

Windsor Soccer Club Refund Policy

Travel Program

The Windsor Soccer Club travel program has a stringent refund policy because a player's selection and acceptance has the effect of denying another player an opportunity to play on a competitive team for which a limited number of roster spots exist. Additionally, costs accrue to the club for services provided to the team based on player headcount. Accordingly, fees are not refundable and not transferable. Fees for participation in the club cover the entire soccer season. A player who accepts an invitation to play with the travel program commits to pay the entire fee for the full soccer year. No refunds, partial or full, will be made to players who choose not to participate at any point after registration closes for any reason, except: (1) In the event that a player has a season ending injury, the board may consider a pro-rated refund for the portion of the season missed. (2) For families that move out of the town of Windsor during the season. A pro-rated refund may be granted upon request. (3) In the event that a player is not selected for the travel program, a refund of the difference (between the travel program fee and the youth development program fee) will be provided. The Windsor Soccer Club will review all requests for refunds on a case-by-case basis. Any refund granted will be less a non-refundable \$25 administrative fee.

Youth Development Program

Requests for youth development program refunds will be considered on the following basis: (1) Registration opening through the close of registration: 100% of the fee less a non-refundable \$25 administrative fee. (2) After registration closes until the start of the season: 50% of the fee less a non-refundable \$25 administrative fee. No refunds, partial or full, will be made to players who choose not to participate at any point after the first game of the season for any reason, except: (1) In the event that a player has a season ending injury, the board may consider a pro-rated refund for the portion of the season missed. (2) For families that move out of the town of Windsor during the season. A pro-rated refund may be granted upon request. The Windsor Soccer Club will review all requests for refunds on a case-by-case basis. Any refund granted will be less a non-refundable \$25 administrative fee.

Refund Check Processing

All refund checks will be processed as follows: (1) October 1st for fall season refunds. (2) May 1st for spring season refunds. Checks will be mailed to the address as registered unless an alternative address is provided or alternative arrangements are made in writing with the Windsor Soccer Club.