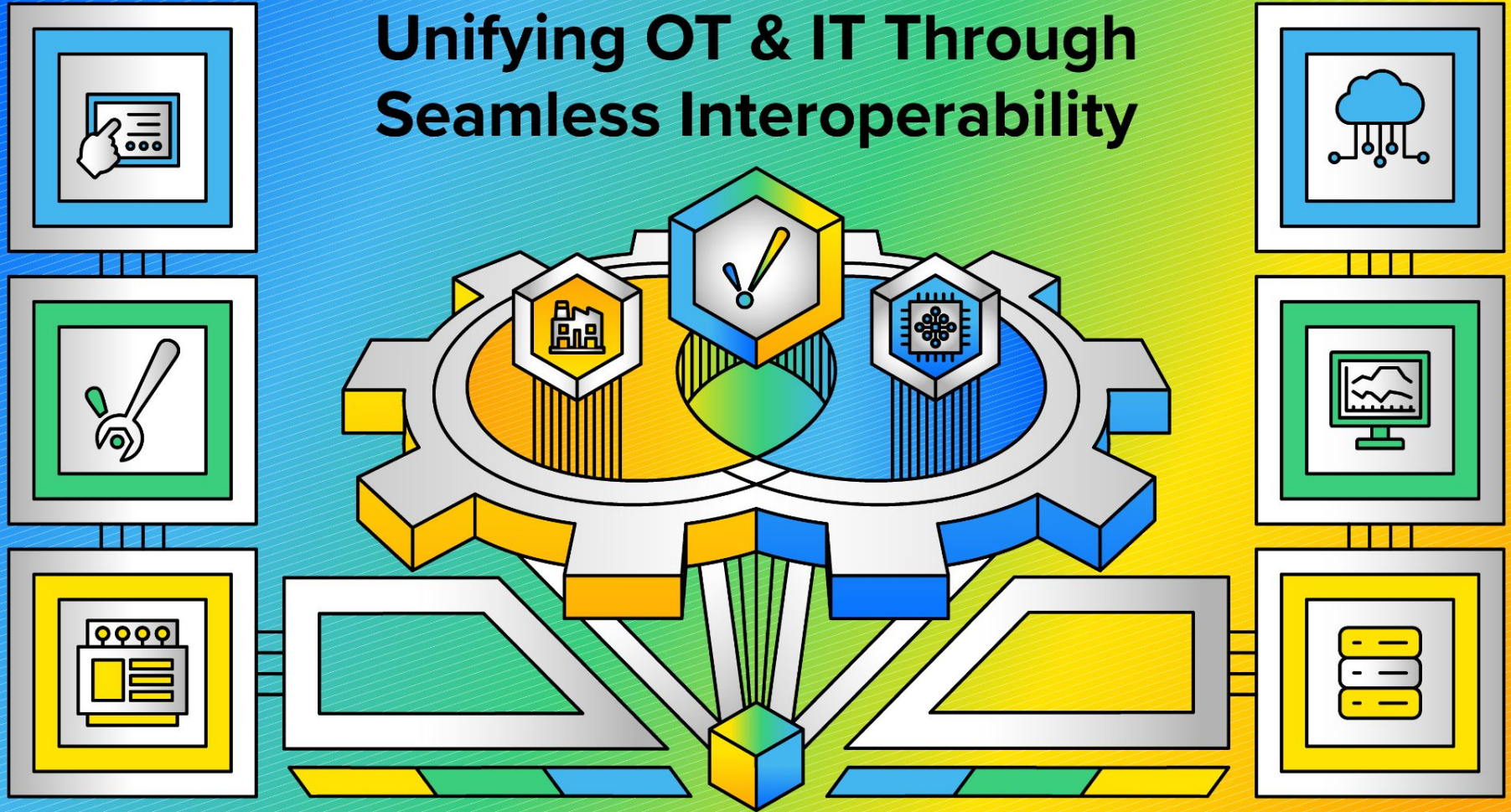


# Unifying OT & IT Through Seamless Interoperability



# Today's Presenters



**Don Pearson**

Chief Strategy Officer  
Inductive Automation



**Danny Haskell**

President  
NeoMatrix



**Fred Zaboli**

Operations Manager  
Wunderlich-Malec Engineering

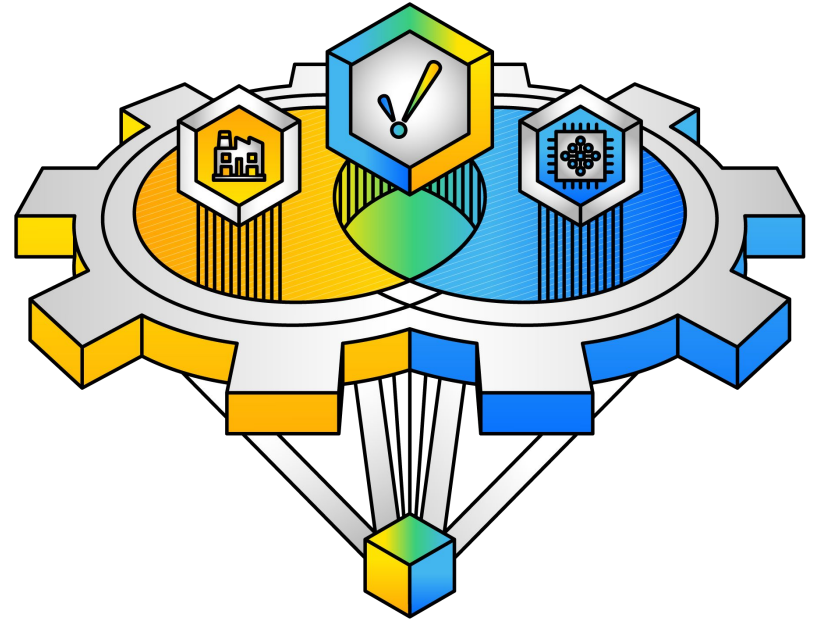


**Jeremiah Arcaraz Mitchell**

Software Project Manager  
Barry-Wehmiller Design Group

# Agenda

- Bringing OT & IT Together
- Ignition Connects to any PLC
- Modules for OT/IT Integration
- Beverage Manufacturing Project by NeoMatrix
- Data Enablement Project by Wunderlich-Malec Engineering, Inc
- Barry-Wehmiller Design Group
- Q&A



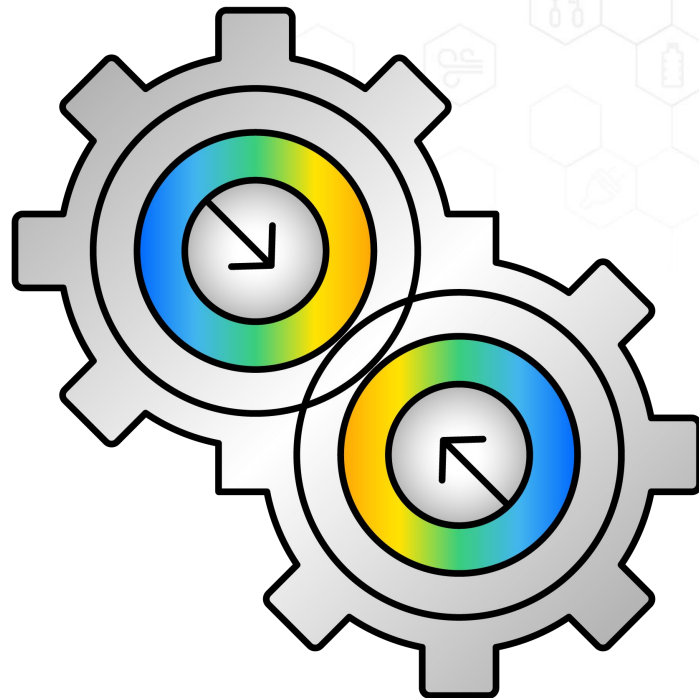
# About Inductive Automation

- We make software for problem solvers
- In business for 21 years
- 61% of the Fortune 100 and 44% of the Fortune 500 use Ignition
- Highly diversified customer base across many industries
- Ignition installations in 100+ countries
- 4,000+ integrators worldwide
- Profitable and independent with no outside investors



# Ignition Brings OT & IT Together

- Rooted in OT and accessible to IT
  - Enables IT to manage OT with IIoT
- Uses open standards that IT understands
  - OPC UA, MQTT, and SQL





# Ignition Brings OT & IT Together

- Native SQL database connectivity
- MongoDB Module adds NoSQL database connectivity
- Unlimited connections and infinite scalability

# OPC UA Module

- Based on modern IT protocols and Included with Ignition
- Outgoing connections to third-party OPC UA servers
- Connect to most PLCs
- Make your own driver with custom APIs to connect to any PLC



# OPC UA Module

- High performance binary-TCP coding and transport
- RSA encryption
- Large tag counts
- Fast updates
- Easily connect to remote machines



# SQL Bridge Module

- Bridge the gap between OPC data (OT) and SQL databases (IT)
- Swiss army knife for integrating PLCs and SQL databases
- Stop locking data in proprietary databases
- Flexible data modeling



# SQL Bridge Module

- Log large amounts of data
- Virtually unlimited recipes
- Customize recipe batching systems
- Track changes historically
- Sequence processes



# Introduction

Danny Haskell – President of NeoMatrix, Inc.

- Company was founded 21 years ago.
- Software services company specializing in Automation & Software Integration for Manufacturing Companies.
- Two Offices – Portsmouth, NH & Andover, MA
- Our main geographic area is the Northeast.
- We do help our customers all over the country and the world.
- Premier Integrator since 2016 and we have been using Ignition since 2010.



# Why OT/IT Integration?

Help our customers with their digital transformation journey.

- Connect and integrate people, assets, and business systems in real time.
- Better visibility of manufacturing operations at all levels of the company.
- Allows for real time correction of operations when it's needed not after.
- Centralize data in an IT managed server.
- Increases efficiency in the work flow between all manufacturing processes.



# Receiving Raw Materials Project

Our Customer is a best-in-class, aseptic, beverage manufacturing company.

## Business Need:

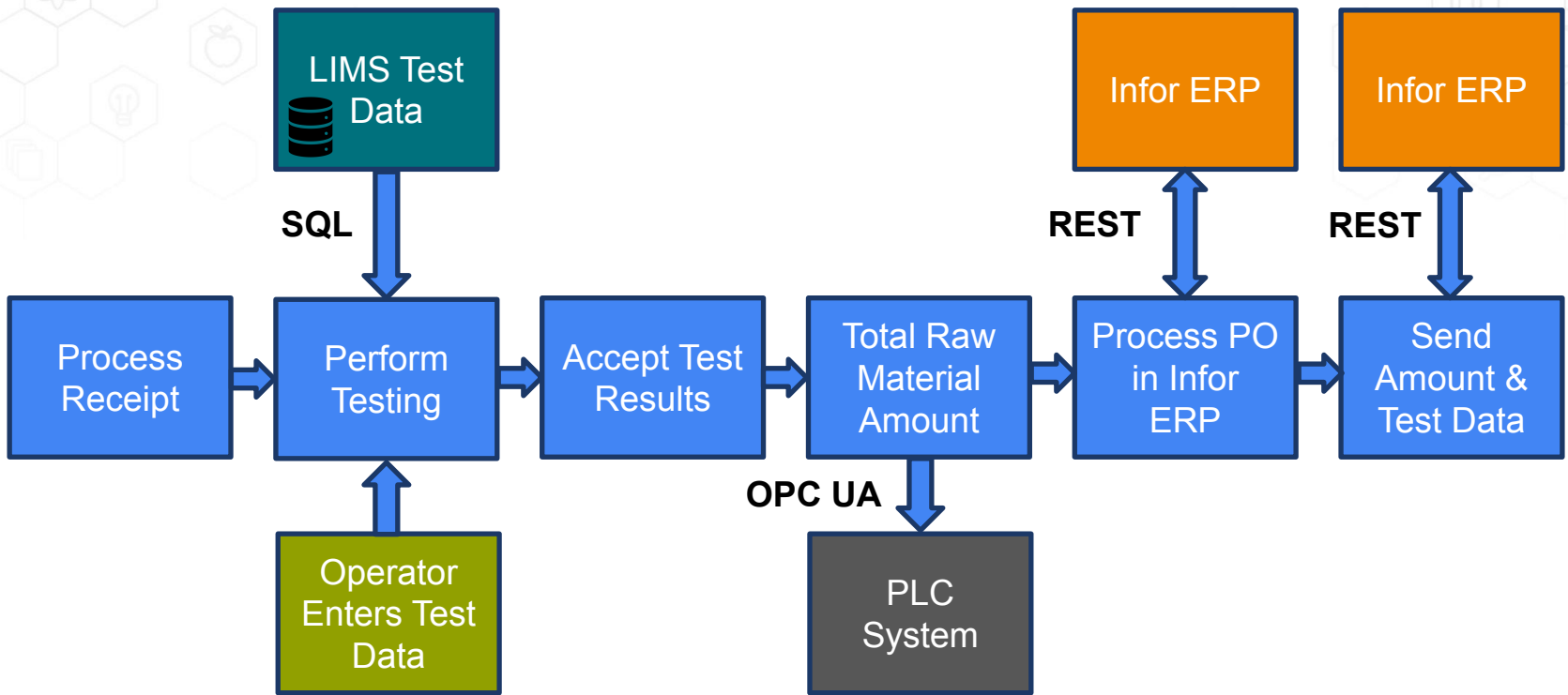
- Automate the receiving process for raw materials into the plant.
- Receiving process required the integration of PLC systems, LIMS, Infor ERP system, and Ignition.

## Solution:

- Use Ignition as the front end for the receiving process for raw materials.
- Use Ignition to integrate to the IT managed systems, LIMS and ERP system.
- Use Ignition to connect to the PLCs that controlled the transfer of raw materials into the plant.



# Dairy Raw Material Process Flow





# Ignition Interface

light-cool

Receipt Entry Form

Data Entry Mode

View Only Mode

Start New Test

Raw Milk Receiving - Bay 1

12634

Step1\_Bay

Step2\_Lab

Step3\_Bay

Step4\_Lab

|  |   |
|--|---|
| Manifest Number                                  | 2143325   |
| PO Number  | 2000003136  |
| Trailer Number                                   | Wg06  |
| Truck Hauler Company                             | Whitegold   |
| In Bay Arrival Date/Time                         | 2024-08-18 16:17  |
| Truck Wash Tag Present                           | <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES |
| First pickup within 96 hours of CIP on Wash Tag? | <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES |
| First pickup within 72 hours?                    | <input type="checkbox"/> NO <input checked="" type="checkbox"/> YES |





# Introduction

Fred Zaboli – Operations Manager  
Wunderlich-Malec Engineering, Inc.

- Established 1981
- Core Identity = Systems Integration
- 100% Employee Owned (ESOP)
- \$225 MM Annual Revenue
- 612 Employees
- 37 Local Offices
- 15 Gold, 37 Core, 93 Credential Ignition certified
- Using Ignition on multiple industries
- Automation & Control Systems
- IT/OT Convergence, Cloud Applications, and Cybersecurity



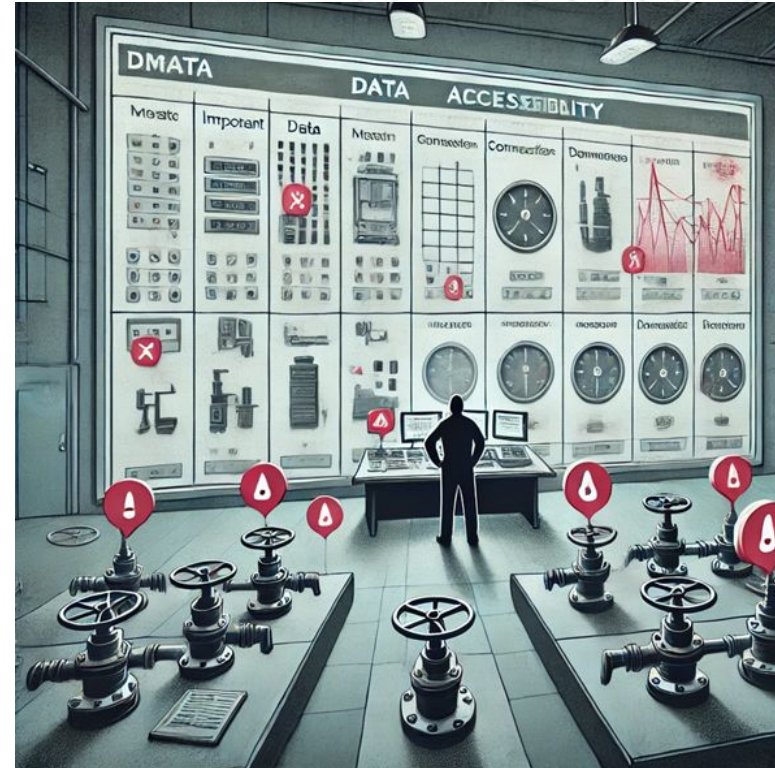


# Data Enablement Project

Data enablement project makes data accessible, understandable, and usable, empowering organizations to drive better decision-making and achieve superior business outcomes.

Problems to solve:

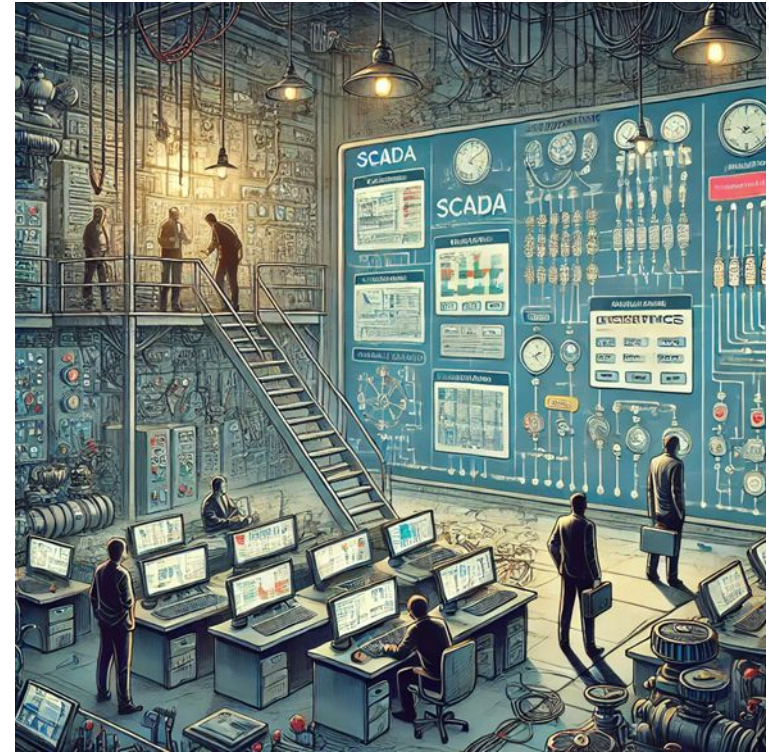
- Data access and not having a way to narrow down the issues.
- Having a variety of platforms and not having a single source of truth.
- Lack of standard tools and methods to present, contextualize, and evaluate data.





# IT/OT Challenges during design

- Providing standard data model for each piece of equipment.
- Aggregating data from multiple sites' edge gateways with different protocols.
- Providing readily available access to data with no compromise on security.
- Hosting a centralized SCADA system in a location that could support reliable connections for all remote sites.
- Having a local backup system in case of service interruption from the site to the central SCADA system.
- To provide a cohesive configuration tool for all servers and gateways.







# Solution using Ignition platform

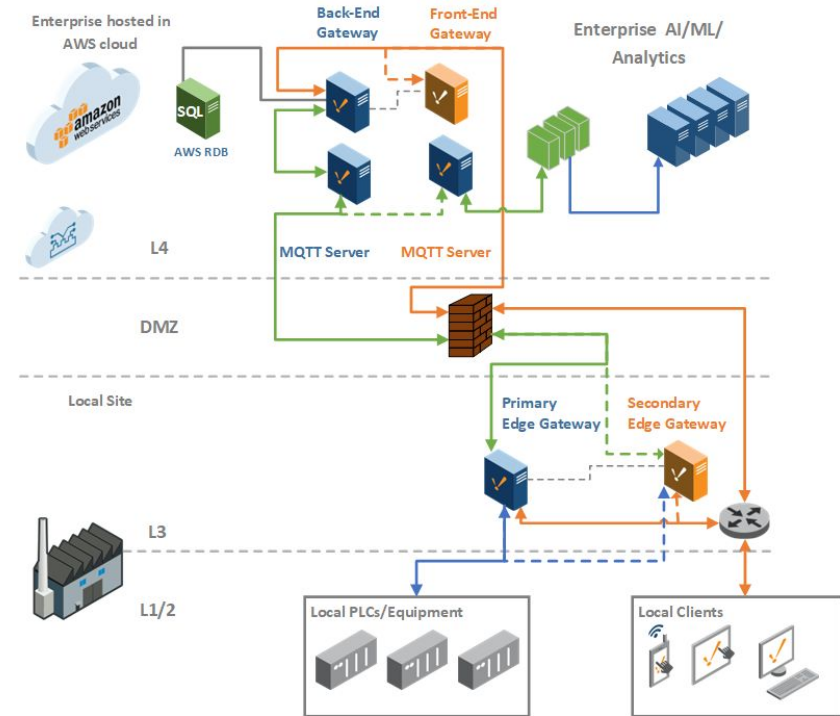
- Employ asset-based design principles by using Ignition UDTs, and Templates.
- Using Ignition Edge and Ignition Cloud Edition.
- Deploy Edge gateway into VMs, Ignition is fully compatible with Virtualization
- Taking advantage of technologies in Ignition Platform:
  - MQTT communication
  - Enterprise Administration (EAM)
  - Scale-out architecture
- Implement Unified Named Space with Ignition MQTT Distribution Module.
- Following the Security Hardening Guide provided by Inductive Automation.





# Result

- Standard naming conventions.
- Data access from anywhere in the world within the customer domain.
- Defined path and standards for future expansion.
- A central hub to publish production data securely and pass it to all existing and future ERP, MES, and Analytical tools.





# Closing summary

- Closing the gap between IT and OT.
- Common language from production all the way to enterprise and management.
- Opens up many future opportunities.



# Introduction

Jeremiah Arcaraz Mitchell, PE – Software Project Manager  
Barry-Wehmiller Design Group, Inc



- 45+ offices in the US and India
- 1,600 technical and engineering experts
- Ignition certifications across 25 offices





# OT vs IT

## Operational Technology (OT)

- Local Hosting
- Virtual Machines
- OPCUA and Modbus protocols
- Local Historians, Data Analysis, etc.

## Information Technology (IT)

- Cloud Infrastructure
- Containerized Applications
- SQL queries and Rest APIs
- ERP, SAP, Data Lakes, etc.



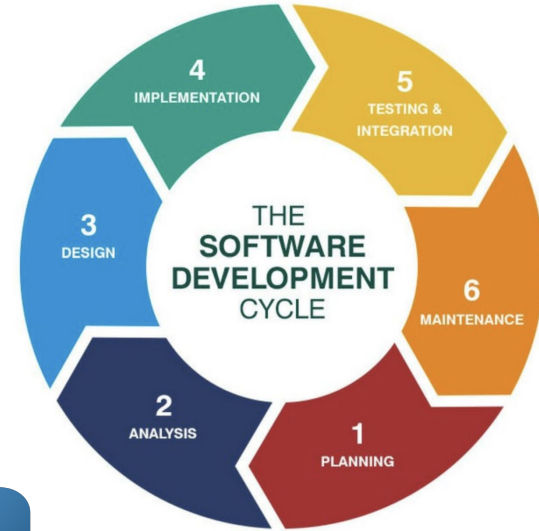
# Deployment Flexibility

- Industrial packages historically constrained by Microsoft products
- Open-source database connectivity options
- Unlimited licensing model incentivizes add-on work
- Enables lower cost, quick ROI projects
- Allows for cost reduction options in several areas



# Ignition as a Platform for Custom Solutions

- Possible to develop software apps faster than leveraging native languages directly.
- Enables a quicker development lifecycle due to streamlined implementation times.
- Enhanced compatibility with industry-specific protocols and tooling.
- Easier integration with existing systems through legacy and modern business connector modules.





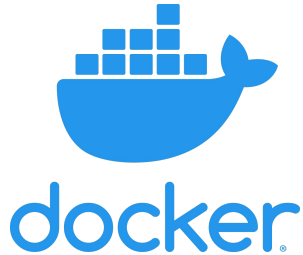
# Ignition and Version Control

- Collaboration on projects is made easier through branched development
- Efficient and robust change tracking
- Simplified rollback in case of issues
- Streamlined automated deployment processes
- Able to leverage modern tools like GitHub, Gitlab, and Azure DevOps.



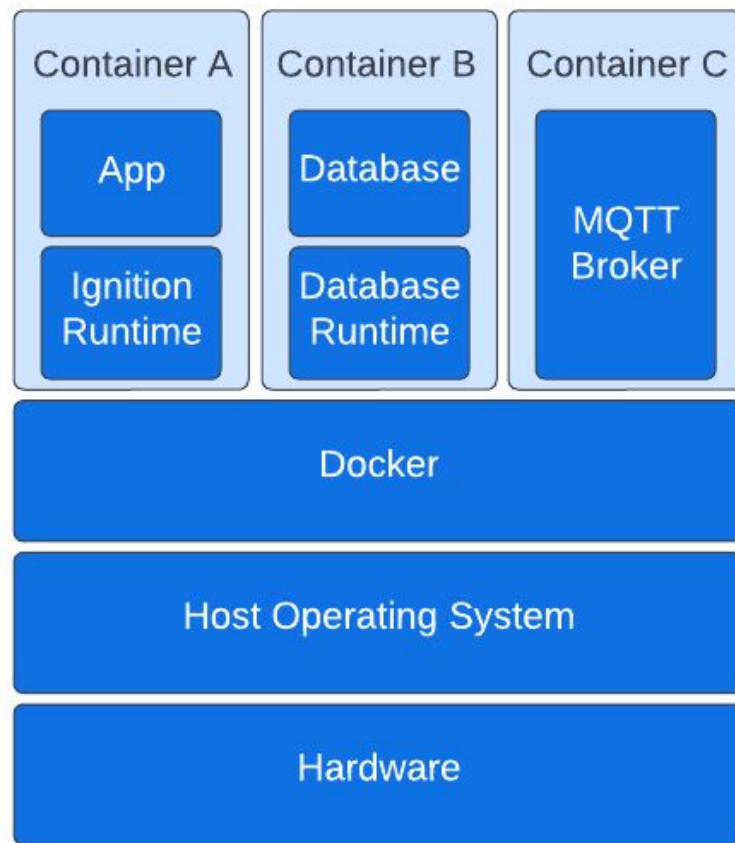
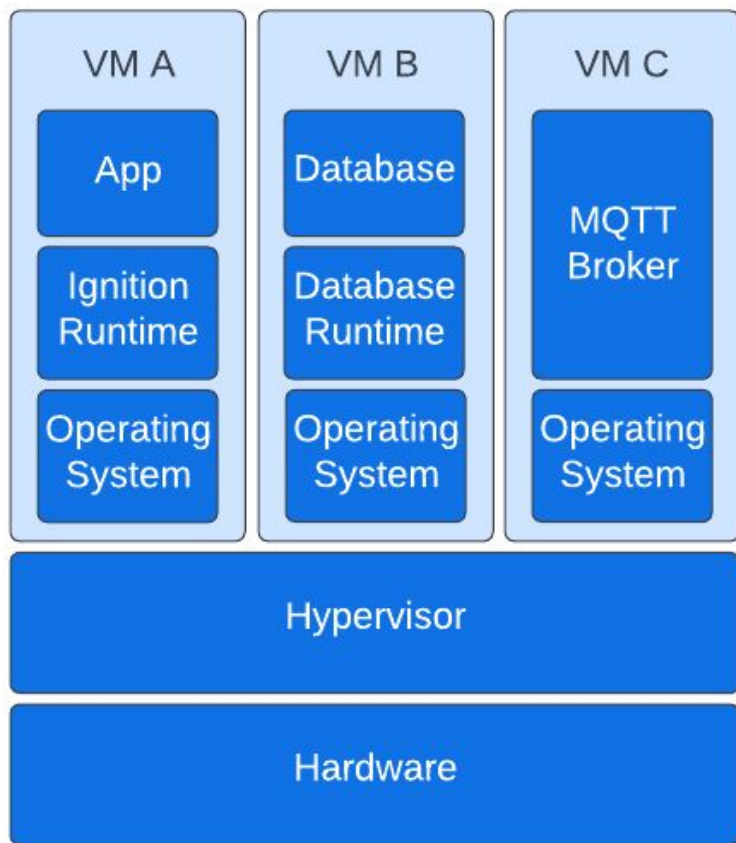
# What do Containers bring to the table?

- Independent packaging of dependencies
- Isolated execution of your applications
- Minimal execution footprint
- Better density running Containers vs. VMs



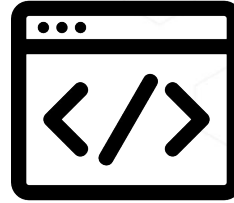


# Virtualization vs Containerization



# Challenges to Adopting Containerization

- OT resources are not familiar with a lot of IT tools (and vice versa!)
- Difficult to containerize applications that require a user interface to install.
- Infrastructure support and technical resource constraints.
- Integration with legacy virtualization systems
- Difficult to leverage Windows based containers, and most industrial clients are not fully adoptive of Unix platforms yet.

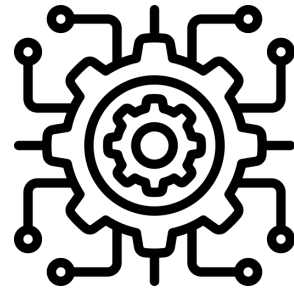


# UNIX



# Closing Thoughts

- Highly versatile industrial platform
- Cost effective to deploy
- Often leads to significant add-on engagements
- Actively developed and strong technical direction
- The platform has and will continue to drive growth as a part of digitization of the shop floor and other Industry 4.0 initiatives.



# Discussion

- What have been the biggest benefits to connecting OT and IT in your projects?





**Ready to Try Ignition for Yourself?**

Download the full version for free at:  
**[inductiveautomation.com](http://inductiveautomation.com)**



**inductiveuniversity.com**

*Ignition User Manual also available at:  
**[docs.inductiveautomation.com](https://docs.inductiveautomation.com)***

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# Questions & Comments



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