## American Evaluation Association Annual Conference 1999

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Jean A. King	Looking toward 2000	Inside Back Cover
Associate Chair     Robin Miller  EDITORS	Please note that maps of the hotel will be available on site in your registration packet.	
American Journal of Evaluation	If you are in need of assistance as you prep	are for the conference
Mel Mark	please call the conference office at (888) 232-2275.	

New Directions in Evaluation

Gary Henry Jennifer Greene

**Nick Smith** 

TIG COORDINATOR

# Topical Interest Groups ————

Topical Interest Group	Chair(s)	<b>Business Meeting</b>
Alcohol, Drug Abuse and Mental Health	Robert G. Orwin	THU 5:00 PM SESSION 390
Assessment in Higher Education	Mark Troy	THU 5:00 PM SESSION 398
Business and Industry	Thomas G. Berstene	WED 4:30 PM SESSION 114
	Rose J. Setze	
Cluster, Multi-site and Multi-level Evaluation	Ricardo Millett	THU 5:00 PM SESSION 399
Collaborative, Participatory & Empowerment Evaluation	David Fetterman	THU 5:00 PM SESSION 382
Computer Use in Evaluation	Margaret Lubke	FRI 11:10 AM SESSION 529
Crime and Justice	Winifred Reed	THU 5:00 PM SESSION 381
	Laura Winterfield	
Distance Education and Other Educational Technologies	Tara D. Knott	THU 5:00 PM SESSION 384
Evaluation Managers and Supervisors	George Grob	THU 5:00 PM SESSION 397
	Robert Brown	
Evaluation Use	Valerie Caracelli	FRI 9:30 AM SESSION 514
Evaluation of Services for Special Needs Populations	Martha Diefendorf	THU 5:00 PM SESSION 393
Extension Education Evaluation	Michael W. Duttweiler	THU 5:00 PM SESSION 387
Feminist Issues in Evaluation	Donna M. Mertens	FRI 3:20 PM SESSION 569
	Joanne Farley	
Health Evaluation	Robin Turpin	THU 5:00 PM SESSION 383
Human Services Evaluation	Frank Sansone	THU 5:00 PM SESSION 391
Independent Consulting	Melanie Hwalek	THU 5:00 PM SESSION 395
International and Cross Cultural Evaluation	Craig Russon, Mahesh Patel	SAT 12:50 SESSION 752
	Paula Bilinsky, Audley Espeut	
Minority Issues in Evaluation	Hazel Symonette	FRI 1:40 PM SESSION 550
	Ivy Jones	
Needs Assessment	Sue Hamann	THU 5:00 PM SESSION 394
Non-profit and Foundation Evaluation	Stan Capela	THU 5:00 PM SESSION 396
PreK through 12 Educational Evaluation	James R Sanders	FRI 3:20 PM SESSION 577
Program Theory and Theory-driven Evaluation	Huey T. Chen	THU 5:00 PM SESSION 400
	Stewart I. Donaldson	
Qualitative Methods	Beth Walden	FRI 9:30 AM SESSION 515
Quantitative Methods: Theory and Design	Jim Derzon	THU 5:00 PM SESSION 388
Research, Technology and Development Evaluation	Julia Melkers	THU 5:00 PM SESSION 389
State and Local Government	Rakesh Mohan	THU 5:00 PM SESSION 385
Teaching of Evaluation	Katye Perry	THU 5:00 PM SESSION 386
Theories of Evaluation	Barbara Lee	THU 5:00 PM SESSION 392
	Prachee Mukherjee	

## **Program Key**

Our program includes a lot of information in a little space. This page contains a guide to deciphering the session listings.

Sessions are numbered according to the day of the session. Those beginning with 1s This is the room name. Hotel maps will be provided in the will be held on Wednesday, 3s on Thursday, 5s on Friday, and 7s on Saturday. At the registration packet you receive when first checking in at the back of the program you will find the professional development sessions – each conference registration desk. identified by a letter prefix. The session type can be found here. **SESSION 301: PRESIDENTIAL STRAND PANEL SALONS 11 and 12** Sponsored by the AEA Diversity Committee and Topical Interest Group on Minority Issues in Evaluation **AEA Investment in Diversity Through Sustained Commitment** -Many sessions are sponsored by a TIG. Chair: Edith P. Thomas, CREES-USDA Lay Advisors: A Means of Combining Community Capacity with Sustainability of Involvement in Community-based Presenters: Evaluation, Laura C. Leviton, Robert Wood Johnson Foundation Building A Diverse Evaluation Community Of Sustainability Through Mentorship, Rodney K. Hopson, Duquesne University: Susan Rogers, Academy of Educational Development Commitment to Diversity: Its All In the Mix, David Chavis, Association for the Study and Development of Community Charles L. Thomas, George Mason University Discussant: This is the session title. The presenters or panelists are listed in the body of the session information. Titles of individual presentations are listed Some sessions have discussants who will respond in italics, followed by the presenters' names. If you are looking to the presenters or panelists. for more information about a particular presenter you may wish to check the index and address directory in the back of the program. The session chair will convene the session and introduce the presenters or panelists.

## Registration Desk and Job Bank

**Registration:** The Registration Desk for Evaluation '99 will be located on the second floor of the Omni Rosen hotel in Orlando Florida. Look for the "Evaluation '99" signs. The Registration Desk is where you will receive your name badge and conference materials. It is where you can return with questions or concerns at any time during the conference. It is where you can drop off donations for the silent auction or check the message board. And it is where we post any last minute changes in the program.

**Job Bank:** The AEA Job bank includes listings of resume and job openings and a small space for private review of these documents. The job bank staff will help you to arrange interviews at the conference and job bank services are free to all attendees. To participate, bring four copies of your resume or job listing to the job bank on Wednesday. Once there, you will be asked to fill out a job bank information form to submit along with your documents. If you cannot be at the conference on Wednesday, send your documents to the conference office and then call (888) 232-2275 and we will assist you in filing out the information form over the phone.

Day	Registration Hours	Job Bank Hours
Tuesday, November 2:	6:00 p.m. to 9:00 p.m.	
Wednesday, November 3:	7:30 a.m. to 9:00 p.m.	9:00 a.m. to 9:00 p.m.
Thursday, November 4:	7:30 a.m. to 5:30 p.m.	9:00 a.m. to 5:30 p.m.
Friday, November 5:	7:30 a.m. to 5:30 p.m.	9:00 a.m. to 5:30 p.m.
Saturday, November 6:	7:30 a.m. to 4:00 p.m.	9:00 a.m. to noon

## **WED Overview**

## Wednesday, November 3, 4:30 P.M. to 6:00 P.M.

**SESSION 101: 90 MINUTE DEMONSTRATION** 

**SALON 5** 

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Should Significance Testing Be Banned? Criticisms and Alternatives

Presenter: Dale E. Berger, Claremont Graduate University

SESSION 102: 90 MINUTE SKILL BUILDING WORKSHOP

**SALON 6** 

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

VIP: Visualization in Participation Chair: Mary Church, PREL

Presenters: Mahesh S. Patel, United Nations Children's Fund (UNICEF)

Kate Spring, United Nations Children's Fund (UNICEF)

SESSION 103: PANEL SALON 7

A Discussion of Ethical Quandaries Evaluators Face Chair: Jody L. Fitzpatrick, University of Colorado

Presenters: Jennifer Greene, University of Illinois at Urbana-Champaign

Michael Hendricks, Independent Consultant Michael Morris, University of New Haven Discussant: Jody L. Fitzpatrick, University of Colorado

**SESSION 104: 90 MINUTE CREATIVE FORMAT** 

SALON 8

Sponsored by the AEA Diversity Committee

Interactive Symposium on Systematic Investment in Diversity: An Inter-TIG Dialogue

Chair: Edith P. Thomas, CREES-USDA

Discussant: Michael Quinn Patton, Utilization-Focused Information and Training

SESSION 105: 90 MINUTE CREATIVE FORMAT

"And the Verdict Is..." An Exploratory Study of Perceived Evaluator Competencies

SALON 13

Chair: Jean A. King, University of Minnesota

Presenters: Laurie Stevahn, University of Minnesota

Gail Ghere, University of Minnesota
Jane Minnema, University of Minnesota
Discussant: James W. Altschuld, Ohio State University

SESSION 106: 45 MINUTE CREATIVE FORMAT and 45 MINUTE DEMONSTRATION

SALON 14

Sponsored by the Topical Interest Group on Independent Consulting

A: Establishing a Professional Peer Group

Moderator: Sally L. Bond, The Program Evaluation Group Presenters: Lorrie J. Beaumont, Selinda Research Associates

John I. Molnar, US Department of Health and Human Services

B: Innovative Presentations of Research and Evaluation Results

Presenter: Donna Camp-Blair, Camp-Blair Consulting, Inc.

SESSION 107: PANEL DISCUSSION

**SALON 15** 

Lessons Learned from the Interim Evaluation of the Regional Education Labs

Chair: Zoe A. Barley, Mid-continent Regional Educational Laboratory

Presenters: Lessons Learned from the Interim Evaluation: The Contractor Perspective, Carol Boussy, Decision Information

Resources, Inc.

Lessons Learned from the Interim Evaluation: Panelist Perspective, Morris K. Lai, University of Hawai'i Lessons Learned from the Interim Evaluation: The OERI Perspective, Peirce Hammond, Office of Educational

Research and Improvement

Lessons Learned from the Interim Evaluation: The Regional Labs Perspective, Naida C. Tushnet, WestEd

Discussant: Ernest House, University of Colorado at Boulder

#### Wednesday, November 3, 4:30 P.M. to 6:00 P.M. **SESSION 108: 90 MINUTE CREATIVE FORMAT** SALON 16 Sponsored by the Topical Interest Group on Human Services Evaluation **Measuring Outcomes for Community Development** Chair: Kimberly A. Francis, The Evaluation Forum Presenters: Jane Reisman, The Evaluation Forum Marc Bolan, The Evaluation Forum Kimberly A. Francis, The Evaluation Forum **SESSION 109: 90 MINUTE CREATIVE FORMAT** SALON 17 Sponsored by the Topical Interest Group on Assessment in Higher Education An Evolution of a Participatory Evaluation: Unexpected Perks for a Learning Communities Program Teresa L. Flateby, University of South Florida Chair: Presenters: Charla Bauer, University of South Florida William P. Cummings, University of South Florida Delsherae Miles, University of South Florida Andrew Smith, University of South Florida **SESSION 110: 90 MINUTE SKILL BUILDING WORKSHOP SALON 18 Verification and Validation of Performance Measures Data** Presenters: Mary Ann Scheirer, Independent Consultant Stan Divorski, US General Accounting Office **SESSION 111: DISCUSSION WITH** SALON 19 Sponsored by the Topical Interest Group on Crime and Justice **Evaluating Block Grant Programs—An Emerging Trend in Federal Spending** Chair: Phyllis McDonald, National Institute of Justice Presenters: Robert K. Yin, COSMOS Corporation Margaret K. Gwaltney, COSMOS Corporation David Sheppard, COSMOS Corporation **SESSION 112: 90 MINUTE DEMONSTRATION SALON 20** The Application of Social Network Analysis as an Evaluation Tool Presenter: Maryann M. Durland, Arthur Andersen **SESSION 113: 90 MINUTE SKILL BUILDING WORKSHOP** SALON 21 Evaluation Is Your Friend: Getting Programs Interested and Invested in Internal Evaluation Kenneth L. Terao, Project Star Chair: Presenters: Kenneth L. Terao, Project Star Linda C. Morell, Project Star Nicole Vicinanza, Project Star Anna Marie Schmidt, Project Star Susan Gabbard, The Aguirre Group **SESSION 114: TIG BUSINESS MEETING SALON 22** Sponsored by the Topical Interest Group on Business and Industry Co-chairs: Rose J. Setze, Arthur Andersen Performance and Learning Thomas G. Berstene, Workforce Planning Associates SESSION 115: 45 DEMONSTRATION and 45 MINUTE TECH TALK SALON 23

- 6 -

**A:** A Simple Method for Guiding Community Organizations Through Evaluation Presenter: Julie J.P. Poissant, Université du Québec à Montréal

Sponsored by the Topical Interest Group on Computer Use in Evaluation

**B: Deconstructing Surveys: Implications for a New Era**Presenter: Gail V. Barrington, Barrington Research Group, Inc.

### Wednesday, November 3, 4:30 P.M. to 6:00 P.M.

### **SESSION 116: 90 MINUTE CREATIVE FORMAT SESSION**

SALON 24

Making Logic Models More Systemic
Chair: Beverly A. Parsons, InSites

Presenters: Ricardo A. Millett, W.K. Kellogg Foundation

Mark A. Lelle, W.K. Kellogg Foundation Rebecca Henry, Michigan State University

Carolyn M. Lupe, InSites

## Wednesday, November 3, 6:15 P.M. to 7:15 P.M.

### **SESSION 117: EVENING RECEPTION**

**SIGNATURE 2** 

A short orientation to AEA and its annual conference will take place at the beginning of this evening reception. We welcome new attendees to join us at the entrance to the Signature 2 ballroom at 6:15 to participate.

### Thursday, November 4, 8:00 A.M. to 9:15 A.M.

### SESSION 300: FIRST PLENARY

SALON 24

The President's Prize Competition: Maximin Evaluations
Chair: Emil Posavac, Loyola University of Chicago

Presenters: Names and Titles To Be Announced

Discussant: Michael Scriven, Claremont Graduate University

AEA is often accused of highlighting only the big players - the big names who are usually involved with big-budget evaluations of big programs. The President's Prize competition, completely blind-refereed, is dedicated this year to suggestions as to how evaluations with minimum budgets can get maximum effects: hence the title Maximin Evaluations. Across the membership, that's a very important sector of our work; so let's see if we can improve what we're doing on those jobs. The winners from this competition will present their ideas at this presidential plenary session.

## Thursday, November 4, 9:30 A.M. to 11:00 A.M.

SESSION 301: PRESIDENTIAL STRAND PANEL

SALONS 11 and 12

Sponsored by the AEA Diversity Committee and Topical Interest Group on Minority Issues in Evaluation

### **AEA Investment in Diversity Through Sustained Commitment**

Chair: Edith P. Thomas, CREES-USDA

Presenters: Lay Advisors: A Means of Combining Community Capacity with Sustainability of Involvement in Community-based

Evaluation, Laura C. Leviton, Robert Wood Johnson Foundation

Building A Diverse Evaluation Community Of Sustainability Through Mentorship, Rodney K. Hopson, Duquesne

University; Susan Rogers, Academy of Educational Development

Commitment to Diversity: Its All In the Mix, David Chavis, Association for the Study and Development of Community

Discussant: Charles L. Thomas, George Mason University

### **THU OVERVIEW**

### **THU OVERVIEW**

#### **SESSION 302: MULTIPAPER SESSION**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

**Building Success in Participatory and Empowerment Evaluation** 

Chair: Hallie Preskill, University of New Mexico

Presenters: Increasing the Power of Participatory Evaluation through Evaluator Collaboration, Hallie Preskill & Scott Robbins,

University of New Mexico; Kristin Watson, Cornerstones Community Partnerships

Results-oriented Grantmaking/Grant Implementation: Evaluation Strategies for Local Foundation Initiatives, Abraham

Wandersman, Pamela Imm, Cindy Crusto & Michelle Andra, University of South Carolina

Teaching and Learning: Highlighting the Parallels between Education and Participatory Evaluation, Eric J. Vanden Berk, Jennifer Coyne Cassata, Melinda J. Moye & Donald B. Yarbrough, University of Iowa; and Stephanie K.

Siddens, Fairfax County Public Schools

Identifying the Skills and Best Practices of the Y2K Evaluator: Lessons from the 21st Century Community Learning Centers Program, Daniel V. Folkman & Kalyani Rai, University of Wisconsin-Milwaukee; and Francisco Martorell, Milwaukee Public Schools

Empowerment Evaluation: Selecting Appropriate Evaluators, Identifying Receptive Staff Members, Developing Graphic Findings, and Identifying Indices of Empowerment, David Fetterman, Stanford University

SESSION 303: PANEL SALON 2

Sponsored by the Topical Interest Group on Health Evaluation

Community Level Analysis in Public Health Program Evaluation: Three HRSA Studies

Chair: Willine Carr, Health Resources and Services Administration

Presenters: Evaluating the Impact of Ryan White CARE Act Title I Funding on HIV Services Utilization and Client Health Outcomes,

Faye E. Malitz, John Milberg & Jennifer Kwait, DHHS; Paul Denning, Centers for Disease Control and Prevention;

Martha McKinney, Community Health Solutions, Inc.

Program Availability Analysis Using Matched Comparison Sites: The Healthy Start Initiative, Karen Thiel Raykovich, DHHS; Barbara L. Devaney, Lorenzo Moreno & Embry M. Howell, Mathematica Policy Research, Inc.; and Marie C.

McCormick, Harvard University

HRSA's Sentinel Communities Project: Pilot Project Experience, Jessica Townsend & Michael Millman, DHHS; Rose Marie Martinez & Embry M. Howell, Mathematica Policy Research, Inc.; and Amy Hagopian & Peter House,

University of Washington School of Medicine

Discussant: Michael Millman, DHHS

#### SESSION 304: 45 MINUTE DEMONSTRATION and 45 MINUTE TECH TALK

SALON 5

Sponsored by the Topical Interest Group on Business and Industry

A: A Multimedia Toolkit for Evaluating Training Effectiveness

Presenter: Zita M. Unger, Strategic Training Evaluation Inc.

Sponsored by the Topical Interest Group on Computer Use in Evaluation

B. On-line Tools for Evaluators

Presenters: Sarah E. Herman, IntraTechs

Kathleen T. Toms, CDAC

SESSION 305: PANEL SALON 6

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Frontiers in the Analysis of Change: What Can Our Data Analytic Strategies Tell Us About Change?

Chair: Katherine M. McKnight, University of Arizona

Presenters: Ordinal Methods: Expanding Our Understanding of Change and Integrating Methods, Ron Wright, University of Arizona

Clinical Significance and the Analysis of Change, Souraya Sidani, University of Toronto

What Individual Growth Modeling Tells Us About Change, Katherine M. McKnight, University of Arizona

Study of Intra-individual Variability: A Review of Techniques and Outcomes, Zarko Vukmirovic, Southern Illinois

University

Discussant: Aurelio J. Figuerdo, University of Arizona

## Thursday, November 4, 9:30 A.M. to 11:00 A.M.

SESSION 306: PANEL SALON 7

Sponsored by the Topical Interest Group on Evaluation Use **Putting Evaluation to Use: Voices from the Funders**Chair: Nancy B. Csuti, The Colorado Trust

Presenters: The W.K. Kellogg Foundation's Perspective, Mark Lelle, W.K. Kellogg Foundation

The Colorado Trust's Perspective, Doug Easterling, The Colorado Trust

The James Irvine Foundation's Perspective, Marty Campbell, The James Irvine Foundation

Discussant: Nancy B. Csuti, The Colorado Trust

#### **SESSION 307: MULTIPAPER SESSION**

**SALON 8** 

Sponsored by the Topical Interest Group on Crime and Justice

Performance Indicators in Criminal Justice Settings
Chair: Laura Winterfield, National Institute of Justice

Presenters: Evaluating the Juvenile Justice System in Multnomah County: Developing Key Performance Reports, Scott S. Keir &

Thach Nguyen, Multnomah County Department of Community Justice

Effectiveness of a Performance Evaluation System for Law Enforcement Personnel, Jackie E. Ewing, Chad Briggs &

Kristin Duppong, Southern Illinois University

Performance Indicators and Explanatory or Mitigating Factors, Dennis P. Affholter, Henry G. White & Jason Gaitanis,

Florida Department of Juvenile Justice

Designing and Implementing Ongoing Performance Evaluation in a Community Corrections Setting: Merging Utility and

Politics, Christine Bray, Ramsey County Community Corrections

#### SESSION 308: MULTIPAPER SESSION

SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

New Strategies for Old Problems in Evaluation: Coping with Missing Data, Scale Compression, and Response Shift Bias

Chair: S. Bartholomew Craig, Center for Creative Leadership

Presenters: A Comparison of Missing Data Techniques in Small Samples, Daniel P. Russell, Aon Consulting

The Effect of Rating Augmentation on Likert-type Responses: An Exploratory Empirical Study, Jim Penny, Center for

Creative Leadership; and Robert L. Johnson, University of South Carolina

Using Item Response Theory to Correct for Response Shift Bias in Measurements of Training Impact, S. Bartholomew

Craig, Charles J. Palus & Sharon Rogolsky, Center for Creative Leadership; Sigrid B. Gustafson, American

Institutes for Research

Evaluating the Impact of a Leadership Development Program, Jennifer W. Martineau, Center for Creative Leadership

#### **SESSION 309: 90 MINUTE CREATIVE FORMAT**

SALON 10

Starting AEA Affiliate Organizations: Lessons Learned in Building Community, Capacity, and Memberships...

A Formative Review

Chair: Richard D. King Jr., Independent Consultant

Presenters: Eastern Evaluation Research Society (EERS), John I. Molnar, Department of Health and Human Services

Minnesota Chapter of the AEA (MNAEA), Stacey Stockdill, EnSearch, Inc.

Ohio Program Evaluator's Group (OPEG), Carol Cullen, The Ohio State University

Oregon Program Evaluators Network (OPEN), Ellen L. Konrad, Multnomah County Department of Community and

Family Services

Southeast Evaluation Association (SEA), Becky Lyons, Florida Department of Children and Families

Washington Evaluators (WE), Valerie J. Caracelli, US General Accounting Office

SESSION 310: PANEL SALON 13

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

Housing Vulnerable Populations in the 21st Century: Convergent Findings from Four National Evaluations

Chair: Debra J. Rog, Vanderbilt University

Presenters: Improving the Residential Stability of Impoverished Families with Multiple Needs: Implications for the Next Frontier of

Housing, Debra J. Rog, Vanderbilt University

Vocationalizing Housing for Single Adults: Evaluating Efforts to Increase the Employment of Individuals Living in

Supportive Housing, C. Scott Holupka, Vanderbilt University

Developing Housing to Meet the Changing Needs of Persons Living with HIV/AIDS: Preliminary Findings from a

National Study of AIDS Housing, Sidra Goldwater, Vanderbilt University

### **SESSION 311: MULTIPAPER SESSION**

**SALON 14** 

Sponsored by the Topical Interest Group on Human Services Evaluation

**Evaluation in Child Welfare Alternatives** 

Chair: Michael A. Nunno, Cornell University

Presenters: Designing Evaluation Strategies that Support Skills Training and that Report Individual Performance Measures for Child

Protective Services Personnel, Michael A. Nunno, Cornell University

Do Foster-Parenting Styles Predict Foster-child Outcomes? A Cross-sectional and Longitudinal Analysis, Robert J.

Flynn & Julie Perkins, University of Ottawa

Adult Psychosocial Function of Children Raised in an Orphanage, Laura L. Myers & Barbara Rittner, University of

Georgia

Evaluation of a Multisite Child Abuse and Neglect Prevention Program, Judy Krysik, University of Denver; and Craig W.

LeCroy, Arizona State University

### **SESSION 312: 45 MINUTE DEMONSTRATIONS (2)**

SALON 15

A: Geomapping the Territory Ahead – Foundations and Frontiers

Presenters: Lesa Weinert, Center for Prevention Research and Development

Micheline Magnotta, The Health Federation of Philadelphia

B: Issue Scanning: Finding the Future... Maybe

Presenters: Michael B. Plog, Illinois State Board of Education

Jim Sweeney, Illinois State Board of Education Barry Weiss, Illinois State Board of Education

SESSION 313: PANEL SALON 16

Sponsored by the Topical Interest Group on Qualitative Methods

Narrative Evaluation: Dimensions of Difference and Emerging Trends

Chair: Tineke A. Abma, Erasmus University

Presenters: Mapping the Territory, Tineke A. Abma, Erasmus University

Morality, Uncertainty, and Controversy: A Meta-Narrative about Flooding and Dike Improvement, Michel van Eeten,

Delft University of Technology

Myth, Meaning, Multiplicity and Metaphor: Evaluating a Transformative Learning Program, Alexis Kaminsky, Stanford

University

Narrative and Novelness: Life Stories in the Formative Evaluation of a School Arts Program, Thomas Barone, Arizona

State University

Discussant: Thomas A. Schwandt, Indiana University

SESSION 314: PANEL SALON 17

Sponsored by the Topical Interest Group on Extension Education Evaluation

Models for Collaborative Research and Extension

Chair: Claude F. Bennett, US Department of Agriculture Presenters: Claude F. Bennett, US Department of Agriculture

Bronwen McDonald, Victorian Department of Natural Resources and Environment

### **SESSION 315: MULTIPAPER SESSION**

**SALON 18** 

**Evaluation in the Classroom** 

Chair: Lesa M. Clarkson, University of Minnesota

Presenters: Mathematics Achievement and Reform Mathematics, Lesa M. Clarkson, University of Minnesota

Serendipity Towards a Program Probing System: Neglected and Necessary Front-End Analysis, Gabriel Della-Piana,

Wynona Turner & Mary Herrold, El Paso Collaborative for Academic Excellence

Implementing Strategies from "A Framework for Understanding Poverty" Into An Urban Elementary Classroom, Bobby

J. Jeanpierre, University of Minnesota

Our Turn: Student Self-assessment of Their Portfolios in a Constructivist Approach to Doing Science Research, Dean

T. Spaulding, Laura A. Gibney & Dianna Newman, State University of New York at Albany

SESSION 316: PANEL SALON 19

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

A Process Evaluation of Community-based Organizations' Implementation of HIV Prevention Programs

Chair: Huey T. Chen, Centers for Disease Control and Prevention (CDC)

Presenters: A Process Evaluation of Community-based Organizations' Implementation of HIV Prevention Programs, Kelly K.

Bartholow, Huey T. Chen, Craig W. Thomas & B. Dale Stratford, CDC; and Sue Swanson & Carol Woodside,

Conwal, Inc.

Characteristics of CDC-funded Community-based Organizations Implementing HIV Prevention, Huey T. Chen, Kelly K. Bartholow, Craig W. Thomas & B. Dale Stratford, CDC; Laura Gamble, TRW Inc.; and Sue Swanson & Carol

Woodside, Conwal, Inc.

A Qualitative Study of the Implementation of HIV Prevention Programs, Kelly K. Bartholow, Huey T. Chen, Craig W.

Thomas, & B. Dale Stratford, CDC; and Sue Swanson & Carol Woodside, Conwal, Inc.

Developing a Model of Community Based Organization Functioning in the Delivery of HIV Prevention Programs, Craig

W. Thomas, Huey T. Chen, Kelly K. Bartholow & B. Dale Stratford, CDC; and Sue Swanson, Conwal, Inc.

Discussant: Timothy Akers, CDC

SESSION 317: PANEL SALON 20

The American Cancer Society's Collaborative Evaluation Fellows Project: A Three-Year Old Practical Collaborative Training Model for Community-Based Non-profits

Chair: Michael Baizerman, University of Minnesota Presenters: Don W. Compton, American Cancer Society

Deborah G. Bonnet, D. Bonnet Associates Nina Entrekin, American Cancer Society Dianna Fox, American Cancer Society Lauren Bailey, University of South Florida

Discussant: Michael Quinn Patton, Utilization-Focused Information and Training

#### **SESSION 318: MULTIPAPER SESSION**

**SALON 22** 

Sponsored by the Topical Interest Group on International & Cross-cultural Evaluation

**Case Study Evaluation in International Settings** 

Chair: Thomaz K. Chianca, Instituto Ayrton Senna

Presenters: Intercultural Considerations for Establishing Narrative during the Evaluation Dialectic: A Case Study of a CETA Mission

to Rural Girls' Schools in Egypt, Mark Lee, Queen's University

Evaluating the Performance of an International Organization: A Case Study of APEC Human Resource Development

Group, Alan Ginsburg, Planning and Evaluation Service; and Natalia Pane, Pelavin Research Center, AIR

CARE Impact Evaluation Case Studies, Jim Rugh, CARE International

SESSION 319: PANEL SALON 23

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations Theory-guided Analyses in a Multi-site, Multi-level Evaluation: The ACCESS Demonstration

Chair: Frances L. Randolph, Center for Mental Health Services

Presenters: The Role of Logic Models in the Evaluation of an Evolving Demonstration - I: Implementation, Frances L. Randolph,

Center for Mental Health Services; Matthew C. Johnsen, L. Joseph Sonnefeld, Howard Goldman & Margaret

Blasinsky, R.O.W. Sciences, Inc.

The Role of Logic Models in the Evaluation of an Evolving Demonstration - II: Analysis, Matthew C. Johnsen, L. Joseph Sonnefeld, Margaret Blasinsky & Howard Goldman, R.O.W. Sciences, Inc.; and Frances L. Randolph, Center for

Mental Health Services

Issues in the Analysis of a Multi-level Group-Randomized Trial, L. Joseph Sonnefeld, Matthew Johnsen & Howard

Goldman, R.O.W. Sciences, Inc.; and Frances L. Randolph, Center for Mental Health Services

A Scale Assessing System-level Performance for Homeless Persons with a Serious Mental Illness: Measurement

Issues, Michael Calloway & Joseph Morrissey, University of North Carolina at Chapel Hill

Discussant: Robert G. Orwin, Battelle Centers for Public Health Research and Evaluation

SESSION 320: PANEL SALON 24

Sponsored by the Topical Interest Group on Evaluation Use

Evaluation Design and Use in a Multi-Site AmeriCorps Program: The Case of the National School and Community Corps

Chair: Martin Friedman, National School and Community Corps (NSCC)

Presenters: Evaluating Training for, and the In-School Aspects of, the NSCC, David Fox, Fox, Fox and Associates

Evaluating Community Impact of the NSCC, Louise Fox, Fox, Fox and Associates

Meeting the Need for Specific Evaluation Information in a Multi-Site AmeriCorps Program: An Internal Evaluator's

Perspective, Jennifer L. Husbands, NSCC

Utilizing Evaluation Data in Ongoing Program Planning and Decision-Making, Martin Friedman, NSCC

Discussant: Denise Williams-Shannon, Community Education Specialist

## Thursday, November 4, 11:10 A.M. to 12:40 P.M.

#### **SESSION 321: PRESIDENTIAL STRAND PANEL**

**SALONS 11 and 12** 

Sponsored by the Topical Interest Groups on Quantitative Methods: Theory and Design, and Crime and Justice

Contributions of Meta-Analysis to Program Evaluation

Chair: Mark W. Lipsey, Vanderbilt University

Presenters: What Meta-Analysis Can Contribute to Program Evaluation, Mark W. Lipsey, Vanderbilt University

Programs for the Prevention and Treatment of School Violence: A Meta-analysis of Treatment Effectiveness Research,

Sandra Jo Wilson, Vanderbilt University

Estimating the Contribution of Mediators to Violence: A Causal Enquiry, James H. Derzon, George Washington

University

An Illustration of Analyzing Dependent Effect Sizes: A Meta-analysis of Criminal Justice-based Education, Vocation, and Work Programs, David B. Wilson, University of Maryland

### **SESSION 322: MULTIPAPER SESSION**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Lessons Learned from Applying Participatory Approaches to Specific Program Types

Chair: Rhode Y. Bicknell, C.A.B. Consulting

Presenters: What Happens When the Participatory Evaluator is a REAL Stakeholder?, Sandra Mathison, State University of New

York at Albany

Assessing Quality in Early Childhood Initiatives Using Child Care Work Force Studies, Rhode Y. Bicknell, C.A.B.

Consulting; and Patrick G. Crago

Promises and Perils of Participatory Evaluation Research: Lessons from a Non-traditional Educational Organization,

Sharon Boornazian, Joy Moreton, Linda A. Pursley, Cambridge College

Collaborative Assessment: Stanford University Junior Faculty Mentoring Program, David Fetterman, Ellie Fischbacher

& Katherine Rynearson, Stanford University

### **SESSION 323: 90 MINUTE CREATIVE FORMAT SESSION**

**SALON 2** 

Sponsored by the Topical Interest Group on Non-Profit and Foundations Evaluation

A Facilitated Discussion on Building Outcome Measurement Capacity: Best Practices for Grantmakers, Agencies and Evaluators

Chair: Dawn Hanson Smart, The Evaluation Forum Facilitator: Jane Reisman, The Evaluation Forum

#### **SESSION 324: MULTIPAPER SESSION**

SALON 5

**Outcome Measurement in Diverse Settings** 

Chair: Kathleen T. Toms, C.D.A.C.

Presenters: Building the Binding: Fixing the Link between School Site Activities and Outcomes, Paul Lorton Jr., University of San

Francisco; and Joanna Fong, San Francisco Unified School District

Just What Part of Outcome Don't You Understand?, Kathleen T. Toms, C.D.A.C

Grassroots Community-based Organizations Encounter Outcome Evaluation: Theory and Practice, Kalyani Rai,

University of Wisconsin at Milwaukee; and Paul Bloyd, Nonprofit Center of Milwaukee

### **SESSION 325: MULTIPAPER SESSION**

SALON 6

Sponsored by the Topical Interest Group on Program Theory and Theory-driven Evaluation

**Theory-driven Evaluations in Action** 

Chair: Stewart I. Donaldson, Claremont Graduate University

Presenters: Evaluation of Immunization Delivery Services in Non-traditional Settings: A Case Study of the Pharmacy in

Immunization Project (PIP) in Five Rural Counties of West Virginia, Serigne M. Ndiaye, Centers For Disease Control

and Prevention

Evaluation of Whole School Reform in New Jersey, Barbara J. Turnbull, Rutgers University

Horizontal Synthesis: Assessing the Merit of Program Components Using Theory-driven Evaluation, E. Jane Davidson,

Claremont Graduate University

Confirmatory Program Evaluation: An Example from Early Childhood Intervention, Arthur J. Reynolds, University of

Wisconsin at Madison; and Judy A. Temple, Northern Illinois University

Paradigm Matters, Raymond F. Brogan, APJ-Alexandria

SESSION 326: PANEL SALON 7

Sponsored by the Topical Interest Groups on Evaluation Use, and State and Local Government

New Frontiers: The Changing Interface of Evaluation and Auditing

Chair: Carl Wisler, Wisler Associates

Presenters: How Different Are We Anyway? An Auditor Answers Shadish's 10 Questions, Stan Divorski, US General Accounting

Office

Strengthening Quality at GAO: An Evaluator Comments, Valerie J. Caracelli, US General Accounting Office Blending of Audit and Evaluation? An Examination of Questions Addressed in GAO Reports, Judith Droitcour, US

**General Accounting Office** 

Discussants: Roger Brooks, Minnesota Office of the Legislative Auditor

SESSION 327: PANEL SALON 8

Sponsored by the Topical Interest Group on Health Evaluation

Evaluating Diffusion of Medical Care Practices: Methods from the Low-Birthweight PORT Dissemination Study

Chair: Laura C. Leviton, Robert Wood Johnson Foundation

Presenters: Combining Quantitative and Qualitative Findings: Overview of the Low Birthweight PORT Dissemination Study, Laura

C. Leviton, Robert Wood Johnson Foundation; Suzanne Baker, University of Alabama at Birmingham; and Margaret

Freda, Albert Einstein College of Medicine

Exploration of Between Hospital Variation: Advantages and Disadvantages of Multi-level Modeling, Larry Fish,

University of Alabama at Birmingham

Resource Use, Morbidity and Mortality in the Corticosteroid Dissemination Study, Rachel Schwartz, National Perinatal

Information Center

Discussant: Elaine Power, Agency for Health Care Policy and Research

SESSION 328: PANEL SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Multi-site and Multi-method Analysis Challenges: Findings from the CSAP National Cross-site Evaluation of High Risk Youth Programs

Chair: Soledad Sambrano, Center for Substance Abuse Prevention

Presenters: Integrating Multi-level and Multi-method Findings from the CSAP National Cross-Site Evaluation of High Risk Youth

Programs, Soledad Sambrano, Center for Substance Abuse Prevention

Advancing Theories of Risk and Protection: A Contribution of the CSAP National Cross-Site Evaluation of High Risk

Youth Programs, J. Fred Springer, EMT Associates, Inc.

Developing Quantifiable Process Measures to Assess Program Efficacy in a Cross-Site Setting: The CSAP National

Cross-site Evaluation of High-Risk-Youth Programs, Elizabeth Sale, EMT Associates, Inc.

SESSION 329: PANEL SALON 10

Further Reflections On The Value Of The Guiding Principles

Chair: Thomas A. Schwandt, Indiana University

Presenters: A Comparison of AEA Guiding Principles with Australasian and CES Guidelines, Jeffrey Davis, Sheila A. Arens &

Thomas A. Schwandt, Indiana University

A Matter of Principles: Review of the AEA Guiding Principles by Panel, Sheila A. Arens & Jeffrey Davis, Indiana

University

EvalTalk Meets the Guiding Principles: A Survey of Experiences and Opinions, Michael Morris, University of New

Haven

Discussant: Ernest House, University of Colorado

SESSION 330: PANEL SALON 13

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

**Evaluating Drug Courts: Methods, Lessons and Findings** 

Chair: Gary B. Cox, University of Washington

Presenters: Evaluating the Tarrant County DIRECT (Drug Court) Project, Al Bavon, University of North Texas

Emerging Issues in the Process Evaluation of a Drug Court: The Case of the Syracuse (NY) Community Treatment

Court, Elaine M. Wolf, The Center for Community Alternatives

Evaluating Drug Courts on a Shoestring, David L. Loveland, Michigan State University

A Comparison of Multiple Drug Court Sites in Washington State, Linda Brown, University of Washington

Discussant: Michael L. Dennis, Chestnut Health Systems

#### **SESSION 331: MULTIPAPER SESSION**

SALON 14

Sponsored by the Topical Interest Group on Human Services Evaluation

**Programs for Poverty Populations** 

Chair: Frank A. Sansone, University of West Florida

Presenters: Welfare Reform in Florida: Pilot Projects for Privatizing Welfare Services, Dorothy N. Gray, Florida Legislature

Anticipating Outcomes in Welfare Reform: Blending Federal, State, and Local Expectations in Ohio Appalachia, Paul J.

Longo, Ohio University

Health: The Missing Outcome in the Evaluation of Social Programs, Eunice Rodriguez, Cornell University

Improving Financial and Social Assets of Human Service Clients through an Investment Club: Preliminary Results of a

Longitudinal Evaluation, Frank A. Sansone, University of West Florida

SESSION 332: PANEL SALON 15

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

The Presidents Panel: One Year Later

Chair: Criag Russon, Western Michigan University
Presenters: Mahesh Patel, African Evaluation Association
Jean-René Bibeau, Canadian Evaluation Society
Arunaselam Rasappan, Malaysian Evaluation Society

Donna Mertens, American Evaluation Association Michael Bamberger, The World Bank

Ada Ocampo, PREVAL

David Nevo, Israeli Association for Program Evaluation

Discussant: Arnold Love, Independent Consultant

#### **SESSION 333: MULTIPAPER SESSION**

SALON 16

Sponsored by the Topical Interest Group on Research, Technology and Development

Technology Diffusion: Measurement Approaches to Guide Policy Development and Evaluation

Chair: Kelley Redivo, National Institute of Standards and Technology Manufacturing

Presenters: Evaluation of Heterogeneous, Demand-led Programs in Environmental Technology Diffusion, Erik Arnold & Bastiaan de

Laat, Technopolis

Evaluation and Policy Insights from a State Technology Diffusion Study: The 1999 Georgia Manufacturing Survey,

Philip Shapira, Georgia Institute of Technology; and Jan Youtie

Technology Diffusion: Measurement Approaches to Guide Policy Development and Evaluation, Carsten Dreher,

Fraunhofer Institute for Systems and Innovation Research

#### **SESSION 334: 90 MINUTE CREATIVE FORMAT SESSION**

SALON 17

Sponsored by the Topical Interest Group on Extension Education Evaluation **Human Subjects Review and Extension: Implications for Evaluators** 

Chair: Molly Engle, Oregon State University

Presenters: Charles D. Clark, University of Illinois at Urbana-Champaign

Trish Manfredi, University of Massachusetts at Amherst S. Kay Rockwell, University of Nebraska at Lincoln

Doris Redfield, Independent Consultant

#### **SESSION 335: MULTIPAPER SESSION**

**SALON 18** 

Sponsored by the Topical Interest Group on the Teaching of Evaluation

**Focus on Teaching Evaluation** 

Chair: Peggy Perkins, University of Nevada at Las Vegas

Presenters: Directed Evaluation Experiences: Pluses and Minuses, Margaret B. Gredler & Robert L. Johnson, University of South

Carolina

Evaluation of Web-based Instructional Technology: Does it Increase Student Learning?, Sarita D. Chukwuka, Clark

Atlanta University

The Development of an Inclusive Early Childhood Education Bachelors Degree and a Licensure for Teachers of Birth - 8 Year Old Children, Jeff I. Gelfer, John Filler & Nancy Sileo, University of Nevada at Las Vegas

### **SESSION 336: MULTIPAPER SESSION**

SALON 19

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

Foundation Perspectives on Strategic Distributions
Chair: Mark A. Lelle, W. K. Kellogg Foundation

Presenters: Building an Evaluation Portfolio that Links Foundation Strategy to Grantee Results, Susan Urahn, The Pew Charitable

Trusts

Monitoring's Role in Planning and Evaluation: The Use of Monitoring to Support a Foundation's Strategic Grantmaking,

Lester W. Baxter, The Pew Charitable Trusts

#### **SESSION 337: MULTIPAPER SESSION**

SALON 20

Sponsored by the Topical Interest Group on State and Local Government

**Evaluating Workforce and Employment Programs** 

Chair: Martin Fortner, Southern University of New Orleans

Presenters: Evaluation of a Job Finding Club for Welfare Recipients: Psychosocial Impacts, Fred Brooks, Larry G. Nackerud & Ed

Risler, University of Georgia

Maryland's Data Integration Project: Implications for Workforce Development, Treva A. Stack, University of Baltimore Multi-Level Collaborations to Create Meaningful Employment for Disabled Adults: Using Concept Mapping to Plan, Communicate, Design and Evaluate, Mary Kane, Concept Systems Incorporated; and William Trochim & Donald

Tobias, Cornell University

Evaluation of a Self-sustainable Employment Initiative Program, Somesh Srivastava, St. John's College; and Abhinay

Prasad, Aadhaar

### **SESSION 338: MULTIPAPER SESSION**

SALON 22

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

**Substance Abuse Prevention in the Schools** 

Chair: Scott B. Crosse, Westat

Presenters: Evaluation Planning: Using a Program Logic Model to Conduct Outcomes Evaluation of a Safe and Drug-Free Schools

and Communities Web-Based Data Collection Project, Tamara M. Walser & Margaret M. Lubke, Utah State

University

*Using School Connectedness to Evaluate Intervention Programs and Their Delivery Method*, Brenda K. Klostermann & Richard Hornung, University of Cincinnati; and Maria T. Britto & Andrea E. Bonny, Children's Hospital Medical

Center

Using Mixed Methods to Evaluate a School-based Alcohol Prevention Program, Mary Lou Bell, Bell Group; Ann Marie

Ellis, Southwest Texas State University; and Kappie Bliss, Bliss, Inc.

Local Education Agency Activities under the Safe and Drug-Free Schools and Communities Act Program, Irene

Hantman & Scott B. Crosse, Westat

### **SESSION 339: MULTIPAPER SESSION**

**SALON 23** 

Sponsored by the Topical Interest Group on Distance Education and Other Educational Technologies

**Evaluating Technologies and Their Applications for Education and Training** 

Chair: Roger Chesswas, North Central Regional Educational Laboratory

Presenters: Laying the Foundation for the Future: Internet Training of Government Employees in Iowa, Nancy J. Maushak, Texas

**Tech University** 

Can the Waterford Computer Program Improve "Reading Readiness" in At-risk Kindergarten Children?, David Wiles,

Florida Institute of Education

High School Student - High School Parent: Are There Differences in Perceived Strengths and Weaknesses of an

Educational Interactive Video Program?, E. Lea Witta, University of Central Florida

Evaluating the Usability of Computer Software: Constructing Users Cognitive Patterns, Jennifer C. Richardson, Karen

Powell, Dianna L. Newman & Karen Swan, State University of New York at Albany

SESSION 340: PANEL SALON 24

Sponsored by the Topical Interest Group on Program Theory and Theory-driven Evaluation

**Evaluating HIV Prevention Efforts at the National Level** 

Chair: David Holtgrave, Centers for Disease Control and Prevention (CDC) Presenters: Did the Money Follow the Epidemic?, David Holtgrave, CDC

Evaluating the Implementation of HIV Community Planning Process, Craig W. Thomas, Laura Gamble, M. Willingham,

J. Cleveland, Huey Chen, & David Holtgrave, CDC

Strategies to Evaluate the Overall Quality of Community Planning, Gary Uhl & D. Cotton, CDC; and M. Renaud,

MACRO International, Inc.

Evaluability Assessment for Conducting Impact Evaluation of HIV Efforts and Policies at the State and National Level,

Huey T. Chen, M. Xiaohong, Timothy Akers, & David Holtgrave, CDC

## Thursday, November 4, 1:40 P.M. to 3:10 P.M.

### SESSION 341: PRESIDENTIAL STRAND MULTIPAPER SESSION

**SALONS 11 and 12** 

Sponsored by the Topical Interest Group on Health Evaluation
The Territory Ahead: Blazing Health Evaluation Trails
Chair: Margo S. Rowan, Dalhousie University

Presenters: A Learning Community Approach to Program Evaluation: A Stakeholder Self-assessment of a School-based

Community Health Center, Daniel V. Folkman, Sheryl Gotts & Kalyani Rai, University of Wisconsin at Milwaukee

Logic Models in Primary Care Reform: Navigating the Evaluation, Margo S. Rowan, Dalhousie University

Discussant: John A. McLaughlin, University of California at Washington Center

#### **SESSION 342: 90 MINUTE CREATIVE FORMAT SESSION**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Developing Community Capacity: The Challenges of Empowerment Evaluation

Chair: Donald G. Unger, University of Delaware Presenters: David M. Fetterman, Stanford University

Virginia Murphy-Berman, University of Nebraska at Lincoln Connie J. Schnoes, University of Nebraska at Lincoln

Discussants: David Chavis, Association for the Study and Development of Community

Abraham Wandersman, University of South Carolina

SESSION 343: PANEL SALON 2

Sponsored by the Topical Interest Groups on International and Cross-cultural Evaluation and Feminist Issues in Evaluation, and the AEA Diversity Committee

Gender Dimensions in Evaluation: Comparing Experiences from the US and Developing Countries

Chair: Joanne Farley, Farley and Associates

Presenters: Theory, Practice, and Challenges in Gender Dimensions of Evaluation, Donna M. Mertens, Gallaudet University

Competing Perspectives on Issues of Gender and Development, Bessa Whitmore, Carleton University

Development and Gender Performance Indicators, Michael Bamberger, The World Bank

Uneasy Alliances in Evaluation: Exploring Gender, Race and School Reform, James E. Davis, University of Delaware

Discussant: Sue Klein, US Department of Education

SESSION 344: PANEL SALON 5

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation **Building Capacity for Evaluation and Assessment: University Partnerships with Education** 

Co-chairs: Debbie Zorn, University of Cincinnati

Lawrence J. Johnson, University of Cincinnati

Presenter: Capacity Building with a Head Start Training/Technical Assistance Provider, Mary L. Marx, University of Cincinnati

Capacity Building for Evaluation of Inclusive Practices, Pegi S. Davis, University of Cincinnati Supporting Evaluation Capacity in K-12 Schools, Imelda R. Castaneda, University of Cincinnati

Discussant: Jean A. King, University of Minnesota

### **SESSION 345: 90 MINUTE TECH TALK**

SALON 6

Sponsored by the Topical Interest Group on Computer Use in Evaluation The Implementation of Digital Evaluation Protocols: What Are the Issues?

Presenters: Timothy D. Green, California State University at Fullerton

David Zatz, Domain Technologies

Abbie H. Brown, Washington State University

### **SESSION 346: 90 MINUTE CREATIVE FORMAT SESSION**

SALON 7

**Creative Nonfiction as New Evaluation Territory** 

Presenter: Michael Quinn Patton, Utilization-Focused Information and Training

#### **SESSION 347: MULTIPAPER SESSION**

SALON 8

Sponsored by the Topical Interest Group on Evaluation Use **Evolving Perspectives and Models for Evaluation Use**Chair: Susan A. Tucker, University of South Alabama

Presenters: Who Cares? And Why? - Evaluation Utilization in Human and Social Service Organizations, Uta Stockbauer,

University of Salzburg

The Contribution of Situated Cognition to Evaluation Utilization, Stephanie K. Siddens, Fairfax County Public Schools

Improving Educational and Social Programs through Collaborative Evaluation Research Partnerships: An

Entrepreneurial Model, Stuart S. Yeh, Harvard University

Discussant: Susan A. Tucker, University of South Alabama

### **SESSION 348: 90 MINUTE DEMONSTRATION**

SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Introduction to Hazard Models for Program Evaluation

Chair: James H. Derzon, George Washington University Presenters: E. Michael Foster, Georgia State University

#### SESSION 349: PANEL SALON 10

Dialogue in Evaluation: Philosophy, Theory, Practice

Chair: Katherine E. Ryan, University of Illinois at Urbana-Champaign

Presenters: Dialogic Evaluation in Practice: Talking the Walk?, Jennifer Greene, University of Illinois at Urbana-Champaign

Creating Conditions for Dialogue: The Future of the Dutch Aviation Responsively Evaluated, Tineke A. Abma, Erasmus

University

Dialogue in Evaluation: Issues from Practice, Katherine E. Ryan & Lizanne DeStefano, University of Illinois at Urbana-

Champaign

Discussant: Thomas A. Schwandt, Indiana University

### **SESSION 350: MULTIPAPER SESSION**

**SALON 13** 

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

Presentation of Innovative Evaluation Methodologies and Processes in Community Mental Health

Chair: Brian Rush, Addictions Research Foundation

Presenters: Addressing the Challenges and Pitfalls of Using an RCT Design to Evaluate Community Mental Health Services, Tim

D. Aubry, University of Ottawa

Development and Validation of an Innovation Profile for the Evaluation of Program Implementation, J. Bradley Cousins,

University of Ottawa

Use of a French-language Short Form of the Outcome Questionnaire to Evaluate Client Outcomes in the Clinical

Practice of Counseling and Psychotherapy, Robert J. Flynn, University of Ottawa

Discussant: Brian Rush, Addictions Research Foundation

### **SESSION 351: MULTIPAPER SESSION**

**SALON 14** 

Sponsored by the Topical Interest Group on Human Services Evaluation

**Evaluation in Family Services** 

Chair: Robert L. Fischer, Families First

Presenters: Access to Their Own Children: Evaluating an Access and Visitation Program for Noncustodial Parents, Robert L.

Fischer, Families First

Methodological and Political Challenges of Evaluating Private Versus Public Sector Delivery of Social Services in One

State, Suzanne O. Bowler, Zheng Wang & Elham-Eid Alldredge, REDA International, Inc.

The Evaluation of a School-Based Case Management Model for Migrant and At-risk Rural Hispanic Students and Their

Families, Eduardo J. Armijo, University of Washington

### SESSION 352: MULTIPAPER SESSION

**SALON 15** 

Sponsored by the Topical Interest Group on Theories of Evaluation

**Informed Practice of Evaluation** 

Chair: Mansoor A.F. Kazi, The University of Huddersfield

Presenters: Organizational Models and Democracy: Implications of Organizational Models in Policy Implementation, Anders

Hanberger, Umea Centre for Evaluation Research

Translating Evaluation Theory to the Training Context, Judith M. Ottoson, Georgia State University Representational Form and Audience Understanding: An Experiment, Leslie Goodyear, Cornell University

SESSION 353: PANEL SALON 16

Sponsored by the Topical Interest Group on Needs Assessment

Studies of Technical Assistance (TA): Using Evaluation Results to Build the Capacity of Organizations for the Effective Delivery of HIV/AIDS Prevention

Chair: Timothy Akers, Centers for Disease Control and Prevention (CDC)

Presenters: The Program Evaluation Technical Assistance (TA) Assessment, Bonita J. Westover, CDC

Critical Success Factors: Building and Maintaining Capacity to Deliver Effective Technical Assistance and Training to

Community-based Organizations, Aisha Gilliam, Samuel Taveras & Ted Duncan, CDC

A National Needs Assessment to Determine Technical Assistance and Training (TA/T) Needs of Community-Based

Organizations, Ursula L. Phoenix & Margaret Thorley, CDC

Outcomes of a CDC-Supported Technical Assistance Network for HIV/AIDS Community Planning, Robert K. Yin &

Margaret K. Gwaltney, COSMOS Corporation; and Tracy Barrington, CDC

Discussant: Timothy Akers, (CDC)

### **SESSION 354: MULTIPAPER SESSION**

**SALON 17** 

Sponsored by the Topical Interest Group on Business and Industry Organizational Change, Alignment and Performance Measures Chair: Thomas G. Berstene, Workforce Planning Associates

Presenters: Measuring Organizational Performance as a Result of Installing a New Information System: Using Concept Mapping as

the Basis for Performance Measurement, William Trochim, Cornell University

Evaluation, Metrics, and Business Process Engineering: Learnings from the Field, Joan L. Slepian, Lucent

Technologies

An Examination of Organizational Alignment Among U.S. Navy Medical Department Personnel, Mark J. Bourne &

Michael J. Schwerin, US Navy

Discussant: Thomas G. Berstene, Workforce Planning Associates

#### **SESSION 355: MULTIPAPER SESSION**

SALON 18

Sponsored by the Topical Interest Group on Assessment in Higher Education

Issues and Methods in Higher Education Evaluation

Chair: George R. Reinhart, National Research Council

Presenters: Facilitating Assessment Efforts in Student Affairs, Cheryl D. Bullock, University of Illinois at Urbana-Champaign

A Mixed-Method Approach to Evaluating Community College Learning Communities, Linda Hamman Moore, Parkland

College

Issues in Evaluating the Undergraduate Research Experience in Science and Engineering, Connie Kubo Della-Piana,

Model Institutions for Excellence

On-campus vs. Off-campus Student Course Evaluation, Noriko Saeki, Utah State University

Discussant: Joe L. Fearing, Texas Women's University

#### **SESSION 356: MULTIPAPER SESSION**

SALON 19

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

The Role of Internal Evaluation to Affect Positive Change in Program Performance

Chair: Stanley T. Capela, HeartShare Human Services

Presenters: Roles for an External Evaluator in Internal Evaluation Systems, Melanie Hwalek, SPEC Associates; and Randall K.

Davis, Starr Commonwealth

Developing an Internal Evaluation System that Meets the Needs of Program Directors, Funders and Clients, Stanley T.

Capela, HeartShare Human Services

The Internal Evaluator as an Agent of Change, Heidi J. Hermenet & Dune Ives-Petersen, Northwest Energy Efficiency

Alliance

Discussant: Arnold J. Love, Independent Consultant

### SESSION 357: 90 MINUTE SKILL BUILDING WORKSHOP

SALON 20

Sponsored by the Topical Interest Group on Minority Issues in Evaluation

Cultural Competence: The Concept, Practice and Implications for Program Evaluation

Chair: Saumitra SenGupta, City & County of San Francisco

Presenter: Rodney K. Hopson, Duquesne University

#### **SESSION 358: MULTIPAPER SESSION**

**SALON 22** 

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

Alternative Outcome Measures for Improving Evaluations in Substance Abuse and Mental Health

Chair: Elizabeth Harris, EMT Associates, Inc.

Presenters: Outcome Indicators According to Stabilized Substance Abusers, Céline Mercier, McGill University; and Sophie Alarie.

Douglas Hospital Research Centre

Assessing Outcomes for Recovering Latinas and their Children, Elizabeth Harris, EMT Associates, Inc.

#### **SESSION 359: MULTIPAPER SESSION**

SALON 23

Sponsored by the Topical Interest Group on State and Local Government

**Evaluating Benefits for Children, Youth, and Families** 

Chair: Michael J. Whitehouse, UK National Audit Office

Presenters: Evaluating Interagency Collaborative Initiatives in a Categorical Funding World, Patricia S. Seppanen, University of

Minnesota

From Client Satisfaction to Outcomes: Plotting a Course to Improve Child Welfare Services, Kathlene A. Larson &

Vernon Ryan, Iowa State University

*Impact of Welfare Reform on Children*, Christine E. Johnson & Carolyn D. Herrington, Florida State University

SESSION 360: PANEL SALON 24

Mission-Based Evaluation: A Comprehensive Solution to Multiple-Funder Evaluations

Chair: Anna-Marie Madison, University of Massachusetts at Boston

Presenters: The Conceptual Framework for Mission-based Evaluation, Anna-Marie Madison, University of Massachusetts at Boston

Aligning Outcomes and Mission, Joeritta de Almedida, The Better Homes Fund

Strategic Planning and Mission-based Evaluation, Carolyne Arnold, University of Massachusetts at Boston

Discussant: James Davis, University of Delaware

## Thursday, November 4, 3:20 P.M. to 4:50 P.M.

#### **SESSION 361: PRESIDENTIAL STRAND PANEL**

**SALONS 11 and 12** 

Sponsored by the Topical Interest Group on Evaluation Managers and Supervisors

New Developments in Internal Evaluation: A Practitioner's Guide for Evaluators Working in Organizations

Chair: Arnold J. Love, Independent Consultant

Presenters: Developing High Impact Internal Evaluations: A Practical Framework, Richard C. Sonnichsen, Independent Consultant

Building a Self-Reflective Organization: Internal Evaluation for Nonprofit Agencies, Ann M. Minnett, Salesmanship Club

Youth and Family Centers, Inc.

Making a Difference: Practical Internal Evaluation in the Public Sector, George F. Grob, Department of Health & Human

Services

Strengthening Performance and Learning: Internal Evaluation for Business and the Private Sector, Oliver W.

Cummings, Arthur Andersen Performance and Learning

Discussant: Arnold J. Love, Independent Consultant

SESSION 362: PANEL SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Evaluating Collaboratives that Build Community in Diverse Settings: What Works?

Chair: David M. Chavis, Association for the Study and Development of Community

Presenters: Techniques and Strategies for Evaluating Collaboratives Made Up of Partners from Different Sectors, Heléne Clark,

Association for the Study and Development of Community

What Works in Evaluating Collaboratives Within a Multicultural Context?, Kien S. Lee, Association for the Study and

**Development of Community** 

Applying a Developmental Framework to Support Collaborative Community-building across Levels, John F. Stevenson,

University of Rhode Island

Measuring Community Building Outcomes, Andrea Anderson, Aspen Institute

Discussant: David M. Chavis, Association for the Study and Development of Community

SESSION 363: PANEL SALON 2

Sponsored by the Topical Interest Groups on International and Cross-cultural Evaluation and Feminist Issues in Evaluation, and the AEA Diversity Committee

Gender Dimensions in International Evaluation: Session 2 – Evaluating Gender Processes and Impacts in International Development Projects

Chair: Michael Bamberger, The World Bank

Presenters: Developing Gender Performance Indicators for International Development: Lessons from the World Bank and other UN

Agencies, Lucia Fort, The World Bank

UNICEF's Experience in the Use of Gender Indicators, Mahesh Patel, United Nations Children's Fund (UNICEF)

Canadian CIDA's Experience in the Use of Gender Analysis in Its International Development Programs

Discussant: Michael Bamberger, The World Bank

SESSION 364: PANEL SALON 5

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

**Evaluating International Cooperation in Education** 

Chair: Lenore Y. Garcia, US Department of Education

Presenter: Evaluating Bilateral Cooperation in Education: A US Perspective, Lenore Y. Garcia, US Department of Education

Evaluating Bilateral Cooperation in Education: A Brazilian Perspective, Maria Helena G. de Castro, Ministry of

**Education of Brazil** 

Evaluating Multilateral Cooperation in Education: TIMSS from a US and International Perspective, Eugene Owen, US

Department of Education

Discussant: Stephen Heyneman, IM&D

#### **SESSION 365: MULTIPAPER SESSION**

SALON 6

Sponsored by the Topical Interest Group on Crime and Justice Measuring Effectiveness: Focus on Offender Outcomes

Chair: Christine Bray, Ramsey County Community Corrections

Presenters: Qualitative Evaluation of a Reading, Discussion and Service Learning Curriculum as a Means of Improving

Relationships Among Students In a Correctional Setting, Jennifer A. Cutler Merritt, University of Virginia

An Evaluation of the Oklahoma County Nighttime Incarceration Program, Tom James, Susan Marcus-Mendoza &

Marcus Martin, University of Oklahoma

Breaking Out: An Evaluation of a Treatment Center for Juvenile Delinquents, Ryan M. Quist & Miriam G. Resendez, Claremont Graduate University; and Dumiso G.M. Matshazi, Riverside County Department of Mental Health

Process and Short-term Outcomes of a Drug Court, Craig T. Love, CLOVE, Inc.

#### **SESSION 366: MULTIPAPER SESSION**

SALON 7

Sponsored by the Topical Interest Group on Health Evaluation

**Evaluating Health Care Initiatives** 

Chair: Peggy A. Howard, Howard Research and Instructional Systems Inc.

Presenters: Riding Herd on a 27HP Team, Peggy A. Howard, Howard Research and Instructional Systems Inc.

The Development of a Quality Management Framework in the Midst of Regionalization: Lessons Learned through

Accreditation, Sharon L. Zibin & Iris Penwarden, Calgary Regional Health Authority

Evaluating the Roles Hospitals and Health Systems Play in Community Health Improvement Initiatives, Ann P. Zukoski,

University of California at Berkeley

The First Steps toward Healthier Communities: Outcomes from the Planning Phase of the Colorado Healthy Communities Initiative, Ross F. Conner & Sora Park Tanjasiri, University of California at Irvine

#### **SESSION 367: MULTIPAPER SESSION**

**SALON 8** 

Sponsored by the Topical Interest Group on Evaluation Use

**Evaluation and Organizational Learning**Chair: Mark Lee, Queen's University

Presenters: Practical Participatory Evaluation from an Internal Perspective: A Study of Organizational Learning, Tim Robinson,

Canada Post Corporation; and J. Bradley Cousins, University of Ottawa

*Institutionalizing an Evaluation Culture in an Organization*, John M. Owen, University of Melbourne *From Presenter to Partner: Process Use and Organizational Learning*, Lyn M. Shulha, Queen's University

Assessing an Organization's Readiness for Learning from Evaluative Inquiry, Hallie Preskill, University of New Mexico;

and Rosalie T. Torres, Developmental Studies Center

Discussant: J. Bradley Cousins, University of Ottawa

SESSION 368: PANEL SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Issues related to the Conceptualization, Construction, and Assessment of Questionnaires

Chair: Lee Sechrest, University of Arizona

Presenters: Conceptualizing Questionnaires: Structural and Measurement Models, Shelagh Mulvaney, University of Arizona

Important Aspects to Consider When Constructing Questionnaires, Rebecca Hill, University of Arizona

Generalizability Theory: A Simple Way to Understand the Dependability of Measures, Alicia Morales, University of

Arizona

A State-Relationship Questionnaire Measuring Situational Variation in Couples: An Example of a Questionnaire in

Development, Kimberly Bissell, University of Arizona

Discussant: Lee Sechrest, University of Arizona

SESSION 369: PANEL SALON 10

Varying Perspectives on a Nat'l Evaluation: Trends in Collaboration, Outcome Measurement, and Organizational Change

Chair: Sarah C. Luchs, The Ohio State University

Presenters: Beyond Raising Money: A Foundation Embraces Evaluation, Wilke Nelson, The National Park Foundation

Moving Beyond GPRA: Using Evaluation to Achieve Intended Outcomes- Resource Knowledge and Stewardship, Julia

Washburn, The National Park Service

Partnership to Improve Science Education: Building Models for Implementing the National Science Education

Standards, Shirley Watt Ireton, National Science Teachers Association

"Oh Yeah and Outcomes Too!": Using Evaluation as a Learning Opportunity to Help Facilitate Organizational Change,

Emmalou Norland, The Ohio State University

Discussant: Michael Quinn Patton, Utilization-Focused Information and Training

SESSION 370: PANEL SALON 13

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

Coverage, Creaming, Case Management, and Peer Influence: Opening Some Black Boxes of Service Delivery

Chair: Laura C. Leviton, Robert Wood Johnson Foundation

Presenters: Opening the Black Box of Peer Education, Scott Rhodes, University of Alabama at Birmingham

Using the Transtheoretical Model of Behavior Change as a Framework for Evaluating Street Outreach to Substance

Abusers at Risk of HIV, Charles Collins, University of Alabama at Birmingham

Creaming: Peeking into the Black Box from a Dose/Response Perspective, Russell G. Schuh, University of Pittsburgh

Discussant: Laura C. Leviton, Robert Wood Johnson Foundation

#### **SESSION 371: MULTIPAPER SESSION**

SALON 14

Sponsored by the Topical Interest Group on Human Services Evaluation

State and Local Evaluation of North Carolina's Smart Start Early Childhood Initiative

Chair: Kathleen Y. Bernier, University of North Carolina at Chapel Hill

Presenters: 1999 Update on Statewide Evaluation Results, Donna Bryant, Kathleen Y. Bernier & Kelly Maxwell, University of North

Carolina at Chapel Hill

Providing and Evaluating "Evaluation Technical Assistance" to Local Units, Kathleen Y. Bernier & Karen Taylor,

University of North Carolina at Chapel Hill

County-level Evaluation of North Carolina's Smart Start Early Childhood Initiative: Evolution to an Exemplary Status, Eva Hansen, Cumberland County Smart Start Partnership for Children; and Rhode Y. Bicknell, C.A.B. Consulting

### SESSION 372: MULTIPAPER SESSION

SALON 15

Sponsored by the Topical Interest Group on Theories of Evaluation

**Charting the Conceptual Territory** 

Chair: Judith M. Ottoson, Georgia State University

Presenters: Evaluation as a Neo-Liberal Governing Practice, Eva B. Aström, Umea University

The Limits of Modernist Conceptions of Evaluation, Jeffrey B. Davis & Thomas A. Schwandt, Indiana University

Factors Shaping Emergent Designs, Nick L. Smith & Soojung Jang, Syracuse University

Quantitative and Qualitative: A Conceptual Analysis, Joseph Maxwell & Lawrence B. Mohr, University of Michigan

### SESSION 373: MULTIPAPER SESSION

SALON 16

Sponsored by the Topical Interest Group on Research, Technology and Development

Considering Social Capital in the Evaluation of Science and Technology Programs

Chair: Gordon Kingsley, Georgia Tech University

Presenters: Evaluating Interdisciplinary Basic Research Efforts: New Organizational Forms in Knowledge Production, Juan D.

Rogers & Barry L. Bozeman, Georgia Tech University

Capital Gap and "Grassroots" Development of State Technology Policy, Julia Melkers, Georgia State University; and

Gordon Kingsley, Georgia Tech University

The Imperatives of International Scientific Networks: An Australian Perspective, Fiona Wood, University of New

England

### **SESSION 374: MULTIPAPER SESSION**

SALON 17

Sponsored by the Topical Interest Group on Business and Industry Challenges and Solutions for the Evaluator and Organization

Chair: Thomas G. Berstene, Workforce Planning Associates

Presenters: Challenges, Solutions, and Return on Investment in a Corporate Multi-Site, Multi-Phase Global Program, Sharon Marie

May, Compaq Computer Corporation

Can Management Predict What Factors are Important to Employees?: A Change Readiness Case Study, Jennifer D.

Dewey & Mark P. Lusnar, Arthur Andersen

Unintended Consequences of Electronic Communication Media: Implications for Organizations, Michal Galin, Cornell

University

Discussant: Thomas G. Berstene, Workforce Planning Associates

#### **SESSION 375: MULTIPAPER SESSION**

SALON 18

Sponsored by the Topical Interest Group on Qualitative Methods

Finding the Models

Chair: Rita G. O'Sullivan, University of North Carolina

Presenters: The 'Transversality of Impacts': Evaluating the Impact of Environmental Education Programs, Ana Cristina Leonardos &

Helenice M. Goncalves, Independent Consultants; and Thereza Penna Firme, CESGRANRIO/UFRJ

*In Pursuit of Program Logic*, Jean-Jacques d'Aquin, University of South Alabama

Using Qualitative Methods to Elucidate a Theory of Change: Creating a Program Logic Model for the New York State

Family Development Training and Credentialing Program, Betsy Crane, Cornell University

#### **SESSION 376: MULTIPAPER SESSION**

SALON 19

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation **Program Evaluation and Child Welfare: Making it Work in Changing Times** 

Chair: Stanley T. Capela, HeartShare Human Services

Presenters: Developing Outcome Measures for Evaluation Purposes among Child Welfare Agencies, Al Sheehy, Institute for Child

and Family Policy

Comprehensive Outcomes Planning: Strategies of a Non-profit Child Abuse Prevention Agency, Christina O. Lynch,

**Independent Consultant** 

Discussant: Stanley T. Capela, HeartShare Human Services

### **SESSION 377: MULTIPAPER SESSION**

SALON 20

Sponsored by the Topical Interest Group on State and Local Government Evaluating Outcomes: Policy, Practice, and Audit Ramifications

Chair: Maria D. Whitsett, Texas Education Agency

Presenters: Measuring Program Performance and Recommending Performance Thresholds for Florida's Juvenile Justice

Programs, Dennis P. Affholter & Henry G. White, Florida Department of Juvenile Justice

Reporting Standards in Performance Auditing: Evaluating Audit Recommendations, Martin B. Fortner, Southern

University at New Orleans

Modernizing Government: The Role of Output/Outcome Measurement - A UK Perspective, Michael J. Whitehouse &

Nick Lacy, UK National Audit Office

#### **SESSION 378: MULTIPAPER SESSION**

SALON 22

**Evaluating Museums, Zoos, and Science Centers** 

Chair: Stephen C. Bitgood, Jacksonville State University Presenters: Stephen C. Bitgood, Jacksonville State University

Kim Hunter, Orlando Science Center Harris Shettel, Independent Consultant

Bret T. Phillips, Zarko Vukmirovic, Lori Huffman & Jennifer Earls, Southern Illinois University

SESSION 379: PANEL SALON 23

Sponsored by the Topical Interest Group on Cluster, Multi-site and Multi-level Evaluation

The Evaluation of Kellogg Youth Initiative Partnerships: Evaluation Findings and Challenges

Chair: Rafael Valdivieso, Academy for Educational Development

Presenters: Adult Outcomes for KYIP, Gary MacDonald, Academy for Educational Development

Organization Outcomes for KYIP, Gary MacDonald, Academy for Educational Development

Youth Outcomes for KYIP, Cheri Fancsali, Academy for Educational Development

Dealing with Inconsistent Findings, Vernay Mitchell, Academy for Educational Development

Discussant: Dale Blyth, Center for 4-H Youth Development

#### **SESSION 380: MULTIPAPER SESSION**

**SALON 24** 

Sponsored by the Topical Interest Group on Evaluation Use

Strategic Stakeholder Involvement

Chair: Carolyn H. Hofstetter, University of California at Berkeley

Presenters: Stakeholder Involvement: A Foundation for Evaluation Use, Richard J. Cummings, Murdoch University

Improving Formative Evaluation: Maximizing Unanticipated Benefits of the Evaluation Process, Beth L. Green,

Northwest Professional Consortium: and Anna Rockhill, Child Welfare Partnership

Establishing Common Ground: Effective strategies to Achieve Stakeholder Buy-in, Dune E. Ives-Petersen, Northwest

**Energy Efficiency Alliance** 

*Utilization of Evaluation Data in the Development of a Geriatric Clerkship*, Mildred A. Savidge & Reed Thompson, University of Arkansas for Medical Sciences

### SESSION 381: TIG BUSINESS MEETING and PRESIDENTIAL STRAND PRESENTATION

**SALONS 11 and 12** 

Sponsored by the Topical Interest Group on Crime and Justice TIG Chairs: Winifred Reed, National Institute of Justice

Laura Winterfield, National Institute of Justice

Frugal Evaluation Methods: Combining Scientific Realism with the Needs and Constraints of Decision Makers

Chair: Winifred Reed, National Institute of Justice Presenter: Michael G. Maxfield, Rutgers University

#### **SESSION 382: TIG BUSINESS MEETING**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

TIG Chair: David M. Fetterman, Stanford University

A Talk about Empowerment Evaluation with David Fetterman

Discussant: David M. Fetterman, Stanford University

### SESSION 383: TIG BUSINESS MEETING

SALON 2

Sponsored by the Topical Interest Group on Health Evaluation

TIG Chair: Robin Turpin, Merck & Company
Prog. Chair: Molly Engle, Oregon State University
Public Health and the Value of Evaluation
Chair: Molly Engle, Oregon State University

Presenter: Laura C. Leviton, Robert Wood Johnson Foundation

#### **SESSION 384: TIG BUSINESS MEETING**

**SALON 5** 

Sponsored by the Topical Interest Group on Distance Education & Other Educational Technologies

TIG Chair: Tara D. Knott, Evaluation Resources, Inc.

Prog. Chair: Mark Hawkes, North Central Regional Educational Laboratory

#### **SESSION 385: TIG BUSINESS MEETING and PRESENTATION**

**SALON 6** 

Sponsored by the Topical Interest Group on State and Local Government TIG Chair: Rakesh Mohan, Joint Legislative Audit & Review Committee

Prog. Chair: Mark E. Ward, US General Accounting Office

When Experimentation Goes Astray: Reflections on the Family Support Act's Experimental Mandate for Two-Parent Families

Chair: Mark E. Ward, US General Accounting Office

Presenter: Matthew J. Birnbaum, University of Wisconsin at Oshkosh

#### **SESSION 386: TIG BUSINESS MEETING**

SALON 7

Sponsored by the Topical Interest Group on the Teaching of Evaluation

TIG Chair: Katye Perry, Oklahoma State University

Prog. Chair: Peggy Perkins, University of Nevada at Las Vegas

#### SESSION 387: TIG BUSINESS MEETING

SALON 8

Sponsored by the Topical Interest Group on Extension Education Evaluation

TIG Chair: Michael W. Duttweiler, Cornell University

#### **SESSION 388: TIG BUSINESS MEETING and PRESENTATION**

SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

TIG Chair: James H. Derzon, George Washington University Prog. Chair: Georg E. Matt. San Diego State University

#### Alternative Conceptualizations of Validity for Cause-Probing Research

Chair: Georg E. Matt, San Diego State University
Presenter: Melvin M. Mark, Penn State University

#### **SESSION 389: TIG BUSINESS MEETING**

SALON 10

Sponsored by the Topical Interest Group on Research, Technology & Development Evaluation

TIG Chair: Julia Melkers, Georgia State University

## Thursday, November 4, 5:00 P.M. to 6:00 P.M.

SESSION 390: TIG BUSINESS MEETING

SALON 13

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse & Mental Health

TIG Chair: Robert G. Orwin, Battelle Centers for Public Health Research and Evaluation

### SESSION 391: TIG BUSINESS MEETING and PRESENTATION

SALON 14

Sponsored by the Topical Interest Group on Human Services Evaluation

TIG Chair: Frank Sansone, University of West Florida

Prog. Chair: Robert L. Fischer, Families First

The Relationship between Organizational Culture and the Practice of Program Evaluation in Human Service Organizations

Chair: Robert L. Fischer, Families First

Presenter: Lorraine C. Marais, Western Michigan University

### SESSION 392: TIG BUSINESS MEETING

**SALON 15** 

Sponsored by the Topical Interest Group on Theories of Evaluation TIG Chairs: Prachee Mukherjee, Colorado Springs School District 11

Barbara Lee, University of Southern Florida

#### **SESSION 393: TIG BUSINESS MEETING**

SALON 16

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations

TIG Chair: Martha Diefendorf, NECTAS

### **SESSION 394: TIG BUSINESS MEETING and PRESENTATION**

**SALON 17** 

Sponsored by the Topical Interest Group on Needs Assessment

TIG Chair: Sue Hamann, Friends of the Homeless

Toward a Taxonomy of Problems Encountered in Needs Assessment Data

Chair: Sue Hamann, Friends of the Homeless Presenter: James W. Altschuld, Ohio State University

#### **SESSION 395: TIG BUSINESS MEETING**

**SALON 18** 

Sponsored by the Topical Interest Group on Independent Consulting

TIG Chair: Melanie Hwalek, SPEC Associates

Prog. Chair: Donna Camp-Blair, Camp-Blair Consulting, Inc.

### **SESSION 396: TIG BUSINESS MEETING**

SALON 19

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

TIG Chair: Stan Capela, Heartshare Human Services

#### **SESSION 397: TIG BUSINESS MEETING and PRESENTATION**

SALON 20

Sponsored by the Topical Interest Group on Evaluation Managers and Supervisors

TIG Chairs: George Grob, Department of Health and Human Services

Robert Brown, Department of Health and Human Services

Recruiting New Talent: Practical Tips on Recruiting, Hiring, and Retaining Young Evaluators

Chair: Robert Brown, Department of Health and Human Services
Presenter: Brian Rawdon, Department of Health and Human Services

#### SESSION 398: TIG BUSINESS MEETING and PRESENTATION

**SALON 22** 

Sponsored by the Topical Interest Group on Assessment in Higher Education

TIG Chair: Mark Troy, Texas A&M University

Helping Academic Units Develop and Implement Outcomes Assessment Plans

Chair: Mark Troy, Texas A&M University

Presenters: Cheryl D. Bullock, University of Illinois at Urbana-Champaign

Mindy M. Basi, University of Illinois at Urbana-Champaign John C. Ory, University of Illinois at Urbana-Champaign

### **SESSION 399: TIG BUSINESS MEETING and PRESENTATION**

**SALON 23** 

Sponsored by the Topical Interest Group on Cluster, Multi-site and Multi-level Evaluation

TIG Chair: Ricardo A. Millett, WK Kellogg Foundation

Cluster Evaluation, Context & Logic Models

Chair: Ricardo A. Millett, WK Kellogg Foundation

Presenter: Beverly A. Parsons, InSites

### SESSION 400: TIG BUSINESS MEETING

**SALON 24** 

Sponsored by the Topical Interest Group on Program Theory and Theory-driven Evaluation

TIG Chairs: Huey T. Chen, Centers for Disease Control and Prevention

Stewart I. Donaldson, Claremont Graduate University

## Thursday, November 4, 6:15 P.M. to 7:30 P.M.

#### SESSION 401: EVENING RECEPTION and POSTER SESSION

**BALLROOM F** 

This evening's reception and poster session is co-sponsored by Scantron Technologies. AEA and Scantron invite you to complete a questionnaire developed using Scantron's eListen software to vote on the best poster presentations of the evening.



- POSTER 1: A Measure of Independent Functioning among the Seriously Mentally III, Cara R. Hartfield, Cathy Bolton, Jason Chapman & Ralph M. Turner, MCP Hahnemann University
- **POSTER 3:** Design and Findings of the Direct Loan Evaluation, Steven Zwillinger, US Department of Education; and Fred Galloway, Macro International Inc.
- **POSTER 4:** Documenting Our Collective History: A Tool-and-Result Methodology for Evaluation, Dana R. Fusco, Columbia University
- POSTER 5: Results Mapping as Context Evaluation: A Case Study, Deborah L. Wasserman, The Ohio State University
- POSTER 6: Cognitive Level and Quality of Writing Assessment (CLAQWA), Teresa L. Flateby & Elizabeth Metzger, University of South Florida
- POSTER 7: Performance Standards for Case Management: Incorporating the Consumer's View, Sharon A. Baggett, Independent Consultant
- **POSTER 8: Preservice Teachers' Beliefs about Integrating Music with Content Area Instruction**, Charlesetta M. Dawson, University of North Carolina at Greensboro
- POSTER 10: Development and Implementation of an Internet-based Data Collection, Analysis and Reporting System, Daniel J. Robertson, Margaret M. Lubke, Brad Althouse, Keith Paskett, Utah State University
- **POSTER 11: Dimensions of the Quality of Life Inventory**, Jason E. Chapman, Cathy Bolton, Juliet G. Brown, Crystal A. Brooks, Melissa Westendorf & Ralph M. Turner, MCP Hahnemann University
- POSTER 12: Measurement of Implicit Sexual Attraction: Response Latency Assessment of Sexual Deviance, Alan S. Reiman, Center for Human Development
- POSTER 13: Participant Evaluation of a Supportive Housing Program for the Mentally III: A Qualitative Study, Crystal A. Brooks, Cathy Bolton, Paul Dudek, Juliet G. Brown, Cara Hartfield & Ralph M. Turner, MCP Hahnemann University
- POSTER 14: Development of Evaluation Manuals for Domestic Violence and Sexual Assault Service Providers in Illinois,
  Jennifer M. Camacho, University of Illinois at Chicago

POSTER 15: An Evaluation of a Condensed One-day Form of a Five-week Intervention: The Harlem Study, Lani M. Van Dusen & Jared C. Cutler, Utah State University

## Thursday, November 4, 6:15 P.M. to 7:30 P.M.

- **POSTER 16: Training Program Implementers in Basic Evaluation Techniques**, Lani M. Van Dusen & Jared C. Cutler, Utah State University
- POSTER 17: The Use of the NECTAS Logic Model in Guiding Performance-based Outcome Evaluation, Martha Diefendorf, Lynne Kahn & Christina Kasprzak, National Early Childhood Technical Assistance System
- POSTER 18: Organizational Consulting as a Model for the Formative Evaluation of a Special Needs Population Support Group, Maureen E. Jacobs Figueredo, Northern Arizona University
- POSTER 19: Documenting Program Impact: Creating Survey Questions, Franklin A. Bruce Jr., Virginia Tech
- POSTER 20: Youth Asset Development: Two Ways of Telling the Same Story?, June P. Mead & Eunice Rodriguez, Cornell University
- **POSTER 21: Proactive Approach to Performance Measurement and Program Evaluation**, Raj Gill, Department of Economic Development of Alberta
- POSTER 22: Proposal for Evaluating Continuing Care Retirement Communities, Shara A. Godiwalla, CSR, Incorporated
- POSTER 23: A Systematic Method to Review Evaluations of Suicide Programs, Henriette Bilodeau, Jean-Jacques Breton & Sylviane Raymond, University of Montreal; Richard Boyer, University Institute of Social Gerontology of Quebec; and Natacha Joubert, Health Canada
- **POSTER 24: Evaluating a Virtual Hospital: A Multi-design Approach**, François Champagne, Henriette Bilodeau, Michèle Rivard, Nicole Leduc & André-Pierre Contandriopoulos, University of Montreal
- POSTER 25: Evaluation of a Complex Network of Pediatric Health Care Services, François Champagne, Henriette Bilodeau, Nicole Leduc, Michèle Rivard, Claude Sicotte, Pascale Lehoux, Jean-Louis Denis, André-Pierre Contandriopoulos, and Régis Blais, University of Montreal
- POSTER 26: Community Needs Versus Funding Requirements: Bridging the Gap in Applied Evaluations of Health Programs, Gwendolyn Quinn & Patricia Gorzka, University of South Florida
- **POSTER 27: Evaluation of the Teen Advisor Program: Prevention through Modeling**, Gwendolyn Quinn & Kay Perrin, University of South Florida
- **POSTER 28: Evaluation Strategies in Local Government: The City of Tucson's Experience**, Nicole L. Ewing & Chris Kaselemis, City of Tucson
- POSTER 29: An Overview of the Minimum Evaluation Data Set (MEDS) Instruments, Diana Urbanas, Doug Fountain & May Chao, Caliber Associates
- POSTER 30: Québec Needs Investigation in Neurotraumatology from a Pluralist Approach, Marie Gervais & Sylvie Dubé, Laval University
- POSTER 31: Québec Experts Consultation on Traumatic Brain Injury by Delphi Technique, Marie Gervais & Sylvie Dubé, Laval University
- POSTER 32: Assessing Program Fidelity in an HIV Prevention Program for Women in Methadone Treatment, Kendell V. Childers, MD Dept of Health and Mental Hygiene
- POSTER 33: An Evaluative Case Study of the Undergraduate Biomedical Research Component of a Federally Funded Minority Student Development Project, Nancy Puhlmann, Utah State University
- POSTER 34: To Refer or Not Refer: A Study of the Teacher Referral Process in Special Education, Ereka R. Williams, University of North Carolina at Greensboro

POSTER 35: Development of a Universal Instrument to Measure Behavior Change for HIV Prevention Programs in a Maryland County, Janet J. Wiersema, State of Maryland Department of Health and Mental Hygiene

## Thursday, November 4, 6:15 P.M. to 7:30 P.M.

- POSTER 36: Conflict Resolution: A New Frontier in Evaluation, Jennifer L. Holt, University of Minnesota
- POSTER 37: Evaluating Classroom/Computers on Wheels (COW), Peggy Perkins, University of Las Vegas at Nevada
- POSTER 38: Strengthening Evaluation Practice in the Kentucky Cooperative Extension Service, Roger A. Rennekamp, University of Kentucky
- POSTER 39: Implementing Self-managed Teams and Changes in Agricultural Producers' Informational and Educational Preferences, Murari Suvedi, Maria Knight Lapinski & Shelly Campo, Michigan State University
- POSTER 40: Comprehensive Evaluation Report for the Canadian Replication of the Families and Schools Together (FAST)

  Program, James S. Sass, Alliance for Children and Families
- POSTER 41: Evaluation of a Graduate Program: When an External Evaluator Becomes an Internal Evaluator, Christel A. Woodward, McMaster University
- POSTER 42: Evaluation as the Capstone Experience in a General Instructional Systems Master's Program, Marcie J. Bober, San Diego State University
- POSTER 43: The Center for Standardized Test Organization and Results Management: A Resource for Evaluation, Decision-making, and Accountability, Tara Atkins-Brady, Milton Hershey School
- POSTER 44: InnoNet's Innovative On-line Workstation: Helping Nonprofits Create Quality Program and Evaluation Plans,
  Colette Thayer, Innovation Network, Inc.; and Kim Sabo, Children's Environments Research Group
- POSTER 45: Outcome Mapping: A Method for Reporting on Results, Sarah Earl, International Development Research Centre

## Friday, November 5, 8:00 A.M. to 9:15 A.M.

SESSION 500: SECOND PLENARY

BALLROOM F

The Presidential Address: "The Territory Ahead"

Chair: Daniel Stufflebeam, Western Michigan University Presenter: Michael Scriven, Claremont Graduate University

This is a breakthrough year for evaluation on the international front, with the doubling and perhaps soon the tripling of the number of national evaluation associations. Are there other breakthroughs that we should chalk up, perhaps some methodological rather than professional achievements? Are there major problems in the profession or the practice that have now clearly emerged and that we need to confront? Some possibly controversial candidates will be proposed, to start a last round of preparation for the territory ahead.

## Friday, November 5, 9:30 A.M. to 11:00 A.M.

**SESSION 501: PRESIDENTIAL STRAND PANEL** 

SALONS 11 and 12

The Territory Ahead: The Next Decade in School Evaluation

Chair: Daniel L. Stufflebeam, Western Michigan University

Presenters: The Systematic Use of Information within School Systems to Improve Teaching, Learning, and Leading, James R.

Sanders, Western Michigan University

The Systematic Analysis of School Performance by State Departments and Boards of Education, Gary Miron, Western Michigan University

The Systematic Development of Student Evaluation Practices, Arlen Gullickson, Western Michigan University

Discussant: Daniel L. Stufflebeam, Western Michigan University

## Friday, November 5, 9:30 A.M. to 11:00 A.M.

#### **SESSION 502: MULTIPAPER SESSION**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

**Issues in Evaluation Ethics** 

Chair: Jody Fitzpatrick, University of Colorado

Presenters: The Integrity of Evaluation, Cheryl MacNeil, State University of New York at Albany

The Ethics of Participatory Evaluation: The Responsibilities of Non-evaluation Partners, Dianna L. Newman, State University of New York at Albany; and Anna L. Lobosco, New York State Developmental Disabilities Planning

Council

You Got a Problem with That? Exploring Evaluators' Disagreements about Ethics, Michael Morris & Lynette Jacobs,

University of New Haven

### **SESSION 503: MULTIPAPER SESSION**

SALON 2

Sponsored by the Topical Interest Group on Distance Education and other Educational Technologies

**Evaluation in Web-based and Distributed Learning Environments** 

Chair: Mark Hawkes, Dakota State University

Presenters: Issues to Consider in Evaluating Web-based Instruction, David D. Williams, Brigham Young University

Evaluation of Online Programs: The Search for Meaningful Criteria and Standards, Marcie J. Bober, San Diego State University

Evaluating Distance Learning Courses at the World Bank: Challenges, Concerns, and Lessons Learned, Mark D. Bardini, The World Bank

Needs assessment of a University-wide Distance Education Program: One Step Forward, One Step Back and Two Steps Sideways?, Susan A. Tucker, Jean-Jacques d'Aquin & Denise Flowers, University of South Alabama

#### **SESSION 504: MULTIPAPER SESSION**

SALON 5

**SALON 6** 

Sponsored by the Topical Interest Groups on Program Theory and Theory-driven Evaluation, and Business and Industry **Enhancing the Usefulness of Evaluations with Theory-driven Evaluation** 

Chair: Stewart I. Donaldson, Claremont Graduate University

Presenter: Differentiated Program Theory Evaluation as an Analogy to Market Segmentation: An Example from the Dairy Industry,

Patricia J. Rogers, RMIT University; and Bronwen M. McDonald, Department of Natural Resources and

Environment

**SESSION 505: PANEL** 

It is Worse Than Folly... Not To Recognize the Truth, for in It Lies the Tinder for Tomorrow, Kathryn A. Bowen, Bowen's

Evaluation and Consulting Service

Building the Knowledge Base for Improving Educational and Social Programs through Planned Variation Field

Experiments, Stuart S. Yeh, Harvard University

An Investigation of Practitioners' Program Theories in an Evaluation of Minority Teacher Recruitment Programs, Jae-Chun Ban, ACT, Inc.; and Donald B. Yarbrough, University of Iowa

Sponsored by the Topical Interest Group on Crime and Justice

Multi-site Evaluation of Criminal Justice Diversion for Individuals with Co-occurring Mental Illness and Substance Abuse Problems

Chair: Mary Westcott, Center for Mental Health Services

Presenters: Cross-site Design and Preliminary Findings from the SAMHSA Criminal Justice Diversion Evaluation, Pamela K.

Lattimore, Research Triangle Institute

Local Evaluation of Connecticut's Diversion Program: 'Piggyback" Knowledge Development within a Multi-site Study, Linda Frisman, Connecticut Department of Mental Health & Addiction Services

Program Evaluation and System Change, Nahama Broner, New York University Discussant: Mary Westcott, Center for Mental Health Services

### **FRI Overview**

### Fri Overview

# Friday, November 5, 9:30 A.M. to 11:00 A.M.

**SESSION 506: PANEL** SALON 7

Sponsored by the Topical Interest Group on State and Local Government

**Evaluating the Evaluators: Organizing Useful Peer Reviews** 

Chair: Rakesh Mohan, Washington State Joint Legislative Audit and Review Committee

Presenters: A Content Analysis of the Quality of Department of Health and Human Services Evaluations: Processes and Results of

Peer Review, Mary Ann Scheirer, Independent Consultant

Using the Joint Committee's Program Evaluation Standards to Evaluate the Evaluators, Kathleen Sullivan, University of

Discussant: Mary Stutzman, Florida Office of Program Policy Analysis and Government Accountability

Ross Conner, University of California at Irvine

#### **SESSION 507: MULTIPAPER SESSION**

**SALON 8** 

Sponsored by the Topical Interest Groups on Independent Consulting, and Non-profit and Foundations Evaluation The Role of the Independent Consultant in Helping Non-profit Agencies Develop Evaluation Systems

Chair: Stanley T. Capela, HeartShare Human Services

Presenters: Useful Products from Girl Scouts of the U.S.A.'s National Outcomes Study, Melanie Hwalek, SPEC Associates; and

Michael Conn. Girl Scouts of the U.S.A.

Real Life, Real Evaluation, Real Time: Providing Evaluation for Non-profits through Graduate Student Service Learning

*Projects*, Cindy Somers & Emmalou Norland, Ohio State University

When the Evaluators (Almost) Outnumber Program Staff, Michael Hendricks, Independent Consultant

Evaluating from Concept to Demonstration to Delivery: The Successes and Challenges in Developing a Model for Bringing Health Promotion Programs to the Worksite of the Working Poor, Maura J. Harrington, Lodestar

Management/Research, Inc.

Discussant: Stanley T. Capela, HeartShare Human Services

**SESSION 508: PANEL** SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

The Entitivity of Emergent Variables II: Applicable Quantitative Methods

Aurelio J. Figueredo, University of Arizona

Presenters: Structural Parsimony as an Operationalization of the Criteria for the Entitivity of Emergent Variables, Aurelio J.

Figueredo, University of Arizona

The Entitivity of Adaptation to Chronic Illness, Michele E. Walsh, University of Arizona

Emergent Variable Model of Persuasion: Analyzing the Effect of Message Designs to Change Health Promotion

Behavior in Multicultural Populations, Rachel Smith, University of Arizona

Discussant: Aurelio J. Figueredo, University of Arizona

### **SESSION 509: MULTIPAPER SESSION**

SALON 10

Sponsored by the Topical Interest Group on Minority Issues in Evaluation "But It's Elementary:" Evaluating Diversity Programs in Higher Education

Chair: James E. Davis, University of Delaware

Presenters: A Story about Teaching Quality, Diversity and Technology: Using Web Based Conferencing to Prepare Future

Teachers on Issues of Diversity in the Classroom, Edith J. Cisneros-Cohernour & Thomas E. Grayson, University of

Illinois at Urbana-Champaign

Using a Participant Outlook Approach in Evaluating a Research Program Oriented toward Minority College Students,

Rebecca A. Zulli, Henry T. Frierson Jr., University of North Carolina at Chapel Hill

Using Savvy Assessment and Evaluation to Advance the Multicultural Diversity Agenda in Higher Education, Hazel

Symonette, University of Wisconsin at Madison

# Friday, November 5, 9:30 A.M. to 11:00 A.M.

SESSION 510: PANEL SALON 13

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

International Perspectives on Linking Program Evaluation and Performance Measurement -- Lessons Learned

Chair: Robert E. Lahey, Public Service Commission of Canada

Presenters: Partnering Program Evaluation and Performance Monitoring... A Practical Approach for Success, Robert E. Lahey,

Public Service Commission of Canada

We Need More of a Good Thing -- Collecting Success Stories: Lessons From the US Department of Energy, Gretchen

Jordan, Sandia National Laboratories

Evaluation and Performance Measurement Practices in Other Countries, Steve Montague, Performance Management

Network Inc.

### SESSION 511: MULTIPAPER SESSION

**SALON 14** 

Sponsored by the Topical Interest Group on Extension Education

**Challenges in Extension Education Evaluation** 

Chair: Susan Laughlin, UCCE Contra Costa

Presenters: Extension Faculty Attitudes Toward and Perceptions of Program Evaluation, Marilyn H. Grantham, University of

Minnesota

The Attribution Question in Extension: A Discussion of Program Evaluation Strategy, Satish Verma & Michael Burnett,

Louisiana State University

A New Frontier: The Evaluation of 4-H'ers Life Skills, Michael E. Newman, Julie S. Sexton & Martin W. Brunson,

Mississippi State University

Positive and Negative Aspects of a Formative Evaluation as Seen in Hindsight Following a Summative Evaluation,

Nancy-Ellen Kiernan & J. Lynne Brown, Penn State University

#### **SESSION 512: MULTIPAPER SESSION**

**SALON 15** 

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

The National Treatment Improvement Evaluation Study (NTIES): Findings From the Second Generation of Analyses

Chair: Robert G. Orwin, Battelle Centers for Public Health Research

Presenters: Profile of Clients in Treatment for Alcohol Problems, Richard Finkbiner, Caliber Associates

The Effects of Programmatic Factors on Retention in Substance Abuse Treatment, Robert G. Orwin, Battelle Centers

for Public Health Research

Cost-effectiveness of Treatment Services in NTIES Treatment Sites, Rick Harwood, Lewin Group

Nonresponse and Selection Bias in Substance Abuse Treatment Followup Studies, Robert A. Johnson, National

**Opinion Research Center** 

Discussant: Ron Smith, Center for Substance Abuse Treatment

#### **SESSION 513: MULTIPAPER SESSION**

**SALON 16** 

Sponsored by the Topical Interest Group on Research, Technology and Development

Issues and Approaches in the Measurement of Science and Technology in the R&D Setting

Chair: Jacob Hodges, Noesis, Inc

Presenters: A Performance Measurement Model of Academic Research, Fans Van den Beemt, VdBeemt 2G Advies

Evaluation and the Cognitive Performance of a Radioactive Waste Management Project, Scott A. Robbins, Los Alamos

National Laboratory

Measuring R&D Impact, Santa Falcone, University of New Mexico

### SESSION 514: TIG BUSINESS MEETING and DISCUSSION

**SALON 17** 

Sponsored by the Topical Interest Group on Evaluation Use

Why Use Should Not Be a Defining Goal in Evaluation

TIG Chair: Valerie J. Caracelli, US General Accounting Office

Discussant: Gary T. Henry, Georgia State University

Sponsored by the Topical Interest Group on Qualitative Methods

TIG Chair: Beth Walden, Utah State University

# Friday, November 5, 9:30 A.M. to 11:00 A.M.

# SESSION 516: ROUNDTABLES

SALON 19

#### **Focus on Health and Human Services**

Host: Anne E. Just, California Department of Education

#### FIRST ROTATION: 9:30 a.m. to 10:15 a.m. (Please note that roundtables present in two 45-minute rotations)

#### TABLE A: Evaluation and Environmental Concerns

Striving for School Safety: How Three Florida School Districts Perceive the Effectiveness of the School Environmental Safety Incident Reporting System (SESIR), Rosemary V. Barnett & Glenn D. Israel, University of Florida Promoting Pollution Prevention with Cooperative Techniques: A Case Study of the New England Metal Finishing Industry, Victoria C. Konar, Vanderbilt University

#### TABLE B: Evaluating Substance Abuse Treatment Programs in Two Contexts

Effectiveness of a Statewide Initiative for Early Intervention in Adolescent Substance Use, Dennis Deck, RMC Research Corporation; and Martin Mueller, Office of Superintendent of Public Instruction Evaluation of an in Prison Residential Substance Abuse Treatment Program, Craig T. Love, Brown University

#### TABLE C: Evaluation of Safer Communities Initiatives

Treatment Accountability for Safer Communities: Process Evaluation, Skye C. Babé & Kelli Klebe, Colorado University at Colorado Springs; Julie N. Hook, Colorado University at Colorado Springs; and Maureen O'Keefe, Colorado Department of Corrections

Evaluation of a Community Action Network (Community Police) Program, Robert E. Jameson, Ewing Marion Kauffman Foundation

#### TABLE D: Evaluation of Sexual Assault Prevention and Intimate Partner Violence Initiatives

Evaluating Coordinated Community Responses to Intimate Partner Violence: Lessons in Collaboration, Lynn M. Short & Lemyra M. Debruyn, Centers for Disease Control and Prevention

Evaluation of a Statewide Community Development Approach to Social Change: Sexual Assault Prevention in Washington State, Kimberly A. Francis & Marc Bolan, The Evaluation Forum

TABLE E: A Recommended Framework for Program Evaluation in Public Health Practice, Bobby Milstein & Scott F. Wetterhall, Centers for Disease Control and Prevention

#### SECOND ROTATION: 10:15 a.m. to 11:00 a.m. (Please note that roundtables present in two 45-minute rotations)

TABLE A: The Multi-site Evaluation of a Statewide Initiative to Prevent Child Abuse, Rhonda A. Bohs & Lauren Strano, DLR Consultants, Inc.

#### TABLE B: Evaluation Issues in HIV/AIDS Programming

Between Prevention, Politics, and Empowerment: Technical Assistance Proposal Development and Health Evaluation of HIV/AIDS Community Based Organizations in Baltimore City, MD, Rodney K. Hopson, Duquesne University; and James A. Peterson & Kenya J. Lucas, Johns Hopkins University

Evaluating Three Strategies for Teaching Mexican College Students about AIDS, Maria Teresa Lopez-Avila, Carlos Castro-Sansores & Renan Gongora-Bianchi, Universidad Autonoma de Yucatan

#### TABLE C: Multi-site Evaluations in the Human Services

Conducting a Multi-site Evaluation: Lessons Learned from a Statewide Evaluation of Primary Prevention Programs, Ernie J. Hill, Ounce of Prevention Fund

#### TABLE D: Client Satisfaction and Health Reform Services

What Predicts Client Satisfaction with Supportive Housing Services?, Juliet G. Brown, Krista Olex, Jennifer Hitelman & Ralph Turner, MCP-Hahnemann University

Establishing Psychometric Properties of a Client Satisfaction Instrument in Healthcare, Thomas H. Cook & Nancy Wells, Vanderbilt University

TABLE E: Promoting Evaluation Research in Social Work: British and American Experiences, Mansoor A.F. Kazi, The

University of Huddersfield; Bruce A. Thyer & Laura L. Myers, University of Georgia; and Shahida Kazi, University of

Huddersfield

# Friday, November 5, 9:30 A.M. to 11:00 A.M.

#### **SESSION 517: MULTIPAPER SESSION**

SALON 21

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

Non-Profit Evaluation Data Collection and Analysis in the Real World

Chair: Amy Juntunen, SPEC Associates

Presenters: Tracking and Interviewing Homeless Youth, Amy Juntunen, SPEC Associates

Building Evaluation Capacity at Small Non-profits: Lessons from Two Local Evaluations, Colette E. Thayer, Innovation

Network, Inc.

Effective Organizations: Using Evaluation to Improve Non-profit Performance, Page Snow & Elizabeth Heid, The Pew

Charitable Trusts

The Utility of Program Files to Measure the Quality of Grants and Inform Funders, Susan G. Hanson, Independent

Consultant

#### **SESSION 518: 90 MINUTE DEMONSTRATION**

SALON 22

Sponsored by the Topical Interest Group on Business and Industry

How to Turn Your Vision into Reality through Measurement: A Strategic Planning Workshop

Chair: Susan M. Missler, Office of Business Management

Presenters: Sarah Blouch, The Ohio State University

Michael Krabill, Office of Business Management Judith Hoza, Office of Business Management

SESSION 519: PANEL SALON 23

Internal Evaluation: Old Frontiers, New Foundations

Chair: Zoe A. Barley, Mid-continent Regional Educational Laboratory (McREL)

Presenters: Evaluation in a Learning Organization: McREL as a Case Study, Stephanie Baird-Wilkerson, McREL

Internal Evaluation: Emerging Roles and Diverse Expectations, Phyllis M. Thomas, McREL

Internal Evaluation: The Changing Meaning of Utilization, Robert A. Keller, McREL

Discussant: Rosalie T. Torres, Developmental Studies Center

#### **SESSION 520: MULTIPAPER SESSION**

**SALON 24** 

Children, Families, and Learning: Evaluation in Context

Chair: Merril L. Meehan, Appalachia Education Laboratory

Presenters: An Evaluation of Parents Anonymous? Parent Leadership Development, Margaret L. Polinsky, Cindy K. Gilbert & Lisa

Pion-Berlin, Parents Anonymous, Inc.

New Arrivals School: The Evaluation of a Program for Homeless Children, Cheryl A. Videen, Teri D. Davis & Hai Jiang

Kuang, St. Paul Public Schools; and Geoffrey Maruyama, University of Minnesota

Evaluation of a Primary Prevention Program for Early Adolescent Girls, Craig W. LeCroy, Arizona State University

Parent Outcomes of Home-based Family Literacy Program II: Different Sample and Different Instruments, Merril L.

Meehan, Appalachia Education Laboratory; Sandra Walsh; and Janet Spring, Harry Lewis & Angie Swisher, Even

Start Program

# Friday, November 5, 11:10 A.M. to 11:55 A.M.

**SESSION 521: 45 MINUTE CREATIVE FORMAT** 

SALONS 11 and 12

Sponsored by the Topical Interest Group on Theories of Evaluation **The Relevance of Evaluation Theory for Practitioners: A Dialogue**Chair: Prachee Mukherjee, Colorado Springs School District 11

Presenters: Rosalie T. Torres, Developmental Studies Organization

Mark Hawkes, Dakota State University Sharon M. May, Compag Computer

Prachee Mukherjee, Colorado Springs School District 11

Nancy C. Zajano, Ohio General Assembly

Discussant: Debra J. Rog, Vanderbilt University

SESSION 522: MULTIPAPER SESSION

SALON 1

Sponsored by the Topical Interest Group on Evaluation Use

The Thin Line Between Farness and Misuse

Chair: Dune E. Ives-Petersen, Northwest Alliance

Presenters: Assessing English Language Learners: Some Evaluation Considerations, Carolyn H. Hofstetter, University of California

at Berkeley

A Case Study in Evaluation Use and Misuse, Darlene Russ-Eft, Lilanthi Ravishankar, AchieveGlobal, Inc.

SESSION 523: 45 MINUTE DEMONSTRATION

**SALON 2** 

Sponsored by the Topical Interest Group on Program Theory and Theory-driven Evaluation

Often Overlooked: A Tool for Explicating the Theory of Change

Presenter: Jordan E. Horowitz, WestEd

**SESSION 524: ORGANIZING SESSION** 

SALON 5

**AEA Graduate Student Association Organizing Session** 

Facilitators: David J. Bernstein, Montgomery County Department of Finance

Robert Covert, University of Virginia

Charles L. Thomas, George Mason University

**SESSION 525: 45 MINUTE DEMONSTRATION** 

SALON 6

Sponsored by the Topical Interest Group on Evaluation Use

A Toolkit for Evaluating Leadership Development

Chair: Jennifer W. Martineau, Center for Creative Leadership Presenters: Jennifer W. Martineau, Center for Creative Leadership

> Ellen VanVelsor, Center for Creative Leadership S. Bartholomew Craig, Center for Creative Leadership Sharon Rogolsky, Center for Creative Leadership

**SESSION 526: MULTIPAPER SESSION** 

SALON 7

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

International Evaluation Standards

Chair: Arlen Gullickson, Western Michigan University

Presenters: CARE Design, Monitoring & Evaluation Standards, Jim Rugh, CARE International

The Applicability of the Joint Committee Standards in the Evaluation of Unplanned Change in Non-western Contexts,

Soojung Jang, Syracuse University

SESSION 527: 45 MINUTE DEMONSTRATION

**SALON 8** 

Sponsored by the Topical Interest Groups on Human Services Evaluation and Non-profit and Foundations Evaluation

The Outcome-Asset Impact Model for Evaluation of Human Services

Presenters: Robert E. Brown, Michigan State University

Celeste Sturdevant Reed, Michigan State University

# Friday, November 5, 11:10 A.M. to 11:55 A.M.

**SESSION 528: 45 MINUTE DEMONSTRATION** 

SALON 9

Sponsored by the Topical Interest Group on Health Evaluation

Those Pesky Cost Studies: Detailing Dollars and Human Effort for the Biggest Payoff

Presenter: Barbara Lee, University of South Florida

**SESSION 529: TIG BUSINESS MEETING** 

SALON 10

Sponsored by the Topical Interest Group on Computer Use in Evaluation

Chair: To Be Announced

**SESSION 530: ROUNDTABLES** 

SALON 13

Roundtable Potpourri

Host: Karen Kirkhart, Syracuse University

TABLE A: Evaluation Stakeholders: Students in Post-secondary Education

BAC: Findings at the University of Arizona and Implications for Programming, Stacie A. Hudgens & Peggy Glider, University of Arizona

Evaluating the Effects of Locus of Control and Self-esteem on the Participatory Learning Process, Jimmy L. Boyd, Research Services Unlimited

TABLE B: Evaluation Stakeholders: Working with Native Americans and Native Hawaiians

A Case toward the Collective Efficacy of Native Hawaiians through Practitioner-centered Evaluation, Brenda L. Wong, ALU LIKE, Inc.

Serendipity and Why A Potential Disaster Saves The Day: The Evaluation of a Native American Prevention Project In Flux, Craig T. Love, CLOVE, Inc.

TABLE C: Evaluation Stakeholders: Women and Youth

*Interpretivism and Welfare Reform: Advantages and Challenges*, Staci T. Lowe & Melody R. Johnson, Cornell University

Longitudinal Evaluation of a Youth Construction Initiative Program for Women and Minorities, Kristine L. Lisi, Erin K. Christopher & Dianna L. Newman, State University of New York at Albany

**TABLE D:** The Centrality-Cohesiveness Model of Organizational Effectiveness: A Structural Perspective, Maryann M. Durland, Constance M. Filling & Anna R. Neuman, Arthur Andersen Performance & Learning

TABLE E: Evaluation Stakeholders: The State

*Technical Decisions in a Policy Environment*, Dennis P. Affholter, Jason Gaitanis & Susan McNamara, Florida Department of Juvenile Justice

National Evaluations as Governing Instruments - How do they govern? A Meta-evaluation of a National Evaluation of Higher Education in Care and Nursing, Christina Segerholm, Umeå University

**TABLE F:** Issues in the Evaluation of Respite Care and Alternative Respite Care Programs, Michael S. Trevisan & Eric Hampton, Washington State University

**TABLE G:** Social Workers Interested in Evaluation Research, Bruce A. Thyer & Laura L. Myers, University of Georgia; and Mansoor A. F. Kazi & Shahida Kazi, University of Huddersfield

#### SESSION 531: 45 MINUTE SKILL BUILDING WORKSHOP

SALON 14

**Tailoring Evaluation Models to Specific Needs** 

Presenter: Rosa Maria Nunez-Urquiza, Instituto Nacional de Salud Publica

#### **SESSION 532: 45 MINUTE DEMONSTRATION**

**SALON 15** 

Evaluation Potential: Adapting a Model of Evaluation to Career Development Programs and Services

Chair: Veronica Vinge, University of Alberta Presenters: Colleen Barr, University of Alberta

Linda Harris, Canada/Alberta Service Centre Carolyn Oleniuk, University of Alberta Friday, November 5, 11:10 A.M. to 11:55 A.M.

**SESSION 533: 45 MINUTE DEMONSTRATION** 

**SALON 16** 

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Training Techniques to Engage Program Staff in Evaluation

Chair: Nicole L. Ewing, City of Tucson Program Evaluation Unit Presenters: Nicole L. Ewing, City of Tucson Program Evaluation Unit Chris Kaselemis, City of Tucson Program Evaluation Unit

**SESSION 534: 45 MINUTE TECH TALK** 

**SALON 17** 

Sponsored by the Topical Interest Group on Teaching of Evaluation

**Learning While Doing: Electronic Group Techniques**Presenter: Jane E. Zahner, Valdosta State University

**SESSION 535: 45 MINUTE SKILL BUILDING WORKSHOP** 

SALON 18

**Evaluating System Dynamics Affecting Professional Development Initiatives** 

Presenters: Beverly A. Parsons, InSites

Carolyn Lupe, InSites

SESSION 536: ROUNDTABLE

SALON 19

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation Empowerment and Action Evaluation: A Comparison of Methodologies and Applications

Chair: David M. Fetterman, Stanford University Presenters: David M. Fetterman, Stanford University

Jay Rothman, Antioch University

Discussant: Abraham H. Wandersman, University of South Carolina

SESSION 537: 45 CONVERSATION

SALON 21

A Conversation with AEA's Journal Editors

Editors: American Journal of Evaluation, Melvin Mark, Pennsylvania State University

New Directions for Evaluation, Gary Henry, Georgia State University

New Directions for Evaluation, Jennifer Greene, University of Illinois at Urbana-Champaign

**SESSION 538: 45 MINUTE DEMONSTRATION** 

SALON 22

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Supporting Self-Evaluation Via the Internet

Presenters: Charles L. Usher, University of North Carolina at Chapel Hill

Dean F. Duncan, University of North Carolina at Chapel Hill

SESSION 539: 45 MINUTE DEMONSTRATION

SALON 23

"It Belongs To Us": An Evaluation Training Video

Presenter: Judy A.R. Watson, Canadian Federal Department of Health

SESSION 540: MULTIPAPER SESSION

SALON 24

Sponsored by the Topical Interest Group on Needs Assessment Needs Assessment in County Government and Service Settings

Chair: Mary Sue Hamann, Friends of the Homeless

Presenters: Comprehensive Training Needs Assessment for County Government: A Concept Mapping Approach, Dominic J. Cirillo,

**Cornell University** 

Challenges in Designing a Country-wide Evaluation System, Jules M. Marguart, Foundation for Human Service

Studies; and Martha Beattie, Santa Clara County Department of Alcohol & Drug Services

Discussant: David G. Gibson, Milton Hershey School

# Friday, November 5, 12:05 P.M. to 1:30 P.M.

#### **SESSION 541: AEA AWARDS LUNCHEON (TICKETED EVENT)**

BALLROOM F

President: Michael Scriven, Claremont Graduate University

President-elect: Laura Leviton, Robert Wood Johnson Foundation

Awards Comm. Chair: Len Bickman, Vanderbilt University Conference Chair: Jean A. King, University of Minnesota

# Friday, November 5, 1:40 P.M. to 3:10 P.M.

#### **SESSION 542: PRESIDENTIAL STRAND PANEL**

**SALONS 11 and 12** 

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations

Getting to a Balanced System of Accountability
Chair: Kenneth R. Olsen, Mid-South RRC

Presenters: The NASDSE Balanced System of Accountability, Eileen Ahearn, NASDSE

Three Conferences: Three Different Sets of Challenges, Kenneth R. Olsen, Mid-South RRC

Discussant: Lizanne DeStefano, University of Illinois

SESSION 543: PANEL SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Evaluation Challenges and Opportunities Through the Eyes of Program Stakeholders: A Double-Team Approach to Evaluation by the Centers for Disease Control and Prevention

Chair: Robert G. Orwin, Battelle Centers for Public Health Research and Evaluation

Presenters: Evaluation through the Eyes of the Funder, Corinne R.M. Graffunder, Centers for Disease Control and Prevention

Evaluation through the Eyes of the Program Consultant, Barbara Wethers, Centers for Disease Control and

Prevention

Evaluation through the Eyes of the Technical Assistance (TA) Providers, Joanne Abed & Mary Kay Dugan, Battelle

Centers for Public Health Research and Evaluation

Evaluation through the Eyes of the Grantee, Rita Carreon, National Association of Community Health Centers

Discussant: David M. Fetterman, Stanford University

SESSION 544: PANEL SALON 2

Sponsored by the Topical Interest Group on Evaluation Use

Proactive Evaluation: Harnessing New Knowledge to Inform Program Decision Making

Chair: John M. Owen, University of Melbourne

Presenters: Using What We Know: Proactive Evaluation as a Legitimate Form of Evaluation Practice, John M. Owen, University of

Melbourne

A Developmental Approach to Proactive Evaluation: The Case of Designing an Innovative Employment Program,

Michael Quinn Patton, Utilization-Focused Information and Training

Evaluation for Development: The Case of the Hospital in the Home Program, Rosalind E. Hurworth, University of

Melbourne

Discussant: Arnold J. Love, Independent Consultant

### SESSION 545: MULTIPAPER SESSION

SALON 5

Factors to Consider when Evaluating Instruction via Computers

Chair: Donna J. Butterbaugh, University of Minnesota,

Presenters: The Use of a Mixed-method Design for a Computer-Supported Learning Environment Evaluation, Donna J.

Butterbaugh & Douglas Huffman, University of Minnesota

The Impact of Stakeholders' Prior Affect on Process and Product Outcome: Relationship of Technology Anxiety on Later Use, Dianna L. Newman, Jennifer C. Richardson & Jennifer Smith, State University of New York at Albany

# Friday, November 5, 1:40 P.M. to 3:10 P.M.

SESSION 546: PANEL SALON 6

Sponsored by the Topical Interest Group on Program Theory and Theory-driven Evaluation

**Logic Models and Theory-driven Evaluations: Toward a Future Link**Chair: Huey T. Chen, Centers for Disease Control and Prevention

Presenters: State of the Art of Logic Models, Gretchen Jordan, Sandia National Laboratories

State of the Art of Theory-driven Evaluation, Stewart I. Donaldson, Claremont Graduate University

Linkage Between Logic Models and Theory-driven Evaluations, Huey T. Chen, Centers for Disease Control and

Prevention

Discussants: Joseph S. Wholey, University of Southern California

Midge Smith, University of Maryland

SESSION 547: PANEL SALON 7

Sponsored by the Topical Interest Groups on State and Local Govt.; Non-profit and Foundations Evaluation; and Evaluation Use

**Evaluation in Collaborative Settings: A Formula for Success** 

Chair: Mark E. Ward, US General Accounting Office

Presenters: Working with Program Partners to Address Performance Measurement Challenges, Stephanie Shipman, US General

**Accounting Office** 

Collaboration Between Units of Government: Federal-State and Cross-Agency Examples, Gail S. MacColl, US General

**Accounting Office** 

AIDS Institute Project: An Evaluation of an AIDS Case Management Program, Stan T. Capela, HeartShare Human

Services

Non-profit Federation of Cooperatives with Results-based Accountability, Andy Rowe, University of South Carolina

Discussant: Mark E. Ward, US General Accounting Office

#### **SESSION 548: MULTIPAPER SESSION**

SALON 8

Sponsored by the Topical Interest Group on Qualitative Methods

Qualitative Evaluation in a School Setting

Chair: Mary J. Taylor, Independent Consultant

Presenters: Draw Me A Story: Young Children and Data Collection, Jody B. Glacken, Barrington Research Group, Inc.

Summarizing Public Input Sessions on Promotion Standards: A Collaborative Case Study Method, Rita G. O'Sullivan & Anne D'Agostino, University of North Carolina at Chapel Hill; and Holly Hough, Jennifer Adams, Sandra Blackstock, Kent Byrd, Sharon Cook, Charlesetta Dawson, Janice Flezzani, Christy Greenleaf, Beth Hair, Brad Higdon, Sandra Hodnette, Latoy Kennedy, Teresa Little, Sheri Michael, Jenifer O'Sullivan, Janet Painter, Justine Reel, John

Swajkoski, Ereka Williams & David Wyrick, University of North Carolina at Greensboro

Learning History Meets Ethnography in a School Reform Story That Straddles the Millenium, Mary J. Taylor,

**Independent Consultant** 

*Principals, School Improvement, and The Teachers Academy for Mathematics and Science in Chicago*, Robert E. Stake, Theresa Souchet, Merrill R. Chandler & David Snow, University of Illinois at Urbana-Champaign

SESSION 549: PANEL SALON 9

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

IRT Analysis and Measurement Issues

Chair: Lee Sechrest, University of Arizona

Presenters: An Overview of IRT and Its Uses, Judith L. Babcock, University of Arizona

Ability Estimation in IRT, Florian Schmiedek, University of Manheim

*Number of Items in IRT*, Mende Davis, University of Arizona *Fit Indices in IRT*, Erinn Herberman, University of Arizona

### **SESSION 550: TIG BUSINESS MEETING**

**SALON 10** 

Sponsored by the Topical Interest Group on Minority Issues in Evaluation

TIG Chairs: Hazel Symonette, University of Wisconsin at Madison

Ivy Jones, City Year, Inc.

# Friday, November 5, 1:40 P.M. to 3:10 P.M.

SESSION 551: MULTIPAPER SESSION
Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

International Evaluation Capacity Building

Chair: Jim Rugh, CARE International

Presenters: Building Evaluation Capacity in the Brazilian Third Sector, Thomaz K. Chianca, Eduardo Marino & Margaret

Goldenberg, Instituto Ayrton Senna

Evaluating World Bank Institute (WBI) Study Tours: Issues and Options, Amadou Konare The World Bank

#### **SESSION 552: MULTIPAPER SESSION**

**SALON 14** 

SALON 13

Sponsored by the Topical Interest Group on Assessment in Higher Education

Foundations and Indicators in Higher Education

Chair: Linda Hamman Moore, Parkland College

Presenters: Patterns of Postsecondary Employment in the Third Millennium, George R. Reinhart, National Research Council

Foundations and Frontiers in Use: Metaevaluation of a National Language Program, Paula A. Brook & Agathe Gaulin,

University of Alberta

Evaluating Performance Indicators in Higher Education: Models of Excellence in Five States, Shahpar Modarresi,

Joseph Burke & Jeff Rosen, Nelson A. Rockefeller Institute of Government

Discussant: William Rickards, Alverno College

#### **SESSION 553: MULTIPAPER SESSION**

SALON 15

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health
Six Month Outcomes of Chamical Dependency Treatment for Medicaid Menaged

Six-Month Outcomes of Chemical Dependency Treatment for Medicaid Managed Care

Chair: Virginia Mulkern, Human Services Research Institute

Presenters: Publicly Funded Chemical Dependency Treatment in Oregon: The Transition from a Fee-for-Service to a Managed

Care System, Frank P. Mondeaux & Ryan D'Ambrosio, RMC Research Corporation

Impact of the Chemical Dependency Benefit of the Oregon Health Plan on Service Utilization, Dennis D. Deck,

Katherine Laws & Kelly Brown, RMC Research Corporation

Six-Month Outcomes of Chemical Dependency Treatment for Medicaid Managed Care, Roy M. Gabriel, Kelly Brown &

Jane Grover, RMC Research Corporation

Discussant: Virginia Mulkern, Human Services Research Institute

#### **SESSION 554: MULTIPAPER SESSION**

**SALON 16** 

Sponsored by the Topical Interest Group on Research, Technology and Development

Assessing R&D in the Industrial Setting

Chair: Joan L. Slepian, Lucent Technologies

Presenters: Evaluation: A Component of Adaptive Management, Philipp Degens & John Jennings, Northwest Energy Efficiency

Alliance

Establishing the Value of Science and Technology: Issues in Measurement and Application of Metrics, Eliezer Geisler

and Devangi Shah, Illinois Institute of Technology

Action Research Based Evaluation of an R&D Program: Mission Impossible?, Hans Torvatn, Odd Einer Olsen &

Preben Lindøe, SINTEF IFIM

#### **SESSION 555: MULTIPAPER SESSION**

SALON 17

Sponsored by the Topical Interest Group on Theories of Evaluation

Identifying Criteria for Program Success: Values, Needs, Expectations...

Chair: Gary T. Henry, Georgia State University

Presenters: A Theoretical Perspective on Criteria for Success, Ernest House, University of Colorado at Boulder

How Criteria for Program Success are Developed, Thomas A. Schwandt, Indiana University

Managing the Values in Evaluation: Multi-state Comparison of Value-bases of Studies of Welfare Leavers, George

Julnes, University of Illinois at Springfield

What Do We Expect from Preschool? A Systematic Values Inquiry, Gary T. Henry, Georgia State University

# Friday, November 5, 1:40 P.M. to 3:10 P.M.

SESSION 556: PANEL SALON 18

Sponsored by the Topical Interest Group on Needs Assessment

#### Methods for Assessing Prevention Needs to Guide Strategic State and Community Prevention Planning

Chair: Michael W. Arthur, University of Washington

Presenters: Conceptual Overview of Prevention Science-Based Needs Assessment, Michael W. Arthur, J. David Hawkins &

Richard F. Catalano, University of Washington

Survey Methods for Assessing Prevention Needs, Renita R. Glaser, Anthony J. Baglioni, Michael W. Arthur, J. David

Hawkins & Richard F. Catalano, University of Washington

Archival Methods for Assessing Prevention Needs, Anthony J. Baglioni, Renita R. Glaser, Michael W. Arthur, J. David

Hawkins & Richard F. Catalano, University of Washington

### SESSION 557: ROUNDTABLES

**SALON 19** 

#### Focus on Education

Host: David Chapman, University of Minnesota

### FIRST ROTATION: 1:40 p.m. to 2:25 p.m. (Please note that roundtables present in two 45-minute rotations)

### TABLE A: Frontiers of Evaluation in Higher Education

Outcome Based Evaluation in Higher Education: Traps and Challenges, Lorraine C. Marais, & Gregory Moorehead, Western Michigan University

Participatory Evaluation of Freshman Year Programs, David D. Williams, Brigham Young University

### TABLE B: Educational Evaluation: Large and Small

New Zealand Approaches to the Evaluation of Schools, Judith E. Aitken, Education Review Office

Building Evaluation Infrastructure for a Local School District Guidance and Counseling Program, Michael S. Trevisan,

Washington State University; and Michael Hubert, Yakima School District

#### TABLE C: Curriculum Concepts in Educational Evaluation

Using a Curriculum Implementation Map as an Evaluation Tool in Assessing the Effects of Education Reform in Kentucky, James R. Craig & Barbara A. Kacer, Western Kentucky University

Extending the TIMSS Model to Build a Comparative Curriculum Evaluation Tool for Schools, Arie J. van der Ploeg, North Central Regional Educational Laboratory

#### TABLE D: Evaluating Comprehensive School Reform

The Early Implementation of the Comprehensive School Reform Demonstration Program in Eighteen Midwest Schools, Lawrence B. Friedman, Sabrina W.M. Laine, Blase E. Masini & Chantell Johnson, North Central Regional Educational Laboratory

Evaluation Results and Challenges from a Comprehensive School Reform Model in Utah, Catherine Callow Elwell, Tamara M. Walser & Timothy A. Slocum, Utah State University

#### TABLE E: Evaluation Issues in Extension Education

Framework to Identify and Evaluate Inservice Education Offerings, Rama B. Radhakrishna, Clemson University Accountability in the Cooperative Extension System: What Are the Costs Versus the Benefits?, Marilyn H. Grantham & Richard A. Krueger, University of Minnesota

#### SECOND ROTATION: 2:25 p.m. to 3:10 p.m. (Please note that roundtables present in two 45-minute rotations)

#### TABLE A: Examining Block Scheduling

A Look at the Effects of Block Scheduling on High School Mathematics Instructional Practices, Linnette R. Werner, University of Minnesota

Year Four Results From a Longitudinal Evaluation of Block Scheduling in a "High Performance" High School, William E. Bickel & Astrid Hendricks-Smith, University of Pittsburgh

#### TABLE B: Accountability, Education and Context

Aligning Indicators of Program Quality with Core Indicators of Performance: A Model for Adult Education, Cynthia J. Zengler, The Ohio State University

Using Multiple Regression Analysis to Evaluate Public School Districts, Charles W. Davidson & Jerry R. Lewis, University of Southern Mississippi

# Friday, November 5, 1:40 P.M. to 3:10 P.M.

TABLE C: Reading, Writing and Evaluating!

Balanced Literacy Participatory Evaluation, David D. Williams, Brigham Young University

Preliminary Results of the Endangered Species Project Evaluation, Christina L. Gilchrist & Michael S. Trevisan, Washington State University

TABLE D: The Evaluation of School Leadership Using Western Theory

> The Evaluation of Leadership: Using Western Theory to Assess Leadership in Brazilian High Schools, Iduina M. Chaves, Federal Fluminense University; and Sueli B. Thomaz, UNIRIO

Leadership and Culture: Using Western Theory to Assess the Impact of Culture on School Leadership in Mexico, Edith J. Cisneros-Cohernour & Betty M. Merchant, University of Illinois at Urbana-Champaign

TABLE E: Evaluation of Participatory Decision-making in K-12 Education

> Participatory Evaluation for Decision-making and Educating: Involving High School Students and Staff in the Evaluation of New Intensive Math Scheduling, Tara L. Atkins-Brady, Milton Hershey School

Implementing Data-driven Decision-making and Classroom-level Evaluation: How Will It Play in a Small Midwestern Town?, Arie J. van der Ploeg & Allison Cromey, North Central Regional Educational Laboratory

**SESSION 558: PANEL** SALON 21

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

An Approach to Community Indicators

Cheryl L. Endres, Heart of West Michigan United Way Chair: Presenters: Erin Henderson, United Way of Greater Milwaukee Beth Lee Terry, United Way of Greater Orleans Cheryl L. Endres, Heart of West Michigan United Way

Donna M. Kragt, Grand Rapids Community College Discussant: James R. Sanders, Western Michigan University

**SESSION 559: PANEL SALON 22** 

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

**Empowerment Evaluation and Results-oriented Grantmaking in Foundations** 

Abraham Wandersman, University of South Carolina Chair:

Presenters: Outcome Oriented Grantmaking and Empowerment Evaluation, Nancy F. Jacobs, John Jay College

Promoting Results-oriented Nonprofit Management through Empowerment Evaluation, Arlene Bowers Andrews,

University of South Carolina

Empowerment Evaluation, Accountability and Results-oriented Grantmaking, Jan Yost, The Health Foundation of

Central Massachusetts; and Abraham Wandersman, University of South Carolina

What Does Empowerment Evaluation Change?, Margret Dugan, Empowerment Evaluation Institute

Discussant: Ricardo Millett, W.K. Kellogg Foundation

# **SESSION 560: 90 MINUTE CREATIVE FORMAT**

SALON 23

Footsteps in the Quicksand: Is the Foundation Solid? Chair:

Hallie Preskill, University of New Mexico

Presenters: Footsteps in the Quicksand: A Beginner's View of Evaluation, Kate Mulqueen, University of New Mexico Footsteps in the Quicksand: A Beginner's View of Evaluation, Barbra Zuckerman, University of New Mexico

Footsteps in the Quicksand: A Beginner's View of Evaluation, Walt Gilmore, University of New Mexico Evaluation Training Programs: Is the Foundation Solid?, Nancy Puhlmann, Utah State University Evaluation Training Programs: Is the Foundation Solid?, Louise R. Moulding, Utah State University Evaluation Training Programs: Is the Foundation Solid?, Ken Wareham, Utah State University

**SESSION 561: PANEL SALON 24** 

**Evaluating NSF's Instructional Materials Development Program** 

Chair: Naida C. Tushnet, WestEd Presenters: The Context for Evaluating NSF's Instructional Materials Development Program, Naida C. Tushnet, WestEd

Development and Marketing Strategies and their Relationship to Eventual Product Use, Elizabeth Cooley, WestEd

Adoption of Instructional Materials and the Factors Affecting It, Jeanne Elliott, WestEd

Assessing and Addressing the Use and Impact of Instructional Materials, MaryAnn Milsap, Abt Associates, Inc.

Discussant: Conrad G. Katzenmeyer, National Science Foundation

# Friday, November 5, 3:20 P.M. to 4:50 P.M.

### **SESSION 562: PRESIDENTIAL STRAND PANEL**

**SALONS 11 and 12** 

Sponsored by the Topical Interest Group on State and Local Government

Conducting Evaluations for Use and Impact

Chair: Rakesh Mohan, Washington State Joint Legislative Audit and Review Committee
Presenters: Designing Evaluations for Utilization, Don Bezruki, Wisconsin Legislative Audit Bureau

Alternative Approaches to Traditional State Legislative Program Evaluation: Florida's Best Practices Program for School Districts and the Web-based Florida Government Accountability Report (FGAR), John Turcotte, Florida

Legislature Office of Program Policy Analysis and Government Accountability

And Now for the Good News: Best Practices Reviews and Evaluation Use in Minnesota, Roger Brooks, Minnesota

Office of the Legislative Auditor

Discussant: George Grob, US Department of Health and Human Services

#### **SESSION 563: MULTIPAPER SESSION**

**SALON 1** 

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

### **Involving Children and Youth in Participatory Evaluations**

Chair: M. Lynne Smith, University of Cincinnati

Presenters: From 'When the Bell Say' to 'In the Almost Dark': Learning From Children's Concepts of Time, M. Lynne Smith,

University of Cincinnati

Children's Meaningful Participation in Evaluation, Pegi S. Davis, University of Cincinnati

Two Approaches to Evaluating a High School Mentor Program, Katherine G. Clavijo & Karen K. Lind, University of

Louisville

Engaging Young People in Evaluating Outcomes of their Service Initiatives, Belle Brett & Ivy Jones, City Year, Inc.

SESSION 564: PANEL SALON 2

Sponsored by the Topical Interest Group on Evaluation Use

### Coordinating Program Evaluation and Performance Measurement and Reporting

Chair: Stephanie L. Shipman, US General Accounting Office

Presenters: Federal Agencies' Use of Program Evaluations to Develop and Produce Annual Performance Measures, Elaine Vaurio,

**US General Accounting Office** 

Challenges in Applying Program Evaluation Results to Annual Performance Reporting, Paul L. Johnson, US

Department of Health and Human Services

Designing Program Evaluations to Supplement Annual Performance Reports, Stephanie L. Shipman, US General

Accounting Office

Linking Evaluation with Program Monitoring and GPRA Performance Measures, Conrad Katzenmayer, National

Science Foundation

SESSION 565: PANEL SALON 5

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

**Empirical Evidence for Refutations and Criticisms of Program Evaluations** 

Chair: Patrick E. McKnight, University of Arizona

Presenters: "Rules of Thumb" in Measurement, Tim Stickle, University of Arizona

Design, Ignore, or Statistically Control: Criticisms of Research Designs, Patrick E. McKnight, University of Arizona

Common Complaints about Data Analytic Strategies, Katherine M. McKnight, University of Arizona

Discussant: Lee Sechrest, University of Arizona

SESSION 566: PANEL SALON 6

**Evaluating the Effects of Parent and Community Involvement on Student Learning** 

Chair: Alan Ginsburg, US Department of Education

Presenters: Evaluating the Title I "Compact for Reading" Using a Multi-site Quasi-experimental Design, Susan Thompson-Hoffman,

**US** Department of Education

Guides for Partnership Success: An Empowerment Evaluation, Les Hemmings, Human Resource Consultant

A Random Assignment Evaluation of the "Everybody Wins Power Lunch" Program, Meridith Smith, Everybody Wins!

Discussant: Alan Ginsburg, US Department of Education

# Friday, November 5, 3:20 P.M. to 4:50 P.M.

SESSION 567: PANEL SALON 7

Sponsored by the Topical Interest Group on State and Local Government

Creating a High Performance City: A Comprehensive Approach

Chair: Ellen L. Konrad, Multnomah County Department of Community and Family Services Presenters: *Managing for Results in Seattle*, Joan L. LaFrance, Performance Resource Group

Building a High Performance Culture, Dawn Hanson Smart, The Evaluation Forum

Discussant: Joseph S. Wholey, University of Southern California

### **SESSION 568: MULTIPAPER SESSION**

**SALON 8** 

Sponsored by the Topical Interest Group on Health Evaluation

Methodological Issues in Health Care Evaluations

Chair: Katherine Whiteley, Mobile Infirmary Health Systems

Presenters: Public Health and Medical Training, Helena Fontoura, Universidade Federal Fluminense

Evaluating Community-oriented Primary Care Settings: When Qualitative Strategies Work and When they Don't, Katherine Whiteley, Mobile Infirmary Health Systems; and Susan A. Tucker, University of South Alabama Measuring Eco-cultural Factors in Health Services Research. Michele E. Walsh, Tucson VA Medical Center

Measuring Spasticity in Children with Cerebral Palsy: A Multimethod Approach, Melinda F. Davis, University of Arizona

#### **SESSION 569: TIG BUSINESS MEETING and PRESENTATION**

SALON 9

Sponsored by the Topical Interest Group on Feminist Issues in Evaluation

TIG Chairs: Donna M. Mertens, Gallaudet University

Joanne Farley, Farley and Associates

Prog. Chair: Louise Lapine, Planning Council

**Feminist Issues in Evaluation** 

Chair: Joanne Farley, Farley and Associates

Presenters: Development of a Comprehensive Database of Violence against Women Programs, Sujata Desai, Lynn M. Short, Hugh

Potter, Eben Ingram & Enrique Nieves, Centers for Disease Control and Prevention

STOP the Violence: A State-wide Program, Rebecca J. Hill, University of Arizona

Discussant: Joanne Farley, Farley and Associates

### **SESSION 570: MULTIPAPER SESSION**

SALON 10

Sponsored by the Topical Interest Group on Minority Issues in Evaluation

Re(Constructing) Identity and Meaning in Evaluation: Unpacking the Place of Race, Class, Gender and Sexual Orientation

Chair: Hazel Symonette, University of Wisconsin at Madison

Presenters: Reflections on Teaching Evaluation to Minorities in New York City, Tristi C. Nichols, New School for Social Research

Qualitative Evaluation of HIV Intervention Efforts in the Urban Community Context: The SHIELD Project Example, Kenya J. Lucas, James A. Peterson, Carl A. Latkin, Johns Hopkins University; and Rodney K. Hopson, Duquesne

University

Identities: Negotiating Ever Changing Boundaries and Meanings, Denice A. Cassaro, Cornell University

Dis-placed Identities and Masculine Anxiety: Men and Evaluating Childcare Programs, James E. Davis, University of

Delaware

#### **SESSION 571: MULTIPAPER SESSION**

SALON 13

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

**Evaluation of Educational Programs in International Settings** 

Chair: J. Bradley Cousins, University of Ottawa

Presenters: Assessing Directions for International Development Assistance, David W. Chapman, University of Minnesota Brazil's Evaluation: The More and the Less Traveled Roads, Thereza Penna Firme, CESGRANRIO/UFRJ; and Ana Cristina Leonardos, Independent Consultant

Evaluating the Quality of an Elementary School in Rural Thailand: Villagers' Perspectives, Rangsun Wiboonuppatum

# Friday, November 5, 3:20 P.M. to 4:50 P.M.

### **SESSION 572: MULTIPAPER SESSION**

**SALON 14** 

Evaluating Programs for Children and Youth

Chair: Julie Nielsen, University of Minnesota

Presenters: 4-H Club Participation and Positive Youth Development: An Elusive Question, Eunice Rodriguez, June P. Mead,

Thomas A. Hischl & Stephen E. Goggin, Cornell University

Evaluating Children's Programs: Agenda for Improvement, Patricia J. Rogers, RMIT; and Tracy Huebner, Tim Hacsi &

Anthony J. Petrosino, Harvard University

Program Improvement and Evaluation Effects on an Already Successful Upward Bound Program, Rebecca A. Zulli,

Henry T. Frierson Jr. & Joyce D. Clayton, University of North Carolina at Chapel Hill

SESSION 573: PANEL SALON 15

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

Application of Mixed-methods in the Evaluation of Community Mental Health Systems

Chair: Michael S. Shafer, University of Arizona

Presenters: The Use of Mixed-methods to Evaluate Consensus Building in the Adoption of Innovative Treatment Approaches,

Michael S. Shafer, University of Arizona

Concept Mapping as a Tool in the Mixed-methods "Toolkit", Brian L. Arthur, University of Arizona

Numbers and Words: Putting Them Together to Make Sense of a Program's Outcomes, Michelle Stewart, University of

Arizona

The Use of Mixed-methods to Assess Treatment Fidelity, Melissa Lahr, University of Arizona

Discussant: Debra J. Rog, Vanderbilt University

#### **SESSION 574: MULTIPAPER SESSION**

SALON 16

Sponsored by the Topical Interest Group on Distance Education and other Educational Technologies

**Educational Technology Evaluation for Student and Teacher Development** 

Chair: Tara D. Knott, Evaluation Resources, Inc.

Presenters: An Evaluation of the Process of Computer Technology Integration into Schools, Tricia R. Meyer, State University of

New York at Albany

Teachers Development, Technology, and Evaluation: A Dubious Trio, Mark Hawkes, Dakota State University Evaluating the Impacts of School-based Technology on Changes in Teaching Practice, Kathleen T. Toms & Brook

Markely, C.D.A.C.

Evaluating Online Teaching and Learning: A Challenge for the Twenty-first Century, Gregory L. Waddoups, University

ot Illinois

Discussant: David D. Williams, Brigham Young University

SESSION 575: PANEL SALON 17

Sponsored by the Topical Interest Group on Theories of Evaluation

Applying a Theoretical Framework to the Evaluation of Systems Change: Methods and Issues in Evaluating CSAP's State Incentive Grants

Chair: Beth L. Green, Northwest Professional Consortium

Presenters: Evaluating Systems Change in Coordinating Statewide Prevention Initiatives: A Conceptual Framework, Roy M.

Gabriel, RMC Research Corporation; and Paul R. Florian, University of Rhode Island

Evaluating State-level Prevention Systems: A Mixed-methods Approach, Beth L. Green & Michael Finigan, Northwest

**Professional Consortium** 

Examining Prevention System Change at the Community Level, Robert Flewelling, Research Triangle Institute

The Role of Change Agents in CSAP's State Incentive Grant, Carol E. Hays, University of Illinois; and Scott P. Hayes,

Eastern Illinois University

Discussant: Robert K.Yin, COSMOS Corporation

Margaret K. Gwaltney, COSMOS Corporation

# Friday, November 5, 3:20 P.M. to 4:50 P.M.

SESSION 576: PANEL SALON 18

### Training Evaluation Measurement Issues in Development-related Agency Programs

Chair: William A. Eckert, The World Bank

Presenters: Measuring the Effects of International Conference Participation, Padma Karunaratne & Chika Hayashi, The World Bank

Organizational Cultural Sensitivity in the Development and Application of Learning Assessment Instruments, Biko

Sankofo & Tena Malone, The World Bank

Measuring "What People Learned" Versus "What People Say They Learned": Does the Difference Matter?, Violaine

LeRouzic & Fumika Ouchi, The World Bank

Discussant: James Fremming, Management Systems International

#### SESSION 577: ROUNDTABLES and INAUGURAL TIG BUSINESS MEETING

SALON 19

#### ROUNDTABLES: 3:20 p.m. to 4:05 p.m.

#### Focus on Education II

Host: Jean A. King, University of Minnesota

#### TABLE A: Approaches to Evaluating Systemic Educational Reform

Charting the Future of Assessment in Systemic Educational Reform: Teacher and School Principal Involvement in Evaluation and Assessment Use, Norma Davila, University of Puerto Rico

Equity and Excellence: Using Hierarchical Linear Models in Evaluation of Systemic Reform in Education, Daniel J. Heck, University of Illinois at Urbana-Champaign

#### TABLE B: Data-rich Educational Evaluation

Dealing with Lt. Columbo in Evaluation: "Oh, Just One More Thing...", Maria D. Whitsett, Texas Education Agency Data Collection Strategies for School Contexts, Barbara J. Turnbull, Rutgers University

#### TABLE C: Longitudinal Evaluation of Early Childhood Education

The Early Childhood Education and Assistance Program Longitudinal Study: 1988-1999, Timothy W. Speth, Northwest Regional Educational Laboratory

Long-term, Collaborative Evaluation, Linda Lipton, Independent Consultant

#### TABLE D: Differing Roles of Theory in Educational Evaluation

The Political Economy of Charter Schools: Enriching Program Theory for Charter School Evaluations, Christopher D. Nelson, Carnegie Mellon University

Analyzing Data Using Explicit Theory: A Means to Understanding Program Effectiveness, Linda M. Pearson, Indiana University

#### TABLE E: Toward the Development of Empowering Educational Evaluation

Toward the Development of Empowering Assessment: A Means to Educate Rather than Sort, Pamela A. Sandoval, Indiana University

Discursive Evaluation: A Grounded Theory Study of Evaluation Practice in a Collaborative Educational Reform Initiative, Cynthia A. Tananis, University of Pittsburgh

#### TIG BUSINESS MEETING: 4:05 p.m. to 4:50 p.m.

Sponsored by the Topical Interest Group on PreK through 12 Educational Evaluation

TIG Chair: James R. Sanders, Western Michigan University

Prog. Chair: Jean A. King, University of Minnesota

### **SESSION 578: MULTIPAPER SESSION**

**SALON 21** 

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

#### Non-profit Evaluation Responding to the Marketplace

Chair: Stan T. Capela, HeartShare Human Services

Presenters: Keeping Pace with Program Change: Challenges for a Multi-year Evaluation, Laura M. Line, The Pew Charitable Trusts

A Conceptual Framework for Designing and Implementing a Knowledge Management System, Mark A. Lelle & Ricardo

A. Millett, W.K. Kellogg Foundation; and Cynthia Phillips, Independent Consultant

# Friday, November 5, 3:20 P.M. to 4:50 P.M.

#### SESSION 579: 45 MINUTE TECH TALK and 45 MINUTE DEMONSTRATION

**SALON 22** 

Sponsored by the Topical Interest Group on Computer Use

A: Take a Byte: A Growing Collection of Online Resources for Evaluators

Presenter: Catherine Callow Elwell, Utah State University

Sponsored by the Topical Interest Group on Crime and Justice

B: Program Evaluation Tools for the New Century

Presenters: Robert Kirchner, US Department of Justice

Craig Cussimanio, Justice Research and Statistics Association

### SESSION 580: PANEL/DOCTORAL ROUNDTABLE

SALON 23

Sponsored by the AEA Graduate Student Association **Developing and Completing a Doctoral Dissertation** 

Chair: David J. Bernstein, Montgomery County Department of Finance

Presenters: Materials Based Support for Crafting Evaluation Dissertation Proposals, Nick L. Smith, Syracuse University

Benefits of a Doctoral Seminar in Developing Doctoral Dissertation Proposals, Charles L. Thomas, George Mason

University

Online Support Groups for Doctoral Students, Robert Covert, University of Virginia

### **SESSION 581: MULTIPAPER SESSION**

**SALON 24** 

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations **Evaluation Incorporating Consumer-oriented Methodology and Stakeholder-based Outcomes** 

Chair: Maureen Singer, State University of New York at Albany

Presenters: The Inclusion of Parents in Participatory Evaluation of Special Needs Programs: Development and Validation of Quality

Indicators, Maureen E. Singer & Dianna L. Newman, State University of New York at Albany

What Healthy Start Is Really Doing for Students and Their Families Part II: Results from a Consumer-oriented

Evaluation, Jennifer Mersman, Claremont Graduate University

Consumer Evaluation of an Ecobehavioral Program for the Prevention and Treatment of Child Abuse and Neglect,

Nooshin Taban, Claremont Graduate University; and John Lutzker, University of Judaism

# Friday, November 5, 5:00 P.M. to 6:00 P.M.

### **SESSION 582: AEA BUSINESS MEETING**

BALLROOM F

President: Michael Scriven, Claremont Graduate University

Secretary/Treasurer: David Chavis, Association for the Study and Development of Community

# Friday, November 5, 6:15 P.M. to 7:30 P.M.

#### **SESSION 583: EVENING RECEPTION and SILENT AUCTION**

**BALLROOM F** 

This evening's reception is hosted by the International and Cross-cultural Evaluation TIG and will feature a silent auction. You are invited to enjoy the reception and bid on donated items from around the world. Proceeds go to scholarships for international attendees at Evaluation 2000.

# Saturday, November 6, 8:00 A.M. to 9:15 A.M.

SESSION 700: THIRD PLENARY BALLROOM F

The Zero Effects Problem

Chair: Dale Berger, Claremont Graduate University

Presenters: Leonard Saxe, Brandeis University

Mark Lipsey, Vanderbilt University Len Bickman, Vanderbilt University

The conclusions from professional program evaluations are rarely as favorable as the program staff expect, simply because the enthusiasm it takes to overcome the usual obstacles to successful delivery often outruns objective analysis. Often, in fact, the evaluator finds no evidence of a treatment effect. This situation is a formidable impediment to the widespread use of serious program evaluation. The evaluator is seen as the perennial iceman, bringing bad news to blight the program's progress. Is there something we can do to reduce the occurrence - or the bad consequences - of zero effect studies? These panelists have all written about the problem, have different views, and will interact on the subject.

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

### SESSION 701: PRESIDENTIAL STRAND 90 MINUTE CREATIVE FORMAT SESSION

BALLROOM F

Sponsored by the Topical Interest Group on Evaluation Use **Evaluation Use at the Threshold of the 21st Century** 

Chair: Valerie J. Caracelli, US General Accounting Office

Presenters: The Ecology of Evaluation Use: A Person-Process-Context Perspective, Lyn M. Shulha, Queen's University

New Frontiers or Same Old, Same Old? A View from the "Critical Friend" Lens, Sharon Rallis, Harvard University; and

Gretchen Rossman, University of Massachusetts

Advances in Evaluation Use: The Learning Dimension of Evaluation, Hallie Preskill, University of New Mexico; and

Rosalie T. Torres, Developmental Studies Center

Multifaceted Dimensions of Use: Intended and Unintended Influences, Karen Kirkhart, Syracuse University Democratic Theory and Future Practice: Reconceptualizing the Role of Evaluation, Gary Henry, Georgia State

University

USGAO: Accountability and Evaluation Use - Multidisciplinary Perspectives, Valerie J. Caracelli, US General

**Accounting Office** 

Users in the Middle: Lessons and Challenges from the Field, Belle Brett, City Year, Inc.

SESSION 702: PANEL SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Collaboratively Establishing Pre- and Post-Measures for Schools Attuned

Chair: Rita O'Sullivan, University of North Carolina at Chapel Hill

Presenters: An Overview of the Schools Attuned Collaborative Evaluation, Melissa Wakely, All Kinds of Minds

Using Case Studies and Rubrics to Measure Knowledge of Schools Attuned Concepts, Anne D'Agostino, O'Sullivan &

Associates

Assessing Schools Attuned Implementation Levels Via Videotaped and Coded Observations, Bethany P. Page

Evaluating Student Awareness of the Schools Attuned Program Via Focus Groups, Rita O'Sullivan, University of North

Carolina at Chapel Hill

### SESSION 703: 90 MINUTE CREATIVE FORMAT

**SALON 2** 

Sponsored by the Topical Interest Group on Minority Issues in Evaluation

Dilemmas in Evaluating Multicultural Initiatives: A Discussion of Critical Incidents

Chair: Jean A. King, University of Minnesota Presenters: Julie Nielsen, University of Minnesota

Jeanette Colby, University of Minnesota Jean A. King, University of Minnesota

Discussants: Saumitra SenGupta, Community Mental Health Services of San Francisco

Vanessa McKendall, FaceValu

# **Sat Overview**

# **Sat Overview**

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

SESSION 704: PANEL SALON 5

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

**IRT Analysis: Applications** 

Chair: Lee Sechrest, University of Arizona

Presenters: How IRT Can Inform Our Measurement Efforts, Florian Schmiedek, University of Arizona

IRT Analysis of a Professional Certification Examination, Lee Sechrest, University of Arizona

Development of Training Outcome Assessments in Vision Rehabilitation with Rasch Modeling, Judith L. Babcock,

University of Arizona

IRT Analysis of an Observational Coding System, James A. Coan, University of Arizona

SESSION 705: PANEL SALON 6

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health Psychometrics of Key Measures in a SAMHSA Homelessness Prevention Evaluation

Chair: Ken Conrad, University of Illinois at Chicago

Presenters: Assessing Drug and Alcohol Use with Homeless, Dually Diagnosed Populations: Reliability of a Time-line Follow-back

Interview, JoAnn Y. Sacks, National Development Research Institute, Inc.

Transitional, Temporary, or Permanent Housing? Measurement Issues in the Definition of Residential Stability for

People Who Are Homeless and Have Psychiatric Disabilities, Sam Tsemberis, Pathways to Housing

Cooperative Study Outcome Evaluation: Client Legal Involvement – Measurement and Analytic Issues/Strategies, John

R. Yagelka, National Development Research Institute, Inc.

Reliability, Validity, and Practicality in the Measurement of Symptoms of Mental Illness, Ken Conrad, University of

Illinois at Chicago

Discussant: Robert G. Orwin, Battelle Centers for Public Health Research and Evaluation

#### **SESSION 706: MULTIPAPER SESSION**

SALON 7

Sponsored by the Topical Interest Group on Cluster, Multi-site and Multi-level Evaluation

**Examining Cluster Evaluation** 

Chair: Ricardo A. Millett, W.K. Kellogg Foundation

Presenters: Cluster Evaluation as Program Development, Byron R. Burnham, Utah State University

Strategies for Conducting Post Hoc Cluster Evaluations, Kathleen K. Zimmerman-Oster, University of Detroit Mercy;

John C. Burkhardt, W.K. Kellogg Foundation; and James O'Neill, Madonna University

A Practical Approach for Structuring and Managing a Complex Initiative Evaluation, Julia Coffman, Harvard University

#### **SESSION 707: MULTIPAPER SESSION**

SALON 8

Sponsored by the Topical Interest Group on Needs Assessment

**Needs Assessment in School Settings** 

Chair: Mary Sue Hamann, Friends of the Homeless

Presenters: Transition Needs Assessment for Graduates of the Milton Hershey School, Gregory D. Leopold, Appalachia

Educational Laboratory; and David G. Gibson, Milton Hershey School

Pilot Test of a Writing Program Self-study Instrument for Schools, Paige Parrish, Appalachia Educational Laboratory Using Empowerment, Effectiveness, and Professional Community to Develop Plans for Technical Assistance Delivery,

Kristine L. Nilsen and Pat Ceperley, Appalachia Educational Laboratory

Discussant: Phyllis M. Thomas, Mid-continent Regional Educational Laboratory

SESSION 708: PANEL SALON 9

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health CSAP's Core Measures Initiative (CMI): Rationale, Process and Implementation

Chair: Jeannette Johnson, University of Maryland

Presenters: CMI- Community Domain Task Force, Abraham Wandersman, University of South Carolina

CMI- Family Domain, James Moran, University of Denver

*CMI- Alcohol, Tobacco and Other Drug Use Domain*, Christoper Ringwalt, RTI *CMI- Individual/Peer Domain*, William Hansen, Tangewood Research Inc.

CMI- School Domain, Peter Mulhall, University of Illinois

Discussant: Karol Kumpfer, Center for Substance Abuse Prevention

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

### **SESSION 709: MULTIPAPER SESSION**

**SALON 10** 

Sponsored by the Topical Interest Group on Qualitative Methods

**Data Collection Methods and Uses** 

Chair: Beth Walden, Utah State University

Presenter: How Much Does the Facilitator Matter? Comparing the Results of Focus Groups with Different Facilitators, Mildred A.

Savidge & Robert W. Barnes, University of Arkansas for Medical Sciences

Models of Excellence: A Multiple Case Study Approach to the Summative Evaluation of a Museum Education Program, Bret T. Phillips, Zarko Vukmirovic, Lori Huffman, Jennifer Earls, L.M. Wood & John Giffin, Southern Illinois Univ.

Synthesizing Qualitative and Quantitative Data: Simplicity and Validity, Jennifer Mersman & E. Jane Davidson,

Claremont Graduate University

Photo-Narrating Selves and Places: A Participatory Approach for Evaluating Everyday Urban Environments, Rivka K.

Mazar, City University of New York

### **SESSION 710: 90 MINUTE CREATIVE FORMAT**

SALON 11

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

Dialogue on Evaluation in the Developing Country Context and AEA Travel Grant Paper Session

Chairs: Patrick G. Grasso, The World Bank

Michael Bamberger, The World Bank

Presenters: Kate Spring, Independent Consultant (Kenya)

Isabel Penarrieta, CARE (Peru)

### **SESSION 711: MULTIPAPER SESSION**

SALON 12

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

Non-profit Use of Concept Mapping – With or Without the Web

Chair: Cheryl L. Endres, Heart of West Michigan United Way

Presenters: Toward a Softer Landing: Using Concept Mapping and Pattern Matching to Plan and Evaluate Severe Budget

Reductions, Jon Gans, Cornell University

Development of the American Distance Education Consortium (A\*DEC): Using Concept Mapping to Plan and Evaluate

Organizational Expansion, Donald Tobias & William Trochim, Cornell University

Evaluation of the Internet as a Means for Creating a Community of Learners in the Arts, C. Eric Kirkland, COSMOS Co.

#### **SESSION 712: MULTIPAPER SESSION**

**SALON 13** 

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations
The Use of Evaluations of Residential Care/Services to Guide Policy and/or Funding Decisions

Chair: Dean T. Spaulding, State University of New York at Albany

Presenters: Propulsion: Evaluation of an Adapted Housing Project for People with Physical and Intellectual Deficiencies, Liza

Bouchard, Université du Québec à Montréal

Evaluation, Research and Public Policy: The Future of Community-based Care for Californians with Developmental

Disabilities, Barbara J. Lehman, Claremont Graduate University

Providing Specific Care in Alzheimer's Residential Care Facilities: A Unique Evaluation of the Arizona Model of Care,

Alicia Morales, University of Arizona

Evaluating the Economic Impact of Residential and Community Facilities on the Local Community, Dean T. Spaulding

& Dianna Newman, State University of New York at Albany

#### **SESSION 713: MULTIPAPER SESSION**

**SALON 14** 

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

**Measurement Tools** 

Chair: Kathryn E.H. Race, Race & Associates, Ltd.

Presenters: Psychometric Assessment of a Measure of Perceived Importance of Quality of Work Life (QWL) Factors: Non-

supervisory Employees in Malaysia, Ali-Yusob Md-Zain, Universiti Utara Malaysia

The Wilder Client Characteristics Checklist: Use of a Risk Factors Assessment as an Evaluation Tool, Cheryl A. Hosley

& Carmelle Minton, Wilder Research Center

Evaluating the Utility of a Self-assessment Profile for Use with Problem Driver Populations, Kathryn E.H. Race, Race & Associates, Ltd.

Collecting Participants' Expectations over Program's Duration, Raymond F. Brogan, APJ-Alexandria

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

SESSION 714: PANEL SALON 15

Sponsored by the Topical Interest Group on Human Services Evaluation

Fitting the Pieces Together: A Framework for Outcome Accountability in Children's Service Systems

Chair: Ann Doucette-Gates, The Glendon Association

Presenters: The Conceptual Foundation: Modeling Theories of Change and Thinking Through the Dimensions of Intervention,

Mario Hernandez, University of South Florida

Understanding Service Populations: Population-based Versus Resource-based Samples, Ann Doucette-Gates, The

Glendon Association

Targeting the Evaluation: Selecting Outcome and Indicators in Child Service Systems, Carole Bausell, The

Woodbourne Center

Analysis: What Counts as Meaningful and Interpretable Results, Ann Doucette-Gates, The Glendon Association Forging New Frontiers: Outcome Monitoring and Evaluation Using Computerization and Web-based Technologies,

Dorothy Webman, Webman Associates

#### **SESSION 715: MULTIPAPER SESSION**

**SALON 16** 

Sponsored by the Topical Interest Group on Research, Technology and Development

**Understanding Science and Technology Outcomes in the Environment of the Federal Government** 

Chair: Debra Hughes, Office of Naval Research

Presenters: Dealing with Undefinable Outcomes, Edward A. Brown, US Army Research Laboratory

Return on Investment as a Decision Metric in Strategic Planning, Richard H. Nadolink, Naval Undersea Warfare Center

Developing a Balanced S&T Scorecard, Jacob R. Hodges, Noesis, Inc.

#### **SESSION 716: ROUNDTABLES**

SALON 17

Focus on Context, Controversies, Issues, and Stumbling Blocks in Evaluation

Host: William Shadish, University of Memphis

#### 90 MINUTE ROUNDTABLE:

TABLE A: The Effects of Cultural Diversity in the Application of Case-study Methodology in International Evaluations, Adrian Hadorn, Linda McGinnis, Marie-Aline Wood, Heidi Zia, Padma Karunaratne, Amadou Konare & William

Albert Eckert, The World Bank; and Ray McGhee, SRI International

FIRST ROTATION: 9:30 a.m. to 10:15 a.m. (Please note that the remaining roundtables present in two 45-minute rotations)

**TABLE B:** Intergenerational Issues in Evaluation

Multimethod Approaches to Evaluation of an Intergenerational Program, Miriam H. Mulsow & Jean P. Scott, Texas

Tech University; and Elaine Posey, Texas Department of Protective and Regulatory Services

Towards the Development of Needs Assessment and Evaluation Models Incorporating Generational Differences: A Semiotic Analysis, Roger A. Johnson & Susan A. Tucker, University of South Alabama

TABLE C: The Problem with Participatory Evaluation

Participatory Evaluation Design in Contexts that Feature High Organizational Turnover, Mark Lee, Queen's University The Complexities of Participatory Evaluation Efforts, Kathryn A. Bowen, Bowen's Evaluation and Consulting Service; and Michal Galin, Cornell University

TABLE D: Examining Self Measurement Bias

Self-perceptions of Knowledge and Comfort: Which Measure is More Sensitive?, Katherine J. Karriker & Daniel W.

Spaite, University of Arizona

Response Tendency Associated with Positively and Negatively Keyed Statements in Self-Report Instruments, Aimin Wang, Miami University

TABLE E: Professional Issues in the Field

Developing Guidelines for Selecting External Evaluators, Donna Camp Blair, Camp-Blair Consulting, Inc.

To Professionalize or Not to Professionalize? Creating Alternative Identities for Evaluators amidst the Crisis of Professional Legitimacy, Tammy L. Bennington, Cornell University

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

SECOND ROTATION: 10:15 a.m. to 11:00 a.m. (Please note that remaining roundtables present in two 45-minute rotations)

#### TABLE B: Examples of Flexibility in the Evaluator's Role

Old Wine in a New Bottle: Repackaging the Role of the Evaluator as Advocate for Tobacco Control Programs, Deborah L. Sherwood, EMT; and Maura J. Harrington, Lodestar Management/Research, Inc.

Preparing for Results: An Evaluator Trains with Service Providers, Lindsay S. Gotshall, University of West Florida

#### **TABLE C:** Learning from Evaluations

Evaluation's Role in Organizational Learning, Barbara Rosenstein & Miri Levin-Rozalis, Ben Gurion University of the Negev

Evaluation by Committee: The Experience of One Non-profit Organization, Sarah C. Slater & Herbert M. Baum, American Speech-Language-Hearing Association

### TABLE D: Confidentiality and Coding Data

The Clash Between Confidentiality and Usefulness in Databases on Students' Risk Behaviors, Morris K. Lai, University of Hawai'i

#### TABLE E: Evaluation by Any Other Name

Corporate Cousins and Competitors to Program Evaluation, Vanessa D. Moss, Xerox Corporation

It May Have Been an Effective Program - But It Sure Ain't "Real Science:" Producing Evaluations Which Can Survive a Peer Review for Science Journals - Issues and Problems, Karen Chapman-Novakofski, & Charles D. Clark, University of Illinois at Champaign-Urbana

SESSION 717: PANEL SALON 18

Sponsored by the Topical Interest Group on Collaborative, Participatory and Empowerment Evaluation

#### **Evaluating Collaborative Efforts: Resolving Major Obstacles**

Chair: Jordan E. Horowitz, WestEd

Presenters: Designs for Evaluating Collaborative Efforts, Naida C. Tushnet, WestEd

New Expectations for Providers of Human Services, Joni Gaynor, WestEd

Examining Data at Multiple Levels, Sandy Sobolew-Shubin, WestEd

Discussant: Jordan E. Horowitz, WestEd

### SESSION 718: MULTIPAPER

SALON 19

#### **Evaluation in Educational Settings**

Chair: Ronald A. Harris,

Presenters: School Factors that Contribute to Students' Performance: The Results of Two Similar but Separate Studies in Kansas

and Indiana, Arie J. van der Ploeg & Chantell Johnson, North Central Regional Educational Laboratory

External Evaluation of Large-scale Testing Programs: Example of a Process, Tony C.M. Lam, University of Toronto Findings from the Evaluation of a Comprehensive Middle-grades Reform Initiative in New York City, Cheri Fancsali & Alexandra Weinbaum, Academy for Educational Development

An Evaluation of the Center of Excellence for Research, Teaching and Learning, Karen K. Lind & Katherine G. Clavijo, University of Louisville

The School Attendance Demonstration Project: Impact Analysis using an Experimental and Longitudinal Research Design, Ronald A. Harris, Southern University

SESSION 719: PANEL SALON 22

Sponsored by the Topical Interest Group on Collaborative, Participatory and Empowerment Evaluation

Collaboration among Federal, State and Local Representatives to Reach Senior Volunteer Program Evaluation Goals in Michigan

Chair: Carol A. Barrett, Michigan Public Health Institute-Systems Reform

Presenters: Building Foundations: Achieving Consensus on Statewide Data Sources for Senior Volunteer Program Evaluation,
Mary Pfeiler, Corporation for National Service of Michigan

Statewide Evaluation on a Shoestring: A Case Study in Designing and Implementing a Cost-effective Statewide Evaluation for Senior Volunteer Programs in Michigan, Bonnie Graham, State of Michigan

Win/Win Situations: An Evaluation of Michigan Senior Volunteer Programs from the Perspective of the Senior Volunteer and the Agencies They Serve, Carol A. Barrett, Michigan Public Health Institute-Systems Reform

# Saturday, November 6, 9:30 A.M. to 11:00 A.M.

#### **SESSION 720: ROUNDTABLES**

**SALON 23** 

### **Focus on Professional Development and Professional Preparation**

Host: John Jones, JCS Research and Consulting

FIRST ROTATION: 9:30 a.m. to 10:15 a.m. (Please note that roundtables present in two 45-minute rotations)

#### TABLE A: Training the Health Professional: Evaluation Issues

Assessing the Service Learning Experience of the Future Health Professional, Kelly D. White, Trent T. Thatcher, Tobin R. Lovell, Lisa R. Rambaldo, Amanda Mayle, Tonya Willis & Cheryl Meyer, Wright State University

Community-based Health Initiatives and Health Professions Education: A Model of Participatory Evaluation in New Mexico, Summers Kalishman, Christine D. Ruman, Lisa Serna & Jan Mines, University of New Mexico

#### TABLE B: Evaluation in Teacher Education

Teacher Education Program Evaluation: Empowerment, Courage, and Utilization, David M. Fetterman, Stanford University

Evaluation of a Preparatory Study Program for the Praxis II Content Examination for Teacher Certification in Physical Education, Jean Mee & Anna Lobosco, Southern Connecticut State University

#### SECOND ROTATION: 10:15 a.m. to 11:00 a.m.

#### TABLE A: Evaluation of K-12 Leadership Development

Evaluating a Partnership for Leadership Development in Public Schools, Jennifer W. Martineau & Kathleen M. Holmes-Ponder, Center for Creative Leadership

The Use of Appreciative Inquiry to Explore School District's Role in K-12 Leadership Development, Mary J. Taylor, Midcontinent Regional Educational Laboratory

#### TABLE B: Effectively Evaluating Professional Training

Principles of Training Program Evaluation, Midge Smith, University of Maryland

Evaluating International Conferences: Issues and Challenges, Keith Mackay & Mark D. Bardini, The World Bank; and Janet M. Bilson, Group Dimensions

### TABLE C: Evaluating Programs for Teacher Development

Formative Evaluation of a Mentor Program, Todd R. Frauenholtz, University of Minnesota

*Meeting the Challenges of Evaluating K-12 Professional Development Activities*, Michael S. Trevisan, Eric Hampton, Sylvia Oliver & Howard Waterman, Washington State University

SESSION 721: PANEL SALON 24

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

#### The US Department of Education's Principles of Effectiveness: Implications for Evaluation

Chair: James G. Emshoff, Georgia State University

Presenters: The Conceptualization and Development of the Principles of Effectiveness: The Integration of Theory and Research

into Practice, Joanne Wiggins, US Department of Education

Evaluating the Implementation of the Principles of Effectiveness, Mary Aschatz and Kris Bosworth, Westat

Implications of the Principles of Effectiveness: The View from the Field, Julie W. Chambliss, EMSTAR Research, Inc.

Discussant: James G. Emshoff, Georgia State University

# Saturday, November 6, 11:10 A.M. to 12:40 P.M.

#### **SESSION 722: PRESIDENTIAL STRAND PANEL**

**BALLROOM F** 

Instilling Ethical Behavior in Evaluators: Principles, Standards, and Context

Chair: Jody L. Fitzpatrick, University of Colorado

Presenters: Chris Wye, National Academy of Public Administration

Ernest House, University of Colorado at Boulder

Dianna L. Newman, State University of New York at Albany

Discussants: Jody L. Fitzpatrick, University of Colorado

### **SESSION 723: 90 MINUTE CREATIVE FORMAT**

SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Integrating Collaborative Evaluation and Program Planning/Implementation in Support of Community-wide Public Engagement Programs: The Case of Multi-site Study Circle Dialogues on Education in Arkansas and Oklahoma

Chair: Sue Mutchler, Southwest Educational Development Laboratory
Presenters: Cathy Flavin-McDonald, Study Circles Resource Center

Larry Dickerson, University of Arkansas at Little Rock

Diane T. Pan, Southwest Educational Development Laboratory

SESSION 724: PANEL SALON 2

Evaluating the NIDA Cooperative Agreement HIV/AIDS Intervention: Methodological Issues with Multi-site Data

Chair: Richard Needle, DEPR/NIDA/NIH

Presenters: Comparability across Sites: A Profile of the NIDA Cooperative Agreement HIV/AIDS Intervention Participants, William

Scarbrough, CSR, Incorporated

Outcome Evaluation: Change in Risk Behaviors Among NIDA CA HIV/AIDS Intervention Participants, Christine

Whitmore, CSR, Incorporated

Evaluation of the NIDA CA Enhanced Intervention Compared to Standard Intervention, Carolyn Lichtenstein, R.O.W.

**Sciences** 

Evaluation of Before-After Changes Associated with the NIDA CA Standard Intervention, L. Joseph Sonnefeld, R.O.W.

Sciences

Discussant: Jacques Normand, DEPR/NIDA/NIH

SESSION 725: PANEL SALON 5

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

**Propensity Scores** 

Chair: Lee Sechrest, University of Arizona

Presenters: What Are Propensity Scores and How Are They Used?, Lee Sechrest, University of Arizona

What Are the Options For Modeling Propensity?, Kathy Insel, University of Arizona Omitted Variables in Propensity Models, Timothy Stickle, University of Arizona How Well Do Propensity Scores Work?, Patrick McKnight, University of Arizona

Discussant: Lee Sechrest, University of Arizona

#### SESSION 726: MULTIPAPER SESSION

SALON 6

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

**Recent Findings from Cross-Site Evaluations in Substance Abuse** 

Chair: Robert G. Orwin, Battelle Centers for Public Health Research and Evaluation

Presenters: National Cross-site Evaluation of Residential Substance Abuse Treatment Programs for Pregnant and Parenting

Women, Kathleen Dowell & Ken Burgdorf, Caliber Associates; and James M. Herrell, Center for Substance Abuse

Treatment

An Evaluation of the Effectiveness of Student Assistance Programs in Pennsylvania, Holly P. Wald, XYZ Research Associates; Susan Tarasevich and Cele Fichter, St. Francis Medical Center-Division of Psychiatric and Addiction Services; and Carl Fertman & Xiaoyan Zhang, University of Pittsburgh

The Impact of Termination of SSI and SSDI for Drug Abuse and Alcoholism: What Has and Will Be Learned?, Robert G. Orwin & Brady A. Thomas, Battelle Centers for Public Health Research and Evaluation; and Antoinette Krupski & Kevin Campbell, Division of Alcohol and Substance Abuse

Ongoing Findings from the National Cross-site Evaluation of the Community Coalitions Program, Shakeh Kaftarian & Sheilah Maramack, Center for Substance Abuse Prevention; and Ping Yu, COSMOS Corporation

# Saturday, November 6, 11:10 A.M. to 12:40 P.M.

SESSION 727: PANEL SALON 7

Sponsored by the Topical Interest Group on Evaluation Use

Privacy Issues in the Computer Age: The New Territory and Its Challenges

Chair: Len Bickman, Vanderbilt University

Presenters: Medical Records Privacy: Approaches Taken by Industry and Government, Nancy Donovan, US General Accounting

Office

Privacy Protection in Data Collection: A New Technique for Asking Sensitive Questions in Surveys, Judith A. Droitcour,

**US General Accounting Office** 

Linking Data Sets: Information Needs Versus Privacy in the Computer Age - A Balancing Act?, Fritz Scheuren, Urban

Institute; and Eric Larson, US General Accounting Office

Discussant: Roger Straw, Center for Substance Abuse Treatment

SESSION 728: PANEL SALON 8

Sponsored by the Topical Interest Group on State and Local Government

Performance-Based Program Budgeting (PB2): Outcome Measurement in Florida Government

Chair: Susan R. McNamara, Florida Department of Juvenile Justice

Presenters: Introduction and Background on PB2, Frances S. Berry, Florida State University

OPPAGA's Role in the Performance-Based Program Budgeting Process, Martha Wellman, Office of Program Policy

Analysis and Government Accountability

State Agency Approach to Performance-Based Program Budgeting, Becky M. Lyons, Florida Department of Children

and Families

Improving School Performance through Incentives: Performance-Based Budgeting in Education in Florida, Carolyn

Herrington, Florida State University

PB2 Measures and Desired Client Outcomes from Juvenile Justice Programs in Florida, Dennis P. Affholter, Florida

Department of Juvenile Justice

### **SESSION 729: MULTIPAPER SESSION**

SALON 9

Foundations or Frontiers? Instruments, Indicators, and Data Galore

Chair: Maryann M. Durland, Arthur Andersen Performance & Learning

Presenters: New Indicators for Program Evaluation, John C. Hanes & Michael Hail, University of North Carolina at Greensboro

The Utilization of Sociometric Profiles for Understanding Organizational Structure, Maryann M. Durland, Constance M.

Filling & Anna R. Neumann, Arthur Andersen Performance & Learning

Comparing the Effectiveness of the Harter's Structured Alternative Format with Likert Scale Format, Aimin Wang, Miami

University

Confirming Evidence: Making Sense of Multiple Data Sources in Program Evaluation, Dennis W. Rudy, Indiana

University at South Bend

#### **SESSION 730: MULTIPAPER SESSION**

SALON 10

Sponsored by the Topical Interest Group on Health Evaluation

Methodological Issues for Community-based Program Evaluations

Chair: To Be Announced

Presenter: Issues in the Design of a Statewide Oral Health Assessment, James P. Scheetz, Janice M. Butters & John N. Williams,

University of Louisville

Participatory Community Health Assessment Using Concept Mapping, Dominic J. Cirillo, Cornell University

SESSION 731: PANEL SALON 11

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

**Evaluating Knowledge Networks: Issues and Challenges** 

Chair: Laurence C. Colinet, The World Bank

Evaluating a Capacity Building Network for Think Tanks, Adrian Hadorn, The World Bank

Monitoring the Creation of an Expert Network within the Sustainable Forestry Program, Marie-Aline Wood, The World

Bank

Discussant: Erik C. Johnson, The World Bank

# Saturday, November 6, 11:10 A.M. to 12:40 P.M.

#### **SESSION 732: MULTIPAPER SESSION**

**SALON 12** 

Sponsored by the Topical Interest Group on Extension Education Evaluation

**Innovative Methods in Extension Education Evaluation** 

Chair: Michael E. Newman, Mississippi State University

Presenters: The Development of a Work-load Measurement Instrument for Extension Agents, Eric Jenson, Utah State University

Taking on Baseball, Hotdogs, Apple Pie, and Chevrolet: Evaluating Extension's Presence on the World Wide Web,

Paula I. Threadgill & Michael E. Newman, Mississippi State University

How Do Researchers Analyze Focus Group Data?, Nancy-Ellen Kiernan, Penn State University

#### SESSION 733: 90 MINUTE SKILL BUILDING WORKSHOP

SALON 13

Sponsored by the Topical Interest Group on Distance Education and Other Educational Technologies

**Evaluating Technology-based Educational Programs** 

Presenter: Sibyl Y. St. Clair, Detroit Public Schools

SESSION 734: PANEL SALON 14

Sponsored by the Topical Interest Group on Human Services Evaluation

Sustaining Community-based Human Services Initiatives

Chair: Dale C. Howard, Howard Research and Instructional Systems Inc.

Presenters: Factors Affecting the Sustainability of Community-based Initiatives, Peggy Ann Howard, Howard Research and

Instructional Systems Inc.

Evaluating Community-based Initiatives: An Exploration of Self-reliance, Dale C. Howard, Howard Research and

Instructional Systems Inc.

Awareness and Utilization of Resource - Procedure - Process - Outcome Relationships May Predict and Foster

Sustainability of Human Services, Brian T. Yates, American University

Discussant: Frederick L. Newman, Florida International University of North Miami

SESSION 735: PANEL SALON 15

Sponsored by the Topical Interest Group on Business and Industry

Maximizing Value: Identifying Constructs and Drivers of Effective Corporate Training

Chair: Darryl L. Jinkerson, Arthur Andersen Performance & Learning

Presenters: Key Drivers of Quality Instructor-led Training in a Professional Services Firm, Darryl L. Jinkerson, Arthur Andersen

Performance & Learning

Key Drivers of Quality Technology-based Training in a Professional Services Firm, Carl E. Hanssen, Arthur Andersen.

Performance & Learning

Predictors of Training Satisfaction in a Global 1000 Corporation, Terry L. Shoemaker, IMPACT Consulting

Underlying Constructs of Training Effectiveness and Satisfaction, Terry L. Shoemaker, IMPACT Consulting

Discussants: Chak C. Lau, Arthur Andersen Performance & Learning

Elaine Mrzlak, McDonald's Corporation

#### **SESSION 736: MULTIPAPER SESSION**

SALON 16

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

**Evaluation Partnerships in International Settings** 

Chair: David W. Chapman, University of Minnesota

Presenters: Assessing Cluster Schools as a Strategy for Improving Instructional Quality: The Case of the People's Republic of

China, David W. Chapman, University of Minnesota; and Xiaoyu Chen, Peking University

Building Partnerships among Sectors in South Africa: The NICHE (Natal Institute for Community Health Education)

Experience, Lorraine C. Marais, Western Michigan University

Evaluating Implementation of a Multi-country Participatory Research Study of Social Policy Development for

Adolescents at Risk of Violence, J. Bradley Cousins & Richard Maclure, University of Ottawa

**Evaluation and Organizational Learning: A Practical Approach** 

Presenters: Hallie Preskill, University of New Mexico

Rosalie T. Torres, Developmental Studies Center

# Saturday, November 6, 11:10 A.M. to 12:40 P.M.

#### **SESSION 738: MULTIPAPER SESSION**

**SALON 18** 

Sponsored by the Topical Interest Group on Collaborative, Participatory and Empowerment Evaluation

**Supporting Young People to Evaluate Prevention Programs** 

Chair: Madeleine A. Shea, Department of Health and Mental Hygiene

Presenters: Supporting Young People Around the World to Evaluate Their Prevention Programs, Kim Sabo & Selim Iltus, The

Children's Environments Research Group

Participation and Empowerment: The Implementation and Evaluation of the Youth-focused Florida Tobacco Pilot

Perceptions of Participation in Community-based HIV Prevention Planning in Maryland: Lessons for Participatory

Program, Josephine M. Kershaw, Florida A & M University

Developing Evaluation Capacity Among Youth and Adults in a Substance Abuse Prevention Coalition, Eric L.

Einspruch, RMC Research Corporation; and Jonathan J. Wunrow, SouthEast Alaska Regional Health Consortium

Evaluation Practice, Madeleine A. Shea, Department of Health and Mental Hygiene

SESSION 739: PANEL SALON 19

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

Multiple Outcomes in an Evaluation of a Representative Payee Program Using a Regression Discontinuity Design

Chair: Ken Conrad, University of Illinois at Chicago

Presenters: Effects of a Representative Payee Program on Financial Stability, Danielle L. Quasius, University of Illinois at Chicago

Effects of a Representative Payee Program on Legal System Involvement, Michael D. Matters, University of Illinois at

Chicago

Effects of a Representative Payee Program on Hospital Utilization, Patricia Hanrahan, University of Chicago Effects of a Representative Payee Program on Housing Stability and Quality, Ken Conrad, University of Illinois at

Chicago

Discussant: Daniel J. Luchins, University of Chicago

SESSION 740: SALON 22

### Focus on Evaluation and Technology

Host: Stacey Stockdill, EnSearch, Inc.

#### FIRST ROTATION: 11:10 a.m. to 11:55 a.m. (Please note that roundtables present in two 45-minute rotations)

**TABLE A:** Using Web-based Instruments in Large Scale Research and Evaluation Projects, Christine M. Cunningham, Irene F. Goodman, Cathy Lachapelle & Meredith Thompson, Goodman Research Group, Inc.

### TABLE B: Evaluation Issues when Integrating Technology in Education

Social Psychological Aspects of Computer-Mediated Education, Noriko Saeki, Utah State University

Evaluation Questions in Studies of Technology in Education, Mark Hawkes, Dakota State University; and Prachee

Mukherjee, Colorado Springs School District 11

### TABLE C: Using Technology for Data Collection

Applications of Advanced Technology in Evaluation, Kim K. Metcalf & Patricia A. Muller, Indiana University Benefits and Pitfalls of Web-Based Evaluation, Mari Kemis & Janet S. Padgitt, Iowa State University

### SECOND ROTATION: 11:55 a.m. to 12:40 p.m. (Please note that roundtables present in two 45-minute rotations)

#### TABLE A: Evaluating Technology in K12-Education

Evaluating the Efficacy of Teaching with the Internet, Ravinder Koul, Peter A. Rubba, Randall Weisenmayer, Pennsylvania State University

Evaluating Instructional Technology Implementation: A Model for Assessing Learning Payoffs, Catherine Awsumb Nelson & William E. Bickel, University of Pittsburgh

#### TABLE B: Evaluating Multimedia in the Classroom

The Impact of Multimedia Software on Student Attitudes toward Statistics, Amy M. Mayer, University of Minnesota

An Experiment in Infusing Multi-media into the Classroom: An Evaluation with Geography and Science, David A.

Payne, University of Georgia

**TABLE C:** Evaluating Training Initiatives

High-Tech Training: Correcting for Non-Response Bias, Lilanthi Ravishankar, AchieveGlobal

Evaluation of Online Law Enforcement Training, Joyce M. Schmeeckle, University of Nebraska at Lincoln

# Saturday, November 6, 11:10 A.M. to 12:40 P.M.

#### SESSION 741: 45 MINUTE SKILL BUILDING WORKSHOPS (2)

SALON 23

A: Focusing a Systemic Evaluation through Change Pattern Analysis

Presenters: Beverly A. Parsons, InSites Carolyn M. Lupe, InSites

Sponsored by the Topical Interest Group on Crime and Justice

B: Off-the-wall Approaches to Group Evaluation

Presenters: Jacqueline E. LaMuth, Ohio State University

Annie Berry, Ohio State University

SESSION 742: PANEL SALON 24

Sponsored by the Topical Interest Group on Evaluation Use

Utilization: Let's Back Up!

Chair: Kathy A. Zantal-Wiener, ZW Associates

Presenters: Defining What Will Be Evaluated (or, What Is Technical Assistance?), Darla Wilson, Paradigm Systems

Deciding What Outcomes Will Be Evaluated, Kathy A. Zantal-Wiener, ZW Associates

Planning to Use the Evaluation Results. Anita Pierce, Western Regional Resource Center

Discussant: Ken Olsen, University of Kentucky

# Saturday, November 6, 12:50 P.M. to 2:20 P.M.

#### SESSION 743: PRESIDENTIAL STRAND MULTIPAPER SESSION

**BALLROOM F** 

Sponsored by the Topical Interest Group on Human Services Evaluation

Community-level Evaluation in Human Services

Chair: William Strang, Westat

Presenters: In Search of a Good and Just Ruler: Measuring Community Impact, William Strang & Mary Achatz, Westat

Benchmarking in Early Childhood Programs and Parent Education: Processes and Procedures, Kennon E. Jackson Jr.,

Down East Partnership for Children

Challenges of Measuring United Way's Outcomes in the Community: What Are We Trying to Do and How Do We Know If It Happens?, James Emshoff, Georgia State University; and Martha Taylor-Greenway, United Way of Metropolitan

Atlanta

SESSION 744: PANEL SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

**Collaborative Approaches to Evaluating Collaborations** 

Chair: Zoe A. Barley, Mid-continent Regional Educational Laboratory

Presenters: The Role of the Evaluator, Stephanie Baird-Wilkerson, Mid-continent Regional Educational Laboratory

Evaluating Collaborations among Regional Service Providers, Phyllis M. Thomas, Mid-continent Regional Educational

Laboratory

Capacity Building with Local School Districts, Judy E. Florian, Mid-continent Regional Educational Laboratory

Discussant: Mary E. Piontek, RMC Research

SESSION 745:PANEL SALON 2

Sponsored by the Topical Interest Group on Theories of Evaluation

**Representing Values** 

Chair: Robert E. Stake, University of Illinois

Presenters: Values as Advocacies within Evaluations, Ernest House, Colorado University

Narrative Representations of Value, Linda Mabry, Indiana University Misrepresentation of Value, Robert E. Stake, University of Illinois

Discussant: Lizanne DeStefano, University of Illinois

# Saturday, November 6, 12:50 P.M. to 2:20 P.M.

#### **SESSION 746: MULTIPAPER SESSION**

SALON 5

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Statistical Modeling

Chair: Bonnie J. Taylor, Pennsylvania State University

Presenters: Interpreting Probit Coefficients in Treatment Effect Models: Applications from Education Intervention and Mental Health

Research, Judy A. Temple, Northern Illinois University; D. Patrick Redmon, Austin Peay State University; and Arthur J.

Reynolds, University of Wisconsin at Madison

Modeling Discontinuous Growth in Program Evaluation, Bonnie J. Taylor, John W. Graham & Patricio E. Cumsille,

Pennsylvania State University

Using Latent Growth Modeling in Program Evaluation: A Primer for the Theory-driven Evaluator, Brian J. Hess,

University of Georgia

## **SESSION 747: MULTIPAPER SESSION**

**SALON 6** 

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

**Substance Abuse Prevention among Adolescents** 

Chair: Josephine Kershaw, Florida A & M University

Presenters: Formative Evaluation of a Multi-cultural Community Action Coalition, Rhonda A. Bohs, Lauren Strano & Sonia Rivas,

DLR Consultants, Inc.

Tobacco Use among Black Youth in a Rural High School: A Mixed-methods Qualitative/Quantitative Study of

Perceptions of Anti-tobacco Efforts, Josephine M. Kershaw, Florida A & M University

Evaluation Challenges in Adolescent Tobacco Use Prevention Interventions, Laurie A. McCaffrey & Dale C. Howard,

Howard Research and Instructional Systems Inc.

## **SESSION 748: MULTIPAPER SESSION**

SALON 7

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

**Issues in Mental Health Evaluation** 

Chair: Roger A. Boothroyd, University of South Florida

Presenters: Let's All Get Along: Issues Surrounding Interagency Cooperation in the Delivery of Services, Ryan M. Quist & Miriam

G. Resendez, Claremont Graduate University; and Dumiso G.M. Matshazi, Riverside County Department of Mental

Health

The Impact of Research Participation on Adults with Severe Mental Illness, Roger A. Boothroyd, University of South

Florida

Evaluating the Expanded School Mental Health (ESMH) Program in Baltimore, Maryland, Eric Bruns, Family League of Baltimore; Mark Weist, University of Maryland; and Karyn L. Anderson, Maryland Department of Health and Mental

Hygiene

SESSION 749: PANEL SALON 8

Sponsored by the Topical Interest Groups on State and Local Govt., Evaluation Use, and Evaluation Managers and Supervisors Using Performance Measurement to Improve the Public Policy Process

Chair: David J. Bernstein, Montgomery County Department of Finance

Presenters: Using Outcome Information at Policy Levels, Joseph S. Wholey, University of Southern California

Effective Use of Performance Measurement in Achieving National Goals, George Grob, US Department of Health and

**Human Services** 

Clarifying Legislative Intent through Performance Measurement, Rakesh Mohan, Washington State Joint Legislative

**Audit and Review Committee** 

Discussant: John M. Owen, The University of Melbourne

# Saturday, November 6, 12:50 P.M. to 2:20 P.M.

SESSION 750: PANEL SALON 9

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse, and Mental Health

**Evaluations and Outcomes in Behavioral Health Programs** 

Chair: Martha Ann Carey, AECOM

Presenters: Advances in Outcomes Measures, Laura Blankertz, Matrix

The Government Performance and Results Act and the Center for Substance Abuse Treatment, Kevin P. Mulvey,

Center for Substance Abuse Treatment

The Impact of Culturally Competent Integrated HIV/AIDS Care for Persons of Color in an Inner City Project, Jesus A.

Sanchez & Mark G. Winiarski

Outcomes Measurement: What It Is and How It is Used, Martha Ann Carey, AECOM

Discussant: Lee Sechrest, University of Arizona

SESSION 751: PANEL SALON 10

**Measuring Educational Outcomes** 

Chair: Alan Ginsburg, US Department of Education

Presenter: Measuring Customer Satisfaction with the Direct Loan Program, Steve Zwillinger, US Department of Education

Measuring Change in Classroom Practice, Elizabeth Eisner, US Department of Education

Measuring Program Impacts on Educational Outcomes, David Goodwin, US Department of Education

The Relationship between School Change and Student Performance, Audrey Pendleton, US Department of Education

Discussant: Val Plisko, US Department of Education

## **SESSION 752: TIG BUSINGESS MEETING and PRESENTATION**

SALON 11

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation The Strategic Alliance between the I&CCE TIG and Evaluation & Program Planning

TIG Chairs: Paula Bilinsky, Peace Corps

Audley Espeut, Caribbean Development Bank

Mahesh Patel, United Nations Children's Fund (UNICEF)

Craig Russon, Western Michigan University

Presenter: Jon Morell, Editor in Chief of Evaluation & Program Planning: An International Journal

#### **SESSION 753: 90 MINUTE CREATIVE FORMAT SESSION**

SALON 12

Sponsored by the Topical Interest Group on Non-profit and Foundations Evaluation

**Moving Toward Outcomes** 

Chair: Jane Reisman, The Evaluation Forum Discussants: Joan Nelson, Heart of Florida United Way

Dennis Poole, University of Texas at Austin Christine Tubiak, Heart of Florida United Way Nancy Chepenik, Heart of Florida United Way

Sharon Carnahan, Rollins College Donna Rickelman, Community Activist Kim Sprayberry, Boys and Girls Club

## **SESSION 754: MULTIPAPER SESSION**

SALON 13

Sponsored by the Topical Interest Group on Crime and Justice

Discussing Methodological Issues in Conducting Evaluations in School and Correctional Settings

Chair: Winifred Reed, National Institute of Justice

Presenters: Awareness Effects of an Anti-bullying Intervention Campaign, Edgardo R. Pimentel, Southern Illinois University at

Carbondale

School Associated Violent Deaths in the United States, Sujata Desai, Joanne Kaufman & Mark Anderson, Centers for

Disease Control and Prevention

Challenges of Evaluating HIV/AIDS Prevention Programs in Prison Settings, Janet Wiersema, Maryland Department of Health and Mental Hygiene

# Saturday, November 6, 12:50 P.M. to 2:20 P.M.

SESSION 755: PANEL SALON 14

**Evaluating NSF's Graduate Research Fellowship Program** 

Chair: Naida C. Tushnet, WestEd

Presenters: The Context for Evaluating NSF's Graduate Research Fellowship Program, Naida C. Tushnet, WestEd

Student Education and Demographic Characteristics and Their Different Effects on Fellowship Use and Impact,

Jennifer B. Presley, WestEd

Disciplinary and Departmental Contexts and Their Differential Effects on Fellowship Use and Impact, Elizabeth Cooley,

WestEd

Research Universities and the Funding of Graduate Evaluation, Sharon S. Goldsmith, WestEd

Discussant: Conrad G. Katzenmeyer, National Science Foundation

#### **SESSION 756: MULTIPAPER SESSION**

SALON 15

Sponsored by the Topical Interest Group on Business and Industry

Models and Stakeholder Variation in Training Programs

Chair: Sharon Marie May, Compaq Computer Corporation

Presenters: Contagious or Outrageous: Evaluating Our Successors, the New Leaders, Needs, Jill DeLost, LR Nelson Corporation

A Quantitative Investigation of Stakeholder Variation in Training Program Evaluation, Greg V. Michalski, University of

Ottawa

The Xerox Return-on-Learning Evaluation Model, Vanessa D. Moss & Ray B. Sizemore, Xerox Corporation

Discussant: Sharon Marie May, Compag Computer Corporation

### **SESSION 757: MULTIPAPER SESSION**

SALON 16

Faculty Productivity and Efficacy in Selected Contexts
Chair: Liesel A. Ritchie, Mississippi State University

Presenters: Facilitating the Development of an Alternative Teacher Assessment Model: Experiences with the Mississippi School for

Mathematics and Science, Liesel A. Ritchie, Mississippi State University

A Study of Teacher Efficacy and Professional Learning Community in Selected Schools, Kimberly S. Cowley,

Appalachia Educational Laboratory

Aspects of Faculty Productivity Assessment, Joe Fearing, Texas Woman's University

#### **SESSION 759: MULTIPAPER SESSION**

**SALON 18** 

Sponsored by the Topical Interest Group on Collaborative, Participatory and Empowerment Evaluation

A Foundation's Effort to Bring Participatory Evaluation to Its Grantees

Chair: Colette E. Thayer, Innovation Network, Inc.

Presenters: The Robert Bowne Foundation Initiative Overview, Anne H. Lawrence, Literacy Assistance Center, Inc.

Participatory Evaluation in a Participatory Environment, Virginia Botelho, United Neighborhood Houses

Participatory Evaluation: A Democratizing Instrument?, Kim Sabo, Children's Environments Research Group; and Dana

Fusco, Columbia University

The Bowne Foundation Initiative as a Vehicle for Participatory Evaluators' Professional Development, Colette E.

Thayer, Innovation Network, Inc.; and Louisa Hackett, Community Resource Exchange

Discussant: Anita M. Baker, Anita Baker Consulting

# Saturday, November 6, 2:30 P.M. to 4:00 P.M.

#### **SESSION 764: 90 MINUTE CREATIVE FORMAT SESSION**

**BALLROOM F** 

Are We Throwing Away Our Wisdom? Pragmatic Psychology's Argument for Organizing Individual Program Evaluation Studies into Core Knowledge Databases

Chair: Daniel B. Fishman, Rutgers University Participants: Daniel B. Fishman, Rutgers University

Jonathan A. Morell, ERIM Center for Electronic Commerce

Michael Scriven, Claremont Graduate University

SESSION 765: PANEL SALON 1

Sponsored by the Topical Interest Group on Collaborative, Participatory & Empowerment Evaluation

Deliberation and Empowerment: Lessons Learned from Participatory Evaluation

Chair: Sandra Mathison, State University of New York at Albany Presenters: Chris Cruz, State University of New York at Albany

Michelle Withers, State University of New York at Albany Melissa Freeman, State University of New York at Albany Cheryl MacNeil, State University of New York at Albany

SESSION 766: MULTIPAPER SALON 2

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

Measurement and Validation Issues

Chair: John J. Donohue, University of Ottawa

Presenters: Unresolved Questions: How Much Does A Public Service Cost? Evaluating Differences in Costing Methods to Inform

Contracting Decisions, Mark J. Trease, University of Arizona

Using Discussion to Resolve Score Differences in Rating Performance Assessments: Is There Evidence of Rater Dominance?, Robert L. Johnson & Steven Schumate, University of South Carolina; James A. Penny, Center for

Creative Leadership; and Belita Gordon, University of Georgia

Validation of the Speaker Self-efficacy Rating Scale with Professional and Amateur Speakers in Canada, John J.

Donohue, University of Ottawa

High School Student - High School Parent: Are There Differences in Evaluation of an Educational Interactive Video

Program?, E. Lea Witta, The University of Central Florida

#### **SESSION 767: MULTIPAPER SESSION**

SALON 5

Sponsored by the Topical Interest Group on Quantitative Methods: Theory and Design

**Evaluation Design Issues** 

Chair: James H. Derzon, George Washington University

Presenters: Constructed Matched Comparison Groups Provide More Information than Control Groups in Evaluating Rare Event

Outcomes, Elizabeth A. Holtzapple, Cincinnati Public Schools

Statistical Significance and Effect Size: Two Sides of a Coin, Xitao Fan, Utah State University

Practical Guidelines for Evaluating Sampling Designs in Evaluation Studies, Xitao Fan, Utah State University; and Lin

Wang, ACT Center for Education and Work

SESSION 768: PANEL SALON 6

Sponsored by the Topical Interest Group on Alcohol, Drug Abuse and Mental Health

Methods for Ensuring the Integrity and Design Sensitivity of Multi-site Evaluations: The CMHS Housing Initiative for Persons with Serious Mental Illness

Chair: Debra J. Rog, Vanderbilt University

Presenters: The CMHS Housing Initiative for Persons with Serious Mental Illness: Overview and Background, Frances Randolph,

Center for Mental Health Services

Measuring Residential Stability: Ensuring Reliability Across Multiple Sites, Sarah DeLong, Vanderbilt University

Ensuring the Fidelity and Integrity of Treatment: A Cross-site Method for Assessing the Fidelity and Implementation of

the Treatments, Francine Mikloucich, Policy Research Associates

Making it All Fit: Ensuring Cross-site Design Integrity with Evolving Individual Designs, Allison Ruth, Vanderbilt

University

Discussant: Debra J. Rog, Vanderbilt University

# Saturday, November 6, 2:30 P.M. to 4:00 P.M.

## **SESSION 769: MULTIPAPER SESSION**

SALON 7

Sponsored by the Topical Interest Group on Evaluation Use **Transforming Organizational Culture through Evaluation** Chair: Richard J. Cummings, Murdoch University

Presenters: Development and Validation of the "Organizational Readiness for Evaluation" Survey Instrument, Katherine Seiden,

University of Minnesota

Shifting from "Inspectors" to "Facilitators": A Two Year Case Study of Training Internal Evaluators in Northern Ireland and the Republic of Ireland, Susan A. Tucker, University of South Alabama; and Harry McMahon, University of

Ulster

Utilization-Focused Evaluation with NASA's John C. Stennis Space Center Education Office, Liesel A. Ritchie,

Mississippi State University

Reflections on Initial Implementations of the Evaluative Inquiry for Learning in Organizations Model, Barbara L. Kamm,

University of New Mexico

SESSION 770: PANEL SALON 8

Sponsored by the Topical Interest Group on State and Local Government

Welfare Reform Evaluation: New Promises and Challenges Chair: Mark E. Ward, US General Accounting Office

Presenters: Welfare Reform: An Evaluation of State Program Restructuring to Reduce Welfare Dependence, Cindy Fagnoni, US

General Accounting Office

Implementation of the Personal Responsibility Act of 1996: An Overview, Dick Nathan, State University of New York

Re-framing Poverty: Exploring the Impact of Welfare Reform, Larry G. Nackerud, University of Georgia

Downsizing the State? The Swedish Experience, Barbro Anell, Umeå University; and Marja Lemne, Ministry of Finance

of Sweden

Discussant: Mark E. Ward, US General Accounting Office

#### **SESSION 771: MULTIPAPER SESSION**

SALON 9

## Improving Training Programs Through Evaluation

Chair: Midge Smith, University of Maryland

Presenters: A Retrospective Evaluation of an Approach to Training "Influencing Skills," Tony C.M. Lam, Stephanie D. Sutherland &

Shirley B. Chau, University of Toronto; and Art Horn & John McLeod, Horn & Associates

Program Development Sequence Synchronized with Criteria for Evaluating Training Programs: A Five-Stage Model,

Midge Smith, University of Maryland

Reconciling Multiple Standards in the Evaluation of Training Programs, Elizabeth C. Stubbs, Claremont Graduate

University

Evaluation of the Annual In-service Training Program for Local School Board Members in Kentucky, Gregory D. Leopold, Appalachia Educational Laboratory; Becky Goad, Kentucky Department of Education; and Tim Holt,

Kentucky School Boards Association

#### **SESSION 772: MULTIPAPER SESSION**

SALON 10

Sponsored by the Topical Interest Group on Health Evaluation

**Evaluating Health Promotion Programs** 

Chair: Jimmy L. Boyd, Research Services Unlimited

Presenter: An Evaluation of the Oklahoma Abstinence Only Education Project, Tom James, Paula Long & Josh Stockley,

University of Oklahoma

Smoking Cessation Program Evaluation, Erinn Herberman, University of Arizona

Implementation of the Healthy School Meals Initiative in Texas Private Schools and Residential Child Care Institutions:

A Model of the Interaction between Policy and Technology, Mahassan Ahmad, Texas Department of Human

Services

Evaluating the Assessment of Sexuality among Elders by Healthcare Practitioners, Jimmy L. Boyd, Research Services Unlimited

# Saturday, November 6, 2:30 P.M. to 4:00 P.M.

SESSION 773: PANEL SALON 11

Sponsored by the Topical Interest Group on International and Cross-cultural Evaluation

**Building Evaluation Capacities in Developing Countries** 

Chair: Ray Rist, The World Bank

Presenter: Building Evaluation Capacity in Africa, Mahesh Patel, United Nations Children's Fund (UNICEF)

Critical Gaps in Evaluation Capacities at the Country Level, Osvaldo N. Feinstein, The World Bank

Undertaking Diagnoses of Evaluation Country Capacities, Keith Mackay, The World Bank

Discussant: Gabriel M. Kariisa, African Development Bank

### **SESSION 774: MULTIPAPER SESSION**

SALON 12

Sponsored by the Topical Interest Groups on Non-profit and Foundations Evaluation, and Human Services Evaluation Use of United Way's Outcome Measurement System to Affect Positive Change in Program Performance

Chair: Stanley T. Capela, HeartShare Human Services

Presenters: From Yelling to Learning: Outcomes Measurement at the United Way of the St. Paul Area, Jill Shannon, University of

Minnesota

Implementing the United Way's Outcome Measurement System at One Agency, Robert Fischer, Families First Developing an Outcome Measurement System Using United Way's "Measuring Program Outcomes: A Practical

Guide, "Tamara Walser, Utah State University

Discussant: Martha Taylor-Greenway, United Way of Metropolitan Atlanta

## SESSION 775: 90 MINUTE DISCUSSION

SALON 13

Sponsored by the Topical Interest Group on Independent Consulting

The Evolution of Evaluation Consulting

Chair: Donna Camp Blair, Camp-Blair Consulting, Inc. Discussant: Deborah G. Bonnet, D. Bonnet Associates

#### **SESSION 776: MULTIPAPER SESSION**

SALON 14

Sponsored by the Topical Interest Group on Evaluation of Services for Special Needs Populations

Improving Outcomes for At-Risk Student Populations

Chair: Thomas E. Grayson, University of Illinois at Urbana-Champaign

Presenters: Learning as an Organization: A New Process for Special Education, Jane E. Minnema, University of Minnesota

Promising Approaches to Improving School Climate and Discipline: Dealing with Disruptive Students in the Regular Classroom, Heather L. Alderman, American Educational Research Association; and Joanna Tyler, R.O.W. Sciences Evaluating Consulting Services in Evaluation: Providing Technical Assistance to Projects that Serve Students with Special Needs, Thomas E. Grayson & Edith Cisneros-Cohernour, University of Illinois at Urbana-Champaign

### **SESSION 777: MULTIPAPER SESSION**

SALON 15

**Evaluators in the Community** 

Chair: Clifton M. Chow, Community Technology Centers' Network

Presenters: Challenges in Evaluating the Impact of Community Technology Centers on Individual Participants, Clifton M. Chow,

Community Technology Centers' Network

Meeting Mania: Lessons Learned From The Formation And Planning Stages of A Community Coalition, Sabrina N.

Scott, University of Florida

Evaluating the New York City Beacons Initiative: Using a Mixed-method Approach to Assess a Complex Community

Strategy, Constancia Warren, Academy for Educational Development

Health and Human Service Coalitions: Worthy Undertakings or Costly Ventures?, Carole E. Torok, State University of New York at Utica/Rome; and Pauline E. Ginsberg, Utica College

# Saturday, November 6, 2:30 P.M. to 4:00 P.M.

#### **SESSION 778: MULTIPAPER SESSION**

**SALON 16** 

A Fish Studying Water: The Socio-Environmental Context of Programs as an Evaluand

Chair: John Hetherington, Southern Illinois University at Carbondale

Presenters: An Exploratory Modus Operandi Approach to Context as Evaluand, Bret Phillips, Southern Illinois University at

Carbondale

A Structural Equation Modeling Approach to Context Effects on Sexual Harassment Needs and Policies in the Military, Keli Braitman, Southern Illinois University at Carbondale

Binge Drinking and Associated Consequences: The Role of the Campus Environment, Jami Leichliter, Southern Illinois University at Carbondale

Do Product Evaluations After Viewing Advertisements Carry-over to the Point of Purchase?, Jen Owens, Southern

Illinois University at Carbondale

Discussant: John Hetherington, Southern Illinois University at Carbondale

#### **SESSION 780: MULTIPAPER SESSION**

**SALON 18** 

Sponsored by the Topical Interest Group on Collaborative, Participatory and Empowerment Evaluation

## Participatory Approaches for Program Collaboratives

Chair: Eric J. Mundy, The University of Akron

Presenters: Methods and Practical Approaches for Evaluation Collaboratives, Eric J. Mundy, University of Akron; and Sandra

Ortega, The Ohio State University

Comprehensive Quality Programming and Empowerment Evaluation: Lessons Learned in a Comprehensive Intervention Program for Children and Families, Lisa Johnson, Dana C. Keener, Abraham Wandersman & Kevin

Everhart, University of South Carolina

Shared Decision Making and Program Evaluation: Administrator's Perceptions of Teacher Involvement, Michael J. Stevens, Shenendehowa Central School District; and Dianna L. Newman, State University of New York at Albany

# **Professional Development Sessions**

The following professional development sessions are held in conjunction with Evaluation '99. Each offers an intensive three to six hour investigation of a current topic or field-related skill. These require a separate fee and are filled on a first-come, first-served basis. Before the conference, check online for availability. During the conference, check at the registration desk.

## B: Optimizing Organizational Performance and Effectiveness I (Tuesday, Nov 2, 9:00-12:00)

Organizations are increasingly asked to document performance and effectiveness. They need comprehensive yet manageable outcome measurement systems that are tightly integrated with the planning process. This interactive workshop presents a field-tested model for conceptualizing and developing such systems. The morning focuses on reviewing the strategic planning process, leading organizational change, and evaluating organization culture and its implications for successful implementation. [John Jones, Independent Consultant]

### C: Optimizing Organizational Performance and Effectiveness II (Tuesday, Nov 2, 1:00-4:00)

The afternoon focus will be on identifying elements that should be included in a comprehensive outcome measurement system. Case studies will illustrate application of the model in real life situations and you are encouraged to bring examples from your own experiences. You will learn (1) appropriate techniques for defining measures and collecting data, (2) how to develop and use logic models, and (3) ways to maximize utilization of results. [John Jones, Independent Consultant]

### **D: Planning and Reporting in Evaluation Practice** (Wednesday, Nov 3, 9:00-4:00)

This workshop is designed to provide those who have some but not extensive experience with evaluation in the field with guidelines and skills related to the planning and reporting stages of evaluation practice. The workshop will be based on a problem case study and you will be encouraged to transfer the implications of the case to your own work. [John Owen & Rosalind Hurworth, The University of Melbourne, Australia]

## E: Action Evaluation: Defining, Promoting and Assessing Success (Wednesday, Nov 3, 9:00-4:00)

This workshop will introduce you to Action Evaluation (AE), a dynamic new methodology for empowering groups to define, promote and assess success within the specific contexts of their projects. The session will begin with a theoretical introduction, then describe applications of the methodology in various evaluation contexts (organizational, community, educational) around the world. The main portion of the workshop will demonstrate AE by engaging you in a hands-on application using this workshop reflexively as our case study. First, you will interact in a "real-time" group-goal-setting process by formulating responses to defining questions about how this workshop can be a success for each of you individually. Based on these individual goals, we will then build shared definitions, motivations and methods for promoting and assessing the success of the workshop. [Jay Rothman, Antioch University (email: jrothman@mcgregor.edu)] Please bring laptops if possible.

### F: Utilization-Focused Evaluation (Wednesday, Nov 3, 9:00-4:00)

An overview and update of the principles, premises, practices, and processes of Utilization-Focused Evaluation based on the book by that name. In the morning, the facilitator will review the development of utilization-focused evaluation, illustrate its application, and raise issues for future development. The afternoon will be devoted to participants' experiences, concerns, issues, applications, and new directions. [Michael Quinn Patton, Utilization-Focused Information and Training]

#### G: Enhancing Program Effects and Evaluation Results through Program Design (Wednesday, Nov 3, 9:00-4:00)

Evaluations are most effective when a) they document change brought about by programs designed and implemented to produce effects and b) key stakeholders are aware of the program and have input into the evaluation questions being addressed. This session will provide an approach for addressing both of these challenges through the process of program design. Program design, based on Evaluability Assessment methods, is a process for developing a program that will produce intended effects that will be of interest and value to key stakeholders. Evaluations of programs developed using program design methods are more likely to be conclusive and useful to key stakeholders. You will learn program design methods through hands-on activities, illustrations from previous program design work, and the facilitators' extensive experiences in program design and evaluability assessment. [Michael Lambur, Virginia Cooperative Extension and George Mayeske, USDA/CREES]

#### H: Analyzing and Synthesizing Qualitative Data (Wednesday, Nov 3, 9:00-4:00)

The workshop will provide thorough grounding in the fundamental principles of qualitative analysis, both in themselves and as they differ from quantitative statistical analysis. In addition, you will develop and practice specific analytic skills — such as identification and clarification of relevant themes in intra-case and cross-case Analyses — through "hands-on" exercises using interview transcripts, focus group summaries, observational forms and other qualitative data from evaluation studies. The workshop will avoid discussion of specific qualitative software packages in an attempt to keep the focus squarely on the conceptual bases, rather than

the mechanics, of qualitative analysis. You are encouraged to raise issues and questions from your own research. [Susan Berkowitz, Westat, Inc.]

#### I: Formative Cost-Effectiveness and Cost-Benefit Analysis (Wednesday, Nov 3, 9:00-4:00)

Learn how to evaluate and improve the cost-effectiveness and cost-benefit of human service systems by carefully selecting resources needed to implement the mixture of program procedures that produce changes in psychosocial processes leading to the most desired outcomes. Strategies for assessing relationships among costs, procedures, processes, and both non-monetary and monetary outcomes will be illustrated with examples from the facilitator's 25 years of evaluation research in diverse settings. You will build a cost procedure process outcome analysis model for your own program. [Brian Yates, American University]

### J: Practical Meta-analysis (Wednesday, Nov 3, 9:00-4:00)

An introduction and overview of meta-analysis, a statistical method of synthesizing research findings across a collection of studies evaluating the same intervention or examining the same relationship. This session will discuss all aspects of conducting a meta-analysis, including evaluation topics amenable to synthesis, eligibility criteria, search and retrieval of studies, development of a coding protocol and related data file structure, effect size calculation, analysis, and interpretation. Focus will be on practical advice on making the many decisions necessary to successfully conduct a state-of-the-art meta-analysis. [David Wilson, University of MD]

## K: Consulting Skills for Evaluators I: Taking the Plunge (Wednesday, Nov 3, 9:00-12:00)

This interactive workshop is designed for evaluators who are considering becoming independent consultants. Topics include: 1) becoming an independent consultant (Who are they? What do they do?); 2) keys to success (What does one need to do to be successful?); 3) marketing for results (How do you write a proposal? form strategic alliances? network?); 4) legal structures (How do you set yourself up? What about contracts and sub-contracts?); 5) managing your time (and time is money!); and 6) other topics of importance to the group. [Gail Barrington, Barrington Research Group, Inc.]

## L: Advanced Focus Group Moderating: Improving Your Ability to Conduct Focus Group Interviews

(Wednesday, Nov 3, 9:00-12:00) Overview of skills and strategies used by successful focus group moderators. The moderator plays a critical role in the quality of the focus group. This session will examine the function of the moderator and suggest methods that maximize his or her role. Specific topics will include developing powerful questions, solving problems regularly encountered by moderators, using effective and efficient analysis, capturing information, alternative moderating styles, and more. [Richard Krueger, University of Minnesota]

## M: Multicultural Issues in Program Evaluation (Wednesday, Nov 3, 9:00-12:00)

This workshop, led by an individual with extensive experience in both racial awareness training and program evaluation, will provide a forum for evaluators to address the issue of cultural diversity as it relates to the practice of evaluation. Particular emphasis will be placed on the treatment of minorities, women, the poor, and disabled people in the design and carrying out of evaluation. The workshop will allow you to become aware of your own biases and prejudices and help you determine the extent to which these biases are reflected in the evaluations they conduct. You are encouraged to bring specific problem areas for discussion. Guidelines for conducting multiculturally fair evaluations will be presented and discussed. [Robert Covert, University of Virginia]

#### N: Fundamentals of Program Evaluation (Wednesday, Nov 3, 9:00-12:00)

This introductory workshop is aimed at beginning evaluators and will familiarize you with the language, people, concepts, and methods used in evaluation. Learn the difference between research and evaluation, the processes underlying most evaluations, the tensions that define evaluation's 'foundations and frontiers,' and the roles evaluators play in programs. This is a great orientation to the conference. You will engage in an exercise designed to transfer theory to practice. [John McLaughlin, University of California and Gretchen Jordan, Sandia Laboratories]

- O: Communication Styles: What Do They Have To Do With Project Effectiveness? (Wednesday, Nov 3, 9:00-12:00)

  Deepen your understanding of how you communicate and work with others and take part in hands-on exercises that will give you tangible skills to deliver better service. Whether you undertake participatory evaluations or not, your work increasingly requires collaboration. Even if you do not involve others in evaluation design or implementation, you must be skilled at communicating your plans for and the results of your work to the clients and organizations involved. This workshop will help you communicate better, resolve misunderstandings or conflicts, and improve the chances of success for evaluations. It will increase your effectiveness in marketing your skills and services as an evaluator. It will improve your ability to communicate evaluation results to a variety of stakeholders. [Dawn Hanson Smart & Joan LaFrance, Performance Resource Group]
- P: Targeting Outcomes of Programs (TOP): A Hierarchy for Targeting Outcomes and Evaluating Their Achievement (Wednesday, Nov 3, 9:00-12:00) The session will focus on evaluating education with practical intent (e.g., in the fields of agriculture, environment, family living, health, and community and personal development). Participants will (a) become familiar with TOP's seven-level hierarchy of program objectives and evidence relative to achieving social, economic, and environmental outcomes; and (b) use TOP to help: assess needs and opportunities for programs; target outcomes; design programs to achieve targeted outcomes;

track the extent to which targeted outcomes are achieved; and evaluate program contributions to outcome achievement. [Claude Bennett, U.S. Department of Agriculture and S. Kay Rockwell, University of Nebraska]

#### Q: The Basics of Evaluating Collaboration Projects (Wednesday, Nov 3, 9:00-12:00)

Unique issues, challenges, and strategies for evaluating collaborations. Using a variety of hands-on methods, you will explore strategies for developing a framework for evaluating collaborations and approaching each phase of the evaluation process: planning, data collection, analysis, and reporting. Using a "principle-based" method for examining collaboration, presenters will address questions such as: How do I know a collaboration when I see it? What are effective approaches for designing and evaluation for collaborations? What is the evaluator's role? This introductory session assumes that participants have little background in evaluation or evaluating collaboratives. [Stacey Stockdill, EnSearch, Inc. and Vanessa McKendall, FaceValu]

## R: Consulting Skills for Evaluators II: Staying Alive (Wednesday, Nov 3, 1:00-4:00)

This interactive workshop is designed for evaluators currently managing their own consulting practice. Topics include: 1) managing a quality practice (Does your practice conform to standards of professional practice management?); 2) managing money (How do you manage cash-flow? How do you keep the pot boiling?); 3) marketing when you don't have time (What secret do other consulting firms know? 4) handling growing pains (Should you hire? If so, who?); 5) dealing with success, dealing with failure (How do you keep your perspective?); and 6) other topics of importance to the group. [Gail Barrington, Barrington Research Group, Inc.]

## T: Using Stories as an Evaluation Method (Wednesday, Nov 3, 1:00-4:00)

Stories are an effective means of communicating how individuals are influenced by educational and human service agencies. Unfortunately, the story has been undervalued and largely ignored as a research and reporting procedure. Stories are sometimes regarded with suspicion because of the haphazard manner in which they are captured or the cavalier promise of what the story depicts. This session introduces effective strategies for discovering, collecting, analyzing and reporting stories that illustrate program processes, benefits, strengths or weaknesses. [Richard Krueger, University of Minnesota]

## U: Advanced Topics in Conducting Collaborative Evaluations (Wednesday, Nov 3, 1:00-4:00)

Collaborative evaluation is an approach that engages program stakeholders actively in the evaluation process. When stakeholders collaborate with evaluators, their understanding increases and the utility of the evaluation is often enhanced. The presenters have used collaborative evaluation techniques in a variety of program settings, including education, extension, and non-profit organizations. This workshop includes strategies and techniques for conducting successful collaborative evaluations and will cover the following topics: 1) identifying the possible levels of collaboration; 2) negotiating a collaborative evaluation; 3) designing a collaborative evaluation; 4) collaborative evaluation techniques; and 5) potential problems to avoid. Session assumes you come with an understanding of evaluation basics. [Rita O'Sullivan, University of NC and John O'Sullivan, NC A & T State University]

#### V: Models for Collaborative Research and Extension Programs (Wednesday, Nov 3, 1:00-4:00)

Researchers and extension educators with ostensibly connected programs generally embrace disparate models of their relationships with each other, stakeholders, and clientele. Such models often contribute to rifts in collaboration between extensionists and researchers. An interdependence model of generic extension-research roles and relationships, together with a program-level hierarchal model, can foster collaborative research and extension programming. The interdependence model combines and reconciles the perspectives of researchers and extensionists. The hierarchal model articulates parallelism between research and extension programming that helps to connect the planning and performance monitoring of related research and extension. You will gain the ability to use the interdependence model and the hierarchal model in strengthening linkages between research and extension programming. Workshop activities will apply the inter-related models to participants' respective programmatic and/or administrative responsibilities. Both small and large group discussions will assess the models as well as participants' applications of the models. This intermediate level session assumes exposure to the models discussed. [Claude Bennett, U.S. Department of Agriculture, Bronwen McDonald, Dept. of Natural Resources and Environment, Victoria, Australia and Brian McNeal University of FL]

#### W: Evaluation: The State of the Art, The State of the Science (Wednesday, Nov 3, 1:00-4:00)

Program evaluation, as done in the field, still involves several radically different approaches, and we'll begin with a brief review of their advantages and limitations. They are often referred to as models of evaluation. However, in terms of the approach that argues for evaluation as a discipline that encompasses the 15 or 20 named branches of evaluation, most of these approaches to program evaluation must be seen in a very different light. They are just different aspects of professional work in one branch of one complex enterprise. These approaches can be generalized into approaches to nearly but not all of the branches or fields of evaluation. This perspective leads to two major categories of payoff - breaking down the barriers between the approaches e.g., between teaching and doing evaluation; and breaking down the barriers between the fields of evaluation, e.g., between personnel and program evaluation. Examples will be given of specific payoffs. Finally, reference will be made to developments in the psychology of evaluation - not just for increasing our understanding the phenomena of interactions with stakeholders, but as a means to improve our services. The aim of the interactive workshop is professional development of all those present. This means (i) questions from participants; (ii) comments e.g., suggestions of unfair or incomplete representation of one of the positions; (iii) questions from the presenter; (iv) advance questions and suggested topics will be woven into the outline. [Michael Scriven, Claremont Graduate University]

#### X: Writing Skills for Professional Publications (Wednesday, Nov 3, 1:00-4:00)

Have you ever experienced writer's block? Has your work been denied publication because of errors in your manuscript? If so, you won't want to miss this session that focuses on the nuts and bolts of authoring a journal article for peer-reviewed publications. Important concepts and processes for successfully authoring academic articles are shared. This session also provides you with an opportunity to learn basic and well established writing principles adopted by top peer reviewed journals and to discuss, via a minipanel with editors of AEA's two journals as well as the editors from two other journals in the field, the types of manuscripts that the major evaluation journals want and those journals' peer-review process. [Molly Engle, Oregon State University]

#### Y: Developing Reliable and Valid Questionnaires (Wednesday, Nov 3, 1:00-4:00)

The emphasis in this workshop is on the process of developing reliable and valid questionnaires. A variety of both supply and selection item formats will be discussed, including short answer, fill in the blank, paired comparison ranking, rating scales, checklists, etc. Suggestions for pilot testing and gathering reliability and validity data will be offered. Types of reliability to be discussed include measures of stability over time and instrument consistency. Validity discussion will focus on face, content, criterion related, and construct validity. Overall, the emphasis in this session will be on the practical "how to" aspects of developing good questionnaires and surveys. [Robert Covert, University of Virginia]

## AA: Using Computers to Analyze Qualitative Data: An Introduction to NUD.IST (Saturday, Nov 6, 12:50-3:50)

Qualitative data analysis using computers has become much easier in the past few years. During the session the presenters will demonstrate how they have used NUD.IST software with evaluations they have conducted. Participants will be guided through the NUD.IST program so that they may see its capabilities. All participants must bring a laptop computer with CD ROM capabilities to the training. [Rita O'Sullivan & Anne D'Agostino, University of North Carolina]

### AB: Empowerment Evaluation: A Matrix Approach (Saturday, Nov 6, 12:50-3:50)

Hands-on introduction to empowerment evaluation covers the 3 basic steps involved in conducting an empowerment evaluation: 1) mission; 2) taking stock; 3) planning for the future. The workshop highlights how all three steps are part of the evaluation process in order to institutionalize evaluation - making it a part of the planning and management of an operation or program. A matrix approach will be used to highlight the simplicity of the design while structuring the process in a fashion that makes it manageable with large groups. [David Fetterman, Stanford University and Margret Dugan, The Empowerment Evaluation Institute]

#### AC: Techniques for Evaluating Programs with Small or Skewed Samples (Saturday, Nov 6, 12:50-3:50)

This session targets those striving to evaluate programs in which there is a small or skewed sample requiring non-parametric techniques. You should have basic awareness of and follow-up access to SPSS for Windows. The presenter will use data from those attending and demonstrate identifying appropriate technique, using it, and interpreting output (Jennifer Camacho: jcamacho@uic.edu to learn details of having your data and questions represented). The non-parametric statistical techniques covered will vary slightly based on the type of data and questions received, but will definitely include such tests as non-parametric ANOVAs, Chi-Squares and Correlations. You will become more familiar with statistical methods that allow for the realistic situations of some of our target populations and will receive a hand-out that takes you step-by-step through the tests shown, including what types of questions are appropriate for which tests and what do with SPSS. [Jennifer Camacho, University of Illinois at Chicago]

#### AD: The Role of Evaluation in Helping Organizations Learn (Saturday, Nov 6, 12:50-3:50)

Explore the ways in which evaluation can support organizational learning, including: understanding that the whole is different from the sum of its parts; developing and supporting a spirit of enquiry and reflection; enquiring in a collaborative manner; fostering organizational memory; and enhancing open dialogue and communication. This workshop will demonstrate techniques to promote organizational learning and seeks to resolve 3 questions: 1. What evaluation approaches are consistent with organizational learning? 2. What factors help and hinder these approaches? And, 3. What strategies can evaluation adopt to deal effectively with these factors? "Reflection" is a critical concept in organizational learning. You will be receive a workbook with space to record observations and reflections. [Patricia Rogers, RMIT University]

#### **AE: Surveying Online** (Saturday, Nov 6, 12:50-3:50)

As we are moving into the 21<sup>st</sup> century, the Internet will be used as the primary information platform by all facets of businesses, nonprofit organizations, educational institutions and government agencies. In order to meet the constantly changing ways to reach out to your audience, it is essential for evaluators to know how to incorporate ideas from traditional survey design and design

considerations applicable to an interactive environment. In this session, you testing to screening questions and from data collection to survey reporting.	u will learn the basics of on-line survey designs: from pre- [Scantron Technologies]

# **Program Index and Presenter Addresses**

This listing includes information for all first authors, panelists, chairs, and discussants as well as for second authors when available. The numbers within brackets following each name correspond to the session numbers in which that person is participating.

Abed, Joanne [543] Battelle Ctrs for Public Health Research and Eval; 2010 Wilson Blvd, Suite 800; Arlington, VA 22201; abedj@battelle.org

Abma, Tineke A. [313, 349] Institute for Health Care Policy and Management; Erasmus University; PO Box 1738; Rotterdam, 3000 DR Netherlands; abma@beno.bmg.eur.nl

Achatz, Mary [743] Westat; 1650 Research Boulevard; Rockville, MD 20850; achatzm1@westat.com

Affholter, Dennis P. [307, 377, 530, 728] Juvenile Justice Accountability Board; The Florida Legislature; 308 Holland Building; Tallahassee, FL 32399-1300; thedpa@yahoo.com

Ahearn, Eileen [542] NASDSE; 1800 Diagonal Road, Suite 320,; King Street Station 1; Alexandria, VA 22314; Eahearn@nasdse.org Ahmad, Mahassan [772] Texas Department of Human Services; P.O. Box 149030 MC Y-906; Austin, TX 78714;

mahassen.ahmad@dhs.state.tx.us

Aitken, Judith E. [557] Education Review Office; PO Box 2799; Wellington, New Zealand; judith.aitken@ero.govt.nz

Akers, Timothy [316, 340, 353] Centers for Disease Control and Prevention; Executive Park South, Building 57, MS E59; Atlanta, GA 30329; tca1@cdc.gov

Alarie, Sophie [358] Douglas Hospital Research Centre; Psychosocial Research Division; 6875, LaSalle Blvd.; Verdun, QC H4H 1R3 Canada

Alderman, Heather L. [776] 3315 16th St. NW, Apt. B; Washington, DC 20010; halderman@aera.net

Alldredge, Elham-Eid [351] REDA International, Inc.; 11141 Georgia Avenue, Suite 517; Wheaton, MD 20902-4680; alldredg@reda-intl.com

Althouse, Brad [401] TRL-Monitoring; Utah State University Research Foundation; 1695 North Research Park Way; North Logan, UT 84321; brad@ksar.usu.edu

Altschuld, James W. [105, 394] 3108 Ramseyer Hall; 29 Woodruff Avenue; Columbus, OH 43210-1177; altschuld.1@osu.edu

Anderson, Andrea [362] Aspen Institute Roundtable; 281 Park Ave S 5th FI; New York, NY 10010; andreaa@aspenroundtable.org

Anderson, Karyn L. [748] 2602 Guilford Ave; Baltimore, MD 21218; kanderso@ihsph.edu

Anderson, Mark [754] Centers for Disease Control & Prevention; Division of Violence Prevention - Mailstop K60; 4770 Buford Highway, N.E.; Atlanta, GA 30341-3724; mea6@cdc.gov

Andra, Michelle [302] Department of Psychology; University of South Carolina; Columbia, SC 29208

Anell, Barbro [770] Umea School of Business and Economics; Umea University; Umea, S-901 87 Sweden; barbro.anell@fek.umu.se

Arens, Sheila A. [329] Wright Education Bldg., #4009B; 201 N. Rose Ave.; Bloomington, IN 47405; sarens@indiana.edu

Armijo, Eduardo J. [351] C-STARS/University of Washington; 4725 30th Avenue NE; Seattle, WA 98105; armijoed@u.washington.edu

Arnold, Carolyne [360] Graduate Program in Human Services; University of Massachusetts; 100 Morrissey BL; Boston, MA 02125

Arnold, Erik [333] Tecnopolis Ltd; 3 Pavilion Buildings; Brighton, BN1 1EE UK; erik.arnold@technopolis.co.uk

Arthur, Brian L. [573] 721 N. 4th Avenue; Tucson, AZ 85721-0299; barthur@u.arizona.edu

Arthur, Michael W. [556] University of Washington; 9725 3rd Avenue NE, #401; Seattle, WA 98115; marthur@u.washington.edu

Aschatz, Mary [721] Westat; 1650 Research Blvd; Rockville, MD 20850; achatzm1@westat.com

Äström, Eva B. [372] Harpsundsvägen 119; Stockholm, S-124 58 Sweden; eva.astrom@pedag.umu.se

Atkins-Brady, Tara L. [401, 557] Milton Hershey School; Office of Research and Evaluation; Founders Hall PO Box 830; Hershey, PA 17033-0830; atkins-brady@hershey.pvt.k12.pa.us

Aubry, TIm D. [350] Community Services Research Unit; School of Psychology; University of Ottawa; Ottawa, ON K1N 6N5 Canada; taubry@uottawa.ca

Babcock, Judith L. [549, 704] EGAD, University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; jbabcock@u.arizona.edu

Babé, Skye C. [516] 760A Johanne PI; Colorado Springs, CO 80910; scbabe@codenet.net

Baggett, Sharon A. [401] 6200 NE 21st Ave; Portland, OR 97211; sharon@pcez.com

Baglioni, Anthony J. [556] University of Washington; 9725 3rd Ave NE, #401; Seattle, WA 98115; baglioni@u.washington.edu

Bailey, Lauren [317] University of South Florida; 13201 Bruce B Downs Blvd; Tampa, FL 33612; Ibailey3@tampabay.rr.com

Baird-Wilkerson, Stephanie [519, 744] Mid-Continent Regional Educational Laboratory; 2550 South Parker Road; Suite 500; Aurora, CO 80014-1678; sbwilker@mcrel.org

Baizerman, Michael [317] 2236 Commonwealth Avenue; St. Paul, MN 55018; none

Baker, Anita M. [759] Anita Baker Consulting; 101 E Blair Tract; Lambertville, NJ 08530; abaker8722@aol.com

Baker, Suzanne [327] Facility for Outcomes Research and Education; 1717 Eleventh Avenue South; Medical Towers, Suite 516; Birmingham, AL 35205-4785; sbaker@dopm.uab.edu

Bamberger, Michael [332, 343, 363, 710] The World Bank; 1818 H Street NW; Room MC4-441; Washington, DC 20433; jbamberger@worldbank.org

Ban, Jae-Chun [504] ACT, Inc.; PO Box 168; Iowa City, IA 52243; ban@act.org

Bardini, Mark D. [503, 720] The World Bank; 1818 H Street, N.W.; Washington, DC 20433; mbardini@worldbank.org

Barley, Zoe A. [107, 519, 744] Mid-Continent Regional Educational Laboratory; 2550 South Parker Rd; Suite 500; Aurora, CO 80014-1678; zbarley@mcrel.org

Barnes, Robert W. [709] Department of Surgery Mail Slot 520; University of Arkansas for Medical Sciences; 4301 W. Markham St.; Little Rock, AR 72205; barnesrobertw@exchange.uams.edu

Barnett, Rosemary V. [516] Florida Safe Learning Environment Data Project; 411 Rolfs Hall, PO Box 110540; University of Florida; Gainesville, FL 32611-0540; rvb@gnv.ifas.ufl.edu

Barone, Thomas [313] College of Education; Tempe, AZ 85287; barone@asu.edu

Barr, Colleen [532] 180 Tudor Lane; Edmonton, AB T6J 3T5 CANADA; colleen.barr@aecd.gov.ab.ca

Barrett, Carol A. [719] 2045 Belding; Okemos, MI 48864; cbarrett@mphi.org

Barrington, Gail V. [115] 106, 3553 - 31 Street N.W; Calgary, AB T2L 2K7 CANADA; barringg@cadvision.com

Barrington, Tracy [353] Centers for Disease Control - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; tcp7@cdc.gov

Bartholow, Kelly K. [316] Centers for Disease Control and Prevention; Executive Park South; Building 57, MS E59; Atlanta, GA 30329; KLR4@cdc.gov

Basi, Mindy M. [398] Drobney Center for Jewish Studies; English Building #291; 608 South Wright Street, UIUC; Urbana, IL 61801; m-miron@uiuc.edu

Bauer, Charla [109] Department of English; 4202 E. Fowler Avenue CPR 107; Tampa, FI 33620; cbauer@chuma.cas.usf.edu

Baum, Herbert M. [716] 10801 Rockville Pike; Rockville, MD 20852; hbaum@asha.org

Bausell, Carole [714] The Woodbourne Center; Center for Research and Evaluation; 1301 Woodbourne Avenue; Baltimore, MD 21239; Cbausell.WBRESEARCH@Worldnet.att.net

Bavon, Al [330] Department of Public Administration; PO Box 301617; Denton, TX 76203; abavon@scs.cmm.unt.edu

Baxter, Lester W. [336] The Pew Charitable Trusts; 2005 Market Street, Suite 1700; Philadelphia, PA 19103; lbaxter@pewtrusts.com

Beaumont, Lorrie J. [106] 766 Colorado Court; Carol Stream, IL 60188; Drlobeau@earthlink.net

Bell, Mary Lou [338] 5224 Bee Cave Road, Bldg G-2; Austin, TX 78746; marylbell@aol.com

Bennett, Claude F. [314] US Dept of Agriculture; 901 D Street SW; Room 854 Aerospace Building, Ag Box 2220; Washington, DC 20250-2220; cbennett@reeusda.gov

Bennington, Tammy L. [716] 210 Tareyton Drive; Ithaca, NY 14850; TLB31@cornell.edu

Berger, Dale E. [101, 700] Psychology Department; Claremont Graduate University; 123 East Eighth Street; Claremont, CA 91711; dale.berger@cgu.edu

Bernier, Kathleen Y. [371] Frank Porter Graham Child Development Center; 105 Smith Level Road, CB#8180; Chapel Hill, NC 27599-8180; bernier@unc.edu

Bernstein, David J. [524, 580, 749] Program Evaluation Manager; Montgomery County Department of Finance; 101 Monroe Street, EOB15; Rockville, MD 20876-1748; david.bernstein@co.mo.md.us

Berry, Annie [741] 700 Ackerman Road; Suite 240; Columbus, OH 43202; Berry. 7@osu.edu

Berry, Frances S. [728] 635 Bellamy Bldg. Florida State University; Askew School of Public Admin.; Tallahassee, FL 32306-2250; fberry@garnet.acns.fsu.edu

Berstene, Thomas G. [114, 354, 374] Workforce Planning Associates; 95 Rimfield Drive; South Windsor, CT 06074; tberstene@imagine.com

Bezruki, Don [562] 131 W. Wilson St., Suite 402; Madison, WI 53703-3233; Don.Bezruki@legis.state.wi.us

Bibeau, Jean-René [332] 11750, place de Guise; Quebec, QC G2A 3K7 Canada; jrbibeau@sympatico.ca

Bickel, William E. [557, 740] 740 Learning Research and Development Center; 3939 O'Hara St.; University of Pittsburgh; Pittsburgh, PA 15260; bickel@vms.cis.pitt.edu

Bickman, Len [541, 700, 727] Center for Mental Health Policy; Vanderbilt University; 1207 18th Avenue South; Nashville, TN 37212; bickman@ibm.net

Bicknell, Rhode Y. [322, 371] C.A.B. Consulting; 2522 Huntington Road; Fayetteville, NC 28303; rhodeab@earthlink.net

Bilinsky, Paula [752] 701 Silver Spring Ave; Silver Spring, MD 20910; pbilinsky@peacecorps.gov

Billson, Janet M. [720] 102 Oak Trail (Box 15); The Crossings; Paw Paw, WV 25434; jmbillson@aol.com

Bilodeau, Henriette [401] Interdisciplinary Health Research Group; University of Montreal; P.O. Box 6128, Succursale Centre-Ville; Montreal, QC H3C 3J7 Canada; Henriette.Bilodeau@umontreal.ca

Birnbaum, Matthew J. [385] Department of Public Affairs; University of Wisconsin-Oshkosh; 800 Algoma Blvd.; Oshkosh, WI 54901; birnbaum@uwosh.edu

Bissell, Kimberly [368] EGAD, The University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; bissell@u.arizona.edu

Bitgood, Stephen C. [378] Jacksonville State University; Psychology Institute; Jacksonville, AL 36265; sbitgood@aol.com

Blair, Donna Camp [106, 395, 716, 775] Camp-Blair Consulting, Inc.; 2016 Mt. Vernon Avenue; Alexandria, VA 22301; dcampblair@compuserve.com

Blankertz, Laura [750] Matrix; 6008 Wayne Ave; Philadelphia, PA 19144

Blasinsky, Margaret [319] R.O.W. Sciences, Inc; 1700 Research Blvd, ste 401; Rockville, MD 20850

Bliss, Kappie [338] 712 Lost Quartz Road; Big Arm, MT 59910; kappie@mcbliss.com

Blouch, Sarah [518] 132 Bevis Hall; 1080 Carmack Rd.; Columbus, OH 43210; blouch.2@osu.edu

Bloyd, Paul [324] 750 N 18th Street; Milwaukee, WI 53233

Blyth, Dale [379] Center for 4-H Youth Development; University of Minnesota; 340 Coffey Hall, 1420 Eckles St.; St. Paul, MN 55108; DBlyth@extension.umn.edu

Bober, Marcie J. [401, 503] 6673 Vigo Drive; La Mesa, CA 91941; bober@mail.sdsu.edu

Bohs, Rhonda A. [516, 747] DLR Consultants, Inc.; 6484 NW 78th Drive; Parkland, FL 33067; DLRInc@aol.com

Bolan, Marc [108, 516] Organizational Research Services; The Evaluation Forum; 1932 1st Avenue, Suite 403; Seattle, WA 98101; OrgResrch@aol.com

Bolton, Cathy [401] 6 Rose Lane; Flourtown, PA 19031; cathy1054@aol.com

Bond, Sally L. [106] 75 Eagle Point; Pittsboro, NC 27312; usbond@mindspring.com

Bonnet, Deborah G. [317, 775] D. Bonnet Associates; 326 East 51st Street; Indianapolis, IN 46205; dbonnet@aol.com

Bonny, Andrea E. [338] Division of Adolescent Medicine; Children's Hospital Medical Center; 3333 Burnet Avenue; Cincinnati, OH 45229-3039; bonnya@email.uc.edu

Boornazian, Sharyn [322] Cambridge College, Research and Evaluation; 1000 Massachusetts Avenue; Cambridge, MA 02138

Boothroyd, Roger A. [748] Louis de la Parte Florida Mental Health Institute; University of South Florida; 13301 Bruce B. Downs Blvd; Tampa, FL 33612-3899; boothroy@hal.fmhi.usf.edu

Botelho, Virginia [759] 70 West 36th Street, 5th Floor; New York, NY 10018; vbotelho@unhny.org

Bouchard, Liza [712] 2266 Old Orchard; Montreal, QC H4A 3A8 CANADA; d24674@er.uqam.ca

Bourne, Mark J. [354] 18820 Harmony Woods Lane; Germantown, MD 20874; mjbourne@us.med.navy.mil

Boussy, Carol [107] Decision Information Resource, Inc.; 610 Gray St; Suite 200; Houston, TX 77002; cboussy@dir-online.com

Bowen, Kathryn A. [504, 716] Bowen's Evaluation and Consulting Services; 717 South Main Street; Athens, PA 18810; kathryn.bowen@cyber-quest.com

Bowers Andrews, Arlene [559] Institute for Families in Society; University of South Carolina; Columbia, SC 19108; aandrews@ssl.csd.sc.edu

Bowler, Suzanne O. [351] REDA International , Inc.; 11141 Georgia Avenue, Suite 517; Wheaton, MD 20902-4680; sbowler@reda-intl.com

Boyd, Jimmy L. [530, 772] Research Services Unlimited; PO Box 7833; Jackson, MS 39284; jimlb4chem@aol.com

Boyer, Richard [401] University Institute of Social Gerontology of Quebec; 5800 bld. Cavendish, Suite 600; Côte St-Luc, QC H4W 2T5 Canada; boyerr@ere.umontreal.ca

Bozeman, Barry L. [373] School of Public Policy; Georgia Tech University; DM Smith Blvd; Atlanta, GA 30332; barry.bozeman@pubpolicy.gatech.edu

Braitman, Keli [778] Department of Psychology; Southern Illinois University; Carbondale, IL 62901; braitman@siu.edu

Bray, Christine [307, 365] Ramsey Cty Community Corrections; Ramsey Cty GvtCtr, Suite 650E; 50 West Kellogg Blvd; St Paul, MN 55102; bray0021@tc.umn.edu

Breton, Jean-Jacques [401] Hôpital Rivière-des-Prairies; 770 bld. Perras; Montreal, QC H1E 1A4 Canada; Jean-jacques\_breton@hrdp.qc.ca

Brett, Belle [563, 701] 103 Raymond Ave; Somerville, MA 02144; bbrett@bigplanet.com

Briggs, Chad [307] 400 N Westridge Dr., Apt. A3; Carbondale, IL 62901; briggs@siu.edu

Britto, Maria T. [338] Division of Adolescent Medicine; Children's Hospital Medical Center; 3333 Burnet Avenue; Cincinnati, OH 45229-3039; maria.britto@chmcc.org

Brogan, Raymond F. [325, 713] 3215 Gary Ct.; Falls Church, VA 22042; raybrogan@erols.com

Broner, Nahama [505] Institute Against Violence; NYU-ESSW; 1Washington Square N, Rm 212; New York, NY 10003; nbroner@aol.com

Brook, Paula A. [552] Department of Educational Policy Studies; The University of Alberta; 7-104 Education North; Edmonton, AB T6G 2G5 CANADA; paula.brook@ualberta.ca

Brooks, Crystal A. [401] 317 N Broad Street; Apt. 308; Philadelphia, PA 19107; acbrooks@erols.com

Brooks, Fred [337] 306 Tucker Hall; Athens, GA 30602-7016; fbrooks@arches.uga.edu

Brooks, Roger [326, 562] Minnesota Office of the Legislative Auditor; Centennial Building, 1st Floor; 658 Cedar St; St Paul, MN 55155; roger.brooks@mn.state.us

Brown, Abbie H. [345] Evermann #245; Bloomington, IN 47408; abbbrown@indiana.edu

Brown, Edward A. [715] US Army Research Laboratory; Attn: AMSRL-SP, Dr. EA Brown; 2800 Powder Mill Rd; Adelphi, MD 20783-1197; eabrown@arl.mil

Brown, Juliet G. [401, 516] 410 Columbia Avenue; Lansdale, PA 19446-3504; jqbrown@erols.com

Brown, Kelly [553] RMC Research; 522 SW Fifth Ste 1407; Portland, OR 97204; kelly\_brown@rmccorp.com

Brown, Linda [330] Alcohol and Drug Abuse Institute; 3937 15th Ave NE; Seattle, WA 98105; brownl@u.washington.edu

Brown, Robert E. [527] MSU Outreach Partnerships; Rm 9 Kellogg Center; E Lansing, MI 48824; brownr23@pilot.msu.edu

- Brown, Robert [397] OIG-DHHS; Cohen Building Room 5660; 330 Independence Ave SW; Washington, DC 20201; rbrown@os.dhhs.gov
- Bruce, Jr., Franklin A. [401] 230 Smyth Hall; Virginia Tech; Blacksburg, VA 24061; fbruce@vt.edu
- Bruns, Eric [748] Family League of Baltimore; 2330 St. Paul St, 2nd Floor; Baltimore, MD 21218; ebruns@flbcinc.org
- Bryant, Donna [371] Frank Porter Graham Child Development Center; 105 Smith Level Road, CB#8180; Chapel Hill, NC 27599-8180; bryant@unc.edu
- Bullock, Cheryl D. [355, 398] 1403 Grandview Drive; Champaign, IL 61820; cdbulloc@uiuc.edu
- Burgdorf, Ken [726] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030; burgdorf@calib.com
- Burke, Joseph [552] Nelson A. Rockefeller Institute of Government; Public Higher Education Program; 411 State Street; Albany, NY 12203-1003
- Burkhardt, John C. [706] One Michigan Avenue East; Battle Creek, MI 49017; jcb@wkkf.org
- Burnham, Byron R. [706] Information and Learning Resources; 3065 Old Main Hill; Logan, UT 84322-3065; bybur@cc.usu.edu
- Butterbaugh, Donna J. [545] CAREI/University of Minnesota; 275 Peik Hall; 159 Pillsbury Drive SE; Minneapolis, MN 55455-0208; butte009@tc.umn.edu
- Butters, Janice M. [730] School of Dentistry; Health Sciences Center; University of Louisville; Louisville, KY 40292; JMBUTT01@GWISE.LOUISVILLE.EDU
- Calloway, Michael [319] University of North Carolina at Chapel Hill; CB# 7590, 725 Airport Rd.; Chapel Hill, NC 27587-7590; Michael\_Calloway@UNC.edu
- Camacho, Jennifer M. [401] 1007 West Harrison Avenue; 1009 Behavioral Sciences Building; UIC Psychology Department M/C 285; Chicago, IL 60607; jcamacho@uic.edu
- Campbell, Kevin [726] Dept. of Social and Health Services, Division of Alcohol and Substance Abuse; 612 Woodland Square Loop SE, Bldg C; PO Box 45330; Olympia, WA 98504; CAMPBKM@dshs.wa.gov
- Campbell, Marty [306] The James Irvine Foundation; One Market Street; Stueart Tower, Suite 2500; San Francisco, CA 94105; mscampbell@irvine.org
- Campo, Shelly [401] Center for Evaluation Studies; 409 Agriculture Hall; Michigan State University; East Lansing, MI 48823-1039; Campomic@pilot.msu.edu
- Capela, Stanley T. [356, 376, 396, 507, 547, 578, 774] HeartShare Human Services; 191 Joralemon Street; Brooklyn, NY 11201; Stan@HeartShare.com
- Caracelli, Valerie J. [309, 326, 514, 701] US General Accounting Office; GGD/ASEM Room 2440; 441 G Street NW; Washington, DC 20548; caracelliv.ggd@gao.gov
- Carey, Martha Ann [750] AECOM; 1500 Waters Place; Bronx, NY 10461; carey@aecom.yu.edu
- Carnahan, Sharon [753] Dept of Psychology and Child Development Center; Rollins College; 1000 Holt Avenue-2760; Winter Park, FL 32789-4499; carnahan@rollins.edu
- Carr, Willine [303] Office of Planning Eval and Legislation; HRSA; 5600 Fishers Lane Rm 14-36; Rockville, MD 20857; wcarr@hrsa.gov
- Carreon, Rita [543] National Association of Community Health Centers; 1330 New Hampshire Ave NW, Suite 122; Washington, DC 20036; rcarreon@nachc.com
- Cassaro, Denice A. [570] 111 Delaware Ave.; Ithaca, NY 14850
- Castaneda, Imelda R. [344] University of Cincinnati; Evaluation Services Center; P.O. Box 210105; Cincinnati, OH 45221-0105; castania@email.uc.edu
- Castro-Sansores, Carlos [516] Universidad Autónoma de Yucatán. Centro de Investigaciones Regionales "Dr. Hideyo Noguchi"; Laboratorio de Hematología y Genética, Av. Itzáes No. 490 x 59 C.P. 97000; Merida, Yucatan CP: 97000 Mexico
- Catalano, Richard F. [556] University of Washington; 9725 3rd Ave NE, #401; Seattle, WA 98115; catalano@u.washington.edu CDC Evaluation Working Group, [730]
- Ceperley, Pat [707] Appalachia Educational Laboratory; P.O. Box 1348; Charleston, WV 25325-1348

Chambliss, Julie W. [721] EMSTAR Research, Inc.; 1031 Muirfield Dr; Marietta, GA 30068; jchamblis@aol.com

Champagne, François [401] Interdisciplinary Health Research Group; University of Montreal; PO Box 6128, Succursale Centre-ville; Montreal, QC H3C 3J7 CANADA; Francois.Champagne@umontreal.ca

Chandler, Merrill R. [548] CIRCE; 190 Children's Resource Center; 51 Gerty Drive; Champaign, IL 61820; mrchandl@uiuc.edu

Chao, May [401] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030

Chapman, David W. [557, 571, 736] College of Education; 330 Wulling Hall; 86 Pleasant St, SE; Minneapolis, MN 55455; chapm026@tc.umn.edu

Chapman, Jason E. [401] 5555 Wissahickon Avenue; Apartment 1115-H; Philadelphia, PA 19144; chapman@auhs.edu

Chapman-Novakofski, Karen [716] 343 Bevier Hall; 905 S. Goodwin Ave; University of Illinois at Champaign-Urbana; Urbana, IL 61801; kmc@uiuc.edu

Chaves, Iduina M. [557] Rua Clarice Indio do Brasil, 38 apto. 105; Botafogo; Rio de Janeiro, RJ 22230-090 Brasil; ichaves@pontocom.com.br

Chavis, David M. [301, 342, 362, 582] Association for the Study and Development of Community; 12522 Hialea Way; Gaithersburg, MD 20878; DChavis@capablecommunity.com

Chen, Huey [316, 340, 400, 546] Program Eval. Research Branch; DHAP-IRS, NCHSTP; 1600 Clifton Rd, CDC Mailstop E-59; Atlanta, GA 30329; HBC2@cdc.gov

Chen, Xiaoyu [736] College of Education; 330 Wulling Hall; 86 Pleasant St., SE; Minneapolis, MN 55455

Chepenik, Nancy [753] Heart of Florida United Way; 1940 Traylor Blvd; Orlando, FL 32804-4714

Chesswas, Roger [339] North Central Regional Educational Laboratory; 1900 Spring Rd, Suite 300; Oak Brook, IL 60523; chesswas@ncrel.org

Chianca, Thomaz K. [318, 551] Rua Belizario Tavora 647 apt. 302 - Laranjeiras; Rio de Janeiro, RJ 22245-070 Brazil; tkchianca@rj.sol.com.br

Childers, Kendell V. [401] MD Dept of Health and Mental Hygeine AIDS Administration; 500 N Calvert St, 5th FI; Baltimore, MD 21202; childersk@dhmh.state.md.us

Chow, Clifton M. [777] c/o EDC, Inc.; 55 Chapel Street; Newton, MA 02458-1060; cchow@edc.org

Christopher, Erin K. [530] University at Albany/Suny; Education 224; 1400 Washington Ave; Albany, NY 12222

Chukwuka, Sarita D. [335] 1117 Rowland Road; Stone Mountain, GA 30083; schukwuka@worldnet.att.net

Church, Mary [102] PREL; 828 Fort St Mall, Suite 500; Honolulu, HI 96813-7599

Cirillo, Dominic J. [540, 730] 132 MVR Hall; Dept of Policy Analysis & Management; Cornell University; Ithaca, NY 14853; djc10@cornell.edu

Cisneros-Cohernour, Edith J. [509, 557, 776] University of Illinois at Urbana-Champaign. National Transition Alliance; 117 Children's Research Center. 51 Gerty Drive; Champaign, IL 61820; e-chaco@uiuc.edu

Clark, Charles D. [334, 716] 577 Bevier Hall; 905 S. Goodwin Ave; University of Illinois at Urbana-Champaign; Urbana, IL 61801; C-clark!@uiuc.edu

Clark, Helene [362] 39 East 19th Street; New York, NY 10003; hclark@capablecommunity.com

Clarkson, Lesa M. [315] 1230 Concordia; St. Paul, MN 55104; clarkson@unique-software.com

Clavijo, Katherine G. [563, 718] Department of Early & Middle Childhood Education; School of Education; University of Louisville; Louisville, KY 40292; clavijo1k@hotmail.com

Clayton, Joyce D. [572] UNC Chapel Hill; CB# 3310; 225 Hill Building; Chapel Hill, NC 27599-3310

Coan, James A. [704] EGAD, University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; coan@u.arizona.edu

Coffman, Julia [706] 40 King St; Morristown, NJ 07960; julia\_coffman@harvard.edu

Colby, Jeanette [703] 210 W. Grant St. #302; Minneapolis, MN 55403; colb0041@tc.umn.edu

Colinet, Laurence C. [731] The World Bank, 1818 H street, N.W.; Washington, DC 20433; Lcolinet@Worldbank.org

Collins, Charles [370] Department of Health Behavior; Mortimer Jordan Hall, Second Floor; University of Alabama at Birmingham; Birmingham, AL 35294; ccollins@hb.soph.uab.edu

Compton, Don W. [317] 1599 Clifton Road, NE; Atlanta, GA 30329-4251; dcompton@cancer.org

Conn, Michael [507] Girl Scouts of the USA; 420 Fifth Ave; New York, NY 10018; mconn@girlscouts.org

Conner, Ross F. [366, 506] School of Social Ecology; University of California Irvine; Irvine, CA 92697-7075; rfconner@uci.edu

Conrad, Ken [705, 739] University of Illinois at Chicago; School of Public Health (M/C 923); 2035 W. Taylor St.; Chicago, IL 60612-7259; kjconrad@uic.edu

Cooley, Elizabeth A. [561, 755] WestEd; 730 Harrison St; San Francisco, CA 94107; ecooley@wested.org

Cousins, J. Bradley [350, 367, 571, 736] Faculy of Education, University of Ottawa; 145 Jean-Jacques Lussier; Ottawa, ON K1N 6N5 Canada; bcousins@uottawa.ca

Covert, Robert [524, 580] Rm 280 Ruffner Hall; University of Virginia; Charlottesville, VA 22903; covert@virginia.edu

Cowley, Kimberly S. [757] Appalachia Educational Laboratory; Post Office Box 1348; Charleston, WV 25325; cowleyk@ael.org

Cox, Gary B. [330] University of Washington; 6010 32nd NE Ave; Seattle, WA 98115; gbcox@u.washington.edu

Coyne Cassata, Jennifer [302] Center for Evaluation and Assessment; University of Iowa; N440 Lindquist Center; Iowa City, IA 52242; jennifer-coyne@uiowa.edu

Crago, Patrick G. [322] 110 Esplanade Ave.; #211; Pacifica, CA 94044; jomini@slip.net

Craig, James R. [557] 2780 Elrod Road; Bowling Green, Ky 42104; james.craig@wku.edu

Craig, S. Bartholomew [308, 525] P.O. Box 26300; Greensboro, NC 27438; craigb@leaders.ccl.org

Crane, Betsy [375] Cornell Empowering Families Project; 430 North Titus Avenue; Ithaca, NY 14850-5229; bc24@cornell.edu

Crosse, Scott B. [338] 6737 N 27th St; Arlington, VA 22213; Crosses1@westat.com

Crusto, Cindy [302] Department of Psychology; University of South Carolina; Columbia, SC 29208

Cruz, Chris [765] SUNY at Albany; Department of Educational Theory and Practice; 1400 Washington Ave, ED109; Albany, NY 12222; ccruz@williams.edu

Csuti, Nancy B. [306] The Colorado Trust; 1600 Sherman Street; Denver, CO 80203; nancy@coltrust.org

Cullen, Carol [309] Eisenhower National Clearinghouse for Mathematics & Science Education (ENC); The Ohio State University; 1929 Kenny Road; Columbus, OH 43210-1079; ccullen@enc.org

Cummings, Oliver W. [361] Arthur Andersen Performance and Learning; 1405 N. Fifth Avenue; St. Charles, IL 60174; oliver.w.cummings@us.arthurandersen.com

Cummings, Richard J. [769] Teaching and Learning Centre; Murdoch University; South Street; Murdoch, Western Australia 6150; cummings@cleo.murdoch.edu.au

Cummings, William P. [109] Bachelor of Independent Studies SOC 107; 4202 E. Fowler Avenue; Tampa, FI 33620; wcummin3@luna.cas.usf.edu

Cumsille, Patricio E. [746] S159 Henderson Building; The Pennsylvania State University; University Park, PA 16802; pec@bony.hhdev.psu.edu

Cunningham, Christine M. [740] Goodman Research Group, Inc.; 26 Lee St, Ste 1; Cambridge, MA 02139; wece1@grginc.com

Cussimanio, Craig [579] Justice Research and Statistics Assn; 777 N. Capitol St NE, Suite 801; Washington, DC 20002; ccussima@jrsa.org

Cutler, Jared C. [401] 18H USU Aggie Village; Logan, UT 84341; SLP9B@cc.usu.edu

Cutler Merritt, Jennifer A. [365] 2581 Ed Jones Rd.; Charlottesville, VA 22902; jac8b@virginia.edu

D'Agostino, Anne [548, 702] Teaching to Diversity; School of Education, UNC-Greensboro; PO Box 26171; Greensboro, NC 27402-6171; cfdagost@uncg.edu

D'Ambrosio, Ryan [553] RMC Research; 522 SW Fifth Ste 1407; Portland, OR 97204; ryan\_dambrosio@rmccorp.com

d'Aquin, Jean Jacques [375, 503] Dept of Modern Languages; University of South Alabama; Mobile, AL 36688; jdaquin@jaguar1.usouthal.edu

Davidson, Charles W. [557] Box 5027; University of Southern Mississippi; Hattiesburg, MS 39406-5027; charles.davidson@usm.edu Davidson, E. Jane [325, 709] 1624 W Arrow Hwy #285; Upland, CA 91786; Jane.Davidson@cgu.edu

Davila, Norma [577] University of Puerto Rico; P. O. Box 23334; San Juan, PR 00931-3334; n\_davila@upr1.upr.clu.edu

Davis, James E. [343, 360, 509, 550, 570] University of Delaware; School of Education; Newark, DE 19716; davisje@umich.edu

Davis, Jeffrey B. [329, 372] Wright Education Bldg., 4008; 201 N. Rose Ave.; Indiana University; Bloomington, IN 47405-1006; jbdavis@indiana.edu

Davis, Melinda F. [568] Evaluation Group for the Analysis of Data; Department of Psychology; University of Arizona; Tucson, AZ 85721; mfd@u.arizona.edu

Davis, Mende [549] EGAD, University of Arizona; Department of Psychology; Tucson, AZ 85721; sechrest@u.arizona.edu

Davis, Pegi S. [344, 563] University of Cincinnati; Evaluation Services Center; P.O. Box 210105; Cincinnati, OH 45221-0105; davmr@email.uc.edu

Davis, Randall K. [356] Starr Commonwealth; 13725 Starr Commonwealth Rd; Albion, MI 49224-9580; davis2@starr.org

Davis, Teri D. [520] St. Paul Public Schools; Research, Evaluation and Assessment; 360 Colborne Street; St. Paul, MN 55102-3299; davis127@tc.umn.edu

de Almedida, Joeritta [360] 181 Wells Avenue; Newton Centre, MA 02159

de Castro, Maria Helena G. [364] INEP; Ministry of Education of Brazil; Esplanada Dos Ministerios Anexo 4, 70-047-900; Brasilia, Brazil; mhelena@inep.gov.br

de Laat, Bastiaan [333] Technopolis France; 5 rue de Castiglione; Paris, 75001 France; bas.de.laat@technopolis.co.uk

DeBruyn, Lemyra M. [516] 4770 Buford Hwy, NE; MS K-60; Atlanta, GA 30341-3724; ldd5@cdc.gov

Deck, Dennis D. [516, 553] RMC Research Corporation; 522 SW Fifth; Suite 1407; Portland, OR 97204; dennis\_deck@rmccorp.com

Degens, Philipp [554] Northwest Energy Efficiency Alliance; 522 SW 5th Ave., Suite 410; Portland, OR 97204; pdegens@nwalliance.org

Della-Piana, Gabriel [315] El Paso Collaborative for Academic Excellence; 413 Education Bldg; University of Texas at El Paso; El Paso, TX 79968; gabriel@mail.utep.edu

DeLong, Sarah [768] 6039 Heatherwood Dr; Alexandria, VA 22310; sarahd@ibm.net

DeLost, Jill [756] One Sprinkler Lane; Peoria, IL 61615; jdelost@lrnelson.com

Denning, Paul [303] CDC Mailstop E-47; 1600 Clifton Rd; Atlanta, GA 30333

Dennis, Michael L. [330] Chestnut Health Systems; 720 West Chestnut; Bloomington, IL 61701; mdennis@ Chestnut.org

Derzon, James H. [321, 348, 388, 767] Vanderbilt Institute for Public Policy Studies; 1207 18th Ave. So.; Nashville, TN 37212; j.derzon@vanderbilt.edu

Desai, Sujata [569, 754] Centers for Disease Control & Prevention; Division of Violence Prevention - Mailstop K60; 4770 Buford Highway, N.E.; Atlanta, GA 30341-3724; sid7@cdc.gov

DeStefano, Lizanne [349, 542, 745] University of Illinois; College of Education; Champaign, IL 61820; I-destefano@uiuc.edu

Devaney, Barbara L. [303] PO Box 2393; Princeton, NJ 08543

Dewey, Jennifer D. [374] Arthur Andersen; 1405 North Fifth Avenue, ADB; St. Charles, IL 60174; jennifer.d.dewey@us.arthurandersen.com

Dickerson, Larry [723] Center for Research on Teaching and Learning; Univ. of Arkansas, Little Rock, Education Bldg., Room 206; 2801 South University; Little Rock, AR 72204; Irdickerson@ualr.edu

Diefendorf, Martha J. [393] NECTAS; 137 E. Franklin Street; NationsBank Plaza, Suite 500; Chapel Hill, NC 27514; martha diefendorf@unc.edu

Divorski, Stan [110, 326] US General Accounting Office; GGD/ASEM Room 2440; 441 G St. N.W.; Washington, DC 20548; divorskis.ggd@gao.gov

Donaldson, Stewart I. [325, 400, 504, 546] Claremont Graduate University; 123 East 8th St; Claremont, CA 91711; stewart.donaldson@cgu.edu

Donohue, John J. [766] 82 Peary Way; Kanata, ON K2L 1Z8 Canada; leaders@magi.com

Donovan, Nancy [727] USGAO; HEHS, Rm 5F47; 441 G Street NW; Washington, DC 20548; donovann.hehs@gao.gov

Doucette-Gates, Ann [714] The Glendon Association; 5383 Hollister Avenue, Suite 230; Santa Barbara, CA 93111; adoucette@aol.com

Dowell, Kathleen [726] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030; dowellk@calib.com

Dreher, Carsten [333] Fraunhofer Institute for Systems and Innovation Research; Breslauer Strasse 48; Karlsruhe, D-76139 DENMARK; cd@isi.fhq.de

Droitcour, Judith A. [326, 727] USGAO; 441 G Street NW; Room 2037; Washington, DC 20548; droitcourj.ggd@gao.gov

Dubé, Sylvie [401] Laval University; Ste-Foy, QC G1K 7P4 CANADA

Dudek, Paul [401] 274 E King's Highway; Apt 28; Haddonfield, NJ 08033; Imalone1@ix.netcom.com

Dugan, Margret [559] Empowerment Evaluation Institute; 4640 17th St; San Francisco, CA 94117; margretd@earthlink.net

Duncan, Dean F. [538] Jordan Institute for Families; UNC School of Social Work; 301 Pittsboro St.; Chapel Hill, NC 27599-3550; dfduncan@email.unc.edu

Duncan, Ted [353] CDC - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; tfd1@cdc.gov

Duppong, Kristin [307] 142 Murdale Garden Rd #2B; Murphysboro, IL 62966; duppkl@siu.edu

Durland, Maryann M. [112, 530, 729] 690 South Fadia Street; Maple Park, IL 60151; maryann.m.durland@arthurandersen.com

Duttweiler, Michael [387] Cornell Cooperative Extension; 383 Roberts Hall; Ithaca, NY 14853; mwd1@cornell.edu

Earl, Sarah [401] IDRC; PO Box 8500; Ottawa, ON K1G 3H9 Canada; searl@idrc.ca

Earls, Jennifer [378, 709] University Museum; Mailcode 4508; Southern Illinois University; Carbondale, IL 62901-4508

Easterling, Doug [306] The Colorado Trust; 1600 Sherman Street; Denver, CO 80203; doug@coltrust.org

Eckert, William A. [576, 716] Evaluation Unit - World Bank Institute; The World Bank; 1818 H Street, NW - Room G3-211; Washington, DC 20433; weckert@worldbank.org

Einspruch, Eric L. [738] RMC Research Corporation; 522 SW Fifth Avenue, Suite 1407; Portland, OR 97204; eric\_einspruch@rmccorp.com

Eisner, Elizabeth [751] Planning and Evaluation Service; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202; elizabeth\_eisner@ed.gov

Elliott, Jeanne [561] WestEd; 730 Harrison St; San Francisco, CA 94107; jelliot@wested.org

Ellis, Ann Marie [338] 10215 Pinehurst Drive; Austin, TX 78747; ae02@swt.edu

Elwell, Catherine Callow [557, 579] 2073 North 1400 East; North Logan, UT 84341; celwell@cc.usu.edu

Emshoff, James G. [721, 743] 804 Edgewood Ave, NE; Atlanta, GA 30307; jemshoff@gsu.edu

Endres, Cheryl L. [558, 711] 191 Cummings SW; Grand Rapids, MI 49544; endres@msn.com

Engle, Molly [334, 383] 125 Ballard Extension Hall; Oregon State Extension Service; Oregon State University; Corvallis, OR 97331; molly.engle@orst.edu

Entrekin, Nina [317] ACS- Florida Division; 3709 W. Jetton Road; Tampa, FL 33629-5146; NEntrekin@cancer.org

Espeut, Audley [752] Caribbean Development Bank; PO Box 408; Widey, St Michael, Barbados WI; espeuta@caribank.org

Everhart, Kevin [780] Department of Psychology, Barnwell College; University of South Carolina; Columbia, SC 29208; everhart@black.cla.sc.edu

Ewing, Jackie E. [307] 1200 E Grand Ave Apt. 4-8A; Carbondale, IL 62901; jewing@siu.edu

Ewing, Nicole L. [401, 533] City of Tucson; P.O. Box 27210; Tucson, AZ 85726-7210; newing1@ci.tucson.az.us

Fagnoni, Cindy [770] US General Accounting Office; 441 G St NW; Washington, DC 20548

Falcone, Santa [513] School of Public Administration; 3002 Social Sciences Bldg; University of New Mexico; Albuquerque, NM 87131; falcone@unm.edu

Fan, Xitao [767] Department of Psychology; Utah State University; Logan, UT 84322-2810; fafan@cc.usu.edu

Fancsali, Cheri [379, 718] Academy for Educational Development; 100 Fifth Avenue, 2nd Floor; New York, NY 10011; cfancsal@aed.org

Farley, Joanne [343, 569] NOREL; 5315 Wakefield; Hilliard, OH 43026; jfarley668@aol.com

Fearing, Joe [355, 757] Texas Women's University; Denton, TX 76201; JFearing@twu.edu

Feinstein, Osvaldo N. [773] Operations Evaluation Department, Rm. G6-125; The World Bank Group; 1818 H Street, N.W.; Washington, DC 20433; ofeinstein@worldbank.org

Fertman, Carl I. [726] 5K21 Forbes Quadrangle; Pittsburgh, PA 15261

Fetterman, David M. [302, 322, 342, 382, 536, 543, 720] 485 Lasuen Mall, 333; School of Education; Stanford University; Palo Alto, CA 94305; davidf@leland.stanford.edu

Fichter, Cele [726] St. Francis Medical Center; 400 45th Street; Pittsburgh, PA 15201; cele@sfhs.edu

Figueredo, Aurelio J. [305, 508] Department of Psychology; University of Arizona; Tucson, AZ 85721; ajf@u.arizona.edu

Filler, John [335] University of Las Vegas, Nevada; 4505 S Maryland Parkway; Las Vegas, NV 89154-3014

Filling, Constance M. [530, 729] Center for Professional Education; 1405 North Fifth Ave; St Charles, IL 60174; constance.m.filling@us.arthurandersen.com

Finkbiner, Richard [512] Caliber Associates; 10530 Rosehaven St.; Ste. 400; Fairfax, VA 22030; Finkbine@calib.com

Fischbacher, Ellie [322] School of Education; Stanford, CA 94305

Fischer, Robert L. [351, 391, 774] Families First; PO Box 7948; Station C; Atlanta, GA 30357; Robf@familiesfirst.org

Fish, Larry [327] 227 Ryals Building; Dept of Health Behavior; U. of Alabama at Birmingham; Birmingham, AL 35295-0022; Ifish@hb.soph.uab.edu

Fishman, Daniel B. [764] 2 Clinton Avenue; Dobbs Ferry, NJ 10522; dfishman@pragmatic-psychology.org

Fitzpatrick, Jody L. [103, 502, 722] Graduate School of Public Affairs; University of Colorado; Colorado Springs, CO 80907; jfitzpat@carbon.cudenver.edu

Flateby, Teresa L. [109, 401] Evaluation and Testing; 4202 E Fowler Ave SVC 2054; Tampa, FL 33620; tflateby@admin.usf.edu

Flavin-McDonald, Cathy [723] 169 Standish Road; Coventry, CT 06238; flavin@neca.com

Flewelling, Robert [575] Research Triangle Institute; 3040 Cornwallis Rd.; Research Triangle Park, NC 27709; blfew@rti.org

Florian, Judy E. [744] Mid-Continent Regional Educational Laboratory; 2550 South Parker Road; Suite 500; Aurora, CO 80014-1678; iflorian@mcrel.org

Flowers, Denise [503] Dept of Behavioral Studies & Ed Technology; University of South Alabama; Mobile, AL 36688; dflower2@bellsouth.net

Flynn, Robert J. [311, 350] Community Services Research Unit, School of Psychology; University of Ottawa; 11 Marie Curie (Vanier Hall, 6th Floor); Ottawa, ON K1N 6N5 Canada; rflynn@uottawa.ca

Folkman, Daniel V. [302, 341] University of Wisconsin - Milwaukee; The Center for Urban Community Development; 161 W Wisconsin Ave; Milwaukee, WI 53203; folkman@uwm.edu

Fong, Joanna [324] Research Planning & Evaluation - Room 206; San Francisco Unified School District; 135 Van Ness Av; San Francisco, CA 94109; jfong@muse.sfusd.k12.ca.us

Fontoura, Helena [568] Rua vice-gov Rubens Berardo 125/301 bl.2 Gavea; Rio de Janeiro, RJ 22451-070 Brazil; sfont@ibm.net

Fort, Lucia [363] 1818 H St. NW; Washington, DC 20433; Ifort@worldbank.org

Fortner, Martin [337, 377] 7328 Beaconfield St; New Orleans, LA 70128; fortner30@hotmail.com

Foster, E. Michael [348] Georgia State University School of Policy Studies; Department of Public Administration & Urban Studies; Applied Research Center; Atlanta, GA 30302-4039; michael-foster@gsu.edu

Fountain, Doug [401] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030

Fox, David [320] 139 Schraalenburgh Road; Haworth, NJ 07641; LDFox139@aol.com

Fox, Dianna [317] Rt 422 and Sipe Ave; Hershey, PA 17033; dfox@cancer.org

Fox, Louise [320] 139 Schraalenburgh Road; Haworth, NJ 07641; LDFox139@aol.com

Francis, Kimberly A. [108, 516] Organizational Research Services/The Evaluation Forum; 1932 1st Avenue, Suite 403; Seattle, WA 98101; OrgResrch@aol.com

Frauenholtz, Todd R. [720] 275 Peik Hall; 159 Pillsbury Drive SE; Minneapolis, MN 55455; frau0013@tc.umn.edu

Freeman, Melissa [765] SUNY at Albany; Department of Educational Theory and Practice; 1400 Washington Avenu, ED109; Albany, NY 12222; freeman@sover.net

Fremming, James [576] 8008 Maple Avenue; Takoma Park, MD 20912; jfremming@usaid.gov

Friedman, Lawrence B. [557] NCREL; 1900 Spring Rd; Oak Brook, IL 60521; friedman@ncrel.org

Friedman, Martin [320] Woodrow Wilson National Fellowship Foundation; 5 Vaughn Dr, Suite 300; Princeton, NJ 08540; marty@woodrow.org

Frierson, Jr., Henry T. [509, 572] UNC Chapel Hill; CB# 3500; Peabody Hall; Chapel Hill, NC 27599-2500; frierson@email.unc.edu

Frisman, Linda [505] DMHAS Research Division; PO Box 341431, MS \$14RSD; Hartford, CT 06134; frisman@uconnvm.uconn.edu

Fusco, Dana [401, 759] 681 Fifth Ave, 3rd FI; Brooklyn, NY 11215; dfusco@msn.com

Gabbard, Susan [113] Aguirre International; 480 E 4th Ave, Unit A; San Mateo, CA 94401; sgabbard@aiweb.com

Gabriel, Roy M. [553, 575] 522 SW 5th Ave Suite 1407; Portland, OR 97204; roy\_gabriel@rmccorp.com

Gaitanis, Jason [307, 530] Juvenile Justice Accountability Board; The Florida Legislature; 308 Holland Building; Tallahassee, FL 32399-1300; gaitanis.jason@leg.state.fl.us

Galin, Michal [374, 716] Cornell University; 316 Highland Rd C204; Ithaca, NY 14850; mg35@cornell.edu

Galloway, Fred [401] 11785 Beltsville Drive; Calverton, MD 20705

Gans, Jon [711] 400 Triphammer Rd Apt K1; Ithaca, NY 14850; jgans@conceptsystems.com

Garcia, Lenore Y. [364] International Affairs Room 6W108; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202-8401; lenore\_garcia@ed.gov

Gaulin, Agathe [552] Faculte St. Jean; The University of Alberta; 271 Fac. St. Jean; Edmonton,, AB T6G 2G5 Canada; agathe.gaulin@ualberta.ca

Gaynor, Joni [717] 4665 Lampson Avenue; Los Alamitos, CA 90720; jgaynor@wested.org

Geisler, Eliezer [554] Stuart Graduate School of Business; Illinois Institute of Technology; 565 West Adams Street; Chicago, IL 60661; geisler@stuart.iit.edu

Gelfer, Jeffrey I. [335] University of Nevada - Las Vegas; 4505 S Maryland Pkwy; Las Vegas, NV 89154-3003

Gervais, Marie [401] Laval University; Ste-Foy, QC G1K 7P4 CANADA; marie.gervais@erg.ulaval.ca

Ghere, Gail [105] EdPA, 330 Wulling Hall; 86 Pleasant St. SE; Minneapolis, MN 55455; ghere002@tc.umn.edu

Gibney, Laura A. [315] SUNY at Albany; The Evaluation Consortium, Education B-28; 1400 Washington Ave; Albany, NY 12222; jgibney@gte.net

Gibson, David G. [540, 707] Founders Hall; P.O. Box 830; Hershey, PA 17033-0830; gibsond@hershey.pvt.k12.pa.us

Gilbert, Cindy K. [520] Psychology Department; Claremont Graduate Univerity; 123 East 8th Street; Claremont, CA 91711; cindy.gilbert@cgu.edu

Gilchrist, Christina L. [557] Washington State University; Assessment and Evaluation Center Department; PO Box 643136; Pullman, WA 99164-2136; chrisg@wsu.edu

Gill, Raj [401] Dept of Economic Dev of Alberta; 4th Floor, Commerce Place; 10155-102 Street; Edmonton, AB T5J 4L6 Canada; raj.gill@gov.ab.ca

Gilliam, Aisha [353] CDC - Division of HIV/AIDS Prevention; CDC - Division of HIV/AIDS Prevention; 57 Executive Park South, MS E59; Atlanta, GA 30329; ixt1@cdc.gov

Gilmore, Walt [560] Los Alamos National Laboratory; MS F684; P.O. Box 1663; Los Alamos, NM 87545; wgilmore@lanl.gov

Ginsberg, Pauline E. [777] Utica College of Syracuse University; 1600 Burnstone Road; Utica, NY 13502; pginsberg@utica.ucsu.edu

Ginsburg, Alan [318, 566, 751] Planning and Evaluation Service; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202; alan\_ginsburg@ed.gov

Glacken, Jody B. [548] 106 Discovery PI; 3553 31st St NW; Calgary, AB T2L 2K7 Canada; glackenj@cadvision.com

Glaser, Renita R. [556] University of Washington; 9725 3rd Avenue NE, #401; Seattle, WA 98115; rrglaser@u.washington.edu

Glider, Peggy [530] 200 W. Old Main; PO Box 210063; Tucson, AZ 85721; pglider@health.arizona.edu

Goad, Becky [771] Kentucky Department of Education, Management Support Services; 500 Mero Street; 1525 Capitol Office Tower; Frankfort, KY 40601; bgoad@kde.state.ky.us

Godiwalla, Shara A. [401] 1400 Eye St Suite 200; Washington, DC 20005; sharag@csrincorp.com

Goggin, Stephen E. [572] College of Human Ecology; Cornell University; Ithaca, NY 14853

Goldenberg, Margaret [551] Rua Dr. Olavo Egidio 287 - 10 andar; São Paulo, SP 02037-000 Brazil; ias@snet.com.br

Goldman, Howard [319] R.O.W. Sciences, Inc; 1700 Research Blvd, ste 401; Rockville, MD 20850

Goldsmith, Sharon S. [755] 4665 Lampson Ave; Los Alamitos, CA 90720-5139; sgoldsmith@wested.org

Goldwater, Sidra [310] Vanderbilt University Center for Mental Health Policy; 1609 Connecticut Ave, NW; Suite 401; Washington, DC 20009; sidgold@ibm.net

Gonçalves, Helenice M. [375] Rua Mascarenhas de Morais 96 apt.504; Copacabana; Rio de Janeiro, RJ Brazil; anacl@ibm.net

Gongora-Bianchi, Renan [516] Universidad Autónoma de Yucatán. Centro de Investigaciones Regionales "Dr. Hideyo Noguchi"; Laboratorio de Hematología y Genética, Av. Itzáes No. 490 x 59 C.P. 97000; Merida, Yucatan CP: 97000 Mexico

Goodman, Irene F. [740] Goodman Research Group, Inc.; 26 Lee St, Ste 1; Cambridge, MA 02139; igoodman@grginc.com

Goodwin, David [751] Planning and Evaluation Service; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202; david\_goodwin@ed.gov

Goodyear, Leslie [352] 323 W Buffalo St; Ithaca, NY 14850; lkg4@cornell.edu

Gordon, Belita [766] Test Scoring and Reporting; University Of Georgia; College of Education; Athens, GA 30602-5593; BELITAG@ARCHES.UGA.EDU

Gorzka, Patricia [401] University of South Florida, Chiles Center; 13201 Bruce B. Downs Blvd. MDC 56; Tampa, FL 33612; pgorzka@com1.med.usf.edu

Gotshall, Lindsay S. [716] University of West Florida; 2553 Michigan Ct; Panama City, FL 32405; lag3301@garnet.acns.fsu.edu

Gotts, Sheryl [341] Milwaukee Public Schools; 5225 West Vliet Street; Milwaukee, WI 53208

Graffunder, Corinne R. M. [543] 4770 Buford Highway, NE, MS K-57; Atlanta, GA 30341; com5@cdc.gov

Graham, Bonnie [719] Office of Services to the Aging, Dept of Community Health; P.O. Box 30676; Lansing, MI 48909; bonnie\_graham@state.mi.us

Graham, John W. [746] S159 Henderson Building; The Pennsylvania State University; University Park, PA 16802; jwg4@psu.edu

Grantham, Marilyn H. [511, 557] University of Minnesota Extension Service; 146 Classroom Office Bldg; 1994 Buford Ave; St Paul, MN 55108; mgrantham@extension.umn.edu

Grasso, Patrick G. [710] Operations Evaluation Department; The World Bank; 1818 H St NW Room G6-129; Washington, DC 20433; pgrasso@worldbank.org

Gray, Dorothy N. [331] Office of Program Policy Analysis and Government; 336B Claude Pepper Bldg; 111 W Madison St; Tallahassee, FL 32301; gray.dot@mail.oppaga.state.fl.us

Grayson, Thomas E. [509, 776] University of Illinois at Urbana-Champaign; National Transition Alliance; 117 Children Research Center. 51 Gerty Drive.; Champaign, IL 61820; tgrayson@uiuc.edu

Gredler, Margaret B. [335] University of South Carolina; College of Education; Wardlaw 135; Columbia, SC 29208; mgredler@sc.edu

Green, Beth L. [380, 575] NPC Research, Inc.; 5200 SW Macadam Ave Suite 420; Portland, OR 97201

Green, Timothy D. [345] 610 E Hilside Dr; Portland, OR 97211; green@npcresearch.com

Greene, Jennifer [103, 349, 537] Dept of Ed Psych University of IL; 260E Education Building; 1310 South Sixth St; Champaign, IL 14853; jcgreene@uiuc.edu

Grob, George F. [361, 397, 562, 749] HHS-OIG; 330 Independence Ave., SW; Room 5272; Washington, DC 20201; ggrob@os.dhhs.gov

Grover, Jane [553] RMC Research Corporation; 522 SW Fifth Ste 1407; Portland, OR 97204; jane\_grover@rmccorp.com

Gullickson, Arlen [501, 526] The Evaluation Center; Western Michigan University; Kalamazoo, MI 49008; Arlen.Gullickson@wmich.edu

Gustafson, Sigrid B. [308] American Institutes for Research

Gwaltney, Margaret K. [111, 353, 575] COSMOS Corporation; 3 Bethesda Metro Center, Suite 950; Bethesda, MD 20814; mgwaltney@cosmoscorp.com

Hackett, Louisa [759] 90 Washington St, 27th FI; NY, NY 10006

Hacsi, Tim [572] 126 Mt. Auburn Street; Cambridge, MA 02138; Tim\_Hacsi@gse.harvard.edu

Hadorn, Adrian [716, 731] The World Bank; 1818 H St NW; Washington, DC 20433; Ahadorn@Worldbank.org

Hagopian, Amy [303] Program for Healthy Communities Box 355330; Dept of Family Medicine; U of Washington School of Medicine; Seattle, WA 98195-5330

Hail, Michael [729] Center for the Study of Social Issues; The University of North Carolina-Greensboro; P.O. Box 26170; Greensboro, NC 27402-6170

Hamann, Mary Sue [394, 540, 707] Friends of the Homeless; 924 E Main Street; Columbus, OH 43205; hamannfoh@aol.com

Hammond, Peirce [107] 555 New Jersey Avenue NW; Washington, DC 20208; peirce\_hammond@ed.gov

Hampton, Eric [530, 720] PO Box 642136; Washington State University; Pullman, WA 99164-2136

Hanberger, Anders [352] Umea University; Umea Centre for Evaluation Research; Umea, SE 901 87 Sweden; anders.hanberger@ucer.umu.se

Hanes, John C. [729] 1603 Pebble Dr; Greensboro, NC 27410; jchanes@uncg.edu

Hanrahan, Patricia [739] University of Chicago (MC3077); 5841 Maryland Av.; Chicago, IL 60637; phanraha@midway.uchicago.edu

Hansen, Eva [371] Cumberland County Smart Start Partnership for Children; 351 Wagoner Drive, Suite 200; Fayetteville, NC 28303; ehansen@ccpfc.org

Hansen, William [708] Tanglewood Research Inc.; 2511 Neudorf Street, Suite I; Clemmons, NC 27012; billhansen@tanglewood.net

Hanson, Susan G. [517] 10401 Lone Oak Ln; Los Altos, CA 94024; susan@glikbarg.com

Hanssen, Carl E. [735] 1405 North Fifth Avenue; St. Charles, IL 60174; carl.e.hanssen@us.arthurandersen.com

Hantman, Irene [338] Westat; 1650 Research Blvd; Rockville, MD 20850; hantmai1@westat.com

Harrington, Maura J. [507, 716] 315 West Ninth Street; suite 401; Los Angeles, CA 90015; lodestarmh@sprintmail.com

Harris, Elizabeth [358] 15720 Ventura Blvd Suite 403; Encino, CA 91436; jorgesand@aol.com

Harris, Linda [532] Advanced Education and Career Development; Canada/Alberta Service Centre Edmonton South; Edmonton, AB Canada

Harris, Ronald A. [718] School of Public Policy; Southern University; Baton Rouge, LA 70813; ruow@yahoo.com

Hartfield, Cara R. [401] 1110 E Loren St; Springfield, MO 65807; jh3nj@aol.com

Harwood, Rick [512] Lewin Group; 9302 Lee Hwy; Fairfax, VA 22031; hjharwood@lewin.com

Hawkes, Mark [384, 503, 521, 574,740] Dakota State University; College of Education; 205 East Hall; Madison, SD 57042; hawkesm@pluto.dsu.edu

Hawkins, J. David [556] University of Washington; 9725 3rd Ave NE, #401; Seattle, WA 98115; jdh@u.washington.edu

Hays, Carol E. [575] 1002 West Nevada St; Urbana, IL 61801-3813; cehays@uiuc.edu

Heck, Daniel J. [577] Department of Educational Psychology, UIUC; 210 Education Bldg; 1310 S 6th St; Champaign, IL 61820; dheck@uiuc.edu

Heid, Elizabeth [517] One Commerce Square; 2005 Market Street; Philadelphia, PA 19103; eheid@pewtrusts.com

Hemmings, Les [566] 17 Concord Square #5; Boston, MA 02118; No e-mail

Henderson, Erin [558] 225 W. Vine St.; Milwaukee, WI 53212; ehenders@uwaymilw.org

Hendricks, Michael [103, 507] Independent Consultant; 111 South Brook Lane; Bethesda, MD 20814; mikehendri@aol.com

- Hendricks-Smith, Astrid [557] 740 Learning Rearch and Development Center; 3939 O'Hara St.; University of Pittsburgh; Pittsburgh, PA 15260; ahs@wkkf.org
- Henry, Gary T. [514, 537, 555, 701] Department of Public Administration; Applied Research Center; Georgia State University; Atlanta, GA 30322; arcgth@langate.gsu.edu
- Henry, Rebecca [116] Office of Medical Education Research and Development; A202 E Fee Hall, College of Human Medicine; Michigan State University; East Lansing, MI 48824; henry@msu.edu
- Herberman, Erinn [549, 772] EGAD, University of Arizona; Department of Psychology; Tucson, AZ 85721; erinn@u.arizona.edu
- Herman, Sarah E. [304] IntraTechs; 139 W. Market Street; West Chester, PA 19380; Sarah\_Toms@IntraTechs.com
- Hermenet, Heidi J. [356] Northwest Energy Efficiency Alliance; 522 SW 5th Ave., Suite 410; Portland, OR 97204; hhermenet@nwalliance.org
- Hernamdez, Mario [714] Research & Training Center for Children's Mental Health University of South Florida; Department of Child and Family Studies Louis de la Parte Florida Mental Health Institute; 11301 Bruce B. Downs Blvd.; Tampa, FL 33612; hernande@hal.fmhi.usf.edu
- Herrell, James M. [726] Center for Substance Abuse Treatment; 5600 Fisher's Lane, Rockwall II, Suite 740; Rockville, MD 20857; jherrell@samhsa.gov
- Herrington, Carolyn D. [359, 728] Florida Education Policy Studies; Florida State University; 4600 C, University Center; Tallahassee, FL 32306-2540; cherrington@lsi.fsu.edu
- Herrold, Mary [315] El Paso Collaborative for Academic Excellence; 413 Education Bldg.; University of Texas at El Paso; El Paso, TX 79968; mherrold@utep.edu
- Hess, Brian J. [746] Test Scoring and Reporting Services; University Of Georgia; 211 Fairfax Hall; Athens, GA 30602; bhess@coe.uga.edu
- Hetherington, John [778] Department of Psychology; Southern Illinois University; Carbondale, IL 62901; sawtooth@siu.edu
- Heyneman, Stephen [364] 10901 Sandy Lane Road; Potomac, MD 20854; sh@imd-net.com
- Hill, Ernie J. [516] The Ounce of Prevention Fund; 122 S Michigan Ave; Suite 2050; Chicago, IL 60640; ejhill2@aol.com
- Hill, Rebecca J. [368, 569] EGAD, University of Arizona; Department of Psychology; Tucson, AZ 85721; hillr@u.arizona.edu
- Hischl, Thomas A. [572] Department of Rural Sociology; Cornell University; Ithaca, NY 14853
- Hitelman, Jennifer [516]
- Hodges, Jacob R. [513, 715] Noesis, Inc; 4200 Wilson Blvd; Suite 900; Arlington, VA 22203-1800; jake\_hodges@onr.navy.mil
- Hofstetter, Carolyn H. [380, 522] U.C. Berkeley; Graduate School of Education; 4431 Tolman Hall; Berkeley, CA 94720-1670; chofstet@uclink4.berkeley.edu
- Holmes-Ponder, Kathleen M. [720] Center for Creative Leadership; One Leadership Place; Greensboro, NC 27410; holmesk@leaders.ccl.org
- Holt, Jennifer L. [401] 3208 Garfield Ave. So., #4; Minneapolis, MN 55408; holt0148@tc.umn.edu
- Holt, Tim [771] Kentucky School Boards Association; 260 Democrat Drive; Frankfort, KY 40601; tholt@mail.state.ky.us
- Holtgrave, David [340] 1600 Clifton Road, NE MS E-59; Atlanta, GA 30333; DYN6@cdc.gov
- Holtzapple, Elizabeth A. [767] Cincinnati Public Schools; Education Center; PO Box 5381; Cincinnati, OH 45201-5381
- Holupka, C. Scott [310] Vanderbilty University Center for Mental Health Policy; 1609 Connecticut Ave, NW; Suite 401; Washington, DC 20009; sholupk@ibm.net
- Hook, Julie N. [516] 816 1/2 N. 7th St.; DeKalb, IL 60115; jhook1@niu.edu
- Hopson, Rodney K. [301, 357, 516, 570] Duquesne University; School of Education (Department of Foundations and Leadership); 412D Canevin Hall; Pittsburgh, PA 15282; hopson@duq.edu
- Horn, Art [771] 1600, Steeles Ave. West, Ste. 420; Toronto, ON L4K 4M2 Canada; art@horn.com
- Hornung, Richard [338] Institute for Health Policy and Health Services Research; University of Cincinnati; PO Box 670840; Cincinnati, OH 45267-0840; Rick.Hornung@uc.edu
- Horowitz, Jordan E. [523, 717] 4665 Lampson Ave; Los Alamitos, CA 90720; jhorowi@wested.org

Hosley, Cheryl A. [713] 1295 Bandana Boulevard North; Suite 210; St Paul, MN 55108; cah1@wilder.org

House, Ernest [107, 329, 555, 722, 745] Campus Box 249; Boulder, CO 80309; ernie.house@colorado.edu

House, Peter [303] Program for Healthy Communities Box 355330; Dept of Family Medicine; U of Washington School of Medicine; Seattle, WA 98195-5330

Howard, Dale C. [734, 747] #780, 8303 - 112 Street; Edmonton, AB T6G 1K4 Canada; dale@howardresearch.com

Howard, Peggy A. [366, 734] #780, 8303 - 112 Street; Edmonton, AB T6G 1K4 Canada; peggy@howardresearch.com

Howell, Embry M. [303] 600 Maryland Ave SW, Ste 550; Washington, DC 20024-2512

Hoza, Judith [518] 105 Stores Building; 2650 Kenny Road; Columbus, OH 43210-1060; hoza.4@osu.edu

Hudgens, Stacie A. [530] 200 W. Old Main; PO Box 210063; Tucson, AZ 85721; shudgens@health.arizona.edu

Huebner, Tracy [572] 126 Mt. Auburn Street; Cambridge, MA 02138; Tracy\_huebner@harvard.edu

Huffman, Douglas [545] CAREI/University of Minnesota; 275 Peik Hall; 159 Pillsbury Drive SE; Minneapolis, MN 55455-0208; huffm004@tc.umn.edu

Huffman, Lori [378, 709] University Museum; Mailcode 4508; Southern Illinois University; Carbondale, IL 62901-4508

Hughes, Debra [715] Noesis, Inc; 4200 Wilson Blvd; Suite 900; Arlington, VA 22203-1800

Hunter, Kim [378] Orlando Science Center; Orlando, FL

Hurworth, Rosalind E. [544] Centre for Program Evaluation; Faculty of Education; The University of Melbourne; Parkville, VIC 3068 Australia; r.hurworth@edfac.unimelb.edu.au

Husbands, Jennifer L. [320] Woodrow Wilson National Fellowship Foundation; 5 Vaughn Dr, Suite 300; Princeton, NJ 08540; jennhus@aol.com

Hwalek, Melanie [356, 395, 507] SPEC Associates; 719 Griswold, Suite 1230; Detroit, MI 48226; hwalekm@juno.com

Iltus, Selim [738] 25 West 43rd St. Suite 611; New York, NY 10036; Siltus@email.gc.cuny.edu

Imm, Pamela [302] Department of Psychology; University of South Carolina; Columbia, SC 29208; imm@garnet.cla.sc.edu

Ingram, Eben [569] Centers for Disease Control & Prevention; Division of Violence Prevention - Mailstop K60; 4770 Buford Highway, NE; Atlanta, GA 30341-3724; eai4@cdc.gov

Insel, Kathy [725] EGAD, University of Arizona; Tucson, AZ 85721; kinsel@u.arizona.edu

Israel, Glenn D. [516] Florida Safe Learning Environment Data Project; 411 Rolfs Hall, PO Box 110540; University of Florida; Gainesville, FL 32611-0540; gdi@gnv.ifas.ufl.edu

Ives-Petersen, Dune E. [356, 380, 522] Northwest Energy Efficiency Alliance; 522 SW Fifth Ave., Suite 410; Portland, OR 97204; dives-petersen@nwalliance.org

Jackson Jr, Kennon E. [743] P.O. Box 1245; Rocky Mount, NC 27802; kjackson@depc.org

Jacobs, Lynette [502] Department of Psychology; University of New Haven; West Haven, CT 06516; lynette@charger.newhaven.edu

Jacobs, Nancy F. [559] Criminal Justice Research & Evaluation Center; Room 636; 899 Tenth Avenue; New York, NY 10019; njacobs@cjrc.org

Jacobs Figueredo, Maureen E. [401] 3671 W Gailey Dr; Tucson, AZ 85741-2018; jagraphics@aol.com

James, Tom [365, 772] Institute for Public Affairs; University of Oklahoma; 455 W Lindsey St Suite 304; Norman, OK 73019; tjames@ou.edu

Jameson, Robert E. [516] Ewing Marion Kauffman Foundation; 4801 Rockhill Rd.; Kansas, MO 64110-2046; bjameson@emkf.org

Jang, Soojung [372, 526] 330 Huntington Hall; School of Education; Syracuse University; Syracuse, NY 13244-2340; sojang@syr.edu

Jared, Cutler C. [401] 18H USU Aggie Village; Logan, UT 84341; SLP9B@cc.usu.edu

Jeanpierre, Bobby J. [315] 3616 80th Ave N; Brooklyn Park, MN 55443; jean0023@tc.umn.edu

Jennings, John [554] Northwest Energy Efficiency Alliance; 522 SW 5th Ave., Suite 410; Portland, OR 97204; jjennings@nwalliance.org

Jenson, G. Eric [732] 468 West 725 North; Logan, UT 84321; slxlz@cc.usu.edu

- Jinkerson, Darryl L. [735] 1405 N 5th Ave; St Charles, IL 60174; darryl.l.jinkerson@us.arthurandersen.com
- Johnsen, Matthew C. [319] 1700 Research Blvd., Suite 401; Rockville, MD 20850; Mjohnsen@hq.row.com
- Johnson, Chantell [557, 718] NCREL; 1900 Spring Road; Oak Brook, IL 60521; cjohnson
- Johnson, Christine E. [359] Florida Education Policy Studies; Florida State University; 4600 C, University Center; Tallahassee, FL 32306-2540; cjohnson@unr.net
- Johnson, Erik C. [731] The World Bank, 1818 H street, N.W.; Washington, DC 20433; ejohnson1@worldbank.org
- Johnson, Jeannette [708] University of Maryland; Psychiatry/Division of Alcohol and Drug Abuse; 630 W Fayette St. Room 1-135a; Baltimore, MD 21201; jjohnson@umpsy4.ab.umd.edu
- Johnson, Lawrence J. [344] College of Ed, Dept of R&D; PO Box 210002; Cincinatti, OH 45221-0002; johnslj@uc.edu
- Johnson, Lisa [780] P.O. Box 50065; Columbia, SC 29205; johnsonl@black.cla.sc.edu
- Johnson, Melody R. [530] Cornell University; Department of Policy Analysis and Management; MVR Hall, Room N132; Ithaca, NY 14853; MRJ4@cornell.edu
- Johnson, Paul L. [564] US Department of Health and Human Services; Humphrey Building, Room 447D; 200 Independence Avenue, SW; Washington, DC 20201; pjohnson@osaspe.dhhs.gov
- Johnson, Robert A. [512] National Opinion Research Center; 1350 Connecticut Ave. NW; Ste. 500; Washington, DC 20036; johnsonb@norcmail.uchicago.edu
- Johnson, Robert L. [308, 335, 766] College of Education University of SC; Columbia, SC 29208; johnsrl@vm.sc.edu
- Johnson, Roger A. [716] Office of the Registrar; 165 Fredrick Palmer Whiddon Administration Bldg; University of South Alabama; Mobile, AL 36688-0002; rjohnson@usamail.usouthal.edu
- Johnson, Sherrill [734] #780, 8303 112 Street; Edmonton, AB T6G 1K4 Canada; sherrill@howardresearch.com
- Jones, Ivy [550, 563] 285 Columbus Ave; Boston, MA 02116; ivy\_jones@city-year.org
- Jones, John [720] JCS Research and Consulting; 3409 Dunes Street; Denton, TX 76201-7923; jonesjd@isu.edu
- Jordan, Gretchen B. [510, 546] 950 L'Enfant Plaza SW; Suite 110; Washington, DC 20024; gbjorda@sandia.gov
- Julnes, George [555] Institute for Public Affairs; University of Illinois at Springfield; Springfield, IL 62794-9243; julnes.george@uis.edu
- Juntunen, Amy [517] SPEC Associates; 719 Griswold, Suite 1230; Detroit, MI 48226; ajuntunen@aol.com
- Just, Anne E. [516] Office of Policy and Evaluation; California Department of Education; 721 Capitol Mall; P.O. Box 944272; Sacramento, CA 94244-2720; ajust@cde.ca.gov
- Kacer, Barbara A. [557] School of Integrative Studies; Western Kentucky University; Bowling Green, KY 42101; barbara.kacer@wku.edu
- Kaftarian, Shakeh [726] Division of Knowledge Development and Evaluation; Center for Substance Abuse Prevention; 5515 Security Lane, 10th Floor; Rockville, MD 20852; skaftari@samhsa.gov
- Kahn, Lynne [401] NECTAS; 137 E Franklin St; Nations Bank Plaza Suite 500; Chapel Hill, NC 27514; lynne\_kahn@unc.edu
- Kalishman, Summers [720] University of New Mexico School of Medicine; Office of Program Evaluation, Education and Research; BMSB B65G Box 536; Albuquerque, NM 87131-5132; skalish@salud.unm.edu
- Kaminsky, Alexis [313] Stanford University; School of Education; 485 Lasuen Mall; Stanford, CA 94305-3096; ak38@leland.stanford.edu
- Kamm, Barbara L. [769] 14200 Grand Ave NE; Albuquerque, NM 87123-1831; blkamm@worldnet.att.net
- Kane, Mary [337] Concept Systems Incorporated; 118 Prospect St; Suite 309; Ithaca, NY 14850; mkane@conceptsystems.com
- Kariisa, Gabriel M. [773] Operations Evaluations Office; African Development Bank; 01 BP 1387; Abidjan 01, Cote d'Ivoire; g.kariisa@afdb.org
- Karriker, Katherine J. [716] AZ Emergency Medicine Research Center; Arizona Health Sciences Center; 1501 N Campbell Ave PO Box 245057; Tucson, AZ 85724; karrik@aemrc.arizona.edu
- Karunaratne, Padma [576, 716] Evaluation Unit World Bank Institute; The World Bank; 1818 H Street, N.W. Room G3-193; Washington, DC 20433; pkarunaratne@worldbank.org

Kaselemis, Chris [401, 533] City of Tucson; P.O. Box 27210; Tucson, AZ 85726-7210; ckasele1@ci.tucson.az.us

Kasprzak, Christina [401] NECTAS; 137 E Franklin St; Nations Bank Plaza Suite 500; Chapel Hill, NC 27514; christina\_kasprzak@unc.edu

Katzenmayer, Conrad G. [561, 564, 755] National Science Foundation; HER/REC; 4201 Wilson Blvd., Room 855; Arlington, VA 22230; ckatzenm@nsf.gov

Kaufman, Joanne [754] Centers for Disease Control & Prevention; Division of Violence Prevention - Mailstop K60; 4770 Buford Highway, N.E.; Atlanta, GA 30341-3724; jtk1@cdc.gov

Kazi, Mansoor A. F. [352, 516, 530] Centre for Evaluation Studies; University of Huddersfield; School of Human and Health Sciences; Queensgate, Huddersfield HD1 3DH UK; m.a.f.kazi@hud.ac.uk

Kazi, Shahida [516, 530] Centre for Evaluation Studies; The University of Huddersfield; School of Human and Health Sciences; Queensgate, Huddersfield HD1 3DH; m.a.f.kazi@hud.ac.uk

Keener, Dana C. [780] 412 Tyler St.; Columbia, SC 29205; keenerd@black.cla.sc.edu

Keir, Scott S. [307] Department of Community Justice - Juvenile Justice Complex; 1401 NE 68th Ave; Portland, OR 97213; scott.s.keit@co.multnomah.or.us

Keller, Robert A. [519] McREL; 2550 South Parker Road; Suite 500; Aurora, CO 80014-1678; bkeller@mcrel.org

Kemis, Mari [740] E005 Lagomarcino; Iowa State University; Ames, IA 50011; mrkemis@iastate.edu

Kershaw, Josephine M. [738, 747] 1539 E Indianhead Dr; Tallahassee, FL 32301; jmk6100@garnet.acns.fsu.edu

Kiernan, Nancy-Ellen [511, 732] Penn State; 307 Ag Admin Bldg; University Park, PA 16802; nekiernan@psu.edu

King, Jean A. [105, 344, 541, 577, 703] University of Minnesota; 330 Wulling Hall; 86 Pleasant St., SE; Minneapolis, MN 55455; kingx004@umn.tc.edu

King Jr., Richard D. [309] 847 Jancey St; Pittsburgh, PA 15206; kingrd@worldnet.att.net

Kingsley, Gordon [373] School of Public Policy; Georgia Tech; Atlanta, GA 30332; gordon.kingsley@pubpolicy.gatech.edu

Kirchner, Robert [579] Bureau of Justice Assistance; Office of Justice Programs, USDOJ; 810 7th St NW; Washington, DC 20531; kirchner@ojp.usdoj.gov

Kirkhart, Karen [530, 701] 205 Sherwood Dr; Syracuse, NY 13214; kirkhard@social.syr.edu

Kirkland, C. Eric [711] COSMOS Corporation; 3 Bethesda Metro Center, Suite 950; Bethesda, MD 20814; ekirkland@cosmoscorp.com

Klebe, Kelli [516] CU Colorado Springs; 1420 Austin Bluffs Pkwy; Department of Psychology; Colorado Springs, CO 80933; kklebe@mail.uccs.edu

Klein, Sue [343] US Department of Education; Room 508F; 555 NJ Ave. NW; Washington, DC 20208-5643; sue\_klein@ed.gov

Klostermann, Brenda K. [338] Institute for Health Policy and Health Svcs Research; University of Cincinnati; PO Box 670840; Cincinnati, OH 45267-0840; brenda.klostermann@uc.edu

Knight Lapinski, Maria [401] Center for Evaluation Studies; 409 Agriculture Hall; Michigan State University; East Lansing, MI 48823-1039; Lapinsk3@pilot.msu.edu

Knott, Tara D. [384, 574] Evaluation Resources, Inc; 3960 Knight Arnold Rd; Memphis, TN 38117; tknott@aol.com

Konar, Victoria C. [516] 321 Farrington St; Quincy, MA 02170; vkonar@hotmal.com

Konare, Amadou [551, 716] 1818 H St NW; World Bank Institute; The World Bank; Washington, DC 20433; akonare@worldbank.org

Konrad, Ellen L. [309, 567] Multnomah County Dept of Community and Family Svcs; 421 S.W. 6th Avenue, 7th Floor; Portland, OR 97204-1618; ellen.l.konrad@co.multnomah.or.us

Koul, Ravinder [740] Dept of Education, 30 E. Swedesford Road; Pennsylvania State University-Great Valley; Malvern, PA 19355; rxk141@psu.edu

Krabill, Michael [518] 105 Stores Building; 2650 Kenny Road; Columbus, OH 43210-1060; krabill.4@osu.edu

Kragt, Donna M. [558] 143 Bostwick, NE; Grand Rapids, MI 49503; dkragt@post.grcc.mi.us

Krueger, Richard A. [557] University of Minnesota Extension Service; 320C VoTech Ed. Bldg.; 1954 Buford Ave.; St. Paul, MN 55108; rkrueger@extension.umn.edu

Krupski, Antoinette [726] Dept. of Social and Health Services, Division of Alcohol and Substance Abuse; 612 Woodland Square Loop SE, Bldg C; PO Box 45330; Olympia, WA 98504; krupstk@dshs.wa.gov

Krysik, Judy [311] 620 N Country Club Suite B; Tucson, AZ 85716; jkrysik@du.edu

Kuang, Hai Jiang [520] St. Paul Public Schools; Research, Evaluation and Assessment; 360 Colborne Street; St. Paul, MN 55102-3299; haijiang.kuang@spps.org

Kubo Della-Piana, Connie [355] Model Institutions for Excellence; Geology Bldg Rm 124; University of Texas at El Paso; El Paso, TX 79968; cdella-piana@miners.utep.edu

Kumpfer, Karol [708] Office of the Director, CSAP, 9th floor, Rockwall II; 5600 Fishers Lane; Rockville, MD 20857; kkumpfer@samhsa@gov

Kwait, Jennifer [303] Parklawn Bldg Room 7A07; 5600 Fishers Lane; Rockville, MD 20857

Lachapelle, Cathy [740] Goodman Research Group, Inc.; 26 Lee St, Ste 1; Cambridge, MA 02139; wece2@grginc.com

Lacy, Nick [377] National Audit Office; 157-197 Buckingham Palace Road; Victoria; London, SW1W9SP UK

LaFrance, Joan L. [567] Performance Resource Group; City of Seattle - Executive Services Dept.; 710 2nd Ave 12th FI; Seattle, WA 98104; joan.lafrance@ci.seattle.wa.us

Lahey, Robert E. [510] L'Esplanade Laurier; 300 Laurier Avenue West; West Tower, Room A-1465; Ottawa, ON K1A 0M7 Canada; robert.lahey@psc.cfp.gc.ca

Lahr, Melissa [573] University of AZ School of Public Admin and Policy; c/o BHS; 2122 E Highland #100; Phoenix, AZ 85016; mlahr@u.arizona.edu

Lai, Morris K. [107, 716] CRDG University of Hawaii; 1776 University Ave CM 130; Honolulu, HI 96822-2463; lai@hawaii.edu

Laine, Sabrina W. M. [557] NCREL; 1900 Spring Road; Oak Brook, IL 60521; slaine@ncrel.org

Lam, Tony M. [718, 771] Department of Curriculum, Teaching & Learning; OISE/UT; 252 Bloor St W; Toronto, ON M5S 1V6 Canada; tlam@oise.utoronto.ca

LaMuth, Jacqueline E. [741] Ohio State University; 700 Ackerman Rd Suite 240; Columbus, OH 43202; lamuth.1@osu.edu

Lapine, Louise [569] Planning Council; 1442 North Farwell Ave #300; Milwaukee, WI 53202; Ilapine@aol.com

Larson, Eric [727] USGAO (GGD, Rm 2037); 441 G Street NW; Washington, DC 20548; larsone.ggd@gao.gov

Larson, Kathlene A. [359] 403A East Hall; Iowa State University; Ames, IA 50011-1070; x1klarso@exnet.iastate.edu

Latkin, Carl A. [570] Johns Hopkins University; School of Hygiene and Public Health; 1629 East Baltimore Street; Baltimore, MD 21231; clatkin@jhsph.edu

Lattimore, Pamela K. [505] Research Triangle Institute; PO Box 12194; Research Triangle Park, NC 27709; lattimore@rti.org

Lau, Chak C. [735] 1405 North Fifth Avenue; St. Charles, IL 60174; chak.c.lau@us.arthurandersen.com

Laughlin, Susan [511] UCCE Contra Costa; 75 Santa Barbara Rd; Pleasant Hill, CA 94523; sqlaughlin@ucdavis.edu

Lawrence, Anne H. [759] 84 Williams Street, 14th Floor; New York, NY 10038; annel@lacnyc.org

Laws, Katherine [553] RMC Research; 522 SW Fifth Ste 1407; Portland, OR 97204; kathy\_laws@rmccorp.com

LeCroy, Craig W. [311, 520] 620 N Country Club Suite B; Tucson, AZ 85716; clecroy@azstarnet.com

Leduc, Nicole [401] Interdisciplinary Health Research Group; University of Montreal; P.O. Box 6128, Succursale Centre-ville; Montreal, QC H3C 3J7 Canada; Nicole.Leduc@umontreal.ca

Lee, Barbara [392, 528] 13301 Bruce B. Downs; MHC 2529; Tampa, FL 33612; brenssis@aol.com

Lee, Kien S. [362] 12522 Hialeah Way; Gaithersburg, MD 20878; kien@capablecommunity.com

Lee, Mark [318, 367, 716] PO Box 291; Wolfe Island; Kingston, ON KOH 2YO Canada; 6mwl@qlink.queensu.ca

Lehman, Barbara J. [712] Claremont Graduate University; School of Behavioral and Organizational Sciences; 123 East Eighth Street; Claremont, CA 91711; barbara.lehman@cgu.edu

Leichliter, Jami [778] Student Health Programs; Southern Illinois University; Carbondale, IL 62901; jami@siu.edu

Lelle, Mark A. [116, 306, 336, 578] One Michigan Avenue East; Battle Creek, MI 49017-4058; mal@wkkf.org

Lemne, Marja [770] Ministry of Finance; Stockholm, S-103 33 SWEDEN; marja.lemne@finance.ministry.se

- Leonardos, Ana Cristina [375, 571] Av. Rui Barbosa 520 apt.701; Flamengo; Rio de Janeiro, RJ 22250-020 Brazil; anacl@ibm.net Leopold, Gregory D. [707, 771] Appalachia Educational Laboratory; PO Box 1348; Charleston, WV 25325-1348; leopoldg@ael.org
- LeRouzic, Violaine [576] Evaluation Unit World Bank Institute; The World Bank; 1818 H Street Room G3-207; Washington, DC 20433; vlerouzic@worldbank.org
- Levin-Rozalis, Miri [716] Department of Education; Ben Gurion University of the Negev; P.O.B. 653; Beer Sheva, 84105 Israel; rozalis@internet-zahav.net
- Leviton, Laura C. [301, 327, 370, 383, 541] Robert Wood Johnson Foundation; College Road East; PO Box 2316; Princeton, NJ 08543-2316; LLevito@rwjf.org
- Lewis, Jerry R. [557] Box 5027; University of Southern Mississippi; Hattiesburg, MS 39406-5027; jerry.lewis@usm.edu
- Lichtenstein, Carolyn [724] R.O.W. Sciences; 1700 Research Blvd; Suite 400; Rockville, MD 20850; clichtenstein@hq.row.com
- Lind, Karen K. [563, 718] Dep of Early & Middle Childhood Education; School of Education; University of Louisville; Louisville, KY 40292
- Line, Laura M. [578] The Pew Charitable Trusts; One Commerce Sq; 2005 Market St Suite 1700; Philadelphia, PA 19103; lline@pewtrusts.com
- Lipsey, Mark W. [321, 700] Vanderbilt Institute for Public Policy Studies; 1207 18th Ave. So.; Nashville, TN 37212; mark.lipsey@vanderbilt.edu
- Lipton, Linda [577] 2515 Orrington Ave; Evanston, IL 60201-2427; liptonpo@aol.com
- Lisi, Kristine L. [530] University at Albany/SUNY; Education 224; 1400 Washington Ave; Albany, NY 12222; krissylui@aol.com
- Lobosco, Anna L. [502, 720] NY State Developmental Disabilities Planning Council; 155 Washington Avenue; Albany, NY 12210
- Long, Paula [772] Institute for Public Affairs; University of Oklahoma; 455 W. Lindsey St., Suite 304; Norman, OK 73019; polong@ou.edu
- Longo, Paul J. [331] 37 Lorene Ave.; Athens, OH 45701; longo@ilgard.ohiou.edu
- Lopez-Avila, Maria Teresa [516] Universidad Autónoma de Yucatán. Centro de Investigaciones Regionales "Dr. Hideyo Noguchi"; Laboratorio de Hematología y Genética, Av. Itzáes No. 490 x 59 C.P. 97000; Merida, Yucatan CP: 97000 Mexico; lavila@tunku.uady.mx
- Lorton Jr, Paul [324] 1265 Altshul Ave; Menlo Park, CA 94025-6603; lorton@usfca.edu
- Love, Arnold J. [332, 356, 361, 544] 354 Roehampton Ave; Toronto, ON M4P 1S4 Canada; ajlove@yorku.ca
- Love, Craig T. [365, 516, 530] Box G-BH; Center for Alcohol and Addictions Studies; Brown University; Providence, RI 02912; craig\_love@brown.edu
- Loveland, David L. [330] 1925 John St; Lansing, MI 48906; manova@msn.com
- Lovell, Tobin R. [720] 1600-B Beaver Ridge Drive; Kettering, OH 45429; lovell.2@wright.edu
- Lowe, Staci T. [530] Cornell University; Department of Policy Analysis and Management; MVR Hall, Room N132; Ithaca, NY 14853; stl5@cornell.edu
- Lubke, Margaret M. [338, 401] Technical Research Laboratory; Utah State University Research Foundation; 1695 North Research Park Way; North Logan, UT 84321; mlubke@ksar.usu.edu
- Lucas, Kenya J. [516, 570] 1629 E. Baltimore St.; School of Hygiene and Public Health; c/o The Light House; Baltimore, MD 21209; kjlucas@jhsph.edu
- Luchins, Daniel J. [739] University of Chicago; 5841 Maryland Av MC3077; Chicago, IL 60637; DanL@yoda.bsd.uchicago.edu
- Luchs, Sarah C. [369] OSU School of Ed Policy and Leadership; 301 Ramseyer Hall; 29 W Woodruff Ave; Columbus, OH 43210-1177; luchs.2@osu.edu
- Lupe, Carolyn M. [116, 535, 741] 1219 South Race Street; Denver, CO 80210; cmlupe@aol.com
- Lusnar, Mark P. [374] Arthur Andersen; 1405 North Fifth Avenue; St. Charles, IL 60174; mark.p.lusnar@us.arthurandersen.com
- Lynch, Christina O. [376] 6537 Tydings Rd; Sykesville, MD 21784; colynch@bellatlantic.net
- Lyons, Becky M. [309, 728] 1835 Doric Drive; Tallahassee, FL 32303; becky\_lyons@dcf.state.fl.us
- Mabry, Linda [745] College of Education; Indiana University; Bloomington, IN 47405; I-mabry@indiana.edu

- MacColl, Gail S. [547] U.S. General Accounting Office (ASEM); 441 G Street, NW (Room 2037); Washington, DC 20548; maccollg.ggd@gao.gov
- MacDonald, Gary [379] 902 North Meridian Street, Suite 311; Indianapolis, IN 46204; Gindy902@indy.net
- Mackay, Keith [720, 773] Operations Evaluation Department, Rm G3-212; The World Bank Group; 1818 H Street, N.W.; Washington, DC 20433; kmackay@worldbank.org
- Maclure, Richard [736] Faculty of Education; University of Ottawa; 145 Jean-Jacques Lussier; Ottawa, ON K1N 6N5 Canada; rmaclure@uottawa.ca
- MacNeil, Cheryl [502, 765] SUNY at Albany; Department of Educational and Counselling Psychology; 1400 Washington Avenue; Albany, NY 12222; macred@capital.net
- Madison, Anna-Marie [360] Human Services Graduate Program; The University of Massachusetts; 100 Morrissey Bl; Boston, MA 02125; madison@umbsky.cc.umb.edu
- Magnotta, Micheline [312] The Health Federation of Philadelphia; 1211 Chestnut Street, Suite 801; Philadelphia, PA 19107; mmagnott@voicenet.com
- Malitz, Faye E. [303] Parklawn Building, Room 7A-07; 5600 Fishers Lane; Rockville, MD 20857; fmalitz@hrsa.gov
- Manfredi, Trish [334] 213 Stockbridge Hall; University of Massachusetts, Amherst; Amherst, MA 01003-0099; tmanfredi@umext.umass.edu
- Marais, Lorraine C. [391, 557, 736] 310 S Kendall Ave #44; Kalamazoo, MI 49006; Icmar70@hotmail.com
- Maramack, Sheilah [726] Div of Knowledge Development and Eval; Center for Substance Abuse Prevention; 5515 Security Lane, 10th Floor; Rockville, MD 20852; smaramar@samhsa.gov
- Marcus-Mendoza, Susan [365] Department of Human Relations; University of Oklahoma; 601 Elm Ave.; Norman, Ok 73019; smmendoza@ou.edu
- Marino, Eduardo [551] Rua Artur Prado 75 apt.152 Paraíso; São Paulo, SP 01322-000 Brazil; emarino@mandic.com.br
- Mark, Melvin M. [388, 537] 407 Moore; Department of Psychology; Penn State; University Park, PA 16802; m5m@psu.edu
- Markley, Brook [574] C.D.A.C.; 43 First Street; Troy, NY 12180
- Marquart, Jules M. [540] 7425 Somerset PI; Nashville, TN 37221; marqua5@ibm.net
- Martin, Marcus [365] Department of Sociology; University of Oklahoma; Kaufman Hall; Norman, OK 73019; Marcus.E.Martin-1@ou.edu
- Martineau, Jennifer W. [308, 525, 720] P.O. Box 26300; Greensboro, NC 27438; martineauj@leaders.ccl.org
- Martinez, Rose Marie [303] PO Box 2393; Princeton, NJ 08543
- Martorell, Francisco [302] Milwaukee Public Schools; 5225 West Vliet Street; Milwaukee, WI 53208; martorf@mail.milwaukee.k12.wi.us
- Maruyama, Geoffrey [520] St. Paul Public Schools; Research, Evaluation and Assessment; 360 Colborne Street; St. Paul, MN 55102-3299; geoff.maruyama@spps.org
- Marx, Mary L. [344] University of Cincinnati; Evaluation Services Center; P.O. Box 210105; Cincinnati, OH 45221-0105; marxml@email.uc.edu
- Masini, Blase E. [557] NCREL; 1900 Spring Road; Oak Brook, IL 60521; bmasinis@ncrel.org
- Mathison, Sandra [322, 765] SUNY at Albany; Department of Educational Theory and Practice; 1400 Washington Ave ED109; Albany, NY 12222; mathison@cnsvax.albany.edu
- Matshazi, Dumiso G. M. [365, 748] Riverside County Dept. Mental Health; 4095 County Circle Drive; Riverside, CA 92513; dmatsha@gte.net
- Matt, Georg E. [388] Public Admin & Urban Studies; Georgia State University; University Plaza; Atlanta, GA 30303; gmatt@sciences.sdsu.edu
- Matters, Michael D. [739] University of Illinois at Chicago; School of Public Health (M/C 923; 2035 W. Taylor St.; Chicago, IL 60612-7259; mmatters@uic.edu
- Maushak, Nancy J. [339] 2712 87th St; Lubbock, TX 79423; nmaushak@ttacs.ttu.edu

Maxfield, Michael G. [381] School of Criminal Justice; Rutgers University; 15 Washington Street; Newark, NJ 07102-3105; maxfield@andromeda.rutgers.edu

Maxwell, Joseph [372] Graduate School of Education; George Mason University; Fairfax, VA 22030-4444; jmaxwell@gmu.edu

Maxwell, Kelly [371] Frank Porter Graham Child Development Center; 105 Smith Level Road, CB#8180; Chapel Hill, NC 27599-8180

May, Sharon M. [374, 521, 756] Information and Performance Solutions; Compaq Computer Corporation; 110 Spitbrook Road, ZKO1-2/D59; Nashua, NH 03062; Sharon.May@digital.com

Mayer, Amy M. [740] 265-2 Peik Hall; 159 Pillsbury Dr. SE; Minneapolis, MN 55455-0208; maye0046@tc.umn.edu

Mayle, Amanda [720] 2175 Rockdell Drive #1; Fairborn, OH 45324; amanda.mayle@wright.edu

Mazar, Rivka K. [709] 108-11 68 Rd; Forest Hills; New York, NY 11375; rmazar@email.gc.cuny.edu

McCaffrey, Laurie A. [747] #780, 8303 112th St; Edmonton, AB T6G 1K4 Canada; laurie@howardresearch.com

McCormick, Marie C. [303] School of Public Health; Harvard University; 677 Huntington Ave; Boston, MA 02115

McDonald, Bronwen M. [314, 504] Department of Natural Resources and Environment; Ellenbank; Warragul, VIC Australia; Bron.McDonald@nre.vic.gov.au

McDonald, Phyllis [111] National Institute of Justice; 810 7th St NW; Washington, DC 20531; mcdonald@ojp.usdoj.gov

McGhee, Ray [716] SRI International; 333 Ravenswood Avenue; Menlo Park, CA 94025-3439; rmcghee@unix.sri.com

McGinnis, Linda [716] 1818 H Street, N.W.; Washington, DC 20433; Imcginnis@worldbank.org

McKendall, Vanessa [703] FaceValu; 3507 Emerson Ave N; Minneapolis, MN 55412-2552; vjmckendall@hotmail.com

McKinney, Martha [303] 301 Boone Trail; Richmond, KY 40475

McKnight, Katherine M. [305, 565] 12037 Hiram Place NE; Seattle, WA 98125; kmm@u.arizona.edu

McKnight, Patrick E. [565, 725] EGAD, University of Arizona; Department of Psychology; Tucson, AZ 85721; pem@theriver.com

McLaughlin, John A. [341] 423 Hempstead Rd; Williamsburg, VA 23185; MACGROUPX@AOL.COM

McLeod, John [771] 1600, Steeles Ave. West, Ste. 420; Toronto, ON L4K 4M2 Canada; john@horn.com

McMahon, Harry [769] Head of Education, University of Ulster; Cromore Rd; Coleraine, Londonderry BT52 1SA Northern Ireland; hf.McMahon@ulst.ac.uk

McMullan, Bernard [336] Patrizi McMullan Consulting; 12 Greenwood Place; Wyncote, PA 19095; rivervue@aol.com

McNamara, Susan R. [530, 728] Juvenile Justice Accountability Board; The Florida Legislature; 308 Holland Building; Tallahassee, FL 32399-1300; mcnamara.susan@leg.state.fl.us

McNeal, Brian L. [314] University of Florida; Department of Soils

Md-Zain, Ali-Yusob B. [713] Center for Research and Consultancy; Universiti Utara Malaysia; Sintok; Jitra, Kedah 06010 Malaysia; yusob@uum.edu.my

Mead, June P. [401, 572] College of Human Ecology; Cornell University; Ithaca, NY 14850; jm62@Cornell.edu

Mee, Jean [720] Southern Connecticut State University; 501 Crescent St; Exercise Science Dept/PE4; New Haven, CT 06515; rrglaser@u.washington.edu

Meehan, Merrill L. [520] AEL, Inc.; PO Box 1348; Charleston, WV 25325-1348; meehanm@ael.org

Melkers, Julia [373, 389] Public Administration and Urban Studies; Georgia State University; University Plaza; Atlanta, GA 30303; jmelkers@gsu.edu

Merchant, Betty M. [557] University of Illinois. College of Education. 333 Education Bldg.; 1310 South Sixth; Champaign, IL 61820; bmerchan@uiuc.edu

Mercier, Céline [358] Douglas Hospital Research Centre; Psychosocial Research Division; 6875 LaSalle Blvd; Verdun, QC H4H 1R3 Canada; mercel@douglas.mcgill.ca

Mersman, Jennifer [581, 709] 7888 Victor Ave; Hesperia, CA 92345; mersman@eee.org

Mertens, Donna M. [332, 343, 569] 4600 Marie Street; Beltsville, MD 20705; donna.mertens@gallaudet.edu

Metcalf, Kim K. [740] Indiana Center for Evaluation; Smith Research Center; 2805 East 10th Street; Bloomington, IN 47408; kmetcalf@indiana.edu

Metzger, Elizabeth [401] Dept. of English CPR 358; 4202 Fowler Ave.; Tampa, FI 33620; emetzger@chuma.cas.usf.edu

Meyer, Cheryl [720] Ellis Human Development Institute; 9 North Edwin C. Moses Blvd; Dayton, OH 45407; cheryl.meyer@wright.edu

Meyer, Tricia R. [574] 175 S Swan St Apt 1M; Albany, NY 12210; tm0554@cnsvax.albany.edu

Michalski, Greg V. [756] 4772 Homesteaders Rd.; Fitzroy Harbour, ON KOA 1X0 Canada; gregm@nortelnetworks.com

Mikloucich, Francine [768] Policy Research Associates; 262 Delaware Avenue; Delmar, NY 12054; fmikloucich@prainc.com

Milberg, John [303] Parklawn Bldg Room 7A29; 5600 Fishers Lane; Rockville, MD 20857

Miles, Delsherae [109] Evaluation and Testing SVC 2054; 4202 E. Fowler Avenue; Tampa, FI 33620; dmiles@brill.acomp.usf.edu

Millett, Ricardo A. [116, 399, 559, 578, 706] Kellogg Foundation; One Michigan Avenue East; Battle Creek, MI 49017-4058

Millman, Michael [303] Twinbrook Metro Plaza Building, Room 6-05; 12300 Twinbrook Parkway; Rockville, MD 20852; mmillman@hrsa.gov

Millsap, MaryAnn [561] Abt Associates, Inc; 55 Wheeler St; Cambridge, MA 02138; mary\_ann\_millsap@abtassoc.com

Milstein, Bobby [516] Office of Program Planning and Evaluation; 1600 Clifton Rd NE; Mailstop D-33; Atlanta, GA 30333; bym2@cdc.gov

Mines, Jan [720] University of New Mexico School of Medicine; Office of Program Evaluation, Education and Research; BMSB B65G Box 536; Albuquerque, NM 87131-5132; jmines@salud.unm.edu

Minnema, Jane E. [105, 776] EPsy, 204 Burton Hall; 178 Pillsbury Drive SE; Minneapolis, MN 55455; minn0014@tc.umn.edu

Minnett, Ann M. [361] Salesmanship Club Youth and Family Centers, Inc.; 106 East Tenth Street; Dallas, TX 75203; Annminnett@aol.com

Minton, Carmelle [713] 1295 Bandana Boulevard North; Suite 210; St. Paul, MN 55108; clm@wilder.org

Miron, Gary [501] The Evaluation Center; Western Michigan University; Kalamazoo, MI 49008; Gary. Miron@wmich.edu

Missler, Susan M. [518] Office of Business Management; Ohio State University; 2650 Kenny Rd 105 Stores Bldg; Columbus, OH 43210-1060; missler.1@osu.edu

Mitchell, Vernay~[379]~A cademy~for~Educational~Development;~100~Fifth~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~Floor;~New~York,~NY~10011;~vmitchel@aed.org~Avenue,~2nd~A

Modaressi, Shapar [552] Office for Continuous Quality Improvement; 1131 Glenn L Martin Hall; University of Maryland; College Park, MD 20742-3011; bm144@umail.umd.edu

Mohan, Rakesh [385, 506, 562, 749] Joint Legislative Audit and Review Committee; 506 16th Ave SE; Olympia, WA 98501-2323; mohan\_ra@leg.wa.gov

Mohr, Lawrence B. [372] School of Public Policy; University of Michigan; Ann Arbor, MI 48109-1220; Imohr@umich.edu

Molnar, John I. [106, 309] 26 Federal Plaza Rm. 41-106; US Department of Health and Human Services; Office of Inspector General; New York, NY 10278; jmolnar@os.dhhs.gov

Mondeaux, Frank P. [553] RMC Research Corporation; 522 SW Fifth PMB 1407; Portland, OR 97204; frank\_mondeaux@rmccorp.com

Montague, Steve [510] 151 Slater Street; Suite 1100; Ottawa, ON K1P 5H3 Canada; steve@pmn.net

Moore, Linda Hamman [355, 552] Parkland College; 2400 W Bradley Ave A-251; Champaign, IL 61821; Imoore@parkland.cc.il.us

Moorehead, Gregory [557] 993 Richmond Ct. #2B; Kalamazoo, MI 49009; gregory.moorehead@wmich.edu

Morales, Alicia [368, 712] EGAD, University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; amorales@u.arizona.edu

Moran, James [708] Graduate School of Social work, University of Denver; 2148 S. High Street; Denver, CO 80209; jmoran@du.edu

Morell, Jonathan A. [752, 764] ERIM Center for Electronic Commerce; P.O. Box 134001; Ann Arbor, MI 48113-4001; imorell@erim.org

Morell, Linda C. [113] Aquirre International; 480 E 4th Ave, Unit A; San Mateo, CA 94401; Imorell@aiweb.com

Moreno, Lorenzo [303] PO Box 2393; Princeton, NJ 08543

Moreton, Joy [322] Cambridge College, Research and Evaluation; 1000 Massachusetts Avenue; Cambridge, MA 02138; jmoreton@idea.cambridge.edu

Morris, Michael [103, 329, 502] Department of Psychology; University of New Haven; West Haven, CT 47613; mikepsych@charger.newhaven.edu

Morrissey, Joseph P. [319] CB#7590, 725 Airport RD; UNC at Chapel Hill; Chapel Hill, NC 27587-7590; joseph\_morrissey@unc.edu

Moss, Vanessa D. [716, 756] Xerox Document University; PO Box 2000; Leesburg, VA 20177; vanessa.moss@usa.xerox.com

Moulding, Louise R. [560] 3322W 2200 N; Ogden, UT 84404; Im2390@utah.uswest.net

Moye, Melinda J. [302] Center for Evaluation and Assessment; University of Iowa; N440 Lindquist Center; Iowa City, IA 52242; melinda-moye@uiowa.edu

Mrzlak, Elaine [735] Training, Learning & Development; McDonald's Corporation; 2715 Jorie Blvd; Oak Brook, IL 60523; elaine.mrzlak.@mcd.com

Mueller, Martin [516] Office of Superintendent of Public Instruction; 600 S. Washington; Olympia, WA 98504-7200; mmueller@inspire.ospi.wednet.edu

Mukherjee, Prachee [392, 521, 740] CO Springs School Dist 11; 1115 N El Paso St; Colorado Springs, CO 80903; prachee@cssd11.k12.co.us

Mulhall, Peter [708] Center for Prevention Research; University of Illinois; 502 E. Tomarez; Savoy, IL 61874; mulhall@uiuc.edu

Mulkern, Virginia [553] Human Services Research Institute; 2336 massachusetts Ave; Cambridge, MA 02140; mulkern@hrsi.org

Muller, Patricia A. [740] Indiana Center for Evaluation; Smith Research Center; 2805 East 10th Street; Bloomington, IN 47408; pmuller@indiana.edu

Mulqueen, Kate [560] PO Box 646; Corrales, NM 87048; kate@unm.net

Mulsow, Miriam H. [716] Human Development and Family Studies; Box 41162; Texas Tech University; Lubbock, TX 79409-1162; mmulsow@hs.ttu.edu

Mulvaney, Shelagh [368] EGAD, University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; mulvaney@u.arizona.edu

Mulvey, Kevin P. [750] CSAT, SAMHSA; 5600 Fishers Lane; Rockville, MD 20857; kmulvey@samhsa.gov

Mundy, Eric J. [780] 439 Broad Blvd; Cuyahoga Falls, OH 44221; emundy@uakron.edu

Murphy-Berman, Virginia [342] c/o 718 Main St; Williamstown, MA 01267

Mutchler, Sue [723] Southwest Educational Development Laboratory; 211 E 7th St; Austin, TX 78701-3281; smutchle@sedl.org

Myers, Laura L. [311, 516, 530] School of Social Work; University of Georgia; Athens, GA 30602; Imyers@arches.uga.edu

Nackerud, Larry G. [337, 770] 301 Tucker Hall; Athens, GA 30602-7016; nackerud@arches.uga.edu

Nadolink, Ricahrd H. [715] Naval Undersea Warfare Center; Newport, RI 02840; nadolinkrh@npt.nuwc.navy.mil

Nathan, Dick [770] Rockefeller Institute of Government; 411 State St; Albany, NY 12203

Ndiaye, Serigne M. [325] Health Services Research and Evaluation Branch; Immunization Program E-52 Centers for Disease Control and Prevention; 1600 Clifton Rd; Atlanta, GA 30333; scn3@cdc.gov

Needle, Richard [724] DEPR/NIDA/NIH; 6001 Executive Blvd; Room 5153, MS 9589; Bethesda, MD 20892-9589; rn28e@nih.gov

Nelson, Anna E. [780] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030; nelsona@calib.com

Nelson, Catherine Awsumb [740] 741 Learning Research and Development Ctr; University of Pittsburgh; 3939 O'Hara St; Pittsburgh, PA 15260; awsumb+@pitt.edu

Nelson, Christopher D. [577] 6621 Ridgeville St; Pittsburgh, PA 15217; chrisnel@andrew.cmu.edu

Nelson, Joan [753] Heart of Florida United Way Dr. Nelson Ying Ctr; 1940 Traylor Blvd; Orlando, FL 32804-4714; jnelson@hfuw.org

Nelson, Wilke [369] Senior Director of Programs; National Park Foundation; 1101 17th Street, NW Suite 1102; Washington, DC 20036; wnelson@goparks.org

Neuman, Anna R. [530, 729] Center for Professional Education; 1405 North Fifth Ave; St Charles, IL 60174; anna.r.neumann@us.arthurandersen.com

Nevo, David [332] School of Education; Tel Aviv University; Tel Aviv, 69978 Israel; dnevo@post.tau.ac.il

- Newman, Dianna L. [315, 339, 502, 530, 545, 581, 712, 722, 780] University at Albany/SUNY School of Education; The Evaluation Consortium, Ed B-28; 1400 Washington Ave; Albany, NY 12222; dln51@cnsibm.albany.edu
- Newman, Frederick L. [734] Health Services Administration; Academic 1, Room 225, Florida International University North Miami Campus; NE 145 Street; North Miami, FL 33181-3600; newmanf@servms.flu.edu
- Newman, Michael E. [511, 732] Mississippi State University Extension Service; Box 9660; Mississippi State, MS 39762; mnewman@ext.msstate.edu
- Nguyen, Thach [307] Dept. of Communty Justice Juvenile Justice Complex; 1401 N.E. 68th Ave.; Portland, OR 97213; thach.v.nguyen@co.multnomah.or.us
- Nichols, Tristi C. [570] 225 Nelson Ave; Peekskill, NY 10566; niceval@ix.netcom.com
- Nielsen, Julie [572, 703] 9130 13th Avenue South; Bloomington, MN 55425; niel0172@tc.umn.edu
- Nieves, Enrique [569] Centers for Disease Control & Prevention; Division of Violence Prevention Mailstop K60; 4770 Buford Highway, N.E.; Atlanta, GA 30341-3724
- Nilsen, Kristine L. [707] Research & Evaluation Unit; PO Box 1348; Charleston, WV 25325-1348; nilsenk@ael.org
- Norland, Emmalou [369, 507] Associate Professor; OSU School of Educational Policy and Leadership; 315C Ramseyer Hall; Columbus, OH 43210-1177; norland.2@osu.edu
- Normand, Jacques [724] DEPR/NIDA/NIH; 6001 Executive Blvd; Room 5153, MS 9589; Bethesda, MD 20892-9589; JNORMAND@ngmsmtp.nida.nih.gov
- Nunez-Urquiza, Rosa Maria [531] Instituto Nacional de Salud Publica (oficina 232); Av. Universidad 655; Cuernavaca, Morelos, Mexico; Cuernavaca, 62508 Mexico; rmanunez@insp3.insp.mx
- Nunno, Michael A. [311] Family Life Development Center; MVR Hall; Cornell University; Ithaca, NY 14853; man2@cornell.edu
- Ocampo, Ada [332] PO Box 55-2200 Coronado; San Jose, Costa Rica
- O'Keefe, Maureen [516] 2862 S. Circle Dr.; .; Colorado Springs, CO 80906; mokeefe@rmi.net
- Oleniuk, Carolynn [532] Dept. of Educational Policy Studies; 7-104 Education North; The University of Alberta; Edmonton, AB T6G 2G5 Canada; c.oleniuk@ualberta.ca
- Olex, Krista [516]
- Oliver, Sylvia [720] Health Research and Education Center; Washington State University; 601 West First Avenue; Spokane, WA 99201-3899
- Olsen, Kenneth R. [542, 742] Human Development Institute; University of Kentucky; 126 Mineral Industries Building; Lexington, KY 40506; olsenk@ihdi.uky.edu
- Olsen, Odd Einer [554] PB 2503 Ulandhaug; Stavanger, N-4004 NORWAY
- Ortega, Sandra [780] 57 East Main St.; Westerville, OH 43081; ortega.12@osu.edu
- Orwin, Robert G. [319, 390, 512, 543, 705, 726] Battelle Centers for Public Health Research and Evaluation; 2101 Wilson Blvd., Suite 800; Arlington, VA 22201-3008; orwinr@battelle.org
- Ory, John C. [398] Office of Instructional Resources, UIUC; 505 East Armory Avenue; 249 Armory Building; Champaign, IL 61820; j-ory@uiuc.edu
- O'Sullivan, Rita G. [375, 548, 702] Teaching to Diversity; School of Education, UNC-Greensboro; PO Box 26171; Greensboro, NC 27402-6171; rgosulli@uncg.edu
- Ottoson, Judith M. [352, 372] GA State University School of Policy Studies; Applied Research Center; P.O. Box 4039; Atlanta, GA 30302-4039; padjmo@langate.gsu.edu
- Owen, Eugene [364] National Center for Education Statistics; U.S. Department of Education; 555 New Jersey Avenue, NW; Washington, DC 20208-5650; eugene\_owen@ed.gov
- Owen, John M. [367, 544, 749] Director, Centre for Program Evaluation; The University of Melbourne; Parkville, VIC 3052 Australia; j.owen@edfac.unimelb.edu.au
- Owens, Jen [778] Department of Psychology; Southern Illinois University; Carbondale, IL 62901; jaowens@siu.edu
- Padgitt, Janet S. [740] E005 Lagomarcino; Iowa State University; Ames, IA 50011; jspadgi@iastate.edu

Page, Bethany A. [702] 4307 Beechnut Lane; Durham, NC 27707; bprohm@aol.com

Palus, Charles J. [308] Center for Creative Leadership; One Leadership Place; Greensboro, NC 27410

Pan, Diane T. [723] SEDL; 211 E 7th St; Austin, TX 78701-3281; dpan@sedl.org

Pane, Natalia [318] 1000 Thomas Jefferson Street, N.W.; Washington, DC; NPane@air-dc.org

Park Tanjasiri, Sora [366] School of Social Ecology; University of California Irvine; Irvine, CA 92697-7075; tanjasir@uci.edu

Parrish, Paige [707] Appalachia Educational Laboratory; PO Box 1348; Charleston, WV 25325-1348; parrishp@ael.org

Parsons, Beverly A. [116, 399, 535, 741] 1460 Quince St Suite 101; Boulder, CO 80304; bevandpar@aol.com

Paskett, Keith [401] TRL-Monitoring; Utah State University Research Foundation; 1695 North Research Park Way; North Logan, UT 84321

Patel, Mahesh S. [102, 332, 363, 752, 773] Evaluations Office; UNICEF; United Nations Complex; Nairobi, Kenya; mpatel@unicef.org

Patrizi, Patricia [336] Patrizi McMullan Consulting; 12 Greenwood Place; Wyncote, PA 19095; ppatrizi1@aol.com

Patton, Michael Quinn [104, 317, 346, 369, 544, 703] The Union Institute; Utilization Focussed Evaluation; 3228 46th Ave. South; Minneapolis, MN 55406; XBXJ65B@Prodigy.com

Payne, David A. [740] 201 Fairfax Hall; University of Georgia; 2085 S Milledge Ave; Athens, GA 30602-5593; dapayne@arches.uga.edu

Pearson, Linda M. [577] 2805 East Tenth Street; Bloomington, IN 47408-2698

Penarrieta, Isabel [710] CARE Peru

Pendleton, Audrey [751] Planning and Evaluation Service; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202; audrey\_pendleton@ed.gov

Penna Firme, Thereza [375, 571] Rua Dias da Rocha 55 apto. 801; Copacabana; Rio de Janeiro, RJ 22051-020 Brazil; anacl@ibm.net

Penny, James A. [308, 766] Center for Creative Leadership; One Leadership Place; PO Box 26300; Greensboro, NC 27438-6300; PENNYJ@LEADERS.CCL.ORG

Penwarden, Iris [366] Rockyview General Hospital; 7007 14th St SW; Calgary, AB Canada; iris.penwarden@CRHA-health.ab.ca

Perkins, Julie [311] School of Psychology (Graduate Students Mailboxes); University of Ottawa; 145 Jean-Jacques Lussier; Ottawa, ON K1N 6N5 Canada; JulsPM@aol.com

Perkins, Peggy [335, 386, 401] Department of Educational Psychology; University of Nevada - Las Vegas; 4505 S Maryland Pkwy Box 453003; Las Vegas, NV 89154-3003; pperkins@nevada.edu

Perrin, Kay [401] University of South Florida, College of Public Health; 13201 Bruce B. Downs Blvd. MDC 56; Tampa, FL 33612; kperrin@com1.med.usf.edu

Perry, Katye [386] School of Educational Studies; Oklahoma State University; 433 Willard Hall; Stillwater, OK 74078-4045; kperry@okway.okstate.edu

Peterson, James A. [516, 570] 1629 E. Baltimore St.; School of Hygiene and Public Health; c/o The Light House; Baltimore, MD 21209; jpeterso@jhsph.edu

Petrosino, Anthony J. [572] 126 Mt. Auburn Street; Cambridge, MA 02138; Anthony\_Petrosino@harvard.edu

Pfeiler, Mary [719] Corporation for National Service-Michigan Office; 211 W. Fort, STE 1408; Detroit, MI 48226; mpfeiler@cns.gov

Phillips, Bret T. [378, 709, 778] Department of Psychology; Southern Illinois University; Carbondale, IL 62901; bretster@siu.edu

Phillips, Cynthia [578] 64 St. Joseph Lane; Battle Creek, MI 49017; 94Phillips@wmich.edu

Phoenix, Ursula L. [353] CDC - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; uap3@cdc.gov

Pierce, Anita [742] College of Education; 1268 University of Oregon; Eugene, OR 97403; Anita\_Pierce@wrrc.uoregon.edu

Pimentel, Edgardo R. [754] 2510 S Park Ln; Carbondale, IL 62901; esp1990@prodigy.net

Pion-Berlin, Lisa [520] Parents Anonymous, Inc.; 675 West Foothill Blvd., Suite 220; Claremont, CA 91711-3475; palpb@juno.com

Piontek, Mary E. [744] RMC Research Corporation; 1000 Market Street; Building 2; Portsmouth, NH 03801; mpiontek@rmcres.com

Plisko, Val [751] Planning and Evaluation Service; US Department of Education; 400 Maryland Avenue SW; Washington, DC 20202; valena\_plisko@ed.gov

Plog, Michael B. [312] Illinois State Board of Education; 100 N. First Street; Springfield, IL 62777; mplog@smtp.isbe.state.il.us

Poissant, Julie J. P. [115] Universite du Quebec a Montreal, LAREHS; C P 8888, succursale Centre-Ville; Montreal, QC H3C 3P8 Canada; d146555@er.uqam.ca

Polinsky, Margaret L. [520] Parents Anonymous, Inc.; 675 West Foothill Blvd., Suite 220; Claremont, CA 91711-3475; ppolinsky@juno.com

Poole, Dennis [753] School of Social Work; University of Texas; 6613 Whitemarsh Valley Walk; Austin, TX 78746; denpoole50@aol.com

Posavac, Emil [300] Loyola University of Chicago; Dept of Psychology; 6525 N Sheridan; Chicago, IL 60626; eposava@luc.edu

Posey, Elaine [716] Young at Heart Coordinator; Mail Code E-541; P.O. Box 149030; Austin, TX 78714-9030

Potter, Hugh [569] Centers for Disease Control & Prevention; Division of Violence Prevention - Mailstop K60; 4770 Buford Highway, NE; Atlanta, GA 30341-3724

Powell, Karen [339] University of Albany/SUNY; The Evaluation Consortium, Ed B-28; 1400 Washington Ave; Albany, NY 12222

Power, Elaine [327] Facility for Outcomes Research and Education; 1717 Eleventh Avenue South; Medical Towers, Suite 516; Birmingham, AL 35205-4785; sbaker@dopm.uab.edu

Prasad, Abhinay A. P. [337] 48 Tota Ka Tal, Madia Katra; Agra, UP 282002 India; abhinayprasad@yahoo.com

Preskill, Hallie [302, 367, 560, 701, 737] Associate Professor and Program Coordinator; Organizational Learning and Instructional Technologies; University of New Mexico; Albuquerque, NM 87131; hpreskil@unm.edu

Presley, Jennifer B. [755] 1726 M St, NW #704; Washington, DC 20036; jpresle@wested.org

Puhlmann, Nancy [401, 560] 1620 N 1770 E; Logan, UT 84341; nancyp@coe.usu.edu

Pursley, Linda A. [322] Cambridge College, Research and Evaluation; 1000 Massachusetts Avenue; Cambridge, MA 02138; lapursley@idea.cambridge.edu

Quasius, Danielle L. [739] University of Illinois at Chicago; School of Public Health (M/C923); 2035 W. Taylor St.; Chicago, IL 60612-7259; DaniQ@yahoo.com

Quinn, Gwendolyn [401] University of South Florida College of Public Health; 13201 Bruce B. Downs Blvd. MDC 56; Tampa, FL 33612; gquinn@com1.med.usf.edu

Quist, Ryan M. [365, 748] 660 W. Bonita #34-H; Claremont, CA 91711; ryan.quist@cgu.edu

Race, Kathryn E. H. [713] Race & Associates, Ltd; 4430 N. Winchester; Chicago, IL 60640; race\_associates@msn.com

Radhakrishna, Rama B. [557] 210, Barre Hall, Clemson University; Clemson, SC 29634-0311; rrdhkrs@clemson,edu

Rai, Kalyani [302, 324, 341] University of Wisconsin-Milwaukee; The Center for Urban Community Development; 161 West Wisconsin Avenue Suite 6000; Milwaukee, WI 53203; kalyanir@uwm.edu

Rallis, Sharon [701] Harvard University Graduate School of Education; 4th Fl Guttman Library; Appian Way; Cambridge, MA 02138-3704; ralissh@impresso.com

Rambaldo, Lisa R. [720] 1603 Beaver Ridge Drive; Kettering, OH 45429; rambaldo.2@wright.edu

Randolph, Frances L. [319, 768] Center for Mental Health Services, SAMHSA; Homeless Programs Branch; 5600 Fishers Lane, Room 11-C05; Rockville, MD 20857; frandolp@samhsa.gov

Rasappan, Arunaselam [332], ; arasappan@undp.org.vn

Ravishankar, Lilanthi [522, 740] AchieveGlobal, Inc.; 1735 Technology Drive; San Jose, CA 95110; lilanthi.ravishankar@achieveglobal.com

Rawdon, Brian [397] Office of Evaluation and Inspection; HHS/OIG; 330 Independence Ave SW; Washington, DC 20201

Raykovich, Karen T. [303] Twinbrook Metro Plaza Building, Room 6-05; 12300 Twinbrook Parkway; Rockville, MD 20852; kraykovich@hrsa.gov

Raymond, Sylviane [401] Association quebecoise de suicidologie; 800 bld. St-Joseph est; Montreal, QC H2J 1K4 Canada; raymond.sylvaine@uqam.ca

Redfield, Doris [334] 219 Melwood Lane; Richmond, VA 23229; dredfield@earthlink.net

Redivo, Kelly A. [333] National Institute of Standards and Technology; 100 Bureau Drive, Stop 4800; Gaithersburg, MD 21702; kredivo@mep.nist.gov

Redmon, D. Patrick [746] College of Business, P.O. Box 4426; Austin Peay State University; Clarksville, TN 37044; redmond@apsu.edu

Reed, Winifred [381, 754] National Institute of Justice; 810 7th Street, NW; Washington, DC 20531; winnie@ojp.usdoj.gov

Reiman, Alan S. [401] 3705 Artic Blvd. #1336; Anchorage, AK 99503-5774; asasr1@uaa.alaska.edu

Reinhart, George R. [355, 552] National Research Council; 2101 Constitution Ave, NW; Washington, DC 20418; greinhar@nas.edu

Reisman, Jane [108, 323, 753] The Evaluation Forum; 1932 1st Avenue, Suite 403; Seattle, WA 98101; janer1231@aol.com

Rennekamp, Roger A. [401] 203 Scovell Hall; University of Kentucky; Lexington, KY 40546-0064; rrenneka@ca.uky.edu

Resendez, Miriam G. [365, 748] 1734 Orange St.; Redlands, CA 92374; miriam.resendez@cgu.edu

Reynolds, Arthur J. [325, 746] Waisman Center; 1500 Highland Avenue; University of Wisconsin; Madison, WI 53705; ajreynol@facstaff.wisc.edu

Rhodes, Scott [370] Department of Health Behavior; 227 Ryals Building, School of Public Health; 1665 University Blvd.; Birmingham, AL 35294-0022; Rhodes@uab.edu

Richardson, Jennifer C. [339, 545] University of Albany/SUNY; The Evaluation Consortium, Ed B-28; 1400 Washington Ave; Albany, NY 12222; jr9113@cnsvax.albany.edu

Rickards, William [552] Alverno College; 3401 S 39th St; Milwaukee, WI 53234; william.rickards@laverno.edu

Rickelman, Donna [753] Orange County; 2911 DeBrocy Way; Winter Park, FL 32792

Ringwalt, Christopher [708] RTI; 4426 S. Miami Boulevard; Durham, NC 27703; clr@rti.org

Risler, Ed [337] 304 Tucker Hall; Athens, GA 30602-7016; erisler@arches.uga.edu

Rist, Ray [326, 773] The World Bank Institute, Rm G3-192; The World Bank Group; 1818 H Street, N.W.; Washington, DC 20433; rrist@worldbank.org

Ritchie, Liesel A. [757, 769] SSRC; P.O. Box 5287; MSU, MS 39762; liesel@lan.ssrc.msstate.edu

Rittner, Barbara [311] School of Social Work; University of Georgia; Athens, GA 30602; brittner@arches.uga.edu

Rivard, Michèle [401] Interdisciplinary Health Research Group; University of Montreal; P.O. Box 6128, Succursale Centre-ville; Montreal, QC H3C 3J7 Canada; Michele.Rivard@umontreal.ca

Rivas, Sonia [747] 8290 SW 9th St; North Lauderdale, FL 33068; srivas01@aol.com

Robbins, Scott A. [302, 513] 1850 Old Pecos Trail, Suite L; Santa Fe, NM 87505; srobbins@lanl.gov

Robertson, Daniel J. [401] TRL-Monitoring; Utah State University Research Foundation; 1695 North Research Park Way; North Logan, UT 84321; danr@coe.usu.edu

Robinson, Tim [367] Canada Post Corporation; 2701 Riverside Drive, Ste N0220; Ottawa, ON K1A 0B1 Canada; tim.robinson@canadapost.ca

Rockhill, Anna [380] Child Welfare Partnership; Portland State University; Portland, OR 97260; rockhia@rri.pdx.edu

Rockwell, S. Kay [334] 300 Ag Hall; University of Nebraska-Lincoln; Lincoln, NE 68583-0709; krockwell1@unl.edu

Rodriguez, Eunice [331, 401, 572] Dept of Policy Analysis and Management; N136A MVR Hall; Cornell University; Ithaca, NY 14853-4401; er23@cornell.edu

Rog, Debra J. [310, 521, 573, 768] Vanderbilt University Center for Mental Health Policy; 1609 Connecticut Ave, NW; Suite 401; Washington, DC 20009; debrog@ibm.net

Rogers, Juan D. [373] School of Public Policy; Georgia Tech; Atlanta, GA 30332; juan.rogers@pubpolicy.gatech.edu

Rogers, Patricia J. [504, 572] P.O. Box 71; Bundoora, VIC Australia; progers@rmit.edu.au

Rogers, Susan [301] Academy for Educational Development; 100 Fifth Ave., 2nd FI; New York, NY 10011; srogers@aed.org

Rogolsky, Sharon [308, 525] Center for Creative Leadership; One Leadership Place; Greensboro, NC 27410; rogolskys@leaders.ccl.org

Rosen, Jeff [552] Nelson A. Rockefeller Institute of Government; Public Higher Education Program; 411 State Street; Albany, NY 12203-1003

Rosenstein, Barbara [716] Mishol Shnunit 23; Beer Sheva, 84738 Israel

Rossman, Gretchen [701] 257 Hills S; Univ of Massachusettes; Amherst, MA 01003; gretchen@edu.umass.edu

Rothman, Jay [536] The McGregor School; 800 Livermore St.; Antioch University; Yellow Springs, OH 45387; jhardman@mcgregor.edu

Rowan, Margo S. [341] 3 Willowbend Court; Bridgewater, NS B4V 3V9 Canada

Rowe, Andy [547] GHK International; 2707 Stratford Rd; Columbia, SC 29204; rowea@sc.edu

Rubba, Peter A. [740] Chambers Building; Penn State University; State College, PA 16802; par4@psu.edu

Rudy, Dennis W. [729] 1700 Mishawaka Avenue; Greenlawn Hall; P. O. Box 7111; South Bend, IL 46634-7111; drudy@iusb.edu

Rugh, Jim [318, 526, 551] 1174 Powell Court; Atlanta, GA 30316-2602; rugh@care.org

Ruman, Christine D. [720] University of New Mexico School of Medicine; OFfice of PRogram Evaluation, Education and Research; BMSB Box 536; Albuquerque, NM 87131; cruman@salud.unm.edu

Russ-Eft, Darlene [522] AchieveGlobal, Inc.; 1735 Technology Drive; San Jose, CA 95110; amresearch@aol.com

Russell, Daniel P. [308] 1210 N. Taft Street; #711; Arlington, VA 22201; daniel\_p\_russell@aoncons.com

Russon, Craig [332, 752] The Evaluation Center; Western Michigan University; 401B Ellsworth Hall; Kalamazoo, MI 49008-5178; Craig.Russon@wmich.edu

Ruth, Allison [768] Vanderbilt University Center for Mental Health Policy; 1609 Connecticut Ave, NW; Suite 401; Washington, DC 20009; aruth02@ibm.net

Ryan, Katherine E. [349] 107 South Prospect; Campaign, IL 61820; k-ryan6@uiuc.edu

Ryan, Vernon [359] 317 East Hall; Iowa State University; Ames, IA 50011-1070; vryan@iastate.edu

Rynearson, Katherine [322] School of Education; Stanford, CA 94305

Sabo, Kim [401, 738, 759] 25 West 43rd Street, Room 611; New York, NY 10036; kimsabo@aol.com

Sacks, JoAnn Y. [705] National Development Research Institute, Inc.; Center for Therapeutic Community Research; Two World trade Center, 16th Floor; New York, NY 10048; jysacks@hotmail.com

Saeki, Noriko [355] USU POBox 1835; Logan, UT 84322-0199; SLHZK@cc.usu.edu

Sale, Elizabeth [328] EMT Associates, Inc.; 408 North Euclid, 2nd Floor; St. Louis, MO 63108; esale@emt.org

Sambrano, Soledad [328] CSAP Division of Knowledge Development and Evaluation; Rockwall II, Suite 1075; 5515 Security Lane; Rockville, MD 20857; sambran@sambsa.gov

Sanchez, Jesus A. [750] Fordham Plaza; 111 East 210th Place; Bronx, NY 10467-2490

Sanders, James R. [501, 558, 577] The Evaluation Center; Western Michigan University; Kalamazoo, MI 49008; james.sanders@wmich.edu

Sandoval, Pamela [577] Hawthorn 351; 3400 Broadway; Gary, IN 46408; psand@iunhaw1.iun.indiana.edu

Sankofa, Biko A. [576] The World Bank; 1818 H Street; Washington, DC 20433; sean biko sankofa martin@worldbank.org

Sansone, Frank A. [331, 391] University of West Florida; Department of Social Work; 11000 University Parkway; Pensacola, FL 32514-5751; fsansone@uwf.edu

Sass, James S. [401] Alliance for Children and Families; 11700 W. Lake Park Dr.; Milwaukee, WI 53224-3099; jsass@alliance1.org

Savidge, Mildred A. [380, 709] Office of Educational Development Mail Slot 595; University of Arkansas for Medical Sciences; 4301 W. Markham St.; Little Rock, AR 72205; savidgemildreda@exchange.uams.edu

Saxe, Leonard [700] Heller School, MS#035; Brandeis University; Waltham, MA 02454; saxe@brandeis.edu

Scarbrough, William [724] CSR, Incorporated; 1400 Eye Street, NW; Suite 200; Washington, DC 20005; wscarbrough@csrincorp.com

Scheetz, James P. [730] School of Dentistry; Health Services Center; University of Louisville; Louisville, KY 40292; jpscheo1@qwise.louisville.edu

Scheirer, Mary Ann [110, 506] 4616 Hillbrook Drive; Annandale, VA 22003; mascheirer@aol.com

Scheuren, Fritz [727] Urban Institute; 2100 M Street NW (5th Floor); Washington, DC 20037; fscheuren@ui.urban.org

Schmeeckle, Joyce M. [740] 6601 Crooked Creek Dr.; Lincoln, NE 68516; jmschm@unlserve.unl.edu

Schmidt, Anna Marie [113] Project Star; 480 East 4th Avenue, Unit A; San Mateo, CA 94401; aschmidt@aiweb.com

Schmiedek, Florian [549, 704] EGAD, University of Arizona; Department of Psychology; P.O. Box 210068; Tucson, AZ 85721; schmiedek@hotmail.com

Schnoes, Connie J. [342] c/o 2810 Riverroad Dr; Waterloo, NB 68069

Schuh, Russell G. [370] 6341 Monitor Street; Pittsburgh, PA 15217; RUSS@fs1.sched.pitt.edu

Schumate, Steven [766] University of South Carolina; College of Education; Wardlaw 135; Columbia, SC 29208; shumates@logicsouth.com

Schwandt, Thomas A. [313, 329, 349, 372, 555] Wright Education Building, 1000; 201 N Rose Ave; Indiana University; Bloomington, IN 47405-1006

Schwartz, Rachel [327] National Perinatal Information Center; 1 State Street; Providence, RI 02908; rmschwartz@aol.com

Schwerin, Michael J. [354] 8041 Attu Street; Millington, TN 38053; mjschwerin@aol.com

Scott, Jean P. [716] Human Development & Family Studies; Box 41162; Texas Tech University; Lubbock, TX 79409-1162; Jscott@hs.ttu.edu

Scott, Sabrina [777] 4404 Detaille Drive; Jacksonville, FL 32209; sabrina@ufl.edu

Scriven, Michael [300, 500, 541, 582, 764] Department of Psychology; Claremont Graduate University; 123 East 8th Street; Claremont, CA 91711; scriven@aol.com

Sechrest, Lee [368, 549, 565, 704, 725, 750] University of Arizona; Evaluation Group for Analysis of Data; Department of Psychology; Tucson, AZ 85721; sechrest@u.arizona.edu

Segerholm, Christina [530] Umea Centre for Evaluation Research; Umea University; Umea, SE-90187 Sweden; christina.segerholm@ucer.umu.se

Seiden, Katherine [769] 905 Summit Ave. #5; Minneapolis, MN 55403; katseiden@hotmail.com

SenGupta, Saumitra [357, 703] Community Mental Health Services; City of San Francisco; 1380 Howard Street, 5th Floor; San Francisco, CA 94103; saumitra\_sengupta@dph.sf.ca.us

Seppanen, Patricia S. [359] 275 Peik Hall/University of Minnesota; 159 Pillsbury Dr. SE; Minneapolis, MN 55455; seppa006@tc.umn.edu

Serna, Lisa [720] University of New Mexico School of Medicine; Office of Program Evaluation, Education and Research; BMSB B65G Box 536; Albuquerque, NM 87131-5132; Iserna@salud.unm.edu

Setze, Rose J. [114] Arthur Andersen Performance and Learning; 1405 North Fifth Avenue; St Charles, IL 60174; rose.j.setze@arthurandersen.com

Shadish, William [716] Department of Psychology; Campus Box 526400; The University of Memphis; Memphis, TN 38152-6400; shadish@mail.psyc.memphis.edu

Shafer, Michael S. [573] 721 N. Fourth Avenue; Tucson, AZ 85721-0299; shafer@u.arizona.edu

Shah, Devangi [554] Stuart Grad School of Business; Illinois Institute of Technology; 565 West Adams Street; Chicago, IL 60661

Shannon, Jill [774] 1847 Randolph Avenue, #204; St. Paul, MN 55105; shan0135@tc.umn.edu

Shapira, Philip [333] School of Public Policy; Georgia Institute of Technology; Atlanta, GA 30332-20345; ps25@prism.gatech.edu

Shea, Madeleine A. [738] Aids Administration; 500 North Calvert St.; Baltimore, MD 21202; sheam@dhmh.state.md.us.org

Sheehy, Al [376] Edmund S. Muskie School of Public Service; Institute for Child and Family Policy; One Post Office Square, P.O. Box 15010; Portland, ME 04112; als@usm.maine.edu

Sheppard, David [111] COSMOS Corporation; 3 Bethesda Metro Center, Suite 950; Bethesda, MD 20814; dsheppard@cosmoscorp.com

Sherwood, Deborah L. [716] EMT; 771 Oak Ave Parkway; suite 2; Folsom, CA 95662; dsherwood@emt.org

Shettel, Harris [378] 14102 Arctic Ave; Rockville, MD 20853

Shipman, Stephanie L. [547, 564] U.S. General Accounting Office (GGD); 441 G Street, NW (Room 2037); Washington, DC 20548; shipmans.ggd@gao.gov

Shoemaker, Terry L. [735] 580 Blackberry Ridge Drive; Aurora, IL 60506; tsimpact@worldnet.att.net

Short, Lynn M. [516, 569] 4770 Buford Highway, NE, MS K-60; Atlanta, GA 30341-3724; lys7@cdc.gov

Shulha, Lyn M. [367, 701] Queen's University; Evaluation, Planning and Assessment; Faculty of Education; Kingston, ON K7L 3N6 CAN; shulha1@educ.queensu.ca

Sidani, Souraya [305] 50 St. George Street; Toronto, ON M5S 3H4 Canada; s.sidani@utoronto.ca

Siddens, Stephanie K. [302, 347] Office of Planning, Testing, and Evaluation; Fairfax County Public Schools; Walnut Hill Ctr, 7423 Camp Alger Ave.; Falls Church, VA 22042; ssiddens@walnuthill.fcps.k12.va.us

Sileo, Nancy [335] University of Las Vegas, Nevada; 4505 S Maryland Parkway; Las Vegas, NV 89154-3014

Singer, Maureen E. [581] University of Albany/SUNY; The Evaluation Consortium, Ed B-28; 1400 Washington Ave; Albany, NY 12222; ms9412@cnsvax.albany.edu

Sizemore, Ray B. [756] Xerox Document University; P. O. Box 2000; Leesburg, VA 20177; Ray.Sizemore@usa.xerox.com

Slater, Sarah C. [716] 10801 Rockville Pike; Rockville, MD 20852; sslater@asha.org

Slepian, Joan L. [354, 554] 101 Crawfords Corner Road; 2M530; Holmdel, NY 07733

Slocum, Timothy A. [557] Department of Special Education and Rehabilitation; Utah State University; Logan, UT 84322-2865; tslocum@cc.usu.edu

Smart, Dawn Hanson [323, 567] Performance Resource Group; City of Seattle - Executive Services Dept.; 710 2nd Avenue - 12th Floor; Seattle, WA 98104; dawn.smart@ci.seattle.wa.us

Smith, Andrew [109] Evaluation and Testing SVC 2054; 4202 E. Fowler Avenue; Tampa, FI 33620; dsmith@luna.cas.usf.edu

Smith, Jennifer [760] University of Albany/SUNY; The Evaluation Consortium, Ed B-28; 1400 Washington Ave; Albany, NY 12222

Smith, M. Lynne [563] Research and Development, Room 432G; College of Education, ML#2; University of Cincinnati; Cincinnati, OH 45221-0002; smg@email.uc.edu

Smith, Meridith [566] 1001 Pennsylvania Ave. N.W.; Washington, DC 20004; meredithewin@yahoo.com

Smith, Midge [546, 720, 771] 2115 Symons Hall; University of Maryland; College Park, MD 20742; ms74@umail.umd.edu

Smith, Nick L. [372, 580] 330 Huntington Hall; School of Education; Syracuse University; Syracuse, NY 13244-2340; nlsmith@syr.edu

Smith, Rachel [508] Evaluation Group for Analysis of Data; Department of Communication; University of Arizona; Tucson, AZ 85721; rasmith@u.arizona.edu

Smith, Ron [512] Center for Substance Abuse Treatment, Program Evaluation Branch; 5515 Security Lane; Rockville, MD 20852; RSMITH@SAMHSA.GOV

Snow, David [548] CIRCE; 190 Children's Research Center; 51 Gerty Drive; Champaign, IL 61820; dsnow@students.uiuc.edu

Sobolew-Shubin, Sandy [717] 4665 Lampson Avenue; Los Alamitos, CA 90720; ssobole@wested.org

Somers, Cindy [507] Ohio State University; School of Natural Resources and School of Educational Policy and Leadership; 301 Ramseyer Hall - 29 West Woodruff Avenue; Columbus, OH 43210; somers-griffin.1@osu.edu

Sonnefeld, L. Joseph [319, 724] R.O.W. Sciences; 1700 Research Blvd; Suite 400; Rockville, MD 20850; jsonnefeld@hq.row.com

Sonnichsen, Richard C. [361] 2834 Ponder Point Drive; Sandpoint, ID 83864; dson@dmi.net

Souchet, Theresa [548] CIRCE; 190 Children's Research Center; 51 Gerty Drive; Champaign, IL 61820; souchet@uiuc.edu

Spaite, Daniel W. [716] Section of Emergency Medicine; 1501 N. Campbell Ave., PO Box 245057; Tucson, AZ 85724; dan@aemrc.arizona.edu

Spaulding, Dean T. [315, 712] SUNY at Albany; The Evaluation Consortium, Ed B-28; 1400 Washington Ave.; Albany, NY 12222; ds6494@cnsvax.albany.edu

Speth, Timothy W. [577] Northwest Regional Educational Laboratory; 101 SW Main Street, Suite 500; Portland, OR 97204; spetht@nwrel.org

Sprayberry, Kim [753] Boys and Girls Club; PO Box 2987; Orlando, FL 32802

Spring, Kate [102, 710] Secretary of the Kenya Evaluation Association; c/o UNICEF ESARO; POB 44145; Nairobi, Kenya

Springer, J. Fred [328] EMT Associates, Inc.; 4176 Clovercroft Rd.; Franklin, TN 37067; fred@emt.org

Srivastava, Somesh [337] Apt.#301, 14910-105 Avenue; Surrey, BC V3R 1R6 Canada; ssrivast@yahoo.com

St. Clair, Sibyl Y. [733] 300 Riverfront Park Apt. #9C-300; Detroit, MI 48226; sibly\_stclair@dpsnet.detpub.k12.mi.us

Stack, Treva A. [337] acob France Center - University of Baltimore; 1420 N. Charles St.; Baltimore, MD 21201-5779; tstack@ubmail.ubalt.edu

Stake, Robert E. [548, 745] 190 CRC 51 Gerty; Champaign, IL 61820; r-stake@uiuc.edu

Steadman, Henry J. [516] GAINS Center; Policy Research Associates, Inc; 262 Delaware Ave; Delmar, NY 12054; hsteadman@prainc.com

Stevahn, Laurie [105] EPsy, 204 Burton Hall; 178 Pillsbury Drive SE; Minneapolis, MN 55455; steva002@tc.umn.edu

Stevens, Michael J. [780] Shenendehowa Central School District; One Fairchild Square; Clifton Park, NY 12065; stevmike@shen.neric.org

Stevenson, John F. [362] Department of Psychology; University of Rhode Island; 10 Chafee Road, Suite 8; Kingston, RI 02881; jsteve@uri.edu

Stewart, Michelle [573] 721 N. Fourth Avenue; Tucson, AZ 85721-0299; vms@u.arizona.edu

Stickle, Timothy [565, 725] University of Arizona; Evaluation Group for Analysis of Data; Department of Psychology; Tucson, AZ 85721; stickle@u.arizona.edu

Stockbauer, Uta [347] Flachgasse 48/24; Vienna, AT A-1150 Austria; UTAS@A1PLUS.AT

Stockdill, Stacey [309, 716] EnSearch, Inc.; 2925 Noble Avenue North; Golden Valley, MN 55422; Golden Valley,, MN 55422

Stockley, Josh [772] Institute for Public Affairs; University of Oklahoma; 455 W. Lindsey St., Suite 304; Norman, OK 73019; jstockley@ou.edu

Strang, William [743] Westat; 1650 Research Blvd.; Rockville, MD 21774; strangb1@westat.com

Strano, Lauren [516, 747] 6484 NW 78th Drive; Parkland, FI 33067; DLR Incorp@aol.com

Straw, Roger [727] SAMHSA: Center for Substance Abuse Treatment; 5600 Fishers Lane; Rockville, MD 20857; rstraw@samhsa.gov

Stubbs, Elizabeth [771] 21099 Chirping Sparrow rd; Diamond Bar, CA 91765; elizabeth.stubbs@cgu.edu

Stufflebeam, Daniel L. [500, 501] The Evaluation Center; Western Michigan University; Kalamazoo, MI 49008; Daniel.Stufflebeam@wmich.edu

Sturdevant Reed, Celeste [527] Institute for Children, Youth and Families; Michigan State University; 27 Kellogg Center; East Lansing, MI 48824-1022; csreed@pilot.msu.edu

Stutzman, Mary [506] Florida Legislature; Office of Program Policy Analysis and Government Accountability; P.O. Box 1735; Tallahassee, FL 32302-1735; stutzman.mary@mail.oppaga.state.fl.us

Sullivan, Kathleen [506] Department of Educational Leadership and Educational Psychology; The University of Mississippi; University, MS 38677; ksull@olemiss.edu

Sutherland, Stephanie D. [771] OISE/UT; 252 Bloor Street West; Toronto, ON M5S 1V6 Canada; ssutherland@oise.utoronto.ca

Suvedi, Murari [401] Center for Evaluation Studies; 409 Agriculture Hall; Michigan State University; East Lansing, MI 48823-1039; suvedi@pilot.msu.edu

Swan, Karen [339] University at Albany/SUNY; Education 114, ETAP Dept; Albany, NY 12222; swan@csnvax.albany.edu

Sweeney, Jim [312] Illinois State Board of Education; 100 N First Street; Springfield, IL 62777; jsweeney@smtp.isbe.state.il.us

Symonette, Hazel [509, 550, 570] University of Wisconsin-Madison; Office of Quality Improvement; 500 Lincoln Drive; Madison, WI 53706; symonette@mail.bascom.wisc.edu

Taban, Nooshin [581] 18137 Califa St; Tarzana, CA 91356; nooshin.taban@cgu.edu

Tananis, Cynthia A. [577] University of Pittsburg; 5P26FQ; School of Education; Pittsburgh, PA 15212; tananis+@pitt.edu

Tarasevich, Susan [726] St. Francis Medical Center; 400 45th Street; Pittsburgh, PA 15201; stara@sfhs.edu

Taveras, Samuel [353] CDC - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; syt2@cdc.gov

Taylor, Bonnie J. [746] S159 Henderson Building; Penn State University; University Park, PA 16802; taylor@bony.hhdev.psu.edu

Taylor, Karen [371] Frank Porter Graham Child Development Center; 105 Smith Level Road, CB#8180; Chapel Hill, NC 27599-8180

Taylor, Mary J. [548, 720] 4931 West Rowland Avenue; Littleton, CO 80128-6419; mjstaylor@aol.com

Taylor-Greenway, Martha [743, 774] United Way of Metropolitan Atlanta; 100 Edgewood Ave; Atlanta, GA 30303; mtgreenway@unitedwayatl.org

Temple, Judy A. [325, 746] Department of Economics; Northern Illinois University; DeKalb, IL 60115; jtemple@niu.edu

Terao, Kenneth L. [113] Aguirre International; 480 E 4th Ave Unit A; San Mateo, CA 94401

Terry, Beth Lee [558] 2515 Canal St.; New Orleans, LA 70119

Thatcher, Trent T. [720] 3413-E Shiloh Springs Road; Trotwood, OH 45426; thatcher.2@wright.edu

Thayer, Colette E. [401, 517, 759] 1001 Connecticut Avenue, NW, Suite 900; Washington, DC 20036; thayer@inetwork.org

Thomas, Brady A. [726] Battelle/CPHRE; 2101 Wilson Blvd.; Ste. 800; Arlington, VA 22201

Thomas, Charles L. [301, 524, 580] Graduate School of Education; George Mason University; Fairfax, VA 22030; cleothomas@aol.com

Thomas, Craig W. [316, 340] Executive Park South, Building 57, MS E59; Atlanta, GA 30329; CHT2@cdc.gov

Thomas, Edith P. [104, 301] CS Cooperative State Research; US Dept Of Argriculture; 1400 Independence Ave. SW; Washington, DC 20250; ethomas@reeusda.gov

Thomas, Phyllis M. [519, 707, 744] Mid-Continent Regional Educational Laboratory; 2550 South Parker Road; Suite 500; Aurora, CO 80014-1678; phylt@mcrel.org

Thomaz, Sueli B. [557] Rua Salomão Vergueiro da Cruz, 1501; Piratininga; Niterói, RJ 24350-120 Brasil; suelibarbosathomaz@zipmail.com.br

Thompson, Meredith [740] Goodman Research Group, Inc.; 26 Lee St, Ste 1; Cambridge, MA 02139; meredith@grginc.com

Thompson, Reed [380] Otolaryngology Mail Slot 543; University of Arkansas for Medical Sciences; 4301 W. Markham St.; Little Rock, AR 72205; thompsonreeda@exchange.uams.edu

Thompson-Hoffman, Susan [566] Office of Planning and Evaluation Service; U.S. Department of Education; 400 Maryland Ave. S.W.; Washington, DC 20202

Thorley, Margaret [353] CDC - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; mmt3@cdc.gov

Threadgill, Paula I. [732] Mississippi State University Extension Service; Box 9660; Mississippi State, MS 39762; paulat@ext.msstate.edu

Thyer, Bruce A. [516, 530] School of Social Work; University of Georgia; Athens, GA 30602; bthyer@arches.uga.edu

Tobias, Donald [337, 711] Department of Policy Analysis & Management; Cornell University; 183 MVR Hall; Ithaca, NY 14853; djt3@cornell.edu

Toms, Kathleen T. [304, 324, 574] CDAC; 43 First Street; Troy, NY 12180; ktoms@ktanda.cncoffice.com

Torok, Carole E. [777] SUNY Institute of Technology at Utica/Rome; P.O. Box 3050; Utica, NY 13504; fctk@sunyit.edu

Torres, Rosalie T. [367, 519, 521, 701, 737] Director of Research and Evaluation; Developmental Studies Center; 2000 Embarcadero, Suite 305; Oakland, CA 94606-5300; Rosalie\_Torres@devstu.org

Torvatn, Hans [554] SINTEF IFIM; Trondheim, N-7465 Norway; hans.torvatn@ifim.sintef.no

Townsend, Jessica [303] Twinbrook Metro Plaza Building, Room 6-05; 12300 Twinbrook Parkway; Rockville, MD 20852; jtownsend@hrsa.gov

Trease, Mark J. [766] University of Arizona; College of Business and Public Administration; 1130 E. Helen, MCL 405; Tucson, AZ 85721-0108; mtrease@u.arizona.edu

Trevisan, Michael S. [530, 557, 720] P O Box 642136; Pullman, WA 99164-2136; trevisan@mail.wsu.edu

Trochim, William [337, 354, 711] Department of Policy Analysis & Management; Cornell University; 132MVR Hall; Ithaca, NY 14853; wmt1@cornell.edu

Troy, Mark [398] Measurement and Research Services; Texas A&M University; College Station, TX 77843-4239; metroy@tamu.edu

Tsemberis, Sam [705] Pathways to Housing; 155 W. 23rd St., 12th Floor; New York, NY 10011; pathman@aol.com

Tubiak, Christine [753] Heart of Florida United Way Dr. Nelson Ying Center; 1940 Traylor Blvd; Orlando, FL 32804-4714; ctubiak@hfuw.org

Tucker, Susan A. [347, 503, 568, 716, 769] Department of Behavioral Studies and Educational Technology; 3100 University Commons; University of South Alabama; Mobile, AL 36688-0002; stucker@jaquar1.usouthal.edu

Turcotte, John [562] Box 1735; Tallahassee, FL 32302-1735; Turcotte.John@mail.oppaga.state.fl.us

Turnbull, Barbara J. [325, 577] Dept. of Behavioral Studies and Educational Technology; 3100 University Commons; University of South Alabama; Mobile, AL 36688-0002; Stucker@jaguar1.usouthal.edu

Turner, Ralph M. [401, 516] 102 Hemlock; Flourtown, PA 19031; macturner@aol.com

Turner, Wyona [315] El Paso Collaborative for Academic Excellence; 413 Education Bldg.; University of Texas at El Paso; El Paso, TX 79968; wyona@utep.edu

Turpin, Robin [383] Merck & Company; PO Box 4; WP39-158; West Point, PA 19486; robin\_turpin@merck.com

Tushnet, Naida C. [107, 561, 717, 755] 4665 Lampson Avenue; Los Alamitos, CA 90720; ntushne@wested.org

Tyler, Joanna [776] 2706 Courtland Place; Washington, DC 20008; jtyler@hq.row.com

Uhl, Gary [340] Executive Park South, Building 57, MS E-59; Atlanta, GA 30329; GAU4@cdc.gov

Unger, Donald G. [342] Dept. of Individual and Family Studies; University of Delaware; Newark, DE 19716; donald.unger@mvs.udel.edu

Unger, Zita M. [304] 572 St. Kilda Rd.; Melbourne, Vic 3004 Australia; zitau@deakin.edu.au

Urahn, Susan [336] The Pew Charitable Trusts; 2005 Market Street, Suite 1700; Philadelphia, PA 19103-7007; surahn@pewtrusts.com

Urbanas, Diana [401] Caliber Associates; 10530 Rosehaven Street, Suite 400; Fairfax, VA 22030; urbanas@calib.com

Usher, Charles L. [538] School of Social Work; University of NC at Chapel Hill; 301 Pittsboro St.; Chapel Hill, NC 27599-3550; lynnu@email.unc.edu

Valdivieso, Rafael [379] Academy for Educational Development; 1825 Connecticut Avenue, NW; Washington, DC 20009-5721

Van den Beemt, Frans [513] Ringslangweide 73; Nieuwegein, 3437 VD Netherlands; 2gadvies@euronet.nl

van der Ploeg, Arie J. [557, 718] NCREL; 1900 Spring Road; Suite 300; Oak Brook, IL 60523; arie@ncrel.org

Van Dusen, Lani M. [401] 1633 N. 1200 E.; Logan, UT 94341-2102; slp9b@cc.usu.edu

van Eeten, Michel [313] Delft University of Technology; Postbox 5015; Delft, 2600 GA Netherlands; m.j.g.eeten@sepa.tudelft.nl

Vanden Berk, Eric J. [302] Center for Evaluation and Assessment; University of Iowa; N440 Lindquist Center; Iowa City, IA 52242; eric-vanden@uiowa.edu

VanVelsor, Ellen [525] Center for Creative Leadership; One Leadership Place; Greensboro, NC 27410; vanvelsor@leaders.ccl.org

Vaurio, Elaine [564] U.S. General Accounting Office; GGD/ASEM, Room 2037; 441 G St., NW; Washington, DC 20548; vaurioe.ggd@gao.gov

Verma, Satish [511] LSU Agricultural Center; PO Box 25100; Baton Rouge, LA 70894-5100; sverma@agctr.isu.edu

Vicinanza, Nicole C. [113] Aguirre International; 480 E 4th Ave, Unit A; San Mateo, CA 94401; nvicinanza@aiweb.com

Videen, Cheryl A. [520] St. Paul Public Schools; Research, Evaluation and Assessment; 360 Colborne Street; St. Paul, MN 55102-3299; cheryl.videen@spps.org

Vinge, Veronica [532] Graduate Student, Adult and Higher Education; 7-104 Education North; The University of Alberta; Edmonton, AB T6G 2G5 Canada; vvinge@compusmart.ab.ca

Vukmirovic, Zarko [305, 378, 709] Department of Psychology; Southern Illinois University at Carbondale; Carbondale, IL 62901-6502; zarko@siu.edu

Waddoups, Gregory L. [574] University of Illinois at Urbana Champaign; 1310 South Sixth; Champaign, IL 61820; gwaddoup@uiuc.edu

Wakely, Melissa [702] All Kinds of Minds; PO Box 3580; Chapel Hill, NC 27515; MWakely@css.unc.edu

Wald, Holly P. [726] 1536 Shady Avenue; Pittsburgh, PA 15217; hwaldxyz@aol.com

Walden, Beth [515, 709] Utah State University; 6500 Old Main Hill; Logan, UT 84322; walden@cc.usu.edu

Walser, Tamara M. [338, 557, 774] 135 East 300 North; North Logan, UT 84321; SLTL3@cc.usu.edu

Walsh, Michele [508, 568] Evaluation Group for Analysis of Data; Department of Psychology; University of Arizona; Tucson, AZ 85721; mwalsh@u.arizona.edu

Wandersman, Abraham H. [302, 342, 536, 559, 708, 780] Barnwell 554; Dept. of Psychology; University of South Carolina; Columbia, SC 29208; wandersman@garnet.cla.sc.edu

Wang, Aimin [716, 729] 118 McGuffey Hall; Miami University; Oxford, OH 45056; wanga@muohio.edu

Wang, Lin [767] 2201 North Dodge St; PO Box 168; ACT Center for Education and Work; Iowa City, IA 52243-0168; wangl@act.org

Wang, Zheng [351] REDA International, Inc.; 11141 Georgia Avenue, Suite 517; Wheaton, MD 20902-4680; zhengw@reda-intl.com

Ward, Mark E. [385, 547, 770] US General Accounting Office; HEHS/Income Security; 441 G St., NW; Washington, DC 20548; wardm.hehs@gao.gov

Wareham, Ken [560] 625 E 1000 N; Logan, UT 84341; ken.wareham@usu.edu

Warren, Constancia [777] Academy for Educational Development; 100 Fifth Avenue; New York, NY 10025; cwarren@aed.org

Washburn, Julia [369] Head Ranger; Rock Creek Park; 3545 Williamsburg Ln.; Washington, DC 20008; Julia\_Washburn@nps.gov

Wasserman, Deborah L. [401] Growing up FAST- Dept. of Hum. Dev. & Fam.Sci; 012 Mount Hall, Carmack Road; The Ohio State University; Columbus, OH 43210; wasserman.12@osu.edu

Waterman, Howard [720] Health Research and Education Center; Washington State University; 601 West First Avenue; Spokane, WA 99201-3899

Watson, Judy A. R. [539] Health Canada; Room 942B, Jeanne Mance Building; Tunney's Pasture; Ottawa, ON K1A 1B4 Canada; judy\_watson@hc-sc.gc.ca

Watson, Kristin [302] Cornerstones Community Partnerships; PO Box 2341; Santa Fe, NM 87504; kristinw@trail.com

Watt Ireton, Shirley [369] Director of Publications; National Science Teachers Association; 1840 Wilson Blvd; Arlington, VA 22201; swireton@nsta.org

Webman, Dorothy [714] Webman Associates; 4 Brattle St; Cambridge, MA 02138; dw73@aol.com

Weinbaum, Alexandra [718] Academy for Educational Development; 100 Fifth Avenue, 2nd Floor; New York, NY 10011; Sweinbau@aed.org

Weinert, Lesa [312] Center for Prevention Research and Development; University of Illinois; 921 W. VanBuren, Suite 210; Chicago, IL 60607; Iweinert@staff.uiuc.edu

Weisenmayer, Randall [740] West Virginia State University; Allen Hall; Morgantown, WV 26505

Weiss, Barry [312] Illinois State Board of Education; 100 N. First Street; Springfield, IL 62777; bweiss@smtp.isbe.state.il.us

Weist, Mark [748] School Mental Health Program; 680 West Lexington St, 10th Floor; Baltimore, MD 21201; mweist@umpsy.ab.umd.edu

Wellman, Martha [728] 1506 Rankin Ave; Tallahassee, FL 32310; Wellman.Martha@mail.oppaga.state.fl.us

Wells, Nancy [516] TT 0102 MCN; Nashville, TN 37232-2424; nancy.wells@mcmail.vanderbilt.edu

Werner, Linnette R. [557] CAREI 275 Peik Hall; 159 Pillsbury Dr. SE; Minneapolis, MN 55455; linnette.werner-1@tc.umn.edu

Westcott, Mary [505] Center for Mental Health Services/SAMHSA; 5600 Fishers Lane; Parklawn Building, 11C-22; Rockville, MD 20857; mwestcott@samhsa.gov

Westover, Bonita J. [353] CDC - Division of HIV/AIDS Prevention; Program Evaluation Research Branch; 57 Executive Park South, MS E59; Atlanta, GA 30329; bjw0@cdc.gov

Wethers, Barbara [543] 4770 Buford Highway, NE, MS K-57; Atlanta, GA 30341; byw4@cdc.gov

Wetterhall, Scott F. [516] Office of Program Planning and Evaluation; 1600 Clifton Rd., NE; Mailstop: D-24; Atlanta, GA 30333; sfw1@cdc.gov

White, Henry G. [307, 377] Juvenile Justice Accountability Board; The Florida Legislature; 308 Holland Building; Tallahassee, FL 32399-1300; white.skip@leg.state.fl.us

White, Kelly D. [720] 4873 Farhills Ave. #B2; Kettering, OH 45429; whitkd123@aol.com

Whitehouse, Michael J. [359, 377] National Audit Office; 157-197 Buckingham Palace Road; Victoria, London SW1W9SP UK; nao@qtnet.gov.uk

Whiteley, Katherine [568] Mobile Infirmary Health Systems; P.O. Box 2144; Mobile, AL 36652; kwhiteley@zebra.net

Whitmore, Bessa [343] School of Social Work, Carleton University; 1125 Colonel By Dr.; Ottawa, ON K15 5B6 Canada; ewhitmor@ccs.carleton.ca

Whitmore, Christine [724] CSR, Incorporated; 1400 Eye Street, NW; Washington, DC 20005; chwhitmore@csrincorp.com

Whitsett, Maria D. [377, 577] 7105 Bending Oak Rd.; Austin, TX 78749; mwhitset@tmail.tea.state.tx.us

Wholey, Joseph S. [546, 567, 749] US General Accounting Office; 441 G Street, NW, Room 2037; Washington, DC 20548; wholeyj.ggd@gao.gov

Wiboonuppatum, Rangsun [571] 336-06 Pennell Circle; Tallahassee, FL 32310; rww7804@garnet.acns.fsu.edu

Wiersema, Janet [401, 754] Aids Administration; 500 North Calvert St.; 5th Floor; Baltimore, MD 21202; wiersemaj@dhmh.state.md.us

Wiggins, Joanne [721] U.S. Dept of Education; 400 Maryland Ave SW; Room 6W257; Washington, DC 20202-8240; joanne\_wiggins@ed.gov

Wiles, David [339] 8220 A1A South; St. Augustine, FL 32086; rprtcard@aug.com

Williams, David D. [503, 557, 574] 201C MCKB; Brigham Young University; Provo, UT 84602; david\_williams@byu.edu

Williams, Ereka R. [401] 335D Curry Building; School of Education; UNCG; Greensboro, NC 27402; erwilli2@uncq.edu

Williams, John N. [730] School of Dentistry; Health Sciences Center; Univerity of Louisville; Louisville, KY 40292; JNWILL01@GWISE.LOUISVILLE.EDU

Williams-Shannon, Denise [320] 429 Montgomery Avenue, C-2; Haverford, PA 19041; (none)

Willis, Tonya [720] 2223-L Chapel Drive; Fairborn, OH 45324; clint-tonya@worldnet.att.net

Wilson, Darla [742] P.O. Box 967; Salem, OR 97308

Wilson, David B. [321] Department of Criminology and Criminal Justice; University of Maryland, College Park; Room 2220, LeFrak Hall; College Park, MD 20742; dwilson@crim.umd.edu

Wilson, Sandra Jo [321] Vanderbilt University Center for Mental Health Policy; 1207 18th Ave. So.; Nashville, TN 37212; sandra.j.wilson@vanderbilt.edu

Winterfield, Laura [307, 381] National Institute of Justice; 810 7th Street, NW; Washington, DC 20531; winterfi@ojp.usdoj.gov

Wisler, Carl [326] Wisler Associates; 2739 Woodlake Road; Mitchellville, MD 20721-2567; cwisler@erols.com

Withers, Michelle [765] SUNY at Albany; Department of Educational Theory and Practice; 1400 Washington Avenue, ED 128; Albany, NY 12222; wrifraff@aol.com

Witta, E. Lea [339, 766] Department of Ed. Foundations; College of Ed., U. of Central Florida; P.O. Box 161250; Orlando, FL 32816-1250; lwitta@pegasus.cc.ucf.edu

Wolf, Elaine M. [330] Sociology Department; 302 Maxwell Hall; Syracuse University; Syracuse, NY 13244; emwolf@maxwell.syr.edu

Wong, Brenda L. [530] Kawaiha'o Plaza; 567 South King St. Suite 400; Honolulu, HI 96813; bwong@alulike.org

Wood, Fiona [373] Centre for Higher Education and Policy Management; University of New England; Armidale, NSW 2351 Australia; fwood@metz.une.edu.au

Wood, Marie-Aline [716, 731] 1818 H Street; Washington, DC 20433; mwood2@worldbank.org

Woodward, Christel A. [401] Room 3H4 Health Sciences Ctr; McMaster University; 1200 Main Street W; Hamilton, ON L8N 3Z5 Canada; woodward@fhs.mcmaster.ca

Wright, Ron [305] Department of Communication; University of Arizona; Tucson, AZ 85721-0025; wrightr@u.arizona.edu

Wunrow, Jonathan J. [738] Seven Circles Coalition; 222 Tongass Drive; Sitka, AK 99835; wunrowj@ptialaska.net

Wye, Chris [722] National Academy of Public Administration; 1120 G St. NW, Suite 850; Washington, DC 20005; cwye@napawash.org

Yagelka, John R. [705] National Development Research Institute, Inc.; Center for Therapeutic Community Research; Two World trade Center, 16th Floor; New York, NY 10048; john.yagelka@ndri.org

Yarbrough, Donald B. [302, 504] University of Iowa; N459 LC; The College of Education; Iowa City, IA 52242; dyarbrou@blue.weeg.uiowa.edu

Yates, Brian T. [734] Department of Psychology; American University; 4400 Massachusetts Avenue, N. W.; Washington, DC 20016-8062; BrianYates@email.msn.com

Yeh, Stuart S. [347, 504] 92 Bullough Park; Newton, MA 02460; stuart\_yeh@harvard.edu

Yin, Robert K. [111, 353, 575] COSMOS Corporation; 3 Bethesda Metro Center, Suite 950; Bethesda, MD 20814; ryin@cosmoscorp.com

Yost, Jan [559] Mary Black Foundation; 945 E Main St; Spartanburg, SC 29302; maryblackfnd@upstate.net

Youtie, Jan [333] Georgia Tech Economic Development Institute; O'Keefe Building; Atlanta, GA 30332-0345; jan.youtie@edi.gatech.edu

Yu, Ping [726] COSMOS Corporation; 3 Bethesda Metro Center, Suite 950; Bethesda, MD 20814; pyu@cosmoscorp.com

Zahner, Jane E. [534] Instructional Technology Program; Valdosta State University; Valdosta, GA 31698; jzahner@valdosta.edu

Zajano, Nancy C. [521] Legislative Office of Educational Oversight; Ohio General Assembly; 77 S. High Street, 22nd FI; Columbus, OH 43266-0927; nzajano@loeo.state.oh.us

Zantal-Wiener, Kathy A. [742] 14 Trailridge Court; Potomac, MD 20854; akazw@bellatlantic.net

Zatz, Dave [345] 9727 Mount Pisqah Road, APT 5107; Silver Spring, MD 20903; davezatz@yahoo.com

Zengler, Cynthia J. [557] CETE; 1900 Kenny Road; Columbus, OH 43210; zengler.1@osu.edu

Zia, Heidi [716] The World Bank; 1818 H St NW; Washington, DC 20433

Zibin, Sharon L. [366] Peter Lougheed Centre; Rm.3636 3500 26th Ave. NE; Calgary, AB T1Y6J4 Canada; sharon.zibin@crha-health.ab.ca

Zimmerman-Oster, Kathleen K. [706] 32161 Crestwood Lane; Frasher, MI 48026; kzoster@aol.com

Zorn, Debbie [344] University of Cincinnati; Evaluation Services Center; P.O. Box 210105; Cincinnati, OH 45221-0105; debbie.zorn@us.edu

Zuckerman, Barbra [560] P. O. Box 44124; Rio Rancho, NM 87174-4124; TCECS@aol.com

Zukoski, Ann P. [366] 1063 San Antonia Ave; Alameda, CA 94501; azukoski@uclink4.berkeley.edu

Zulli, Rebecca A. [509, 572] 1105 Highway 54 Bypass Apt C-8; Chapel Hill, NC 27516; raz@email.unc.edu

Zwillinger, Steven [401, 751] Planning and Evaluation Service; US Department of Education; 600 Maryland Avenue SW, Room 6W200; Washington, DC 20202; steven\_zwillinger@ed.gov

The president's theme for next year's American Evaluation Association Convention in Hawaii will be: "Increasing Evaluation Capacity." AEA has a great untapped potential to facilitate improved evaluation capacity—over and above the technical skills we impart through the journals, listserv, and meetings. My goal is to increase the visibility of existing support services, and to facilitate dialogue about new supportive mechanisms for the membership. I'm envisioning a three-part theme about how we might work to increase our capacity:

- How can professional evaluators promote greater evaluation capacity (internal or external) for organizations that need it?
- Part of the issue is a shortage of appropriate person power. In certain program areas (e.g., HIV prevention), agencies
  have expressed a severe need to identify evaluators. In other program areas, agencies and community-based
  organizations voice a dissatisfaction with the available talent, or feel that available evaluators are not appropriate for
  their needs.
- Resources for evaluation remain unrealistic, in many cases. Can we do a better job of educating program people about the cost of answering a particular question?
- It is notable that once again in the year 2000, we will be emphasizing international evaluation. While it is true that AEA has much to offer our international colleagues, the fact is that they have important insights for us, concerning resources. Evaluators in both the developed and developing world face severe constraints on the scope and quality of studies that they can do. Since we have yet to overcome this problem for many evaluations conducted in the United States, I wonder what we might learn from our international colleagues?
- 1. How can professional evaluators promote better capacity of organizations to commission and use evaluation?
- Thanks to the seminal work of Michael Q. Patton, Joseph Wholey, and others, the situation with regard to usable evaluation has improved greatly. Yet we regularly find local and state agencies, non-profit and community based organizations, where the leadership finds itself with a need to evaluate and a lack of awareness of basic issues.
- Unease over the nature and purpose of evaluation remains a chronic problem at all levels. Good evaluators can often overcome this problem, but many situations do not permit an easy relationship. Who, then, supports the evaluator and ratifies the importance of the evaluation task?
- To improve both usefulness and organizations' familiarity with evaluation, there are strategies that AEA has not fully explored. For example, several of our local affiliates report that it is easier for program managers to attend a monthly meeting than it is for them to justify travel to our annual conference. What other strategies do we have to increase organizations' capacity for evaluation?
- 1. How can professional evaluators gain guidance and support as they face the problems and conflicts that seem to be inherent in our field?
- Local affiliates, as well as the AEA annual conference, become a realistic source of support, networking, advice and collaborations. The local affiliates are growing for important reasons, and they deserve some visibility.
- Mentoring strategies for less experienced evaluators are developing within the organization. These deserve discussion and support at the annual meeting.
- We might take a second look at strategies for networking on limited-time consulting projects; at quality control on technical advice offered through AEA's website, listserv and want-ads; and at creation of a "better business bureau" so that both evaluators and their clients receive additional support and protection.

I hope these comments have been thought-provoking. I hope you believe, as I do, that the best way to move forward in professionalizing evaluation is to open a lively discussion on these issues at the annual meeting in Hawaii. By the way, we are well aware of the potential cost of the Hawaii location. We have located several inexpensive options for getting you to the island, and hotel accommodation should be no more expensive than it was in Chicago or San Diego. Looking forward to seeing you there.

Laura Leviton
President Elect, AEA

AEA would like to thank Scantron technologies for participating as a sponsor of this year's Thursday evening reception and poster session. If you would be interested in working with AEA as a sponsor of Evaluation 2000, please speak with Susan Kistler either at the registration desk during the conference or at (888) 232-2275 at any time throughout the year.

