



Chaparral Firebird Lacrosse

Chaparral Lacrosse, Inc.
501c3 Charitable Organization 36-4656445

Player & Parent Communication Policy

In the spirit of creating a family oriented, open door policy, our program has developed a communication process to address any issues or disputes a player and/or parent may encounter throughout the course of the season. When a player and/or parent has a question or concern regarding the individual player's role and/or an "on field" question in general, please refer to the following procedure.

Since both COACHES and PLAYERS put a tremendous amount of time in on/off the field – **PLEASE USE OUR COMMUNICATION POLICY** outlined below.

STEP 1: The concerned player should approach his immediate coach to schedule a time to discuss his questions or concerns. If the player is not comfortable going alone, he should ask one of his elected captains to accompany him. If the player is not satisfied with the conversation, proceed to Step 2.

STEP 2: The concerned player should request a meeting with the Varsity Head Coach. If the player is not comfortable going alone, he should ask one of his elected captains to accompany him. If the player is not satisfied with the conversation, he should proceed to Step 3.

STEP 3: A meeting with the player, player's parent(s)/guardian(s) and necessary Chaparral Lacrosse coaching staff should be requested via email to the Chaparral Lacrosse Board at chapfirebirdslax@gmail.com. If the concerned player is not satisfied with the conversation, he should proceed to Step 4.

STEP 4: A meeting with the player, player's parent(s)/guardian(s), necessary Chaparral Lacrosse coaching staff, and Chaparral Lacrosse Club President should be requested to resolve the matter. Meetings may be set up via email, discussions regarding players will be done in person to eliminate the potential misunderstandings that almost always arise in email discussions of this nature.

Please note that any questions and concerns regarding playing time or level (JV vs. Varsity) should be very limited. Any questions or concerns regarding coaching strategy, plays or team game performance will not be addressed for any reason.

PLEASE REMEMBER - Players and parents should understand playing time within the Chaparral Lacrosse Program is rewarded by demonstrated excellence related to the following themes:

Work Ethic • Attendance • Commitment • Attitude • Ability