

Orange Little League (OLL) Snack-Bar Buyout Volunteer

Basic Information

The Orange Little League (OLL) snack bar helps all OLL families. The income it generates each season helps keep everyone's registration costs down, helps pay for supplies and activities, and helps the league meet its budget. This year, the league has a program in which every OLL players' family bought out of their snack bar shifts as part of registration. As a result, the OLL snack bar coordinator, in addition to all his/her other responsibilities, is responsible for finding, vetting and scheduling snack bar buyout volunteers.

This document describes the expected job of the snack bar buyout volunteer.

As part of the finding and vetting procedure the snack bar coordinator has created a form for the buyout volunteer to provide information the snack bar coordinator will use to communicate with, and schedule the buyout volunteers. This form will collect things like contact information, preferred schedule information, emergency contact information, etc., for the coordinator.

The families who have bought-out have provided an "honorarium" to the OLL snack bar coordinator. This money is not part of the normal OLL operating budget. The amount of the honorarium was estimated by the the snack bar coordinator based on the estimated number of registrations for 2014 and the number of shifts needed to operate the snack bar. This estimate also included shifts during tournament games at the OLL fields.

The honorarium amount is \$8 per hour of the volunteer's shift.

All snack bar buyout volunteers will receive training. The training will take place before the season starts and will include things like the snack bar open and close procedures, snack bar appliance usage/maintenance, and cash register operation. The additional responsibilities will include things like opening and closing the snack bar, and communicating with the snack bar coordinator or other appropriate OLL board member any abnormal situations. The snack bar coordinator will work with the snack bar buyout volunteers to schedule the training session.

The buyout volunteers are also expected to set the example of excellent customer service at the snack bar. This means the buyout volunteers must arrive an hour before games start to prep the snack bar and be prepared to service customers who wish to buy items before their games begin. Also, cell phones are allowed in the snack bar, but texting and other cell phone use must not interfere with customer service.