

We have updated our waiver and check-in process, and will now be using the iCovidScreen system - an online check-in that generates a unique QR code for each person/group to scan as they enter the facility.

Please note: there will be a grace period as we begin to implement the QR code system. Teams will be able to use the paper waiver, if requested, through games/practices on Sunday, December 13. As of Monday, December 14, all guests will be required to check in via the iCovidScreen system.

- **EVERYONE (staff, customers, skaters and spectators) must complete the online questionnaire, scan the QR code and be approved before continuing into the facility.**
- The visitor notice will be posted in numerous locations at the entrance to direct customers to the waiver. Simply type the URL (nes.icovidscreen.com/visitor) into your mobile web browser or scan the QR code at the bottom and follow the steps.
- **You will need to complete the questionnaire prior to each day you will be at New England Sports Center.** The QR codes are valid for 24 hours and can be scanned multiple times within that 24-hour window, allowing customers affiliated with multiple teams to use the same QR for multiple sessions.
- To cut down on wait times entering the facility, **we recommend completing the questionnaire before you arrive and having the QR code out ready to scan.** If you do not have a smart phone, please print the QR code and bring it with you.
- Our staff will continue to be at both entrances and will be able to assist those who need to fill out the form when they arrive.

IT IS IMPORTANT TO NOTE THAT THIS NEW SYSTEM EFFECTIVELY CHANGES THE WAY CUSTOMERS WILL ENTER THE BUILDING. PLEASE READ BELOW.

Coaches are no longer responsible for completing the waiver on behalf of their groups. Teams will no longer be required to enter as a unit. Coaches, skaters, parents/guardians, siblings and spectators will now check in and enter separately as they arrive, no more than 10 minutes prior to their start time.

FOR GROUPS/FAMILY UNITS:

- Parents/guardians are able to adjust the number of people entering in their party and register young children. Party size is limited to five (5) people – two spectators and up to three siblings. **Any parties over 5 will need to complete a second registration to register the additional people.**
- After filling out the online form for everyone in your group, you will receive a single QR code that will approve entry for the entire group. Parents/guardians/spectators are now allowed to enter the facility at the same time as their skaters.

FOR INDIVIDUAL SKATERS ENTERING WITHOUT A PARENT/GUARDIAN:

- If the skater has a cell phone, follow the steps listed above in #2 and have the QR code ready to scan upon entry.
- If the skater does not have a cell phone, the parent/guardian will need to either:
 - a. A) Print the QR code prior to arriving at the facility to give to the skater.
 - b. B) Accompany the skater to the door to scan them in before leaving them at the facility.
- Please **DO NOT** leave the facility before you know that your skater has successfully scanned their QR code and been allowed to continue into the building.