 Local Assistance Committee (LAC) members who will staff the Hospitality Center in the Registration Center. Stop by the Hospitality Center to pick up tips and information about local attractions and facilities. Check out restaurant information and sign up for a “dine-around.”

**The Internet Center**

The MLA Internet Center in the Hall of Exhibits is a mini-network of computers that provides convenient Internet access and demonstrations for meeting participants. With knowledgeable colleagues on hand to assist you, you can learn about the wide range of information resources that are available through the power of global networking. Telnet and a few different e-mail applications (Calypso and Eudora) will be available on the computers so that those attending the meeting can use their e-mail. You should bring the following information: the name and, if possible, the IP number of your host (mail server), plus your user name and your password. All e-mail servers can access e-mail using Telnet.

**The Learning Center**

Organized and staffed by members of the Educational Media and Technologies Section, the MLA Learning Center in the Hall of Exhibits is a demonstration area that provides attendees hands-on exposure to various software and videotape programs. The Learning Center offers numerous computer-based instruction programs for review that are either new programs or programs that have been recently updated. This year, the Media Center has been incorporated into the Learning Center and videotapes will be available for viewing. If you select or support these types of instructional resources for your institution, stop by the MLA Learning Center to explore and evaluate the programs first-hand and discuss your experiences with colleagues.

**Lost and Found**

Please bring any lost and found items to the MLA Information Desk, located in the MLA Registration Center.

**Media Center**

See “Learning Center” in the General Information Section.

**Member Resource Room**

For your convenience, typewriters, a photocopier, and IBM-compatible computers (with a laser printer) are available for association business in the Member Resource Room. Equipment use is available on a first come, first served basis. Please bring your own diskettes (3.5” floppy).

**MLA 2000: Demystifying the Dragon: Strategies for 2000 Plus**

Engage your professional dragon on the Pacific Rim during MLA's 100th annual meeting, held jointly with the Canadian Health Libraries Association (CHLA), in Vancouver, British Columbia, May 5–11, 2000. Representatives of the 2000 National Program Committee are available to share additional information, answer your questions, and pique your interest in the meeting of the Millenium. Information on customs regulations and crossing the border is available. Look for the oversized, aerial photograph of Vancouver in the Hall of Exhibits.
The MLA Connection

Hall of Exhibits
See “Exhibits” listing for hours.

Your one-stop source for information on MLA programs, services, and products.
- Member volunteers and headquarters staff are available to answer your questions about membership opportunities, MLA legislative issues, and the Academy of Health Information Professionals.
- Take time to look at—and buy—MLA publications including DocKits, BibKits, and the Medspeak brochure.
- T-shirts, mugs and more... Make a donation to support the MLA grants and scholarships program, and take home a unique gift for your staff, your family, or yourself. Cash, checks, Visa, MasterCard, and American Express accepted.

MLA Information Desk
MLA Registration Center, Grand Ballroom Level
See “Registration Center” for hours.

The MLA Information Desk is part of the Registration Center. You may leave messages for members of the Board of Directors and MLA staff there, or stop by if you have questions about meetings, MLA memberships, or other activities.

Newsletter—PERFECTION
Copies available at the MLA Registration Center
Sponsored in part by Academic Press and B.C. Decker, Inc.

PERFECTION, the newsletter of MLA '99, will be published daily from Saturday, May 15, through Tuesday, May 18. Please submit any newsworthy short articles, updated dates or times for social events, and other interesting items (print or MS Word file on diskette) to MLA staff at the MLA Registration Center or the Hospitality Center by 4:00 p.m. on the day before you want them to appear.

Placement Service—“Jump Start Your Job Search”
Ohio A and B

Orientations
Sunday, May 16, 8:30 a.m.–9:00 a.m.

Placement Service Hours
Sunday, May 16, 9:00 a.m.–4:00 p.m.
Monday–Tuesday, May 17–18, 8:00 a.m.–5:00 p.m.
Wednesday, May 19, 8:00 a.m.–1:00 p.m.

Seeking a new job or a change in scenery? Looking for the perfect employee to fill a position? Let MLA's Placement Service help you! The Placement Service provides a meeting place for both job seekers and employers. Individual job seekers and employers may submit late applications to the Placement Service through Monday, May 17. Photocopying facilities are available in the Member Resource Room. Catalogs of job opportunities and applicant forms will be available for sale the afternoon of Tuesday, May 18, at the Registration Center.

Registration Center
Grand Ballroom Registration Area
Wednesday, May 12, 7:00 a.m.–9:00 a.m., noon–1:00 p.m.
Thursday, May 13, 4:00 p.m.–8:00 p.m.
Friday, May 14, 7:00 a.m.–6:00 p.m.
Saturday, May 15, 7:00 a.m.–7:00 p.m.
Sunday, May 16, 7:00 a.m.–6:00 p.m.
Monday, May 17, 7:00 a.m.–5:00 p.m.
Tuesday, May 18, 7:00 a.m.–4:00 p.m.
Wednesday, May 19, 7:00 a.m.–9:00 a.m.

Pick up your badge, program, and other conference materials at the MLA Registration Center.

Sack Sitters
MLA Registration Center, Grand Ballroom Level
Sunday, May 16, 10:00 a.m.–6:00 p.m.
Monday, May 17, 10:00 a.m.–6:00 p.m.
Tuesday, May 18, 10:00 a.m.–5:00 p.m.

For your convenience, Sack Sitters operates an on-site business center. Services include packaging and shipping (UPS), and coat and baggage check. Sack Sitters can be found in the Registration Area.

Scholarship Booth
Hall of Exhibits
See “Exhibits” listing for hours.

See “The MLA Connection” in the General Information section for description.

Speaker Ready Room
Skyway Room 282
Friday, May 14–Tuesday, May 18, 7:00 a.m.–5:00 p.m.
Wednesday, May 19, 7:00 a.m.–2:00 p.m.

Skyway Room 282 will be available Friday, May 14, through Wednesday, May 19, for those making presentations during the meeting. Slide trays and a projector will be available.
GENERAL INFORMATION

Taping
Grand Ballroom Level. Adjacent to the MLA Registration Center
See "Registration Center" for hours.
Opens Sunday, May 16

If this jam-packed program makes your head spin, catch up on all the hot information at your leisure by ordering audio tapes of sessions in the registration area. Order forms will also be distributed in attendee packets at the meeting. You may also call Audio Transcripts at 800/338-2111.

Tours
Thursday, May 13 4:00 p.m.-7:00 p.m.
Friday, May 14 11:00 a.m.-3:00 p.m.
Wednesday, May 19 9:00 a.m.-noon

Tours Operator:
American Sightseeing Chicago
Tour Registration Desk
Palmer House
27 East Monroe, Suite 15
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312/251-3100

American Sightseeing Chicago has arranged several tours in the Chicago area. If you have not preregistered for a tour, please contact American Sightseeing Chicago at the Palmer House.

American Sightseeing Chicago
The Tour Options are:

Friday, May 14
Architectural River Cruise
An architectural guide narrates a fascinating ninety-minute cruise exploring Chicago’s world famous buildings. Please meet at the Wacker Drive and Michigan Avenue intersection, southwest corner—proceed down the stairs to the launch site.
12:30 p.m.-2:30 p.m. or 2:30-4:30 p.m. $16.00 per person

Saturday, May 15
Mansions, Temples, and Gardens
A day in Chicago’s beautiful North Shore Suburbs with stops at the Chicago Botanic Gardens (tour and lunch) and the Bahai Temple. The tour bus will pick participants up at the Hyatt Regency Chicago. Please meet at the Stetson Street entrance, West Tower.
8:30 a.m.-3:30 p.m. $40.00 per person

Wednesday, May 19
Chicago: Past, Present, and “Futures”
Includes visits to the Chicago Mercantile Exchange and Glessner House Mansion, a historic landmark. The tour bus will pick participants up at the Hyatt Regency Chicago. Please meet at the Stetson Street entrance, West Tower.
Noon-3:30 p.m. $25.00 per person

Special Tour—Frank Lloyd Wright in Oak Park
A stop at the Doody Publishing Company for lunch, followed by tours of the Frank Lloyd Wright Home and Studio and Unity Temple. The tour bus will pick participants up at the Hyatt Regency Chicago. Please meet at the Stetson Street entrance, West Tower.
11:45 a.m.-4:30 p.m. No Cost, limited to seventy-four registrants

Thursday, May 20
The Many Lands of Chicago
An intriguing look at the city’s ethnic communities with stops at Hull House and the Mexican Fine Arts Center. The tour bus will pick participants up at the Hyatt Regency Chicago. Please meet at the Stetson Street entrance, West Tower.
9:00 a.m.-1:00 p.m. $22.00 per person

Travel Safety Tips
To enjoy your stay in Chicago fully, please take a few moments to read the booklet included in your registration packet, MLA Safety Tips.
See how OCLC reference services can help you build and manage an automated, electronic library.

OCLC FirstSearch Service
Simplify information gathering with a wide range of abstracting/indexing and full-text databases from a powerful Web interface. Ask about the new FirstSearch service—a complete redesign of the service is coming soon, fully integrating FirstSearch and Electronic Collections Online into a single reference service that delivers faster, easier access to full-text and full-image articles.

The new FirstSearch service will also give you convenient access to the holdings of the nearly 600 medical libraries that catalog on OCLC—one-click access from virtually every FirstSearch database, from WorldCat to MEDLINE.

OCLC FirstSearch Electronic Collections Online
Deliver quick, easy access to over 1,200 full-image academic and professional journals, along with an electronic archive of journals, collection management tools and links to FirstSearch databases. Stretch your electronic journals budget with our special program for libraries with print subscriptions. Ask about the journal licensing program, which provides one-stop shopping for electronic journal subscriptions.

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AMA Headquarters Reception

Monday, May 17, 5:00 P.M.-7:00 P.M.
515 North State Street

The American Medical Association will host a cocktail and hors d’oeuvres reception for all annual meeting attendees from 5:00 P.M. to 7:00 P.M. on Monday, May 17, 1999, in the atrium of the American Medical Association building at 515 North State Street. See Chicago map, page 73, for location.

Awards Luncheon and Ceremony

Monday, May 17, NOON–2:00 P.M.
Regency Ballroom

Join friends and colleagues gathered from around the country and world to honor those who have rendered distinguished service and made significant contributions to the health information field. A ticket to the luncheon was provided with inclusive registration. Tickets are also available at the MLA Registration Center until NOON on Sunday, May 16. Limited general seating will be available for those who wish to attend the ceremony but not the luncheon. Don’t miss this opportunity to congratulate the outstanding professionals of 1999.

Chapter Sharing Roundtables: Food for Thought: A Time to Share

Sunday, May 16, NOON–2:00 P.M.
Regency Ballroom A

Chapter members meet informally to share experiences and expertise at luncheon roundtable discussions. All MLA members (especially chapter officers, committee members, and newsletter editors) who wish to discuss mutual professional concerns or chapter activities and issues are encouraged to attend. Facilitators preside at each roundtable to initiate the discussion and resource persons are available to answer questions. Unfortunately, on-site registration cannot be accepted.

Chicago Blues Night

Friends of the National Library of Medicine (NLM) Reception

Sunday, May 16, 8:00 P.M.–11:00 P.M.
Truffles Room

Ticket prices are $17.00 for members of Friends of the NLM ($37.00 for nonmembers; includes 1999 membership fee) and can be purchased at the MLA Registration Center. Price includes membership fee through December 1999.

International Visitors Reception

Sunday, May 16, 5:30 P.M.–6:30 P.M.
Grand Ballroom D South

Welcome to Chicago! The National Program Committee and International Cooperation Section extend a cordial welcome to our international visitors and will be pleased to answer any questions you have regarding MLA '99! All international visitors are invited to this special orientation and reception.

Legislative Update

Tuesday, May 18, 2:30 P.M.–4:00 P.M.
Grand Ballroom

Join the Governmental Relations Committee for an update on legislation in progress and related MLA activities. The program will address the Digital Millennium Copyright Act, database legislation, and NLM funding issues. Learn how legislative issues affect the way librarians provide information and information services.

Look to the Future–Crystal Ball

Tuesday, May 18, 6:30 P.M.–10:00 P.M.
Crystal Gardens Ballroom, Navy Pier

Low-lying fog will lead you to our bridge to the 21st Century at Chicago’s famous Crystal Gardens located on Navy Pier. If the pulse of your hand on the entrance decoder gives the correct signal, proceed over the bridge and into the future. Futuristic signs, lights, and people will direct you to: virtual reality stations, fortune tellers so you can look into your future, a musical adventure where “SynthSound” will allow you to create tunes as you break beams of light, or a dance area where you can dance and dream in the midst of this tropical park of live palms and dancing leap frog fountains. And, of course, there will be fuel stations offering food and beverages to energize you during your trip into the future.

Lunch with Your Colleagues

Sunday, May 16, NOON–2:00 P.M.
Tuesday, May 18, NOON–2:00 P.M.
Hall of Exhibits

Tickets can be purchased at the MLA Registration Center for $15.00. Tickets must be purchased for Sunday’s luncheon by 10:00 a.m. Sunday and for Tuesday’s luncheon by 3:00 P.M. Monday. Tickets are also available in the Hall of Exhibits on the days of the lunch.

Meet friends and colleagues for lunch in the café area in the Hall of Exhibits. There you can pick up your delicious, pre-selected lunch. Luncheon selections are:
(a) Two individually wrapped half sandwiches, any combination of (1) tuna, (2) ham and cheese, (3) turkey, or (4) roast beef served on a Kaiser roll with mustard, mayonnaise, and horseradish condiments (lettuce and tomato will be on each sandwich); brownie; piece of whole fresh fruit; and soft drink or Poland Springs water; or
(b) Smoked turkey breast and Wisconsin cheddar cheese with lettuce and vine-ripe tomatoes served on whole wheat hoagie with honey mustard sauce; potato chips; cookie; and soft drink or Poland Spring water.
SPECIAL SESSIONS AND EVENTS

Majors Walk for Fun

Sunday, May 16, 6:30 A.M.
Lobby of the Hyatt Regency Chicago
Sponsored by Majors Scientific Books, Inc.

Come celebrate Majors' 90th anniversary by taking a vigorous, heart-healthy power walk. The 11th annual Majors Walk will depart from the lobby of the Hyatt Regency Chicago in the Illinois Center on Sunday, May 16th, at 6:30 A.M. sharp. Hope to see you there!

MLA Headquarters Open House

Sunday, May 16, 5:00 P.M.–7:00 P.M.
65 East Wacker Place, Suite 1900
Sponsored in part by Research Information Systems.

While you are in MLA’s hometown, take this opportunity to visit the new headquarters' office and meet the staff. Savory hors d'oeuvres will be served. MLA headquarters is located on the 19th floor at 65 East Wacker Place, Suite 1900, which is only two blocks west and one block south from the Hyatt Regency Chicago. See Chicago map, page 73, for location.

New Members/First-Time Attendee Orientation and Reception

Sunday, May 16, 5:30 P.M.–6:30 P.M.
Grand Ballroom D North
Sponsored in part by MARCIVE, Inc.

MLA’s Membership Committee extends a warm welcome to all new members and first-time attendees! Because your first meeting can be overwhelming, the Membership Committee invites you to this special orientation and reception.

Open Forum for the Future

Monday, May 17, 3:00 P.M.–4:00 P.M.
Grand Ballroom C/D/E/F

The Open Forum is a continuation of the MLANET Open Forum on the dues increase proposal that the Board of Directors has recommended to the membership to be implemented no later than 2001. As MLA members, we all want expanded services from our professional association. We want help with the increasing technological challenges of our jobs and the rising expectations of our users. We want a strong collective voice and visible presence on the national scene—to protect the balance between intellectual property rights of copyright owners and fair use rights of users; to assert our leadership role as health information professionals in the age of the Internet; and to demonstrate our value to quality and cost-effective health care.

You will see these themes reflected in the strategic initiatives of the board for 1999/2000, including expanding MLANET, providing continuing education (CE) courses locally by using new technologies, participating in coalitions to encourage competition in publishing and bring down journal prices, and working with other associations to protect fair use rights. The board has authorized using Association Reserves and Shaping Future funds to support these initiatives this year. But this is not a feasible long-term strategy, which is why the board proposed a dues increase. While the association continues to focus on fund-raising and entrepreneurial activities with much success, it is time to consider our personal responsibility for investing more financially in our association. We should all expect a return on our investment for the profession and for ourselves.

Poster Session: Take Home a Future Perfect Idea

Monday, May 17, 2:00 P.M.–4:00 P.M.
Hall of Exhibits
Print posters will remain up until
Tuesday, May 16, 2:00 P.M.
Sponsored in part by Login Brothers Book Company.

The 1999 National Program Committee is pleased to announce that over fifty of our colleagues will be presenting both print and electronic posters. While many of the presentations are focused on the Web and its impact on how we access, organize, and deliver information, there are a number of other very interesting presentations, ranging from a library-hosted art show to an exhibit commemorating the 150th anniversary of the medical school graduation of America's first woman M.D.

Please join us on Monday, May 17, to view your colleagues' exciting work and perhaps take home an idea or two for your "future perfect" library. The poster session will be held in the Hall of Exhibits. Print and canned Web demonstrations will be in the Poster Area. The live Web demonstration will be held in the Learning Center, which will mean that this area will be closed to other use during the poster session. Print posters will remain up until 2:00 P.M. on Tuesday, May 18.

Welcome Reception, and Opening of the Hall of Exhibits

Saturday, May 15, 5:45 P.M.–7:30 P.M.
Wacker Hall

One ticket to this event comes with Inclusive and Conference-Only registrations. Additional tickets can be purchased for $35 at the MLA Registration desk.

Join us for one of MLA's biggest parties—our welcome reception and official opening of the Hall of Exhibits. This is the perfect opportunity to meet with friends as you take a festive tour of the exhibits while enjoying great food, drinks, and conversation. You don't want to miss this chance to be reunited with old friends and make new ones.
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Continuing education courses will meet in the Hyatt Regency Chicago except hands-on computer courses which are clearly marked. These courses will be held at off-site facilities. Instructions for transportation to these facilities will be provided. Maps and directions to all off-site facilities are available at the MLA Registration Center.

As a special addition to the roster of MLA '99 courses, MLA will host the "Evidence-Based Health Care (EBHC) in Action" suite of courses. The five courses are a part of the MLA distance learning program "EBHC in Action" and are marked with "EBHC."

To register for continuing education courses during the annual meeting, inquire at the MLA Registration Center.

### Friday, May 14

#### All-Day Courses

<table>
<thead>
<tr>
<th>Time</th>
<th>Course</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>300 Consumer Health Information Services</td>
<td>Toronto Room (West Tower, Ballroom Level) (Train)</td>
</tr>
<tr>
<td></td>
<td>301 Making the Transition: Converting to PubMed &amp; IGM to Search NLM's Databases</td>
<td>University of Illinois–Chicago, Library of the Health Sciences, 1750 West Polk Street, Room 303 (Canese, Hamilton, Nahin)</td>
</tr>
<tr>
<td></td>
<td>500 Enhancing the Medical Intranet Knowledge Center</td>
<td>Regency Ballroom B (West Tower, Ballroom Level) (McQueen/DeMatteo)</td>
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<tr>
<td></td>
<td>600 Critically Appraising the Gold:</td>
<td>Acapulco Room (West Tower, Ballroom Level) (McKibbon)</td>
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<td></td>
<td>601 Evidence-based Medicine for Librarians:</td>
<td>Regency Ballroom C (West Tower, Ballroom Level) (Walker-Dilke/Eady)</td>
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<tr>
<td></td>
<td>602 The Care &amp; Feeding of an Internet Training Program</td>
<td>Dominican University, Lewis Hall, Room LE002 Tech Center, 7900 W. Division Street, River Forest, IL (Traditi/Kuntzman/Ralston)</td>
</tr>
<tr>
<td></td>
<td>700 Research Methods for the Health Sciences Librarian</td>
<td>San Francisco Room (West Tower, Ballroom Level) (Detlefsen)</td>
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#### Conference Institute

**Prepared for Now...Primed For Tomorrow**

Registration located at Regency Ballroom A (West Tower, Ballroom Level)

*Sponsored by MLA's Hospital Libraries Section*

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<thead>
<tr>
<th>Time</th>
<th>Course</th>
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<tr>
<td>8:00 A.M.-5:00 P.M.</td>
<td>800A Delivering Hospital Library Services through a Web-Based Environment</td>
<td>Hong Kong Room (West Tower, Ballroom Level)</td>
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<td></td>
<td>800B Competencies and Credentialing for Hospital Librarians</td>
<td>Gold Coast Room (West Tower, Concourse Level) (Schardt)</td>
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<td>800C Developing Hospital Intranets</td>
<td>Water Tower Room (West Tower, Concourse Level) (Scheidt)</td>
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<td></td>
<td>800D Computer Networking Essentials</td>
<td>Comiskey Room (West Tower, Concourse Level) (Johnson/Milgrom)</td>
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<td></td>
<td>800E Document Delivery/Information Access</td>
<td>Wrigley Room (West Tower, Concourse Level) (Johnson/Milgrom)</td>
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<td></td>
<td>800F Negotiating Vendor Licenses</td>
<td>Columbian Room (West Tower, Concourse Level) (Johnson/Milgrom)</td>
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<td>800G Marketing Skills in a Nutshell</td>
<td>Picasso Room (West Tower, Concourse Level) (Johnson/Milgrom)</td>
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<td>800H Customer Service</td>
<td>Haymarket Room (West Tower, Concourse Level) (Johnson/Milgrom)</td>
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<td></td>
<td>800I Managed Care Networks</td>
<td>Room D (West Tower, Stetson Level) (Johnson/Milgrom)</td>
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<td></td>
<td>800J Y2K: Are There Still Issues? Does Anyone Have Answers?</td>
<td>Room E (West Tower, Stetson Level) (Johnson/Milgrom)</td>
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#### Friday, May 14

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<thead>
<tr>
<th>Time</th>
<th>Course</th>
<th>Location</th>
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<tr>
<td>8:00 A.M.-noon</td>
<td>111 The Joint Commission Standards: Management of Information and Beyond</td>
<td>Atlanta Room (West Tower, Ballroom Level) (Scheidt)</td>
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<td></td>
<td>623 Continuing Medical Education and Health Sciences Libraries: Partnership Opportunities</td>
<td>Atlanta Room (West Tower, Ballroom Level) (Arnold/Banner)</td>
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#### Friday, May 14

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<tr>
<th>Time</th>
<th>Course</th>
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<tr>
<td>1:00 P.M.-5:00 P.M.</td>
<td>624 Creating Web-based Presentations</td>
<td>Chicago Library System, 224 S. Michigan Avenue, #680, Chicago (Just/Azen)</td>
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<td>(Gasaway)</td>
<td>Toronto Room (West Tower, Ballroom Level)</td>
<td>531 Multimedia Basics</td>
<td>Dominican University, Lewis Hall, Room LE002 Tech Center, 7900 W. Division Street, River Forest, IL (Shaw-Kokot/London)</td>
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<tr>
<td>230</td>
<td>The Business Case: Your Key to Buy-in, Funding, Overcoming Resistance, and Initiating Change</td>
<td>533 Online Resources in Alternative Medicine</td>
<td>Wrigley Room (West Tower, Concourse Level) (Lett)</td>
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<td>(Lett)</td>
<td>Water Tower Room (West Tower, Concourse Level)</td>
<td>231 Creating Your Own Future: Strategic Planning and Strategic Action</td>
<td>San Francisco Room (West Tower, Ballroom Level) (Snow)</td>
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<tr>
<td>(West Tower, Ballroom Level)</td>
<td>332 Information Resources in Nursing</td>
<td>635 Evidence-Based Medicine: A Practicum</td>
<td>EBHC Regency Ballroom B (West Tower, Ballroom Level) (Vieira/Faraino/Beattie)</td>
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<td>(West Tower, Ballroom Level)</td>
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<td>636 Critically Appraising the Gold: Evaluating Clinical Studies</td>
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<td>234 Essentials of Database Searching</td>
<td>637 Teaching the Adult Learner in the Library Setting</td>
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<td>345</td>
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<td>440 Searching NLM's Online Public Access Catalog via the Web</td>
<td>Regency Ballroom D (West Tower, Ballroom Level) (Scannell)</td>
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<td>Regency Ballroom C (West Tower, Ballroom Level)</td>
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<td>346</td>
<td>Toxicology Web Resources at the NLM and Beyond</td>
<td>753 Evidence-Based Librarianship</td>
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<tr>
<td>University of Illinois-Chicago, Library of the Health Sciences</td>
<td>6750 West Polk Street, Room 303</td>
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<td>Consumer Health Information on the Internet</td>
<td>753 Evidence-Based Librarianship</td>
<td>EBHC Regency Ballroom D (West Tower, Ballroom Level) (Eldredge)</td>
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<tr>
<td>Rush University, Armour Academic Center, 600 South Paulina Street, Room 919 (Durkin)</td>
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<td>451</td>
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<td>563 Planning for Institution-wide Information Integration: The IAIFS Model</td>
<td>EBHC Toronto Room (West Tower, Ballroom Level) (Harris)</td>
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<td>Acapulco Room (West Tower, Ballroom Level) (Guard/Marine/Schick/Kroll/Roddy/Wentz)</td>
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<td>San Francisco Room (West Tower, Ballroom Level) (Olson/Joyce)</td>
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<tr>
<td>562</td>
<td>Introduction to Telemedicine</td>
<td>764 Understanding Meta Analysis</td>
<td>EBHC Toronto Room (West Tower, Ballroom Level) (Harris)</td>
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<tr>
<td>New Orleans Room (West Tower, Ballroom Level) (Zollo)</td>
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Symptoms

No IS resources to set up a library Web page.

Worried that patrons are not getting useful information when a librarian is not available to help search.

Concern over the library's role in the changing internet environment.

Need to find a realistic solution in providing access to full content.

Treatment

www.knowledgeweb.net

Aries Systems Corporation
200 Sutton Street, North Andover, MA 01845 USA
TEL (978) 975-7570  FAX (978) 975-3811
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<th>Wednesday, May 19</th>
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<tr>
<td>8 A.M.</td>
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<td>Committee Meetings (8 A.M.–5 P.M.)</td>
<td>Continuing Education Courses (8 A.M.–5 P.M.)</td>
<td>Chapter CE Chairs (8 A.M.–5 P.M.)</td>
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<td>NOON</td>
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<td>Board of Directors Luncheon (NOON–1 P.M.)</td>
<td>Section Council (NOON–4 P.M.)</td>
<td>Chapter Sharing Roundtables Luncheon (NOON–2 P.M.)</td>
<td>Awards Luncheon and Ceremony (NOON–2 P.M.)</td>
<td>Lunch with Your Colleagues (NOON–2 P.M.)</td>
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<td>2 P.M.</td>
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<td>MLA Business I (2 P.M.–3:30 P.M.)</td>
<td>Section CE Chairs (2 P.M.–3 P.M.)</td>
<td>Section Business (2 P.M.–3:30 P.M.)</td>
<td>Legislative Update (2:30 P.M.–4 P.M.)</td>
<td>Section Program IV (2:30 P.M.–4 P.M.)</td>
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<td>3 P.M.</td>
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<td>Break (3:00 P.M.–3:30 P.M)</td>
<td>Break* (3:30 P.M.–4 P.M)</td>
<td>Open Forum for the Future (3 P.M.–4 P.M.)</td>
<td>Break* (3:30 P.M.–4 P.M)</td>
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<td>4 P.M.</td>
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<td>New Leaders (4:15 P.M.–4:45 P.M.)</td>
<td>Section Program I (4 P.M.–5:30 P.M.)</td>
<td>Section Program II (4 P.M.–5:30 P.M.)</td>
<td>MLA Business II Inaugural Address (4 P.M.–5:30 P.M.)</td>
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<td>5 P.M.</td>
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<td>Welcome Reception and Opening of Hall of Exhibits (5:45 P.M.–7:30 P.M.)</td>
<td>MLA Headquarters Reception (5 P.M.–7 P.M.)</td>
<td>AHA Headquarters Reception (5 P.M.–7 P.M.)</td>
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* Breaks in the Hall of Exhibits

MLA ‘99 at a Glance sponsored by Institute for Scientific Information (ISI) and CISTI—Canada Institute for Scientific and Technical Information.

MLA ‘99 OFFICIAL PROGRAM
Introducing

Ovid On Call

Clinical information that's always on call

Please join us for the official launch at MLA '99 during the sunrise sessions on Monday, May 17, 7:30am - 8:15am at the Hyatt Regency Chicago, Regency D meeting room.

RSVP—
Email: lhibbert@ovid.com
Phone: 212-563-3006, ext. 273
Fax: 212-563-3784

And be sure to visit Ovid at Island C for a demonstration.

Ovid Technologies, Inc.
333 7th Ave
New York, NY 10001
800-950-2035
http://www.ovid.com
### Thursday, May 13, 9:00 A.M.—5:00 P.M.
- **9:00 A.M.—2:00 P.M.**
  - Executive Committee
  - Board of Trade Room (West Tower)
- **9:00 A.M.—1:00 P.M.**
  - Executive Committee Lunch
  - Board of Trade Room (West Tower)
- **2:00 P.M.—5:00 P.M.**
  - Board of Directors
  - (Members are welcome to attend.)
  - Board of Trade Room (West Tower)

### Friday, May 14, 8:00 A.M.—5:00 P.M.
- **8:00 A.M.—5:00 P.M.**
  - Conference Institute
  - Prepared for Now...Prized for Tomorrow
  - (See page 21 for room assignments.)
- **9:00 A.M.—5:00 P.M.**
  - Board of Directors
  - (Members are welcome to attend.)
  - Board of Trade Room (West Tower)
- **NOON—1:00 P.M.**
  - Board of Directors Luncheon
  - Chef’s Test Kitchen, Skyway Level (West Tower)

### Saturday, May 15, 8:00 A.M.—7:30 P.M.
- **8:00 A.M.—4:00 P.M.**
  - Chapter Council
  - Grand Ballroom B (East Tower)
- **8:00 A.M.—5:00 P.M.**
  - Committee Meetings
  - Books Panel
  - McCormick Room (Third Floor)
  - Credentialing Committee
  - Burnham Room (Third Floor)
- **10:00 A.M.—10:30 A.M.**
  - Break
- **10:00 A.M.—11:30 A.M.**
  - 1999 National Program Committee
  - Ogden Room (Third Floor)
- **10:00 A.M.—5:00 P.M.**
  - Nominating Committee
  - Wright Room (Third Floor)
- **NOON—4:00 P.M.**
  - Section Council
  - Columbus Hall E/F (East Tower)
- **3:00 P.M.—3:30 P.M.**
  - Break
- **4:15 P.M.—4:45 P.M.**
  - New Leaders Tea/Orientation
  - Columbus Hall K/L
- **4:45 P.M.—5:15 P.M.**
  - Chapter Chairs Orientation
  - Columbus Hall C/D
- **Section Council Orientation
  - Columbus Hall E/F
- **Section Chairs Orientation
  - Columbus Hall I/F
- **5:45 P.M.—7:30 P.M.**
  - Welcome Reception and Opening of Hall of Exhibits
  - Wacker Hall

### Sunday, May 16, 7:00 A.M.—10:00 A.M.
- **7:00 A.M.—9:00 A.M.**
  - Committee Meetings
  - Section Program Planners
  - Toronto Room (West Tower)
  - Veterinary Medical Libraries Executive Committee Meeting
  - Skyway Room 261 (East Tower)
- **7:30 A.M.—9:00 A.M.**
  - Section/SIG Business Meetings
  - Cancer Librarians
  - Addams Room (Third Floor)
  - Chiropractic Libraries
  - Wright Room (Third Floor)
  - Complementary Medicine SIG
  - Ogden Room (Third Floor)
  - Consumer and Patient Health Information
  - DuSable Room (Third Floor)
  - Department of the Army Medical Command Libraries SIG
  - Horner Room (Third Floor)
  - International Cooperation
  - New Orleans Room (West Tower)
  - Internet SIG Formation Meeting
  - Gold Coast Room (Concourse)
- **9:00 A.M.—10:00 A.M.**
  - Welcome to the President of the Medical Library Association
  - Jacqueline Donaldson Doyle, AHIP, Director of Learning Resources, Merrill Brown MD Health Sciences Library, Samaritan Health System, Phoenix, AZ
  - Welcome from the Midwest Chapter
  - Sandra I. Martin, AHIP, Chair, Midwest Chapter and Assistant Director, Shiffman Medical Library, Wayne State University, Detroit

Greetings from the European Association for Health Information and Libraries (EAHIL)
Suzanne Bakker, Central Cancer Library, The Netherlands Cancer Institute, Amsterdam

Welcome from the 1999 National Program Committee
Mark E. Funk, AHIP, Chair, 1999 National Program Committee (NPC) and Head, Collection Development, Samuel J. Wood Library, Cornell University Medical College, New York
Robert A. Pisciotta, Associate Chair, 1999 National Program Committee (NPC) and Associate Director, Library Operations, Archie Dykes Library, University of Kansas City Medical Center—Kansas City
Logan Ludvig, Ph.D., AHIP, Local Assistance Chair, 1999 National Program Committee (NPC) and Director, Telehealth Care and Media Services and Health Sciences Library, Loyola University, Medical Center, Maywood, IL

Presidential Address
Jacqueline Donaldson Doyle, AHIP
Executive Director’s Address
Carla J. Funk
### DAILY PROGRAM

#### SUNDAY, MAY 16, 10:00 A.M.—5:30 P.M.

<table>
<thead>
<tr>
<th>Time</th>
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| 10:00 A.M.—10:30 A.M. | BREAK AND VISIT EXHIBITS  
Wacker Hall  
Sponsored in part by Lippincott Williams & Wilkins. |
| 10:30 A.M.—NOON | PLENARY SESSION 1  
Grand Ballroom  
Sponsored in part by Ovid Technologies.  
The John P. McGovern Lecture  
**Introduction**  
Robert A. Piscotta, Associate Chair, 1999 National Program Committee (NPC) and Associate Director, Library Operations, Archie Dykes Library, University of Kansas City Medical Center-Kansas City  
“Future View: Toast of the Town or Just Plain Toast?”  
Daniel Burrus, Chief Executive Officer, Burrus Research Associates, Inc., Milwaukee, WI |
| NOON—2:00 P.M. | CHAPTER SHARING ROUNDTABLES  
LUNCHEON: FOOD FOR THOUGHT:  
A TIME TO SHARE  
Regency Ballroom A |
| 2:00 P.M.—3:30 P.M. | BUSINESS MEETING 1  
Special Awards  
Grand Ballroom |
| Presiding | Jacqueline Donaldson Doyle, AHIP, President, Medical Library Association |
| Announcements and Introductions | In Memoriam  
Member Recognition  
Call to Order  
Announcement of Election Results  
New Business  
Treasurer's Report  
Annual Reports  
Old Business |
| 3:30 P.M.—4:00 P.M. | BREAK AND VISIT EXHIBITS  
Wacker Hall  
Sponsored in part by Ovid Technologies. |
| 4:00 P.M.—5:30 P.M. | SECTION PROGRAMMING I  
Sponsored in part by EBSCO Information Services.  
Chiropractic Libraries and Veterinary Medical Libraries Sections  
Columbus Hall C/D |
| **“Going to the Dogs: Unusual Trends in Health Care for Man and Beast”**  
**Moderator**  
Marcia Thomas, Library Director, Ruth R. Cleveland Memorial Library, Cleveland Chiropractic College, Kansas City, MO  
**Speakers**  
“Complementary Modalities in Veterinary Medicine”  
Robert Schaeffer, Ph.D., D.V.M., St. Louis, MO  
“Chiropractic and Veterinary Medicine: An Adjustment in Thinking”  
Carl DeStephano, D.C., Glen Ellyn, IL  
Collection Development Section  
**Moderator**  
Jonathan Eldredge, MLIS, Ph.D., AHIP, Assistant Professor and Chief, Collections and Information Resources Department, Health Sciences Center Library, School of Medicine, University of New Mexico—Albuquerque  
**Introduction**  
Jett McCann, AHIP, Operations Manager, EBSCO Information Services, Birmingham, AL  
“Concentration of Publishing in Fewer Hands: Good, Bad, or Irrelevant?”  
John E. Cox, OBE, BA (Oxon), Barrister-at-Law, FirstD, MInstM, MCIT, International Publishing Consultant, John Cox Associates, Towcester, Northants, United Kingdom  
“Academic Journal Pricing and Market Power: A Portfolio Approach”  
Mark McCabe, Ph.D., School of Economics, Georgia Institute of Technology-Atlanta  
**Medical Informatics, Hospital Libraries, Medical School Libraries, and Research Sections  
Regency Ballroom C  
“A Medical Informatics Research Agenda for the Next Century”**  
**Moderator**  
Debra S. Ketchell, AHIP, Deputy Director, Health Sciences Libraries, University of Washington—Seattle  
**Panelists**  
Valerie Florance, Ph.D., Project Director, betterhealth@here.now, Association of American Medical Colleges, Washington, DC, Walter B. Panko, Ph.D., Professor and Director, School of Biomedical and Health Information Sciences, Assistant Vice Chancellor for Health Informatics, University of Illinois-Chicago; Gary D. Byrd, Ph.D., AHIP, Director, Health Sciences Library, University at Buffalo, NY; and Joan S. Ash, Ph.D., Associate Professor, Library and Medical Informatics, Biomedical Information Communication Center, Oregon Health Sciences University—Portland  
**Medical Library Education Section  
Regency Ballroom A  
“Education for Medical Librarians”**  
**Moderator**  
Clinton M. Thompson, Director, Bird Health Sciences Library, Health Sciences Center, University of Oklahoma—Oklahoma City  
**Speakers**  
“Preparing Tomorrow’s Health Sciences Librarians: Two Model Internship Programs”  
Barbara A. Epstein, AHIP, Associate Director for Administrative Services, Health Sciences Library System, University of Pittsburgh; Carol Jenkins, AHIP; Ann Lawrence; Health Sciences Library, University of North Carolina-Chapel Hill; and Nancy Hriinya Tannery, Health Sciences System, University of Pittsburgh  
“Teaching Personal Information Management in the Library”  
Mari J. Stoddard, Head of Educational Services, Arizona Health Sciences Library; and P. Zoë Stavri, Ph.D., School of Information Resources and Library Science; University of Arizona—Tucson  
“Developing a Web-based Continuing Education Course”  
Julia K. Koch, Manager, Digital Library Operations, Library & Center for Knowledge Management, University of California-San Francisco; Julie A. Garrison; and Connie Schardt, AHIP, Medical Center Library, Duke University, Durham, NC  
**Information Services for AHEC Librarians**  
Sharon D. Jenkins, Ph.D., School of Library and Information Sciences, University of North Texas-Denton  
**Pharmacy and Drug Information Section  
Regency Ballroom D  
**Moderator**  
Robert H. Schrimsher, MLIS, Ed.D., Pharmacy Librarian and Assistant Professor, McWhorter School of Pharmacy, Samford University, Birmingham, AL  
“New Developments in Drug Therapy Searching: The Future of Pharmaceutical Care” (The 1999 EMBASE Lecture)  
Mary Lynn Moody, B.S.Pharm., Director, Drug Information Center, University of Illinois-Chicago  
**National Program Committee I  
Comiskey Room (West Tower)  
“Perfect Partners for Tense Times: Collaboration and Cooperation with Our Peers”**  
**Moderator**  
Brenda Collins, Director, Library Services, New England College of Optometry, Boston  
**Speakers**  
“Community Partnering for AIDS Outreach”  
Jonathan Hartmann, AHIP, Outreach Librarian, Raymon H. Mulford Library, Medical College of Ohio-Toledo |
SUNDAY, MAY 16, 4:00 P.M.—11:00 P.M.

"Collaborating to Provide Shared Resources: The Ongoing Cooperation between a Hospital Library and a Hospital-based Consumer Health Information Center"
Margo Coletti, Medical Library Director, and Anne Fladger, Program Coordinator/Library, The Learning Center; Beth Israel Deaconess Medical Center, Boston

"Perfect Partners for Tense Times: Collaborating with Public Librarians to Deliver Consumer Health Information"
Gerald (Jerry) Terry, AHIP, Head of Information Services; Mary L. Riordan, AHIP, Librarian; and Amelio Skye, Student Assistant; Arizona Health Sciences Library, University of Arizona-Tucson

"The Clinical Digital Libraries Project: An Interdisciplinary Approach to Providing Information Services to Off-site Users"
Steven L. MacCall, Instructor, School of Library and Information Studies, University of Alabama-Tuscaloosa; Ana D. Cleveland, Ph.D., AHIP, Professor, School of Library and Information Sciences, University of North Texas—Denton; Lisa R. Russell, AHIP, Chief Medical Librarian; Neil T. Williams, Medical Information Services Librarian; Martha C. Cook, Technical Services Librarian; Health Sciences Library, College of Community Health Sciences, University of Alabama-Tuscaloosa; Robert J. Beals, D.O., Assistant Professor, Department of Family Medicine; and Kathryn T. Herron, Department of Public Health and Preventive Medicine; University of North Texas Health Science Center—Fort Worth

National Program Committee II
Columbus Hall K/L

"New Tools for Perfecting the Future: Techniques to Add to Our Skills"
Moderator
Peg Hewitt, Research Librarian, Tufts Center for the Study of Drug Development, Tufts University, Boston, MA

Speakers
"What Is 'Partnering' and How Can Health Sciences Librarians Successfully Use this Approach?"
Pamela Bradigan, Assistant Director; and Susan Kroll, Director; Prior Health Sciences Library, Ohio State University—Columbus

"Creating a Unified Service Center to Support Multiple Library Services"
Martha Bedard, AHIP, Associate Director, Library Services; Francesca Allegri, AHIP, Manager, Planning and Communications; Margaret Moore, Department Head, User Services; and Steven Squires, Research Librarian; Health Sciences Library, University of North Carolina—Chapel Hill

"Edging Out the Competition: Using a Client Database for Strategic Planning"
Mary Snyder, MLS, Ph.D., Education Librarian; Nancy Gocher, Manager, Education Services; Jennie Billings Jones, AHIP, Education Librarian; and Jeffrey Perkins, Education Specialist; Medical Library, University of Texas Southwestern Medical Center—Dallas

"A World Wide Web Bibliometrics Study: Co-citation Analysis of Health Sciences Libraries' Links"
Karen Harker, Web Developer, Library, University of Texas Southwestern Medical Center—Dallas; and Sally Harvey, AHIP, Information Services Coordinator, Medical Library, University of North Carolina—Chapel Hill

5:00 P.M.—7:00 P.M.
MLA HEADQUARTERS OPEN HOUSE
65 East Wacker Place, Suite 1400
(See Chicago map, page 73, for location)
Sponsored in part by Research Information Systems.

5:30 P.M.—6:30 P.M.
INTERNATIONAL VISITORS RECEPTION
Grand Ballroom D South
Sponsored in part by Swets Subscription Service.

LIBRARY SCHOOL REUNION
Columbus Hall E/F
Sponsored in part by Research Information Systems.

NEW MEMBER RECEPTION
Grand Ballroom D North
Sponsored in part by MARCIVE, Inc.

5:30 P.M.—7:00 P.M.
Vision Science SIG
Skyway Room 269 (East Tower)

6:00 P.M.—9:00 P.M.
Hospital Libraries Section Board Meeting
Skyway Room 261 (East Tower)

6:30 P.M.—7:30 P.M.
International Cooperation Section Board Meeting
Skyway Room 265 (East Tower)

8:00 P.M.—11:00 P.M.
FRIENDS OF NLM EVENT
Chicago Jazz Night
Truffles Room (West Tower)

MONDAY, MAY 17, 7:00 A.M.—9:00 A.M.

7:00 A.M.—9:00 A.M.
COMMITTEE MEETINGS
Awards Committee
Hong Kong Room (West Tower)

Governmental Relations Committee
Atlanta Room (West Tower)

Membership Committee
San Francisco Room (West Tower)

Publications Committee
Acapulco Room (West Tower)

Veterinary Medical Libraries Section
Breakfast
Skyway 273 Room (East Tower)

7:30 A.M.—8:15 A.M.
SUNRISE SEMINARS
CyberTools, Inc.
Columbus Hall C/D

Since acquiring the pioneering Georgetown University Medical Library Information System (LIS), CyberTools has integrated state-of-the-art Web and Java components, leveraging LIS's twenty years as the leading medical library automation engine into cutting-edge technology for the next century. Learn how LIS's unparalleled serials management, true MeSH integration, and scalability can benefit your medical library. Coffee and juice will be served.

7:30 A.M.—9:00 A.M.
EBSCO Information Services
Grand Ballroom B

EBSCO Online Services provides integrated services for libraries of all types. We offer print and electronic serials management from EBSCO Subscription Services; and index/abstract and full-text databases via CD-ROM or online, from EBSCO Publishing. For a complete listing of our products and services, visit us on the Web at www.ebsco.com.

Institute for Scientific Information (ISI)
Regency Ballroom B

ISI will soon release Version 1.4 of Current Contents Connect. Learn about this new version, which includes features such as daily updates.
DAILY PROGRAM

MONDAY, MAY 17, 7:30 A.M.—5:30 P.M. (CONT.)

National Library of Medicine (NLM)
Regency Ballroom C
Be sure to attend NLM’s annual Online Users’ Meeting Sunrise Seminar on Monday, May 17, 7:30 A.M.—8:15 A.M. NLM staff will discuss PubMed and IGM improvements, the impact of the new integrated library system, NLM’s computer information initiative, changes to existing databases, and other NLM Web-based system development.

Ovid Technologies
Regency Ballroom D
Please join Bill Detmer, Ovid’s vice president of clinical information products, as he discusses Ovid’s vision for integrated access to clinician-focused resources, and the expanding array of products that help actualize it. Dr. Detmer will discuss how we are using the Ovid platform to fully realize the benefits of the evidence-based medicine and Journals@Ovid databases, and how the CIP Group’s most recent clinical offering—Ovid On Call—will be integrated with the rest of our offerings. Breakfast will be provided.

Research Information Systems
Grand Ballroom A
Come to our workshop and see the new Reference Manager Version 9—three powerful research tools in one. Watch us demonstrate the new reference searcher, the better bibliography builder, and the best database manager. Learn the easiest way to import, manage, and perfectly format reference data for professional journals, grants, dissertations, theses, CVs, regulatory filings, and research papers. See the featureset the pros expect.

RoweCom
Columbus Hall I/F
RoweCom, Inc. operates kLibrary and kStore, Web-based services that facilitate the purchase and management of magazine subscriptions and other information resources. In this session, founder and Chief Executive Officer Dr. Richard Rowe will discuss how the trend towards intellectual e-commerce can assist medical libraries with content acquisition and management.

SilverPlatter Information
Regency Ballroom A
Get connected with SilverPlatter! See how SilverLinker allows you to navigate seamlessly from bibliographic records to full-text articles via links to electronic journals, links to local holdings information, and links to preferred document delivery suppliers. Learn about The KnowledgeCite Library, our exciting new Internet offering currently under development. MLA delegates are invited to join us for breakfast while learning about our latest Web technology develop-
mements. For the most up-to-date information on SilverPlatter at MLA ‘99, please visit our Web site frequently—www.silverplatter.com.

8:00 A.M.—9:00 A.M.
Section Treasurers Orientation
New Orleans Room (West Tower)

9:00 A.M.—10:00 A.M.
THE JANET DOE LECTURE
Grand Ballroom

Introduction
Wayne J. Peay, Director, Eccles Health Sciences Library, University of Utah—Salt Lake City

"Enabling, Empowering, Inspiring: Research and Mentorship Through the Years"
Sherrilynne Fuller, Ph.D., Director, Health Sciences Libraries and Information Center, University of Washington—Seattle

10:00 A.M.—10:30 A.M.
BREAK AND VISIT EXHIBITS
Wacker Hall

10:30 A.M.—NOON
NLM UPDATE
Grand Ballroom

Hospital Libraries Section Committee Meetings
Columbus Hall K/L

International Cooperation Section
Skyway Room 261 (East Tower)

Problem-Based Learning SIG
Skyway Room 269 (East Tower)

Southern Chapter
Skyway Room 265 (East Tower)

NOON—2:00 P.M.
AWARDS LUNCHEON AND CEREMONY
Regency Ballroom
Sponsored in part by Majors Scientific Books, Inc.

2:00 P.M.—3:00 P.M.
Section CE Chairs
Columbian Room (West Tower)

2:00 P.M.—3:30 P.M.
AHIP Portfolio Prep Q&A
Skyway Room 269 (West Tower)

SECTION/SIG BUSINESS MEETINGS

Dental Section
Field Room (West Tower)

Department of Veterans Affairs Librarians SIG
DuSable Room (West Tower)

Educational Media and Technologies Section
Skyway Room 272 (East Tower)

Family Practice SIG
McCormick Room (West Tower)

Geriatrics and Gerontology SIG
Skyway Room 273 (East Tower)

History of the Health Sciences Section
San Francisco Room (West Tower)

Medical Informatics Section
Burnham Room (West Tower)

Nursing and Allied Health Resources Section
New Orleans Room (West Tower)

Outreach SIG
Skyway Room 268 (East Tower)

Pediatric Librarians SIG
Addams Room (West Tower)

Pharmacy and Drug Information Section
Wright Room (West Tower)

Public Services Section
Wrigley Room (Concourse)

Technical Services Section
Columbus Hall E/F (East Tower)

Veterinary Medical Libraries Section
Horner Room (West Tower)

2:00 P.M.—4:00 P.M.
POSTER SESSION
Wacker Hall

Sponsored in part by Login Brothers Book Company.

3:00 P.M.—4:00 P.M.
Open Forum for the Future
Grand Ballroom

3:30 P.M.—4:00 P.M.
BREAK AND VISIT EXHIBITS
Wacker Hall

Sponsored in part by Ovid Technologies.

4:00 P.M.—5:30 P.M.
SECTION PROGRAMMING II
Sponsored in part by EBSCO Information Services.

Collection Development, Public Services, and Technical Services Sections
Regency Ballroom A

"Digital Resources Issues & Management Session I, Selection to End User"
Moderator
Judy Ricke, Assistant Director and Collection Management Librarian, Harley E. French Library of the Health Sciences, University of North Dakota—Grand Forks
Speakers

"Reaching Beyond Our Grasp: The U.K. Experience of Delivering Full-text Electronic Journals to the Users' Desk-Top"

John van Loo, Librarian/Regional Library Adviser (North Trent), University of Sheffield, Royal Hallamshire Hospital, Sheffield, United Kingdom

"Health & Medicine for Colorado Consumers: Developing a Web-based Information Resource for the State"

Mary Walsh, Internet and Reference Librarian; and Sandra K. Parker, AHIP, Head, Information Services Department; Denison Memorial Library, University of Colorado Health Sciences Center—Denver

"A Model for Collaborative Evaluation and Selection of Electronic Resources in an Academic Health Sciences Library"

Catherine E. Delia, Electronic Resources Coordinator; Susan Leister, Head, Collection Development and Acquisitions; George Washington University Medical Center, Washington, DC; and Tanner Wray, AHIP, Head of Access and Delivery Services, University of Wisconsin-Madison

"The Online Reference Center: Providing Access to Selected Web Resources"

Roumiana Katzarkov, Information Specialist; and Janet Nelson, Head, Reference Section; Norris Medical Library, University of Southern California—Los Angeles

"The Hardin Meta Directory of Internet Health Sources: Bringing the Strengths of the Library to the Web"

Eric T. Rumsey, Librarian, Hardin Library for the Health Sciences, University of Iowa—Iowa City

"Integrating Library Resources in Distance Education"

Margaret Moore, User Services Department Head; Martha Bedard, AHIP, Associate Director for Library Services; B. Lynn Eades, AHIP, Distributed Learning Librarian; Robert Ladd, Instructional Design and Technology Specialist; and Julia Shaw-Kokot, AHIP, Education Services Coordinator; Health Sciences Library, University of North Carolina—Chapel Hill

"Reaching Out to the Point of Learning"

Sarah Safranek, Information Management Librarian; and Debra S. Ketchell, AHIP, Deputy Director; Health Sciences Libraries, University of Washington—Seattle

"Coming Full Circle: From Circuit Librarianship to Circuity Librarianship"

Marlene Englander, AHIP, Medical Librarian; and Gretchen Hallberg, AHIP, Manager, Library Services Department; The Cleveland Clinic Foundation, Cleveland, OH

Educational Media and Technologies Sections

Regency Ballroom B

"Working in a Digital World Session I: Librarian as Publisher"

Moderator

James Duncan, Head of the Information Commons, Hardin Library for the Health Sciences, The University of Iowa—Iowa City

"Value Added Internet Resource Development: Links, Learning, & Listening"

P. F. Anderson, Director, Dentistry Library, University of Michigan—Ann Arbor; Kellie Kaneshiro, Senior Reference Librarian; and Sue London, Head of Reference; Ruth Lilly Medical Library, Indiana University—Indianapolis

"Producing a CD-ROM with CBI Programs for Medical Students"

Brenda L. Seago, AHIP, Director; Jeanne B. Schlesinger, Instructional Developer; and Chris I. Stephens, Medical Applications Developer; Computer Based Instruction Lab, School of Medicine, Medical College of Virginia, Virginia Commonwealth University—Richmond

"New Haven Health: Publishing Local Public Health Information on the World Wide Web"

Gillian Goldsmith Mayman, Librarian and New Haven Health Project Coordinator, Harvey Cushion/John Hay Whitney Medical Library; and Betty Cohen, Librarian, Epidemiology and Public Health Library, Yale University, New Haven, CT

"Providing Access in a Digital World: The Public Health Information Link (P.H.I.L.) in Nevada"

Joan S. Zenan, AHIP, Director; and Terry A. Henner, Information and Education Services Librarian; Savitt Medical Library, University of Nevada School of Medicine—Reno

History of the Health Sciences Section

Regency Ballroom C

"Past Perfect for Present Tense"

Moderator

Stephen J. Greenberg, Ph.D., History of Medicine Division, National Library of Medicine, Bethesda, MD

"Historical Investigation as 'Scrap Craft': Teaching Research with Original Sources to Occupational Therapy Students"

Elizabeth R. Warner, AHIP, Coordinator of Information Literacy Programs; and Beth A. Bensman, University Archivist and Special Collections Librarian; Scott Memorial Library, Thomas Jefferson University, Philadelphia

"Can You Get Through to MEDLINE?"

helen-ann brown [sic], Information Services, Samuel J. Wood Library/C.V. Starr Biomedical Information Center, Joan and Sanford I. Weill College of Medicine and Graduate School of Medical Sciences, Cornell University, New York

"From the Past to the Future: The Evolution of Electronic and Information Technology and Societal Factors Impacting on Health Care and Academic Health Sciences Libraries"

T.A. Singarella, Ph.D., Professor and Director, Health Sciences Library and Biocommunications Center, University of Tennessee-Memphis

"Desert Rheumatism: A Natural History of Valley Fever in Southern Arizona"

Gerald (Jerry) Perry, AHIP, Head of Information Services, Arizona Health Sciences Library, University of Arizona—Tucson

Nursing and Allied Health Resources Section

Columbus Hall I/C/V/L

"Nurses as Information Seekers: An Historical Perspective"

M. Patricia Donahue, Ph.D., R.N., E.A.A.N., Professor and Director, Undergraduate Program, College of Nursing, University of Iowa—Iowa City
**Moderator**
Gary D. Byrd, Ph.D., AHIP, Director, Health Sciences Library, University at Buffalo, NY

**Speakers**
"Defining a Research Question: What Do You Really Want to Know?"
P. Zoé Stavri, Ph.D., Assistant Professor, School of Information Resources and Library Science, University of Arizona-Tucson

"Choosing a Methodology: How Can You Answer Your Questions?"
Jocelyn Rankin, Ph.D., AHIP, Director, Medical Library, Mercer University School of Medicine, Macon, GA

**Appropriate Analysis: How Can You Make Sense of Your Data?**
Nancy Woelfl, Ph.D., Director, McGroogan Library of Medicine, University of Nebraska Medical Center–Omaha

"Winning Presentations: How Can You Present Your Results?"
Joyce Backus, M.S.L.S., Senior Systems Librarian, Public Services Division, National Library of Medicine, Bethesda, MD

**TUESDAY, MAY 18, 7:00 A.M.–9:00 A.M.**

**7:00 A.M.–9:00 A.M.**

**COMMITTEE MEETINGS**

Benchmarking Task Force
Hornor Room (West Tower)

Credentialed Committee
Wrigley Room (West Tower)

Bulletin Editorial Board
Comiskey Room (West Tower)

Bylaws Committee
Water Tower Room (West Tower)

Joseph Leiter NLM/MLA Lectureship Committee
Columbian Room (West Tower)

Nursing and Allied Health Resources Section
Ogden Room (West Tower)

**7:30 A.M.–8:15 A.M.**

**SU RNI SE SEMINARS**

EBSCO Information Services
Regency Ballroom A

EBSCOMed is committed to providing health information specialists with the comprehensive databases, sophisticated software, and personalized support necessary to easily retrieve and manage health information and foster consumer health education. The EBSCOMed product line offers a wide range of medically related and interdisciplinary information to the medical market. EBSCOMed products also provide users with the latest in search and retrieval software, offering choices of keyword, natural language, and MeSH browsing.

Doody’s Review Service
Acapulco Room (West Tower)

Doody’s Review Service presents Doody’s Electronic Journal, the most comprehensive collection development tool for libraries. Join us for a demonstration of our cutting edge Web site that brings book information and reviews to your fingertips. You may also register for a one-month free trial of Doody’s Electronic Journal so you can see for yourself how well the service fits into your collection development process.

The Faxon Company
Columbus Hall L/J

The Dawson Information Services Group (ISG) introduces the IQ Gateway. For librarians, information center personnel, researchers, students, and faculty, this revolutionary Web-based product allows users to link to all types of information resources, whether available locally, remotely, or on the Internet. For a demonstration, visit The Faxon booth (Island E) at MLA ’99.

National Library of Medicine (NLM)
Regency Ballroom B

National Library of Medicine (NLM) Regency Ballroom B

NLM staff will provide an update on the new DOCLINE system, which incorporates SERHOLD and DOCUSER.

Niles Software
Regency Ballroom C

Join us for coffee and muffins as we discuss ways in which the library can teach patrons how to best utilize EndNote, the world’s leading bibliographic software. Specific attention will be paid to bibliography creation, database management, and EndNote’s one-stop interactivity with the online world. Training materials will be provided.

OCLC
Toronto Room (West Tower)

Expand your access to online medical resources via the New OCLC FirstSearch! Discover how the integration of the new OCLC FirstSearch and OCLC First Search Electronic Collections Online can help your library increase access to full-text medical articles as well as the holdings of libraries worldwide. Learn about the benefits of enhanced OCLC WorldCat indexing for medical libraries.

Ovid Technologies
Regency Ballroom D

Breakfast with Ovid! Please join us for an update on new Ovid products that help put information in context. We’ll be showing new Ovid resources that integrate diverse bibliographic and full-text content, and new tools for linking Ovid databases to your other systems and resources. Come see some of our most recent developments and future features, including: URL Links, new Jumpstart functionality, multifile searching and deduping, and more.

Research Information Systems
Columbus Hall E/F

Come to our workshop and see the new Reference Manager Version 9—three powerful research tools in one. Watch us demonstrate the new reference searcher, the better bibliography builder, and the best database manager. Learn the easiest way to import, manage, and perfectly format reference data for professional journals, grants, dissertations, theses, CVs, regulatory filings, and research papers. See the feature-set the pros expect.

8:00 A.M.–9:00 A.M.

Chapter CE Chairs
Skyway Room 261 (East Tower)
TUESDAY, MAY 18, 8:15 A.M.—NOON

8:15 A.M.—9:00 A.M.
EXHIBITORS BREAKFAST
Columbus Hall K/L

9:00 A.M.—10:00 A.M.
THE JOSEPH LEITER NLM/MLA LECTURE
Grand Ballroom

Introduction
Suzanne F. Greifshelm, Director, NIH Library,
National Institutes of Health,
Bethesda, MD

"Can We Afford Technological Progress and an
Aging Society?"
Daniel Callahan, Ph.D., Director, International
Programs, The Hastings Center,
Briarcliff Manor, NY

9:00 A.M.—10:00 A.M.
EXHIBITORS BREAKFAST
Wacker Hall

10:00 A.M.—10:30 A.M.
BREAK AND VISIT EXHIBITS
Wacker Hall

10:30 A.M.—NOON
SECTION PROGRAMMING III

Cancer Librarians, Consumer and Patient
Health Information, and Hospital
Libraries Sections
Columbus Hall U/I/K/L

"The Power of Imagery for Health and
Wellness"
Belleruth Naparstek, M.A., L.I.S.W., Clinical
Social Worker and Psychotherapist

Collection Development, Public Services, and
Technical Services Sections
Regency Ballroom A

"Digital Resources Issues & Management
Session II. Interface Design and Access"
Moderator
Mary Buttnor, Head of Serials and Acquisi­
tions, Lane Medical Library, Stanford
University, Stanford, CA

Speakers
"How Usable Is Your Web Site? A Case Study"
Candice Benjes, Information Specialist,
Reference Department; and Janis Brown,
Associate Director, Educational Resources;
Learning Resources Center, Norris
Medical Library, University of Southern
California—Los Angeles

"If We Rebuild It, Will They Come? Reconstructing
a Medical Library Web Site"
Mary Jo Dorsey, Head, Computer Media
Center; Norm Medeiros, Technical
Services Librarian; and Paul Wynne,
Collection Development Librarian;
Ehrman Medical Library, New York
University School of Medicine—New York

"Evolution of Web Access to Electronic Journal
Subscriptions"
Pamela M. Murnane, Digital Materials
Management Librarian; Mary Buttnor,
Head of Serials and Acquisitions; Dick R.
Miller, Head of Technical Services and
Systems Librarian; Ying Li, System Support
Librarian; Maria Feng, Bibliographic
Management Librarian; and
Randy Woelfel, Principal Systems
Software Developer; Lane Medical Library,
Stanford University, Stanford, CA

"Restructuring Serial, Circulation, and
Traditional Bibliographic Data for Deploy­
ment in Changing Digital Environments"
Dick R. Miller, Head of Technical Services and
Systems Librarian; Mary Buttnor, Head of
Serials and Acquisitions; Pamela M.
Murnane, Digital Materials Management
Librarian; Ying Li, System Support
Librarian; Maria Feng, Bibliographic
Management Librarian; Randy Woelfel,
Principal Systems Software Developer;
Prishda Sharma, Project Programmer; and
Todd C. Grappone, Head of Computing
and Networking Services; Lane Medical
Library, Stanford University, Stanford, CA

"The Philadelphia Digital Image Library"
Diana Zinnato, Director of Collection
Management; Beth Bensman, University
Archivist; Edward W. Tawyea, Director of
AILR/University Librarian; Scott Memo­
rial Library, Academic Information
Services and Research (AIRS), Thomas
Jefferson University, Philadelphia; and
Michael D. Hamlin, Ph.D., Assistant
Professor, Grazioso School of Business and
Management, Pepperdine University,
Malibu, CA

Educational Media and Technologies Section
Regency Ballroom B

"Working in a Digital World
Session II. LRCs in Transition"
Moderator
Eric Schnell, Head of Automation Services,
Prior Health Sciences Library, Ohio State
University—Columbus

Speakers
"Collaboration and Co-leveraging between the
LRC and the Dean’s Office in Formation of
a Graduate Medical Education Resource
Center"
Guillaume Van Moorsel, Education Services
and Information Literacy Librarian;
Veronica Gornik, LRC Coordinator,
Academic Information Services and
Research, Scott Memorial Library; and
Clara Callahan, M.D., Office of Student
Affairs; Thomas Jefferson University,
Philadelphia

"The Physician Leadership Academy Web Site:
A Virtual Learning Resources Center"
Gang Wu, Information Services Librarian;
Sandra Martin, AHIP, Assistant Director;
and Nancy Adams, Information Services
Librarian; Shiffman Medical Library,
Wayne State University, Detroit

"Working Toward a Digital Future: Issues
Surrounding the Delivery of Educational
Technology Services"
James Duncan, Head of the Information
Commons, Hardin Library for the
Health Sciences, The University of
Iowa—Iowa City

"Square Pegs, Round Holes: Making Sense Out
of the EMTS LRC Survey Results"
Christine Frank, Associate Director for
Information Services; and Bill Karnoskak,
Manager, McCormick Educational
Technology Center; Library of Rush
University, Rush-Presbyterian-St. Luke’s
Medical Center, Chicago

Pharmacy and Drug Information, Hospital
Libraries, Medical School Libraries,
Medical Society Libraries, and Research
Sections
Regency Ballroom C

"Evidence-Based Medicine: Implications for
the Health Sciences Librarian and Other Health
Professionals"
Moderator
Robert H. Schirmer, MLIS, Ed.D., Phar­
my Librarian and Assistant Professor,
McWhorter School of Pharmacy, Samford
University, Birmingham, AL

Speakers
"It Takes a Village: Introducing Evidence-Based
Medicine to a Community of Health Care
Professionals"
L. Friesen-Lynn, Public Services Librarian,
Hamady Health Sciences Library, Hurley
Medical Center, Flint, MI

"Web-based EBHC Journal Club for Hospital
Librarians"
Deborah Sobczak, AHIP, Information
Services Librarian, Helen L. DeRoy
Medical Library, Providence Hospital and
Medical Centers, Southfield, MI

"An Interdisciplinary Approach to Incorporating
EBHC Principles into Practice"
Carol Scherrer, AHIP, Head, Information
Services, Library of the Health Sciences,
University of Illinois—Chicago; and Jo
Dorsch, AHIP, Assistant Health Sciences
Librarian, Library of the Health Sciences,
University of Illinois—Ptoeria
Relevant Issues and Public Health/Health Administration Libraries Sections
Columbus Hall C/D

"Youth Violence: The Present Is Tense. Issues to Address a Better Future"

Moderator
Kathel Dunn, New York Academy of Medicine, New York

"A Public Health Approach to Firearm Injury Prevention"
Katherine Kauper Christoffel, M.D., Medical Director, Handgun Epidemic Lowering Plan (HELP) Network, Chicago

"Information into Action: Public Health Information for Youth Violence Prevention"
Robin Tremblay-McGaw, Information Services Director, Injury Prevention Library, Trauma Foundation and Pacific Center for Violence Prevention, San Francisco

"Youth Violence Prevention Research, Programs, and Resources at the National Center for Injury Prevention and Control, Centers for Disease Control and Prevention"
Sandra E. Bonzo, Technical Information Specialist, National Center for Injury Prevention and Control, Centers for Disease Control and Prevention, Atlanta

"Youth Violence Information: What's Out There & How Do I Get to It!"
Robin Tremblay-McGaw, Information Services Director, Injury Prevention Library, Trauma Foundation and Pacific Center for Violence Prevention, San Francisco

Research, Medical Informatics, and Hospital Libraries Sections
Regency Ballroom D

"Reports of Informatics Research Results: Understanding Our Present to Help Create a More Perfect Future"

Moderator
Gary D. Byrd, Ph.D., AHIP, Director, Health Sciences Library, University at Buffalo, NY

Speakers
"Using the Products of Clinical Librarianship to Design a Medical Knowledge Base"
Kimbra Suzanne Wilder, Clinical Informatics Consultant Coordinator; Rebecca Jerome, Library Intern; M. Dawn Miller, Assistant to the Director for Education and Research Services/Information and Education Services Coordinator; Sandra Martin, Education Services Coordinator; Marcia Epelbaum, Assistant Director for Library Operations/Health Information Services Coordinator; and Nunzia B. Giuse, M.D., Director; Eskind Biomedical Library, Vanderbilt University Medical Center, Nashville, TN

"Information Needs of Pediatric ER Physicians"
Andrea C. Talbot, LL.B., Graduate Student, School of Library and Information Studies, Dalhousie University, Halifax, Nova Scotia, Canada

"Evaluating Outcomes of Technology Skills Training in an Outreach Population"
Pattricia Lee, Coordinator, Consultation Services; Dan McCallum, Coordinator, Document Delivery Service; and Nunzia B. Giuse, M.D., Director; Eskind Biomedical Library, Vanderbilt University Medical Center, Nashville, TN

"Information Needs and Information Seeking of Nurse Practitioners: Results of Interviews"
Keith Cogdoll, Ph.D., Assistant Professor, College of Library and Information Services, University of Maryland--College Park

LUNCH WITH YOUR COLLEAGUES AND VISIT EXHIBITS
Wacker Hall

2:00 P.M.-2:30 P.M.
MLA Credentialing Committee for Chicago
Liaisons
Skyway Room 265 (West Tower)

2:30 P.M.-4:00 P.M.
LEGISLATIVE UPDATE
Grand Ballroom

SECTION PROGRAMMING SESSION IV
Sponsored in part by EBSCO Information Services.

Federal Libraries, International Cooperation, Medical Informatics, Public Health/Health Administration Libraries, and Veterinary Medical Libraries Sections
Columbus Hall C/D/E/F

"Cross-Connecting Issues in Global Health. Toward International Collaboration"

Moderator
Diane Zehnepfennig, Director, Armed Forces Medical Library, Falls Church, VA

"Training Internet Trainers in the New Independent States of the Former Soviet Union (NIS)"
Terry A. Henner, Head, Information and Education Services, Savitt Medical Library, University of Nevada School of Medicine---Reno

"Enhancing Global Information Access to Infectious Diseases"
Jie Li, AHIP, Information Services Librarian, Biomedical Library, University of South Alabama-Mobile; and Gang Wu, Information Services Librarian, Shifman Medical Library, Wayne State University, Detroit

"Health Science Libraries in the Next Millennium in the Indian Context"
Jagdish C. Sharma; and Rajiv Sarin, M.D.; Library, Tata Memorial Hospital, Parel, Mumbai, India

"The Metamorphosis of Biomedical Journals into Butterflies of Knowledge"
Ronald LaPorte, Ph.D., Director, Disease Monitoring and Telecommunications, WHO Collaborating Center, Pittsburgh and Professor, Department of Epidemiology, Graduate School of Public Health, University of Pittsburgh

Hospital Libraries Section
Regency Ballroom D

"Information Technology Forum: From the Ridiculous to the Sublime: Automating When It Seems Impossible"

Moderator
Debra S. Ketchell, AHIP, Deputy Director, Health Sciences Libraries, University of Washington--Seattle
TUESDAY, MAY 18, 2:30 P.M.—10:00 P.M.

Speakers
"Collaboration in a Neonatal ICU Terminology Project"
Beth G. Carlin, AHIP, Librarian Fellow, Department of Health Management and Informatics, School of Medicine; Ramak Amjad, M.D., Postdoctoral Fellow, Department of Health Management and Informatics, School of Medicine; and MaryEllen C. Sievert, Ph.D., Professor, School of Information Science and Learning Technologies, College of Education, and Clinical Professor, Department of Health Management and Informatics, School of Medicine; University of Missouri–Columbia

"Full-text and MEDLINE Retrieval Using Quality Filters"
MaryEllen C. Sievert, Ph.D., Professor, School of Information Science and Learning Technologies, College of Education and Clinical Professor, Department of Health Management and Informatics, School of Medicine; Emma Jean McKinin, Retired Assistant Professor, School of Information Science and Learning Technologies, College of Education; E. Diane Johnson, AHIP, Librarian, J. Otto Lottes Health Sciences Library; and David E. Moxley, Clinical Instructor, Department of Health Management and Informatics, School of Medicine; University of Missouri–Columbia

"Evidence-Based Medicine in Public Health: A National Collaboration on the Efficacy of Motor Vehicle Injury Interventions"
Christine C. Beahler, Information Services Librarian, Health Sciences Libraries, University of Washington–Seattle

"From Guest Lecturer to Academic Partner: Integration of Librarian-Defined Health Care Informatics into the Core Curricula for Allied Health Sciences"
Guillaume Van Moorsel, Education Services and Information Literacy Librarian; Elizabeth R. Warner, AHIP, Coordinator, Information Literacy Programs; Scott Memorial Library, ASIR, Thomas Jefferson University, Philadelphia; Michael D. Hamlin, Ph.D., Assistant Professor, Graziadio School of Business and Management, Pepperdine University, Malibu, CA; and Sharon Renshaw, R.N., Ph.D., Associate Professor and Director, CHP Learning Resource Center, Department of Nursing, College of Health Professions, Thomas Jefferson University, Philadelphia

Public Services Section and Outreach SIG
Regency Ballroom A
"Standards and Quality Assurance in Public Services"
Moderator
Janna Lawrence, AHIP, Instructional Services Coordinator, Briscoe Library, University of Texas Health Science Center–San Antonio

Speakers
"Designing a Customer Service Survey Instrument for Use in Academic Medical Libraries"
Mitch Walters, AHIP, Manager, Web Services and Research; Brenda Berkins, Web Specialist; Jon Crossno, Evening Manager, Information Resource Center; Nancy Gotcher, Manager, Education Services; and Judi Hill, Web Specialist; Library, The University of Texas Southwestern Medical Center–Dallas

"A Marketing Plan as the Tool for Change: Enhancing Quality Service for the Future"
Rosalie H. Stroman, Chief, Information Delivery Services Section and Marketing Team Leader; John-Baptiste Auditore, Medical Librarian, Information and Educational Services Section; and Suzanne Greifshelm, Chief, Library Branch; National Institutes of Health Library, Bethesda, MD

"Developing Performance Standards: One Library's Experience"
Mary Beth Klofas, Head of Information and Access Services, Edward G. Miner Library, University of Rochester Medical Center, Rochester, NY

"Literature Search Improvement Project"
Gina Puente Hug, Supervisor for Public Services; Agnes Bontero, AHIP, Senior Information Resource Specialist; and Valerie Reid, AHIP, Senior Information Resource Specialist; Sladen Library and Center for Health Information, Henry Ford Hospital, Detroit

4:00 P.M.—5:30 P.M.
BUSINESS MEETING II
Grand Ballroom
Presiding
Jacqueline Donaldson Doyle, AHIP, President, Medical Library Association
Call to Order
New Business
Recognition of Retiring Board Members
Introduction of Incoming Board Members
Inaugural Address
Frieda O. Weise, AHIP, President, Medical Library Association, and Executive Director, Health Sciences and Human Services Library, University of Maryland–Baltimore

Centennial Celebration Conclusion
June H. Fulton, AHIP, Chair, Centennial Coordinating Committee and Chair, Institute for Scientific Information, Medical Documentation Services, Philadelphia

Welcome to MLA 2000 Host City, Vancouver, BC, Canada
Brett A. Kirkpatrick, AHIP, Chair, 2000 National Program Committee and Director, Moody Medical Library, University of Texas Medical Branch–Galveston; Joanne G. Marshall, Ph.D., AHIP Associate Chair, 2000 National Program Committee and Dean, School of Information and Library Science, University of North Carolina–Chapel Hill; and Jim Henderson, Local Assistance Chair, 2000 National Program Committee and Medical Library Service, College of Physicians and Surgeons of British Columbia, Vancouver, Canada

Adjudgement
6:30 P.M.—10:00 P.M.
LOOK TO THE FUTURE—CRYSTAL BALL
Crystal Garden, Navy Pier

Buses will pick up guests at the East and West Tower main entrances of the Hyatt Regency Chicago and will take guests to the main entrance of Navy Pier. There will be a greeter stationed at each tower and at the main entrance to Navy Pier to assist guests. Each bus will have a sign that will identify the Medical Library Association.

Transportation sponsored in part by Rittenhouse Book Distributors, Inc.
DAILY PROGRAM

WEDNESDAY, MAY 19, 7:00 A.M.—9:00 P.M.

7:00 A.M.—9:00 A.M.
COMMITEE MEETINGS

Continuing Education Committee
Horner Room (West Tower)

Grants and Scholarships Committee
Ogden Room (West Tower)

Membership Committee
Addams Room (West Tower)

MLANET Editorial Board
Burnham Room (West Tower)

Oral History Committee
McCormick Room (West Tower)

Section Program Planners
Columbus Hall C/D

9:00 A.M.—10:00 A.M.
PLENARY SESSION II
Grand Ballroom
Spurred in part by EBSCO Information Services.

Moderator
Rochelle Minchow, AHIP Member, 1999

National Program Committee, and Head,
Medical Center Library, University of California—Irvine, Orange

"Medical Libraries, Network Information, and the New Medical Informatics"
Clifford Lynch, Ph.D., Executive Director,
Coalition for Networked Information (CNI), Washington, DC

10:30 A.M.—NOON
BOARD ORGANIZATIONAL MEETING
(Member are welcome to attend.)
Board of Trade Room (West Tower)

MLANET Editorial Board Meeting
Burnham Room (West Tower)

10:30 A.M.—1:00 P.M.
Hospital Libraries Section Executive Board Meeting
Skyway Room 264 (East Tower)

1:00 P.M.—3:00 P.M.
Section Council Meeting
Board of Trade Room (West Tower)

1:00 P.M.—5:00 P.M.
CONTINUING EDUCATION COURSES
(See pages 21—22 for room assignments.)

1:30 P.M.—5:00 P.M.
Continuing Education Committee
Hong Kong Room (West Tower)

Drawing of Business Card for placement in the MLA Centennial Time Capsule

7:00 P.M.—9:00 P.M.
Continuing Education Committee
Presidential Suite

THURSDAY, MAY 20, 9:00 A.M.—5:00 P.M.

9:00 a.m.—5:00 p.m.
Continuing Education Committee
Board of Trade Room (West Tower)

Visit CISTI at the conference in booth 217.

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OTHER MEETINGS AT MLA '99

SUNDAY, MAY 16
7:00 A.M.-9:00 A.M.
EBM Librarians Working Group
Water Tower Room (Concourse)
Friends of LIS
Burnham Room (West Tower)
Voyager Health Sciences Libraries
Atlanta Room (West Tower)

MONDAY, MAY 17
10:30 A.M.-NOON
Ovid Unix and Hybrid Users Group
Comiskey Room (West Tower)
CyberTools Training
Columbian Room (West Tower)
The Faxon Company—Food for Thought
Field Room

2:00 P.M.-3:30 P.M.
Ovid PC-Based Networks and LAN Users Group
Comiskey Room (West Tower)
NLM/Research Section Outreach Impact
Columbus Hall C/D

Serhold Coordinators
Haymarket Room

3:00 P.M.-6:00 P.M.
AAHSL Board Meeting
Skyway Room 261 (West Tower)

TUESDAY, MAY 18
12:30 P.M.-2:00 P.M.
Ovid Online User Group
Comiskey Room (West Tower)

Aplastic Anemia & Myelodysplastic Syndromes

APLASTIC ANEMIA FOUNDATION OF AMERICA, INC.

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Fighting aplastic anemia, myelodysplastic syndromes and other bone marrow failure diseases

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Parliamentary rules are established to aid organizations in the orderly, expeditious, and equitable accomplishment of business. Because order and good will are essential to working together and achieving common goals, it is essential that association members understand parliamentary procedure. The following overview is a guide to participating in business meetings of the Medical Library Association.

Parliamentary Authority
 ARTICLE XIII of the 1998 revised Bylaws of the Medical Library Association provides that rules in the 1990 edition of Robert’s Rules of Order Newly Revised shall govern the association in all cases where they are applicable and in which they are not inconsistent with the Bylaws of the association.

Rules of the Assembly
 The following rules govern the conduct of MLA business meetings.

The Floor
 When addressing the chair, the person desiring recognition moves to a microphone and gives proper identification, including name and institution, as well as city and state or province; only MLA members are permitted to speak on the floor of the assembly.

Motions and Resolutions
 Main motions (those introducing new business) may be brought to the assembly only if written copies have been distributed at least twenty-four hours before the meeting to each Voting Member present or by unanimous consent of Voting Members present. Resolutions are motions presented formally.

Debate
 Debate is limited to two minutes for each speaker; no speaker may have the floor twice on the same question until all who wish to speak have spoken. Members speaking a second time are limited to one minute.

Quorum
 A quorum of 250 Voting Members is required for the transaction of business. For purposes of determining a quorum, a person eligible to cast two votes is counted as two Voting Members.

Voting
 To facilitate the counting of votes, voting paddles are provided to all eligible voters attending the annual meeting. Voting paddles are color-coded to distinguish between Institutional and Regular Members. General consent may be used as a method of voting if there is no objection. Any of the foregoing rules may be suspended by a two-thirds vote.

Understanding Motions
 Motions are classified according to their purposes and characteristics.

Main Motions
 An original main motion brings a new substantive question before the assembly for consideration and action. An incidental main motion relates to other business of the assembly or its past or future action. Incidental main motions include motions to amend something previously adopted and to rescind.

Subsidiary Motions
 These motions may alter the main motion and are related to it.

- Lay on the table (a temporary delay)
- Previous question (to stop debate)
- Limit or extend debate
- Postpone to a certain time
- Commit or refer to a committee
- Amend
- Postpone indefinitely (to kill)

Privileged Motions
 These motions have no direct connection to the main motion. They are the highest ranking motions and are designed to take care of emergencies that arise in the assembly.

- Fix the time at which to adjourn—set an adjourned meeting
- Adjourn
- Recess
- Question of privilege
- Call for the orders of the day
PARLIAMENTARY PROCEDURES

Incidental Motions
These motions arise only incidentally out of business before the assembly. Most of these motions are not debatable and are handled as soon as they arise. Some incidental motions are:

- Appeal from the decision of the chair
- Consider seriatim (consideration by paragraph)
- Division of the question
- Parliamentary inquiry
- Point of information
- Point of order
- Suspend the rules
- Withdraw a motion

Motions that Bring a Question before the Assembly Again

- Take from the table
- Reconsider
- Rescind or amend something previously adopted

Precedence of Motions
Precedence sets the priority of motions and the order in which they must be proposed and considered. Subsidiary and privileged motions are ranked in this descending order:

- Fix the time at which to adjourn (highest ranking)
- Adjourn
- Recess
- Question of privilege
- Call for the orders of the day
- Lay on the table
- Previous question
- Limit or extend debate
- Postpone to a certain time
- Commit or refer
- Amend
- Postpone indefinitely
- Main motion

Only those motions that are higher in rank than the pending motion are in order and may be made. For example, when the main motion and the motion to commit are pending, only motions of higher rank than "commit" may be made.
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FORTHCOMING

Elevation Plan

West Tower
- LEVEL 3
- LEVEL 2
- LEVEL 1
- CONCOURSE
- BALLROOM
- STETSON/PARKING

East Tower
- LEVEL 2
- LEVEL 1
- CONCOURSE
- BALLROOM/PARKING
- WACKER EXHIBITION HALL

Facilities
- COLUMBUS HALL (A-L)
  East Tower Ballroom Level
- COMISKY
  West Tower Concourse Level
- DUSABLE
  West Tower Level 3
- FIELD
  West Tower Level 3
- GOLD COAST
  West Tower Concourse Level
- GRAND BALLROOM (A-F)
  East Tower Ballroom Level
- HAYMARKET
  West Tower Concourse Level
- HONG KONG
  West Tower Ballroom Level
- HORNER
  West Tower Level 3
- McCORMICK
  West Tower Level 3
- NEW ORLEANS
  West Tower Ballroom Level
- OGDEN
  West Tower Level 3
- PICASSO
  West Tower Concourse Level
- REGENCY BALLROOM (A-D)
  West Tower Ballroom Level
- REGENCY CATERERS
  East Tower Con
- SAN FRANCISCO
  West Tower Ballroom Level
- SANDBURG
  West Tower Level 2
- SOUTH CONSERVATORY
  West Tower Level 1
- STETSON CONFERENCE CENTER
  West Tower Parking Level
- TORONTO
  West Tower Ballroom Level
- TRUFFLES
  West Tower Level 3
- Wrigley
  West Tower Concourse Level
- SOLDIER FIELD
  West Tower Concourse Level
- SALES & CATERING OFFICE
  East Tower Concourse Level

Restaurants & Lounges
- ALL SEASONS CAFE
  East Tower Level 1
- BIG BRASSERIE & BAR
  East Tower Level 2
- KNUCKLES SPORTS BAR
  East Tower Level 1
- SKYWAY RESTAURANT
  Between East & West Tower Level 2
- STETSON'S CHOP HOUSE
  East Tower Level 1
- J'S EXPRESS
  East Tower Level 1
East and West Tower
Ballroom Levels

* = HANDICAP ACCESSIBLE

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