

Worthington Youth Boosters
200 E. Wilson Bridge Road
Worthington, OH 43085

Tuesday, April 14, 2020

To: Members affected by COVID-19

Dear Members,

We hope this message finds you and your family well. We write to you today to offer a small bit of good news in these uncertain times... refunds are in process. While we would much rather be spending our time on the field with you and your children, we have accepted (with sadness!) that most of our spring programming will not be possible this year. It's time to refund your money.

We beg your patience as we embark on this process. Our league management software is simply not built to handle refunds on this scale. Therefore, we are proceeding slowly with refunds in small batches to make sure everything goes through properly. Families expecting multiple refunds may not see all refunds processed at the same time, as it will be handled team by team, program by program.

All registrations for recreational programs will be fully refunded less a \$10 administrative fee. Travel, Select & Middle School program refunds will vary by sport and will include a \$10 administrative fee. The fee will go directly to administrative costs of the organization, such as salary for our one employee who will be processing the refunds, insurance, background checks and others too numerous to name here. Should this fee cause your family hardship, please reach out to us at refunds@wybsports.org.

As for future programming, it is an evolving situation. We know that Ohio is not ready to return to its normal, but WYB will be prepared to offer programming as soon as the circumstances become favorable again. We will look to the Worthington School District and OHSAA for guidance throughout. We urge you to follow us on our [websites](#), [Facebook](#) and [Twitter](#) for the latest status.

Yours in Wellness,

The Board of Directors
Worthington Youth Boosters



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